MINISTER OF DEFENCE AND MILITARY VETERANS



NATIONAL ASSEMBLY

INTERNAL QUESTION PAPER

QUESTION FOR ORAL / WRITTEN REPLY

CLUSTER 1: OEACE AND SECURITY

QUESTION NO 334

DATE OF PUBLICATION: 31 AUGUST 2022

REPLY RECOMMENDED BY:
MINISTER OF DEFENCE AND MILITARY VETERANS

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Dr M Basopu (ANC) to ask the Minister of Defence and Military Veterans:

What has been the progress with regard to the finalisation of the database of military veterans?

REPLY:

There are several projects currently underway that are focused on improving database processes, data integrity as well as database security.

a. Verification:

The Database Verification Cleaning and Enhancement (DVCE) work stream started its work to verify the authenticity of applications from Non Statutory Forces (NSF) in April 2021. To date, verification has been completed in three Provinces (Gauteng, Eastern Cape and Limpopo), the rest of the provinces will be completed by June 2023.

b. Integrated Database Management System (IDMS):

The Department of Military Veterans in partnership with State Information Technology Agency (SITA) are busy with the development of an electronic solution that will assist with the automation of the manual processes that are currently being used to dispense benefits as well as management of other matters relevant in rendering services to Military Veterans.

There is sufficient progress made with regard to the development of all technical specifications needed to develop all the system requirements and capabilities of all current and future benefits that DMV has an obligation to dispense to Military Veterans. The application module which is the foundation for the entire IDMS is fully developed, tested and ready to be used. All other modules such as education, health, housing etc. are presently being developed and they will be ready at the end of March 2023.

c. Data management:

Another project that the DMV has started is the one that aims at cleaning the data so that the quality and integrity of database is enhanced. The project started in April 2022 and it is planned to be completed by June 2023. The project is focusing on updating the profiles of Military Veterans (addresses, contact details, dependants) and the major challenge is that most Military Veterans cannot be contacted as they have changed their contact details. The

DMV embarked on the joined effort with the Presidential Task Team (PTT) so that during the PTT visits, those in attendance can also provide their latest contact details so that their profiles get updated. Regular reminders to update profiles will be provided beyond June 2023

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MINISTER OF DEFENCE AND MILITARY VETERANS

DATE: 31/08/2022