

NHBRC

REGISTRATION COUNCIL

ASSURING QUALITY HOMES

ANNUAL PERFORMANCE PLAN 2024 – 2025

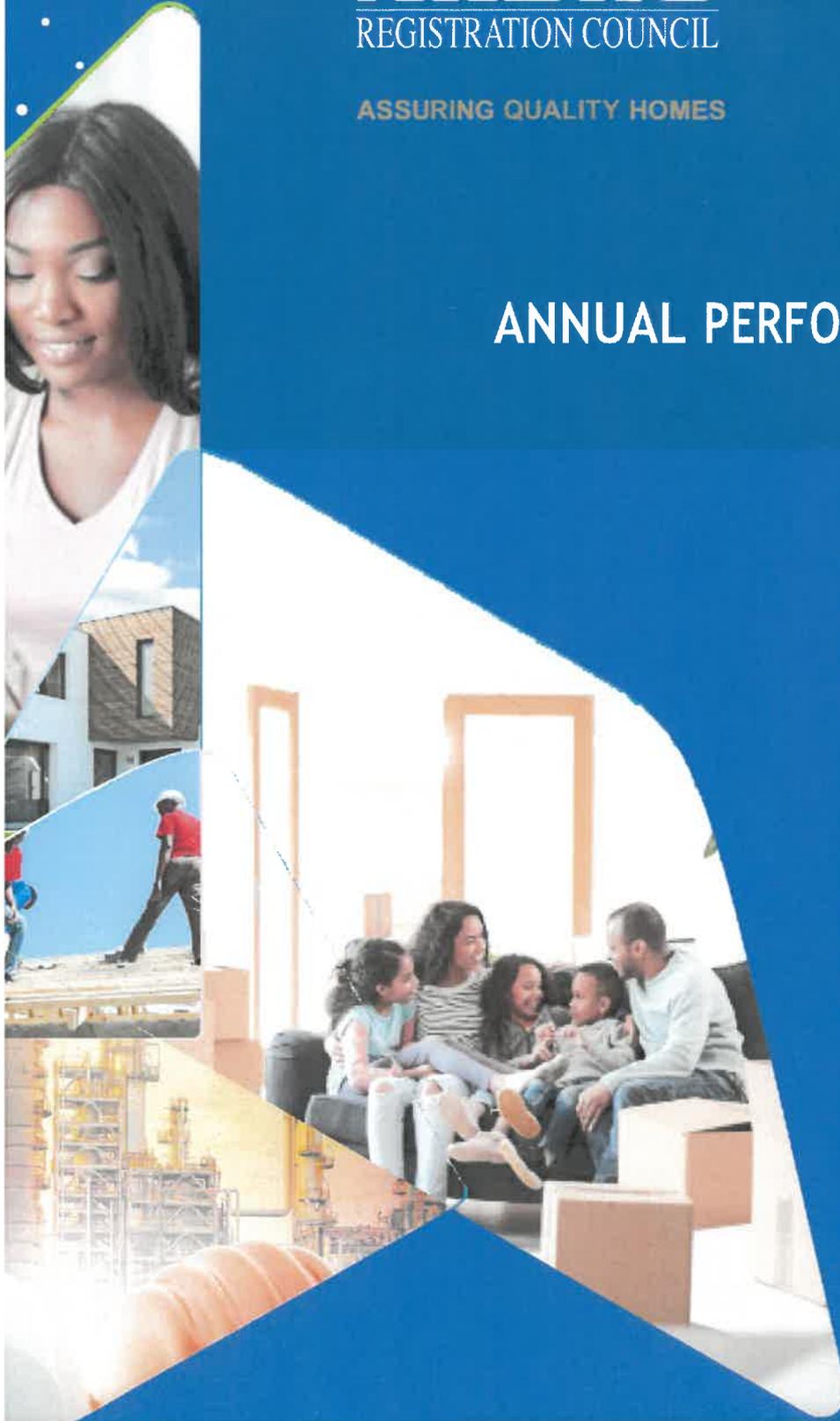


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LIST OF ACRONYMS AND GLOSSARY OF TERMS

APP	Annual Performance Plan
B-BBEE	Broad-Based Black Economic Empowerment
BNG	Breaking New Ground
CFO	Chief Financial Officer
CSIR	Council for Scientific and industrial Research
CPI	Consumer Price Index
ERM	Enterprise Risk Management
EMHIH	Eric Molobi Housing Innovation Hub
GDP	Gross Domestic Products
HCPMA	Housing Consumers Protection Measures Act, 1998 (Act No. 95 of 1998)
IBT	Innovative Building Technologies
ICT	Information and Communication Technology
ISO	International Organisation for Standardisation
KPA	Key Performance Area
MANCO	Extended Management Team
MTEF	Medium Term Expenditure Framework
MTSF	Medium Term Strategic Framework
NDHS	National Department of Human Settlements
NDP	National Development Plan
NHBRC	National Home Builders Registration Council
NT	National Treasury
PFMA	Public Finance Management Act, 1999 (Act No.1 of 1999)
PDHS	Provincial Departments Human Settlement
ROI	Return on Investment
SABS	South African Bureau of Standards
SAPOA	South African Property Owners Association
SP	Strategic Plan
SHE	Safety, Health, and Environment
SHS	Sustainable Human Settlement
SONA	State of the Nation Address

EXECUTIVE AUTHORITY STATEMENT



Minister's foreword

The National Home Builders Registration Council's primary areas of operation are Regulation and Consumer Protection. While these functions are necessary and important, it is by creating a centre of excellence for the construction industry and building technologies that the NHBRC will distinguish itself. This has to be complemented by an outreach programme that will increase the accessibility of the NHBRC to consumers especially with near completion of the consumer protection bill process and also as an accessible source of expertise on matters of building technologies.

The development of the White Paper that is currently underway is partly a response to megatrends such as the emergence of Innovative Building Technologies (IBT) and Climate Change. The adoption of IBT will assist the construction industry especially the human settlement sector to build climate change resilient houses. Inevitably, IBT usage in the sector is going to grow in leaps and bounds in the coming years. This means that the NHBRC as a custodian of construction quality in the sector and a regulator with a responsibility to protect consumers from unscrupulous practitioners in the housing construction sector ought to take a lead in the adoption of IBT. Its state of readiness for inspecting these technologies in terms of skills and knowledge of the various technologies needs to be ahead of the sectoral curve.

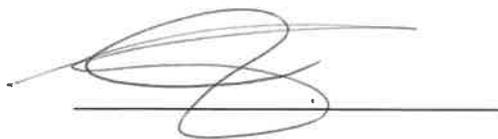
The NHBRC woman empowerment programme which include training in entrepreneurship and other construction skills has enjoyed phenomenal success. The impact of these programmes in the transformation of the sector has been considerable. This has also been bolstered by the implementation of the 40% procurement set aside for women. Given the success and the impact of the women training programmes, it only makes sense to expand these programmes and set more ambitious targets. In this regard, I welcome the planned initiation of a women in construction incubation programme which is aimed at assisting women entrepreneur to adopt IBT.

From a policy perspective, gaps and shortcomings have been identified on the current Housing Consumers Protection Measures Act No. 95 of 1998. Certain key provisions of this Act impact negatively on the mandate of the National Home Builders Registration Council. The inefficiencies identified on the current Act, include but not limited to inadequate protection of housing consumers, the transformation of the industry, the high risk of litigation, the inadequate enforcement powers, the ineffective alternative dispute resolution mechanism and the excessive turnaround time of the current enforcement procedures. Currently, with this constraint, the main criticism of the Council from the public is that it does not provide protection where it is really needed. The scope of application of the Act currently limits the ability of the Council to protect all housing consumers as well as the circumstances under which the consumers are protected.

In the financial year 2024/25 the new consumer protection bill which is expected to be passed by both houses of parliament will be assented to by the President. This means that its implementation will commence. Amongst other things the new bill requires inspectors and all other employees of Council to now have a duty to report corruption, conflict of interest, not to use confidential information for personal benefit and provides for the principals of the company to be personally held accountable for any harmful defects that result from shoddy work.

Above all, The NHBRC has a statutory obligation to protect housing consumers' interests, provide quality assurance services and promote regulatory compliance in the residential building sector. I expect that the NHBRC will continue to strengthen the capacity of the organization to carry out this obligation.

Let me thank the council led by Ms Nomusa Mufamadi for the leadership, the executive team led by Mr Songezo Booie and the staff who have been working hard to execute the NHBRC mandate.



MT Kubayi, MP
Minister of Human Settlements

ACCOUNTING AUTHORITY STATEMENT

I am pleased to present the annual performance plan (APP) of the NHBRC for the financial year 2024/2025. This is this council board's second planning cycle.

Under council's leadership, the NHBRC extended management team (MANCO) consolidated and proposed targets after conducting a thorough strategic planning environmental scan of all factors that affect our sector such as the performance of the economy, internal business factors, human settlements priorities as set out by the minister, available resources and the organisations' risks and developed targets, which were presented to council members during our strategic planning session in August 2023. We had the pleasure of the minister's attendance, and we note and include her inputs into our plans. Over and above the MTSF priorities, the minister emphasized the following:

Minister contribution	NHBRC APP KPI
Visibility and accessibility of NHBRC products within South Africa	Programme 1 – 100% implementation of communication plan includes all campaigns and interventions to reach our stakeholders and consumers
Corporate governance	NHBRC has a few indicators which promotes corporate governance in the organisation. Programme 1 – 100% implementation of internal audit plan, risk plan, anti-fraud and corruption plans and achieve an unqualified audit opinion with no matters of emphasis.

Council Priorities

We set our priorities in the previous financial year, and in this financial year, we continue to keep track of these priorities. They are in such a way that they will bring stability within the organisation as it was also emphasized by minister Kubayi during our planning session – all strategic positions should be filled within this year, promote corporate governance with a specific focus on inspector conduct – this will be managed through our anti-fraud and corruption plan.

I, as the Chairperson, continue to ensure NHBRC uses its resources to transform the sector using our procurement spend on the target designated groups. The NHBRC will spend 66% of its procurement budget on designated groups.

Below are our strategic priorities:

Financial sustainability

- Implement the Investment Strategy
- Continued implementation of cost-containment measures

Sector social transformation.

- Focus on women, youth, persons with disabilities and military veterans.
- Social transformation in terms of skills development and procurement spent.
- **NHBRC and GIBS women in construction programme:** Funded by the NHBRC, the Women Empowerment Programme is an immersive tailor-made programme to assist women entrepreneurs in the construction sector to develop their entrepreneurial, business and leadership skills to help them operate and sustain profitable businesses. It entails 12 months of business and management training, followed by 12 months of support services such as mentorship, coaching, networking events, and facilitating access to finance and new markets. The programme will be rolled out nationally.

Achieve a clean audit.

- Establish a task team to focus on audit findings and implementation of consequence management.

Centre of excellence

- Position the NHBRC as a centre of excellence in terms of strategic partnerships to promote skills development in the sector and adoption of green-building technologies in the country.
- Innovative building technologies (IBTs) demonstrate significant value-adding attributes to construction products and according to studies, could reduce construction costs and time, and even improve the construction quality for relevant IBT system. The NHBRC will launch our net-zero house in the first quarter of the year.
- The protection of the public from substandard building practices as well as boosting the professionalism of building inspectors within the built environment are one of our key focus areas. In this financial year, we continue with the professionalisation of building inspectors.

Visibility and accessibility

- Establish programmes to reach housing consumers through various means at all corners of the country, more so in rural areas.

Implementation of the revised Bill

- The promulgation of the new bill is imminent. To ensure the smooth implementation of the Bill, the NHBRC has established a steering committee comprising of all the relevant divisions as follows: Corporate Legal, Engineering & Technical Services, Customer Experience & Market Development, Regulatory, Compliance and Enforcement, Enterprise Risk Management, Finance, Internal Audit and Communication and Marketing. The committee is responsible for the development of terms of reference and the implementation plan. Council will monitor the progress on this matter.
- The Bill seeks to ensure adequate protection of housing consumers and effective regulation of the home building industry by, inter alia, strengthening the regulatory mechanisms, strengthening the protection of housing consumers, introducing effective enforcement mechanisms, and prescribing appropriate penalties or sanctions to deter non-compliance by home builders.
- The Bill also makes provision for reimbursement of a housing consumer, which may be deducted from an administrative fine paid by the home builder, for losses incurred. In addition, the Bill seeks to address the economic transformation of the industry through the introduction of provisions relating to the warranty fund surplus which may be utilised towards developmental programmes for the homebuilding industry.

Sector Wide Initiatives

- With the Introduction of the White paper on Human Settlements, which seeks to change the landscape in the delivery of sustainable human settlements, NHBRC as a key stakeholder in this process are participating and making contributions on how the proposed changes will affect the regulatory space within the sector.

I as the chairperson, take this opportunity to commit the NHBRC team and council members to support the minister, national department, and the sector to act as an enabling partner.



Ms. N Mufamadi
Accounting Authority
National Home Builders Registration Council

ACCOUNTING OFFICER STATEMENT

After conducting a thorough strategic planning environmental scan of all factors that affect our sector such as the performance of the economy, internal business factors, human settlements priorities as set out by the minister, available resources, and the organisations' risks, under council's leadership, the NHBRC extended management team (MANCO) presents draft annual performance plan for the 2024/25 financial year. As stated in 2022/2023 planning cycle and as we continue in this planning cycle, the NHBRC will commit resources to conduct forensic assessments and inspections on all blocked projects to support municipalities to complete construction of incomplete structures.

Council Priorities

The targets we propose consider performance information related Auditor General enquiries and findings, approved strategic plan and available resources. Our council requested management team to establish a quarterly reporting mechanism to enable Council to monitor implementation of this plan and priorities – the annual targets are broken down into quarterly targets and reflected on this plan.

EXCO team and I have linked these priorities to the targets below:

PRIORITY	PLANNED ACTIVITIES	TIME-FRAME
Achieve a clean audit	Unqualified audit opinion with no material findings	August 2024
Financial sustainability of warranty fund	10% savings on budgeted expenditure (Activity is reflected on our operational plan) Promoting economic inclusion and enforcement to ensure all homes are enrolled.	On average every quarter, 10% savings on planned expenditure
Social transformation	Procurement spent of on average 40% for youth, women, persons with disabilities and military veterans combined	Quarterly targets
Centre of excellence	Monitoring and evaluation of green-first zero-energy house effectiveness under the South African climate	March 2025
Visibility and accessibility	Drive a communication plan which includes consumer awareness workshops across 9 provinces. These workshops target a total of over 700 consumers per quarter	Quarterly targets

Planned performance of the organisation

For this financial year, NHBRC has 26 targets distributed over 3 programmes: administration, regulation, and consumer protection. Administration hosts our support, governance functions and sector wide procurement targets.

Regulation programme focuses on the core regulatory mandate of the NHBRC, included in this programme are registrations and renewals of home builders, inspections in both Government funded and privately funded homes, training and suspensions and disciplinary hearings. The inspection target has decreased for the 2024/25 financial year due to lower enrolments coming through from Provinces, this trend is evident now in the 2023/24 financial year and has been projected for the upcoming financial year.

Consumer Protection programmes includes enrolment processes as well as work that is being done in our Eric Molobi Innovation Hub in working towards making the NHBRC a centre of excellence. As part of strengthening relations with Provincial Departments of Human Settlements, we are in the process of concluding memorandums of understanding which will outline delivery expectations of both the NHBRC and the Provincial Departments. This will also assist in unlocking the enrolment processes.

Below is a highlight of some of our planned activities and targets:

Promotion of access to procurement opportunities

As part of our strategy to align to a sector-wide transformation agenda to promote and encourage government procurement spend towards women, youth, persons with disabilities and military veterans, NHBRC will spend on average every quarter 40% of its procurement spent on these designated groups.

Sector transformation through training and capacity building programmes.

We will conduct targeted training for women, youth, persons with disabilities and military veterans throughout the financial year. We will train 2,200 women, 2,000 youth, 220 military veterans and 280 persons with disabilities.

Home-building regulation

We will register a minimum of 3,502 new builders and renew about 15, 950 builder registrations. NHBRC will conduct about a combined 60,000 inspections within the subsidy and non-subsidy sector. With the moratorium uplifted, we will capacitate our regulatory enforcement section which will speed up our suspensions and DC hearings processes. Matters will be suspended within 10 working days of approval of the memoranda requesting approval of the suspension of a home builder. Further, all prosecutable matters will be set down before our Disciplinary Committee within 60 working days from date of approval by the CEO. Through our project management unit and the inspectorate section, the NHBRC will conduct forensic assessment and inspection on blocked projects.

With the promulgation of the new Bill, we expect the number of homebuilders to be registered with the NHBRC to increase. In working towards advocating for the new bill, the NHBRC will be conducting stakeholder awareness campaigns with all affected stakeholders.

Consumer protection

All enrolment applications received which meet the requirements will be enrolled. We will provide administrative as well as desktop engineering assessment support to applicants to meet requirements for successful enrolment.

I would like to take this opportunity to thank the NHBRC team, council, chairperson of council and re-enforce EXCO team's commitment in achieving council priorities and sector co-operation.

Sincerely,

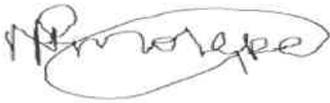


Mr. Songezo Boo
Accounting Officer, National Home Builders Registration Council

OFFICIAL SIGN-OFF

It is hereby certified that this Draft Annual Performance Plan 2024/2025:

- Considered the NHBRC mandate, relevant policies, and applicable legislation.
- Accurately reflects the impact and outcomes NHBRC plans to achieve over the financial year period 2024/2025.



