

# Government Communication and Information System

## ANNUAL REPORT

# 2023

Empowering South Africans through communication excellence



government  
communications

Department:  
Government Communication and Information System  
REPUBLIC OF SOUTH AFRICA



Government Communication and Information System

# **VOTE 4 ANNUAL REPORT**

2022/23 Financial Year

Empowering South Africans through communication excellence



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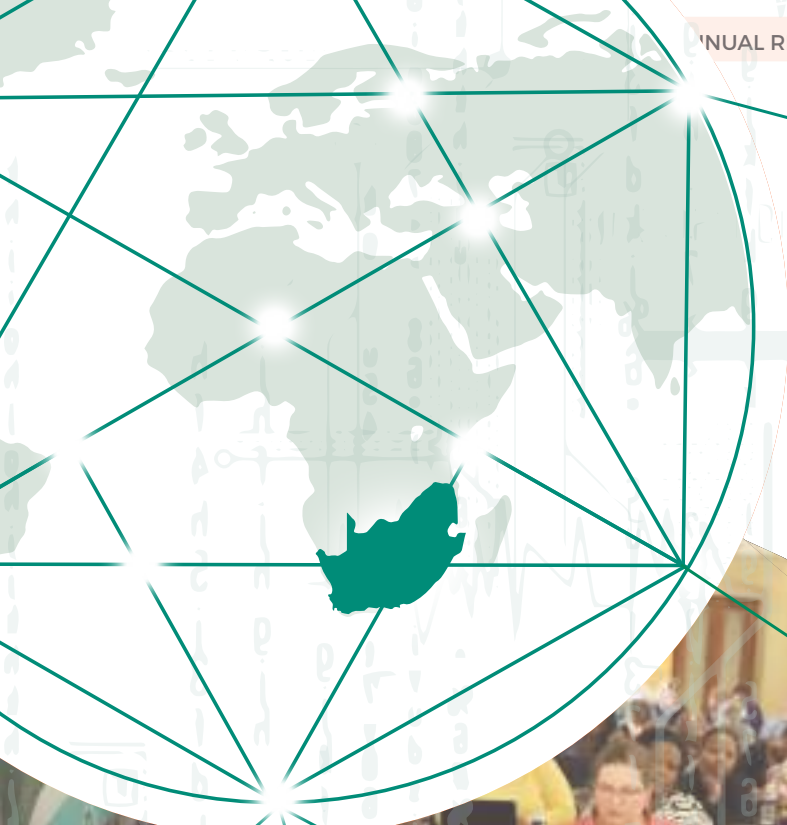
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# PART A:

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## GENERAL INFORMATION



## 1. DEPARTMENT GENERAL INFORMATION

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## 2. LIST OF ABBREVIATIONS AND ACRONYMS

<b>AENE</b>	Adjusted Estimates of National Expenditure
<b>AFS</b>	Annual Financial Statements
<b>AGSA</b>	Auditor-General of South Africa
<b>APP</b>	Annual Performance Plan
<b>BCM</b>	Business Continuity Management
<b>BRICS</b>	Brazil, Russia, India, China and South Africa
<b>CDW</b>	Community Development Worker
<b>CFO</b>	Chief Financial Officer
<b>CoE</b>	Compensation of Employees
<b>COLA</b>	Cost of Living Adjustments
<b>DDM</b>	District Development Model
<b>DG</b>	Director-General
<b>DPME</b>	Department of Planning, Monitoring and Evaluation
<b>DPSA</b>	Department of Public Service and Administration
<b>EE</b>	Employment Equity

<b>EHW</b>	Employee Health and Wellness
<b>EPMDS</b>	Employee Performance Management and Development System
<b>ERM</b>	Enterprise Risk Management
<b>ERMC</b>	Enterprise Risk Management Committee
<b>GBVF</b>	Gender-based violence and femicide
<b>GCF</b>	Government Communicators' Forum
<b>GCIS</b>	Government Communication and Information System
<b>GCP</b>	Government Communication Programme
<b>HCT</b>	HIV Counselling and Testing
<b>HIV</b>	Human Immunodeficiency Virus
<b>HOA</b>	Homeowner's Allowance
<b>HoC</b>	Head of Communication
<b>HoD</b>	Head of Department
<b>HR</b>	Human Resources
<b>HRD</b>	Human Resources Development
<b>HRM</b>	Human Resource Management
<b>IAA</b>	Internal Audit Activity
<b>ICF</b>	Internal Communicators' Forum
<b>ICT</b>	Information and Communications Technology
<b>IM&amp;T</b>	Information Management and Technology
<b>IT</b>	Information Technology
<b>LEAR</b>	Local Environmental Assessment Report
<b>MANCO</b>	Management Committee
<b>MCS</b>	Modified Cash Standard
<b>MP</b>	Member of Parliament
<b>MTEF</b>	Medium Term Expenditure Framework
<b>MTSF</b>	Medium Term Strategic Framework
<b>NASP</b>	National Annual Strategic Plan
<b>NCFS</b>	National Communication Strategy Framework

<b>NRF</b>	National Revenue Fund
<b>NSG</b>	National School of Government
<b>OHS</b>	Occupational Health and Safety
<b>OPMS</b>	Organisational Performance Management System
<b>OCSLA</b>	Office of the Chief State Law Advisor
<b>PFMA</b>	Public Finance Management Act
<b>PLL</b>	Provincial and Local Liaison
<b>PoA</b>	Programme of Action
<b>PPE</b>	Personal Protective Equipment
<b>PPP</b>	Public-Participation Programme
<b>PPR</b>	Preferential Procurement Regulations
<b>PSCBC</b>	Public Service Coordinating Bargaining Council
<b>PSM</b>	<i>Public Sector Manager</i>
<b>PSR</b>	Public Service Regulations
<b>QPR</b>	Quarterly Performance Report
<b>SABC</b>	South African Broadcasting Corporation
<b>SADC</b>	Southern African Development Community
<b>SASL</b>	South African Sign Language
<b>SAYB</b>	<i>South Africa Yearbook</i>
<b>SC</b>	Steering Committee
<b>SCM</b>	Supply Chain Management
<b>SCOPA</b>	Standing Committee on Public Accounts
<b>SDIP</b>	Service Delivery Improvement Plan
<b>SM</b>	Strategic Management
<b>SMS</b>	Senior Management Service
<b>SoNA</b>	State of the Nation Address
<b>UOLA</b>	Use of Official Languages Act
<b>WEF</b>	World Economic Forum
<b>WSP</b>	Workplace Skills Plan





### 3. FOREWORD BY THE MINISTER

In 2019 the Sixth Administration set clear goals towards the path of growth and renewal, with the aim of restoring trust and dialogue amongst social partners. This process aimed to improve governance and strengthen leadership by ensuring the State plays a developmental role.

The Government Communication and Information System (GCIS) is committed to communicating government programmes through all products and platforms to mobilise the nation towards collective implementation of economic renewal and efforts to stimulate inclusive growth.

However, it has not been plain sailing as this period has experienced challenges such as electricity shortages or load-shedding, crime and corruption, greylisting and unemployment. This has resulted in a rising trust deficit, which makes communication more challenging.

The programme to restore and rebuild confidence required a coordinated approach by various government departments. The GCIS plays a key role in ensuring the cohesion and coherence of government messages. Our messages as government must give hope to our people.

The updated National Communication Strategy Framework (NCSF), which was approved by Cabinet in October 2022, took its cue from the 2022 State of the Nation Address (SoNA) where President Cyril Ramaphosa rallied citizens under the theme of “Leave no one behind”. This serves as a foundation for government communicators to adapt their communication strategies for the remainder of the Medium Term Strategic Framework (MTSF) period.



**LEAVE NO ONE BEHIND**



The theme “Leave no one behind” hones in on the inequality gap exacerbated by the Coronavirus Disease 2019 (COVID-19) and the economic downturn. It inspires South Africans to build together in their various formations and sectors to move together against rising levels of poverty and destitution from the challenging economic conditions.

By communicating how government programmes are addressing the triple challenge of poverty, inequality and unemployment – which is at the heart of the electoral mandate – government communication will contribute positively towards social cohesion and nation-building.

The GCIS remains committed to its key responsibility of providing strategic leadership and coordinating the government communication system to ensure that citizens are informed and have access to government policies, plans and programmes. It plays a pivotal role in creating a well-informed citizenry that is engaged in the work of government and is able to fully exercise its democratic rights, which is in line with our goals of promoting participatory governance.

The GCIS continues to manage the bulk buying of media space and airtime on behalf of government departments to ensure that campaigns are implemented in a coherent and cost-effective manner through negotiated costings.

Through this initiative, 35 clients approved 297 media-buying campaigns for various programmes and services in the 2022/23 financial year. The cost of advertising was R226 411 145,05, of which clients paid R186 550 161,37 and benefitted from the R39 860 983,68 savings, achieving an average saving of 18%. Out of the 297 approved campaigns, 256 were implemented (86%), 19 are ongoing (6%), eight (8) were approved (3%) and 14 were cancelled (5%).

During the period under review, 23 editions of *Vuk’uzenzele* newspaper were published online. Moreover, 13 editions were printed and distributed, totalling 11,2 million copies that included 1 000 000 extra copies and 150 000 copies were printed in February 2023 to cover the SoNA while 850 000 copies for the April 2023 Edition 1 were printed earlier than planned. A total of 23 Braille editions were also printed and distributed.

The GCIS continued to provide the information needs of managers in government, state-owned entities (SOEs) and Chapter 9 institutions through the *Public Sector Manager (PSM)* publication. In the 2022/23 financial year, 11 online editions of the *PSM* magazine were published, featuring articles on pressing public sector topics as well as interviews with political principals and executives.

In June 2022, the Pan South African Language Board (PanSALB) awarded the Multilingualism Award in the Government/Public Sector category to the GCIS “for an effective service delivery campaign, project or programme in the public sector that seeks to promote multilingualism or any of the 11 official languages, including Khoi, Nama, San as well as South African Sign Language (SASL).

The GCIS also achieved a 100% response rate to all language service requests received, demonstrating accessibility of messaging by ensuring translation into all 11 official South African languages. The annual *South Africa Yearbook (SAYB)* and *Official Guide to South Africa* were produced and published on [www.gcis.gov.za](http://www.gcis.gov.za). The content of these publications provide information about the country as well as an account of government achievements for the past year.



Traditional media channels such as radio, community and other print publications, and terrestrial television (TV), remain the primary means of disseminating information. Keeping public servants informed of government's plans, programmes and activities is as important as communicating with the public. A total of 892 radio products and services were provided to members of the public while 438 national events were profiled through video services. During this period, the GCIS also hosted 351 local community radio activations, reaching over 37 213 079 million listeners.

The GCIS provides assessments of the communication environment, communication monitoring and evaluation using the Government Communication Excellence Tool (G-CET) to improve capacity across the communications system. Four monitoring and evaluation G-CET reports on communication in government were produced during the reporting period. These reports are instrumental in informing communication strategies, campaigns as well as communication on issues of national interest. The department successfully achieved a 100% response rate in producing key messages and opinion pieces to align communication and boost government's voice in the communication environment.

The SAnews agency provided daily news updates about key government programmes and activities by disseminating information related to government's efforts to rebuild the economy following the COVID-19 pandemic during the reporting period. It also kept the public informed every step of the way on government's interventions to deal with the energy crisis in the country and to fight corruption. A total of 3 052 stories were published on the SAnews website during the year under review.



Up-to-date and accurate information was provided through the GCIS website and social-media pages. The department had over 50,9 million page views on the [www.gov.za](http://www.gov.za) website while over 111.8 million screens were reached on GCIS-managed social media platforms. This is evidence that the GCIS is a reliable and relevant source of useful government content and information.

The GCIS provides media engagement services by providing government information and strengthening domestic and international relationships to ensure interaction between government and the media. During the 2022/23 financial year, 30 engagements



between government officials and senior journalists were held on government's key programmes, 100% (60 out of 60) media briefings as well as 17 post-Cabinet media briefings.

The GCIS promotes unmediated communication through direct communication with the public on government priorities to widen access of government programmes and policies by members of the public. Through the provincial offices, 1 938 development communication projects aligned to the NCSF were implemented. These projects were anchored around the seven key priorities of government and based on the pronouncements of the SoNA. The profiling



of good news stories from even the farthest districts continued through the weekly *My District Today* electronic newsletter. The newsletter published 47 editions during the reporting period.

The GCIS provided strategic leadership by providing coordinated cluster meetings to ensure that the government communication system is functioning well. Through these meetings, cluster communication strategies and programmes were developed. Furthermore, two engagements with Heads of Communication (HoCs) were held during the reporting period through the Government Communicators' Forum (GCF). The first GCF was convened soon after the SoNA – and its purpose was to assess the communication environment and unpack the implications for government communications from the SoNA.

The second GCF focused on the implementation of the revised NCSF and the review of government communication during the past few months of the 2022/23 financial year. It also provided a platform to address communicators on key issues of concern. Moreover, 48 communication training opportunities were availed to service principals and communicators across the communication system.

Government has reintroduced the Presidential Imbizo Programme, and the GCIS has been playing a key support and coordination role at all spheres of government to ensure the programme's success in unlocking service-delivery bottlenecks faced by various communities in the country. The Presidential Imbizo Programme is an outreach programme championed by the President, the hosting Premier and Executive Mayor to directly measure all the government spheres' level of response to expectations

and challenges of the communities in provincial and district spaces. It provides an opportunity for government to listen to people concerns and needs, account on government programmes and to jointly derive solutions with communities.

During the reporting period, the Presidential Imbizo Programme was rolled out in various provinces such as Mpumalanga, Gauteng, Northern Cape and Free State. The resuscitation of Izimbizo is part of government's strategy to widen communication directly with the people within the sphere of the District Development Model (DDM).

During the 2022/23 financial year, the GCIS continued to achieve most of the targets set in the Annual Performance Plan (APP) as a result of innovative ways in approaching the work of government communications.



**Ms Khumbudzo Ntshavheni, MP**  
Minister in The Presidency

Date: 31 August 2023



## 4. REPORT OF THE ACTING ACCOUNTING OFFICER

### 1. OVERVIEW OF THE OPERATIONS OF THE DEPARTMENT

The GCIS continued to build on its constitutional mandate to provide citizens with information that is accurate, timely and accessible. Through our communication efforts we endeavoured to draw all South Africans into a common front as we sought to “Leave No One Behind”.

In addition to delivering a wide range of communication services and spearheading the government communication agenda, we used communication as a tool to support and empower South Africans to take control of their own destiny.

In this regard, we initiated priority communication campaigns on the Economic Reconstruction and Recovery Plan (ERRP), and gender-based violence and femicide (GBVF), and anti-corruption campaigns. We also assisted citizens with information on initiatives to overcome our energy challenges.

The department allocated significant resources to coordinate and support communication as flooding ravaged various parts of our country, including KwaZulu-Natal, Eastern Cape, Northern Cape and North West. National, provincial and local communication structures ensured that vital safety information reached affected residents. and government’s support and relief efforts were widely communicated.

The GCIS’s well-established products, platforms and services supported this and various other communication initiatives that ensured South Africans received the information they needed timeously. Our flagship government newspaper, *Vuk’uzenzele*, continued to reach communities in far-flung areas of our country. The department distributed 11,2 million copies of the newspaper and published 23 editions online and 23 Braille editions.



SAnews advanced efforts to keep citizens informed daily by publishing 3 052 stories online on key programmes and activities while managers in the public sector were kept abreast of pressing public sector topics through the *PSM* magazine which published 11 online editions.

The department has long been tapping into the power of radio through GCIS Radio Services as a vital link between government and communities. It produced 892 radio products and hosted 351 local community radio activations, reaching over 37 213 079 million listeners. The GCIS profiled 438 national events through its video services.

As the custodian of the government website ([www.gov.za](http://www.gov.za)), mobile apps and social media, the department continued to use these online platforms as a conduit to rapidly share the latest government information with citizens. During the period under review, there were over 50,9 million page views on the [www.gov.za](http://www.gov.za) and 111.8 million screens were reached through social media platforms. This is a testament that government is trusted as a reliable source of information.

Communicating to citizens in their own languages was achieved through our Language Services unit. It translated government messaging into all 11 official South African languages to ensure that the messages are accessible by all South Africans, which is a key thrust to effective communication. In June 2022, the department received the Multilingualism Award from the PanSALB in the Government/Public Sector category.

The government communication system was activated to support the Presidential DDM Imbizo Programme that was reintroduced during the period under review as a critical engagement between government



and citizens. The department, working closely with the Department of Cooperative Governance and Traditional Affairs, and offices of Premiers and relevant districts, was at the forefront of preparations for *Izimbizo* in Mpumalanga, Gauteng, Northern Cape and Free State. Our efforts reinvigorated communities towards cooperation, collaboration and building of partnerships to improve the lives of the people.

In sustaining this momentum, the department endeavoured to listen and respond to the concerns of South Africans through our development communication programmes. Our provincial offices undertook 1 938 development communication projects aligned to the NCSF. Good news stories from the farthest districts of our land were profiled through 47 editions of the weekly *My District Today* electronic newsletter.

The GCIS continued to pay special attention to building government's relationship with the media as essential partners to ensure citizens have access to information that is important to the health of our democracy. We hosted 30 engagements between government officials and senior journalists on key programmes, 60 media briefings and 17 post-Cabinet media briefings.

We continue to drive savings on behalf of government departments through the department's bulk buying of media space and airtime. Over the financial year, R39 860 983,68 in savings over 297 media-buying campaigns were realised for 35 clients. The cost of the advertising was R226 411 145,05, of which clients paid R186 550 161,37.

The GCIS spearheaded the drafting of the updated NCSF 2022-2023 to drive departmental and cluster communications to influence service delivery and



the implementation of government priorities. The updated strategy, approved by Cabinet in October 2022, mobilises the nation towards renewal and efforts to stimulate inclusive growth. It emboldens our message of hope that our nation will pull through the tough times.

Work also continued in capacitating communicators by assisting them to align their communication strategies to the revised NCSF. We did so through our GCF as well as the 48 communication training opportunities for principals and communicators across the communication system.

We also reviewed the impact of government communication with communicators and continue to improve government communication by continuously monitoring and assessing communication through the G-CET. The GCIS produced four G-CET reports that were instrumental in informing communication strategies, campaigns and communication on issues of national interest.

To position the department to be agile, streamlined and capacitated for the future, we undertook a review of the GCIS organisational structure. The department's Recruitment Plan had also been synchronised to the outcomes of the organisational structure review and the operations of the organisation.

During the 2022/23 financial year, the GCIS continued to achieve the targets set in the APP through the dedication of its staff and adopting an innovative approach to the work of government communications. The GCIS is delighted to have regained the clean audit status. However, we are not complacent about it and will ensure continuous improvement of our controls.



## 2. OVERVIEW OF THE FINANCIAL RESULTS OF THE DEPARTMENT

### 2.1. Appropriation, Spending Trend and Programme Expenditure

2.1.1. The GCIS was initially allocated R719, 911 million for the 2022/23 financial year. During the 2022 Adjusted Estimates of National Expenditure (AENE), the appropriation increased with R9, 753 million to R729, 664 million. The additional allocation comprises the following:

Main division	Original budget	Virement	Additional appropriation		AENE
			Compensation of Employees (CoE) Cost of Living Adjustments (COLA)	Goods and Services Self-financing expenditure	
	R'000	R'000	R'000	R'000	R'000
1. Administration	177 251	9 597	2 467	-	189 315
2. Content Processing and Dissemination	411 706	(5 937)	2 978	1 000	409 747
3. Intergovernmental Coordination and Stakeholder Management	130 954	(3 660)	3 308	-	130 602
<b>TOTAL</b>	<b>719 911</b>	<b>-</b>	<b>8 753</b>	<b>1 000</b>	<b>729 664</b>

- 2.1.2. R1 million was appropriated as self-financing expenditure in respect of projected revenue that the department estimated to recover in respect of the sale of advertising space of vacant posts of other departments in the *Vuk'uzenzele* newspaper.
- 2.1.3. CoE increased with R8,753 million in respect of COLA.
- 2.1.4. Of the adjusted allocated budget, the GCIS spent R723, 905 million (99.2%) at 31 March 2023. An underspending of around R5,759 million (0.8%) realised as reflected in the table below:

Programme Name	2022/23			2021/22		
	Final Appropriation	Actual Expenditure	(Over)/ Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/ Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
1. Administration	190 769	188 485	2 284	190 122	189 482	640
2. Content Processing and Dissemination	408 471	405 525	2 946	441 387	440 069	1 318
3. Intergovernmental Coordination and Stakeholder Management	130 424	129 895	529	125 921	125 453	468
<b>Total</b>	<b>729 664</b>	<b>723 905</b>	<b>5 759</b>	<b>757 430</b>	<b>755 004</b>	<b>2 426</b>

- 2.1.5. The nett decrease in the annual appropriation from 2021/22 to 2022/23 is mainly due to the nett effect of a once-off allocation of R50 million in 2021/22 for the COVID-19 communication campaign.
- 2.1.6. The department spent 99.2% of its final appropriation in 2022/23. The variance of R5,759 million comprises:

- 2.1.5.1 R4,655 million in CoE due to savings of R2,509 million reserved for wage increases as the salary negotiations were not finalised and organised labour was still making demands for further salary increments; and R2, 146 million from the attrition of staff, especially senior managers and vacant posts.
- 2.1.5.2 R967 000 in Goods and Services due to lesser recovery of self-financing expenditure in respect of advertising in the *Vuk'uzenzele* newspaper (R591 000), underspending in day-to-day operational expenditure such as lower external audit costs than projected (R116 000), lower cost implication with the review of qualifications of successful candidates when filling vacant posts (R114 000) as well as day-to-day operational expenditure (R146 000) in relation to stationery, subsistence and travel (S&T), consumables, communication expenditure (telephones, data lines) and GG-transport.



2.1.5.3 R138 000 in Transfers and Subsidies due to lesser payments than projected in respect of leave gratification and leave discounting to former employees who resigned, retired or deceased; and lesser invoices received for SABC TV licences.

2.1.5.4 R82 000 in Capital Assets due to non-delivery of equipment by suppliers.

2.1.5.5 Theft and losses of R83 000 was funded from Goods and Services.

2.1.7. In 2021/22, the department spent 99.7% of its allocated budget and realised an underspending of R2.426 million (0.3%). The underspending comprised:

2.1.6.1 R752 000 in respect of CoE due to vacant posts and attrition of staff.

2.1.6.2 R713 000 in Goods and Services due to lesser recovery of self-financing expenditure in respect of the advertising of vacant posts in the *Vuk'uzenzele* newspaper; lower cost on S&T; lower communication related expenditure (telephones, data lines) and lower cost on operating payments.

2.1.6.3 R58 000 in Transfers and Subsidies due to lesser payments in respect of leave gratification as a result of resignations and retirement of former employees.

2.1.6.4 R1.017 million under capital assets due to non-delivery of equipment.

2.1.6.5 Theft and losses of R114 000 in 2021/22 is funded from Goods and Services.

## 2.2. Virement / Roll-over

2.2.1. Virement was applied between programmes during the first half of the 2022/23 financial year mainly to fund a projected deficit in office accommodation in Programme 1; to reallocate funds within CoE between all three Programmes to fund projected deficits due to attrition of staff as well as to shift funds from CoE to Transfers and Subsidies (Households) to fund payments in respect of leave gratuity and leave discounting to former employees who resigned, retired and passed away.

2.2.2. The following virement was applied after the 2022 AENE:

Main division	AENE (R'000)	Virement (R'000)	Final appropriation (R'000)
1 Administration	189 315	1 454	190 769
2 Content Processing and Dissemination	409 747	(1 276)	408 471
3 Intergovernmental Coordination and Stakeholder Management	130 602	(178)	130 424
<b>TOTAL</b>	<b>729 664</b>	<b>-</b>	<b>729 664</b>

2.2.3. Virement was applied between programmes mainly to fund a projected deficit in office accommodation in Programme 1 and to reallocate funds within CoE between all three programmes to fund projected deficits due to attrition of staff as well as to shift funds from CoE to Transfers and Subsidies (Households) to fund payments in respect of leave gratuity and leave discounting to former employees who resigned, retired and passed away.

2.2.4. No roll-over of funds occurred from the 2021/22 to the 2022/23 financial years as well as from the 2022/23 to the 2023/24 financial years.

## 2.3. Departmental receipts

2.3.1. The GCIS produces various information products including posters, banners, photos and videos. Some of these photos and videos are sold to the public and other departments. The department also provides graphic-design services to government departments and for GCIS-initiated projects. Tariffs are developed after determining the direct costs linked to the production of information products. Tariffs make no provision for a profit margin. Revenue is also generated from monthly parking deductions made from staff salaries who use parking facilities within the office buildings, commission in respect of insurance deductions from staff salaries and payment thereof to service providers, interest generated in



the department’s bank account and interest-bearing debt by former employees. It also generates revenue as self-financing expenditure by selling advertising space in the *Vuk’uzenzele* newspaper to other departments. All income generated is paid monthly to the National Revenue Fund (NRF).

The following table reflects revenue recovered in 2022/23 compared to 2021/22:

Departmental receipts	2022/23			2021/22		
	Estimate (2022 AENE)	Actual Amount Collected	(Over)/ Under Collection	Estimate (2019 AENE)	Actual Amount Collected	(Over)/ Under Collection
	R’000	R’000	R’000	R’000	R’000	R’000
Sale of goods and services other than capital assets	1 257	681	576	1 042	735	307
Interest, dividends and rent on land	53	78	(25)	52	34	18
Financial transactions in assets and liabilities	178	503	(325)	189	205	(16)
<b>Total</b>	<b>1 488</b>	<b>1 262</b>	<b>226</b>	<b>1 283</b>	<b>974</b>	<b>309</b>

2.3.2. In 2022/23, the adjusted projected revenue of R1, 488 million was under-recovered by R226 000, resulting in total revenue collected of R1, 262 million. The under-recovery is mainly attributed to lesser self-financing expenditure in respect of the *Vuk’uzenzele* newspaper of R576 000 due to lesser sale of advertising space than projected (included in “Sale of goods and services other than capital assets”). Higher revenue was recovered in respect of interest (R25 000), mainly due to the settlement of debt. Financial transactions in assets and liabilities were over-recovered by R325 000 due to the settlement of media bulk-buying communication campaigns of two client departments in respect of previous financial years.

2.4. The GCIS continues to adhere to sound financial management principles as stipulated in the Public Finance Management Act (PFMA), 1999 (Act 1 of 1999), and National Treasury Regulations. To ensure that the GCIS maintains sound financial governance that is client-focused and responsive to the overall operating environment, the financial policies are reviewed annually to ensure that they comply with the PFMA of 1999 as well as National Treasury Instructions and prescripts. When required, updates are made regularly within the one-year period. Financial policies and related amendments are made available to all GCIS staff. In between, financial circulars are issued to staff regularly, as guided by National Treasury and the Department of Public Service and Administration (DPSA).



### 3. UNAUTHORISED, IRREGULAR AND FRUITLESS AND WASTEFUL EXPENDITURE

- 3.1. No unauthorised and fruitless and wasteful expenditure occurred in 2022/23.
- 3.2. Subsequent to the 2021/22 regularity audit that declared the panels of service providers as irregular, SCM reviewed all transactions for the 2022/23 financial year. Irregular expenditure amounting to R8, 793 million was identified and investigated. Submissions were made to National Treasury seeking condonement of the irregular expenditure incurred.
- 3.3. The cumulative balances of unauthorised, irregular, fruitless and wasteful expenditure that still need to be resolved, are as follows:

3.3.1 Unauthorised expenditure (R4, 406 million) – Two matters were recorded in 2013/14 and 2015/16. Overspending of voted funds (R3, 7 million) of the department occurred in 2013/14 due to the State Funeral of former President Nelson Mandela. Overspending of voted funds (R700 000) of the department occurred in 2014/15 due to the restructuring of Cabinet whereby the then Ministry of Communications was established on the Vote of the GCIS while no budget was allocated.

After being in writing of the projected unauthorised expenditure, National Treasury made a submission to the Standing Committee on Public Accounts (SCOPA) but no communication or response was received by the end of the current reporting period. The department awaits further communication from National Treasury.

3.3.2 Irregular expenditure (R15, 089 million) – included in the 2022/23 irregular expenditure is R7,311 million which relates to 2022/23, R7,629 million which relates to 2021/22 and R280 000 to 2020/21 as well as R48 070 in respect of training identified in 2019/20.

A request for condonement of 2021/22 and 2022/23 financial years' irregular expenditure was submitted to National Treasury for consideration. It was anticipated that the process would be completed by the end of the 2022/23 financial year, however, the matters were still under consideration by National Treasury.

3.3.3 Fruitless and wasteful expenditure (R4 million) – The matter relates to a refund made to Statistics South Africa (Stats SA) in March 2018 (2017/18 financial year) for an amount of R4 million against a balance of R7.762 million in respect of a media bulk-buying campaign.

Submissions were made to the State Attorney for legal advice and the Minister in The Presidency. The State Attorney submitted a response with recommendations to the GCIS. The department considered those recommendations and made a submission to National Treasury, which responded with recommendations.

### 4. STRATEGIC FOCUS OVER THE SHORT TO MEDIUM-TERM PERIOD

Strengthened monitoring of the government-wide communication system is a key feature in ensuring coherence of messaging and sustained information sharing, outcome and impact across the priorities of the MTSF. While providing a well-rounded reflection on government communication performance, the G-CET also continued to measure the percentage compliance against the Cabinet-approved Government Communication Policy by the identified 32 national departments.

Four (4) comprehensive quarterly reports were produced in the 2022/23 financial year – all providing an inclusive picture of the extent of to which departments communicated various communication campaigns, programmes, and other activities. A combined total of about 90 000 communication outputs was identified from various communication platforms. In 2022/23, the G-CET tool was workshopped with seven provinces to enable monitoring and reporting to provincial Cabinet structures.

### 5. PUBLIC-PRIVATE PARTNERSHIPS (PPP)

The GCIS did not enter into any PPP agreement.

### 6. DISCONTINUED ACTIVITIES / ACTIVITIES TO BE DISCONTINUED

The department did not discontinue any activities during the reporting period.

### 7. NEW OR PROPOSED ACTIVITIES

There were no new or proposed activities during the period under review.

## 8. SUPPLY CHAIN MANAGEMENT (SCM)

- 8.1. The GCIS did not procure any goods or services from unsolicited bids for the year under review. The department has a SCM policy and delegations as well as a policy on irregular, fruitless and wasteful expenditure. Internal controls were reviewed and policies adjusted to prevent irregular expenditure.
- 8.2. The department has in the period under review identified and investigated 11 cases of irregular expenditure. There has been an improvement in the control of irregular expenditure for the department. In the 11 cases identified, two of these cases relate to transactions on the panels of service providers which were deemed irregular by AGSA during the 2021/22 audit.
- 8.3. The GCIS previously reported on its strong track record of paying invoices within 30 days. However, it was severely affected by water shortages and processing days lost due to the unavailability of financial systems in 2022/23, resulting in 57 invoices (0,9%) being paid outside 30 days. In the period under review, the department paid 6 618 invoices to the value of R308, 678 million, of which 99, 1% of those invoices were paid within 30 days.
- The unavailability of processing systems and water shortages remained a challenge during this reporting period. The department has addressed the problem of water shortages by erecting reservoirs to store water in the building to ensure that water is readily available during emergencies.
- 8.4. The department will continue to monitor and review its procurement and internal processes.

