



MINISTRY IN THE PRESIDENCY: WOMEN, YOUTH & PERSONS WITH DISABILITIES
REPUBLIC OF SOUTH AFRICA

NATIONAL ASSEMBLY

QUESTION FOR ORAL REPLY

QUESTION NUMBER: 486

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Mr B N Herron (Good) to ask the Minister in The Presidency for Women, Youth and Persons with Disabilities:

With reference to the National Gender Based Violence (GBV) helpline 0800 150 150, which is a government initiative advertised as being a 24-hour call centre dedicated to providing support and counselling to victims of GBV and was widely published and used in various campaigns as the number to call when finding yourself in a dangerous situation, what (a) number of calls are received on average in a day and (b) type of services are rendered through the initiative to activate and source the relevant assistance for the victim when in immediate danger? NO3515E

REPLY:

- (a) The helpline number referred to is for Lifeline which is a non-profit organisation (NPO) established in 1970, and funded by the Department of Social Development (DSD).

We receive information on the provincial distribution for 2021/22 financial year and the referrals made through the GBV Command centre and not on the Lifeline.

- (b) Overall, the command centre dealt with four thousand two hundred and sixty-one (4 261) GBV cases and from these five hundred and fifteen were referred.

Gauteng had the most number at two thousand one hundred and twenty-one (2 121) cases with two hundred and thirty one referrals.

Approved by Minister
Ms M Nkoana-Mashabane, MP
Date: 12/09/2022



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ADDITIONAL INFORMATION:

GBV COMMAND CENTRE STATISTICS: APRIL 2021 – MARCH 2022			
PROVINCE	GBV	NON-GBV	REFERRALS
Eastern Cape	236	320	24
Free State	167	225	24
Gauteng	2 121	2 553	231
KwaZulu-Natal	566	744	87
Limpopo	290	452	40
Mpumalanga	266	310	27
Northwest	186	248	23
Northern Cape	50	62	10
Western Cape	405	376	49
TOTAL	4 261	5 290	515