Ms. Noxolo Molepo
Chief Audit Executive



Mr. Craig Makapela
Executive Manager: Engineering & Technical Services



Mr. Lamlani Dube
Chief Risk Officer



Ms. Tamlyn Bouwer
Chief Financial Officer

OFFICIAL SIGN-OFF



Ms. Mathebe Kumalo
Head: Strategy, Monitoring and Evaluation



Ms. Sibongile Ngwenya
Executive Manager: Corporate Services



Ms. Millicent Kabwe
Executive: Customer Experience & Market Development



Mr. Otsile Maseng
Chief Operating Officer



Mr. Songezo Boo
Chief Executive Officer



Ms. Nomusa Mufamadi
Accounting Authority



MT Kubayi, MP
Minister of Human Settlements

Date: 28/08/2024

PART A: OUR MANDATE

This annual performance plan is based on an assessment of the current socio-economic and political environment, ministerial national priorities, National Development Plan 2030 to eradicate poverty, inequality and unemployment and transformation of the South African society. The NHBRC is mindful of the Constitutional right of South Africans to housing or shelter which is a basic need.

In the context of targets set by the Minister relating to NDP's Outcome 8, sustainable human settlements, and an improved quality of household life, the NHBRC is obliged to fulfil its mandate as prescribed in the Housing Consumers Protection Measures Act, 1998 (Act No. 95 of 1998).

This Annual Performance Plan outlines the NHBRC strategic outcomes, the deliverables for the period and resource requirements necessary to deliver on the mandate.

1. UPDATES ON THE RELEVANT LEGISLATIVE & POLICY MANDATES

The NHBRC has a statutory obligation to protect housing consumers' interests, provide quality assurance services and promote regulatory compliance in the residential building sector. Our prominent housing consumer safeguard is a warranty protection against defined poor workmanship. In addition to enrolments and inspections, other services we offer include:

- Educating housing consumers and homebuilders on their rights and responsibilities within the residential building construction industry
- Introducing innovative and environmentally friendly building technologies
- Training, assessment, and regulation of homebuilders to conform to approved standards.

Considering the above-mentioned obligations, the NHBRC contributes to MTSF Priority 5: Spatial Integration, Human Settlements and Local Government and specifically to the outcome "Adequate Housing and Improved Living Environments". For the attainment of this outcome in the 2024/2025 financial year, the NHBRC focuses on improving regulatory compliance through home enrolments and inspections. For further details on these indicators and targets refer to programme 2 and 3 on this plan.

2. UPDATES ON INSTITUTIONAL POLICIES AND STRATEGIES

In this financial year, we will continue to implement our homeowner education programme, Zenzeleni, which is included in our Communication Plan.

MTSF Indicator	MTSF contribution by entity	Comments
94 area-based integrated multispectral development plans for priority development areas completed by 2024	Develop a multi-year project enrolment programme	We have a project enrolment indicator on programme 3
100% of new projects validated for implementation readiness and implementation status of existing projects assessed prior to funding approvals	Validate and report on the readiness of housing development projects	We have a project enrolment indicator on programme 3
	Ensure all housing development projects are enrolled	We have project enrolment indicator on programme 3
12 000 Community Residential Units (CRU) completed	Ensure that CRU new built are enrolled	We have subsidy enrolment indicator on programme 3
450 000 housing units and 300 000 serviced sites delivered through subsidy mechanism to households earning R0 to R3500 per month	Enrol and inspect that buildings are designed and constructed according to prevailing regulations as well as norms and standards	All complete enrolment applications will be processed and inspected. We have subsidy inspection indicator on programme 2
Number of persons in the target market exposed to education programmes on various aspects of owning and renting a home	Implement a borrower, homeownership (Zenzeleni, help-me-buy- a-home scheme) and tenant education programme	We will implement all activities under our communication plan, this includes home-owner awareness campaigns

MTSF Indicator	MTSF contribution by entity	Comments
	Monitor and report on the number of persons exposed to education programmes on owning or renting a home	
Transactional Support Programme implemented	Establish a presence in transactional support sites	This is done through enrolment of homes. We have subsidy enrolment indicator on programme 3
	Monitor and report on transaction support programmes	
Consumer protection programmes implemented	Monitor that home building projects within the priority development areas are enrolled	This is done through enrolment of homes. We have subsidy enrolment indicator on programme 3
	Report on number of home building projects and units registered	Database of enrolments is maintained. We have subsidy enrolment indicator on programme 3
	Inspect enrolled home building projects and units to ensure that the prevailing building regulations are observed	We have inspection indicator on programme 2
	Report the number of projects and units inspected	We have inspection indicator on programme 2
	Number of consumer disputes submitted and resolved within 90 days	We ensure disputes are resolved within 90 days and have a dispute

MTSF Indicator	MTSF contribution by entity	Comments
Transformation of the residential property market	In collaboration with DHS development and implementation strategy with targets for the transformation of the residential property sector	resolution indicator on programme 2
18 000 social housing units delivered	Enrol and inspect social housing projects	Non-subsidy enrolment includes social housing units and is explained in the technical indicator description.

3. UPDATES OF RELEVANT COURT RULINGS

There are no court rulings which might have a significant impact on NHBRC operations and service delivery obligations.

PART B: OUR STRATEGIC FOCUS

1. UPDATED SITUATIONAL ANALYSIS

Internal business environment

Corporate services

1. *Human resources*

Management is undertaking a rationalization of approved positions on the staff establishment against the workload in the various business units. Key management and junior positions critical to the operations of the NHBRC, will be filled in phases over the MTEF. The goal is to abolish non-critical positions thus reducing the number of overall positions in the approved establishment.

Furthermore, a lifestyle audit policy has been drafted and reviewed by the Council. All staff members are expected to submit their annual declarations by the second week of March 2024, and the verification of such will ensue with a view of having outcomes for senior management. The next level of management will only be verified after March 2024 when the Council has approved the draft lifestyle audit policy.

2. *Corporate legal services*

To provide the NHBRC with ethical legal advice, whilst promoting the interest of the housing sector and contributing to the development of fair and effective laws and regulations.

3. *STEP, Training and Development*

To recognise job capacity building, and sector transformation as pivotal in the advancement of programs that enhance technical competence and skills.

4. *Marketing and communication*

NHBRC has developed a communication plan to improve our visibility and accessibility of our programmes and services. Part of what is included in the plan deals with advocating for the new Housing Consumer Protection Bill as well as the uptake of IBT's.

5. Facilities management

Our facilities section supports and manages efficiency of buildings. We are currently looking at expanding our facilities through collaborations with SALGA and the House of Traditional Leaders. Included in our procurement plan for the 2024/25 financial year is a call centre and a mobile strategy (Business plans for these are being developed)

Information Technology

The NHBRC is on digital transformation journey to improve customer experience of NHBRC and general improvement.

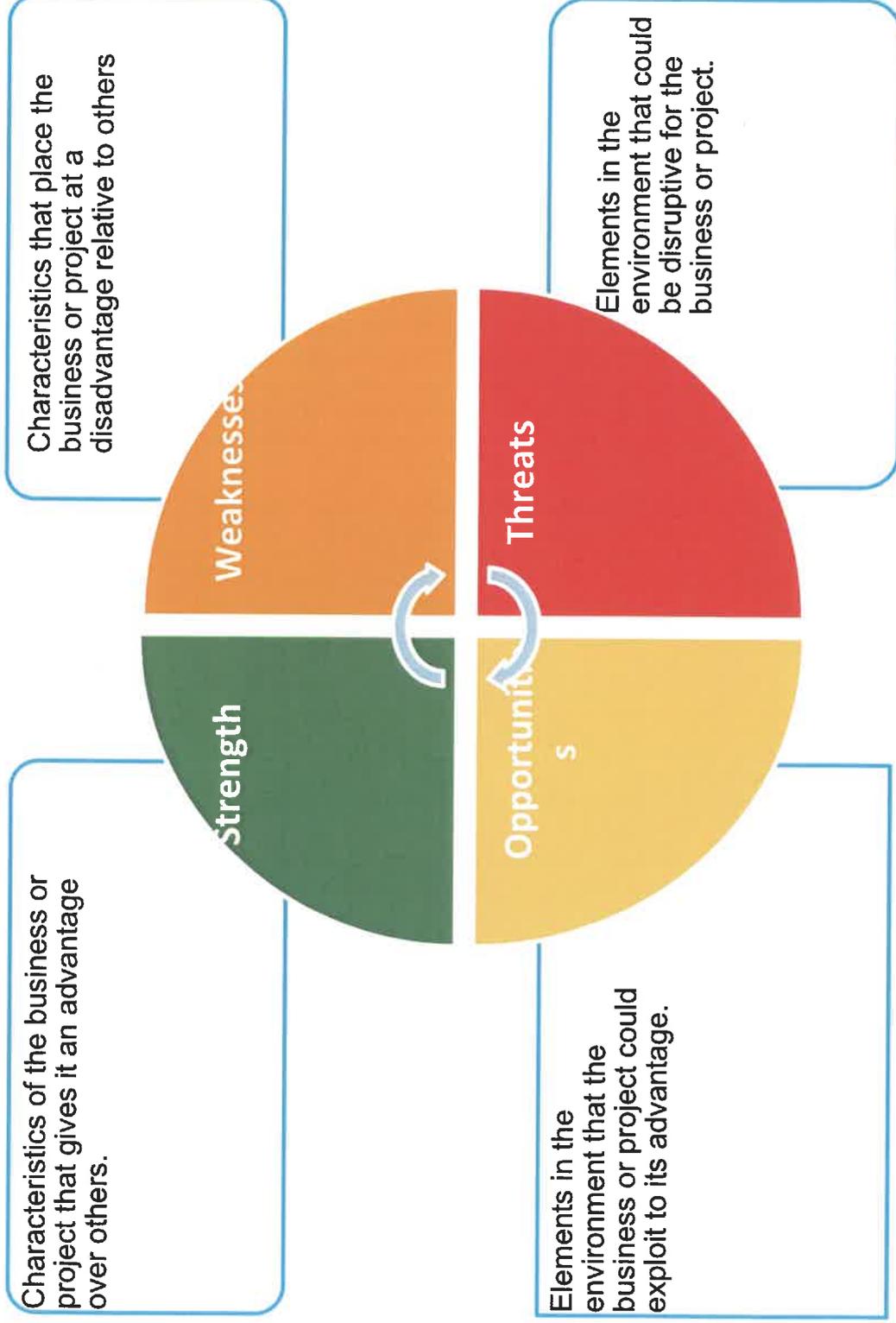
Key areas our digital transformation plan will target are:

- NHBRC online services (registrations & renewals)
- Optimization of our business processes
- Improve overall data quality.
- Phased implementation of digital services
 - Moving NHBRC towards full e-government service
 - Agile digital offering
 - Digital certificates

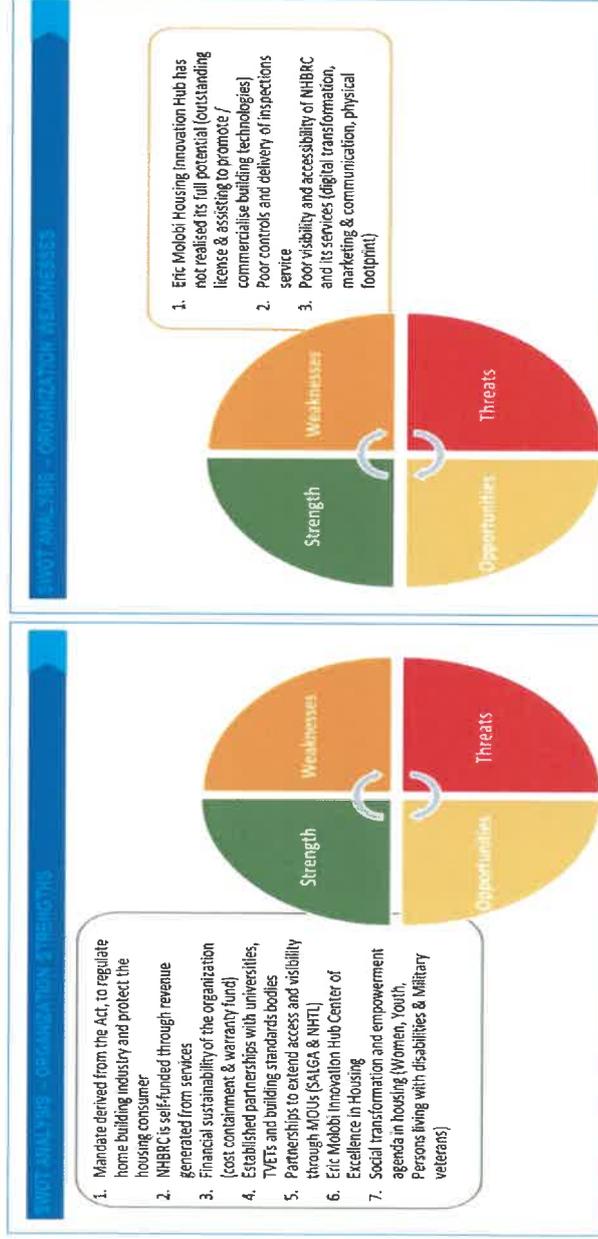
Our Swot analysis is informed by an analysis done on areas that affect the functioning of the organisation in exercising its mandate.

Our swot analysis is depicted as follows:

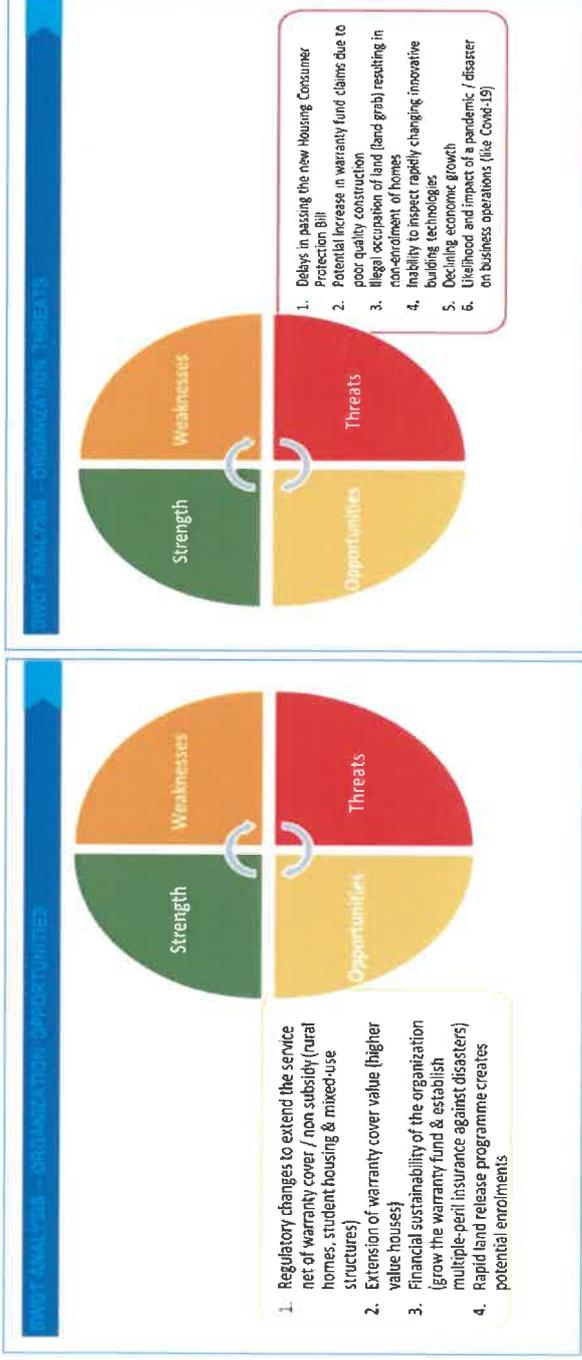
NHBRC SWOT analysis:



NHBRC SWOT analysis:



NHBRC SWOT analysis:



EXTERNAL ENVIRONMENT ANALYSIS

This annual plan outlines the strategies to address the political, economic, social, technological, environmental, and legal (PESTEL) factors impacting the NHBRC.

Political Environment

The transition into the seventh administration could introduce new policy priorities and approaches in the delivery value chain of sustainable human settlements, nevertheless the NHBRC will continue to deliver on its mandate of protecting housing consumers and regulating the home building industry.

Economic Environment

Economic performance¹

Economic activity in South Africa decreased in the third quarter of 2023 as real gross domestic product (GDP) contracted by 0.2% following a revised expansion of 0.5% in the second quarter. The real gross value added (GVA) by the primary and secondary sectors contracted anew, while that by the tertiary sector expanded further. The level of real GDP was 0.7% lower in the third quarter of 2023 compared to a year earlier, while the average level of real output in the first three quarters of 2023 was 0.3% higher than in the corresponding period of 2022. High interest rates and pressures on household finances will continue to put pressure on the NHBRC's revenue generation capability. As part of the entity's sustainability strategy, additional revenue streams are being explored.

Unemployment

The total labour force increased by 1.3% to 24.6 million in the third quarter of 2023, supported by the significant increase in employment. This, together with a decrease in the number of officially unemployed persons, resulted in a further decline in South Africa's official unemployment rate from 32.6% in the second quarter of 2023 to 31.9% in the third quarter. The not economically active population decreased by 186 000 (1.1%) persons in the third quarter of 2023, with the expanded unemployment rate, which includes discouraged work seekers, decreasing for an eighth successive quarter to 41.2% in the third quarter of 2023 from a recent peak of 46.6% in the third quarter of 2021. The NHBRC in its own environment and sector through some of its initiatives i.e. training, is looking at ways to assist in job creation.