## 9. GIFTS AND DONATIONS RECEIVED IN KIND FROM NON-RELATED PARTIES

- 9.1. During the 2022/23 financial year, the GCIS received in-kind gifts to the value of around R66 000. Details are as follows:

	2022/23	2021/22
	R'000	R'000
• Google Home Speaker.	-	2
• Rubert and Rothschild wine.	-	1
• Nine (9) beanies, powerbank, pen, USB flashdrive, notebook.	-	2
• Accommodation, flights and tickets to Durban July.	15	-
• Two (2) headsets and two (2) sunglasses.	2	-
• Two (2) tickets.	9	-
• Catering (Government Exhibition Day).	10	-
• Voucher Sanbonani Lodge.	3	-
• One (1) bottle of Constantia Glen wine; one (1) box of Ferrero Roche chocolates and a necktie.	1	-
• Light lunch for employees and invited guests for the GCIS Public Service Day.	25	-
• 100 votes for Miss Bachelorette 2023 pageant competition.	1	-
• Media monitoring Africa Goethe.	-	-
• Tickets to Kyalami Food Festival.	-	-
• GCF (breakfast, lunch, platters).	-	-
• GCF (décor, platters, drinks, sound system).	-	-
<b>Total</b>	<b>66</b>	<b>5</b>



- 9.2. Refer to Note 2 and Annexures 1C and 1D of the 2022/23 Annual Financial Statements (AFS) for full disclosure of gifts, donations and sponsorships received and made.

## 10. EXEMPTIONS AND DEVIATIONS RECEIVED FROM NATIONAL TREASURY

- 10.1. The department did not apply or receive any exemption from National Treasury in terms of the PFMA of 1999, Treasury Regulations or deviation from the financial reporting requirements in respect of the current and/or previous financial year.



- 10.2. The GCIS obtained National Treasury's approval to deviate and use Treasury Regulation 16A6.4 in respect of media bulk-buying. The department created its own policies and delegations in respect of media bulk-buying, including thresholds within which approval is granted by dedicated senior managers. Any request for approval above the approved threshold is submitted to the Bid Adjudication Committee (BAC) for recommendation of approval by the Director-General (DG).
- 10.3. In line with the requirements of the approval that was provided, the department has on a quarterly basis reported to National Treasury on all the transactions undertaken in relation to media bulk-buying.

## 11. EVENTS AFTER THE REPORTING DATE

There were no subsequent events that had an impact on the 2022/23 Audit Report or AFS.

## 12. OTHER

The GCIS did not make any in-year changes to its APP in 2022/23.

## 13. ACKNOWLEDGEMENT/S OR APPRECIATION

I express my appreciation to the Executive Authority and the Audit Committee for their leadership and support during the 2022/23 financial year. I am proud to work with dedicated staff members who do not refuse when asked to go the extra mile. I further wish to express my sincere gratitude to the management and staff of the GCIS for their diligence, resilience and ensuring effective and adequate controls in the department.

## 14. CONCLUSION

While the period under review was not without challenges such as the economic downturn, devastating floods and service-delivery protests, the department continued to successfully carry out its mandate. The GCIS continued to coordinate and provide strategic support to the government communication system and ensured that government communication reached the diverse domestic population in the most appropriate languages and platforms.

The research undertaken by the department on perceptions on government was key in informing the key government communication campaigns. The roles and responsibilities of role players across all spheres of government are clarified which improved the coordination of the government communication system and ensured coherent messages.

### Approval and sign-off

The Accounting Officer approves the 2022/23 AFS.

**Ms Nomonde MnuKwa**  
Acting DG and Accounting Officer

Date: 31 August 2023



## 5. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:  
All information and amounts disclosed throughout the Annual Report are consistent.

The Annual Report is complete, accurate and is free from any omissions.

The Annual Report has been prepared in accordance with the guidelines on the Annual Report as issued by National Treasury.

The AFS (Part E) have been prepared in accordance with the Modified Cash Standard (MCS) and the relevant frameworks and guidelines issued by National Treasury.

The Accounting Officer is responsible for the preparation of the AFS and for the judgements made in this information.

The Accounting Officer is responsible for establishing and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources (HR) information and the AFS.

The external auditors are engaged to express an independent opinion on the AFS.

In my opinion, the Annual Report fairly reflects the operations, the performance information, the HR information and the financial affairs of the department for the financial year ended 31 March 2023.

Yours faithfully

A handwritten signature in black ink, appearing to be 'Mnukwa', written over a horizontal dotted line.

Accounting Officer (Acting)  
**Ms Nomonde Mnukwa**

Date 31 August 2023:

## 6. STRATEGIC OVERVIEW

### 6.1. Vision

Empowering South Africans through communication excellence.

### 6.2. Mission

To deliver effective strategic government communication. Set and influence adherence to standards and coherence of message and proactively communicate with the public about government policies, plans, programmes and achievements.

### 6.3. Values

Value	Meaning and behaviour associated with the value
<b>Professionalism</b>	<ul style="list-style-type: none"> <li>The organisation strives to operate at the highest level of professionalism in all business dealings at all times.</li> <li>Professionalism is embodied in friendly, polite and business-like behaviour. It drives a person's appearance, demeanour and professional interactions, providing others with a positive first impression.</li> <li>Officials should demonstrate professionalism by being courteous, honest and behaving responsibly when dealing with clients and representing the organisation.</li> <li>Officials should demonstrate a level of excellence that goes beyond the department's normal work and official requirements.</li> </ul>
<b>Diversity</b>	<ul style="list-style-type: none"> <li>The department contributes to democracy and equality by promoting a safe, positive and nurturing environment for everyone.</li> <li>Officials should recognise and respect that each person is different. This difference can refer to race, ethnicity, gender, gender preference, age, religious beliefs, socio-economic status or other ideologies.</li> <li>Officials should strive to understand and embrace each other's points of view, beyond simple tolerance, giving everyone the opportunity to express themselves. This attitude should be extended to the public.</li> </ul>

<b>Openness and transparency</b>	<ul style="list-style-type: none"> <li>The organisation should always be open with its communications, disclose all relevant information, and be accountable for its actions.</li> <li>Officials should be straightforward and honest in their dealings at all times.</li> <li>Officials should provide colleagues and clients with access to accurate, relevant and timely information.</li> <li>The department recognises that transparency and accountability are essential for good governance.</li> </ul>
<b>Innovation</b>	<ul style="list-style-type: none"> <li>The department strives to be receptive to new ideas and adopt a flexible approach to problem solving. Officials are encouraged to think beyond the norm.</li> <li>Officials are encouraged to help each other address issues that cannot be addressed by a person working in isolation.</li> </ul>
<b>Honesty and integrity</b>	<ul style="list-style-type: none"> <li>Officials should exercise honesty in all their business dealings and strive to protect the department's integrity at all times.</li> <li>Officials should commit to the actions they have undertaken on behalf of their clients.</li> <li>The department strives for equity, fairness and good ethics in its decision-making and expects its officials to do the same with one another.</li> <li>The department honours its commitments to build a foundation for trust.</li> </ul>



## 7. LEGISLATIVE AND OTHER MANDATES

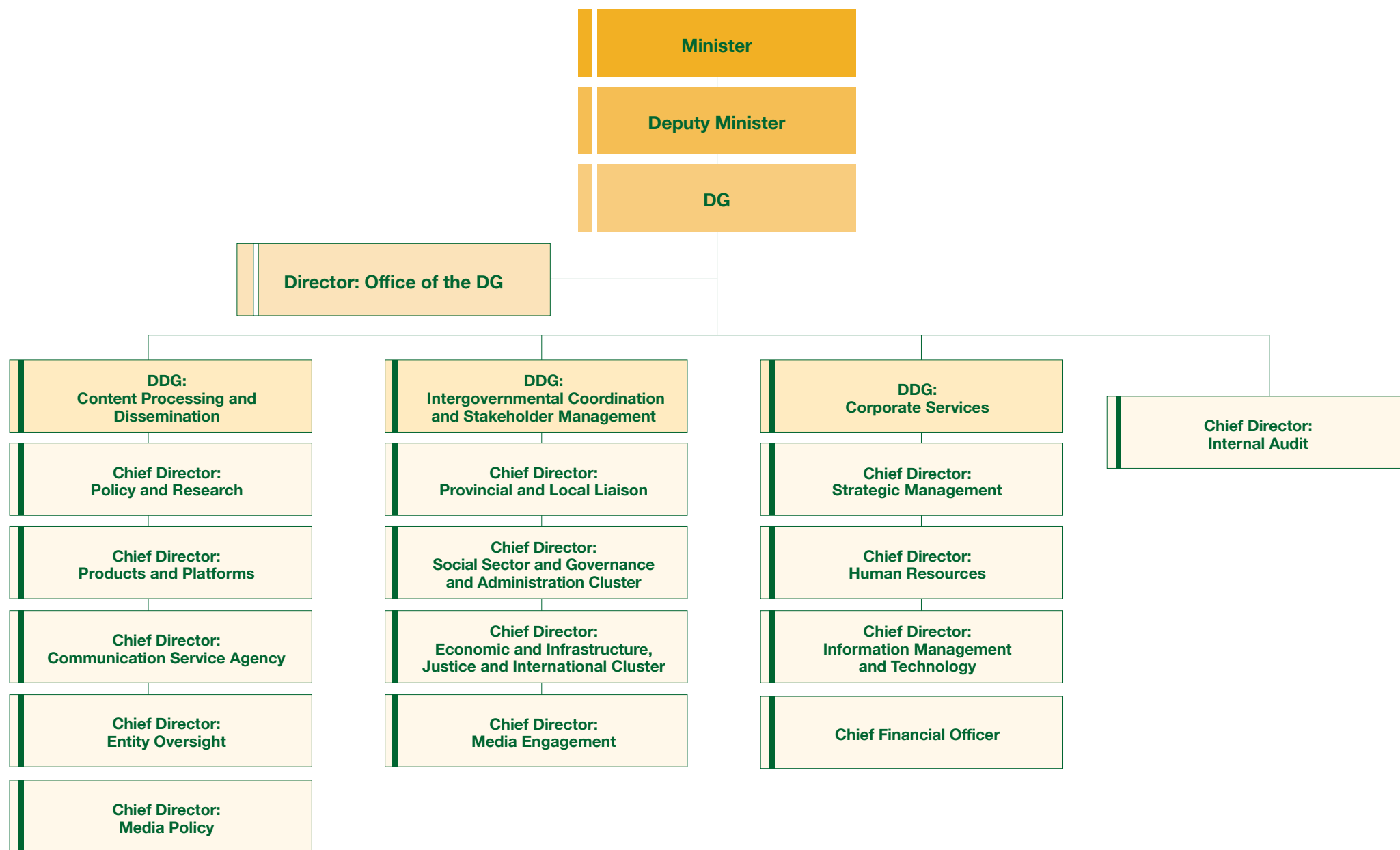
7.1. The GCIS was formally established in terms of Section 239 of the Constitution of the Republic of South Africa of 1996 and as a strategic unit in The Presidency in terms of Section 7 of the Public Service Act, 1994 (Act 103 of 1994).

7.2. The organisation is mandated to coordinate, guide and advise on government communications, including media liaison, development communication and marketing. Its goal is to achieve integrated, coordinated and clear communications between government and South African citizens to enable the public involvement in the country's transformation. The work of the GCIS is further informed by the:

- Constitution of the Republic of South Africa of 1996.
- Public Service Act of 1994.
- PFMA of 1999, as amended.
- MDDA Act, 2002 (Act 14 of 2002).
- Brand SA Trust Deed.
- Electronic Communications Act, 2005 (Act 36 of 2005).
- Use of Official Languages Act, 2012 (Act 12 of 2012).
- Revised 2019-2024 MTSF.
- Government Communication Policy, approved by Cabinet on 22 August 2018.
- 2019-2024 NCSF (updated 2022-2024 NCSF approved by Cabinet on 11 October 2022).



## 8. ORGANISATIONAL STRUCTURE



## 9. ENTITIES REPORTING TO THE MINISTER

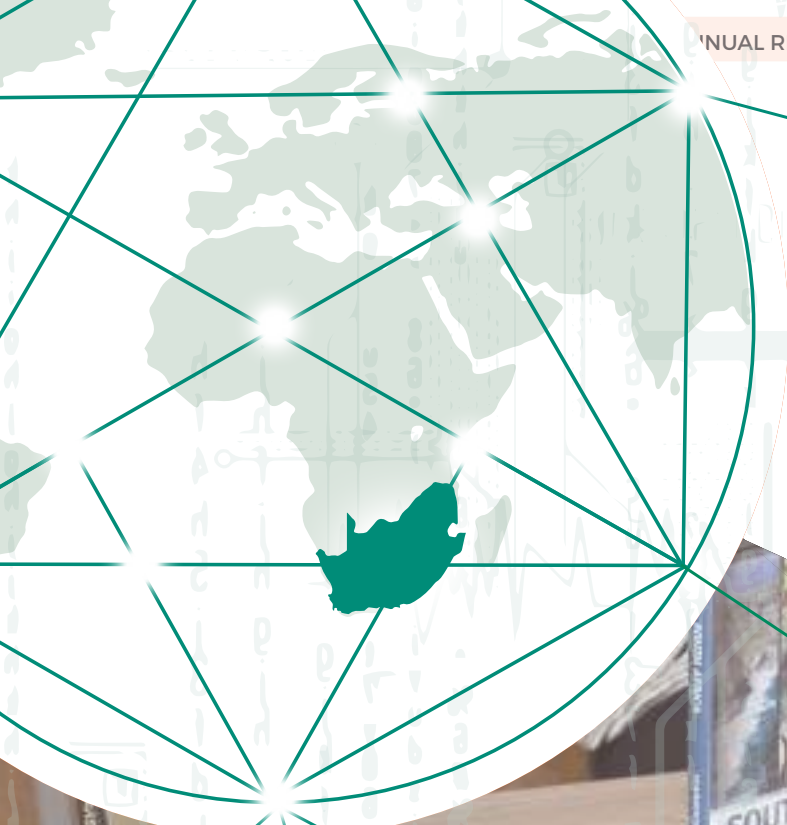


The table below indicates the entities that report to the Minister in The Presidency.

Name of Entity	Legislative Mandate	Financial Relationship	Nature of Operations
<b>MDDA</b>	The Media Development and Diversity Agency (MDDA) was set up in terms of the MDDA Act of 2002 to enable historically disadvantaged communities and individuals to gain access to the media. The mandate of the agency is to create an enabling environment for media development and diversity which reflects the needs and aspirations of all South Africans; redress the exclusion and marginalisation of disadvantaged communities and people from access to the media and the media industry; and promote media development and diversity by providing support primarily to community and small commercial media projects.	Transfer payment: The following appropriation for the MDDA is allocated under Transfers and Subsidies: 2022/23 – R36 822 million 2023/24 – R37 039 million 2024/25 – R38 568 million 2025/26 – R40 296 million	The entity supports the development of a vibrant, innovative, sustainable and people-centred community media sector through resourcing, knowledge-based research and capacity building, in order to give a voice to historically disadvantaged communities
<b>Brand SA</b>	Brand South Africa (Brand SA) was established as a trust in 2002 and gazetted as a schedule 3A public entity in 2006, in accordance with the PFMA of 1999. Its purpose is to develop and implement a proactive and coordinated international marketing and communications strategy for South Africa, to contribute to job creation and poverty reduction, and to attract inward investment, trade and tourism.	Transfer payment: The following appropriation for Brand SA is allocated under Transfers and Subsidies: 2022/23 – R218.122 million 2023/24 – R219.526 million 2024/25 – R229.385 million 2024/25 – R239.661 million	The entity develops and implements proactive and coordinated marketing, communications and reputation management strategies for the Nation Brand







# PART B:

## PERFORMANCE INFORMATION



# 1. AUDITOR-GENERAL'S REPORT: PREDETERMINED OBJECTIVES

**Refer to page 212 of the Report of the Auditor General, published as Part E: Financial Information.**

# 2. OVERVIEW OF DEPARTMENTAL PERFORMANCE

## 2.1. Service-Delivery Environment

The mandate of the GCIS is enshrined in Section 195(g) of the Constitution of the Republic of South Africa of 1996. The department exists to ensure that citizens are informed about government's policies, programmes and projects in a manner that enables informed decision-making to improve the quality of their lives. This mandate is given effect through the GCIS's outcome of an informed and empowered citizenry. Adhering to this mandate, the department plays a pivotal role securing a democratic society, building social cohesion and enabling economic transformation through information on access to opportunities.

Despite the unprecedented experience of COVID-19 and its resultant impact on our economy and society, the GCIS remained resilient and ensured that it lead and coordinated government communication through the media, using its own platforms. Stakeholder Management, Cluster Coordination and Project Management remained a key pillar in ensuring intergovernmental, integrated and coordinated implementation of government programmes. The address by the President on key matters has become a prominent feature of the South African communication landscape.

The management of urgent and often inaccurate or misleading issues in the communication environment has been strengthened internally in the GCIS but also through the ability to mobilise all communicators in the government communication system daily. This has allowed better responses with one message event if delivered through many voices. This has not only set the record straight in misleading stories, but enriched the manner the GCIS responded to the needs of journalists and the media audiences in general.

A confluence of factors – including the COVID-19 pandemic, economic downturn, devastation of state capture, load-shedding and rising fuel prices – have compounded the structural challenges inherited from our past. This has made life especially hard for the poor and marginalised.

The 2022/23 financial year saw the lifting of the National State of Disaster, which was accompanied by the outbreak of conflict between Ukraine and Russia and which, due to geopolitical factors, resulted in global insecurity and economic uncertainty. The distant conflict impacted severely on fuel prices in South Africa, with attendant aggravation of the cost

of living in South Africa. This was compounded by ongoing load-shedding which further compromised our recovery. The 2022/23 financial year also saw all parts of the State Capture Inquiry report being made public, paving the way for prosecutions. Importantly, President Ramaphosa established the National Anti-Corruption Advisory Council to advise government on critical preventative measures, institutional capabilities and resources that are required to proactively curb a recurrence of state capture, and to prevent fraud and corruption in South Africa.

These issues have had a depressive impact on the national mood, and on public trust in leadership and institutions. During the period under review, government's communication efforts aptly focused on the development and dissemination of content that would keep South Africans safe, keep international stakeholders informed of developments in the country, and direct South Africans to the social relief and economic support government had devised.

In refreshing government communication to the new reality that the country faces from the impact of the COVID-19 pandemic and in shifting communication to address issues that are of concern to citizens in the current environment, Cabinet approved the updated NCSF, which incorporates the update of the MTSF necessitated by the COVID-19 pandemic. The updated NCSF is more prescriptive in providing factors to gauge successful implementation of government communications across all spheres of government.

In heeding the persistent call by President Ramaphosa to see beyond the challenges and adversity, and to find opportunity, the GCIS continued to build on the National Communication Partnership.

Partnerships remain the key to unlocking opportunity. The 2022/23 financial year was marked by further collaboration between government and its social partners, which realised the development of a social, and behaviour change communication approach.

This established an understanding of our South African realities on the ground. In search for bespoke communication approaches, the GCIS continued to commission and use research to measure the impact of government communication.

Communications research continues to provide guidance and insight to navigate our key campaigns, with the Government Segmentation Mode (GSM), which categorises the entire population according to their information needs and preferred communication platforms to guide a more targeted communications approach.

The 2022/23 financial year also saw the culmination of the successful piloting of the G-CET from focussing on the COVID-19 communication interventions to broadly tracking the implementation of the Government Communication Policy and the NCSF through key communication functions. This serves as a mirror to government communicators as we consistently aim to professionalise the system.

*Vuk'uzenzele* is GCIS's flagship publication which targets largely Rooted Realists according to the GSM, with information focusing on communicating government's policies and programmes and how to access their socio-economic opportunities. The newspaper is published twice a month except in the months of December/January, when a combined edition is produced.

Two editions are published online while there is one printed version of 850 000 copies per month. It remains the country's largest newspaper by circulation which is audited by the Audit Bureau of Circulation (ABC). During the period under review, 11,2 million print copies were produced and distributed nationally, 23 editions were published online and in Braille for the visually impaired readers.

In pursuance of our strategy to increase *Vuk'uzenzele*'s reach and readership, a special focus is on improving access via digital platforms. To this end, the current following on Twitter is 5 824 and on Facebook is 14 000 for those readers with access to the internet.

The presence of GCIS footprint at provincial and local level ensures the vertical and horizontal alignment of intergovernmental systems, processes and coherence of messaging. The communication approach is anchored around the seven key priorities of government and has registered the following achievements in the period being reported on:

- A total of 1 938 development communication projects were coordinated through 575 community activations.
- 626 Community Dialogues.
- 351 Community Radio programmes as well as
- 386 community outreaches.

These communication activities sought to enhance public participation and to reinforce public education on government programmes and policies.

The GCIS sourced community leaders and localised influencers to drive the Public Service announcements in community radio stations. While community and other health workers were the primary and most trusted messengers, traditional leaders and ward councillors played a key role especially in presenting programmes in all South African languages.

A total of 351 community radio programmes were facilitated and used to convey messaging around GBVF, ERRP, crime and corruption, job creation and service-delivery interventions using localised messengers including municipal leadership. Government is working to ensure a culture of service delivery and excellence, based on the premise that public servants will continuously practise integrity and loyalty for future generations to emulate and follow. The actions of a corrupt few will not tarnish the work being done daily by committed public servants to build a better tomorrow.

Given the prevailing socio-economic issues in the country, the GCIS directed more of its resources towards communication around the ERRP with 146 communication activities implemented; 191 for GBVF; 93 for service delivery and 60 activities focussed on anti-corruption awareness and fighting crime. The GCIS provincial and district offices communication still included awareness and vigilance against COVID-19 and the importance of vaccination in local communication work. Owing to internal financial and HR constraints, the department exploited fully the opportunities that emerged for partnerships with other organisations both in and outside government.

A total of 1 605 stakeholder engagements were also held during this reporting period. Through partnerships, multiple voices are generated to reinforce messaging of government and these include government entities, traditional leaders, CDWs, community-based formations and other localised influencers. Our stakeholder engagements also assisted to plan around DDM activities, formulation of District One plans and DDM outreaches. The DDM is a government approach to improve integrated planning and service delivery across the three spheres of government, with district and metropolitan spaces as focal points of government and private-sector investment.



## 2.2. Service Delivery Improvement Plan (SDIP)

The department has completed a SDIP. The table below highlight the service delivery plan and the achievements to date.

Main services and standards

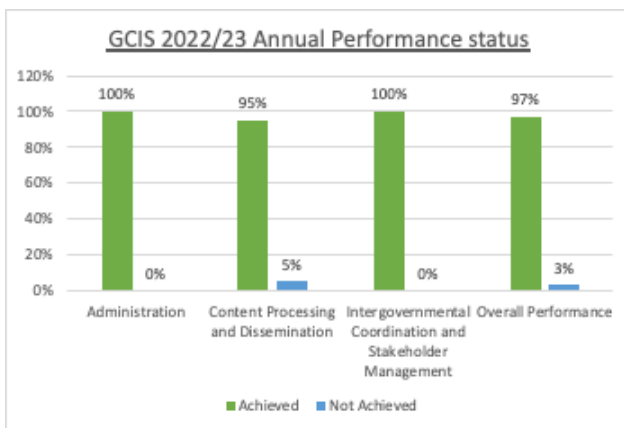
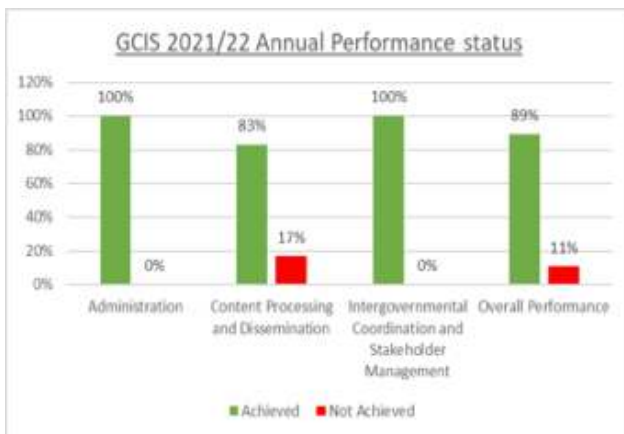
Main services	Beneficiaries	Current/actual standard of service	Desired standard of service	Actual achievement
Provide accurate relevant information to empower citizens to improve their lives	South African citizens/public	<p>SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows:</p> <p>Provided daily news updates through SAnews on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows:</p> <ul style="list-style-type: none"> <li>• Stories published: 3 052</li> <li>• Twitter: 407 200 followers by end of the financial year</li> <li>• Facebook: 60 794 likes by end of the financial year</li> </ul> <p>22 editions of <i>Vuk'uzenzele</i> newspaper published.</p>	<p>Up-to-date and accurate government information</p> <p>22 editions of <i>Vuk'uzenzele</i> newspaper published, and 10.2 printed and distributed.</p>	<p>SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows:</p> <p>Provided daily news updates through SAnews on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows:</p> <ul style="list-style-type: none"> <li>• Stories published: 3 052</li> <li>• Twitter: 407 200 followers by end of the financial year</li> <li>• Facebook: 60 794 likes by end of financial year</li> </ul> <p>23 editions of <i>Vuk'uzenzele</i> newspaper were published online. 13 editions were printed and distributed, totalling 11,2 million copies (that included 1 000 000 extra copies - 150 000 printed in February 2023 to cover SoNA while 850 000 for April 2023 Edition 1 was printed earlier than planned).</p> <p>23 Braille editions were printed and distributed.</p>

Main services	Beneficiaries	Current/actual standard of service	Desired standard of service	Actual achievement
Provide accurate and relevant information to empower citizens to improve their lives	South African citizens/public	Customer feedback undertaken to enhance the quality and content of information products	Customer feedback undertaken to enhance the quality and content of information products	
		The GCIS receives public enquiries, complaints and/or feedback through letters, emails, telephone calls and walk-ins to the public contact points (Email: <i>Information@gcis.gov.za</i> , Telephone: 012 473 0000 and the GCIS Information Resource Centres, 70% of which are responded to within three working days.	Public enquiries, complaints and/or feedback received through the various channels of which 80% are responded to within 48 hours	Public enquiries, complaints and/or feedback received through the various channels, of which 80% are responded to within 48 hours
Provide accurate relevant information to empower citizens improve their lives	South African citizens/public	26 306 447 people accessing government information through Thusong Service Centres, public-participation events and development communication activations	Percentage increase of people accessing government information through Thusong Service Centres, public-participation events and development communication activations	Out of 1 938 development communication projects, some 26.3 million people were reached through platforms such as community radio, Thusong Service Centres, stakeholder engagements and development communication activations. The total number of people reached emanate from the repetitive communication activities carried out at district and provincial level.
		Screens reached on GCIS-managed social media platforms and page views on <i>www.gov.za</i>	80 million screens reached on GCIS managed social media platforms and 48 million page views on <i>www.gov.za</i>	Website: 50.9 million page views on <i>www.gov.za</i> website  Social media: 111.8 million screens reached on GCIS-managed social media platforms
Provide accurate and relevant information to empower citizens to improve their lives	South African citizens/public	1 140 development communication activations implemented	Not less than 1 140 development communication activations	1 938 development communication activations implemented
		1 140 community and stakeholder liaison visits undertaken	Not less than 1 140 community and stakeholder liaison visits	1 605 community and stakeholder liaison visits undertaken
		2021/22 online edition of the SAYB was published	An edition of the SAYB published	2021/22 online edition of the SAYB was published
		2021/22 online edition of the <i>Official Guide to South Africa</i> was published	An online edition of the <i>Official Guide to South Africa</i> published	2021/22 online edition of the <i>Official Guide to South Africa</i> was published

### SUMMARY OF PERFORMANCE

The department had 35 annual targets due for the 2022/23 financial year. A total of 34 targets were achieved and one (1) target was not achieved. Programme 1 and Programme 3 achieved 100% of their annual targets, whereas Programme 2 achieved 95% of their annual targets. Collectively, the outcome on predetermined objectives is 97% achievement (prior to audit). In comparison, the GCIS's achievements improved by 8% from the 2021/22 financial year reported performance.

The graphical depiction of the departmental performance over the past two years is illustrated below.



### 2.3. Organisational environment

The GCIS revised its Strategic Plan that clearly sets out the new vision, which is to empower South Africans through communication excellence. The revision of the vision of the GCIS necessitated a full review of the Strategic Plan which also resulted in changes in the outcomes and outcome statements thereof. The revision of the Strategic Plan is in line with the Revised Framework for Strategic and APPs.

Through the implementation of the Recruitment Plan, the department continued to recruit and retain suitably qualified and skilled workforce, and maintained the vacancy rate below 10%. The Employment Equity (EE) targets representation of females at Senior Management Service (SMS) level was met at 56%, which is an increase by 1% compared to the previous financial year. The percentage of persons with disabilities has been maintained at 3%, exceeding the national target by 1%.

The training and development of employees was prioritised and aligned to core functions and Fourth Industrial Revolution (4IR) to address Hard-to-Fill Skills (HFS) related to the GCIS, such as communication, big data analysis, innovation and creativity, media monitoring, graphic design, and cybersecurity. Employees were also capacitated in critical skills such as change management, risk management, ethics, people management as well as project and programme management. In addressing the career development of employees, the department recoded 37 active bursaries with nine (9) awarded for the 2023 academic year.

The department continued to provide opportunities to young graduates to gain work experience by recruiting 65 graduate interns and 10 Workplace Integrated

Learning (WIL) learners during the 2022/23 financial year. Representation of youth in the department was achieved at 24.77%.

For the first time, the department conducted the Business Impact Analysis and compiled the Business Continuity Management (BCM) plan. Through the COVID-19 and Occupational Health and Safety (OHS) subcommittee of the BCM Steering Committee (BCMSC), the department exercised oversight of the health and safety of the employees and workplace. The Business and Disaster Recovery Subcommittee of the BCMSC was on hand to manage and respond to IT-related business interruptions and ensure compliance to the Disaster Recovery Plan. BCM progress reports and incidents were presented to the BCMSC and the Enterprise Risk Management Committee (ERMC) quarterly.

The department has a vibrant Internal Communication function which continued to serve as an information desk for employees and disseminated information that empowered employees to participate in government programmes through communication platforms such as the *Let's Talk* newsletter, weekly *Hot News* bulletin, YouTube inserts and the creative use of infographics through computer screen slides and posters. Intensive efforts were directed towards the communication of government priorities and supported communication campaigns on GBVF, fighting corruption, ERRP, professionalisation of the Public Service and job creation.

In the 2022/23 financial year, the department finalised and implemented the Ethics Risk Mitigation Plan, as informed by the outcomes of the Ethics Survey baseline assessment that was concluded in 2021/22. Going forward, the department will ensure continuous monitoring of the ethics mitigation plans to ensure a good and strong ethical culture in the organisation.



