**NATIONALASSEMBLY  
FOR ORAL REPLY  
QUESTION 42  
DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 21 FEBRUARY 2023 (INTERNAL QUESTION PAPER NO 3-2023)  
  
Mr A G Whitfield (DA) to ask the Minister of Police:**With reference to the SA Police Service’s 10111 call centres, where a mere 40% of the required staff are currently employed, resulting in more that 7 million calls having been dropped, what (a) steps have been taken to improve the performance of the 10111 call centres to date and (b) are the details of the steps planned for the future in this regard? **Find here:** [**Reply**](https://pmg.org.za/files/RNO42-2023-03-01.pdf)