¹ Reserve Bank Quarterly Bulletin – June 2023

Construction sector

Real economic activity in the construction sector contracted further as civil construction as well as residential and non-residential building activity decreased. After contracting for five consecutive quarters, the real output of the sector supplying electricity, gas and water expanded in the third quarter of 2023. The volume of both electricity produced and consumed increased, reflecting improved electricity generation capacity.

The NHBRC is a self-sustaining entity, adapting to changes in the economic environment is crucial to the sustainability of the organisation going forward and in being able to carry out its mandate. A sustainability strategy is being developed which is expected to be completed in the 2024/25 to address the financial sustainability of the organisation.

Social Environment²

According to the stats SA General Household survey, 83,2% of all households resided in formal dwellings in 2022. Although the percentage of households that have received some kind of government subsidy to access housing has increased from 5,6% in 2002 to 13,0% by 2022, 12,3% of households still lived in informal dwellings. This could be attributed to the fact that rapid household growth and population migration is making it very difficult to address existing backlogs in the face of fresh demands.

The percentage of households with access to an improved source of water increased by about four percentage points between 2002 and 2022 (growing from 84,4% to 88,5%). The increases were particularly notable in Eastern Cape (+13,7 percentage points) and KwaZulu-Natal (+9,4 percentage points). Despite these notable improvements, access to water declined in six provinces between 2002 and 2022. The largest decline was observed in Limpopo (-4,7 percentage points), Mpumalanga (-3,8 percentage points), and Free State (-1,5 percentage points). The declines should, however, be contextualised by noting that more households had access to piped water in 2022 than twenty-one years earlier. Although the percentage of households with access to piped water only increased by two percentage points between 2004 and 2022, this percentage represented an additional 5,6 million households that received safe piped water.

Through the provision and the efforts of government, support agencies and existing stakeholders, the percentage of households with access to improved sanitation increased by

² Statistics SA - Statistical Release P0318

21,5 percentage points between 2002 and 2022, growing from 61,7% to 83,2%. The most improvement was noted in Eastern Cape where the percentage of households with access to improved sanitation increased by 56,6 percentage points to 90,0%, and Limpopo in which access increased by 36,2 percentage points to 63,1%. The installation of pit toilets with ventilation pipes played an important part in achieving the large improvements. A range of reasons, including rapid household growth and urbanisation, as well as a preference for flush toilets have all contributed to the slow progress over the reference period. The relative scarcity of water and regular water interruptions experienced in many parts of the country will increasingly lead to the use of alternative sources of sanitation.

Through these challenges the NHBRC will continue with its mandate of protecting Housing Consumers against the actions of unscrupulous home builders. Furthermore, the NHBRC assists in the assessment of sites to provide adequate water and sanitation services to our citizens.

Technological Environment

Innovation building technologies (IBT) present significant opportunities for the NHBRC to make an impact in the residential market in South Africa.

The NHBRC held workshops to address the low uptake of IBTs in the industry and to assist in creating awareness about IBTs., The aim of these workshops is to expose practitioners to various IBT systems and help the professionals gain confidence in applying the systems.

With the emergence of innovative construction methods, such as modular construction, 3D printing, and prefabrication, there is potential for the NHBRC to introduce systems that can assist the National Department of Human Settlements to fast track the delivery of subsidy housing, reduce costs, and improve quality standards.

Environmental factors

Climate change has had a huge influence on businesses, communities, society at large, and individuals. This impact extends to the residential market, where the sector's exposure to electricity and water shortages has affected many residential developments.

The NHBRC will continue to introduce and promote the use of innovative building technologies (IBT) like the green zero-energy model house constructed at our Eric Molobi Housing Innovation Hub in Shoshanguve, Pretoria.

Legal Environment

Two changes expected in the 2024/25 financial year are the passing of the Housing Consumer Protection Bill, 2020 ("the Bill"), and the White Paper on Human Settlements.

These will seek to expand the mandate and reach of NHBRC through, amongst other things, broadening the enforcement capabilities as gaps in the current legislation have been identified and addressed. The White Paper on Human Settlements also looks at the overall sustainability of Human Settlement with regards to but not limited to climate change and the evolution of Innovative Building Technologies (IBTs). The NHBRC in its role as quality assurer and regulator will assist in this valuable change.

INTERNAL ENVIRONMENT ANALYSIS

NHBRC Footprint and customer centres

Below are our office locations:

Province	Town
Eastern Cape	<ul style="list-style-type: none">• Port Elizabeth• East London
KwaZulu Natal	<ul style="list-style-type: none">• Durban• Newcastle• Richards Bay
Western Cape	<ul style="list-style-type: none">• Cape Town• George
Free State	<ul style="list-style-type: none">• Bloemfontein• Bethlehem
Gauteng	<ul style="list-style-type: none">• Tshwane• Sunninghill
Limpopo	<ul style="list-style-type: none">• Polokwane• Modimolle (Bela Bela)• Tzaneen• Thulamela
Mpumalanga	<ul style="list-style-type: none">• Nelspruit• Emalahleni (Witbank)
Northwest	<ul style="list-style-type: none">• Rustenburg• Klerksdorp• Mahikeng
Northern Cape	<ul style="list-style-type: none">• Kimberly

NHBRC Organisational Structure

For the NHBRC to give effect to its strategic objectives for the reporting period 2024/25, the organisation structured itself in such a way that it can be efficient and effective in the delivery of its value final products and its programmes. The NHBRC organisational structure is aimed at enhancing the functioning of the organisation.

All these initiatives are essential for us to improve customer satisfaction levels, customer knowledge, operational efficiencies, revenue, brand presence and reputation.

The NHBRC Strategy is focused around three (3) delivery pillars.

1. Protecting housing consumers by:
 - Ensuring they know their rights and responsibilities.
 - Encouraging them to enrol homes prior to construction.
 - Advising on rights to access the Warranty Fund for the repair of structural defects on homes; and
 - Resolving their complaints, efficiently and timeously.

2. Enabling homebuilders to achieve industry standards by:
 - Ensuring they know their rights and obligations.
 - Advising them on the legal requirement to register with the NHBRC prior to carrying out any business in the residential property market.
 - Empowering them through the provision of on-going training and assessment opportunities; and
 - Providing an inspection service at critical stages of construction.

3. Regulating and enforcing compliance of building standards by:
 - Participating in the review of policies governing the residential property market.
 - Exploring and adoption of new technologies and materials to fast-track housing delivery.
 - Enforcing compliance of industry standards and remediating or penalising defaulting homebuilders.

To deliver on this strategy, we believe that our organisation must be fit for purpose. Meaning the NHBRC must be operationally excellent; financially sound; live the NHBRC Way and be a values-based organization.

NHBRC Core Business

The NHBRC core business is to execute the following:

- Registration and Renewal of homebuilders
- Enrolment and Late enrolment of homes in the non-subsidy sector
- Enrolment and Late enrolment of homes in the subsidy sector
- Inspection of subsidy homes and non-subsidy homes
- Geotechnical Investigation
- Forensic investigation

- Dispute resolution
- Conciliation of disputes
- Legal advisory and enforcement of norms and standards

PART C: MEASURING OUR PERFORMANCE

1. INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

The Entity's programme performance will be affected by the introduction and implementation of the Housing Consumer Protection Bill. The Housing Consumer Protection Bill, 2020 ("the Bill"), seeks to repeal the Housing Consumers Protection Measures Act, 1998 (Act No. 95 of 1998) ("the Act").

To this end, the Bill seeks to ensure adequate protection of housing consumers and effective regulation of the home building industry by, inter alia, strengthening the regulatory mechanisms, strengthening the protection of housing consumers, introducing effective enforcement mechanisms, and prescribing appropriate penalties or sanctions to deter non-compliance by home builders. Once the "Bill" is signed into law, the NHBRC's programme performance will be reviewed.

For the financial year 2024/25, the NHBRC will operate under three programmes which address our strategic pillars. The three (3) programmes are Administration, Regulation and Consumer Protection.

The strategic outcomes are aligned with the budget structure and are as follows:

Programme	Strategic outcomes
Administration	<ul style="list-style-type: none"> • Functional efficient and integrated governance • Financially sustainable organisation to promote economic inclusion
Regulation	<ul style="list-style-type: none"> • Adequate Housing and Improved Living Environment • Competent homebuilders and technical professionals
Consumer Protection	<ul style="list-style-type: none"> • Adequate Housing and Improved Living Environment

2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS
2.1 PROGRAMME 1: ADMINISTRATION

Outcome	Outputs	Output Indicators	Audited /Actual performance.					Estimated performance	MTEF period		
			2020/2021	2021/2022	2022/2023	2023/2024	2024/2025		2025/2026	2026/2027	
			Unqualified audit opinion with no material findings	Unqualified audit opinion	Unqualified audit opinion with no material findings	Unqualified audit opinion with no material findings	Unqualified audit opinion with no material findings		Unqualified audit opinion with no material findings	Unqualified audit opinion with no material findings	Unqualified audit opinion with no material findings
Functional, efficient and integrated government	Internal Audit Report	Percentage execution of approved annual internal audit plan	Not applicable	85% implementation of the approved internal audit plan	100% implementation of the approved Internal Audit Plan	100% implementation of the approved internal audit plan	100% execution of approved annual internal audit plan	100% execution of approved annual internal audit plan	100% execution of approved annual internal audit plan		
			Not applicable	100% implementation of the approved anti-fraud and corruption plan	100% implementation of the approved Anti-fraud and corruption plan	100% implementation of the approved anti-fraud and corruption plan	100% implementation of the approved anti-fraud and corruption plan	100% implementation of the approved anti-fraud and corruption plan			

Outcome	Outputs	Output Indicators	Audited /Actual performance.					Estimated performance	MTEF period		
			2020/2021	2021/2022	2022/2023	2023/2024	2024/2025		2025/2026	2026/2027	
					Corruption Plan						
Improved Accessibility and Visibility	Readiness for the implementation of the Housing Protection Bill.	Number of Steering Committee Meetings driving the implementation of the proposed changes and readiness outcomes.	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	4 Steering Committee meetings held (outcomes reported quarterly)	Not applicable	Not applicable	Not applicable
	Risk Management Report	Percentage implementation of the risk management plan	Not applicable	100% implementation of the approved risk management plan	100% implementation of the approved Risk Management Plan	100% implementation of the approved risk management plan	100% implementation of the risk management plan	100% implementation of the risk management plan	100% implementation of the risk management plan	100% implementation of the risk management plan	100% implementation of the risk management plan
	Communication Plan on NHBC	Percentage implementation of Communication	100% implementation of	74% implementation of	100% implementation of the	100% implementation of	100% implementation of	100% implementation of	100% implementation of	100% implementation of	100% implementation of

Outcome	Outputs	Output Indicators	Audited /Actual performance.					Estimated performance	MTEF period		
			2020/2021	2021/2022	2022/2023	2023/2024	2024/2025		2025/2026	2026/2027	
of NHBRC Products and Services	Mandate and Bill.	ation Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan	Communication Plan
Financially sustainable organisation promoting economic inclusion	Designated Group Expenditure Reports	Percentage of annual procurement spent – women	Not applicable	Not applicable	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women
	Designated Group Expenditure Reports	Percentage of annual procurement spent – youth, persons with disabilities, and military veterans	N/A	Target rephrased	Target rephrased	Target rephrased	Target rephrased	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans
	Payment of valid invoices	Percentage Valid invoices paid within 30 days	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days

2.2 PROGRAMME 2: REGULATION

Outcomes	Outputs	Output indicator	Audited /Actual performance					Estimated performance	MTEF PERIOD			
			2020/2021	2021/2022	2022/2023	2023/2024	2024/2025		2025/2026	2026/2027		
Adequate Housing and Improved Living Environment	Registered builders	Number of home builders registered	2,802 homebuilders registered	2,370 homebuilders registered	3,535 homebuilders registered	3,400 homebuilders registered	3,502 homebuilders registered	3,670 homebuilders registered	3,780 homebuilders registered			
	Renewed registrations	Number of registrations renewed	13,773 homebuilders to renew their registration	9,050 registrations renewed	14,080 registrations renewed	15,950 registrations renewed	15,950 registrations renewed	16,428 registrations renewed	16,920 registrations renewed			
	Inspected homes non-subsidy	Number of homes inspected – non-subsidy	24,501 homes inspected in the non-subsidy sector	100% of homes inspected – non-subsidy	100% of homes inspected – non-subsidy	28,000 homes inspected – non-subsidy	25,200 homes inspected – non-subsidy	26,950 homes inspected – non-subsidy	28,800 homes inspected – non-subsidy			
	Inspected homes subsidy	Number of homes inspected – subsidy	23,231 homes inspected in the subsidy sector	100% of homes inspected – subsidy	100% of homes inspected – subsidy	28,000 homes inspected – subsidy	26,000 homes inspected – subsidy	27,850 homes inspected – subsidy	29,500 homes inspected – subsidy			
Percentage of Suspensions	Percentage of suspensions	89% of prosecutable matters suspended	100% of prosecutable matters suspended	100% of prosecutable matters suspended	100% of prosecutable matters suspended	100% of prosecutable matters suspended	100% of prosecutable matters suspended	100% of prosecutable matters suspended				

Outcomes	Outputs	Output indicator	Audited /Actual performance				Estimated performance	MTEF PERIOD		
			2020/2021	2021/2022	2022/2023	2023/2024		2024/2025	2025/2026	2026/2027
		suspended	10 working days of receipt of instruction	within 10 working days of receipt of instruction	suspended within 10 working days					
	Percentage of Disciplinary Committee set down for hearing	Percentage of prosecutable matters set down for hearing before the DC within 120 working days of suspension OR from date of receipt of instruction	57% of prosecutable matters set down for hearing before the DC within 120 working days of suspension OR from date of receipt of instruction	99% of prosecutable matters set down for hearing before the DC within 120 working days from date of approval to prosecute	93% of prosecutable matters set down for hearing before the DC within 30 working days of Committee within 30 working days	100% of prosecutable matters set down for hearing before the DC within 30 working days	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	
	Disputes resolved	Percentage of disputes resolved	Not applicable	99% disputes resolved within 90 days	93% disputes resolved within 90 days	100% disputes resolved within 90 days	100% disputes resolved	100% disputes resolved	100% disputes resolved	
Competent homebuilder	Trained builders	Number of homebuilders trained	2,823 homebuilders trained	1,700 homebuilders trained	2,045 homebuilders trained	2,300 homebuilders trained	2,500 homebuilders trained	2,800 homebuilders trained	3,000 homebuilders trained	

Outcomes	Outputs	Output indicator	Audited /Actual performance					Estimated performance	MTEF PERIOD		
			2020/2021	2021/2022	2022/2023	2023/2024	2024/2025		2025/2026	2026/2027	
Trainers and technical professionals	Trained youth	Number of Youth trained	2,281 Youth trained	1,500 Youth trained	1,848 youth trained	1,800 Youth trained	2,000 Youth trained	2,200 Youth trained	2,400 Youth trained		
	Trained women	Number of Women trained	2,270 Women trained	1,400 Women trained	1,888 women trained	2,000 Women trained	2,200 Women trained	2,500 Women trained	2,800 Women trained		
	Trained military veterans	Number of Military veterans trained	171 Military Veterans trained	100 Military Veterans trained	170 military veterans trained	200 Military Veterans trained	220 Military Veterans trained	250 Military Veterans trained	280 Military Veterans trained		
	Trained people with disabilities	Number of persons with disabilities trained	314 persons with disabilities trained	200 persons with disabilities trained	261 people with disabilities trained	250 persons with disabilities trained	280 persons with disabilities trained	300 persons with disabilities trained	320 persons with disabilities trained		
Trained technical professionals	Number of Technical professionals trained	733 Technical professional s trained	690 Technical professional s trained	933 Technical profession als trained	750 Technical professional s trained	800 Technical professional s trained	850 Technical professional s trained	900 Technical professional s trained			
Trained artisans	Number of Artisans trained	600 Artisans trained	600 Artisans trained	806 artisans trained	650 Artisans trained	700 Artisans trained	800 Artisans trained	900 Artisans trained			

2.3 PROGRAMME 3: CONSUMER PROTECTION

Outcomes	Outputs	Output Indicators	Audited /Actual performance				Estimated performance	MTEF PERIOD		
			2020/2021	2021/2022	2022/2023	2023/2024		2024/2025	2025/2026	2026/2027
Adequate Housing and Improved Living Environment	Enrolled subsidy homes	Percentage of enrolment applications approved - Subsidy	69,761 homes enrolled in the subsidy sector	100% of compliant enrolment applications approved within 15 working days from date of receipt - subsidy	100% of enrolment applications approved – Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy
	Enrolled subsidy projects	Percentage of enrolment applications approved – subsidy projects	N/A	N/A	100% subsidy project enrolment applications approved	100% subsidy project enrolment applications approved	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects
	Enrolled non-subsidy homes	Percentage of enrolment applications approved – Non-subsidy	48,166 homes enrolled in the non-subsidy sector	100% of compliant enrolment applications approved within 15 working	100% of enrolment applications approved – Non-subsidy	100% of enrolment applications approved – non-subsidy	100% of enrolment applications approved – non-subsidy	100% of enrolment applications approved – non-subsidy	100% of enrolment applications approved – non-subsidy	100% of enrolment applications approved – non-subsidy

Outcomes	Outputs	Output Indicators	Audited /Actual performance				Estimated performance	MTEF PERIOD		
			2020/2021	2021/2022	2022/2023	2023/2024		2024/2025	2025/2026	2026/2027
						days from date of receipt – non subsidy				
	Launch green net-zero energy house	Launch net-zero house					Launch net-zero house	Launch IBT advocacy programme	Launch IBT advocacy programme	