The department submitted all quarterly performance reports QPR as well as the midterm progress report within the prescribed set timelines by the Department of Planning, Monitoring and Evaluation (DPME). Performance against predetermined objectives was at 97% overall. The department had 35 performance indicators, of which 34 were achieved.

#### 2.4. Key policy developments and legislative changes

In September 2021, the Minister in The Presidency approved the development of the *White Paper Policy on Modernised Government-wide Communications System*.

The White Paper provides a long-term vision and a mechanism in which government communication work is enforceable and binding to the entire communication system in all spheres of government. In addition, the White Paper Policy will make provisions for Minister to henceforth issue binding regulations from time to time, which will be anchored in the legislation.

During the 2022/23 financial year, the GCIS appointed a service provider, Redflank, for six (6) months to work with the Chief Directorate: Media Policy to produce research that was intended to refine the Draft Framing Paper as the first of the four (stages in developing a White Paper Policy (Framing Paper; Green Paper, Discussion Paper and White Paper). Internally, the GCIS hosted workshops on the policy process with the Management Committee (MANCO) and SMS members. The GCIS also presented the policy work before the GCIS-led Strategic Planning Session which was attended by various senior government communicators across government, as well as at the GCF.



Post these engagements, the GCIS hosted preliminary consultations for three weeks with various stakeholders and interested parties who have provided an invaluable input into the policy-making process. In January 2023, the GCIS worked to refine the Draft Green Paper; developed a SEIAS input as well as compiled the preliminary consultation report. At the end of the year under review, the GCIS developed a Draft Green Paper which will be submitted to Cabinet in the next financial year, after due internal government processes have been followed in order for Cabinet to grant permission for the GCIS to publish the Green Paper in the *Government Gazette* to allow for public inputs and suggestions.

#### MDDA Act of 2002

The MDDA Act of 2002 and its regulations after 20 years of its implementation need to be reviewed to align them to the rapid changes in the communications landscape, given media and technology convergence. During the 2022/23 financial year, the GCIS developed a draft MDDA Amendment Bill. The department conducted preliminary public consultations with ICASA, NAB, Forum for Community TV, National Community Radio Forum (NCRF), Association for Independent Publishers, etc. During the 2023/23 financial year, the MDDA Amendment Bill was submitted to the Office of the Chief State Law Advisor (OCSLA).

## 3. ACHIEVEMENT OF INSTITUTIONAL IMPACTS AND OUTCOMES

#### Revised MAC Sector Code

On 10 March 2016, the Marketing, Advertising and Communication Sector Code (MAC Code) was issued in terms of Section 9(1) of the Broad-Based Black Economic Empowerment (B-BBEE) Act, 2003 (Act 53 of 2003) as amended. The provisions of the MAC Code apply to MAC and Public Relations companies who derive more than 50% of their turnover from this sector. The Sector Code needs to be reviewed on a four (4) year interval and or when there are changes in the Codes of Good Practice issued by the Department of Trade, Industry and Competition (**the dtic**).

In May 2019, **the dtic** issued a *Government Gazette* that amended the Codes of Good of Practice which needed to be considered for adherence by all charter councils as well as the fact that the 2016 MAC Sector Code was due for revision. These important activities could not be performed at the time since the GCIS had not yet appointed the Sector Council.

To this end, on 25 March 2022 the then Minister in The Presidency, Mr Mondli Gungubele, launched the MAC SA Charter Sector Council. The Charter Sector Council is responsible for, amongst others:

- Oversee and monitor the implementation of the MAC Sector Code.
- Ensure that transformation in the sector is promoted, monitored and reported to the Ministry, **the dtic**, BEE Commission, B-BBEE Presidential Advisory Council and to Parliament when requested to do so.
- To add value to the sector by providing guidance towards transformation
- Provide guidance on sector-specific matters affecting the MAC sector and to develop baseline indicators for all different elements of the B-BBEE
- Engage and advise the sector Minister, GCIS and other relevant regulatory entities regarding the MAC Sector Code.

During the 2022/23 financial year, Minister appointed the Chairperson of the MAC Charter Council while Council appointed the Deputy Chairperson as well as four (4) Chairpersons of Subcommittees (a) Research and Monitoring; (b) Governance, Finance and Fundraising; (c) Consumer Education and Awareness and (4) Planning, Strategy and Regulations). The council was inducted and adopted various policies to strengthen its governance.

The Council participated and provided four (4) quarterly reports to **the dtic**-led B-BBEE Forum for Charter Council. It also made presentations to the BEE Commission, SANAS, and to the B-BBEE Presidential Advisory Council.

As part of the process to revise the MAC Sector Code, the council held hybrid public hearings in all nine provinces (Eastern Cape, KwaZulu-Natal; Western Cape and Gauteng (hybrid) and virtual sessions were (Free State, Northern Cape, North West, Mpumalanga and Limpopo) to gather oral and written inputs on the

Code. There were additional sessions where the council allowed organised industry associations (ACA, PRISA, OHMSA, OHMC, BANA, IABSA, etc) to present written submissions before Council. At the end of the financial year, the council submitted its revised Sector Code for approval by the Minister in The Presidency.

## 4. OVERVIEW OF DEPARTMENTAL PERFORMANCE

4.1. Programme 1: Administration	
<b>Programme purpose</b>	Provide strategic leadership, management and support services to the department.
<b>Outcome</b>	Good corporate governance.

The programme’s functions are organised into the following five subprogrammes:

- **Strategic Management** is responsible for the development and implementation of strategic management processes, procedures and systems in compliance with relevant legislation. These include the coordination of strategic planning, performance monitoring and reporting, and risk management for the department.
- **HR** is responsible for strategic leadership in the implementation of the department’s HR Management (HRM) strategy.
- **Information Management and Technology (IM&T)** is responsible for the establishment and support of IM&T systems in the GCIS.
- The **CFO** provides the department with overall financial, SCM and auxiliary services, and guides management in complying with legislative requirements, budget planning and administration.
- **Internal Audit** improves governance, risk management and control processes.

### Outcomes, outputs, output indicators, targets and actual achievements

#### Subprogramme: Strategic Management

The GCIS has compiled and submitted four QPRs in 2022/23 in line with the DPME’s guidelines for preparation of the QPRs (issued in May 2022). All four QPRs were finalised within 30 days of the end of the quarter and presented actual performance information as validated by Internal Audit. The Annual Report for 2021/22 was finalised and tabled in Parliament in September 2022. All reports against the APP and the approved annual operational plans (per Branch) are compiled using the Organisational Performance Management System (OPMS).



The strategic planning process culminated in the compilation of the 2023/24 APP and the revised 2020/21-2024/25 Strategic Plan. The GCIS 2020/21-2024/25 Strategic Plan outcomes were revised from nine to five outcomes in the 2021/22 – 2023/24 APP as some of the previous outcomes were either activities or communication areas. The department also had to revise some of the outcomes as they were a replication of the APP outputs.

The revised GCIS Strategic Plan for the 2023/24 –2024/25 fiscal years has further reduced the organisational outcomes from five to four. The current outcomes now have outcome statements that expand on what the GCIS intends to do in executing the outcomes. The revised Strategic Plan is to be implemented over the remaining two (2) years of the Strategic Plan term (April 2023 to March 2025).

The scope of the Enterprise Risk Management (ERM) unit includes ERM, Fraud Prevention Management and BCM. The work of the ERM unit is regulated

by a series of governance documents adopted by the GCIS through its ERM. The ERM is chaired by an independent chairperson and consists of an additional external member. The ERM convened all four meetings for each quarter of the financial year and one governance meeting. In 2022 the ERM unit benchmarked with various departments and institutions and developed a ERM maturity assessment tool to assess the implementation of risk management within the GCIS.

The risk maturity assessment outcomes assisted the ERM unit in the development of the risk maturity improvement plan that was presented and adopted by ERM members. The department had identified five (5) strategic risks and 53 operational risks that were aligned to the outcomes of the department. Management were able to develop and implement management action plans that were monitored and reported quarterly. The ERM unit also monitored the fraud and ethics risks in the 2022/23 financial year.

The GCIS has established the BCMSC that is chaired by the Deputy DG: Corporate Services. The BCMSC convened all four meetings for each quarter of the financial year. The ERM unit conducted the Business Impact Analysis for the first time in the department and compiled the BCM plan. Through the COVID-19 and OHS subcommittee of the BCMSC, the department exercised oversight of the health and safety of the employees and workplace. The Business and Disaster Recovery Subcommittee of the BCMSC was on hand to manage and respond to IT-related business interruptions and ensure compliance to the Disaster Recovery Plan. BCM progress reports and BCM incidents were presented to BCMSC and the ERM quarterly.

#### **Subprogramme: HR**

In line with the 2019-2024 MTSF, Priority 1: Building a capable, ethical and a developmental state, internal controls was enhanced to recruit and retain suitably qualified, capable and skilled workforce, and to maintain the vacancy rate below 10% as prescribed by the DPSA. The department managed to keep the vacancy rate below 10% during the 2022/23 financial year.

To enhance the achievement of EE targets, the department designated certain posts to promote representation of people from designated groups. This is achieved through targeted recruitment and partnership with institutions for persons with disabilities, youth organisations and institutions of higher learning. Nine (9) employees from designated groups were recruited during the reporting period. The national target of 2% on employment of persons with disability was achieved at 3%, exceeding the national target by 1%. Women representation at SMS level was achieved at 56%.



Though the Gender Desk, the department ensures gender mainstreaming of all programmes/projects/policies and subscribes to non-discriminative practices. The department continues to make employees aware of GBVF. In addition, the department made progress in establishing Men’s Forum and Women’s Forum respectively, to assist with the prevention of sexual harassment and GBVF as part of an empowerment programme for both genders.

The GCIS has qualified as one of South Africa’s Top Gender Empowered Organisations through the Standard Bank Top Women. Top Women is endorsed by the Commission for Gender Equality, UN Women and is South Africa’s leading gender-empowerment brand celebrating organisations in both the public and private sector for prioritising gender empowerment as an integral part of their business strategies.

The department recruited and placed 65 graduate interns and 10 learners during the 2022/23 financial year to alleviate unemployment amongst young graduates and provide opportunities to gain work experience. Representation of youth in the department was achieved at 24.77%.

**Subprogramme: IM&T**

During the reporting period the IM&T unit ensured the availability of IT infrastructure and systems in line with agreed service-level agreements (SLAs), SITA availability of the network achieved the 95% SLA uptime at most provincial offices though some experienced downtime due to load-shedding and vandalism.

All software licences were renewed during the period, these include the Microsoft Enterprise Agreement,

virtual meeting tools, and utility and security software. Information Management systems were enhanced with internal resources in line with requirements from GCIS business units. Improvements were made to the electronic Employee Performance Management System in the HR Information Management System (HRIMS), the OPMS and the Media Buying System.

The Media Monitoring System was redeveloped in-house due to a system a system crash in the hosting environment at SITA. The Invoice Tracking System was implemented to assist SCM with monitoring the payment of invoices and enhancements were made to the Service Provider Management System (SPMS) to improve procurement reporting by SCM.

ICT governance was maintained, and reporting was done quarterly through the IM&T Steering Committee to MANCO and the Audit Committee.

**Subprogramme: Chief Financial Officer**

**Key achievements**

During the 2022/23 financial year, the subprogramme almost met its internal and external targets, and all statutory reporting requirements were met, including regulatory deadlines as prescribed by the PFMA of 1999, National Treasury requirements and other prescripts. The subprogramme procured prudently and confined expenditure within available resources, in line with the cyclical nature of our work with tight deadlines. The GCIS met National Treasury requirements for the development and submission of the 2023 Medium Term Expenditure Framework (MTEF), Estimates of National Expenditure (ENE) and 2022 AENE, as well as the timely submission of in-year monitoring reports and COVID-19 spending reports.

During the 2022/23 financial year, the GCIS was initially allocated R719.911 million. However, during 2022 AENE process, an additional R8.753 million was allocated for COLA and R1 million as self-financing revenue through the sale of advertising space in the *Vuk’uzenzele* newspaper to increase the print-run and distribution of the newspaper in the last quarter of the financial year. Expenditure to-date for the 2022/23 financial year amounts to R723.905 million (99,2%) as follows:

- CoE spending to-date amounts to R286.542 million;
- Goods and services spending to-date amounts to R175.413 million;
- Households (leave gratuities) spending to-date amounts to R1.382 million;
- Transfers & subsidies to entities spending to-date amounts to R254.984 million (R218.122 million to Brand SA, R36.822 million to the MDDA and R40 015 to SABC);
- Capital assets spending to-date amounts to R5.501 million;
- Financial assets (thefts and losses write-offs) spending to-date amounts to R83 021.

The GCIS completed and filed three interim financial statements to National Treasury and the Office of the Auditor-General of South Africa (AGSA) within the required time frames. Our internal audit team, Audit Committee, National Treasury, and the AGSA all received the 2021/22 AFS by 31 May 2022, as required by law.

The subprogramme continually implemented and monitored the Audit Action Plan in order to resolve the shortcomings highlighted during the AGSA regularity audit and Internal Audit reports in the 2021/22 financial year.

The subprogramme was included in the quarterly meetings of the entities as part of entity oversight to ensure that sound financial management controls and spending are aligned with government priorities, and that sound corporate governance practices are exercised and maintained at all times.

The delegated authority produced and approved the department's 2022/23 procurement and demand plans, which were then presented to National Treasury within the deadline. The procurement plan was reviewed every month by the CFO Control Forum, the BAC and the Budget Committee. Within the time frame, the procurement plan quarterly progress reports were presented to National Treasury.

At the end of the year, 6 618 invoices to the value of R308,678 million were processed. Of these invoices processed, 6 561 invoices to the value of R300,585 million were paid within 30 days resulting in a payment rate of 99,1% versus the target of 100%. The creditor payment period of 17 days was achieved, which reflected an improvement from 22,5 days recorded in the 2021/22 AGSA management letter.

Since the advent of the COVID-19 pandemic, the subprogramme has assisted management in ensuring that the department complies with the Disaster Management Act, 2002 (Act 57 of 2002) procedures put in place to prevent the spread of COVID-19. This entailed purchasing conforming Personal Protective Equipment (PPE) face shields to the value of R27 950.00 and ensuring that office buildings are thoroughly cleaned regularly in accordance with the OHS Act, 1993 (Act 85 of 1993). OHS/COVID-19 meetings were held regularly, and directives were given to combat the spread of COVID-19 and to keep GCIS personnel informed about preventative measures.

## Challenges

The water shortages, load-shedding and processing days lost due to unavailability of financial systems provided some difficulties for the department, resulting in only 57 invoices (0,9%) of invoices to the value of R8,093 million being not paid within 30 days. The payment processes were hampered by the closure of the facility and unavailability of financial systems. The department lost a significant number of processing days since some of the payment procedures were not fully automated and other transversal financial systems were inaccessible outside of the LAN/WAN environment.

To address the issue of not paying suppliers within 30 days, the subprogramme rolled out an invoice tracking system, in conjunction with IM&T, to overcome the issues faced by employees who approve invoices. Furthermore, the incompatibility of transversal systems for integration to provide end-to-end services is also a challenge as some functions have to be done manually to complete the SCM processes.

To expedite digitisation/digital transformation and guarantee the GCIS remains relevant, flexible and productive under the 4IR regime, a digitised GCIS requires a major capital input of above R40 million during the MTEF period.

As a result of the Infrastructure assessment process, several financial deficiencies have been identified, and funding is urgently needed to ensure that the department's systems do not collapse and become dysfunctional, which could have a negative impact on the entire government communication system. National Treasury has made provisions of R7 million for ICT Infrastructure in the 2023/24 financial year.

Owing to the nature of the department's operations, the State Security Agency (SSA) and South African Police Service (SAPS) conducted security audits that focused on both physical and information security to identify risks and risk assessments in the GCIS offices. Some of the SSA and SAPS proposals had cost implications for the department and could not be implemented due to budgetary constraints. However, safeguards are in place to prevent security breaches are prevented.

## Subprogramme: Internal Audit

The primary responsibility of Internal Audit is to contribute to the overall system of governance, risk management and internal control in GCIS by carrying out assurance and advisory services.

Overall, the Internal Audit fulfilled its mandate as the commitments made in the Annual Operational Plan were realised. The main challenge impacting the internal audit reviews is the submission of requested documentation on time, as well as management comments to the audit reports. We are however pleased that the executives have assisted a great deal in unlocking areas where challenges were experienced, and this has contributed to a number of issues raised by Internal Audit being prioritised and addressed.

With most of the key processes being automated, this has helped in several audits where we were able to apply data analytics in order to assist management to have an end-to-end view of the value chains, especially in the areas of supply chain and expenditure management, HR and non-financial performance.

Further details in regard to the work of Internal Audit is contained in Section C of this Annual Report.

Table 2.4.4.1: GCIS final APP tabled in March 2022

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: HR								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Sound corporate governance	Vacancy rate of no more than 10% against the approved organisational structure maintained	Vacancy rate of no more than 10% against the approved organisational structure maintained	Vacancy rate of no more than 10% against the approved organisational structure maintained	Vacancy rate of no more than 10% against the approved organisational structure maintained	Vacancy rate of no more than 10% against the approved organisational structure maintained	Vacancy rate of 9.89% against the approved organisational structure was maintained	None	None

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Information Management and Technology								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Sound corporate governance	Availability of IT infrastructure and systems	Number of governance reports on the availability of IT infrastructure and systems presented to the Audit Committee	–	Four governance reports on the availability of IT infrastructure and systems presented to the Audit Committee	Four governance reports on the availability of IT infrastructure and systems presented to the Audit Committee	Four governance reports on the availability of IT infrastructure and systems presented to the Audit Committee	None	None



## Linking performance with budgets

### Programme 1: Administration

#### Subprogramme expenditure

Programme 1 – Administration						
Subprogramme	2022/23			2021/22		
	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	%	R'000	R'000
1.1 Departmental Management	9 297	8 995	302	96,8%	6 898	6 824
1.2 Corporate Services	56 345	54 789	1 556	97,2%	60 648	60 276
1.3 Financial Administration	39 409	39 113	296	99,2%	41 288	41 164
1.4 Internal Audit	10 373	10 243	130	98,7%	10 509	10 440
1.5 Office Accommodation	75 345	75 345	-	100,0%	70 779	70 779
<b>Total</b>	<b>190 769</b>	<b>188 485</b>	<b>2 284</b>	<b>98,8%</b>	<b>190 122</b>	<b>189 482</b>

#### Strategy to overcome areas of under-performance

Not applicable

#### Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable





#### 4.2. Programme 2: Content Processing and Dissemination

<b>Programme purpose</b>	Provide strategic leadership in government communication to ensure coherence, coordination, consistency, quality, impact and responsiveness of government communication.
<b>Outcome</b>	Informed and empowered citizens. Transformed mainstream print and digital media, advertising and community media.

The programme’s functions are organised into the following three subprogrammes:

- **Products and Platforms** develops content for the GCIS. Funding for the subprogramme will be used for writing assignments; language services for products that require translation, editing and proofreading content; managing the development of government and departmental/provincial websites; and the production of government publications.
- **Policy and Research** is responsible for coordinating the development of the NCSF. The chief directorate also conducts research through independent service providers to provide empirical evidence on the public’s information needs to ensure targeted communication. It also monitors media coverage of issues affecting government and the country. It further provides an analysis on how the media interprets government policies and programmes; and assesses public perceptions in relation to government performance. It also develops and maintains an organisational knowledge repository and access to information resources. The chief directorate is also responsible for the development and implementation of the Government Communication Policy, which sets norms and standards of communication, as well as the GSM, which enables government communicators to better understand citizens and to communicate more effectively with different segments of the South African population. In addition, it has developed the G-CET, which assesses performance of government communication.
- **CSA** provides media bulk-buying services and media production services to government. It also develops distribution strategies for all government communications and oversees distribution services outsourced to service providers. The chief directorate manages national government’s corporate identity. It further provides marketing and distribution services for the GCIS and other government departments.
- **Entity Oversight** monitors the implementation of policies by SOEs, and provides guidance and oversight on their governance matters.
- **Media Policy** conducts research and develops print media, new media and communication policies.



### Outcomes, outputs, output indicators, targets and actual achievements

The lifting of the COVID-19 national State of Disaster at the onset of the 2022/23 financial year was met with the electricity crisis and successive crises, evident in cyclical research outcomes.

These overshadowed public awareness of progress being made under commitments made in the 2022/23 SoNA.

Communication content needed to shift back to the 2019 mandate of the Sixth Administration, and support progress on the implementation of Government's Programme of Action in spite of the challenges of recent years.

Communication also needed to be asserted across all products and platforms to mobilise the nation towards collective implementation of economic renewal and efforts to stimulate inclusive growth.

This is within a context of a growing mistrust by citizens towards government that is underpinned by the misappropriation of resources and lack of service delivery. This has resulted in rising trust deficit, which makes communication more challenging.

These demands weighed heavily on the Branch: Content Processing and Dissemination whose operations included:

- **Policy and Research**, which is responsible for understanding public opinion; scanning the media environment daily and alerting government communicators, to key issues in public discourse; developing communication strategies and plans, key messaging and opinion pieces, and content integration of internal and external knowledge sources as the discourse shifted between the COVID-19 pandemic, to the State Capture Commission, to flood relief and load-shedding
- **CSA**, which manages bulk-buying of media space and airtime on behalf of government, including

advertising placements online, out of home and on broadcast and print platforms. This chief directorate also includes Media Production, a small and stretched team that documents audio-visually the daily activities of the President, the Deputy President and Ministers, where possible, as part of projecting implementation of the priority programmes of the administration.

- **Products and Platforms**, which is responsible for the government newspaper, *Vuk'uzenzele* and *PSM* magazine; digital platforms including Twitter, Facebook, [www.gcis.gov.za](http://www.gcis.gov.za) and the government-wide aggregator, [www.thepresidency.gov.za](http://www.thepresidency.gov.za), as well as the government online news agency, [www.sanews.gov.za](http://www.sanews.gov.za), and the production of the encyclopedic *SAYB* and *Official Guide to South Africa*.
- **Entity Oversight**, which champions transformation and development of the media sector, as well as government support for the growth of this contributor to the economy. This component of GCIS also provides oversight of Brand SA, the entity tasked with managing South Africa's reputation and investment standing globally.

These operations were brought to bear during the year under review on:

- Sharing initiatives to grow the economy, updating citizens on progress in implementing the ERRP, the outcomes of the 2022 South Africa Investment Conference (SAIC), Youth Economic Opportunities and the Black Industrialist Conference.
- Unpacking interventions on South Africa's energy challenges and profiled efforts to increase our







nation’s energy capacity such as the Redstone Solar Power Plant.

- Government messages in Women’s Month, Heritage Month and Human Rights Month and Freedom Month 2022.
- Key priorities highlighted through content shared on the fight against GBVF, efforts to against corruption by profiling the Technical Assistance Anti-Corruption Unit and Public Sector Anti-Corruption initiatives.
- Efforts in service delivery were covered through the DDM and Presidential Imbizo Programme.

These activities supported the work done by the sister Branch: Intergovernmental Coordination and Stakeholder Management, which coordinated the government-wide communication system, and built communication partnerships with other sectors of society.

The Branch achieved annual targets under challenging conditions, which included increased scope of work as issues magnified, which required both a broadened and more technical approach to the content focus.

### Subprogramme: Products and Platforms News Services

Coverage from the government news agency *www.SAnews.gov.za* has been strategically focused on disseminating information related to government’s efforts to rebuild the economy following the COVID-19 pandemic during the reporting period, as well as keeping the public informed every step of the way on government’s interventions to deal with the energy crisis in the country, and to fight corruption.

The public has a hunger for information related to government’s efforts and interventions to end load-shedding and as such stories related to this have garnered thousands of views, and social media posts on SAnews Twitter account @SAGovnews have also earned thousands of impressions. These type of SAnews stories, and the number of views garnered as well as the number of impressions on social media posts show that the public sees the agency as a reliable and informative source of government news and information.

The news agency has placed strategic focus on coverage related to rebuilding the South African economy. This has been captured by on-the-ground coverage by means of video footage, pictures, interviews with recipients and stories. The strategic

thrust of coverage has been a visual show-and-tell of how government aims to rebuild the economy following the COVID-19 pandemic and in the wake of the global economic meltdown.

The SAnews Twitter account @Sagovnews has been used as a strategic dissemination tool, as part of government’s social media communication arsenal to keep the public informed.

### Content Development

The Directorate: Content Development is responsible for providing language services (rewriting, editing, proofreading and translation). The services include providing editorial support to The Presidency by, among others, editing and proofreading the National Orders profiles.

The Language Services unit translates various communication material into all official languages, in fulfilment of the constitutional obligation and requirements of the UOLA of 2012. Where necessary, the unit facilitates the translation of the two dominant languages in the Southern African Development Community (SADC) region, French and Portuguese.

In June 2022, the PanSALB awarded the Multilingualism Award in the Government/Public Sector category to the GCIS “for an effective service delivery campaign, project or programme in the public sector that seeks to promote multilingualism or any of the 11 official languages, including Khoi, Nama, San as well as SASL.”

The annual online SAYB and *Official Guide to South Africa* publications, which provide a comprehensive account of the socio-economic and political well-being of the country, seek to appeal to potential tourists and investors alike.

## Vuk'uzenzele newspaper

*Vuk'uzenzele* is a government newspaper that focuses on communicating government programmes and policies including socio-economic opportunities created by government programmes, and how to access these opportunities. The newspaper covers, among others:

- government service-delivery projects;
- practical information on how to access these opportunities created by government programmes; government programmes and campaigns in all spheres of government;
- updates and developments on the five key priorities of government, including the Infrastructure Development Programme;
- community development initiatives;
- PP campaigns;
- paid-for public sector recruitment vacancies, tenders and notices;
- international relations and perspective features;
- sport and light entertainment features.

*Vuk'uzenzele* has a print run of 850 000 copies per edition and distributed in all nine provinces, largely door-to-door in deep rural, rural and peri-urban areas. The newspaper is partly published in all official languages. It is a free publication published twice a month on the 1st and the 15th of each month with the exception of December and January. It now carries paid-for public sector vacancies, tenders and notices.

The newspaper is also published in Braille for visually impaired people and individuals with the web-version of the newspaper available through the website catering for those with access to the internet. The newspaper can also be accessed by downloading the VukApp on a mobile phone. In the year under review,

the directorate printed 11.2 million copies, which is 150 000 extra copies to cover SoNA and 850 000 copies for April 2023, which were printed in the month of March 2023.

PSM magazine is published online monthly, targeting middle and senior public service managers. It aims to provide the information needs of managers in government, SOEs and Chapter 9 institutions. The core focus of the magazine is to showcase the good work produced by the workforce in the public sector, serving as a sharing platform for new knowledge, best practices and innovation.

It typically carries features amongst others, articles on various topics including some of today's pressing public sector topics such as human capital, technology, finance and interviews with political principals and executives. The magazine also profiles public sector movers and shakers, including some lifestyle content covering business and leisure travel, food and wine, physical and financial health as well as significant upcoming events in the public sector.



## Digital Media

The government website, *www.gov.za*, remains the main point of contact for access to the information on all government programmes and functions. As the focus on the drive to stabilise energy supply in South Africa, a central point has been created on *www.gov.za* containing all the latest information on government's efforts and energy interventions.

Central points in the form of specific themed pages have also been created and are continuously updated to inform citizens of all the updates and information on the key priorities of government.

The official social media channels continue to play an important role in keeping citizens informed as well as engaging on issues raised. The social-media channels were also successfully used to amplify and share the messages of the directorates within the GCIS and also external departments.

## Subprogramme: Policy and Research

As part of capacitating government communication the updated 2022-2024 NCSF guides national, provincial and local structures on the message of communication from this government. Importantly, extensive research was conducted in order to inform the NCSF, including the GCIS National Quantitative Tracker research, other ad-hoc quantitative surveys, qualitative research studies, desktop research and analysis of media content.

This contributes towards building a capable state through continuous assessment of the communications environment, public opinion, research and analysis and communication monitoring and evaluation using the G-CET, which was introduced to monitor

performance of communication in government. The harvesting and sharing of relevant knowledge and information contributes towards capacitating communicators through informal learning. The institutionalisation of an empirical approach to government communication through G-CET coupled with scientific communication methods ensures that government messages resonate with South Africans.

In the quest to roll-out the G-CET, workshops were held in seven provinces. Research, media analysis and monitoring and evaluation are part of a suite of tools being used to inform communication strategies and campaigns. This includes providing content analysis reports for The Presidency, which has been at the forefront of communicating on issues of national interest.

Knowledge management and the provision of information contributes towards the GCIS providing strategic evidence-based leadership to the implementation of campaigns and key activities. This includes the development of strategic communication frameworks which included the updated 2022-2024 NCSF as well as The Presidency's Communication Framework.

Through research that includes public perception analysis and media monitoring, the department is able to assess how government fulfils the information needs of the public.

The reports provide communication intelligence to communication clusters on public perceptions of government priorities, which enables them to understand how citizens respond to programmes, so as to better inform their communication strategies and implementation plans.



During the period under review, the chief directorate compiled and packaged a COVID-19 GCIS digital book: "Fighting COVID-19 through Communication: A South African Story", reflecting the lessons learned on communicating during a pandemic, when conventional communication practices had to be tailored to respond to lockdown conditions. In an endeavour to market and popularise the GSM beyond government it was marketed and popularised amongst students in institutions of higher learning and training.

Partnerships with institutions of higher learning (universities, colleges, and technical and vocational education and training colleges are an opportunity to advance the GCIS's stakeholder relationship management objectives and to position it as an innovative, credible and reputable source of government information and services. During the 2022/23 financial year, the GCIS's Research unit collaborated with the University of Johannesburg's marketing department to provide training and empowerment to young people pursuing a career in marketing and communications. The partnership involved the use of the GSM by third-year students in one of their group assignments.

### Communication Resource Centre (CRC)

The CRC produced key messages and opinion pieces and met all requests. In addition it produced speaking notes, forewords and the like for various internal units. Furthermore, it continued its media monitoring role, which included an early morning media headlines session to give principals and communicators an opportunity to view the media environment. This was complemented by a print headlines package of new clippings that was distributed through WhatsApp. It is also continued its media monitoring throughout the course of the day.

### Subprogramme: CSA

A total of 35 clients approved 297 media-buying campaigns for various programmes and services in the 2022/23 financial year. The cost of the advertising was R226 411 145,05, of which clients paid R186 550 161,37 and benefited from R39 860 983,68 savings (average saving achieved was 18%). Out of the 297 approved campaigns, 256 were implemented (86%), 19 ongoing campaigns (6%), eight (8) approved campaigns (3%) and 14 campaigns were cancelled (5%).



### Subprogramme: Entity Oversight

The GCIS's mandate is to fulfil oversight responsibilities at the MDDA and Brand SA to ensure that they contribute to the realisation of government's strategic objectives, as articulated in the National Development Plan and the MTSF. The GCIS is the shareholder representative for government on the state-owned companies in its portfolio.