3. OUTPUT INDICATORS: ANNUAL AND QUARTERLY TARGETS

3.1 PROGRAMME 1: ADMINISTRATION

Output Indicators	Annual targets	Quarterly targets			
		1st	2nd	3rd	4th
Unqualified audit opinion with no material findings	Unqualified audit opinion with no material findings	Not applicable	Unqualified audit opinion with no material findings	Not applicable	Not applicable
Percentage execution of approved annual internal audit plan	100% execution of approved annual internal audit plan	25% execution of approved annual internal audit plan	50% execution of approved annual internal audit plan	75% execution of approved annual internal audit plan	100% execution of approved annual internal audit plan
Percentage implementation of the Anti-Fraud and Corruption plan	100% implementation of the anti-fraud and corruption plan	25% implementation of the Anti-Fraud and Corruption plan	50% implementation of the Anti-Fraud and Corruption plan	75% implementation of the Anti-Fraud and Corruption plan	100% implementation of the Anti-Fraud and Corruption plan
Percentage implementation of the risk management plan	100% implementation of the risk management plan	30% implementation of the risk management plan	50% implementation of the risk management plan	70% implementation of the risk management plan	100% implementation of the risk management plan
Percentage implementation of Communication Plan	100% implementation of Communication Plan	15% implementation of Communication Plan	50% implementation of Communication Plan	85% implementation of Communication Plan	100% implementation of Communication Plan
Number of Steering Committee Meetings held	Number of Steering Committee Meetings held	1 Steering Committee meeting	1 Steering Committee meeting	1 Steering Committee meeting	1 Steering Committee meeting
Percentage of annual procurement spent –	40% of annual procurement spent –	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women	40% of annual procurement spent – women

Output Indicators	Annual targets	Quarterly targets			
		1st	2nd	3rd	4th
women	women				
Percentage of annual procurement spent – youth, persons with disabilities, and military veterans	26% of annual procurement spent – youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans	26% of annual procurement spent –youth, persons with disabilities, and military veterans
Payment of valid invoices	Percentage Valid invoices paid within 30 days	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days	100% Valid invoices paid within 30 days

3.2 PROGRAMME 2: REGULATION

Output Indicators	Annual targets	Quarterly targets			
		1st	2nd	3rd	4 th
Number of home builders registered	3,502 homebuilders registered	750 homebuilders registered	950 homebuilders registered	952 homebuilders registered	850 homebuilders registered
Number of registrations renewed	15,950 registrations renewed	3,550 registrations renewed	4,800 registrations renewed	3,600 registrations renewed	4,000 registrations renewed
Number of homes inspected - subsidy	26,000 homes inspected - subsidy	5,200 homes inspected subsidy	7,800 homes inspected subsidy	5,200 homes inspected subsidy	7,800 homes inspected subsidy
Number of homes inspected - non-subsidy	25,200 homes inspected - non-subsidy	7,560 homes inspected – non-subsidy	7,560 homes inspected – non-subsidy	5,040 homes inspected – non-subsidy	5,040 homes inspected – non-subsidy
Percentage of suspendable matters suspended	100% of suspendable matters suspended	100% of suspendable matters suspended	100% of suspendable matters suspended	100% of suspendable matters suspended	100% of suspendable matters suspended
Percentage of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing	100% of prosecutable matters set down for hearing
Percentage of disputes resolved	100% disputes resolved	100% disputes resolved	100% disputes resolved	100% disputes resolved	100% disputes resolved
Number of homebuilders trained	2,500 homebuilders trained	500 home builders trained	750 home builders trained	500 home builders trained	750 home builders trained
Number of Youth trained	2,000 Youth trained	570 youth trained	570 youth trained	310 youth trained	550 youth trained
Number of Women trained	2,200 Women trained	300 women trained	900 women trained	400 women trained	600 women trained
Number of Military veterans trained	220 Military Veterans trained	32 military veterans trained	70 military veterans trained	65 military veterans trained	53 military veterans trained
Number of	280 persons	30 persons	90 persons	40 persons	120 persons

Output Indicators	Annual targets	Quarterly targets			
		1st	2nd	3rd	4 th
persons with disabilities trained	with disabilities trained	with disabilities trained	with disabilities trained	with disabilities trained	with disabilities trained
Number of Technical professionals trained	800 Technical professionals trained	100 technical professionals trained	250 technical professionals trained	100 technical professionals trained	350 technical professionals trained
Number of Artisans trained	700 Artisans trained	0 artisans trained	350 artisans trained	0 artisans trained	350 artisans trained

3.3 PROGRAMME 3: CONSUMER PROTECTION

Outcome indicators	Annual target	Quarterly targets			
		1st	2nd	3rd	4th
Percentage of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy	100% of enrolment applications approved - Subsidy
Percentage of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects	100% of enrolment applications approved – subsidy projects
Percentage of enrolment applications approved – non-subsidy	100% of enrolment applications approved – non-subsidy	100% of enrolment applications – non-subsidy	100% of enrolment applications – non-subsidy	100% of enrolment applications – non-subsidy	100% of enrolment applications – non-subsidy
Launch net-zero house	Launch net-zero house	Launch net-zero house	N/A	N/A	N/A

4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

By the end of 2024/2025, the NHBRC plans to have improved costs, internal efficiencies, and a sustainable warranty fund. This will be done through a phased approach over the 5-year period. This is an effort to broaden access of our services in rural and urban areas in equitable measure.

Even though our registrations are declining in line with the declining construction sector, we plan to resolve all disputes lodged within 90 working days progressively throughout the period.

The NHBRC will provide a database of all trained personnel within the designated groups to the Department of Human Settlements to be absorbed into subsidy projects.

In supporting the Minister's priorities to provide quality homes, the NHBRC will introduce a faster turnaround time for projects enrolments. We will ensure all applications with complete documentation are enrolled within 15 working days.

The NHBRC offers forensic assessments on blocked or incomplete projects related to provincial departments and municipalities to assess the structural integrity of subsidy houses before construction re-commences, this will ensure that rectifications are minimised. In addition, the NHBRC inspectorate team will continue to work closely with the provincial departments and municipalities when conducting inspections and where we identify technical non-compliances, a report will be drawn up and forwarded to the relevant officials for remedial action.

In keeping in line with our heightened efforts to promote compliance, the NHBRC will ensure all prosecutable matters are dealt with speedily. Prosecutable matters refer to cases where the NHBRC pursues formal charges against a homebuilder or any person who is found to be in contravention of the Housing Consumers Protection Act either by building a residential house without an enrolment certificate, failure to comply with the NHBRC technical standards or in breach of the NHBRC code of

conduct. These matters are presented to the NHBRC Disciplinary Committee which decides on the offender's penalty.

The Broad-Based black Economic Empowerment (BBBEE) targets for 2024/25 as in 2023/2024 are aligned with the Economic Recovery and Reconstruction Plan and Sector Economic Empowerment and Enterprise Development Programme. NHBRC will spend 40% of its procurement spend on businesses owned by women and 26% combined for people with disabilities, military veterans & youth.

Each financial year, the NHBRC provides youth graduate internship opportunities to 50 interns. These graduates will be employed at various internal business units and construction sites as support for quality assurance. This is in addition to training programmes for youth, women and persons with disabilities aimed at promoting participation in the human settlements sector, and beneficiaries will be earmarked for exit opportunities within Housing Development Agency (HDA) construction projects.

In this financial year, we will provide 600 bursaries to TVET learners through the NHBRC Artisans Development Programme. This programme is aimed at up skilling talent and supporting the youth in gaining relevant work experience which will in turn increase their chances of gaining employment.

The NHBRC Women Empowerment Programme will target 100 women contractors with business support and mentorship programmes.

5. PROGRAMME RESOURCE CONSIDERATIONS

Overview of 2024/25 and MTEF (Medium Term Expenditure Framework) estimates

Sub Programmes	Audited Outcome			Medium-term estimates				
	R thousand	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Administration		296 247	280 777	304 527	304 527	326 698	327 396	322 692
Regulation		348 709	289 363	321 666	321 666	352 281	343 247	354 574
Protection		219 495	179 157	214 644	209 386	242 558	243 434	246 807
		864 451	749 297	840 837	835 579	921 537	914 076	924 073
Economic Classification								
		Audited Outcome			Medium-term estimates			
R thousand		2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Current expenses		864 451	749 297	840 837	835 579	921 537	914 076	924 073
Compensation of employees		534 445	483 713	556 866	550 283	622 504	621 309	622 550
Goods and services		330 006	265 584	283 971	285 296	299 033	292 767	301 523
Interest, dividends and rent on land		-	-	-	-	-	-	-
Transfers and subsidies		-	-	-	-	-	-	-
Total		864 451	749 297	840 837	835 579	921 537	914 076	924 073

6. UPDATED KEY RISKS AND MITIGATION FROM THE SP

Outcome	Key risks	Risk mitigations
Adequate Housing and Improved Living Environment	<ul style="list-style-type: none"> • Enforcement and meeting the requirements and overall mandate hinges on inspections and activities thereof. • (Non-inspections include any form of inspection that is not conducted with the appropriate thoroughness, with the correct expertise and tools, and at the appropriate time). Integration of same information available from enrolment to remedial phase on houses • Disciplinary actions that do not ultimately ensure that a housing consumer is protected and the technical standards are upheld. 	<ul style="list-style-type: none"> • Implementation of the NHBRC inspections and enrolment policies.
Improved accessibility and visibility of NHBRC products and services	<ul style="list-style-type: none"> • Declining performance of construction sector affects pool of housing consumers 	<ul style="list-style-type: none"> • Planning in line with the sector growth projections • Development and implementation an online training system/platform
Financially sustainable organisation promoting economic inclusion	<ul style="list-style-type: none"> • The NHBRC may be potentially faced with fraud and corruption via various stakeholders including employees, builders/ developers and housing 	<ul style="list-style-type: none"> • Approved fraud prevention plan and policy implementation and monitoring and reporting.

	<p>consumers.</p> <ul style="list-style-type: none"> • Entity potentially faced with fraud and corruption allegations via various stakeholders including employees, builders / developers and housing consumers needing finalization of various investigations and implementation of consequence management or accountability based on recommendations of the reports. • Externally operated crime syndicates that may directly or indirectly impact the regulatory, warranty or reputational components of the NHBRC. These crime syndicates include 'building mafia's', external stakeholders influencing development or corrupt activities outside of the organisation's control 	
<p>Competent homebuilders and technical professionals</p>	<ul style="list-style-type: none"> • Home builder training is expensive, and the declining revenues poses a risk to execution of this mandate 	<ul style="list-style-type: none"> • Implementation of the NHBRC inspections and enrolment policies and code of conduct.

7. PUBLIC ENTITIES

Name of public entity	Mandate	Outcomes	Current annual budget
N/A			

8. INFRASTRUCTURE PROJECTS

N/A

9. PUBLIC-PRIVATE PARTNERSHIPS (PPPS)

PPP title	Purpose	Outputs	Current value of agreement	End date of agreement	
N/A					

PART D: TECHNICAL INDICATOR DESCRIPTIONS (TIDS)

1. PROGRAMME 1: ADMINISTRATION

Unqualified audit opinion with no material findings

Indicator title	Unqualified audit opinion with no material findings
Definition	It is the opinion expressed by the Auditor-General of South Africa (AGSA) on the annual report after assessing the financial statements of the organisation. This takes place at the end of the financial year after performance is reviewed against predetermined objectives outlined in the budget, strategic & annual plan documents.
Source of data	Audit report in the annual report of the prior financial year Approved standard operating procedure
Method of calculation or assessment	Audit opinion expressed in the annual report issued in the reporting year
Means of verification	Audit report in the annual report Annual Financial statements
Assumptions	Adherence to good governance by all employees and Council Compliance to approved policies. Compliance to National Treasury and other relevant regulations.
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	n/a
Calculation type	Non-cumulative
Reporting cycle	Annually
Desired performance	Achieve unqualified audit opinion from AGSA

Indicator title	Unqualified audit opinion with no material findings
Indicator responsibility	Chief Financial Officer

Percentage execution of approved annual internal audit plan

Indicator title	Percentage execution of approved annual internal audit plan
Definition	Management will on an annual basis formulate an internal audit plan which focuses on potential problem areas to ensure that the risk exposure is minimised. The audit plan is done to ensure audits are conducted within the approved budget and completed expeditiously.
Source of data	Approved Internal Audit Plan
Method of calculation or assessment	Total number of activities implemented for the year to date/ total number of planned activities for the financial year X 100
Means of verification	Approved internal audit Plan and progress reports
Assumptions	Unrestricted access to records Availability of personnel Cooperation and support from business units and stakeholders Quality of information and records
Disaggregation of beneficiaries (where applicable)	Not applicable
Spatial transformation (where applicable)	Not applicable
Desired performance	100% of audits completed as per approved audit plan which will result in reasonable assurance to management on the adequacy and effectiveness of the system of internal controls, risk

Indicator title	Percentage execution of approved annual internal audit plan
	management and governance processes.
Calculation Type	Cumulative (Year to date)
Reporting cycle	Quarterly and annually
Indicator responsibility	Chief Audit Executive

Percentage implementation of the anti-fraud and corruption plan

Indicator Title	Percentage implementation of the anti-fraud and corruption plan
Definition	Implementation of anti-fraud and corruption approved plan. Activities in the plan include fraud investigations, facilitating fraud prevention projects and awareness and assisting in forensic assignments as required.
Source of data	Approved Anti-fraud and corruption plan and progress reports
Method of calculation / Assessment	Total number of activities implemented year to date/ total number of planned activities for the financial year X 100
Means of verification	Approved plan on anti-fraud and corruption Progress reports on anti-fraud and corruption
Assumptions	Unrestricted access to records Availability of personnel Cooperation and support from stakeholders
Disaggregation of Beneficiaries (where applicable)	Not Applicable
Spatial Transformation (where applicable)	Not Applicable
Calculation Type	Cumulative (Year to date)
Reporting cycle	Quarterly and annually

Indicator Title	Percentage implementation of the anti-fraud and corruption plan
Desired performance	Implement all activities in the approved anti-fraud and corruption implementation plan.
Indicator responsibility	Chief Risk Officer

Percentage implementation of the risk management plan

Indicator Title	Percentage implementation of the risk management plan
Definition	Risk management implementation plan is aligned to risk management strategy and unpacks specific risk management activities which will be implemented for particular year including responsible persons, resources required and targets dates.
Source of data	Approved Annual Risk Management Plan; Strategic Risk Register; Progress Reports on Risk Management
Method of calculation / Assessment	Total number of activities implemented/ total number of planned activities for the financial year X 100
Means of verification	Approved Risk management plan and Progress report
Assumptions	Complete, accurate, timeous risk information and co-operation from internal stakeholders (Risk Champions and Risk Owners).
Disaggregation of Beneficiaries (where applicable)	N/A
Spatial Transformation (where applicable)	N/A
Reporting cycle	Cumulative (Year to date)

Indicator Title	Percentage implementation of the risk management plan
Desired performance	100% of the approved risk management plan implemented
Indicator responsibility	Chief Risk Officer

Percentage implementation of communication plan

Indicator title	Percentage implementation of communication plan
Definition	To measure progress of all activities planned in the communication plan. These activities include nationwide housing consumers and stakeholder awareness campaigns and road shows to educate them about their rights and obligations. The NHBRC uses different media campaigns including face to face engagements, print, TV, radio and digital platforms.
Source of data	Approved Communication plan
Method of calculation or assessment	Total number of activities implemented/ total number of planned activities for the financial year X 100
Means of verification	Approved Communication plan and progress report
Assumptions	Availability of approved budgets. Availability of media space as per our strategy. Ability of third parties / partners to meet agreed-to deliverables
Disaggregation of beneficiaries (where applicable)	Service provider will target companies owned by women, youth, and persons with disabilities
Spatial transformation (where applicable)	N/A
Calculation Type	Cumulative (Year to date)

Indicator title	Percentage implementation of communication plan
Reporting cycle	Quarterly and annually
Desired performance	100% communication plan implemented
Indicator responsibility	Executive: Corporate Services

Readiness for the implementation of the Housing Protection Bill.