The chief directorate has been providing support to the executive authority in exercising oversight on the two public entities. The focus for the Chief Directorate: Entity Oversight in the financial year under review has been to provide guidance and oversight of the governance matters.

A joint GCIS and entities strategic session was held in August. The purpose of the workshop was to identify any duplications in the plans of entities and to ensure that these documents complement each other. Entity Oversight analysed the Annual Report and APP for final approval and tabling at Parliament by the Minister.

Through the support given by Entity Oversight in the form of holding QPR sessions, DG/CEO engagements, CFO meetings and company secretary's meeting, the department seeks to ensure governance and accountability; that boards are increasingly accountable for the financial and operational performance and repositioning of SOEs through governance agreements.

The engagements were in the form of holding QPR sessions, DG/CEO engagements, CFO meetings and company secretary's meetings. The purpose of these forums was to strengthen the oversight of the entities. These forums assisted in regulating the relationship

between the executive authority and the entities, in particular outlining the principles, and structures of how the Minister exercises oversight over the entities and how the entities comply with governance prescripts.



### Subprogramme: Media Policy

In September 2021, the Minister in The Presidency approved the development of the *White Paper Policy on Modernised Government-wide Communications System*.

The White Paper provides a long-term vision and a mechanism in which government communication

work is enforceable and binding to the entire communication system in all spheres of government. In addition, the White Paper Policy will provide for Minister to henceforth issue binding regulations from time to time, which will be anchored in the legislation.

During the 2022/23 financial year, the GCIS appointed a service provider, Redflank, for six (6) months to work with the Chief Directorate: Media Policy to produce research that was intended to refine the Draft Framing Paper as the first of the four (stages in developing a White Paper Policy (Framing Paper; Green Paper, Discussion Paper and White Paper). Internally, the GCIS hosted a workshop on the policy process with MANCO members. The department also presented the policy work before the GCIS-led Strategic Plan, which was attended by various senior government communicators across government and the GCF.

Post these engagements, the GCIS hosted a three (3) weeks preliminary consultations with various stakeholders and interested parties who have provided an invaluable input into the policy-making process. In January 2023, the GCIS worked to refine the Draft Green Paper; developed a SEIAS input as well as compiled the preliminary consultation report.

At the end of the year under review, the GCIS developed a Draft Green Paper which will be submitted to Cabinet in the next financial year, after due internal government processes have been followed in order for Cabinet to grant permission for the GCIS to publish the Green Paper in the *Government Gazette* to allow for public inputs and suggestions.

The MDDA Act of 2002 and its regulations after 20 years of its implementation, is outdated and ineffective with the rapid changes in the communications landscape

given media and technology convergence. During the 2022/23 financial year, the GCIS developed a draft MDDA Amendment Bill. The department conducted preliminary public consultations with various organisations including ICASA, NAB, Forum for Community TV, NCRF and Association for Independent Publishers, etc. During the 2023/23 financial year, the MDDA Amendment Bill was submitted to the OCSLA.

### Revised MAC Sector Code

On 10 March 2016, the MAC Sector Code (MAC Code) was issued in terms of Section 9 (1) of the B-BBEE Act of 2003, as amended. The provisions of the MAC Code apply to MAC and Public Relations companies who derive more than 50% of their turnover from this sector.

The Sector Code needs to be reviewed on a four(4) year internal and or when there are changes in the Codes of Good Practice issued by the dtic. In May 2019, the dtic issued a Government Gazette which amended the Codes of Good of Practices which needed to be considered for adherence by all charter councils as well as the fact that the 2016 MAC Sector Code was due for revision. These important activities could not be performed at the time since the GCIS had not yet appointed the Sector Council.

To this end, on 25 March 2022 former Minister in The Presidency, Mondli Gungubele launched the MAC SA Charter Sector Council. The Charter Sector Council is responsible for, amongst others:

- Oversee and monitor the implementation of the MAC Sector Code.
- Ensure that transformation in the sector is promoted, monitored and reported to Line Ministry, **the dtic**, BEE Commission, B-BBEE

Presidential Advisory Council and to Parliament when requested to do so.

- To add value to the sector by providing guidance towards transformation
- Provide guidance on sector-specific matters affecting the MAC sector and to develop baseline indicator for all different elements of the B-BBEE
- Engage and advise the sector Minister, the GCIS and other relevant regulatory entities regarding the MAC Sector Code.

During the 2022/23 financial year, the Minister appointed the Chairperson of the MAC Charter Council while the Council appointed the Deputy Chairperson as well as four (4) chairpersons of subcommittees (a) Research and Monitoring; (b) Governance, Finance and Fundraising; (c) Consumer Education and Awareness and (4) Planning, Strategy and Regulations). The council was inducted and adopted various policies to strengthen its governance.

Further, the council participated and provided four (4) quarterly reports to **the dtic**-led B-BBEE Forum for Charter Council. It also made presentations to the BEE Commission, SANAS, and to the B-BBEE Presidential Advisory Council.

In September 2022, the GCIS appeared before the inquiry by the South African Human Rights Commission which was investigating ‘racism and racist advertisement’. The GCIS presented its work on transforming the sector, including the appointment of the MAC Charter Council.

As part of the process to revise the MAC Sector Code, Council held hybrid public hearings in all nine provinces (Eastern Cape, KwaZulu-Natal; Western Cape and Gauteng (hybrid) and virtual sessions were

(FS, NC,NW,MPL) to gather oral and written inputs on the Code.

There were additional sessions where the council allowed organised industry associations (ACA, PRISA, OHMSA, OHMC, BANA, IABSA, etc to present written submissions before Council. At the end of the financial year, the Council submitted its revised Sector Code for approval by the Minister in The Presidency.

It is anticipated that the revised Sector Code will be submitted to the dtic on or before Quarter of the 2023/24 financial for final gazette by the Minister of Trade, Industry and Competition.

### Challenges

One of the challenges relates to the absence of the full-time officials who will serve as Secretariat to the MAC Charter Council. Other challenges relates to the inadequate operational budget required to successfully run Council, these include payment of stipends, funds required to commission research; office accommodation for the Council, etc.

Further, there is no adequate budget coupled with one person responsible for Media Policy’s four key programmes, White Paper Policy (public consultation in all nine provinces), MDDA Amendment Bill (public consultation in all nine provinces), Print and Digital Media Transformation and Revitalisation as well as support the functioning of secretariat services of the MAC Charter Council (25 people) public consultations in all nine provinces as well as supporting the four (4) subcommittees.

Table 2.4.4.1: GCIS Final APP tabled in March 2022

Programme/Subprogramme: Products and Platforms								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Informed and empowered citizens	Copies of <i>Vuk'uzenzele</i> newspaper	Number of copies of <i>Vuk'uzenzele</i> newspaper produced	14.45 million copies of <i>Vuk'uzenzele</i> Newspaper were produced	15.3 million copies of <i>Vuk'uzenzele</i> newspaper were produced	10.2 million copies of <i>Vuk'uzenzele</i> newspaper were produced	11.2 million copies of <i>Vuk'uzenzele</i> newspaper were produced	1 million copies of <i>Vuk'uzenzele</i> newspaper were produced	<p>Extra 150 000 copies were printed due to SoNA in February 2023 to reach as many people as possible.</p> <p>In addition, the April 2023 Edition 1 was also printed with a print run of 850 000 copies in March 2023. It was an oversight from the production planning side.</p>
	Online editions of <i>Vuk'uzenzele</i> newspaper	Number of online editions of <i>Vuk'uzenzele</i> newspaper published annually	22 editions of <i>Vuk'uzenzele</i> newspaper were published	22 editions of <i>Vuk'uzenzele</i> newspaper were published	22 editions of <i>Vuk'uzenzele</i> newspaper were published	23 online editions of <i>Vuk'uzenzele</i> newspaper published	23 online editions of <i>Vuk'uzenzele</i> newspaper published	The April 2023 edition 1 was published in March 2023
	Online <i>PSM</i> magazine	Number of online editions of <i>PSM</i> magazine published annually	10 editions of <i>PSM</i> magazine published	11 editions of <i>PSM</i> magazine published	11 editions of <i>PSM</i> magazine published	11 online editions of <i>PSM</i> magazine published	None	-
	An online edition of the SAYB	An online edition of the SAYB published annually	One online edition of 2019/20 SAYB published	One online edition of the 2020/21 SAYB published annually	One online edition of the 2021/22 SAYB published annually	One online edition of the 2021/22 SAYB published	None	-



	An online edition of the <i>Official Guide to South Africa</i>	An online edition of the <i>Official Guide to South Africa</i> published annually	One online edition of 2019/20 <i>Official Guide to South Africa</i> published annually	One online edition of the 2020/21 <i>Official Guide to South Africa</i> published annually	One online edition of the 2021/22 <i>Official Guide to South Africa</i> published annually	One online edition of the 2021/22 <i>Official Guide to South Africa</i> published	None	-
	Language services requests completed	Percentage of language services requests completed	100% (2 439 of 2 439) language services requests were completed	100% (3 672 of 3 672) language services requests were completed	100% language services requests completed	100% (1 380 of 1 380) language services requests completed	None	-
	Stories on key government programmes and activities published on SAnews	Number of stories on key government programmes and activities published on SAnews	-	-	2 800 stories on key government programmes and activities published on SAnews	3 052 stories on key government programmes and activities published on SAnews	252 stories on key government programmes and activities published on SAnews	Target overachieved because more stories on government programmes, events, briefings and statements were heightened during this period
	Screens reached on GCIS-managed social media platforms	Number of screens reached on GCIS-managed social media platforms	-	-	80 million screens reached on GCIS-managed social media platforms	111 817 480 screens reached on GCIS managed social media platforms	31,817,480 screens reached on GCIS managed social media platforms	Target overachieved by 31,817,480 because content in the items posted attracted a higher than expected audience
	Audience reached via <i>www.gov.za</i> website	Number of page views on <i>www.gov.za</i> website	-	-	48 million page views on <i>www.gov.za</i> website	50 970 612 page views on <i>www.gov.za</i> website	2 970 612 page views on <i>www.gov.za</i> website	The content in the items posted attracted a higher than expected audience

**Outcomes, outputs, output indicators, targets and actual achievements**

Programme / Subprogramme: Policy and Research								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Informed and empowered citizens	Reports on perception of government priorities	Number of cluster reports on perceptions of government priorities produced	Produced 10 cluster reports on perceptions of government priorities	Produced 10 cluster reports on perceptions of government priorities	10 cluster reports on perceptions of government priorities produced	10 cluster reports on perceptions of government priorities produced	None	-
	Monitoring and evaluation G-CET reports on communication in government	Number of monitoring and evaluation G-CET reports on communication in government produced	Produced three Monitoring and evaluation dashboard reports on communication in government	Produced four monitoring and evaluation G-CET reports on communication in government	Four monitoring and evaluation G-CET reports on communication in government produced	Four monitoring and evaluation G-CET reports on communication in government produced and presented to MANCO	None	-
	Key messages	Percentage of requested key messages produced (excluding weekends, public holidays and holiday periods)	Produced 103 (100%) sets of key messages as per requests (excluding weekends, public holidays and holiday periods)	Produced 100% (89) sets of key messages as per requests (excluding weekends, public holidays and holiday periods)	Produced 100% sets of key messages requested (excluding weekends, public holidays and holiday periods)	Produced 100% (92 of 92) of key messages requested (excluding weekends, public holidays and holiday periods)	None	-
	Opinion pieces	Percentage of opinion pieces produced (excluding weekends, public holidays and holiday periods)	Produced 60 (100%) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% (33) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% (35 of 35) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	None	-

Outcomes, outputs, output indicators, targets and actual achievements

Programme / Subprogramme: CSA								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Informed and empowered citizens	Approved media-buying campaigns	Percentage of approved media-buying campaigns implemented	76% of approved media-buying campaigns were implemented	50% of approved media buying campaigns implemented	50% of approved media-buying campaigns implemented	86% of approved media-buying campaigns implemented	The target was overachieved by 36%	More campaigns were implemented than anticipated during this period
	National events, government programmes and The Presidency's engagements profiled through photographic services	Number of national events, government programmes and The Presidency's engagements profiled through photographic services per year	-	-	400 national events, government programmes and The Presidency's engagements profiled through photographic services	427 national events, government programmes and The Presidency's engagements profiled through photographic services	27 national events, government programmes and The Presidency's engagements profiled through photographic services	Received more requests than anticipated
	National events, government programmes and The Presidency's engagements profiled through video services	Number of national events, government programmes and The Presidency's engagements profiled through video services per year	-	-	300 national events, government programmes and The Presidency's engagements profiled through video services	438 national events, government programmes and The Presidency's engagements profiled through video services	138 national events, government programmes and The Presidency's engagements profiled through video services	This target is request driven and The Presidency was very active during the reporting period. More requests were received than anticipated



Programme / Subprogramme: CSA								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
	Radio products	Number of radio products and services provided per year	771 radio products and services were provided	699 radio products and services were provided	500 radio products and services provided	892 radio products and services provided	392 radio products and services provided	Received more requests than anticipated
	Graphic designs	Number of graphic designs completed per year	636 graphic designs were completed	1 115 graphic designs were completed	600 graphic designs completed	719 graphic designs completed per quarter	119 graphic designs completed per quarter	Received more requests than anticipated
	Marketing services	Percentage of approved marketing services requests implemented	Received and implemented 41 approved requests for marketing services (100%)	Received and Implemented 100% (86 of 86) approved requests for marketing services	100% of approved marketing services requests implemented	100% (317 of 317) of approved marketing services requests implemented	None	-
	Print products distributed	Number of GCIS print products distributed	18 print products produced by the GCIS were distributed (17 editions of <i>Vuk'uzenzele</i> and GCIS Annual Report)	19 print products produced by the GCIS were distributed	13 print products produced by the GCIS distributed (12 editions of <i>Vuk'uzenzele</i> newspaper and the GCIS Annual Report)	14 GCIS print products distributed	One additional GCIS print product was distributed	The reason for overachievement was due to the April 2023 Edition 1 being distributed in March 2023

**Outcomes, outputs, output indicators, targets and actual achievements**

Programme/Subprogramme: Entity Oversight								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Sound corporate governance	Performance review and compliance monitoring report	Number of performance review and compliance monitoring reports submitted to the Minister	Eight performance review and compliance monitoring reports were developed	Six performance review and compliance monitoring reports were developed	Eight performance review and compliance monitoring reports submitted to the Minister	Eight performance review and compliance monitoring reports submitted to the Minister	None	-

**Outcomes, outputs, output indicators, targets and actual achievements**

Programme/Subprogramme: Media Policy								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Annual Transformation Report	Annual Transformation Report published as prescribed by legislation	MAC Charter Council was not established	Annual Transformation Report could not be published as planned	MAC Sector Code reviewed, updated and approved by the Minister in The Presidency	The MAC Carter Council conducted public consultations in all nine province on the revised Code.  The Revised Code and the public consultation report was submitted to the Minister for approval on 31 March 2023.	MAC Sector Code was reviewed, updated and submitted to the Minister in The Presidency on 31 March 2023.	Due to a delay in the completion of the public consultations, the Revised Code and the public consultation report was submitted to the Minister for approval on 31 March 2023.

## Linking performance with budgets

### Programme 2: Content Processing and Dissemination

#### Subprogramme expenditure

Programme 2 – Content Processing And Dissemination						
Subprogramme	2022/23			2021/22		
	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	%	R'000	R'000
1.1 Programme Management for Content Processing and Dissemination	4 229	4 229	-	100,0%	2 603	2 562
2.2 Policy and Research	40 132	39 625	507	98,7%	35 809	35 808
2.3 Products and Platforms	45 604	44 747	857	98,1%	49 919	49 338
2.4 Communication Service Agency	55 384	53 803	1 581	97,1%	101 150	100 467
2.5 Entity Oversight	259 364	259 364	-	100,0%	250 481	250 480
2.6 Media Policy	3 758	3 757	1	100,0%	1 425	1 414
<b>Total</b>	<b>408 471</b>	<b>405 525</b>	<b>2 946</b>	<b>99,3%</b>	<b>441 387</b>	<b>440 069</b>

## Strategy to overcome areas of under performance

### Media Policy

In line with working towards meeting the target for the 2022/23 financial year, the department conducted consultative workshops and a memo requiring the Minister to approve the commencement of the public hearings was submitted. In addition and in line with section 9(5) of the B-BBEE Act, the Minister published a *Government Gazette*, while the Charter Council members conducted public hearings to all provinces (virtual and hybrid). A report on public consultation was produced and the Revised Code was submitted to Minister. The challenge faced relates to a delay in the completion of the public consultations which resulted in the public consultation report being submitted to the Minister for approval on 31 March 2023. It is anticipated that the revised Sector Code will be submitted to the dtic on or before the end of Quarter 1 of the 2023/24 financial for final *Government Gazette* by the Minister of Trade, Industry and Competition.

### Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable.





4.3. Programme 2: Content Processing and Dissemination	
<b>Programme purpose</b>	Implementation of development communication, through mediated and unmediated communication and sound stakeholder relations and partnerships.
<b>Outcome</b>	3.1 Improved relations with the media
	3.2 Well-functioning government communication system
	3.3 Informed and empowered citizens.

**Subprogrammes**

The programme’s functions are organised into the following subprogrammes:

- **Media Engagement** leads and drives interaction and communication between government and the media. This subprogramme enables effective liaison between government, Cabinet and Ministers, senior government officials and the media. It manages ongoing media liaison services to government by providing government information; establishing, strengthening and maintaining working relationships with foreign media and independent media; and establishing relations with South African missions and parliamentary stakeholders with the view of disseminating government information and key targeted messages.
- **Cluster Communication** provides strategic communication, planning, coordination and support to clusters. It provides leadership and professional project management services for cluster communication campaigns.
- **PLL** ensures that the communication coordinating forums at provincial level are functional. The subprogramme implements outreach programmes to widen access of government programmes and policies by the public. It is also responsible for promoting Thusong Service Centres to the public, as well as ensuring that government departments send different print products and materials to these centres. The subprogramme also coordinates the Izimbizo programme of government in line with the DDM.

**Outcomes, outputs, output indicators, targets and actual achievements**

The delivery of coordinated intergovernmental communication activities and programmes as well as those with a range of stakeholders, took place over this reporting period under the looming shadow of the continued impact of the global pandemic of COVID-19 of the previous two years. While life in many aspects and communities returned to some degree of normality, the ravishes of the pandemic on an already weak economy before COVID-19, were exacerbated by other global challenges including inflationary trends; the Russia/Ukraine War and its impact on commodity prices especially on food, oils and wheat; and a series of natural disasters manifesting in a very real way the consequences of climate change in communities across South Africa.



In this regard, significant efforts and resources were focussed on communicating awareness of opportunities in economic reconstruction and recovery, for especially young South Africans, community blitzes in fighting crime and corruption, as well as fighting violence against women and children. The key focus this programme had intended for this period, had to be diverted to many crisis interventions.

Major incidences of flooding, the worst in recorded memory in South Africa; drought; an outbreak of foot-and-mouth disease; a monkeypox and malaria outbreak; rising incidents of public protest and disorder, also including anger and dissatisfaction by military veterans at failures in effectively delivering services to them; the violent destruction of commercial trucks, especially along major national highways and economic corridors; and of most concern the escalating challenge in the provision of a reliable supply of electricity toward the latter part of the reporting period, escalating to stage 5 and 6 load-shedding for sustained periods.

These and the concomitant impact of these on many sectors of our communities, the economy, small businesses, hospitals and the overall food chain supply, was so severe a second National State of Disaster was declared. Although this did not last as long as the period of COVID-19, communication has had to sustain a high level of activity, over and above communicating the content priorities set out at the beginning of the current term and initially for this reporting period.

Across community stakeholder liaison engagements through the GCIS provincial and districts offices; through sustained engagement with the media institutions domestically and internationally (both large

commercial and community in character), but also in coordinating the work of government communication nationally and intergovernmentally, much was indeed achieved. Frontline communicators, media outlets as well as a plethora of government institutions, often coordinated by the National Disaster Management Centre (NDMC), had to communicate public awareness about relief measures in multiple unforeseen and unplanned occasions.

### **Subprogramme: Media Engagement**

The Media Engagement Chief Directorate, drawing on lessons learnt during COVID-19, sustained efforts to build a continued cycle of government media briefings. This, as in previous years, entailed the major platform of the fortnightly post-Cabinet media briefing, which resulted in 17 post-Cabinet briefings in this period. At post-Cabinet briefings, the team has been able to diversify the efforts to popularise Cabinet decisions through curated audio programmes shared freely with community media, the development of a Cabinet Factsheet, as well as fielding for the Minister in The Presidency as well as the DG of the GCIS, a series of post-Cabinet media interviews.

Significant effort was placed in ensuring that the non-Cabinet week as well as periods of Cabinet recess, enjoyed consistent media engagements. These included departmental briefings, which were a total of 100% of the requests received, amounting to 60 media briefings from line function departments that delivered information on issues, including COVID-19, access to justice, professionalising the public sector, local government, GBV, Energy, Climate Change and Operation Vulindlela. Over and above these, crisis periods warranted media interactions and these addressed matters such as COVID-19 vaccination of media, misleading headlines and factually incorrect reporting.

Other highlights in this reporting period included media engagement activities targeted towards youth and children. The unit developed an awareness campaign on media literacy and internet safety by hosting webinars with Digify Africa, Agape Youth Movement and the Department of Basic Education. This is largely in response to heightened incidents of cyberbullying amongst teenagers reported in the media. An online webinar was also hosted to create awareness on the impact of climate change on children.





The Domestic Media Engagement unit similarly hosted a major event Commemorating Black Wednesday as part of advancing advocacy for media freedom in South Africa in partnership with SANEF and the Media Monitoring Africa. The objective of commemorating the event was to promote development and diversity in the South African media throughout the country, consistent with the right to freedom of expression as entrenched in Section 16 (1) of the Constitution of the Republic of South Africa of 1996, in particular- freedom of the press and other media. The commemoration was also anchored by a discussion with UNESCO representative, Arena Media Holdings and Sowetan Editor representing South African National Editors Forum on media convergence and the future of journalism and the impact thereof on government media engagement.

A significant highlight was the hosting of the 4th Annual Women in Media engagement in partnership with the Tshwane University of Technology, the South African National Editors Forum (SANEF) and the Media Monitoring Africa to talk about opportunities for young female communications and journalism students. The then DG of the GCIS, Ms Phumla Williams, subsequently hosted 10 female students from TUT to an in-depth discussion on how young women can establish a career in government communications and contribute to a society that uses information for development and public good. This effort was also part of profiling high levels of professionalism within government communications.

Coordination and partnership work with the media, strengthened in previous years, continued to gain momentum in this reporting period. The Executive Director of the SANEF and a lecturer from Wits School of Journalism presented at the Media Liaison Forum on the, “2021 State of the Newsroom report” which

highlighted challenges faced Media Liaison Forum as a result of COVID-19 and media convergence. The GCIS also contributes to the coherence of content by providing communication products for all government transversal campaigns, working with the relevant departments through the MLO Forum. The Forum met to coordinate for the SoNA of 2023. The directorate also partnered with Gagasi Heart Media to host two media networking session as part of strengthening relations with the media during the SoNA and first quarterly Media Liaison Forum.

South Africa’s communication and media environment is dynamic, fast moving and very often highly contested. Many of the socio-economic challenges of the day, international perspectives and policy choices are highly debated in an often fragmented political landscape, and sometimes misrepresent government’s position or are in need of clarification. As such, the communication from government has to be coherent and consistent. When emergencies arise, this is even more crucial. The team coordinates the central resource in the GCIS that uses publicly available information to improve government’s ability to identify where certain narratives about government policies and programme of action, specifically those affecting the reputation of government, were gaining traction to understand public sentiment, and put narratives into context.

Working with HoCs and MLOs from other government departments, over 220 virtual meetings were held during the reporting period. Dominant issues that were identified and reflected by officials include amongst others, issues related to energy, protests, service delivery, the economy, government programmes (SoNA, Budget Speech), Cabinet changes and diplomatic affairs, including the war between Russia and Ukraine.

Messages of the day were issued daily to amplify government’s perspective on issues reported in the media environment, governments’ events and programmes. The chief directorate wrote 229 messages of the day, the majority of which focused mainly on: economic transformation and job creation; education, skills and health; and social cohesion and safer communities. Daily messages were shared with the public and stakeholders across various platforms on pertinent issues.

Some 40 media statements were issued on challenges in the environment that either required government’s position on pertinent issues or coverage that required clarification such as: Government rejects Independent Group allegations; Government notes a misleading article published in *The Star* newspaper; Serious adverse events deaths figures taken out of context (health); Government appeals for calm and protest within the ambit of law; Heavy rains continue to batter many parts of our country placing communities lives at risk (CoGTA) amongst others.

In addition, several media interviews were conducted on key issues like the four South Africans detained in a Turkish prison who escaped injury during the earthquake in the country. Interviews were also conducted on Radio 702, GCIS Community Radio, Ukhozi, Jozi FM and Rise FM on disaster management and on the energy crisis, amongst others.

The Parliamentary Directorate has fully adopted electronic dissemination of government information to members of Parliament following the destruction of its physical distribution networks due to the 2022 fire that destroyed parts of the National Assembly and Old Assembly. Owing to the lack of venues on the precinct, government’s engagement with the



legislature continues on a hybrid platform. To adjust the operations of the GCIS Parliamentary Directorate to fill the gap of venue availability, we have commenced work to upgrade the functionality and modernise the Imbizo Media Centre to offer hybrid and virtual engagements on the Parliamentary Precinct. The Parliamentary Directorate has also re-established relationships with core SoNA Media and the Press Gallery Association (PGA), through the hosting of a fully sponsored pre-SoNA media networking session in 2023. This follows three years of not hosting this premier media networking event due to COVID-19 and the destructive fire in Parliament.

Alignment of Brand SA messaging and partnership on international platforms with the GCIS has created a value orientated communication programme supporting national interest and patriotism. This chief directorate, through its International Media Engagement unit, sustained the ever deepening relationship with a wide range of media partners internationally.

In doing this, a strong partnership has been forged with DIRCO Public Diplomacy as well as Brand SA. This team, working with The Presidency's communications unit, has strengthened the International Communicators' Forum to ensure our international communication efforts, including initiatives such as the SAIC, received coordinated and coherent focus.

South Africa's participation in the SADC Media Awards was a highlight in this reporting period, The Directorate: International Media Engagement, in partnership with the Department of International Relations and Cooperation (DIRCO), hosted a SADC Media Awards Dinner, which served as a launch for the 2023 SADC

Media Awards Competition, to celebrate the SADC Regional winner and to appreciate the runners-up national journalists. A critical aspect of this is a daily provision of government messages and information through DIRCO to all South African missions abroad (such as the fortnightly Cabinet Factsheet).

The purpose of the awards is to recognise media excellence in promoting regional integration. In the context of this competition, regional integration refers to programmes, projects, and activities supportive of the SADC common agenda involving and benefiting the SADC Member States. The four categories of the SADC Media Awards are; Print Journalism, Radio Journalism, TV Journalism, and Photo Journalism.

Our South African winner, Mr Sandile Ndlovu, won first prize in the photo category of the regional competition. The award was announced on 17 August 2022 by the outgoing Chairperson of SADC, Mr Lazarus Chakwera, President of the Republic of Malawi, during the opening ceremony of the 42nd SADC Summit of Heads of State and Government, which took place in Kinshasa, Democratic Republic of Congo. These awards' popularity and prestige have grown yearly. In 2022, South Africa hosted over 14 SADC countries at the Awards Dinner.

The international media team at the GCIS's Op-Eds Strategy has borne fruit over the years. The Government Spokesperson of South Africa is now published in Southern African countries and East and West Africa. The articles mainly explain the South African Cabinet positions on various issues and decisions of the Cabinet. The unit has also managed to assist other departments in publishing opinion editorials for the BRICS countries. Team members of the unit are now regular publishers in

emerging markets and worldwide in publications of the International Journalists Association.

In the new era of new media, the GCIS's International Media unit conducted a series of international webinars: The GCIS Africa webinars showcased the think tanks and expected views on geopolitical issues. These included the Celebration of the Maritime 2050 Strategy. In this reporting period, the GCIS had commenced work to support the South African Campaign for the nomination for council membership in the International Maritime Organisation, which took place in 2023.

#### **Subprogramme: Cluster Communication**

Given the many unforeseen and unexpected developments especially in the Governance, State Capacity and Institutional Development (GSCID) Cluster over this period largely related to disaster management, but also their major impact on the social well-being of South Africans, cluster communication coordination experienced a year in flux and crisis. Sustained, consistent and predictable programmes as guided by the MTSF and the NCSF (revised and approved by Cabinet in October 2022), were delivered but often under immensely trying conditions on the teams in these units.

Across all five clusters, the GCIS coordinated cluster meetings to ensure a well-functioning government communication system. The meetings resulted in the development of cluster communication strategies and programmes. One cluster was unable to finalise and approve the cluster communication strategy and programme, and also found it difficult to consistently hold monthly meetings to social circumstances experienced at the time. However, other services such

# Communicators

F O R U M



as the compilation of monthly cluster communication reports – which provided cluster meetings of DGs with a clear analysis of the communications environment relevant to their areas of focus, as well as recommended or required communication actions – were executed. The cluster communication meetings and DGs' cluster meetings ensure that there is synergy and coherence in cluster programmes, also for integrated planning and implementation of cluster programmes led by the GCIS in partnership with the co-chairs of the Communication Cluster.

The cluster teams, working in consultation with the national and provincial HoCs and Ministerial Liaison Officers (MLOs), drafted the Cabinet approved NCSF updated 2022 - 2024. Working with Communication co-chairs, the GCIS also coordinated cluster media briefings to communicate cluster plans, progress and achievements. Clusters also coordinated cross cutting issues as identified in the communication environment and developed content and packaging of communication toolkits. These included key messages, digital and social media banners, leaflets, infographics, etc.

While some clusters were not able to brief, statements were issued or sub-themed media events were hosted including roundtables, project visits, project launches and webinars on various content including: Operation Vulindlela, Floods, GBVF, ERRP, Anti-Corruption, etc. One of the highlights has been an ever deepening relationship with the Special Projects Unit in the Presidency responsible for, amongst others, Infrastructure South Africa; the Presidential Employment Stimulus and Operation Vulindlela. The department worked with the unit for the Minister in The Presidency and the Minister of Finance to hold quarterly media briefings on Operation Vulindlela that has realised significant media interest and coverage as there are meaningful progress areas in Operation Vulindlela.

The GCIS also worked with The Presidency on the Presidential Employment Youth Initiative. The programme has thus far benefitted 960 972 beneficiaries of which 84% are youth and 58% female.

The GCIS Cluster teams, working also with the HoCs from various departments, coordinated and provided

professional project management services to client departments and facilitated access to GCIS services, which included development and inputting on cluster and departmental communication strategies as well as other services including the development of key messages and talking points; infographics, social media banners, etc. Clusters were also responsible for convening GCIS-led communication operations rooms for specific projects, e.g. floods and the declaration of a National State of Disaster, amongst others. In some we provided onsite support to ensure seamless implementation of the project communication plans.