Indicator title	Readiness for the implementation of the Housing Consumer Protection Bill.
Definition	To measure the readiness of the NHBRC in the implementation of the revised Housing Protection Bill by monitoring of the Steercom meetings to discuss implementation of the Bill in the organisation.
Source of data	Agenda and invite of Steering Committee Meeting
Method of calculation or assessment	Number of meetings per quarter
Means of verification	Minutes of Steering Committee meetings
Assumptions	Steering Committee will be required for the 2024/25 financial year Quorum available for meeting to commence
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Cumulative (Year to date)
Reporting cycle	Quarterly and annually
Desired performance	4 Steering Committee meetings held
Indicator responsibility	Executive: Corporate Services

Percentage procurement spent on businesses owned by women

Indicator title	Percentage procurement spent on businesses owned by women
Definition	This indicator measures the percentage of the NHBRC's annual procurement spent on businesses owned by women. The NHBRC will procure 40% of products & services from businesses whose 51% shareholders are women. The awarding of such contracts will be done through competitive bidding processes using the Central Supplier Database (CSD).
Source of data	Input information from suppliers awarded contracts. Data collected from the ERP system.
Method of calculation or assessment	Total amount of discretionary spend paid to businesses owned by women within a specific period divided by the total amount of discretionary spend paid to all service providers for the same period multiplied by 100.
Means of verification	Supplier payment report Database of accredited suppliers
Assumptions	Businesses owned by women registered on the National CSD database. B-BBEE certificates, sworn affidavits and any legally valid supporting documents.
Disaggregation of beneficiaries (where applicable)	Annual Target for Women – 40%
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and Yearly
Desired performance	40% of annual procurement spent, targeted at

Indicator title	Percentage procurement spent on businesses owned by women
	businesses owned by women
Indicator responsibility	Chief Financial Officer

Percentage of annual procurement spent –youth, persons with disabilities, and military veterans

Indicator title	Percentage of annual procurement spent – youth, persons with disabilities, and military veterans
Definition	The indicator measures progress made on the total combined Rand value of procurement spend on service providers that are owned or controlled by designated group (youth, persons with disabilities and military veterans) as a percentage of the total procurement spend on all service providers regardless of designated group status
Source of data	Input information from suppliers awarded contracts. Data collected from the ERP system.
Method of calculation or assessment	Sum amount of procurement spend paid to businesses owned by designated groups within a specific period divided by the total amount of procurement spend paid to all service providers for the same period multiplied by 100.
Means of verification	Supplier payment report Database of accredited suppliers
Assumptions	Businesses owned by designated registered on the National CSD database. B-BBEE certificates, sworn affidavits and any legally valid supporting documents.
Disaggregation of beneficiaries (where applicable)	Designated group (youth, persons with disabilities and military veterans) = 26%
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and yearly

Indicator title	Percentage of annual procurement spent – youth, persons with disabilities, and military veterans
Desired performance	26% of annual procurement spent, targeted at businesses owned by youth, people with disabilities & military veterans
Indicator responsibility	Chief Financial Officer

Percentage Valid invoices paid within 30 days

Indicator title	Percentage Valid invoices paid within 30 days
Definition	To ensure that all suppliers rendering goods and services to the NHBRC are paid within 30 working days as prescribed by National Treasury. A valid invoice refers to an invoice that includes several key elements to ensure it meets legal and accounting requirements and there is a proof that goods or service have been rendered to the NHBRC.
Source of data	Data collected from the ERP system.
Method of calculation or assessment	Average number of days in which suppliers were paid during a specified period.
Means of verification	Payment report that will be supported by Invoices date and date of payment. Database of accredited suppliers
Assumptions	Invoices will be submitted by supplier after delivery of goods and services.
Disaggregation of beneficiaries (where applicable)	NHBRC service provider
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative

Indicator title	Percentage Valid invoices paid within 30 days
Reporting cycle	Quarterly and yearly
Desired performance	All(100%) valid invoices paid within 30 days
Indicator responsibility	Chief Financial Officer

2. PROGRAMME 2: REGULATION

Number of homebuilders registered

Indicator title	Number of homebuilders registered
Definition	Registration includes evaluation for technical, financial, managerial competence of the homebuilder and payment of prescribed registration fees to obtain a license to trade in the sector. Homebuilders wishing to obtain the NHBRC certificate are required to apply with supporting documents, pay a prescribed non-refundable registration fee, undertake technical assessment, and pass it according to the prescribed minimum score, pay annual fee and obtain the NHBRC certificate valid for 1 year from date of issue. A compliant homebuilder will be the builder who complied with all the registrations requirements and obtained the NHBRC membership certificate.
Source of data	Customer Relations Management (CRM) report
Method of calculation/Assessment	Number of certificates issued to newly registered homebuilders.
Means of verification	System generated report. Registered homebuilder's report
Assumptions	Homebuilders will apply to register with the NHBRC. Technical Managers will pass technical assessments. Homebuilders will pay registration and annual fees.
Disaggregation of beneficiaries (where applicable)	N/A

Indicator title	Number of homebuilders registered
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	3, 502 new homebuilders registered
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Number of registrations renewed

Indicator title	Number of registrations renewed
Definition	Annual renewal of homebuilder registrations which includes verification of material changes from initial registration with regards to technical, managerial competence and contact details. Registered homebuilders are required to submit a renewal form, update personal/company details, pay a prescribed annual fee, undertake technical assessment where technical the manager has changed and obtain a new certificate valid for a period of 1 year from the expiry date of the previous certificate
Source of data	CRM system
Method of calculation/assessment	Number of renewal certificates issued to homebuilders
Means of verification	System generated report
Assumptions	Homebuilders will submit renewal applications. Homebuilders will pay annual fees.
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A

Indicator title	Number of registrations renewed
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	15,950 home-builders membership renewed
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Number of homes inspected – non subsidy

Indicator title	Number of homes inspected – non subsidy
Definition	<p>This indicator measures the number of enrolled homes inspected in the non-subsidy sector as per the Act, policies and regulations.</p> <p>Inspections will be conducted to confirm compliance with the prescribed NHBRC technical requirements as per the NHBRC Home Building Manual.</p> <p>NHBRC will cover the following four minimum inspection stages during the inspection process: Sub-structure, Super-structure, Practical Completion and Storm Water.</p> <p>The objective of the inspection process is to ensure that all structural elements in enrolled homes, will comply with the NHBRC technical requirements.</p> <p>Homes inspected refers to an enrolled home where all inspection stages are completed within a reporting period.</p> <p>Only enrolled homes will be inspected as unenrolled homes are in contravention of the Act.</p>
Source of data	The inspection information is collected by NHBRC Inspectors and captured into the QM (Mobile Solution) system.

Indicator title	Number of homes inspected – non subsidy
	Builder quality index for homes (BQIH) form is used to record the inspection information. System and Manual data are used to capture data.
Method of calculation or assessment	The total number of completed homes inspected in the financial year. The completed stormwater inspection stage is used to confirm completed homes.
Means of verification	List of completed homes inspected
Assumptions	Home builder will be registered with the NHBRC. Homes will be enrolled. Homes will be constructed. Homes will comply with NHBRC technical requirements
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	31,400
Indicator responsibility	Executive Manager: Technical and Engineering

Number of homes inspected - subsidy.

Indicator title	Number of homes inspected - subsidy
Definition	<p>This indicator measures the number of enrolled homes inspected in the subsidy sector as per Section 3(h) of Act 95/1998 (as amended), and as per Rule 11(10)(b) of the Regulations to this Act.</p> <p>Inspections will be conducted to confirm compliance with the prescribed NHBRC technical requirements as per the NHBRC Home Building Manual.</p> <p>NHBRC covers the following four inspection stages during the inspection process: Sub-structure, Super-structure, Practical Completion and Storm Water.</p> <p>The objective of the inspection process is to ensure that all structural elements in enrolled homes, will comply with the NHBRC technical requirements.</p> <p>Homes inspected refers to an enrolled home all inspection stages are completed within a reporting period.</p> <p>Only enrolled homes will be inspected as unenrolled homes are in contravention of the Act.</p>
Source of data	<p>The inspection information is collected by NHBRC Inspectors and captured into the QM (Mobile Solution) system.</p> <p>Builder quality index for homes (BQIH) form is used to record the inspection information.</p> <p>System and Manual data are used to capture data.</p>
Method of calculation or	The total number of completed homes

Indicator title	Number of homes inspected - subsidy
assessment	inspected in the financial year. The completed stormwater inspection stage is used to confirm completed homes.
Means of verification	List of completed homes inspected
Assumptions	Home builder will be registered with the NHBRC. Homes will be enrolled. Homes will be constructed. Homes will comply with NHBRC technical requirements
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	29,000
Indicator responsibility	Executive Manager: Technical and Engineering

Percentage of suspendable matters suspended

Indicator title	Percentage of suspendable matters suspended
Definition	<p>Suspendable matter means – is a matter with sufficient and admissible evidence to provide a reasonable prospect of a successful prosecution and which complies in all material respects with section 11 of the Housing Consumer Protection Measures Act 95 of 1998 and the Regulations as well as the policies and procedures of the NHBRC.</p> <p>The homebuilder must be given notice of intention to suspend their registration and an opportunity to give reasons why their registration should not be suspended. The homebuilder's registration must be suspended if they fail to respond or to provide valid reasons why their registration should not be suspended, and the organisation is of the opinion that there are reasonable prospects of successful prosecution.</p> <p>Requests for suspension are approved by the COO.</p>
Source of data	Provincial offices email or hand deliver information to the Paralegal in central office and is contained in the suspension database
Method of calculation or assessment	The total number of suspendable matters suspended within 10 working days divided by the total number of suspendable matters approved multiplied by 100.
Means of verification	<ul style="list-style-type: none"> -Files receipt register -Suspension register

Indicator title	Percentage of suspendable matters suspended
	-Decision of prosecutor -Signed Suspension memo -SAP Report
Assumptions	Notice of non-compliance will be issued
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Reporting cycle	Quarterly and annually
Desired performance	Zero suspensions
Indicator responsibility	COO

Percentage of prosecutable matters set down for hearing

Indicator title	Percentage of prosecutable matters set down for hearing
Definition	<p>The disciplinary process is initiated by sending a Charge Letter, a Charge Sheet, an Affidavit, and a Plea to the homebuilder. Summons are issued for the homebuilder and witnesses to appear before the Disciplinary Committee after obtaining a suitable hearing date in consultation with Secretariat.</p> <p>Prosecutable matter means - a matter with sufficient and admissible evidence to provide a reasonable prospect of a successful prosecution and which complies in all material respects with the Housing Consumer Protection Measures Act 95 of 1998 and Regulations as well as the policies and procedures of the NHBRC.</p> <p>A matter is only prosecutable once the CEO has approved the issuing of a summons for a</p>

Indicator title	Percentage of prosecutable matters set down for hearing
	home builder to attend a disciplinary inquiry.
Source of data	Data is received from the province and additional data is created by the prosecutor. Matters become prosecutable only once the CEO has approved the summons.
Method of calculation or assessment	Total number of matters set down for the Disciplinary Committee (DC) within 60 working days of the signing of summons divided by (Total number of prosecutable matters approved minus matters cancelled before the expiry of 60 working days of the signing of summons) multiplied by 100.
Means of verification	DC roll DC register Summons Cancellation confirmation in writing
Assumptions	The Disciplinary Committee are not cancelled
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly
Desired performance	100% of all approved prosecutable matters must be set down for hearing before DC within 60 working days
Indicator responsibility	COO

Percentage of disputes resolved

Indicator title	Percentage of disputes resolved
<p>Definition</p>	<p>Housing Consumers whose homes are enrolled with the NHBRC can lodge a complaint against the homebuilder who fails to rectify defects or respond to their complaints.</p> <p>Complaints are lodged by the Housing Consumers by completing the complaints form at the NHBRC provincial offices.</p> <p>The NHBRC facilitate complaints between homebuilder and Housing Consumer.</p> <p>Where a homebuilder fails to rectify structural complaints, the NHBRC will appoint a service provider to do the repairs using the warranty funds and money spent will be claimed from the defaulting homebuilder.</p> <p>A 100% of disputes reported to the NHBRC must be resolved with 90 working days.</p> <p>Resolved means that the complaint is closed, complainant is issued with closure letter and no action is required from the NHBRC.</p> <p>The delay in closing the complaint within 90 days may result from: A dispute between the homebuilder and homeowner in assuming responsibilities, project plan to fix the defects overlapping beyond the 90 days, delay in appointing the remedial contract through competitive bidding (usually where suppliers do not respond to the RFQ), unavailability of the homeowner to grant access to the building and / unavailability of the homebuilder to commence remedial work immediately).</p>
<p>Source of data</p>	<p>Database of complaints lodged</p>

Indicator title	Percentage of disputes resolved
Method of calculation or assessment	The total number of disputes resolved within 90 working days divided by the total number of disputes resolved multiplied by 100
Means of verification	Complaint form submitted; complaint closure letter sent to the Housing Consumer. Report of complaints lodged
Assumptions	Homebuilders will be willing to rectify the defects. Complainants will provide required documentations
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Average
Reporting cycle	Quarterly and annually
Desired performance	A 100% of all disputes resolved within 90 working days
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Number of homebuilders trained

Indicator title	Number of homebuilders trained
Definition	To capacitate home builders with technical building skills, competencies, and capacity to meet technical building standards necessary to improve quality of homes construction. Training is offered to the NHBRC registered builders, employees of the registered homebuilder and builders intending to register with the NHBRC
Source of data	Memorandum with TVETs External service providers and internal trainers conducting training. Applications by homebuilders Applications by other stakeholders Internal requests from Technical and Engineering for potential homebuilders struggling to pass the technical assessment.
Method of calculation or assessment	Number of homebuilders that attended the training. Calculation is based on the number of homebuilders per module using unique ID numbers/NHBRC Registration number
Means of verification	Attendance register/certificate Report of learners
Assumptions	Learners available to attend and complete training. There will be funds available to sponsor training
Disaggregation of beneficiaries (where applicable)	Target for homebuilder: 2,500
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative

Indicator title	Number of homebuilders trained
Reporting cycle	Quarterly and annually
Desired performance	Train 2,500 homebuilders
Indicator responsibility	Executive: Corporate Services

Number of youths trained

Indicator title	Number of youths trained
Definition	Capacitate South Africans who are between the age of 18 and 35 with technical home building skills required in the construction/building sector, and/or support youth to become skilled labourers or to establish own trading companies within the construction sector which will then create job opportunities in the country.
Source of data	Memorandum with QCTO/CETA/TVETs External Service providers and internal trainers conducting the training. Applications for training by the youth Applications for training by other stakeholders on behalf of the youth
Method of calculation or assessment	Number of youth attending the training Calculation is based on the number of youth per module using unique ID numbers
Means of verification	Attendance register/certificate Report of learners
Assumptions	Learners will attend and complete training. there will be funds available to sponsor training
Disaggregation of beneficiaries (where applicable)	Target for youth: 2,000
Spatial transformation (where applicable)	N/A

Indicator title	Number of youths trained
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	Train 2,000 youth
Indicator responsibility	Executive: Corporate Services

Number of women trained.

Indicator title	Number of women trained
Definition	Capacitate women with technical home building skills required in the construction/building sector and/or support women to become skilled labourers or to establish own trading companies within the construction sector and in the process create job opportunities in the country.
Source of data	Applications for training by women Applications for training by other stakeholders on behalf of women
Method of calculation or assessment	Number of women to attend and complete training. Calculation is based on the number of women per module using unique ID numbers
Means of verification	Attendance register/certificates Report of women trained
Assumptions	Learners will attend and complete training. There shall be funds available to sponsor training
Disaggregation of beneficiaries (where applicable)	Target for women: 2,200
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative

Indicator title	Number of women trained
Reporting cycle	Quarterly and annually
Desired performance	Train 2,200 women
Indicator responsibility	Executive: Corporate Services

Number of military veterans trained

Indicator title	Number of military veterans trained
Definition	Capacitate military veterans with technical home building skills required in the construction/building sector and/or support them to become skilled labourers or to establish own trading companies within the construction sector and in the process create job opportunities in the country. Military Veterans in South Africa who rendered military service to any of the military organisations, former statutory and liberation armies which were involved on all sides of South Africa's liberation war from 1960 to 1993 and served in the then Union Defence Force. The training also includes children of the military veterans.
Source of data	Applications for training by department of Military veterans or Leadership structures under SAMVA.
Method of calculation or assessment	Number of military veterans who attended training. Calculation is based on the number of military veterans per module using force number
Means of verification	Attendance register/certificates Report of military veterans trained
Assumptions	Military veterans registering for the NHBRC training. Learners attending and completing training. There shall be funds available to sponsor training
Disaggregation of beneficiaries (where applicable)	Target for military veterans: 220

Indicator title	Number of military veterans trained
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	Train 220 Military Veterans
Indicator responsibility	Executive: Corporate Services

Number of persons with disabilities trained

Indicator title	Number of persons with disabilities trained
Definition	Capacitate persons with disabilities with technical home building skills required in the construction/building sector and/or support them to become skilled labourers or to establish own trading companies within the construction sector and in the process create job opportunities in the country. The training is for persons with disabilities who have been declared by a medical practitioner
Source of data	Memorandum with QCTO/CETA/TVETs External service providers and Internal trainers conducting the training. Applications for training by a person with disabilities Applications for training by other stakeholders on behalf of people with disabilities
Method of calculation or assessment	Number of persons with disabilities attending training Calculation is based on number of persons with disabilities per module using unique grant number.
Means of verification	Attendance register/certificates Report of persons with disabilities trained
Assumptions	Persons with disabilities will register for NHBRC training. The NHBRC will have funds to sponsor training. Learners will attend and complete training
Disaggregation of beneficiaries (where applicable)	Target for people with disabilities: 280
Spatial transformation (where applicable)	N/A

Indicator title	Number of persons with disabilities trained
applicable)	
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	Train 280 persons with disabilities
Indicator responsibility	Executive: Corporate Services

Number of Technical professionals trained

Indicator title	Number of technical professionals trained
Definition	To enhance technical competencies of Technical Professionals (Inspectors/Engineers/Architects/ QS etc) in the home building sector. Technical professionals are NHBRC staff members with employee number and employees from the municipality or provincial departments as verified by the letter from the municipality
Source of data	Technical training requested / recommended for technical professionals
Means of verification	Attendance register Report of technical professionals trained
Method of calculation or assessment	Number of inspectors that attend the training. Calculation is based on the number of technical professionals per module using unique ID numbers/employee number and letter from the department/municipality
Assumptions	Technical profession will apply for the NHBRC training. Technical professionals will attend training sponsored by the NHBRC
Disaggregation of beneficiaries (where applicable)	Target for technical professionals: 800
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	Train 800 Technical professionals
Indicator responsibility	Executive: Corporate Services

Number of artisans trained

Indicator title	Number of artisans trained
Definition	To capacitate artisans with training in the home building sector. To attract the youth and women to take up trades in the home building sector.
Source of data	Proof of registration at TVET colleges
Method of calculation or assessment	Number of artisans enrolled at institution of higher learning. Calculation is based on the number of artisans per module using unique ID numbers
Means of verification	Proof of registration at TVET colleges Report of the list of enrolled learners
Assumptions	Learners must meet registration criteria at TVETs. Learners will attend the training
Disaggregation of beneficiaries (where applicable)	Target for artisans: 700
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	Train 700 Artisans
Indicator responsibility	Executive: Corporate Services

3. PROGRAMME 3: CONSUMER PROTECTION

Percentage of enrolment applications approved – Subsidy

Indicator title	Percentage of enrolment applications approved - Subsidy
<p>Definition</p>	<p>The Department submits applications for enrolment of homes with the NHBRC 15 days before commencement of construction. A compliant enrolment refers to an application where all the mandatory supporting documents and fees are received and then processed within 15 working days from the date of receipt.</p> <p>The Developer applies for enrolment of homes 15 days prior to commencement of construction as per the section 14 of the HCPM Act. The application letter for enrolment should indicate the following:</p> <ul style="list-style-type: none"> Project Name Homebuilders name Enrolment & Programme Type Number of Units Unique (HSS/G) Number <p>The application letter will be accompanied by the following supporting documents:</p> <ul style="list-style-type: none"> Phase 1 & 2 Geotechnical Report DSR & CGS B4 Certificate (for dolomitic areas) Survey General (SG) Diagram Site Development Plan (SDP) with ERF Numbers Services Drawings/certificate or as-built drawings NHBRC Certificate, ECSA Certificate and SACAP Certificate

Indicator title	Percentage of enrolment applications approved - Subsidy
	<p>Approved Municipal Drawings</p> <p>Signed Engineering Drawings</p> <p>Preliminary Schedule of Works</p> <p>Beneficiary List</p> <p>The Developer pays the enrolment fee based on the quantum amount of the subsidy programme type.</p> <p>The enrolment approval letter is then issued to the developer.</p>
Source of data	<p>Complete application for enrolment received from provincial departments of Human Settlements</p> <p>The information is collected by the NHBRC Provincial offices and is recorded manually and /or on the CRM subsidy system.</p>
Method of calculation or assessment	<p>The indicator will be calculated by taking the total number of applications approved within 15 working days of receiving all complaint documentation divided by the total number of applications received multiplied by 100. The date stamp by the NHBRC receiving provincial office and approval date on the letter is used to calculate the period.</p>
Means of verification	Report on subsidy enrolments approved
Assumptions	Developer will submit compliant documents
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually

Indicator title	Percentage of enrolment applications approved - Subsidy
Desired performance	100% enrolment of subsidy homes
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Percentage of enrolment applications approved – subsidy projects

Indicator title	Percentage of enrolment applications approved – subsidy projects
Definition	<p>The Department submits applications for enrolment of projects with the NHBRC 15 days prior to commencement of construction. A compliant enrolment refers to an application where all the mandatory supporting documents and fees are received and then processed within 15 working days from the date of receipt.</p> <p>The Developer applies for enrolment of homes 15 days prior to commencement of construction as per the section 14 of the HCPM Act. The application letter for enrolment should indicate the following:</p> <ul style="list-style-type: none"> Project Name Homebuilders name Enrolment & Programme Type Number of Units Unique (HSS/G) Number <p>The application letter will be accompanied by the following supporting documents:</p> <ul style="list-style-type: none"> Phase 1 & 2 Geotechnical Report DSR & CGS B4 Certificate (for dolomitic

Indicator title	Percentage of enrolment applications approved – subsidy projects areas) Survey General (SG) Diagram Site Development Plan (SDP) with ERF Numbers Services Drawings/certificate or as-built drawings NHBC Certificate, ECSA Certificate and SACAP Certificate Approved Municipal Drawings Signed Engineering Drawings Preliminary Schedule of Works Beneficiary List The Developer pays the enrolment fee based on the quantum amount of the subsidy programme type. The enrolment approval letter is then issued to the developer.
Source of data	Complete Application for enrolment received from provincial departments of Human Settlements The information is collected by the NHBC Provincial offices and is recorded manually and /or on the CRM subsidy system.
Method of calculation or assessment	The total number of applications approved within 15 working days of receiving all complaint documentation divided by the total number of applications received multiplied by 100. The date stamp by the NHBC receiving provincial office and approval date on the letter is used to calculate the period.
Means of verification	Report on subsidy enrolments approved
Assumptions	Developer will submit compliant documents

Indicator title	Percentage of enrolment applications approved – subsidy projects
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	100% enrolment of subsidy projects
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Percentage of enrolment applications approved – Non subsidy

Indicator title	Percentage of enrolment applications approved – Non subsidy
Definition	<p>Homebuilders are required to enrol homes 15 days prior to construction in terms of section 14 of the ACT. Where a homebuilder commenced with construction without enrolling, the Act makes provision for a late enrolment application. A compliant enrolment refers to an application where all the mandatory supporting documents and fees are received and then processed within 15 working days from the date of receipt.</p> <p>The homebuilder applies for an enrolment of non-subsidy homes, Social Housing and Community Residential Units pre and post commencement of construction. Houses occupied for more than 5 years will not be considered for late enrolment.</p> <p>Individual homes or Sectional title form signed by the homebuilder and engineer.</p>

Indicator title	Percentage of enrolment applications approved – Non subsidy
	<p>Building plans</p> <p>Building contract/price breakdown</p> <p>Proof of land value</p> <p>Pay prescribed enrolment fee according to the NHBRC price schedule (minimum 1.3% of the total enrolment value)</p> <p>Proof of payment</p> <p>Financial bank guarantee of 80% in terms of a sectional title where 20% is paid during enrolment.</p> <p>Financial guarantee in terms of late enrolment (if applicable)</p> <p>Payment of late enrolment fees in case of late enrolment where construction has already commenced.</p> <p>The NHBRC issue enrolment certificate/ST001.</p>
Source of data/assessment	CRM report with the list of enrolled homes captured and paid
Method of calculation or assessment	The total number of enrolment certificate/ST001 issued within 15 working days of receiving all compliant documentation divided by the total number of enrolments paid multiplied by 100.
Means of verification	Report on the number of home enrolments paid. Report on the number of enrolment certificates issued
Assumptions	Homebuilder will submit compliance documents
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A

Indicator title	Percentage of enrolment applications approved – Non subsidy
Calculation Type	Non-cumulative
Reporting cycle	Quarterly and annually
Desired performance	100% of non-subsidy enrolments
Indicator responsibility	Executive Manager: Customer Experience and Market Development

Launch of net-zero house

Indicator title	Launch of net-zero house
Definition	A programme document as evidence of net-zero house launch in South Africa. This indicator is an extension of NHBRC previous and on-going work on IBT advocacy. In the past, we set the criteria for green-first energy houses in the country and constructed the house. This year, we launch as first stage of advocacy.
Source of data	Net-zero launch programme
Method of calculation or assessment	Launch programme document with dates, speakers and stakeholders
Means of verification	Programme document
Assumptions	There will be funds made available to implement the project. Availability of stakeholders and invited speakers
Disaggregation of beneficiaries (where applicable)	N/A
Spatial transformation (where applicable)	N/A
Calculation Type	Cumulative
Reporting cycle	Annually
Desired performance	Green First, ZERO energy model house constructed
Indicator responsibility	Manager: Centre for Research and Housing innovation

PART E: ANNEXURES TO THE ANNUAL PERFORMANCE PLAN

ANNEXURE A: AMENDMENTS TO THE SP: NONE

ANNEXURE B: CONDITIONAL GRANTS: NOT APPLICABLE

ANNEXURE C: CONSOLIDATED INDICATORS

Institution	Output Indicators	Annual Targets	Data Source
NA	NA	NA	NA

ANNEXURE D: DISTRICT DEVELOPMENT MODEL: NOT APPLICABLE

ANNEXURE E: BUDGET

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
FINAL ANNUAL BUDGET (2024/25)**

Description	2021 - 2022		2022-2023	2023-2024	2023 - 2024	2024-2025	2025-2026	2026-2027
	Audited	Actual	Audited Actual	Approved Budget	FORECAST	Proposed Budget	Proposed Budget	Proposed Budget
Revenue	849 773 574	906 572 574	945 072 350	831 541 704	965 816 590	989 111 381	1 013 105 015	
Fees revenue	59 212 812	73 011 192	74 836 882	79 304 277	64 845 752	65 291 124	65 749 858	
Reg - Administration	2 828 599	2 950 475	2 237 200	2 655 044	2 240 490	2 307 705	2 376 936	
Reg - Annual	5 466 918	476 719	1 789 488	1 697 379	1 792 120	1 845 883	1 901 260	
Reg - Annual Renewals	7 047 409	11 269 713	8 394 804	9 540 023	8 210 592	8 456 910	8 710 617	
Project Enrolment	41 836 462	56 338 510	59 812 840	63 191 201	50 000 000	50 000 000	50 000 000	
Reg - Builders Manual	1 237 425	1 331 062	1 694 544	1 434 672	1 694 544	1 745 380	1 797 742	
Late Enrolment Fees	357 638	345 119	908 006	410 877	908 006	935 246	963 304	
Document sales	438 361	299 593	-	375 081	-	-	-	
Non Subsidy Enrolment Fees	641 588 531	669 102 234	685 411 909	509 599 518	664 303 779	684 232 893	704 759 879	
Speculative	359 989 600	373 598 260	366 497 782	278 747 755	327 239 660	337 056 850	347 168 555	
Cluster Sectional Title	281 598 931	295 503 974	318 914 127	230 851 763	337 064 119	347 176 043	357 591 324	
Subsidy enrolment fees	107 465 511	87 713 277	139 323 559	136 134 961	139 323 559	139 323 559	139 323 559	
Home Enrolment (0.75%)	107 465 511	87 713 277	39 212 947	13 700 063	39 212 947	39 212 947	39 212 947	
Consolidation (2.1%)	-	-	100 110 612	122 434 898	100 110 612	100 110 612	100 110 612	
Other Revenue	36 510 420	66 670 972	33 500 000	56 425 508	38 500 000	39 655 000	40 844 650	
Legal DC Penalty	3 877 410	4 186 000	3 500 000	2 404 133	3 500 000	3 605 000	3 713 150	
Sundry Income	32 633 010	62 484 971	30 000 000	54 021 374	35 000 000	36 050 000	37 131 500	
Technical Services Revenue	4 996 300	10 074 900	12 000 000	50 077 440	58 843 500	60 608 805	62 427 069	
Technical Service	-	-	2 000 000	-	11 443 500	11 786 805	12 140 409	
Geotechnical	-	-	4 000 000	-	2 400 000	2 472 000	2 546 160	
Forensic Assessment	4 996 300	10 074 900	6 000 000	50 077 440	45 000 000	46 350 000	47 740 500	
Total Revenue	849 773 574	906 572 574	945 072 350	831 541 704	965 816 590	989 111 381	1 013 105 015	
Operating Expenses	15 402 310	32 366 096	10 930 953	52 385 702	49 678 763	51 896 820	53 425 916	
Accreditation Fees	25 149	21 055	193 500	15 754	193 500	927 000	927 000	
Direct Cost of Builders Manuals	1 697 560	1 275 739	726 990	1 151 559	2 000 000	2 060 000	2 121 800	
Outstanding claims provision	9 618 531	15 777 257	-	-	-	-	-	
Direct Cost of Certificates	-	-	410 463	-	410 463	422 777	435 460	
Technical Services	4 061 070	15 292 045	9 600 000	51 218 389	47 074 800	48 487 044	49 941 655	
General & Administration	6 252 136	3 753 840	9 626 200	7 814 726	10 780 876	11 104 302	11 437 431	
Motor Vehicle Expenses	249 168	275 965	517 200	271 934	627 876	646 712	666 114	
Office Equipment Expenses (printers lease)	697 015	1 014 679	4 000 000	594 586	3 000 000	3 090 000	3 182 700	
Office Furniture Expenses	3 256 682	-	1 153 000	2 991 688	1 153 000	1 187 590	1 223 218	
Relocation cost	-	-	200 000	26 724	1 000 000	1 030 000	1 060 900	
Repairs and Maintenance	2 048 562	2 462 909	2 956 000	3 929 793	3 500 000	3 605 000	3 713 150	
Generator/ UPS Expenses	709	288	800 000	-	1 500 000	1 545 000	1 591 350	
Council Related Costs	7 516 484	8 735 113	7 529 665	8 323 240	7 529 665	7 755 555	7 988 222	
Council Remuneration	2 623 926	3 905 724	3 658 915	2 813 633	3 658 915	3 768 682	3 881 743	
Non Council Committee costs	4 892 558	4 829 390	3 870 750	5 509 607	3 870 750	3 986 873	4 106 479	
Permanent Staff Costs	556 865 891	581 050 131	622 504 134	550 449 276	617 500 000	636 025 000	635 590 000	
Permanent Staff : Salary	526 172 608	495 124 231	582 337 197	499 635 951	550 000 000	566 500 000	566 500 000	
Permanent Staff : Incentive Bonus	14 804 395	27 059 650	-	-	-	-	-	
Staff Costs - Allowances	11 350 395	56 723 776	35 966 937	43 386 464	63 000 000	64 890 000	64 890 000	
Temporary staff	4 538 493	2 142 474	4 200 000	7 426 861	4 500 000	4 635 000	4 200 000	
General Costs	154 937 601	134 138 906	173 797 615	121 140 846	162 776 851	167 660 157	172 689 961	
Insurance Paid	1 294 411	1 323 867	2 134 178	1 295 977	2 134 178	2 198 203	2 264 149	
Information Technology	35 082 844	55 935 025	30 400 000	30 400 000	35 000 000	36 050 000	37 131 500	
Legal Fees	10 972 383	10 944 027	12 000 000	13 401 943	13 000 000	13 390 000	13 791 700	
Marketing Fees	16 785 713	8 645 450	14 000 000	5 068 203	14 000 000	14 420 000	14 852 600	
Telephone Expenses	12 937 532	14 521 388	29 457 600	18 712 805	22 000 000	22 660 000	23 339 800	
Travelling Expenses	8 195 589	10 021 889	18 962 398	17 559 148	20 962 398	21 591 270	22 239 008	
Travelling Expenses-Inspectors	28 447 533	15 423 333	26 580 275	10 451 419	18 580 275	19 137 683	19 711 814	
Training for Emerging	-	479 790	-	731 750	-	-	-	
Training and Development Staff	3 665 417	5 551 806	5 416 354	3 926 826	5 000 000	5 150 000	5 304 500	
Training - Youth, Women & Veterans	23 596 369	-2 342 297	20 000 000	3 299 311	15 000 000	15 450 000	15 913 500	
Training & Dev:Interns- STEP	675 381	875 632	2 500 000	3 405 083	2 500 000	2 575 000	2 652 250	
Audit Fees	8 464 350	9 552 468	9 000 000	8 864 865	9 000 000	9 270 000	9 548 100	
Catering: Internal Activities	1 375 998	2 013 484	1 260 000	2 993 490	1 500 000	1 545 000	1 591 350	
General Office costs(Unifrom,Grocery)	3 444 081	1 193 045	2 086 810	1 030 025	4 100 000	4 223 000	4 349 690	

Description	2021 - 2022	2022-2023	2023-2024	2023 - 2024	2024-2025	2025-2026	2026-2027
	Audited Actual	Audited Actual	Approved Budget	FORECAST	Proposed Budget	Proposed Budget	Proposed Budget
Other Expenses	60 848 930	59 390 769	70 850 015	61 077 865	75 951 558	78 230 105	80 577 008
Bank Charges	1 925 870	1 902 135	2 050 000	3 626 142	3 100 000	3 193 000	3 288 790
Bad debts	1 188 008	-	-	-	-	-	-
Cleaning	1 453 316	2 318 582	2 551 296	1 686 236	2 600 000	2 678 000	2 758 340
P/P:First Aid	958	627	-	505	-	-	-
Conferences and Seminars	-	-	1 800 713	1 557 860	800 713	824 734	849 476
Venues and facilities	777 168	1 925 688	1 156 458	-	1 000 000	1 030 000	1 060 900
Consulting Fees	14 512 602	16 311 092	23 300 000	13 607 226	20 300 000	20 909 000	21 536 270
Courier & Freight	382 639	393 766	587 172	305 808	500 000	515 000	530 450
PE - Electricity & Water	5 841 145	7 536 435	5 221 785	8 547 809	7 600 000	7 828 000	8 062 840
Flowers & Gifts	9 436	179 685	215 752	338 426	215 752	222 225	228 891
PE - Rent of Premises	17 831 280	17 573 902	19 271 650	18 037 211	19 271 650	19 849 800	20 445 293
P/P:Mun rates & Tax	1 040 388	1 257 195	1 283 561	3 131 546	1 400 000	1 442 000	1 485 260
Other Costs - Rental of Premises	5 480 291	1 891 728	1 762 266	3 772 445	1 762 266	1 815 134	1 869 588
Postage	751 192	-23 074	517 648	222 868	517 647	533 176	549 172
Printing	1 369 612	1 013 127	1 344 603	241 199	1 344 603	1 384 941	1 426 489
Security	6 089 425	5 155 411	5 524 000	5 403 124	7 000 000	7 210 000	7 426 300
Special Projects	-	-	186 741	-	5 000 000	5 150 000	5 304 500
PE - Plant Expenses	43 321	1 765	369 396	84 000	369 396	380 478	391 892
Stationery	1 281 195	1 410 193	1 909 533	501 918	1 609 532	1 657 818	1 707 552
Subscriptions	443 344	342 879	638 317	13 542	560 000	576 800	594 104
VAT & Minor Adjustme	(102)	6 038	-	-	-	-	-
Off-site Archiving	427 842	193 596	1 159 125	-	1 000 000	1 030 000	1 060 900
EXPENSES	801 823 352	819 434 857	895 238 581	801 191 654	924 217 713	952 671 939	961 708 538
DEPRECIATION AND AMORTIZATION	22 225 697	23 205 164	22 298 876	19 172 080	18 598 876	19 156 843	19 731 548
Amortization	15 318 464	15 915 618	14 820 958	12 115 228	10 820 958	11 145 587	11 479 955
Depreciation	6 907 233	7 289 546	7 477 918	7 056 852	7 777 918	8 011 256	8 251 593
Operating Profit after amortisation, depreciation	25 724 525	63 932 553	27 534 892	11 177 969	23 000 000	17 282 599	31 664 929
Actuarial adjustment	604 949 953	(112 246 433)	-	-	-	-	-
Change in unearned premium provision	77 503 867	(112 246 433)	-	-	-	-	-
Change in unexpired risk provision	527 446 086	-	-	-	-	-	-
Operating Profit after actuarial adjustment	630 674 478	(48 313 880)	27 534 892	11 177 969	23 000 000	17 282 599	31 664 929
Research & Development	3 797 915	1 025 525	2 000 000	241 199	1 000 000	1 030 000	1 060 900
Inspectorate Fees-Outsource	-	-	2 000 000	-	2 000 000	2 060 000	2 121 800
Profit from operating activities	626 876 563	(49 339 405)	23 534 892	10 936 770	20 000 000	14 192 599	28 482 229
Interest Received	657 200 989	445 551 984	493 000 000	607 818 899	526 500 000	542 295 000	558 563 850
Interest Received	371 815 358	498 699 923	426 000 000	586 114 730	450 000 000	463 500 000	477 405 000
Dividend income	23 529 547	29 478 847	19 000 000	24 882 456	30 000 000	30 900 000	31 827 000
Realized (Gain)/ loss	274 846 475	(68 976 669)	61 000 000	9 846 573	61 000 000	62 830 000	64 714 900
Asset management service fees	(12 990 391)	(13 650 117)	(13 000 000)	(13 024 859)	(14 500 000)	(14 935 000)	(15 383 050)
Surplus/ (Deficit)	1 284 077 552	396 212 579	516 534 892	618 755 670	546 500 000	556 487 599	587 046 079