Highlights of campaigns and projects where we played a leading role include, amongst other the devastating floods, the worst in living memory, which hit the provinces of KwaZulu-Natal, Eastern Cape, North West and Northern Cape, causing massive loss of life, destruction of property and public infrastructure and disruption to daily operations of communities and businesses. The GCIS, working closely with the NDMC as well as respective Provincial Disaster Management centres and CoGTA, supported the disaster management response.

The pillars of this support included content dissemination, government outreaches to affected areas, education and awareness campaigns to shelters, profiling the government effort in building temporary residential units and supporting the reconstruction and rebuilding programme led by the government. Content dissemination focused on urgent relief efforts by government such as SASSA relief efforts, government rescue missions, sharing relevant hotline numbers and conducting local radio campaigns focusing on disaster relief information.



GCIS radio bulletins focused on disseminating content that was relevant to the business sector, relating to affected businesses, was also shared. Numerous relief outreaches were supported, including fact-finding missions and some outreaches to deliver much-needed services such as IDs, birth certificates and health and hygiene education. Health and hygiene education became important as there were fears of an outbreak of waterborne diseases.

Reports to the various structures were coordinated through the local government communication system which enabled affected municipalities to report on various communication efforts. The GCIS continues to support the reconstruction and rebuilding programme

post the floods which affected parts of KwaZulu-Natal and the Eastern Cape, which focuses on sharing information on infrastructure repair, support to affected businesses and the construction of temporary residential shelters and public infrastructure.

The SPCHD and GSCID clusters continued to maintain good relations with members of the National Communication Partnership on COVID-19 and reconfigured its role to now include external stakeholder management on all issues of national significance. As the number of infections by COVID-19 were decreasing at an impressive rate, the country was then hit by an outbreak of monkey pox, this needed to be addressed and communicated urgently and GCIS played a key role in organising a meeting with government communicators on this. The GCIS also worked with the NICD in organising a stakeholder engagement session to share information about the Monkeypox.

The GCIS worked in collaboration with the key stakeholders such as The Presidency as well as Parliament and delivered a well-coordinated and effective communications approach in support of the 2023 SoNA. The GCIS led and coordinated feedback on the ERRP, and unpacked progress to accelerate job creation and economic growth.

A highlight during this reporting period, was the Presidential visit to Acwa Thermal Power Station in Northern Cape. The visit showcased this impressive investment initiative which once completed will contribute significantly in increasing the availability of electricity, particularly from renewable sources factor. The project is expected to produce 100 megawatts into the national grid.

The JCPS Cluster developed an anti-corruption barometer, a tool we use to reconcile progress made in recovering money and arrests linked to corrupt activity. Active citizenry is the core of combating corruption and the GCIS has taken an active role to host anti-corruption blitzes in partnership with communities. These awareness-raising campaigns focus on the nature and effects of corruption, and the mechanisms to detect and report corruption when members of society observe it.

Amongst other projects hosted by the GCIS cluster team included the Marikana Commemoration on 16 August 2022 where solid progress in the improvement of the lives of this community in partnership with the community and the Sibanye Stillwaters Mining Company were profiled. The GCIS hosted a masterclass webinar on starting a mushroom farm business in September 2022. The webinar received over 1 800 views.

The GCIS has worked with the Department of Justice and Constitutional Development (DoJ&CD) and partners to the National Action Plan to Combat Racism, Racial Discrimination, Xenophobia and Related Intolerance, to raise awareness of anti-racism, equality and anti-discrimination issues among public officials, civil society and the public, mobilising support from a wide range of people and addressing the need to prevent, combat and address racism. The GCIS is part of the early warning system initiated by the DoJ&CD. The system was useful at the time some of the sectors of our community were mobilising for the illegal removal of foreign nationals in the country.

The GCIS supported regional roundtables between UN Migration, DHA and DoJ&CD. The GCIS pledged to promote social cohesion in South Africa



by countering hate speech, misinformation and disinformation. The role of the GCIS was to develop relevant and targeted content that promotes social cohesion and counters hate speech, misinformation and disinformation. We identified key messages that can contribute to positive behavioural and attitude change in the community. We have also translated the content into relevant languages targeting areas identified as hotspots.

In addition, since the establishment of the Presidential Task Team (PTT) on Military Veterans, the GCIS has provided strategic communication support by establishing and leading the Communication Workstream, core-chaired with the Department of Military Veterans (DMV). The cluster was instrumental in developing a holistic communication strategy for the PTT; a project plan and tracking all communication activities. This also included developing and presenting reports of the Communication Workstream for both PTT and Technical Task Team (TTT) on Military Veterans; and also represented the Communication Workstream to both the PTT and TTT on Military Veterans.

Furthermore, the team also provided support to former Deputy President David Mabuza’s engagements with military veterans; provincial roadshows and profiling on all government platforms such as SAnews and social media platforms, just to mention a few. The cluster further facilitated content and drafted key messages and talking points; assisted with developing Infographics; as well as editing and signing off the PTT newsletters where progress in addressing issues raised, were shared with all military veterans.

The GCIS successfully worked with the DMV to produce a quarterly newsletter to profile the holistic

work of the PTT with optimum coverage of the Deputy President and his PTT engagements with military veterans across the country. It also serves as platform for development communication, in sharing important information to military veterans such as important numbers to call and important dates for submission.

Partnerships which government has forged with civil society, business, development partners, faith-based sector and other sectors to work together to deal with the scourge of GBVF, remain critical. The GCIS remains steadfast in its implementation of communication campaigns on GBVF, with major campaigns that include the 16 Days of Activism dating back to its early days, as well as the 365 days campaign, which is linked to the implementation of the National Strategic Plan on GBVF, which received attention during this reporting period.

Communication support highlights through the cluster also include implementation of the Presidential GBVF Summit resolutions. The GCIS is proud that consistently over this reporting period, it has been able to provide monthly, a collated communication report on the implementation of the NSP on GBVF to the DWYPD. This report contains a detailed account of departmental communication work in implementing the NSP.

The GCIS continues to offer professional project management support services to the Department of Sport, Arts and Culture (DSAC) in implementing National Days (Freedom Day (Month), Youth Day (Month), Women’s Day (Month), Heritage Day (Month), and Reconciliation Day (Month). The GSCID Cluster provided the necessary communication services for three special Official Funerals of the following prominent persons in the country:

- Thabo Masebe – April 2022
- King Zanozuko Sigcau – June 2022
- Dr Frene Ginwala – January 2023.

The GCIS similarly played a leading role in coordinating communication for the Coronation of King Misuzulu kaZwelithini in KwaZulu-Natal on 29 October 2022 as well as the Presidential Social Sector Summit on 4 and 5 August 2022.

The critical role which internal communication plays in mobilising public servants as messengers and information conveyors to their own communities, families and colleagues was reinforced again in this year through the meetings of the Internal Communicators Forum (ICF). This was done through 11 sittings of the ICF during this reporting period. Information on various topics, projects and campaigns was presented during the sessions, including progress made in setting up the Border Management Authority, and the work they do; I choose to be Active campaign by the DSAC; Disability Rights Awareness Month (DRAM) and other events and activities on the government calendar.

As we move ever deeper into the information age driven by the 4IR, capacity building and training as well as frequent induction of communicators and other relevant public officials to keep abreast of developments, remains a key priority for the GCIS. In the period under review, the GCIS has been inundated with requests for communication training, especially from municipalities and some of the key entities in South Africa’s public sector.

A total of 34 sessions were held across the country reaching almost 1 609 participants. Coordination of Government Communication Training and

Development initiatives through the government communication system has seen capacity-building of participants and this included political leadership, EXCOs, mayors, councillors, government administrative leadership and Communicators in government, entities' executives and commissioners.

The communication induction and training covered various focus areas ranging from the Government Communication Policy, Communication Strategising, digital and social media, crisis communication, Government Corporate Identity, Customer Care, Public Speaking and Media Engagement. The media engagement sessions focussed, for example, on how to conduct interviews in delivering government messages as well as creating a solid relationship with the media. The GCIS similarly still has a panel of communication training service providers which is available for departments to use in conducting in-house training including training for their political principals.

One of the highlights during this reporting period has been the establishment of a Communication Training and Development partnership with the United Kingdom (UK) Government Communication Services International (GCSI) located in the Office of the British Prime Minister. Both GCSI and GCIS (SA) shared best practices and experiences which resulted in communicators trained on how to manage Mis/Disinformation and Countering Disinformation. The sessions also provided communicators with the Campaign Management skills and techniques.

The partnership also brought communication leadership (DGs) of South Africa, Ghana and UK plus communicators to engage on sharing best communication practices and approaches.

The GCIS continues to take pride in the growing capacity development partnership being built with the National School of Government (NSG). Together with the NSG, the GCIS developed an online communication training course initiated in prior years and was completed during this period. The pilot sessions will be in the first quarter of 2023 and the course is to be commissioned for roll-out in the 2023/2024 financial year.

### **Subprogramme: Provincial and Local Liaison**

The presence of the GCIS footprint nationwide provides a unique advantage for government in the local level and ensures the vertical and horizontal alignment of intergovernmental communication systems, processes, content dissemination and message coherence. These offices play an instrumental role in coordinating communication professionals from the three spheres of government and relevant public institutions around communicating the key subprogramme communication approach.

These are anchored around the seven key priorities of government contained in the current MTSF and which, through a National Annual Strategic Plan (NASP) based on the pronouncements of the SoNA, are refined and focussed more sharply annually based on prevailing conditions. As outlined above, this work in the period under review has been significantly impacted by a wide range of factors unanticipated when preparing plans for 2022/23.

During the 2022/23 financial year, the Subprogramme: PLL implemented 1 938 development communication projects reaching more than 26 306 447 million people through community radio, door-to-door blitzes, feature content spreads in local print media,

outreach campaigns, dialogues, seminars, mall and school, taxi activations, as well as road intersection blitzes. GCIS district and provincial offices conducted 1 605 community and stakeholder visits. These visits have intensified platforms and opportunities where the public can access government information, and are implemented through community and stakeholder engagements, face-to-face activities; local communication environment assessment visits often linked to responses to community protests and dissatisfaction, and community media events.

Specifically, the GCIS district and provincial offices have continued to expose youth, particularly those at school and unemployed to career and skills development opportunities championed by the then Deputy Minister in The Presidency, Ms Thembi Siweya. Specific outreaches were useful in the sense of bringing dignity to young girls whom are from rural areas with limitation on the provision of sanitary pads and more. To strengthen the work of the DDM, the GCIS assisted to intensify the monitoring and evaluation of oversight visits which facilitated government-wide and stakeholder collaboration to address the needs of communities, but more so, in enabling government to have its ears on the ground.

The GCIS continues to profile non-governmental organisations (NGOs) and organisations at the forefront of fighting GBVF by recommending oversight visits by Principals to lobby societal support, particularly towards victim-empowerment centres. Through GCIS's proactive stance on profiling good news stories, many beneficiaries of government programmes have been enabled to attest to positive interventions by government, as well as strengthened stakeholder advocacy initiatives towards government.

# COMMUNICATION INDUCTION OF THE FREE STATE PROVINCE EXCO AND COMMUNICATORS



## PROGRAMME

The subprogramme distributed 47 copies of the weekly *My District Today* electronic newsletter, which shares information and public perception of government work, as well as and provides updates on government’s delivery on its Programme of Action against identified priorities, but seen from the perspective of beneficiaries of these programmes in communities. The publication is to produce content that is biased towards positive news stories from the coalface of service delivery. They are shared with a wide spectrum of sectors – government, trade unions, business, civil-society formations, faith groups, community and commercial media, municipal and government communicators, ward councillors, national, provincial and local political principals and constituency offices, to mention but a few.

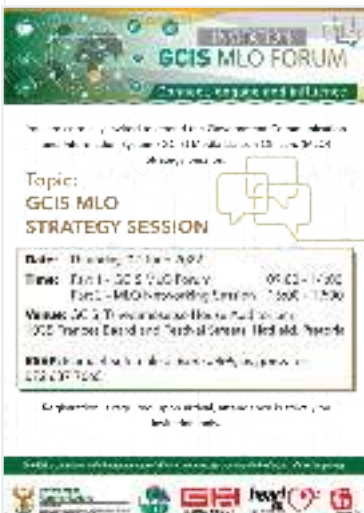
The GCIS also cascaded content toolkits to Community Development Workers (CDWs) largely through their district coordinators to assist them in becoming content champions. They also receive government publications regularly, including *Vuk’uzenzele* newspaper. The subprogramme conducted a total of 58 capacity-building sessions to enhance communications skills; These training sessions include municipal mayors, ward councillors, Community Development Workers, district councillors and new entrants to the communication system.

A total of 668 communication coordination forum meetings were conducted during the Annual reporting period to update local government on government activities and plans, CDWs have been integrated into the functioning of these meetings and also to ensure specifically coherence in government messaging across the three spheres of government, if not individually, through their district coordinators. Through these meetings they can be integrated into communication campaigns as they unfold and also form part of strategic communication.

The GCIS also provides strategic liaison support in the form of Local Environmental Assessment Reports (LEAR) which are development communication based, putting up government branding, guidance during planning meetings, communication strategising, media liaison support and information distribution to our political principals during their visits to the communities. The Chief Directorate: PLL assisted 546 times during the 2022/23 financial year in functions of communication strategising, development of LEAR reports, media liaison

During this period, the GCIS hosted 351 local community radio activations reaching over 37 213 079 million listeners. A few to mention below: 38 Radio activations profile the SoNA held in February 2023;. 29 focus on Women’s Month; 29 on GBVF; 19 to profile the DDM; 23 profiled the importance of getting vaccinated against COVID-19; 12 on ERRP and nine on anti-corruption.

During this year under review, GCIS district and provincial offices distributed 507 119 government information products through our distribution networks, outreach campaigns and community and stakeholder liaison visits. Some of those, which were particularly critical in this period under review, were related to flood awareness and education, ensuring that people are aware of how to behave when faced with flooding.





services aimed at community and community media mobilization, as well as branding services, mainly towards Presidential and Deputy President's public engagement events. Directly, struggling municipalities benefited the most of these outputs during the 2022/23 financial year.

The cluster team and PLL, working together with relevant national departments, as well as provincial and municipal stakeholders, coordinated and led a multi-media communication campaign with full GCIS services for the Five Presidential DDM Izimbizo following the reintroduction of this crucial public engagement platform by President Ramaphosa in the previous financial year.

These were implemented in Bloemfontein, Mangaung Metropolitan Municipality in the Free State; in Carolina based in Gert Sibande District Municipality in Mpumalanga; in Ngaka Modiri Molema District Municipality in the North West province, in Sedibeng District Municipality in Gauteng, and ZF Mgcawu District in the Northern Cape. These sessions afforded communities and stakeholders the opportunity to interact with the President as well as other public representatives on issues of concern pertaining to service delivery, as well as key economic growth opportunities.

The approach hinges on significant build up interactions and events led by Ministers, Deputy Ministers, Premier, MECs, Mayors and councillors during which solutions are fast-tracked to nagging challenges. The focus was on key, catalytic projects driven by the One Plan of the hosting district. These projects, in the spirit of the DDM and the development of One Plans, are the unique differentiator aimed at stimulating socio-economic development in localities. In the Northern Cape, the DDM Presidential Imbizo

for instance, focused on the district being ideal for renewable energy provision. President Ramaphosa visited the Redstone Thermal Solar Power Plant where he saw first-hand renewable energy infrastructure being built in advanced stages of development. The infrastructure will ultimately contribute electricity to the national grid.

The GCIS is mandated to coordinate the Thusong Service Centre Programme and one of the key expectations is to tighten communication around the programme in order to build momentum as well as showcase the successes that come with the development communication platform of Thusong Service Centre as per mandate of the programme that is derived from the government-wide access strategy. Thusong Service Centres aim to ensure that every South African citizen, especially the ones residing in rural and previously underserved areas, have access to government services and information. They serve as one-stop shops to empower the disadvantaged through access to information, services and government resources. NGOs, parastatals, businesses and other enterprises have also played a vital role through creating opportunities and offering development communication projects.

The Thusong Service Centre Programme contributes to the priority area: "A capable, ethical and developmental state" and is anchored around a public service that puts people first. Thusong Service Centres form part of the drive by government to strengthen a comprehensive access strategy for citizens, allowing improved engagement with government. Throughout its existence, the Thusong Service Centre Programme has managed to solicit sustainable partnerships which empowered communities. Some of the partnerships were conceptualised, funded and implemented by the various communities while others were done through

the support of academic institutions, parastatals, the private sector and donors, as well as stakeholder support through the provision of basic services.

The subprogramme promoted the services of Thusong Service Centres during various outreach campaigns, which were biased to the national, provincial and local based priorities. While the centres themselves are managed by either provincial or local municipalities or other formations, the GCIS, on top of being responsible for promoting the centres, is responsible for the flagship event, the Thusong Service Centre Annual Week. The programmes hosted its Annual Thusong Inter-Sectorial Committee meetings to strengthen stakeholder support and outputs of the programme.

The 2022/23 iteration of the heightened promotion of the Thusong Service Centre Programme took place as part of Public Service Month in September 2022 and centred around a range of coordinated events and activities. It was aimed at profiling the services offered by the centres, successful partnerships underpinning best-practice centres and the good work done by ordinary citizens in the centres and their surrounding communities.

The event was implemented also under the counsel of the offices of the Premier, the district and hosting local municipality, government departments, NGOs and civil societies. Live reads were produced by the Regional Communication Coordinator, as well as districts municipalities, and were flighted on local community radio. Community members in the West Coast were organised to attend their outreaches in Piketberg by using pamphleteering, load-hailing and community radio mobilisation.

**Table 2.4.4.1: GCIS Final APP tabled in March 2022**

**Outcomes, outputs, output indicators, targets and actual achievements**

Subprogramme: Media Engagement								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Improved relations with the media	Engagements between government officials and senior journalists on government's PoA	Number of engagements between government officials and senior journalists on government's the PoA held	Held 35 engagements between government officials and senior journalists on the government's PoA	32 engagements between government officials and senior journalists on government's PoA held	24 engagements between government officials and senior journalists on government's PoA held	30 engagements between government officials and senior journalists on government's key programmes in the NASP held	Six engagements between government officials and senior journalists on government's key programmes in the NASP held	Overachievement by six engagements as a result of Presidential Imbizos that were held in April and May 2022
	Post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	Number on post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	22 post-Cabinet media briefings were held	19 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	17 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	17 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	None	-
	Media briefings based on request from government departments	Percentage of media briefings supported from requests received from government departments per year	100% (110 of 110) of media briefings supported from requests received from government departments	(93 of 93) briefings supported from requests received from government departments	100% of media briefings supported from requests received from government departments	100% (60 out of 60) of media briefings supported from requests received from government departments	None	-

**GCIS Final APP tabled in March 2022****Outcomes, outputs, output indicators, targets and actual achievements**

Subprogramme: Cluster Communication								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Well-functioning government communication system	Engagements with HoCs	Number of engagements with HoCs held	Two engagements with HoCs were held	Two engagements with HoCs held	Two engagements with HoCs held	Two engagements with HoCs held		
	ICFs	Number of ICFs held	Nine ICFs were held	13 ICFs were held	10 ICFs held	11 ICFs held	One additional ICF held	An additional ICF was held in October 2022
	Communication campaigns implemented aligned to the MTSF/SoNA priorities	Number of campaigns implemented aligned to the MTSF/SoNA priorities	-	-	Four campaigns implemented aligned to the MTSF/SoNA priorities	Four campaigns implemented aligned to the MTSF/SoNA priorities	-	-
	Government communicators trained	Number of communication training opportunities availed across the communication system	-	-	20 communication training opportunities availed across the communication system	48 communication training opportunities availed across the communication system	28 communication training opportunities availed across the communication system	Received additional requests over and above the planned training opportunities for the quarter



**GCIS Final APP tabled in March 2022**

**Outcomes, outputs, output indicators, targets and actual achievements**

Subprogramme: Provincial and Local Liaison								
Outcome	Output	Output Indicator	Audited Actual Performance 2020/21	Audited Actual Performance 2021/22	Planned Annual Target 2022/23	Actual Achievement 2022/23	Deviation from planned target to Actual Achievement 2022/23	Reasons for deviations
Informed and empowered citizens	Development communication projects	Number of development communication projects aligned to the NCSF	1 817 development communication projects aligned to the GCP were conducted	2 342 development communication projects aligned to the GCP	Not less than 1 140 development communication projects aligned to the NCSF	1 938 development communication projects aligned to the NCSF	None	-
	Community and stakeholder liaison visits	Number of community and stakeholder liaison sessions/visits undertaken per year	1 617 community and stakeholder liaison visits undertaken	1 718 community and stakeholder liaison visits undertaken	Not less than 1 140 community and stakeholder engagement sessions/visits	1 605 community and stakeholder liaison sessions/visits undertaken	None	-
	<i>My District Today</i> newsletter	Number of electronic <i>My District Today</i> newsletters	46 electronic <i>My District Today</i> newsletters published	Published 46 electronic <i>My District Today</i> newsletters	47 electronic <i>My District Today</i> newsletters published	47 electronic <i>My District Today</i> newsletters published	None	-
	Reports on support to the functioning of the government communication system	Number of reports on support to the functioning of the government communication system produced (provincial and local level), including the DDM	Four reports on support to the functioning of the government communication system produced (provincial and local level)	Four reports on support to the functioning of the government communication system produced (provincial and local level)	Four reports on support to the functioning of the government communication system produced (provincial and local level), including the DDM	Four reports on support to the functioning of the government communication system produced (provincial and local level), including the DDM	None	-

## Linking performance with budgets

### Programme 3: Intergovernmental Coordination and Stakeholder Management

#### Subprogramme expenditure

Programme 3 – Intergovernmental Coordination and Stakeholder Management						
Subprogramme	2022/23			2021/22		
	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	%	R'000	R'000
3.1 Programme Management for Intergovernmental Coordination and Stakeholder Management	3 526	3 525	1	100,0%	1 825	1 567
3.2 Provincial and Local Liaison	89 634	89 108	526	99,4%	87 664	87 535
3.3 Media Engagement	16 734	16 732	2	100,0%	17 105	17 025
3.4 Cluster Supervision (Human Development, Social Protection and Governance and Administration)	10 978	10 978	-	100,0%	10 598	10 598
3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)	9 552	9 552	-	100,0%	8 729	8 729
<b>Total</b>	<b>408 471</b>	<b>405 525</b>	<b>2 946</b>	<b>99,3%</b>	<b>441 387</b>	<b>440 069</b>

#### Strategy to overcome areas of under-performance

Not applicable.

#### Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable.



# 5.TRANSFER PAYMENTS

## 5.1. Transfer payments to public entities

Public entities receive sizeable transfer payments from government and are often the frontline providers of services on behalf of government. It is therefore important to understand the impact of these services on the community. Departments are requested to provide information on the services provided by these public entities, transfer payments to the public entities, the actual amount spent from the transfer received by the public entities, strategic achievements of the public entity. Departments must also comment on monthly monitoring systems or the lack thereof to monitor spending on such transfer payments. If such monitoring did take place, departments must provide details of difficulties experienced and what steps, if any, were taken to rectify such difficulties.

Name of Public Entity	Key outputs of the public entity	Amount transferred to the public entity	Amount spent by the public entity	Achievements of the public entity
<p><b>MDDA</b></p>	<p>The MDDA has the following key outputs to achieve its mandate:</p> <ul style="list-style-type: none"> <li>• Governance and Administration</li> <li>• Grant and Seed Funding</li> <li>• Partnership, Public Awareness and Advocacy</li> <li>• Capacity-building and sector development</li> <li>• Innovation, Research and Development</li> </ul>	<p>R36 822 million</p>	<p>R36 822 million</p>	<p>Since its first Board meeting in January 2004, the MDDA has provided support to over 586 community and small commercial media projects in South Africa. The MDDA will be celebrating 20-year anniversary in September 2023.</p> <p>Support was provided to various programmes for the delivery of the MDDA mandate.</p> <p>Participated in advocacy and lobbying interventions and established stakeholder relationships to support community and small commercial media.</p> <p>During the 2022/23 financial year, the MDDA unveiled 15 brand new state-of-the-art studios in various provinces. These studios launches have been part of raising public awareness with regard to media development and diversity issues.</p> <p>The agency made a commitment to finalise the Sustainability Research Model for the community and small commercial media projects in the previous budget. During the 2022/23 financial year, the Board approved the Sustainability Research Model, which will be implemented in 2023/24 financial year.</p> <p>The agency provided financial and non-financial support to community broadcasting as well as community and small commercial print projects. The Board approved 33 projects.</p> <p>It also provided training to capacitate community and small commercial media.</p>



<p><b>Brand SA</b></p>	<p>Brand SA has adopted the following key outcomes to achieve its mandate:</p> <ul style="list-style-type: none"> <li>• Improved Reputation of Brand SA as an entity</li> <li>• Increased attractiveness and thereby competitiveness of the Nation Brand</li> <li>• Increased Nation Brand advocacy and active citizenship</li> <li>• Aligned Nation Brand Execution and Experience domestically and internationally</li> </ul>	<p>R218.122 million</p>	<p>R218.122 million</p>	<p>Brand SA collaborated with the Department of Mineral Resources and Energy, <b>the dtic</b> and its partners in executing a Team South Africa Programme at the Investing in Africa Mining Indaba Conference. The organisation’s main objectives were to execute an integrated marketing communications and stakeholder strategy to elevate the positioning of South Africa’s mining industry as a leading destination of choice for potential investments.</p> <ul style="list-style-type: none"> <li>• Brand SA launched the Global Reputation Study in collaboration with Bloom Consulting – an international organisation that specialises in Nation Branding and Place Branding. The launch was hosted live on YouTube garnering media interviews on eight (8) multimedia platforms. The 2022 Global Reputation Study indicated that 65% of global audiences have a positive sentiment towards South Africa.</li> </ul> <p>The results show that the country continues to remain top of mind in Investments, exports, tourism and talent attraction. Investment-wise, 59% of respondents stated that they would invest in the country, while 75% indicated that they would do business with South Africa. These sentiments are directly attributed to the country’s ease of doing business and its favourable environment, largely regarded as having low operating costs, an appealing regulatory environment and a vibrant entrepreneurial landscape.</p> <ul style="list-style-type: none"> <li>• Collaboration with the National Council of and for Persons with Disabilities (NCPD) as part of promoting social cohesion and active citizenship to the 2022 Casual Day awareness campaign. In over eight (8) decades, the NCPD has shaped efforts on a country where persons with disabilities have access to equal opportunities and rights through various awareness programmes. The campaign ran until the end of September 2022.</li> <li>• Brand SA received an official request from then Tourism Minister Mmamoloko Kubayi, on the back of World Economic Forum (WEF) Davos, to support Team SA’s participation at the WEF. The platform was first established in Kenya in 2002 by the United Nations to deal with global challenges such as climate change and rapid urbanisation and its impact on communities, cities, economies, climate change and policies. South Africa played a significant role in its the establishment, and for the 2022 event, Brand SA facilitated a public relations and media programme with domestic media.</li> </ul>
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				<ul style="list-style-type: none"> <li>Launched in 2016, the Nation Brand Forum (NBF) is Brand SA's flagship annual forum to mobilise, engage and collaborate with diverse stakeholders to shape a coherent agenda for a compelling nation-brand image, reputation and competitiveness. The 6th NBF theme: "Grow with South Africa   An inclusive partnership to rebuild the economy and drive the nation's competitiveness" was anchored on facilitating collaborative partnerships and solutions to rebuild the economy and position South Africa as an attractive investment destination. The forum brought together diverse stakeholders to formulate strategic socio-economic solutions to rebuild the economy, create jobs, alleviate inequality and poverty, and strengthen the nation brand's reputation and competitiveness. The 2022/23 forum, which was successfully hosted in a new format over a three-day period, focused on various stakeholder groups. The integrated communications, public relations, media and Digital Support Programme included various elements to create and maintain awareness of the three-day forum.</li> <li>On 3 December, Brand SA participated in The Society for Africans in the Diaspora (SAiD Institute) 10th Annual African Diaspora Awards and gala, and celebration of Brand SA 20 years anniversary with a 'Shared Journey' theme, at the prestigious French Institute Alliance Francaise in New York City. This theme symbolises an idea that promotes story tellers and seeks out the stories that shed light on who we are as a people.</li> </ul> <p>Brand SA collaborated with the Johannesburg Stock Exchange (the JSE) to implement a stakeholder engagement programme involving reaching out to key stakeholders that are believed to be interested in South African updates on investment into the country's conversation. The entity leveraged the presence of the South Africa delegation to build and manage the reputation of the Nation Brand by creating positive news coverage of the conference by TV and print media.</p> <p>The seminar addressed South Africa's social, political and economic landscape. The Seminar featured Mr Lesetja Kganyago, Governor of the South African Reserve Bank, together with public sector representatives from The Presidency and Eskom to address topics pertaining to monetary policy, policy reforms and energy supply security in South Africa.</p>
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				<p>Investors also had an opportunity to engage directly with the speakers in one-on-one meetings after the speaker programme had concluded. Brand SA was part of the one-on-one meetings led by the Governor of the Reserve Bank and participated in fielding answers to questions on the image and reputation of the nation brand.</p> <p>In summary, the key objectives of Brand SA support and participation, which was structured around communication and media engagement, comprised the following:</p> <ol style="list-style-type: none"> <li>1. Brand SA leveraged the presence of the South Africa delegation to build and manage the reputation of the Nation Brand by creating positive news coverage of the conference by TV and print media.</li> <li>2. Brand SA pushed for brand positioning by highlighting key messages that enhance the attractiveness of South Africa as a leader in business and innovation in the continent of Africa.</li> <li>3. Leveraged the narrative by key presenters as they pushed through media and engaging investors to change perceptions.</li> <li>4. Positioned South Africa through confidence-boosting messaging that South Africa is “open for business”.</li> </ol> <ul style="list-style-type: none"> <li>• To build and manage the reputation of the Nation Brand by creating positive news coverage of the conference through TV and print media. SA’s Global Markets unit hosted a Global South Africans celebration dinner to coincide with South Africa’s participation at the World Expo in Dubai. This was to ensure that South Africans based in the United Arab Emirates are encouraged to continue flying the South African flag after the World Expo. The dinner took place on 27 March 2022, on the eve of the South African national day at the World Expo. Although the activation did not form part of the South African programme at the World Expo, it played a pivotal role in wrapping up what has been a long and successful programme by the country and its various stakeholders (business, civil society, and government institutions).</li> </ul> <p>Brand SA participated at the WEF Davos meeting from 16-20 January 2023 that brought together over 4,000 leaders and experts from around the world. The organisation implemented a stakeholder and communication programme, at WEF Davos 2023, to position the Nation Brand. The objective of the 2023 Annual Meeting (according to WEF) was aimed at finding ways to reinstitute a collective sense of agency and to turn defensive measures into proactive, vision-driven policies and business strategies.</p>
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5.2. Transfer payments to all organisations other than public entities

Not applicable

## 6. CONDITIONAL GRANTS

Not applicable

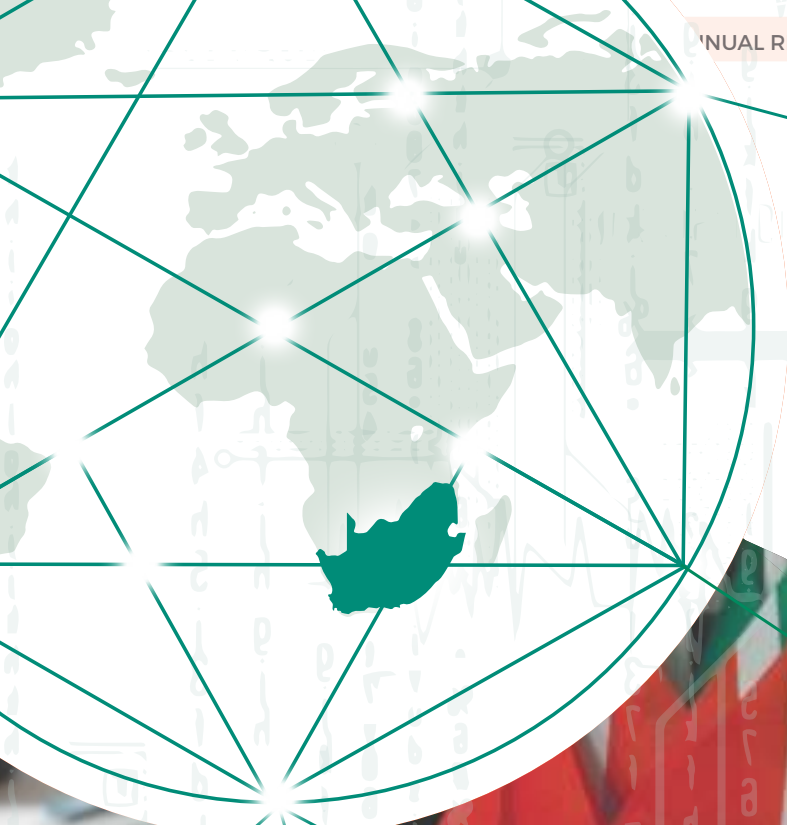
## 7. DONOR FUNDS

Not applicable

## 8. CAPITAL INVESTMENT

Infrastructure projects	2022/23			2021/22		
	Final Appropriation	Actual Expenditure	(Over)/ Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/ Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
New and replacement assets	R0	R0	R0	R0	R0	R0
Existing infrastructure assets	R0	R0	R0	R0	R0	R0
- Upgrades and additions	17	17	R0	26	26	R0
- Rehabilitation, renovations and refurbishments	R0	R0	R0	R0	None	R0
- Maintenance and repairs	R0	R0	R0	1 million	1 million	R0
Infrastructure transfer	R0	R0	R0	R0	R0	R0
- Current	R0	R0	R0	R0	R0	R0
- Capital	R0	R0	R0	R0	R0	R0
<b>Total</b>	<b>R17</b>	<b>R17</b>	<b>R0</b>	<b>1,026 million</b>	<b>1,026 million</b>	<b>R0</b>

Notes: upgrades to building and other infrastructure were made to the value of R17 000.00 during the 2022/23 financial year.