NATIONAL HOME BUILDERS REGISTRATION COUNCIL						
BUDGETED STATEMENT OF FINANCIAL POSITION						
AS AT 31 MARCH 2024 TO 31 MARCH 2027						
	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
Notes	Actual	Actual	Budget	Budget	Budget	Budget
	R	R	R	R	R	R
ASSETS						
Non-current assets	8 431 946 643	8 900 984 009	10 079 279 285	10 657 435 474	11 262 752 646	12 449 356 913
Property, plant and equipment 1	82 435 895	88 423 551	111 394 204	134 244 787	127 996 957	121 490 781
Intangible Asset 2	30 785 223	14 956 460	15 135 502	14 989 914	3 509 959	5 027 730
Investments 3	8 318 725 524	8 797 604 000	9 952 749 580	10 508 200 774	11 131 245 730	12 322 838 403
Current assets	719 922 080	679 658 636	47 265 520	41 988 626	37 085 373	32 797 031
Inventories	7 838 978	6 608 474	5 108 474	3 608 475	2 108 476	908 479
Trade and other receivable 4	36 830 492	45 755 030	41 595 482	37 814 074	34 376 431	31 251 301
Cash and cash equivalents 5	675 252 609	627 295 132	561 564	566 076	600 466	637 251
	9 151 868 723	9 580 642 646	10 126 544 805	10 699 424 100	11 299 838 020	12 482 153 944
EQUITY AND LIABILITIES						
Reserves	7 916 663 340	8 312 875 918	8 829 410 811	9 375 910 811	9 947 398 409	11 095 932 087
Accumulated Surplus	7 912 998 301	8 309 210 880	8 825 745 772	9 357 245 772	9 938 733 371	11 092 267 049
Emerging contractor Reserves	3 665 039	3 665 039	3 665 039	18 665 039	8 665 039	3 665 039
Current liabilities	242 815 827	168 425 004	159 315 310	145 870 952	133 579 791	124 701 944
Trade and other payable 6	188 516 671	122 525 516	117 588 503	106 055 296	95 551 466	88 380 717
Deposits Gaurantees 7	54 299 156	45 899 488	41 726 807	39 815 656	38 028 325	36 321 227
Technical liabilities	992 389 557	1 099 341 723	1 137 818 684	1 177 642 338	1 218 859 820	1 261 519 913
Provision for outstanding claims	31 492 874	26 198 607	27 115 559	28 064 603	29 046 864	30 063 505
Provision for unearned premium	960 896 683	1 073 143 116	1 110 703 125	1 149 577 735	1 189 812 955	1 231 456 409
	9 151 868 723	9 580 642 646	10 126 544 805	10 699 424 100	11 299 838 020	12 482 153 944

NATIONAL HOME BUILDERS REGISTRATION COUNCIL BUDGETED STATEMENT OF CHANGES IN NET ASSETS FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027			
	Accumulated Surplus	Emerging Contractor Reserve	Total
Balance at 2020/2021	6 628 920 749	3 665 039	6 632 585 789
Net surplus for the period	1 284 077 552		1 284 077 552
Balance at 2021/2022	7 912 998 301	3 665 039	7 916 663 340
Net surplus for the period	396 212 579		396 212 579
Balance at 2022/2023	8 309 210 880	3 665 039	8 312 875 919
Net surplus for the period	516 534 892		516 534 892
Balance at 2023/2024	8 825 745 772	3 665 039	8 829 410 811
Net surplus for the period	546 500 000		546 500 000
Transfer to reserve	(30 000 000)	30 000 000	-
Utilised	15 000 000	(15 000 000)	-
Balance at 2024/2025	9 357 245 772	18 665 039	9 375 910 811
Net surplus for the period	556 487 599		556 487 599
Utilised	10 000 000	(10 000 000)	-
Balance at 2025/2026	9 938 733 371	8 665 039	9 932 398 410
Net surplus for the period	587 046 079		587 046 079
Utilised	5 000 000	(5 000 000)	-
Balance at 2026/2027	11 092 267 049	3 665 039	10 488 886 009

NATIONAL HOME BUILDERS REGISTRATION COUNCIL BUDGETED CASH FLOW STATEMENT FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027						
	2021/2022 Actual R	2022/2023 Actual R	2023/2024 Budget R	2024/2025 Budget R	2025/2026 Budget R	2026/2027 Budget R
Cash generated from operations						
Claims paid	(113 638 281)	9 177 137	(81 184 532)	(77 253 475)	(72 489 354)	(83 794 895)
Interest Received	(9 246 119)	(21 071 523)	-	-	-	1
	27 649 550	30 000 000	30 000 000	30 900 000	31 827 000	32 781 810
Net Cash Inflow from operating activities	132 041 712	(248 660)	111 184 532	108 153 475	104 316 354	116 576 707
Investing activities						
Additions to property, plant and equipment	(1 750 645)	(13 554 131)	(30 850 000)	(30 850 000)	(2 000 000)	(2 000 000)
Additions to intangible asset	(5 354 256)	(86 855)	(11 000 000)	(11 000 000)	-	(30 000 000)
Withdrawals of investments	(1 365 824 889)	(1 460 000 000)	(696 068 101)	(66 298 962)	(102 281 964)	(84 539 922)
Purchase of financial assets	1 363 222 081	1 425 932 169				
Cash flow from Investing activities	(9 707 709)	(47 708 817)	(737 918 101)	(108 148 962)	(104 281 964)	(116 539 922)
Net decrease in cash and cash equivalents	122 334 003	(47 957 477)	(626 733 568)	4 513	34 390	36 785
Cash and cash equivalents at beginning of year	552 918 606	675 252 609	627 295 132	561 564	566 076	600 466
Cash and cash equivalents at the end of the year	675 252 609	627 295 132	561 564	566 076	600 466	637 251

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
NOTES TO THE BUDGETED FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027**

1 Property, plant and equipment

	Computer equipment R	Office furniture and equipment R	Motor vehicles R	Land R	Buildings R	Total R
Balance at 2021/2022						
Opening net carrying amount	16 608 182	9 991 457	963 309	17 751 947	42 713 071	88 027 967
Cost	27 250 471	25 684 958	1 565 239	17 751 947	75 707 782	147 960 397
Accumulated depreciation	(10 642 289)	(15 693 500)	(601 930)	-	(32 994 711)	(59 932 430)
Additions	608 210	1 142 435	-	-	-	1 750 645
Disposal	(1 552 856)	(315 714)	-	-	-	(1 868 570)
Depreciation on disposal	1 141 567	291 521	-	-	-	1 433 087
Depreciation	(2 149 625)	(859 509)	(112 711)	-	(3 785 388)	(6 907 233)
Closing net carrying amount	14 655 477	10 250 189	850 598	17 751 947	38 927 683	82 435 895
Cost	26 305 825	26 511 679	1 565 239	17 751 947	75 707 782	147 842 472
Accumulated depreciation	(11 650 347)	(16 261 489)	(714 641)	-	(36 780 098)	(65 406 576)
Balance at 2022/2023						
Opening net carrying amount	14 655 477	10 250 189	850 598	17 751 947	38 927 683	82 435 895
Cost	26 305 825	26 511 679	1 565 239	17 751 947	75 707 782	147 842 471
Accumulated depreciation	(11 650 347)	(16 261 489)	(714 641)	-	(36 780 098)	(65 406 576)
Additions	8 479 589	25 440	-	-	5 049 101	13 554 131
Disposal	(2 177 354)	(233 050)	(232 104)	-	-	(2 642 508)
Depreciation on disposal	1 980 876	210 669	174 033	-	-	2 365 578
Depreciation	(2 393 379)	(924 146)	(107 272)	-	(3 864 748)	(7 289 545)
Closing net carrying amount	20 545 209	9 329 102	685 256	17 751 947	40 112 036	88 423 551
Cost	32 608 060	26 304 069	1 333 135	17 751 947	80 756 883	158 754 094
Accumulated depreciation	(12 062 850)	(16 974 966)	(647 880)	-	(40 644 846)	(70 330 543)
Balance at 2023/2024						
Opening net carrying amount	20 545 209	9 329 102	685 256	17 751 947	40 112 036	88 423 550
Cost	32 608 060	26 304 069	1 333 135	17 751 947	80 756 883	158 754 094
Accumulated depreciation	(12 062 850)	(16 974 966)	(647 880)	-	(40 644 846)	(70 330 543)
Additions	18 000 000	6 150 000	700 000	-	6 000 000	30 850 000
Depreciation	(2 738 371)	(970 353)	(112 636)	-	(4 057 985)	(7 879 346)
Closing net carrying amount	35 806 838	14 508 748	1 272 620	17 751 947	42 054 051	111 394 204
Cost	50 608 060	32 454 069	2 033 135	17 751 947	86 756 883	189 604 094
Accumulated depreciation	(14 801 222)	(17 945 320)	(760 515)	-	(44 702 832)	(78 209 888)
Balance at 2024/2025						
Opening net carrying amount	35 806 838	14 508 748	1 272 620	17 751 947	42 054 051	111 394 205
Cost	50 608 060	32 454 069	2 033 135	17 751 947	86 756 883	189 604 094
Accumulated depreciation	(14 801 222)	(17 945 320)	(760 515)	-	(44 702 832)	(78 209 888)
Additions	18 000 000	6 150 000	700 000	-	6 000 000	30 850 000
Depreciation	(2 875 290)	(1 018 871)	(118 267)	-	(3 986 989)	(7 999 417)
Closing net carrying amount	50 931 548	19 639 877	1 854 353	17 751 947	44 067 062	134 244 787
Cost	68 608 060	38 604 069	2 733 135	17 751 947	92 756 883	220 454 094
Accumulated depreciation	(17 676 512)	(18 964 191)	(878 783)	-	(48 689 821)	(86 209 306)
Balance at 2025/2026						
Opening net carrying amount	50 931 548	19 639 878	1 854 353	17 751 947	44 067 062	134 244 788
Cost	68 608 060	38 604 069	2 733 135	17 751 947	92 756 883	220 454 094
Accumulated depreciation	(17 676 512)	(18 964 191)	(878 783)	-	(48 689 821)	(86 209 306)
Additions	1 000 000	1 000 000	-	-	-	2 000 000
Depreciation	(3 019 055)	(1 069 815)	(124 181)	-	(4 034 780)	(8 247 830)
Closing net carrying amount	48 912 493	19 570 063	1 730 172	17 751 947	40 032 282	127 996 957
Cost	69 608 060	39 604 069	2 733 135	17 751 947	92 756 883	222 454 094
Accumulated depreciation	(20 695 566)	(20 034 005)	(1 002 963)	-	(52 724 600)	(94 457 135)
Balance at 2026/2027						
Opening net carrying amount	48 912 493	19 570 064	1 730 172	17 751 947	40 032 282	127 996 958
Cost	69 608 060	39 604 069	2 733 135	17 751 947	92 756 883	222 454 094
Accumulated depreciation	(20 695 566)	(20 034 005)	(1 002 963)	-	(52 724 600)	(94 457 135)
Additions	1 000 000	1 000 000	-	-	-	2 000 000
Depreciation	(3 170 007)	(1 123 305)	(130 390)	-	(4 082 474)	(8 506 176)
Closing net carrying amount	46 742 486	19 446 757	1 599 782	17 751 947	35 949 809	121 490 781
Cost	70 608 060	40 604 069	2 733 135	17 751 947	92 756 883	224 454 094
Accumulated depreciation	(23 865 574)	(21 157 310)	(1 133 353)	-	(56 807 074)	(102 963 311)

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
NOTES TO THE BUDGETED FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027**

2 Intangible Asset

	Software development R	Total R
Balance at 2021/2022		
Opening net carrying amount	40 744 794	40 744 794
Cost	122 168 587	122 168 588
Accumulated Amortisation	(81 423 793)	(81 423 793)
Additions	5 354 256	5 354 256
Amortisation on disposal	4 637	4 637
Amortisation	(15 318 464)	(15 318 464)
Closing net carrying amount	30 785 223	30 785 223
Cost	127 522 843	127 522 843
Accumulated Amortisation	(96 737 620)	(96 737 620)
Balance at 2022/2023		
Opening net carrying amount	30 785 223	30 785 223
Cost	127 522 843	127 522 844
Accumulated Amortisation	(96 737 620)	(96 737 620)
Additions	86 855	86 855
Amortisation	(15 915 618)	(15 915 618)
Closing net carrying amount	14 956 460	14 956 460
Cost	127 609 699	127 609 699
Accumulated Amortisation	(112 653 239)	(112 653 239)
Balance at 2023/2024		
Opening net carrying amount	14 956 460	14 956 460
Cost	127 609 699	127 609 700
Accumulated Amortisation	(112 653 239)	(112 653 239)
Additions	11 000 000	11 000 000
Amortisation	(10 820 958)	(10 820 958)
Closing net carrying amount	15 135 502	15 135 502
Cost	138 609 699	138 609 699
Accumulated Amortisation	(123 474 197)	(123 474 197)
Balance at 2024/2025		
Opening net carrying amount	15 135 502	15 135 502
Cost	138 609 699	138 609 700
Accumulated Amortisation	(123 474 197)	(123 474 197)
Additions	11 000 000	11 000 000
Amortisation	(11 145 587)	(11 145 587)
Closing net carrying amount	14 989 914	14 989 914
Cost	149 609 699	149 609 699
Accumulated Amortisation	(134 619 785)	(134 619 785)
Balance at 2025/2026		
Opening net carrying amount	14 989 914	14 989 914
Cost	149 609 699	149 609 700
Accumulated Amortisation	(134 619 785)	(134 619 785)
Amortisation	(11 479 955)	(11 479 955)
Closing net carrying amount	3 509 959	3 509 959
Cost	149 609 699	149 609 699
Accumulated Amortisation	(146 099 739)	(146 099 739)
Balance at 2026/2027		
Opening net carrying amount	3 509 959	3 509 959
Cost	149 609 699	149 609 700
Accumulated Amortisation	(146 099 739)	(146 099 739)
Additions	30 000 000	30 000 000
Amortisation	(28 482 227)	(28 482 227)
Closing net carrying amount	5 027 732	5 027 732
Cost	179 609 699	179 609 699
Accumulated Amortisation	(174 581 967)	(174 581 967)

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
NOTES TO THE BUDGETED FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027**

2 Intangible Asset

	Software development R	Total R
Balance at 2021/2022		
Opening net carrying amount	40 744 794	40 744 794
Cost	122 168 587	122 168 588
Accumulated Amortisation	(81 423 793)	(81 423 793)
Additions	5 354 256	5 354 256
Amortisation on disposal	4 637	4 637
Amortisation	(15 318 464)	(15 318 464)
Closing net carrying amount	30 785 223	30 785 223
Cost	127 522 843	127 522 843
Accumulated Amortisation	(96 737 620)	(96 737 620)
Balance at 2022/2023		
Opening net carrying amount	30 785 223	30 785 223
Cost	127 522 843	127 522 844
Accumulated Amortisation	(96 737 620)	(96 737 620)
Additions	86 855	86 855
Amortisation	(15 915 618)	(15 915 618)
Closing net carrying amount	14 956 460	14 956 460
Cost	127 609 699	127 609 699
Accumulated Amortisation	(112 653 239)	(112 653 239)
Balance at 2023/2024		
Opening net carrying amount	14 956 460	14 956 460
Cost	127 609 699	127 609 700
Accumulated Amortisation	(112 653 239)	(112 653 239)
Additions	11 000 000	11 000 000
Amortisation	(10 820 958)	(10 820 958)
Closing net carrying amount	15 135 502	15 135 502
Cost	138 609 699	138 609 699
Accumulated Amortisation	(123 474 197)	(123 474 197)
Balance at 2024/2025		
Opening net carrying amount	15 135 502	15 135 502
Cost	138 609 699	138 609 700
Accumulated Amortisation	(123 474 197)	(123 474 197)
Additions	11 000 000	11 000 000
Amortisation	(11 145 587)	(11 145 587)
Closing net carrying amount	14 989 914	14 989 914
Cost	149 609 699	149 609 699
Accumulated Amortisation	(134 619 785)	(134 619 785)
Balance at 2025/2026		
Opening net carrying amount	14 989 914	14 989 914
Cost	149 609 699	149 609 700
Accumulated Amortisation	(134 619 785)	(134 619 785)
Amortisation	(11 479 955)	(11 479 955)
Closing net carrying amount	3 509 959	3 509 959
Cost	149 609 699	149 609 699
Accumulated Amortisation	(146 099 739)	(146 099 739)
Balance at 2026/2027		
Opening net carrying amount	3 509 959	3 509 959
Cost	149 609 699	149 609 700
Accumulated Amortisation	(146 099 739)	(146 099 739)
Additions	30 000 000	
Amortisation	(28 482 227)	(28 482 227)
Closing net carrying amount	5 027 732	5 027 732
Cost	179 609 699	179 609 699
Accumulated Amortisation	(174 581 967)	(174 581 967)

NATIONAL HOME BUILDERS REGISTRATION COUNCIL
NOTES TO THE BUDGETED FINANCIAL STATEMENTS (continued)
FOR THE YEAR ENDING 31 MARCH 2024 TO 31 MARCH 2027

	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
	Actual	Actual	Actual	Budget	Budget	Budget	Budget
	R	R	R	R	R	R	R
3 Investment in securities							
Opening balance	6 641 412 639	7 355 461 673	8 318 725 524	8 797 604 000	9 952 749 580	10 508 200 774	11 131 245 730
Interest received and Investment income	381 145 571	395 344 905	528 178 770	445 000 000	480 000 000	494 400 000	509 232 000
Administration fee	(11 544 275)	(12 990 391)	(13 650 117)	(13 000 000)	(14 500 000)	(14 935 000)	(15 383 050)
Fair value net gains/ (loss)	438 704 394	274 846 475	(68 976 669)	61 000 000	61 000 000	62 830 000	64 714 900
(Withdrawal) / Additions	(94 256 655)	308 062 862	33 326 491	662 145 581	28 851 194	80 749 956	633 028 822
	7 355 461 673	8 318 725 524	8 797 604 000	9 952 749 580	10 508 200 774	11 131 245 730	12 322 838 403
4 Trade and other receivable							
Trade debtors	52 310 735	44 516 625	36 586 051	33 260 046	30 236 406	27 487 642	24 988 765
Provision for bad debts	(39 570 498)	(40 758 506)	(30 697 105)	(27 906 459)	(25 369 508)	(23 063 189)	(20 966 536)
Sundry debtors	18 625 231	33 072 373	39 866 084	36 241 895	32 947 177	29 951 979	27 229 072
	31 365 468	36 830 492	45 755 030	41 595 482	37 814 074	34 376 431	31 251 301
5 Cash and cash equivalents							
Bank	552 743 662	675 108 515	627 117 412	400 000	419 200	438 902	459 531
Short-term bank deposits	174 945	144 094	177 720	161 564	146 876	161 564	177 720
Call Account	304 222 913	-	-	-	-	-	-
	857 141 519	675 252 609	627 295 132	561 564	566 076	600 466	637 251
6 Trade and other payable							
Accounts payable	31 085 059	125 339 034	41 133 000	43 595 307	49 181 597	50 776 666	52 295 394
Leave Accrual	30 287 872	28 124 894	34 234 989	31 122 717	28 293 379	25 721 254	23 382 958
Sundry creditors	41 613 986	35 052 743	47 157 527	42 870 479	28 580 319	19 053 546	12 702 364
	102 986 918	188 516 671	122 525 516	117 588 503	106 055 296	95 551 466	88 380 717
7 Deposits Gaurantees							
Bank Gaurantees	49 745 601	54 299 156	45 899 488	41 726 807	39 815 656	38 028 325	36 321 227
	49 745 601	54 299 156	45 899 488	41 726 807	39 815 656	38 028 325	36 321 227
8 Reconciliation of surplus to cash generated from operations							
Surplus for the period	736 759 040	1 284 077 552	396 212 579	516 534 892	546 500 000	556 487 599	587 046 079
Adjust for non cash items:							
Depreciation of property, plant and equipment	6 710 394	6 907 233	7 289 546	7 477 918	7 777 918	8 011 256	8 251 593
Amortisation of Intangible Asset	15 269 198	15 318 464	15 915 618	14 820 958	10 820 958	11 145 587	11 479 955
Transaction cost on investment	614 614	430 846	741 342	765 806	791 078	817 183	844 151
Administration fee equipment	11 544 275	12 990 391	13 650 117	13 000 000	14 500 000	14 935 000	15 383 050
	8 618	430 846	276 929	286 068	295 508	305 260	315 333
Fair value gain on financial instruments	(438 704 394)	274 846 475	(68 976 669)	61 000 000	61 000 000	62 830 000	64 714 900
Dividend received	(14 362 941)	(23 529 547)	(29 478 847)	(19 000 000)	(30 000 000)	(30 900 000)	(31 827 000)
Movement in technical provision	(155 763 211)	(604 949 953)	112 246 433	(68 297 671)	(70 346 602)	(72 457 000)	(74 630 710)
Other Non Cash items	6 294 915	(555 365 020)	124 756 724	-	-	-	-
Interest received and Investment income	(366 782 629)	(371 815 358)	(498 699 923)	(426 000 000)	(450 000 000)	(463 500 000)	(477 405 000)
Operating Income before working capital changes	(198 412 120)	39 341 929	73 933 848	100 587 971	91 338 861	87 674 885	104 172 351
(Increase) / Decrease in Inventory	929 063	1 705 006	1 230 505	1 500 000	1 499 999	2 699 996	2 108 476
(Increase) / Decrease in accounts receivable	15 006 998	5 465 024	(8 924 538)	4 159 548	3 781 407	3 437 643	3 125 130
Increase / (Decrease) in accounts payable	813 308	85 529 753	(65 991 155)	4 937 013	11 533 207	10 503 830	7 170 749
Net Cash flow from operating activities	(181 662 752)	132 041 712	248 660	111 184 532	108 153 475	104 316 354	116 576 707

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
MATERIALITY FRAMEWORK
FOR THE YEAR ENDING 31 MARCH 2025**

Basis	Minimum & Maximum percentages	maximum
Gross Expenditure	0,5%	1%
Gross Revenue	0,25%	1%
Net Income	3%	5%
Fixed Assets	2%	5%
Financial Support Loans)	1%	2%
Total Assets	1%	2%

Gross Expenditure	0,25% - 1%
Gross Revenue	0,5% - 1%
Net Income	2,5% - 5%
Fixed Assets	2% - 5%
Financial Support Loans)	1% - 2%
Total Assets	0,5% - 2%

Materiality basis	Significance to AFS appreciation	Minimum%	Average %	Maximum %	Rand amounts				Material Amounts	
					Budget 2023/2024	Minimum%	Average %	Maximum %	NHBRC % Annual Rand	NHBRC % Quarter Rand
Gross Revenue	Medium	0,50%	0,75%	1,0%	965 816 590	4 829 083	7 243 624	9 658 166	7 243 624	1 810 906,11
Gross Expenditure	Medium	0,25%	0,63%	1,0%	924 217 713	2 310 544	5 776 361	9 242 177	5 776 361	1 444 090,18
Net Surplus	Medium	2,00%	3,50%	5,0%	546 500 000	10 930 000	19 127 500	27 325 000	19 127 500	4 781 875,00
Interest	Medium	0,25%	0,63%	1,0%	528 500 000	1 316 250	3 290 625	5 265 000	3 290 625	822 656,25
Investments	Low	1,00%	1,50%	2,0%	9 952 748 581	99 527 496	149 291 244	199 054 992	99 527 496	24 881 873,95
Fixed Assets	Low	1,00%	1,50%	2,0%	111 394 204	1 113 942	1 670 913	2 227 884	2 227 884	556 971,02
Current assets	Medium	1,00%	1,50%	2,00%	47 265 520	472 655	708 983	945 310	708 983	177 245,70
Average					17 214 281	26 729 893	36 245 504		19 700 353	4 925 088
Materiality per line	Line item materiality @		10 %		1 721 428	2 672 989	3 624 550		1 970 035	492 509
Audit Materiality - based on revenue			2,00%						19 316 332	
Materiality										
Statement of financial performance					R 564 438	R 866 901	R 1 169 364		R 31 043 376	7 760 844
Statement of financial position					R 176 869	R 274 369	R 371 908		R 10 204 668	2 551 167

**NATIONAL HOME BUILDERS REGISTRATION COUNCIL
DRAFT ANNUAL ESTIMATED CONSOLIDATED BUDGET BY DIVISION
2024-2025**

DESCRIPTION	QUARTER 1 2024-2025 Budget	QUARTER 2 2024-2025 Budget	QUARTER 3 2024-2025 Budget	QUARTER 4 2024-2025 Budget	GRAND TOTAL 2024-2025 Budget
REVENUE					
ENROLMENTS NON-SUBSIDY	232 506 323	166 075 945	99 645 567	166 075 945	664 303 779
ENROL FEE : SUBSIDY HOME	10 988 865	7 849 189	4 709 514	7 849 189	31 396 757
ENROL FEE : CONSOLIDATION	39 761 301	28 400 929	17 040 558	28 400 929	113 603 717
ENROL FEE : SUBSIDY PROJECT	15 513 080	11 080 771	6 648 463	11 080 771	44 323 085
REGISTRATION : ADMIN FEES	560 123	784 172	336 074	560 123	2 240 490
REGISTRATION : ANNUAL FEES	448 030	627 242	268 818	448 030	1 792 120
RENEWAL : ANNUAL FEES	2 052 648	2 873 707	1 231 589	2 052 648	8 210 592
BUILDER MANUALS	423 636	593 091	254 182	423 636	1 694 544
LATE ENROLMENT	317 802	227 002	136 201	227 002	908 006
FORENSIC ASSESSMENTS	15 750 000	11 250 000	6 750 000	11 250 000	45 000 000
GEO TECH ASSESSMENT	840 000	600 000	360 000	600 000	2 400 000
LEGAL DC PENALTY	875 000	1 225 000	525 000	875 000	3 500 000
TECHNICAL SERVICE	4 005 225	2 860 875	1 716 525	2 860 875	11 443 500
OTHER INCOME: INTEREST RECEIVED	8 750 000	8 750 000	8 750 000	8 750 000	35 000 000
REVENUE TOTAL	332 792 032	243 197 922	148 372 489	241 454 148	965 816 590
EXPENSES					
ACCREDITATION FEES	48 375	48 375	48 375	48 375	193 500
AUDIT COSTS	2 250 000	2 250 000	2 250 000	2 250 000	9 000 000
BANK CHARGES AND CARD FEES	775 000	775 000	775 000	775 000	3 100 000
C/P:BUSINESS&ADVISORY SERV	5 075 000	5 075 000	5 075 000	5 075 000	20 300 000
C/P:BUS&ADV SER:RESEARCH&ADVISOR	250 000	250 000	250 000	250 000	1 000 000
C/P:BUS&ADV SER:INSP FEES NON SUB	500 000	500 000	500 000	500 000	2 000 000
CATERING: INTERNAL ACTIVITIES	375 000	375 000	375 000	375 000	1 500 000
COMMUNICATION COSTS	5 500 000	5 500 000	5 500 000	5 500 000	22 000 000
COMPUTER SERVICES COSTS	8 750 000	8 750 000	8 750 000	8 750 000	35 000 000
CONTRCTRS: TRNSPRT/ RELCTN CONTR	250 000	250 000	250 000	250 000	1 000 000
CONTRCTRS:PLANT FLOWRS&OTHR DEC	92 349	92 349	92 349	92 349	369 396
COST OF BUILDER MANUALS	500 000	500 000	500 000	500 000	2 000 000
COST OF CERTIFICATES	102 616	102 616	102 616	102 616	410 463
COUNCIL COSTS	914 729	914 729	914 729	914 729	3 658 915
NON COUNCIL COMMITTEE COSTS	967 688	967 688	967 688	967 688	3 870 750
FLEET SERVICES COSTS	156 969	156 969	156 969	156 969	627 876
GENERAL OFFICE COSTS	1 025 000	1 025 000	1 025 000	1 025 000	4 100 000
GENERATOR EXPENSES	375 000	375 000	375 000	375 000	1 500 000
INV STA&PRNT:PRINTING	336 151	336 151	336 151	336 151	1 344 603
INV STA&PRNT:STATIONERY	402 383	402 383	402 383	402 383	1 609 532
LEGAL SERVICES COSTS	3 250 000	3 250 000	3 250 000	3 250 000	13 000 000
MARKETING COSTS	3 500 000	3 500 000	3 500 000	3 500 000	14 000 000
MINOR ASSETS COSTS	288 250	288 250	288 250	288 250	1 153 000
O/P:COURIER & DELIVERY SERVS	125 000	125 000	125 000	125 000	500 000
O/P:FLOWERS & GIFTS	53 938	53 938	53 938	53 938	215 752
O/P:NON LIFE INSURANCE PRM	533 545	533 545	533 545	533 545	2 134 178
O/P:PROF BODIES,MEMB&SUBSC FEES	140 000	140 000	140 000	140 000	560 000
O/P:STORAGE OF FILES	250 000	250 000	250 000	250 000	1 000 000
OP/L:HIRE AND RENTAL:EQUIPMENT	750 000	750 000	750 000	750 000	3 000 000
OP/L:RENTAL OF PREMISES	4 817 913	4 817 913	4 817 913	4 817 913	19 271 650
P/P:CLEANING SERVICES	650 000	650 000	650 000	650 000	2 600 000
P/P:CONFERENCING,EVENT & WORKSHOPS	200 178	200 178	200 178	200 178	800 713
O/P:REPAIRS AND MAINTENANCE	875 000	875 000	875 000	875 000	3 500 000
P/P:LEASE OPERATING COSTS	440 567	440 567	440 567	440 567	1 762 266
P/P:MUN RATES AND TAXES	350 000	350 000	350 000	350 000	1 400 000
P/P:SAFEGUARD&SECURITY	1 750 000	1 750 000	1 750 000	1 750 000	7 000 000
P/P:WATER & ELECTR SERVICES	1 900 000	1 900 000	1 900 000	1 900 000	7 600 000
POSTAGE	129 412	129 412	129 412	129 412	517 648
SALARIES AND WAGES	154 375 000	154 375 000	154 375 000	154 375 000	617 500 000
SPECIAL PROJECTS	1 250 000	1 250 000	1 250 000	1 250 000	5 000 000
TECHNICAL SERVICE	11 768 700	11 768 700	11 768 700	11 768 700	47 074 800
TRAIN & DEV:EMPLOYEES AND BURSARIES	1 250 000	1 250 000	1 250 000	1 250 000	5 000 000
TRAIN & DEV:INTERNS- STEP	625 000	625 000	625 000	625 000	2 500 000
TRAIN & DEV:WOMEN,YOUTH,DSP,VETS	3 750 000	3 750 000	3 750 000	3 750 000	15 000 000
TRAVEL AND SUBSISTANCE COSTS	5 240 600	5 240 600	5 240 600	5 240 600	20 962 398
TRAVEL COST INSPECTORATE	4 645 069	4 645 069	4 645 069	4 645 069	18 580 275
VENUES AND FACILITIES	250 000	250 000	250 000	250 000	1 000 000
EXPENSES TOTAL	231 804 429	231 804 429	231 804 429	231 804 429	927 217 715

DESCRIPTION	QUARTER 1 2024-2025 Budget	QUARTER 2 2024-2025 Budget	QUARTER 3 2024-2025 Budget	QUARTER 4 2024-2025 Budget	GRAND TOTAL 2024-2025 Budget
SURPLUS/ (DEFICIT) BEFORE INTEREST AND DEPRECIATION	100 987 603	11 393 494	(83 431 940)	9 649 719	38 598 876
DEPRECIATION AND AMORTISATION					
AMORTISATION	2 705 240	2 705 240	2 705 240	2 705 240	10 820 958
DEPRECIATION	1 944 480	1 944 480	1 944 480	1 944 480	7 777 918
DEPRECIATION AND AMORTISATION TOTAL	4 649 719	4 649 719	4 649 719	4 649 719	18 598 876
INVESTMENT INCOME					
INTEREST RECEIVED : INVESTMENT	112 500 000	112 500 000	112 500 000	112 500 000	450 000 000
DIVIDEND INCOME	7 500 000	7 500 000	7 500 000	7 500 000	30 000 000
REALIZED GAIN	15 250 000	15 250 000	15 250 000	15 250 000	61 000 000
C/P:FUND MANAGEMENT FEES	(3 625 000)	(3 625 000)	(3 625 000)	(3 625 000)	(14 500 000)
INVESTMENT INCOME TOTAL	131 625 000	131 625 000	131 625 000	131 625 000	526 500 000
SURPLUS/ (DEFICIT) FOR THE PERIOD	227 962 884	138 368 775	43 543 341	136 625 000	546 500 000