# PART C:

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## GOVERNANCE



# 1. INTRODUCTION

As required by the PFMA of 1999, the GCIS maintains an effective, efficient and transparent internal control system to ensure proper use of financial and other resources within the Accounting Officer’s area of responsibility.

The GCIS is committed to the philosophy of effective risk management as a core managerial capability. It is our policy that, to fulfil the public’s performance expectations and our strategic objectives as an organisation, we must pursue opportunities involving some degree of risk.

Our policy gives full and due consideration to the balance of risk and reward, as far as it is practically possible to optimise the rewards gained from our activities. To this extent, the Batho Pele principles and Code of Conduct for the Public Service are central ethical standards upon which decisions are made in pursuit of the organisation’s overarching mandate.

# 2. RISK MANAGEMENT

The ERM is a strategic imperative in the GCIS to ensure that the department sets clear and realistic objectives, understands critical risks associated therewith and develops mitigation strategies to manage such risks. The department recognises the King IV Report on Corporate Governance as best practice. It requires that the department should establish a risk management structure that will

adequately identify measure, monitor and control the risks involved in its various operations and lines of business. The department’s risk management framework is in line with the PFMA of 1999, as amended; and the Public Sector Risk Management Framework (2010).

## 2.1. Enterprise Risk Management Committee

The GCIS has an established ERMC that advises the Accounting Officer on risk-management matters. It is comprising of an independent risk chairperson, one external member, three executive management and selected senior managers who represent core operational functions within the GCIS. The ERMC has adopted an approved terms of reference as contained in the ERMC Charter that regulates its affairs and discharges all its responsibilities in compliance with the charter. The committee is responsible for oversight of the following:

- Risk profile of the department and governance documents;
- Fraud prevention and anti-corruption awareness and education;
- BCM; and
- Ethics integrity management.

## 2.2. Meetings and Reporting

The ERMC met its scheduled quorum and was able to meet quarterly to discuss risk matters. Reporting to the Audit Committee was done quarterly by the Chairperson of the Risk Management Committee.

## 2.3. Risk profile of the department

MANCO approved 75 risks with 203 management action plans for the 2022/23 financial year. Of the 75

risks, five (5) are strategic risks, 53 are operational risks, 12 are provincial offices risks and five (5) are fraud risks. All risks were managed to acceptable risk levels. The overall achievement of risk mitigations is 83% as at 31 March 2023.

- Part of risks that were identified at strategic level includes the following:
- Innovation and modernisation of IT infrastructure and systems;
- Organisational structure which may not address or respond to organisational mandate, objectives and needs of the department;
- Conflicting messaging not addressing key issues and priorities of government i.e. Government not speaking with one voice;
- Lack of non-transformed Marketing Advertising Communication sector; and
- Communication system (national, provincial and local) unable to meet the communication and information needs of the public.

The GCIS management implemented management action plans that assisted in addressing most of the risks for the 2022/23 financial year such as:

- Implementation of IM&T projects;
- Review of the department’s organisational structure informed by the strategy;
- Enhancement of online platforms, SANews, *Vuk’uzenzele*, *SA.gov.za* and social media platforms to ensure that instant communication reaches all sectors of the population.
- Provision of government information to citizens in a multichannel environment to ensure that accurate and authentic instant communication reaches all sectors of the population;
- Strengthened and increasing the communication system in government by conducting a shared government policy with all spheres; and



- Conducting Media Liaison Officer's forum and Rapid Response meetings.

#### 2.4. Risk advisory services

The ERM unit facilitates the risk management in the department and guides management in the development of mitigation strategies that will minimise the risk exposures. The unit compiled four quarterly risk mitigation analysis report with progress that was reported by line function and provided the analysis on the overall risk mitigations. The ERM Chairperson advises the management on issues that need escalation and risks that need attention and further advises the DG on the status of risk management in the department. Two meetings were held between the DG and ERM Chairperson in the 2022/23 financial year.

### 3. FRAUD AND ANTI-CORRUPTION

Fraud and anti-corruption form an essential pillar of the GCIS ERM philosophy. The Fraud and Anti-Corruption Strategy and Policy (As approved in March 2022) adopt a comprehensive approach to the management of fraud risk. Through a range of strategies and policies that integrate fraud and anti-corruption, ethics and integrity management, the department seeks to ensure the existence of effective controls that assist with the prevention and detection of fraud and corruption, as well as to provide

guidelines on how to respond should instances of fraud and corruption be identified.

In the department, there has been continuous focus on awareness and information sharing on what constitutes fraud, possible types of fraud, reporting mechanisms and whistle-blowing processes as well as the promotion of various avenues to report allegations of fraud and corruption such as the Public Service National Anti-Corruption Hotline: 0800 701 701, Special Investigation unit: 0800 037 774, Public Protector of SA: 0800 112 040, The Presidential Hotline: 17737 and internal GCIS email address: [fraudtipoff@gcis.cov.za](mailto:fraudtipoff@gcis.cov.za)

### 4. MINIMISING CONFLICT OF INTEREST

An ethical and professional public service is enshrined in Section 195 of the Constitution of the Republic of South Africa of 1996. The values and conduct of a professional and ethical public servant are encoded in the PSR of 2016. A key measure of ethical conduct is transparency. The GCIS further promotes ethical conduct and behaviour through its own set of departmental values.

The promotion of ethical behaviour was led by HR that ensured that the all designated categories disclosed their financial interests and the department maintained a 100% achievement throughout the financial year.



Ethics and integrity management forms part of the GCIS risk management philosophy. The department continues to avail training on risk management and ethics to its employees. The offering of the NSG on Ethics in the Public Service Course is the preferred option as it empowers and equips public officials with the skills and competencies to make ethical decisions; to develop organisational integrity; to prevent fraud and combat corruption.

The department is, amongst other public service legislations, guided by the approved Ethics Policy and Ethics Management Plan in all ethics-related matters. The conclusion of the Ethics Survey led to the development of an Ethics Risk Register that came into effect on 1 April 2022. The implementation of the Ethics Risk Register forms part of the work plan of the departmental Ethics Committee appointed to monitor and advise the Accounting Officer on ethics in the department. Reports from the Ethics Committee also serve quarterly at the ERM and through the ERM Chairperson before the Audit Committee.

The department reviewed its Ethics Policy to regulate the participation of employees in other institutions decision-making bodies.

## 5. CODE OF CONDUCT

The primary purpose of the Code of Conduct is to promote ethical behaviour as exemplary conduct in the Public Service. To promote a high standard of professional ethics in the workplace, public servants are encouraged to think and behave ethically, and are expected to adhere to the Code of Conduct for the Public Service. The Code of Conduct addresses issues pertaining to relationships with the legislature, public, performance of duties, personal conduct and personal interests. All staff members are required to complete the Oath of Secrecy to regulate unauthorised leakage of confidential information.

The code is easily accessible from the intranet. New employees are inducted on the code through induction links, sharing of presentations on the Code of Conduct through Internal communications mediums such as Let's talk magazine, Did you know? and Hot News. Any transgression or breach of the Code of Conduct is dealt in accordance with the available public service prescripts and not limited to the Disciplinary Code and Procedure (PSCBC Resolution No.1 of 2003).

## 6. HEALTH SAFETY AND ENVIRONMENTAL ISSUES

ITEM	COSTS
COVID-19 shield screens	R27 950.00
<b>TOTAL</b>	<b>R27 950.00</b>

## 7. PORTFOLIO COMMITTEES

Date	Briefing
19 April 2022	Portfolio Committee on Communications, virtual meeting
10 May 2022	Portfolio Committee on Communications, virtual meeting
7 March 2023	Portfolio Committee on Communications, virtual meeting
14 March 2023	Portfolio Committee on Communications, virtual meeting
28 to 31 March 2023	Portfolio Committee on Communications, oversight visit: Gauteng and Free State

## 8. SCOPA RESOLUTIONS

The department did not appear before SCOPA.

## 9. PRIOR MODIFICATIONS TO AUDIT REPORTS

Nature of qualification, disclaimer, adverse opinion and matters of non-compliance	Financial year in which it first arose	Progress made in clearing / resolving the matter
None	None	None

## 10. INTERNAL CONTROL UNIT

Work performed by the internal control units:

### **Subprogramme: Strategic Management**

The work of the unit is regulated by amongst others the DPME's Framework for Strategic and APPs as well as the Framework for Managing Performance Information of National Treasury. Guided by these instruments, SPPM has ensured that the GCIS compiles and submits the 4 quarterly reports as well as the draft APP to the necessary oversight bodies/departments. The GCIS has streamlined operations and amended the report compilation processes to ensure that the quarterly reports are drafted and the performance information validated by Internal Audit within 30 days of the end of the quarter. The unit also conducts monthly verification of reported performance information uploaded onto the OPMS as additional control to improve the reliability and accuracy of reported information.

Internal Audit and the AGSA also performed a value add audit on the drafts of the APP.

### **Subprogramme: IM&T**

The subprogramme ensured that IT Availability Reports and Information Management Systems projects reports were presented to the quarterly IM&T Steering Committee meetings. These reports deliberations and decisions of the IM&T Steering were thereafter presented to the GCIS MANCO and Audit Committee.

The IM&T units facilitated the IM&T Steering Committee meetings and ensures that all reports are compiled and presented to the relevant governance structure in the department.

### **Subprogramme: HR**

The subprogramme made progress in retaining talented employees despite the capacity constraints challenges the department is facing. Out of 14 permanent posts filled during the reporting period, five (5) posts were filled through internal adverts. The vacancy rate was maintained at 9.89% in the financial year 2022/23.

As at 31 March 2023, the department had a total number of 51 employees employed additional to the establishment, including 49 graduate interns.

The turnover rate was maintained at 6.12% in the 2022/23 financial year. To enhance equity, the department has designated certain number of posts that will be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnerships with institutions for persons with disabilities, recruitment agencies, and institutions of higher learning and youth organisations. The 2% national target of persons with disabilities required on Economically Active Population (EAP) was achieved and exceeded at 3%. Women representation at SMS level was achieved at 56% at the end of March 2023.

On training and development, the department prioritised upskilling of its workforce through training aligned to core functions and 4IR to address HFS related to the GCIS, such as communication, big data analysis, innovation and creativity, media monitoring, graphic design, and cybersecurity.

Critical skills training was also implemented, such as; change management; risk management; ethics; people management; project and programme management; strategic capability and management; asset management; contract management and alike. In addressing the career development of employees the department recoded 37 active bursaries with 9 awarded for the 2023 academic year.

Employee Health and Wellness (EHW) operational plans were approved and successfully implemented. The appointed a health and wellness service provider, continued to render and address psychosocial issues, such as mental health, stress and burnout. Furthermore, health screening sessions were conducted to provide employees with convenient opportunities to do their health checks. Awareness sessions were conducted and sensitization was created to address health and wellness matters through internal communication platforms.

### **Subprogramme: Legal Services**

The directorate drafts and/or vet all contracts that the GCIS is a party in order to ensure that the interests of the department are protected against any legal risk. The directorate further provides legal opinions to the department on matters such as procurement, copyright, labour disputes and Promotion of Access to Information Act, 2000 (Act 2 of 2000) requests to ensure that administrative decisions of the department are lawful.

The directorate further identifies, assesses, advises on, monitors and reports on the regulatory and legislative compliance risks within the GCIS, and is also responsible for implementing the GCIS legal compliance framework and reports to the ERM and Audit Committee regarding compliance with applicable legislation by the department.



The directorate further provide legislative support to the department by, among others, drafting Bills and legal notices, managing the department’s legislative programme, piloting Bills through Parliament and conducting public consultations. To this end, the department is amending the MDDA Act to, among others, align the objectives of the agency to the current technologies and the rapid digitalisation of the media sector. In this regard the directorate provide legal support to the relevant chief directorate for the development of the Bill into an Act of Parliament.

The directorate further manages the department’s litigation matters to ensure compliance with Rules of Court and prevents adverse court orders being issued against the department. In this regard, the directorate manages the contingent liabilities of the department.



## 11. INTERNAL AUDIT AND AUDIT COMMITTEES

### 11.1. Objectives of the internal audit

Improves governance, risk management and control processes.

### 11.2. Summary of audit work done

- a) Secretariat support to the monthly Internal Audit and Risk Committee, and the quarterly Audit Committee meetings;
- b) Review of the Three-Year Risk-based Rolling Plan 2022-2025 and the Annual Operation Plan 2022/23 financial year;
- c) In line with the approved Annual Operational Plan, the following audits were done:
  - i. Pre-audit of the AFS and Annual Report 2021/22;
  - ii. Validation Q1, Q2, Q3, and Q4 Performance Information reports 2022/23 financial year
  - iii. Provincial offices operational audit including verification of communication project and communication campaigns;
  - iv. Q2 and Q3 Interim Financial Statements 2022/23 financial year;
  - v. Media Buying, Media Policy, communication clusters, Entity Oversight, PLL, Document Flow Management, Products and Platforms Operations (incl. Internal Communication) audits;
  - vi. SCM (incl. Media Buying) and Expenditure Management;
  - vii. Strategy, Governance and Risk (including APP review);
  - viii. Follow-up audit to assess management progress in implementing Internal Audit and AGSA recommendations;
  - ix. OHS (physical and logical controls) and Legal and Compliance;
  - x. Advisory services (largely on SCM);
  - xi. Review systems and processes for monitoring of Government Communication Policy – Workflow Management)
  - xii. ICT General Controls and Governance, Operational Performance and Transversal Systems review.

### 11.3. Objectives of the Audit Committee

As an oversight structure to the Accounting Officer and the Executive Authority, the Audit Committee ensures that the system of governance, risk management, and internal control is adequate and effective to enable the GCIS to achieve its as they relate to (i) strategy, (ii) implementation, (iii) compliance, and (iv) reporting. The Audit Committee ensures that assurance providers work together in helping the GCIS fulfil its mandate.

### 11.4. Key activities of the audit committee

- a) **Financial statements, quarterly reports and Annual Report** – review the AFS and consider whether they are fairly presented, complete and reflect appropriate accounting principles;
- b) **Internal Control** – Consider the effectiveness of the GCIS's system of internal control, including IT security and control;
- c) **Internal Audit** – Review with management and the CAE the charter, strategic and operational plans, internal audit activities, staffing and organisational structure of the IAA. Review the effectiveness of IAA, including compliance with the IIA's International Standards for the Professional Practice of Internal Auditing.
- d) **Risk Management** – Review and advise on governance framework and controls. Review of the risk register and the mitigating actions implemented by the GCIS. Review the quarterly governance reports and the dashboard, and report to be included in the Annual Report;
- e) **Information and Communication Technologies** – Review the adequacy and effectiveness of governance and management of the ICTs in conformance with the Corporate Governance of ICT Framework of government and related prescripts. Review reporting concerning governance and management of ICTs that is to be included in the Annual report (and other legislated reports) for it being timely, comprehensive and relevant;
- f) **External Audit** – Take cognisance of the scope and the audit fee for the audit work to be performed – including approval of the Auditor-General audit plan – and the extent of co-ordination of work with the Internal Audit Activity. Ensure that there is support and cooperation for Audit-General by Senior Managers, and there are no restrictions or limitation imposed on Auditor-General's scope of wo;

- g) **Legal and Compliance** – Review the effectiveness of the system for monitoring compliance with laws and regulations and the results of management's investigation and follow-up (including disciplinary action) of any instances of non-compliance. Review the findings of any examinations by regulatory agencies and any auditor's observations. Obtain regular updates from management and the GCIS's legal counsel regarding compliance matters.

### 11.5. Summary of the work done by the Audit Committee

- a) **In relation to the work of the Risk Committee:**
  - i. Quarterly progress on risk management activities (risks, BCM, integrity management).
  - ii. Risk policy and strategy, risk assessments, business continuity policy and plan, fraud prevention and anti-corruption, and whistle blowing policy.
- b) **In relation to the work of the Executive Management**
  - iii. Financial Management and Reporting – quarterly Interim Financial Statement, AFS, Expenditure report, including a register of unauthorised, fruitless and wasteful and irregular expenditure;
  - iv. Performance Planning and Reporting – APP, Annual Report, quarterly reports (that include catch-up plans for targets missed);
  - v. Legal Unit – quarterly reports on status of all legal matters, including compliance with laws and regulations.
- c) **In relation to the work of the Internal Audit:**
  - i. Considered and approved the Internal Audit Charter, the Three-Year Rolling Risk-based Strategic Internal Audit Plan 2022-2025, and the Annual Operational Audit Plan 2022/23;
  - ii. Internal Audit engagement reports;
  - iii. Quarterly Progress Reports against the approved Annual Operation Audit Plan 2022/23;
  - iv. Follow-up audit reports that included validating the progress by management in implementing AGSA recommendation.
  - v. Quarterly reports on the implementation of the combined assurance plan, including the Dashboard report as part of the early-warning system.

### 11.6. Attendance of Audit Committee meetings by Audit Committee members

The table below discloses relevant information on the Audit Committee members:

Name	Qualifications	Internal or external	If internal, position in the department	Date appointed	Date resigned	No. of meetings attended
<b>Mr K Maja</b>	<ul style="list-style-type: none"> <li>Masters of Business Leadership</li> <li>Honours B. Compt Certified Internal Auditor (CIA)</li> </ul>	External		Appointed Chairperson December 2021		5/5
<b>Mr K Sello</b>	<ul style="list-style-type: none"> <li>Honours Bachelor of Commerce in Accounting</li> <li>Certified Risk and Information Systems Control</li> <li>Certified Information System Auditor</li> </ul>	External		Reappointed February 2021		5/5
<b>Advocate JC Weapond</b>	<ul style="list-style-type: none"> <li>M. Tech</li> <li>Bachelor of Laws (LLB)</li> <li>B Tech. (Policing and Investigation)</li> <li>Diploma in Business Management</li> </ul>	External		Appointed July 2022		3/3

## 12. AUDIT COMMITTEE REPORT

The Audit Committee is pleased to present its report for the financial year ended 31 March 2023.

### Audit Committee Responsibility

The Audit Committee ensured its reviewed terms of reference as articulated in the Audit Committee Charter are adopted and approved. The committee would like to report that it conducted its affairs in conformance with the charter and in all material respect, it has discharged its responsibilities – in line with Section 38(1) (a) (ii) of the PFMA of 1999, and the Treasury Regulations par. 3.1.13.





## The Effectiveness of Internal Control

During the financial year under review, the Audit Committee received and considered the management reports (as part of the in-year management), the Internal Audit reports, as well as the reports from the Risk Management Committee. Based on the above reports, the following issues were raised:

- Overall improvement in the payment of suppliers within 30 days following interventions instituted in terms of the design of the system of internal control as well as ensuring effective compliance.
- Misstatements of the commitments, accruals and payables in the Interim Financial Statements.
- Records management – although there were areas of improvements, this remains an area of concern.
- Challenges around the ageing IT infrastructure are now being addressed following additional budget allocation from National Treasury over the coming MTEF period.
- Overall improvement in the risk management processes – with the focus in the medium term being to improve the risk maturity level.
- Enhancing the processes to ensure alignment of strategy, risk, performance management and accountability.

## In-Year Management and Monthly/Quarterly Report

The following reports were tabled at the Audit Committee meetings during the financial year under review:

- Quarterly Interim Financial Statements, Budget vs expenditure (including the management of unauthorized, irregular, fruitless and wasteful expenditure), and the AFS 2022/23.

- AGSA Intervention plan and progress reports.
- HR quarterly reports.
- Legal and compliance reports.
- Risk and integrity management reports.
- Internal Audit reports and quarterly progress reports (including follow-up reports).
- Information and Communications Technologies quarterly reports.
- Quarterly Performance Reports and the Annual Report 2022/23.

## Evaluation of Financial Statements and the Annual Report

The Audit Committee evaluated the following reports:

- Interim Financial Statements, and the draft and the final audited AFS to ensure conformance with the MCS and other compliance requirements.
- The quarterly performance information reports, and the draft and the final audited Annual Report compiled in conformance with the Guideline for Annual Report as issued by National Treasury and DPME.

The Audit Committee based on the presentation by management and the assessment reports by the assurance providers, is satisfied that the reports are a fair reflection of the state of affairs for the GCIS's performance for the financial year under review, relative to the approved annual budget, the APP, and the financial and non-financial reporting requirements.

## Auditor-General's Report

During the year under review, the AGSA presented the following to the Audit Committee meetings:

- Audit Strategy and the Engagement Letter 2022/23;
- Final management report and the final audit report 2022/23.

The Audit Committee is pleased that GCIS was able to reclaim its clean audit status, following the finalisation of the AGSA 2022/23 financial year audit. Gratitude is extended to all internal and external role-players within the combined assurance eco-system that had ensured that GCIS maintains a sound system of governance, risk management, and control throughout the 2022/23 financial year. The Audit Committee will continue to monitor the implementation of the recommendations made by Internal Audit and the AGSA to mitigate against recurrence of material findings.

Based on the Audit Committee interactions with the AGSA, the committee is of the view that the AGSA was independent and objective throughout the year, and no undue pressure was brought to bear on the work of the AGSA, thus impacting on its ability to conduct the audit objectively and without prejudices.



**Mr Kgoale Maja**  
**Chairperson of the Audit Committee**  
 GCIS

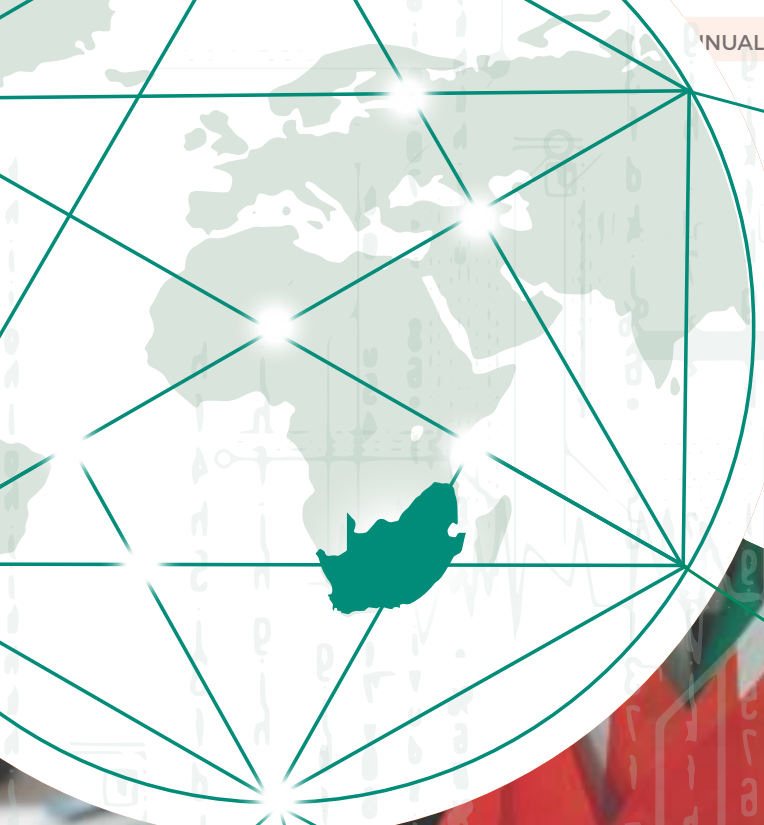
Date: 31 August 2023



## 13. B-BBEE COMPLIANCE PERFORMANCE INFORMATION

The following table has been completed in accordance with the compliance to the B-BBEE requirements of the B-BBEE Act of 2013 and as determined by the dtic.

Has the department /public entity applied any relevant Code of Good Practice (B-BBEE Certificate Levels 1 – 8) with regards to the following:		
Criteria	Response Yes / No	Discussion (include a discussion on your response and indicate what measures have been taken to comply)
Determining qualification criteria for the issuing of licences, concessions or other authorisations in respect of economic activity in terms of any law?	No	The GCIS does not issue licences or concessions
Developing and implementing a preferential procurement policy?	Yes	The GCIS is implementing the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), Preferential Procurement Regulations (PPR) of 2017, and National Treasury Instruction and Practice Notes
Determining qualification criteria for the sale of SOEs?	No	No SOEs under GCIS control are on sale
Developing criteria for entering into partnerships with the private sector?	Yes	Terms and Conditions on request for quotations and bids together with General Conditions of Contract and service-level agreements outline the contracting criteria  Terms of reference for stakeholder management structures are in place
Determining criteria for the awarding of incentives, grants and investment schemes in support of B-BBEE?	N/A	The GCIS does not offer incentives, grants and investment schemes



# PART D:

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## HUMAN RESOURCE MANAGEMENT





# 1. INTRODUCTION

The Chief Directorate: HR is entrusted with a critical role of building a team of working professionals whilst complying with the Constitution of the Republic of South Africa of 1996; Public Service Act of 1994, as amended; PSR of 2016; Labour Relations Act, 1995 (Act 66 of 1995), as amended; Basic Conditions of Employment Act, 1997 (Act 75 of 1997); Skills Development Act, 1998 (Act 97 of 1998); Skills Development Levies Act, 1999 (Act 9 of 1999); OHS Act, 1993 (Act 85 of 1993); National Skills Development Strategy, and the collective agreements signed in the Public Service Coordinating Bargaining Council (PSCBC) and General Public Service Sectoral Bargaining Council.

The chief directorate subscribes to providing professional and timeous HRM solutions to leverage service delivery to the core business of the department by assuming and adopting its role as a strategic partner, change agent, employee champion and administrative expert.

The department's ability to attract and retain the right skills and talent is a critical element towards achieving its planned strategic objectives and delivering on its constitutional mandate. The MTEF HR Plan has been developed to align the workforce with the strategic goals of the department. The plan focuses on the following key HR areas:

- Recruiting and retaining suitably qualified, capable and skilled workforce.
- Promoting and coordinating EE plan and transformation special programmes.

- Having skilled, capacitated and empowered workforce through skills development and training.
- Maintaining compliance to the Employee Performance Management and Development System (EPMDS).
- Effectively managing the EHW in the workplace.
- Promoting ethical behaviour and integrity within the workforce.
- Promoting sound labour relations and maintain fair employee relations process.

To create a desirable organisational structure that responds to the strategy, the department re-prioritised some positions to avail resources in the priority areas of the department. Internal controls were enhanced to recruit and retain suitably qualified, capable and skilled workforce, and to maintain the vacancy rate below 10% as prescribed by the DPSA.

To enhance equity, the department has designated certain posts that will be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnership with institutions for persons with disabilities, youth organisations, recruitment agencies and institutions of higher learning. The 2% national target of persons with disabilities required on the EAP was achieved and exceeded at 3%. Women representation at SMS level was achieved at 56% at the end of March 2023.

The GCIS qualified again in 2022 as one of South Africa's Top Gender Empowered Organisations through the Standard Bank Top Women Awards. Top Women is endorsed by the Commission for Gender Equality, UN Women and is South Africa's leading gender empowerment brand celebrating

organisations in both the public and private sector for prioritising gender empowerment as an integral part of their business strategies.

The department is entrusted with the responsibility to provide the public with information that is timely, accurate and accessible. To fulfil this mandate, there is an ever-present need for skilled personnel to improve productivity, service delivery and sustainability within a fast-growing and competitive communication environment.

To achieve this, the department invests in the training and development of its HR through the Workplace Skills Plan (WSP) that is developed and implemented annually. WSP training initiatives and priorities conform to the broader national priorities laid down in the South African training legislations, from which the capacity building programmes are derived, and are also linked to the Departmental Five-Year Strategy and the MTEF Human Resource Plan.

To manage performance of employees, the department subscribes to the DPSA EPMDS Framework of 2018 and Chapter 4 of the *SMS Handbook, 2003*, as amended. The main purpose of the EPMDS is to; enhance performance at strategic and operational levels of the department by teams and individuals in order to achieve desired results; to identify individual's potential, strengths, weaknesses and align them to the departmental priorities and strategies; identify and remedy poor performance and to provide a framework for recognising and rewarding good performance.

Action plans were put in place to ensure that processes to mitigate risks and challenges identified in human capital management are undertaken.

In compliance with PSR of 2016 and DPSA directives, all designated categories disclosed their financial interests and the department maintained an achievement of 100% throughout the financial year. Resulting from the Ethics Survey that was conducted in 2021, the department developed an Ethics Risk Register and Mitigation Strategy which was implemented during the 2022/23 financial year.

## 2. OVERVIEW OF HR

The number of posts on the establishment as at 31 March 2023 was 475 with 428 of these being filled posts. The department spent 98.4% (286.542 million) of the final CoE's budget allocation out of the R291.2 million. The original CoE's budget of R282.1 million (as at 1 April 2022) was increased by National Treasury with R8.753 million for COLA and a virement of R356 000 applied from Goods and Services budget to fund overtime expenditure.

As at 31 March 2023, the department had a total of 51 employees employed additional to the establishment which included 49 graduate interns as compared to 40 additional employees in the establishment of the 2021/22 financial year (which included 33 graduate interns).

The vacancy rate was maintained at 9.89% during the 2022/23 financial year, which is within the acceptable norm of 10%. The department made progress in retaining talented employees despite the capacity constraints challenges it is facing. The department made five (5) internal appointments in the

2022/23 financial year and three (3) graduate interns were absorbed into permanent positions within the department.

The turnover rate was maintained at 6.12% in the 2022/23 financial year and 52 employees terminated their services. The majority of terminations were due to contract expiry for 25 employees, two (2) deaths of employees, one (1) official was discharged due to ill health, six (6) employees retired, and 14 employees resigned while four (4) employees were transferred to other departments.

Representation of females at SMS level (levels 13-14) increased from 54% in the 2021/22 financial year to 55% in the 2022/23 financial year. The department met the 2% disability national target in the previous reporting periods and in the 2022/23 financial year, the percentage of persons with disabilities has been maintained at 3%, exceeding the national target by 1%. As at 31 March 2023, EE representation within the department was as follows: African males 36%; African females 50%; Coloured males 3%; Coloured females 4%; Indian males 1%; Indian females 2%; White males 2% and White females 3%.

The department maintained 100% compliance of senior managers who signed performance agreements during the reporting period and 305 employees received pay progression for the 2021/22 performance cycle. Of the 305 employees who received pay progression rewards, 275 were from levels 1-12 and 30 were members of the SMS.

During the sick leave cycle from 1 January 2022 to 31 December 2022, a total number of 3 737 days were used for sick leave compared to 2 348 days used for sick leave during 2021 leave cycle. The

number of employees who utilised sick leave were 428 compared to 348 employees in 2021. Sixteen (16) employees exhausted their normal sick leave and thus entering into incapacity leave as compared to 52 employees during 2021 leave cycle. The decrease in the use of incapacity leave can be attributed to the start of the new sick leave cycle (three-year cycle) and the decline of COVID-19 positive cases.

The department dealt with one (1) grievance during the 2022/23 financial year and the case was resolved. Six (6) cases of misconduct were recorded during the reporting period. Five (5) cases were finalised and one (1) is still pending. Four (4) dispute cases were lodged and two (2) of these were dismissed, while the other two (2) are still pending.

The WSP and HRD Implementation Plan focused on scarce and critical skills in line with the 4IR and mandatory training programmes. A total of 556 people benefited from the skills programmes in the following areas amongst others: communication; big data analysis; innovation and creativity; media monitoring; graphic design; cybersecurity; change management; risk management; ethics; people management; project and programme management; strategic capability and management; asset management; contract management.

Fourteen (14) new entrants into the Public Service were enrolled on the Compulsory Induction Programme and 79% (11 of 14) completed the programme. Sixty-five (65) graduate interns and 10 WIL learners were placed in the department and received the compulsory training – Breaking Barriers 2 Entry in the Public Service, amongst other training provided.



EHW implementation plans were successfully implemented and primarily focused on creating awareness for HIV and AIDS, health and wellness through internal communication platforms. As part of the Health and Wellness Preventative Programme, health-screening sessions were coordinated for employees to be assessed on body mass index, waist circumference, blood pressure, cholesterol levels, blood sugar levels, voluntary HCT, neck and shoulder massage. Condoms were distributed throughout the department. Psychosocial counselling services were provided to employees through a health and wellness service provider.

The GCIS Gender Equality and Job Access Strategic Framework Implementation Plan were successfully implemented. Focus was on empowering women, employees with disabilities, creating awareness on GBVF and promoting reasonable accommodation for employees with disabilities.

### 3. HR OVERSIGHT STATISTICS

#### 3.1. Personnel-related expenditure

The following tables summarises the final audited personnel related expenditure by programme and by salary bands. In particular, it provides an indication of the amount spent on:

- personnel; and
- salaries, overtime, homeowner’s allowances and medical aid.





**Table 3.1.1 Personnel expenditure by programme for the period 1 April 2022 and 31 March 2023**

Programme	Total expenditure	Personnel expenditure	Training expenditure	Professional and special services expenditure	Personnel expenditure as a % of total expenditure	Average personnel cost per employee
	(R'000)	(R'000)	(R'000)	(R'000)		(R'000)
Administration	188 485	78 779	863	0	41,80	567
Content Processing and Dissemination	405 525	98 933	0	0	22,40	446
Intergovernmental Coordination and Stakeholder Management	129 895	108 830	0	0	83,80	608
<b>TOTAL</b>	<b>723 905</b>	<b>286 542</b>	<b>0</b>	<b>0</b>	<b>39,60</b>	<b>531</b>

**Table 3.1.2 Personnel costs by salary band for the period 1 April 2022 and 31 March 2023**

Salary band	Personnel expenditure (R'000)	% of total personnel cost	No. of employees	Average personnel cost per employee (R'000)
Lower skilled (levels 1-2)	342	0,10	2	171
Skilled (levels 3-5)	11 252	3,80	43	261
Highly skilled production (levels 6-8)	55 188	18,70	134	411
Highly skilled supervision (levels 9-12)	142 025	48,20	197	720
Senior and Top Management (levels 13-16)	71 506	24,20	52	1 375
Contract (levels 3-5)	0	0	0	0
Contract (levels 6-8)	411	0,10	1	411
Contract (levels 9-12)	926	0,30	1	926
Contract other	4 893	1,70	49	99
Periodical remuneration	0	0	0	0
<b>TOTAL</b>	<b>286 542</b>	<b>97,20</b>	<b>479</b>	<b>598</b>

**Table 3.1.3 Salaries, Overtime, Home Owners Allowance and Medical Aid by programme for the period 1 April 2022 to 31 March 2023.**

Programme	Salaries		Overtime		Home Owners Allowance		Medical Aid	
	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Corporate Services	66 703	83,00	83	0,10	1 968	2,40	3 233	4,00
Content Processing and Dissemination	84 314	84,30	919	0,90	1 624	1,60	3 599	3,60
Intergovernmental Coordination and Stakeholder Management	92 736	81,00	45	0,00	2 170	1,90	4 309	3,80
<b>TOTAL</b>	<b>243 753</b>	<b>82,70</b>	<b>1047</b>	<b>0,40</b>	<b>5 762</b>	<b>2,00</b>	<b>11 141</b>	<b>3,80</b>

**Table 3.1.4 Salaries, Overtime, Home Owners Allowance and Medical Aid by salary band for the period 1 April 2022 to 31 March 2023.**

Salary band	Salaries		Overtime		Home Owners Allowance		Medical Aid	
	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Skilled (levels 1-2)	262	76,60	1	0,30	0	0,00	51	14,90
Skilled (levels 3-5)	8 245	72,80	78	0,70	225	2,00	1 203	10,60
Highly skilled production (levels 6-8)	43 070	76,50	262	0,50	1853	3,30	4 098	7,30
Highly skilled supervision (levels 9-12)	122 521	82,60	658	0,40	3 261	2,20	5 258	3,50
SMS (levels 13-16)	64 040	88,10	0	0,00	423	0,60	531	0,70
Contract (levels 6-8)	411	87,80	0	0,00	0	0,00	0	0,00
Contract (levels 9-12)	820	88,20	0	0,00	0	0,00	0	0,00
Contract other	4 384	96,50	48	1,10	0	0,00	0	0,00
Periodical remuneration	0	0	0	0	0	0,00	0	0,00
<b>TOTAL</b>	<b>243 753</b>	<b>82,60</b>	<b>1 047</b>	<b>0,40</b>	<b>5 762</b>	<b>2,00</b>	<b>11 141</b>	<b>3,80</b>



### 3.2. Employment and vacancies

The tables in this section summarise the position with regard to employment and vacancies.

**Table 3.2.1 Employment and vacancies by programme as on 31 March 2023.**

Programme	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Administration	149	131	12,08	6
Content Processing and Dissemination	150	134	10,67	27
Intergovernmental Coordination and Stakeholder Management	176	163	7,39	18
<b>TOTAL</b>	<b>475</b>	<b>428</b>	<b>9,89</b>	<b>51</b>

**Table 3.2.2 Employment and vacancies by salary band as on 31 March 2023.**

Salary band	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Lower skilled (levels 1-2)	2	2	0,00	49
Skilled (levels 3-5)	48	45	6,25	0
Highly skilled production (levels 6-8)	145	130	10,34	1
Highly skilled supervision (levels 9-12)	221	199	9,95	1
Senior and Top Management (levels 13-16)	59	52	11,86	0
<b>TOTAL</b>	<b>475</b>	<b>428</b>	<b>9,89</b>	<b>51</b>



**Table 3.2.3 Employment and vacancies by critical occupations as on 31 March 2023.**

Critical occupation	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Administrative related, Permanent	7	5	28,57	0
Cleaners in offices workshops hospitals etc., Permanent	4	3	25,00	0
Client inform clerks (switchboard receipt inform clerks), Permanent	3	2	33,33	0
Communication and information related, Permanent	189	172	8,99	2
Finance and economics related, Permanent	8	8	0,00	0
Financial and related professionals, Permanent	12	10	16,67	0
Financial clerks and credit controllers, Permanent	5	5	0,00	0
Food services aids and waiters, Permanent	8	8	0,00	0
HR and organisational development and related professionals, Permanent	7	7	0,00	0
HR clerks, Permanent	9	9	0,00	0
HR related, Permanent	6	5	16,67	0
Language practitioners interpreters and other communication, Permanent	31	26	16,13	0
Library mail and related clerks, Permanent	2	1	50,00	0
Light vehicle drivers, Permanent	2	2	0,00	0
Logistical support personnel, Permanent	3	2	33,33	0
Material-recording and transport clerks, Permanent	13	13	0,00	0
Messengers porters and deliverers, Permanent	4	4	0,00	0
Other administration and related clerks and organisers, Permanent	21	20	4,76	0
Other administrative policy and related officers, Permanent	10	8	20,00	0
Other information technology personnel, Permanent	13	11	15,38	0
Printing and related machine operators, Permanent	0	0	0,00	0
Secretaries and other keyboard operating clerks, Permanent	52	48	7,69	0
Security officers, Permanent	2	2	0,00	0
Senior managers, Permanent	59	52	11,86	0
Trade labourers, Permanent	5	5	0,00	0
Basic training Non-permanent	0	0	0	49
<b>TOTAL</b>	<b>475</b>	<b>428</b>	<b>9,89</b>	<b>51</b>

### 3.3 Filling of SMS posts.

**Table 3.3.1 SMS post information as on 31 March 2023.**

SMS Level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
DG/Head of Department (HoD (Salary level 16))	1	0	0	1	100
Salary level 15	3	3	100	0	0
Salary level 14	14	12	85,71	2	14,29
Salary level 13	41	37	90,24	4	9,76
<b>TOTAL</b>	<b>59</b>	<b>52</b>	<b>88,14</b>	<b>7</b>	<b>11,86</b>

**Table 3.3.2 SMS post information as on 30 September 2022.**

SMS Level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
DG/HoD (Salary level 16)	1	1	100	0	0
Salary level 15	3	3	100	0	0
Salary level 14	14	13	92,86	1	7,14
Salary level 13	41	36	87,80	5	12,20
<b>TOTAL</b>	<b>59</b>	<b>53</b>	<b>89,83</b>	<b>6</b>	<b>10,17</b>

**Table 3.3.3 Advertising and filling of SMS posts for the period 1 April 2022 to 31 March 2023.**

SMS Level	Advertising	Filling of posts	
	Number of vacancies per level advertised in six months of becoming vacant	Number of vacancies per level filled in six months of becoming vacant	Number of vacancies per level not filled in six months but filled in 12 months
DG/HoD	1	0	0
Salary level 16	0	0	0
Salary level 15	0	0	0
Salary level 14	2	0	0
Salary level 13	6	0	0
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>0</b>

**Table 3.3.4 Reasons for not having complied with the filling of funded vacant SMS – Advertised within six months and filled within 12 months after becoming vacant for the period 1 April 2022 to 31 March 2023**

Reasons for vacancies not advertised within six months
None

Reasons for vacancies not filled within 12 months
CoE budget constraints

**Table 3.3.5 Disciplinary steps taken for not complying with the prescribed time frames for filling SMS posts within 12 months for the period 1 April 2022 to 31 March 2023.**

Reasons for vacancies not advertised within six months
None

Reasons for vacancies not filled within six months
None

### 3.4. Job evaluation

**Table 3.4.1 Job evaluation by salary band for the period 1 April 2022 to 31 March 2023.**

Salary band	Number of posts on approved establishment	Number of Jobs Evaluated	% of posts evaluated by salary bands	Posts Upgraded		Posts downgraded	
				Number	% of posts evaluated	Number	% of posts evaluated
Lower skilled (levels 1-2)	0	0	0	0	0	0	0
Skilled (levels 3-5)	0	0	0	0	0	0	0
Highly skilled production (levels 6-8)	0	0	0	0	0	0	0
Highly skilled supervision (levels 9-12)	0	0	0	0	0	0	0
SMS Band A	0	0	0	0	0	0	0
SMS Band B	0	0	0	0	0	0	0
SMS Band C	0	0	0	0	0	0	0
SMS Band D	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

The following table provides a summary of the number of employees whose positions were upgraded due to their post being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

**Table 3.4.2 Profile of employees whose positions were upgraded due to their posts being upgraded for the period 1 April 2022 to 31 March 2023.**

Gender	African	Asian	Coloured	White	Total
Female	0	0	0	0	0
Male	0	0	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Employees with a disability	0
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The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

**Table 3.4.3 Employees with salary levels higher than those determined by job evaluation by occupation for the period 1 April 2022 to 31 March 2023.**

Total number of employees whose salaries exceeded the grades determine by job evaluation	0
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**Table 3.4.4 Profile of employees who have salary levels higher than those determined by job evaluation for the period 1 April 2022 to 31 March 2023.**

Total number of employees whose salaries exceeded the grades determine by job evaluation	0
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### 3.5. Employment changes

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band and critical occupations (see definition in notes below).

**Table 3.5.1 Annual turnover rates by salary band for the period 1 April 2022 to 31 March 2023.**

Salary band	Number of employees at beginning of period - 1 April 2022	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Lower skilled (levels 1-2)	2	0	0	0,00
Skilled (levels 3-5)	46	3	3	6,52
Highly skilled production (levels 6-8)	137	3	9	6,57
Highly skilled supervision (levels 9-12)	202	6	11	5,94
SMS Band A	1	0	1	100,00
SMS Band B	3	0	0	0,00
SMS Band C	13	0	1	7,69
SMS Bands D	37	2	2	5,41
Total for permanent	441	14	27	6,12
Contracts	38	37	25	65,79
<b>TOTAL</b>	<b>479</b>	<b>51</b>	<b>52</b>	<b>10,32</b>

**Table 3.5.2 Annual turnover rates by critical occupation for the period 1 April 2022 to 31 March 2023.**

Critical occupation	Number of employees at beginning of period-April 2022	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Administrative related, Permanent	6	1	2	33,33
Cleaners in offices workshops hospitals etc., Permanent	2	1	0	0,00
Client inform clerks (switchboard receipt inform clerks), Permanent	3	0	1	33,33
Communication and information related, Permanent	173	5	4	2,31
Finance and economics related, Permanent	8	2	2	25,00

Financial and related professionals, Permanent	11	0	1	9,09
Financial clerks and credit controllers, Permanent	5	0	0	0,00
Food services aids and waiters, Permanent	8	0	0	0,00
HR and organisational development and related professionals, Permanent	7	0	0	0,00
HR clerks, Permanent	9	0	0	0,00
HR related, Permanent	5	0	1	20,00
Language practitioners interpreters and other communication, Permanent	28	1	3	10,71
Library mail and related clerks, Permanent	2	0	1	50,00
Light vehicle drivers, Permanent	2	0	0	0,00
Logistical support personnel, Permanent	3	0	1	33,33
Material-recording and transport clerks, Permanent	13	1	1	7,69
Messengers porters and deliverers, Permanent	4	0	1	25,00
Other administration and related clerks and organisers, Permanent	21	0	1	4,76
Other administrative policy and related officers, Permanent	9	0	1	11,11
Other IT personnel, Permanent	12	0	1	8,33
Printing and related machine operators, Permanent	0	0	0	0,00
Secretaries and other keyboard operating clerks, Permanent	49	0	1	2,04
Security officers, Permanent	2	0	0	0,00
Senior managers, Permanent	54	2	4	7,41
Trade labourers, Permanent	5	1	1	20,00
Basic training Non-permanent	38	37	25	65,79
<b>TOTAL</b>	<b>479</b>	<b>51</b>	<b>52</b>	<b>10,86</b>

The table below identifies the major reasons why staff left the department.

**Table 3.5.3 Reasons why staff left the department for the period 1 April 2022 to 31 March 2023.**

Termination Type	Number	% of total resignations
Death	2	3,85
Resignation	14	26,92
Expiry of contract	25	48,08
Dismissal – operational changes	0	0,00
Dismissal – misconduct	0	0,00
Dismissal – inefficiency	0	0,00
Discharged due to ill-health	1	1,92
Retirement	6	11,54
Transfer to other public service departments	4	7,69
Other	0	0,00
<b>TOTAL</b>	<b>52</b>	<b>100,00</b>
Total number of employees who left as a % of total employment	10,86	





**Table 3.5.4 Promotions by critical occupation for the period 1 April 2022 to 31 March 2023.**

Critical occupation	Employees 1 April 2022	Promotions to another salary level	Salary level promotions as a % of employees by occupation	Progressions to another notch within a salary level	Notch progression as a % of employees by occupation
Administrative related, Permanent	6	1	16,67	3	50,00
Cleaners in offices workshops hospitals etc., Permanent	2	0	0,00	2	100,00
Client inform clerks(switchboard receipt inform clerks), Permanent	3	0	0,00	2	66,67
Communication and information related, Permanent	173	4	2,31	134	77,46
Finance and economics related, Permanent	8	0	0,00	6	75,00
Financial and related professionals, Permanent	11	0	0,00	11	100,00
Financial clerks and credit controllers, Permanent	5	0	0,00	2	40,00
Food services aids and waiters, Permanent	8	0	0,00	6	75,00
HR and organisational development and related professionals, Permanent	7	0	0,00	6	85,71
HR clerks, Permanent	9	0	0,00	8	88,89
HR related, Permanent	5	0	0,00	5	100,00
Language practitioners interpreters and other communication, Permanent	28	0	0,00	20	71,43
Library mail and related clerks, Permanent	2	0	0,00	1	50,00
Light vehicle drivers, Permanent	2	0	0,00	1	50,00
Logistical support personnel, Permanent	3	0	0,00	1	33,33
Material-recording and transport clerks, Permanent	13	0	0,00	4	30,77
Messengers porters and deliverers, Permanent	4	0	0,00	1	25,00
Other administration and related clerks and organisers, Permanent	21	0	0,00	12	57,14
Other administrative policy and related officers, Permanent	9	0	0,00	7	77,78
Other information technology personnel, Permanent	12	0	0,00	7	58,33
Printing and related machine operators, Permanent	0	0	0,00	0	0,00
Secretaries and other keyboard operating clerks, Permanent	49	0	0,00	34	69,39
Security officers, Permanent	2	0	0,00	1	50,00
SMS, Permanent	54	0	0,00	30	55,56
Trade labourers, Permanent	5	0	0,00	1	20,00
<b>TOTAL</b>	<b>441</b>	<b>5</b>	<b>1,13</b>	<b>305</b>	<b>69,16</b>

**Table 3.5.5 Promotions by salary band for the period 1 April 2022 to 31 March 2023.**

Salary Band	Employees 1 April 2022	Promotions to another salary level	Salary bands promotions as a % of employees by salary level	Progressions to another notch within a salary level	Notch progression as a % of employees by salary bands
Lower skilled (levels 1-2)	2	0	0,00	0	0,00
Skilled (levels 3-5)	46	0	0,00	21	45,65
Highly skilled production (levels 6-8)	137	1	0,73	104	75,91
Highly skilled supervision (levels 9-12)	202	4	1,98	150	74,26
Senior Management (levels 13-16)	54	0	0,00	30	55,56
<b>TOTAL</b>	<b>441</b>	<b>5</b>	<b>1,13</b>	<b>305</b>	<b>69,16</b>

### 3.6. Employment Equity

**Table 3.6.1 Total number of employees (including employees with disabilities) in each of the following occupational categories as on 31 March 2023.**

Occupational category	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	17	1	1	4	20	3	4	2	52
Professionals	98	8	1	4	120	5	4	10	250
Technicians and associate professionals	7	0	0	0	12	0	0	0	19
Clerks	19	3	1	0	51	5	1	1	81
Service and sales workers	20	3	1	0	24	5	2	0	55
Labourer and related workers	6	0	0	0	10	2	0	1	19
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	3	0	0	0	0	0	0	0	3
Elementary occupations	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>170</b>	<b>15</b>	<b>4</b>	<b>8</b>	<b>237</b>	<b>20</b>	<b>11</b>	<b>14</b>	<b>479</b>
Employees with disabilities	8	2	0	1	5	0	0	0	16

**Table 3.6.2 Total number of employees (including employees with disabilities) in each of the following occupational bands as on 31 March 2023.**

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management, Permanent	0	0	0	1	2	0	0	0	3
Senior Management, Permanent	17	1	1	3	18	3	4	2	49
Professionally qualified and experienced specialists and mid-management, Permanent	78	7	2	3	93	4	4	8	199
Skilled technical and academically qualified workers, junior management, supervisors, foremen, Permanent	42	4	0	0	77	4	1	2	130
Semi-skilled and discretionary decision-making, Permanent	19	0	0	0	23	3	0	0	45
Unskilled and defined decision-making	0	0	0	0	0	1	0	1	2
Contract (SMS)	0	0	0	0	0	0	0	0	0
Contract (Professionally qualified)	0	0	0	0	1	0	0	0	1
Contract (Skilled, Technical)	0	0	0	0	0	0	1	0	1
Basic Training	15	3	2	0	22	5	2	0	49
<b>TOTAL</b>	<b>171</b>	<b>15</b>	<b>5</b>	<b>7</b>	<b>236</b>	<b>20</b>	<b>12</b>	<b>13</b>	<b>479</b>

**Table 3.6.3 Recruitment for the period 1 April 2022 to 31 March 2023.**

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	0	0	0	0	0	0	0	0	0
Senior Management	1	0	0	0	1	0	0	0	2
Professionally qualified and experienced specialists and mid-management	5	0	0	0	1	0	0	0	6
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	2	1	0	0	0	0	0	0	3
Semi-skilled and discretionary decision-making	1	0	0	0	2	0	0	0	3
Unskilled and defined decision-making	0	0	0	0	0	0	0	0	0
Basic training and contracts	10	2	1	0	16	5	3	0	37
<b>Total</b>	<b>19</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>20</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>51</b>
Employees with disabilities	0	2	0	0	2	0	0	0	4

**Table 3.6.4 Promotions for the period 1 April 2022 to 31 March 2023.**

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	0	0	0	0	0	0	0	0	0
Senior Management	0	0	0	0	0	0	0	0	0
Professionally qualified and experienced specialists and mid-management	1	1	0	0	2	0	0	0	4
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	1	0	0	0	0	0	0	0	1
Semi-skilled and discretionary decision-making	0	0	0	0	0	0	0	0	0
Unskilled and defined decision-making	0	0	0	0	0	0	0	0	0
Total Permanent	1	1	0	0	2	0	0	0	5
Employees with disabilities	0	1	0	0	0	0	0	0	1

**Table 3.6.5 Terminations for the period 1 April 2022 to 31 March 2023.**

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	0	0	0	0	1	0	0	0	1
Senior Management	2	0	0	0	0	0	1	0	3
Professionally qualified and experienced specialists and mid-management	5	0	0	0	6	0	0	0	11
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	2	0	0	0	6	0	0	1	9
Semi-skilled and discretionary decision-making	3	0	0	0	0	0	0	0	3
Unskilled and defined decision-making	0	0	0	0	0	0	0	0	0
Basic training and contracts	13	0	0	0	11	0	1	0	25
<b>TOTAL</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>52</b>
Employees with disabilities	0	0	0	0	0	0	0	0	0

**Table 3.6.6 Disciplinary action for the period 1 April 2022 to 31 March 2023.**

Disciplinary action	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Misconduct cases	2	0	0	0	2	1	1	0	6
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>6</b>



**Table 3.6.7 Skills development for the period 1 April 2022 to 31 March 2023.**

Occupational category	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	46	2	2	1	46	3	1	2	103
Professionals	113	8	4	6	140	9	6	7	293
Technicians and associate professionals	25	3	0	1	28	2	2	0	61
Clerks	26	0	0	0	35	0	0	2	63
Service and sales workers	0	0	0	0	0	0	0	0	0
Skilled agriculture and fishery workers	0	0	0	0	0	0	0	0	0
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	0	0	0	0	0	0	0	0	0
Elementary occupations	0	0	0	0	4	1		1	6
<b>TOTAL</b>	<b>209</b>	<b>13</b>	<b>5</b>	<b>8</b>	<b>253</b>	<b>15</b>	<b>9</b>	<b>12</b>	<b>526</b>
Employees with disabilities	4	0	0	1	3	0	0	0	8

**3.7. Signing of performance agreements by SMS members**

**Table 3.7.1 Signing of performance agreements by SMS members as on 31 May 2022.**

SMS Level	Total number of funded SMS posts	Total number of SMS members	Total number of signed performance agreements	Signed performance agreements as % of total number of SMS members
DG/HoD	1	1	1	100,00
Salary level 16	0	0	0	0
Salary level 15	3	3	3	100,00
Salary level 14	14	13	13	100,00
Salary level 13	41	36	36	100,00
<b>TOTAL</b>	<b>59</b>	<b>53</b>	<b>53</b>	<b>100,00</b>

**Table 3.7.2 Reasons for not having concluded performance agreements for all SMS members as on 31 May 2022.**

<b>Reasons</b>
None

**Table 3.7.3 Disciplinary steps taken against SMS members for not having concluded performance agreements as on 31 March 2023.**

<b>Reasons</b>
None

### 3.8. Performance rewards

The department did not grant performance rewards during the year under review. The information is presented in terms of race, gender, disability, salary bands and critical occupations (see definition in notes below).

**Table 3.8.1 Performance rewards by race, gender and disability for the period 1 April 2022 to 31 March 2023.**

Race and Gender	Beneficiary Profile			Cost	
	Number of beneficiaries	Number of employees	% of total within group	Cost (R'000)	Average cost per employee
<b>African</b>	<b>0</b>	<b>381</b>	<b>0,00</b>	<b>0</b>	<b>0</b>
Male	0	159	0,00	0	0
Female	0	222	0,00	0	0
<b>Coloured</b>	<b>0</b>	<b>26</b>	<b>0,00</b>	<b>0</b>	<b>0</b>
Male	0	11	0,00	0	0
Female	0	15	0,00	0	0
<b>Indian</b>	<b>0</b>	<b>13</b>	<b>0,00</b>	<b>0</b>	<b>0</b>
Male	0	3	0,00	0	0
Female	0	10	0,00	0	0
<b>White</b>	<b>0</b>	<b>21</b>	<b>0,00</b>	<b>0</b>	<b>0</b>
Male	0	7	0,00	0	0
Female	0	14	0,00	0	0
<b>TOTAL</b>	<b>0</b>	<b>441</b>	<b>0,00</b>	<b>0</b>	<b>0</b>

**Table 3.8.2 Performance rewards by salary band for personnel below SMS for the period 1 April 2022 to 31 March 2023.**

Salary band	Beneficiary Profile			Cost		Total cost as a % of the total personnel expenditure
	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee	
Lower Skilled (Levels 1-2)	0	2	0,00	0,00	0	0,00
Skilled (level 3-5)	0	46	0,00	0,00	0	0,00
Highly skilled production (level 6-8)	0	137	0,00	0,00	0	0,00
Highly skilled supervision (level 9-12)	0	202	0,00	0,00	0	0,00
<b>TOTAL</b>	<b>0</b>	<b>387</b>	<b>0,00</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>

**Table 3.8.3 Performance rewards by critical occupation for the period 1 April 2022 to 31 March 2023.**

Critical occupation	Beneficiary Profile			Cost	
	Number of beneficiaries	Number of employees	% of total within occupation	Total cost (R'000)	Average cost per employee
Administrative related	0	6	0,00	0	0
Cleaners in offices workshops hospitals, etc.	0	2	0,00	0	0
Client inform clerks (switchboard receipt inform clerks)	0	3	0,00	0	0
Communication and information related	0	173	0,00	0	0
Finance and economics related	0	8	0,00	0	0
Financial and related professionals	0	11	0,00	0	0
Financial clerks and credit controllers	0	5	0,00	0	0
Food services aids and waiters	0	8	0,00	0	0
HR and organisational development, and related professionals	0	7	0,00	0	0
HR clerks	0	9	0,00	0	0
HR related	0	5	0,00	0	0
Language practitioners interpreters and other communication	0	28	0,00	0	0
Library mail and related clerks	0	2	0,00	0	0
Light vehicle drivers	0	2	0,00	0	0
Logistical support personnel, Permanent	0	3	0,00	0	0
Material-recording and transport clerks, Permanent	0	13	0,00	0	0
Messengers porters and deliverers	0	4	0,00	0	0
Other administration and related clerks and organisers	0	21	0,00	0	0
Other administrative policy and related officers	0	9	0,00	0	0
Other information technology personnel	0	12	0,00	0	0
Printing and related machine operators	0	0	0,00	0	0
Secretaries and other keyboard operating clerks, Permanent	0	49	0,00	0	0
Security officers	0	2	0,00	0	0
Senior managers	0	54	0,00	0	0
Trade labourers	0	5	0,00	0	0
<b>TOTAL</b>	<b>0</b>	<b>441</b>	<b>0,00</b>	<b>0</b>	<b>0</b>

**Table 3.8.4 Performance-related rewards (cash bonus), by salary band for SMS for the period 1 April 2022 to 31 March 2023.**

Salary band	Beneficiary Profile			Cost		Total cost as a % of the total personnel expenditure
	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee	
Band A	0	1	0,00	0,00	0	0,00
Band B	0	3	0,00	0,00	0	0,00
Band C	0	13	0,00	0,00	0	0,00
Band D	0	37	0,00	0,00	0	0,00
<b>TOTAL</b>	<b>0</b>	<b>54</b>	<b>0,00</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>

### 3.9. Foreign workers

The tables below summarise the employment of foreign nationals in the department in terms of salary band and major occupation.

**Table 3.9.1 foreign workers by salary band for the period 1 April 2022 to 31 March 2023.**

Salary band	1 April 2022		31 March 2023		Change	
	Number	% of total	Number	% of total	Number	% Change
SMS (levels 13-14)	0	0,00	0	0,00	0	0,00
Professionals and managers (levels 9-12)	0	0,00	0	0,00	0	0,00
<b>TOTAL</b>	<b>0</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>

**Table 3.9.2 foreign workers by major occupation for the period 1 April 2022 to 31 March 2023.**

Major occupation	1 April 2022		31 March 2023		Change	
	Number	% of total	Number	% of total	Number	% Change
SMS (levels 13-14)	0	0,00	0	0,00	0	0,00
Professionals and managers	0	0,00	0	0,00	0	0,00
<b>TOTAL</b>	<b>0</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>	<b>0</b>	<b>0,00</b>





### 3.10. Leave utilisation

**Table 3.10.1 Sick leave for the period 1 January 2022 to 31 December 2022.**

Salary band	Total days	% days with medical certification	Number of employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated cost (R'000)
Lower skills (levels 1-2)	19,00	94,70	2	0,50	10,00	10
Skilled (levels 3-5)	365,00	86,00	36	8,40	10,00	284
Highly skilled production (levels 6-8)	1 053,00	75,50	125	29,20	8,00	1 497
Highly skilled supervision (levels 9-12)	1 546,00	86,00	166	38,80	9,00	4 053
SMS (levels 13-16)	537,00	88,60	48	11,20	11,00	2 588
Contract (levels 6-8)	12,00	75,00	4	0,90	3,00	18
Contract (levels 9-12)	7,00	42,90	1	0,20	7,00	20
Basic training	199,00	60,80	46	10,70	4,00	85
<b>TOTAL</b>	<b>3 737,00</b>	<b>82,00</b>	<b>428</b>	<b>100,00</b>	<b>9,00</b>	<b>8 555</b>

**Table 3.10.2 Disability leave (temporary and permanent) for the period 1 January 2022 to 31 December 2022.**

Salary band	Total days	% days with medical certification	Number of employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated cost (R'000)
Lower skilled (levels 1-2)	0,00	0	0	0,00	0	0
Skilled (levels 3-5)	117,00	100,00	3	6,52	39,00	90
Highly skilled production (levels 6-8)	79,00	100,00	3	2,19	26,00	122
Highly skilled supervision (levels 9-12)	274,00	100,00	6	2,97	46,00	830
SMS (levels 13-16)	2,00	100,00	1	1,85	2,00	9
Contract (levels 6-8)	0,00	0,00	0	0,00	0,00	0,00
Contract (levels 9-12)	0,00	0,00	0	0,00	0,00	0,00
Basic training	0,00	0,00	0	0,00	0,00	0,00
<b>TOTAL</b>	<b>472,00</b>	<b>100,00</b>	<b>13</b>	<b>2,95</b>	<b>36,00</b>	<b>1 050</b>

**Table 3.10.3 Annual Leave for the period 1 January 2022 to 31 December 2022.**

Salary band	Total days taken	Average number of employees using annual leave	Average per employee
Lower skilled (levels 1-2)	40	20	2
Skilled (levels 3-5)	1 108	25	45
Highly skilled production (levels 6-8)	3 446	24	142
Highly skilled supervision (levels 9-12)	5 372	26	208
SMS (levels 13-16)	1 418	26	55
Contract (levels 6-8)	60	10	6
Contract (levels 9-12)	18	9	2
Basic training	720	10	70
<b>Total</b>	<b>12 182</b>	<b>23</b>	<b>530</b>

**Table 3.10.4 Capped leave for the period 1 January 2022 to 31 December 2022.**

Salary band	Total days of capped leave taken	Number of employees using capped leave	Average number of days taken per employee	Average capped leave per employee as on 31 March 2023
Lower skilled (levels 1-2)	0	0	0	0
Skilled (levels 3-5)	0	0	0	51
Highly skilled production (levels 6-8)	0	0	0	26
Highly skilled supervision (levels 9-12)	0	0	0	26
Senior management (levels 13-16)	0	0	0	38
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>30</b>

The following table summarise payments made to employees as a result of leave that was not taken.

**Table 3.10.5 Leave pay-outs for the period 1 April 2022 to 31 March 2023.**

Reason	Total amount (R'000)	Number of employees	Average per employee (R'000)
Leave payout for 2020/21 due to non-utilisation of leave for the previous cycle	0	0	0
Capped leave payouts on termination of service for 2022/23	371	4	92
Current leave payout on termination of service for 2022/23	1 011	28	30
<b>Total</b>	<b>1 382</b>	<b>32</b>	<b>43</b>

**3.11. HIV and AIDS and health promotion programmes**

**Table 3.11.1 Steps taken to reduce the risk of occupational exposure.**

Units/categories of employees identified to be at high risk of contracting HIV and AIDS related diseases (if any)	Key steps taken to reduce the risk

**Table 3.11.2 Details of Health Promotion and HIV and AIDS programmes (tick the applicable boxes and provide the required information).**

Question	Yes	No	Details, if yes
1. Has the department designated a member of the SMS to implement the provisions contained in Part VI E of Chapter 1 of the PSR of 2001? If so, provide her/his name and position.	X		Director: Ms Thabile Zuma
2. Does the department have a dedicated unit or has it designated specific staff members to promote the health and well-being of your employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose.	X		<ul style="list-style-type: none"> <li>• Six</li> <li>• R375 000.00</li> </ul>
3. Has the department introduced an Employee Assistance or Health Promotion Programme for your employees? If so, indicate the key elements/services of this programme.	X		<ul style="list-style-type: none"> <li>• EHW service provider appointed.</li> <li>• Health screenings sessions</li> <li>• Wellness Bulletin.</li> <li>• Physical Wellness Programme.</li> </ul>
4. Has the department established (a) committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the PSR of 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent.	X		<ul style="list-style-type: none"> <li>• Ms Nomonde Mnu kwa – Chairperson: DDG:CS</li> <li>• Ms Linda Kaseke – Deputy Chairperson: Chief Director: HR</li> </ul> <p><b>Members</b></p> <ul style="list-style-type: none"> <li>• Ms Thabile Zuma- Pr1</li> <li>• Mr Avhasei Tshirangwana- Pr1</li> <li>• Mr Xikombiso Khosa- Pr1</li> <li>• Mr Kolani Neba- Pr1</li> <li>• Ms Middah Spaumer- Pr1</li> <li>• Mr Calvine Augustine- Pr2</li> <li>• Mr Thabo Myendeki- Pr.3</li> <li>• Mr Niko Allie- Pr 2</li> <li>• Ms Annalie Language-Pr3</li> <li>• Ms Delia Rossouw- Pr 3.</li> </ul>
5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices so reviewed.	X		HIV and AIDS and other diseases policy
6. Has the department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures.	X		<ul style="list-style-type: none"> <li>• The department has a policy on HIV and AIDS and other diseases policy and it addresses matters of discrimination.</li> <li>• Awareness is created on matters relating to HIV and AIDS.</li> <li>• Condoms are distributed.</li> </ul>

7. Does the department encourage its employees to undergo Voluntary Counselling and Testing? If so, list the results that you have achieved.	X		<ul style="list-style-type: none"> <li>Health screenings include HIV counselling and testing.</li> <li>123 employees tested for HIV and results were negative.</li> </ul>
8. Has the department developed measures/indicators to monitor and evaluate the impact of its health promotion programme? If so, list these measures/indicators.	X		<ul style="list-style-type: none"> <li>The EHW committee monitors and evaluates the impact of the health programmes.</li> <li>Report from the EHW service provider is monitored and recommendations are implemented.</li> </ul>

**3.12. Labour relations**

**Table 3.12.1 Collective agreements for the period 1 April 2022 to 31 March 2023.**

Total number of collective agreements	0
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The following table summarises the outcome of disciplinary hearings conducted within the department for the year under review.

**Table 3.12.2 Misconduct and disciplinary hearings finalised for the period 1 April 2022 to 31 March 2023.**

Outcomes of disciplinary hearings	Number	% of total
Correctional counselling	0	00,00
Verbal warning	1	16,67
Written warning	1	16,67
Final written warning	0	00,00
Suspended without pay	0	00,00
Fine	0	00,00
Demotion	0	00,00
Dismissal	0	00,00
Not guilty	0	00,00
Case withdrawn	4	66,67
<b>TOTAL</b>	<b>6</b>	<b>100,00</b>

If there were no agreements, keep the heading and replace the table with the following:

Total number of disciplinary hearings finalised	0
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**Table 3.12.3 Types of misconduct addressed at disciplinary hearings for the period 1 April 2022 to 31 March 2023.**

Type of misconduct	Number	% of total
Unprofessional, disrespectful and discriminatory behaviour	0	0
Total	0	0

**Table 3.12.4 Grievances logged for the period 1 April 2022 to 31 March 2023.**

Grievances	Number	% of Total
Number of grievances resolved	1	100,00
Number of grievances not resolved	0	0,00
Total number of grievances lodged	1	100,00



**Table 3.12.5 Disputes logged with councils for the period 1 April 2022 to 31 March 2023.**

Disputes	Number	% of Total
Number of disputes upheld	0	0,00
Number of disputes dismissed	2	50,00
Pending disputes	2	50,00
Total number of disputes lodged	4	100,00

**Table 3.12.6 Strike actions for the period 1 April 2022 to 31 March 2023.**

Total number of persons working days lost	0
Total costs working days lost	0
Amount recovered as a result of no work no pay (R'000)	0

**Table 3.12.7 Precautionary suspensions for the period 1 April 2022 to 31 March 2023.**

Number of people suspended	0
Number of people whose suspension exceeded 30 days	0
Average number of days suspended	0
Cost of suspension (R'000)	0



### 3.13. Skills development

**Table 3.13.1 Training needs identified for the period 1 April 2022 to 31 March 2023.**

Occupational category	Gender	Number of employees as at 1 April 2021	Training needs identified at start of the reporting period			
			Learnerships	Skills programmes and other short courses	Other forms of training	Total
Legislators, senior officials and managers	Female	29	0	52	0	52
	Male	23	0	36	0	36
Professionals	Female	139	0	157	0	157
	Male	111	0	60	0	60
Technicians and associate professionals	Female	12	0	15	0	15
	Male	7	0	19	0	19
Clerks	Female	58	0	67	0	67
	Male	23	0	20	0	20
Service and sales workers	Female	31	0	2	0	0
	Male	24	0	2	0	2
Skilled agriculture and fishery workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and related trades workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and machine operators and assemblers	Female	0	0	1	0	1
	Male	3	0	1	0	1
Elementary occupations	Female	13	0	17	0	17
	Male	6	0	5	0	5
Subtotal	Female	282	0	311	0	311
	Male	197	0	143	0	143
<b>TOTAL</b>		<b>479</b>	<b>0</b>	<b>454</b>	<b>0</b>	<b>454</b>

**Table 3.13.2 Training provided for the period 1 April 2022 to 31 March 2023.**

Occupational category	Gender	Number of employees as at 1 April 2020	Training needs identified at start of the reporting period			
			Learnerships	Skills programmes and other short courses	Other forms of training	Total
Legislators, senior officials and managers	Female	29	0	52	0	52
	Male	23	0	51	0	51
Professionals	Female	139	0	162	0	162
	Male	111	0	131	0	131
Technicians and associate professionals	Female	12	0	32	0	32
	Male	7	0	29	0	29
Clerks	Female	58	0	37	0	37
	Male	23	0	26	0	26
Service and sales workers	Female	31	0	0	0	0
	Male	24	0	0	0	0
Skilled agriculture and fishery workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and related trades workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and machine operators and assemblers	Female	0	0	0	0	0
	Male	3	0	0	0	0
Elementary occupations	Female	13	0	6	0	6
	Male	6	0	0	0	0
Subtotal	Female	282	0	289	0	289
	Male	197	0	237	0	237
<b>TOTAL</b>		<b>479</b>	<b>0</b>	<b>526</b>	<b>0</b>	<b>526</b>

### 3.14. Injury on duty

The following tables provide basic information on injury on duty.

**Table 3.14.1 Injury on duty for the period 1 April 2022 to 31 March 2023.**

Nature of injury on duty	Number	% of total
Required basic medical attention only	3	100,00
Temporary Total Disablement	0	0
Permanent Disablement	0	0
Fatal	0	0
<b>TOTAL</b>	<b>3</b>	<b>100,00</b>

### 3.15. Utilisation of consultants

**Table 3.15.1 Report on consultant appointments using appropriated funds for the period 1 April 2022 to 31 March 2023.**

Project title	Total number of consultants that worked on project	Duration (work days)	Contract value in Rand
None	0	0	0

Total number of projects	Total individual consultants	Total duration work days	Total contract value in Rand
None	0	0	0

**Table 3.15.2 Analysis of consultant appointments using appropriated funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2022 to 31 March 2023.**

Project title	Percentage ownership by HDI groups	Percentage management by HDI groups	Number of consultants from HDI groups that work on the project
None	0	0	0

**Table 3.15.3 Report on consultant appointments using donor funds for the period 1 April 2022 to 31 March 2023.**

Project title	Total Number of consultants that worked on project	Duration (work days)	Donor and contract value in Rand
None	0	0	0

Total number of projects	Total individual consultants	Total duration work days	Total contract value in Rand
None	0	0	0

**Table 3.15.4 Analysis of consultant appointments using donor funds, in terms of HDIs for the period 1 April 2022 to 31 March 2023.**

Project title	Percentage ownership by HDI groups	Percentage management by HDI groups	Number of consultants from HDI groups that work on the project
None	0	0	0

### 3.16 Severance packages

**Table 3.16.1 Granting of employee initiated severance packages for the period 1 April 2022 to 31 March 2023.**

Salary band	Number of applications received	Number of applications referred to the MPSA	Number of applications supported by MPSA	Number of packages approved by department
Lower skilled (levels 1-2)	0	0	0	0
Skilled levels (3-5)	0	0	0	0
Highly skilled production (levels 6-8)	0	0	0	0
Highly skilled supervision (levels 9-12)	0	0	0	0
Senior management (levels 13-16)	0	0	0	0







# PART E:

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## PFMA COMPLIANCE REPORT



# 1. IRREGULAR, FRUITLESS AND WASTEFUL, UNAUTHORISED EXPENDITURE AND MATERIAL LOSSES

## 1.1. Irregular expenditure

### a) Reconciliation of irregular expenditure

Description	2022/2023	2021/2022
	R'000	R'000
Opening balance	7,778	280
Add: Irregular expenditure confirmed	7,311	7,629
Less: Irregular expenditure condoned	-	(6)
Less: Irregular expenditure not condoned and removed	-	(125)
Less: Irregular expenditure recoverable	-	-
Less: Irregular expenditure not recovered and written off	-	-
<b>Closing balance</b>	<b>15,089</b>	<b>7,778</b>

Total irregular expenditure at the end of the 2022/23 financial year amount to approximately R15,089 million, of which R7,311 million relate to 2022/23, R7,629 million to 2021/22 and R280 000 to 2020/21. All the cases are confirmed as irregular expenditure. It is anticipated that the process of condonement will be concluded by the end of the 2023/24 financial year. No irregular expenditure relating to media -buying campaigns occurred in the 2022/23 financial year.

The amount of 2021/22 is restated as per Note 28, Prior Period Error with R1,342 million that were not regarded as material adjustments during the 2021/22 audit review and R1,563 million corrections identified during 2022/23. Included in the in the total amount of irregular expenditure is confirmed irregular expenditure amounting to R200 000 relating to media buying communication campaigns of client departments that are not funded from GCIS voted funds in respect of the 2021/22 financial year.

Included in the total amount of irregular expenditure is R379 332 relating to media buying communication campaigns of client departments in respect of the 2020/21 financial year. Details of irregular expenditure are disclosed in Part E of the Annual Report.

### Reconciling notes

Description	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure that was under assessment	7,730	1,638
Irregular expenditure that relates to 2019/20 and identified in 2022/23	48	-
Irregular expenditure for the current year	7,311	6,140
<b>TOTAL</b>	<b>15,089</b>	<b>7,778</b>

### b) Details of current and previous year irregular expenditure (under assessment, determination and investigation)

Description <sup>1</sup>	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure under assessment	0	0
Irregular expenditure under determination	14,424	7,136
Irregular expenditure under investigation	665	642
<b>TOTAL<sup>2</sup></b>	<b>15,089</b>	<b>7,778</b>

*Include discussion here where deemed relevant.*

<sup>1</sup>Group similar items

<sup>2</sup>Total unconfirmed irregular expenditure (assessment), losses (determination), and criminal conduct (investigation)

**c) Details of current and previous year irregular expenditure condoned**

Description 1	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure condoned	-	6
<b>TOTAL</b>	<b>-</b>	<b>6</b>

Six thousand rand (R6 000) was condoned by Accounting Officer in 2021/22 financial year

**d) Details of current and previous year irregular expenditure removed - (not condoned)**

Description	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure NOT condoned and removed	-	125
<b>TOTAL</b>	<b>-</b>	<b>125</b>

Suppliers refunded GCIS an amount of R125 000 in 2021/22 financial year in relation to PPE items that were overcharged by suppliers.

**e) Details of current and previous year irregular expenditure recovered**

Description	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure recovered	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>

Include discussion here where deemed relevant.

**f) Details of current and previous year irregular expenditure written off (irrecoverable)**

Description	2022/2023	2021/2022
	R'000	R'000
Irregular expenditure written off	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>

Include discussion here where deemed relevant.

**Additional disclosure relating to Inter-institutional arrangements**

**g) Details of non-compliance cases where an institution is involved in an inter-institutional arrangement (where such institution is not responsible for the non-compliance)**

Description	
DoJ&CD	R92 280.00
DoJ&CD	R83 052.00
Department of Water and Sanitation	R14 000.00
DSAC	R390 000.00
<b>TOTAL</b>	<b>R579 332.00</b>

Included above is envisaged irregular expenditure of approximately R379 332 in respect of the 2020/21 financial year that is under investigation and relating to media buying communication campaigns of client departments that are not funded from GCIS-voted funds. Irregular expenditure under investigation relating to media-buying campaigns not funded by the GCIS for the 2021/22 financial year amount to approximately R200 000.





**c) Details of current and previous year fruitless and wasteful expenditure recovered**

Description	2022/2023	2021/2022
	R'000	R'000
Fruitless and wasteful expenditure recovered	-	-
<b>TOTAL</b>		

*Include discussion here where deemed relevant.*

**d) Details of current and previous year fruitless and wasteful expenditure not recovered and written off**

Description	2022/2023	2021/2022
	R'000	R'000
Fruitless and wasteful expenditure written off	-	-
<b>TOTAL</b>	-	-

*Include discussion here where deemed relevant.*

**e) Details of current and previous year disciplinary or criminal steps taken as a result of fruitless and wasteful expenditure**

Disciplinary steps taken
<b>TOTAL</b>

*Include discussion here where deemed relevant.*

**1.3. Unauthorised expenditure**

**a) Reconciliation of unauthorised expenditure**

Description	2022/2023	2021/2022
	R'000	R'000
Opening balance	4 406	4 406
Add: unauthorised expenditure confirmed	-	-
Less: unauthorised expenditure approved with funding	-	-
Less: unauthorised expenditure approved without funding	-	-
Less: unauthorised expenditure recoverable	-	-
Less: unauthorised not recovered and written off <sup>5</sup>	-	-
<b>Closing balance</b>	<b>4 406</b>	<b>4 406</b>

Two matters were recorded in the 2013/14 and 2014/15 financial years. Overspending of voted funds (R3,7 million) of the department occurred in 2013/14 due to the State Funeral of former President Nelson Mandela. Overspending of voted funds (R700 000) of the department occurred in 2014/15 due to the restructuring of Cabinet whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. National Treasury did a submission to the SCOPA - the department awaits the SCOPA resolution.

**Reconciling notes**

Description	2022/2023	2021/2022
	R'000	R'000
Unauthorised expenditure that was under assessment in 2013/14	3 696	3 696
Unauthorised expenditure that was under assessment in 2014/15	710	710
Unauthorised expenditure that relates to 2021/22 and identified in 2022/23	-	-
Unauthorised expenditure for the current year	-	-
<b>TOTAL</b>	<b>4 406</b>	<b>4 406</b>

<sup>5</sup>This amount may only be written off against available savings

**b) Details of current and previous year unauthorised expenditure (under assessment, determination, and investigation)**

Description <sup>6</sup>	2022/2023	2021/2022
	R'000	R'000
Unauthorised expenditure under assessment		
Unauthorised expenditure under determination		
Unauthorised expenditure under investigation		
<b>TOTAL<sup>7</sup></b>		

*Include discussion here where deemed relevant.*

**1.4. Additional disclosure relating to material losses in terms of Section 40(3)(b)(i) &(iii) of the PFMA of 1999**

**a) Details of current and previous year material losses through criminal conduct**

Material losses through criminal conduct	2022/2023	2021/2022
	R'000	R'000
Theft	41	86
Other material losses	34	12
Less: Recovered		
Less: Not recovered and written off	75	98
<b>TOTAL</b>	-	-

*All the cases were reported to the Theft and Loss Control Officer who conducted investigations and made submissions to the Theft and Losses Committee. After deliberations, the Theft and Losses Committee concluded by approving the write-off of the losses against the budget of the department.*

<sup>6</sup>Group similar items

<sup>7</sup>Total unconfirmed fruitless and wasteful expenditure (assessment), losses (determination), and criminal conduct (investigation)

**b) Details of other material losses**

Nature of other material losses	2022/2023	2021/2022
	R'000	R'000
Damage to rented vehicle	12	8
Flight No show	8	4
Salary over payment	14	-
<b>TOTAL</b>	<b>34</b>	<b>12</b>

*Include discussion here where deemed relevant and criminal or disciplinary steps taken by the institution.*

**c) Other material losses recovered**

Nature of losses	2022/2023	2021/2022
	R'000	R'000
(Group major categories, but list material items)		
<b>Total</b>		

*Include discussion here where deemed relevant.*

**d) Other material losses written-off**

Nature of losses	2022/2023	2021/2022
	R'000	R'000
Debts written-off	8	16
<b>TOTAL</b>	<b>8</b>	<b>16</b>

*Debts written-off relate to seven ex-employees. One official who had minor debt of R127 passed away while the tax debt of six interns were written-off at the end of their contract periods as they did not earn an income to settle the tax debt.*

## 2. LATE AND/OR NON-PAYMENT OF SUPPLIERS

Description	Number of invoices	Consolidated Value
		R'000
Valid invoices received	6 618	308 678
Invoices paid <b>within</b> 30 days or agreed period	6 561	300 585
Invoices paid <b>after</b> 30 days or agreed period	57	8 093
Invoices older than 30 days or agreed period ( <i>unpaid and without dispute</i> )	0	0
Invoices older than 30 days or agreed period ( <i>unpaid and in dispute</i> )	1	117

At the end of the year, 6 618 invoices to the value of R308,678 million were processed. Of these invoices processed, 6 561 invoices to the value of R300,585 million were paid within 30 days resulting in a payment rate of 99,1% versus the 100%. The invoices paid outside 30 days amounted to R8,093 million (57 invoices) and were thoroughly investigated and reported. The creditor payment period of 17 days was achieved, which reflected an improvement from 22,5 days recorded in the 2021/22 AGSA management letter.

The water shortages, load-shedding, and processing days lost due to unavailability of financial systems provided some difficulties for the department, resulting in only 0,9% of invoices (57 invoices worth R8,093 million) being not paid within 30 days. The payment processes were hampered by the closure of the facility and unavailability of financial systems. The department lost a significant number of processing days since some of the payment procedures were not fully automated and other transversal financial systems were inaccessible outside of the LAN/WAN environment. To address the issue of not paying suppliers within 30 days, the subprogramme rolled-out an invoice tracking system in conjunction with IM&T to overcome the issues faced by employees who approve invoices. Furthermore, the incompatibility of transversal systems for integration to provide end-to-end services is also challenges as some functions have to be done manually to complete the SCM processes.

### Disputed invoices

At the end of the year, one invoice to the value of R117 403,25 from Gemini Moon Trading 7 (Pty) Ltd (trading as XL Nexus) was disputed due to the fact that it was for damages to rented vehicle which was not supported by sufficient documentation. The invoice was referred back to the supplier to provide sufficient information and documentation to substantiate the claim.



## 3. SUPPLY CHAIN MANAGEMENT

### 3.1. Procurement by other means (media buying and general deviations)

Project description	Name of supplier	Type of procurement by other means	Contract number	Value of contract in Rands
PLL Thusong NISSC	KZN FM; Ugu; NN; Pongola; Icora; Umgugundlovu; Khwezi, Izwi Lomzansi	Deviation for media space	001/2022/2023	R60 000,00
Recruitment	Media24	Deviation for media space	002/2022/2023	R51 336,00
Recruitment	Media24	Deviation for media space	003/2022/2023	R193 936,00
National Service Points Campaign	Media24, Arena Holdings, Independent Newspapers and ESAT	Deviation for media space	004/2022/2023	R999 177,50
Human Rights Month	Arena Holdings and Media24	Deviation for media space	005/2022/2023	R358 742,59
Call for nominations	<i>City Press and Sunday Times</i>	Deviation for media space	006/2022/2023	R365 893,20
Presidential Imbizo Live Broadcast	Mosupatsela FM	Deviation for media space	007/2022/2023	R35 000,00
Nominations of candidates South African Veterinary Council	Arena Holdings and Media24	Deviation for media space	008/2022/2023	R136 045,00
DDM Presidential imbizo adverts for Mangaung	Mangaung issue (news alive) and <i>Free State Sun</i>	Deviation for media space	009/2022/2023	R9 836,60
Recruitment	Media24	Deviation for media space	010/2022/2023	R17 112,00
DoJ&CD HR recruitment	Arena Holdings	Deviation for media space	011/2022/2023	R35 552,25
PLL Free State: GBV, Woman's month, Heritage month	Mosupatsela FM and QwaQwa Radio	Deviation for media space	012/2022/2023	R60 000,00
DMV recruitment week 13	Arena Holdings and Media24	Deviation for media space	013/2022/2023	R61 220,25
SAPS recruitment week	Arena holdings and Media24	Deviation for media space	014/2022/2023	R265 287,75

IPID mandate campaign	Alfred Nzo; Isanjonisi; Kouga; LA FM; Link; Nkqubela; Oasis; PE; Vukani; GNCR; Hit; Icora FM; KZN; Maputaland; Megazone; North Coast; Nqubeko; Pongola; Radio Khwezi; Siyathuthuka; Ugu; Ukhahlamba; Uthungula; Vibe; Capital; Cummuter; EK FM; Impact; Lekoa; Kinsel; Rainbow; Sedibeng; Vaal; Westbury; Kaboesna; Riverside; Atlantis; Cape Pulpit; Eden; Heartbeat; Helderberg; Namakwaland; Radio 786; Whale Coast; WRFM; Baberton; Bushbuckridge; Inakekelo; Kanyamazane; Mkhondo; Alpha; Makhado; Moletsi; Tshepo ya Sechaba; Vuwani, Turf; Tubatse; Mmabatho; Moretele; Bojanala; Aganang; Bokene Bophirima; Modiri; SFM, Metsimoholo.	Deviation for media space	015/2022/2023	R1 278 000,00
DHA BABAS Pilot campaign	SABC, Primedia Broadcasting, Mediamark, The Space Station and ESAT	Deviation for media space	016/2022/2023	R965 739,30
Sate of World Population report campaign	SABC	Deviation for media space	017/2022/2023	R491 326,00
Driving Licence Card Deadline Reminder	SABC and ESAT	Deviation for media space	018/2022/2023 (B)	R990 424,85
National Service points campaign (Addendum)	Arena Holdings	Deviation for media space	019/2022/2023 (B)	R711 247,44
DWYPD Eastern Seaboard Campaign	United Stations and SABC Radio	Deviation for media space	018/2022/2023 (A)	R699 397,80
SAPS Recruitment	Media24	Deviation for media space	019/2022/2023 (A)	R25 668,00
Recruitment	Fundudzi Media ( <i>Sunday World</i> ) and Independent Newspapers (Talent 360 - <i>The Star</i> and <i>Pretoria News</i> )	Deviation for media space	020/2022/2023	R36 510,32
Recruitment	Fundudzi Media ( <i>Sunday World</i> ) and Independent Newspapers (Talent 360 - <i>The Star</i> and <i>Pretoria News</i> )	Deviation for media space	020/2022/2023	R36 510,32
Recruitment	Media24, Arena Holdings and Fundudzi Media	Deviation for media space	021/2022/2023	R99 774,00
Media 24	DoJ&CD HR Recruitment	Deviation for media space	022/2022/2023	R71 104,50

Outer boundary redetermination	<p><b>KwaZulu-Natal:</b> Ugu Radio; Goodnews Radio; Radio Ikhwesi; Umgungundlovu FM; Icora FM; Nqubeko; Abusekho Ubunzima; Icora; Inanda FM; Intokozo FM; KZN FM; Megazone; Nongoma FM; North Coast Radio; Nqubeko FM; Pongolo Radio; Radio khwezi; Siyathuthuka; Ukhahlamba; Uthungulu Youth Radio; Vibe FM.</p> <p><b>Eastern Cape:</b> La FM; WildCoast FM; LA FM; Link FM; Nqushwa FM; Oasis FM; PE FM; Isajonisi; Vukani FM; Alfred Nzo, Nkqubela FM.</p> <p><b>Gauteng:</b> Capital Live; Commuter FM; Cosmo FM; Eastwave FM; EK FM; Eldos FM; Impact FM; Lekoa FM; Rainbow FM; VaaL FM; Westbury FM; Deep South; Radio Kansel; Sedibeng FM.</p> <p><b>Western Cape:</b> Helderberg FM; MFM; Namakwaland; Radio 786; Whale Coast; Atlantis; Cape Pulpit; Eden; Heartbeat; WRFMMP; Bushbuckridge FM; Inakelo FM; Kanyamazane FM; Ligwa FM; Baberton Community Radio; Mash FM; Mkhondo FM; Moutse FM; Radio Alpha.</p> <p><b>Limpopo:</b> Makhado; Moletsi; Tshepo Ya Setshaba; Turf; Tubatse; Makopane.</p> <p><b>North West:</b> Bojanala Star; Aganang; Bodumedi; Modiri.</p> <p><b>Free State:</b> KS FM; Mestimahalo FM.</p> <p><b>Northern Cape:</b> Ulwazi, Revival.</p>	Deviation for media space	023/2022/2023	R640 000,00
Easter Road Safety Campaign	Gagasi FM; Mediamark; Motswako Media; MSG Sales; Primedia Broadcasting; SABC and United Stations	Deviation for media space	024/2022/2023	R2 716 443,85
DMV department services (MK Unity Conference)	SABC	Deviation for media space	025/2022/2023	R322 000,00
DSAC Freedom Month 2022	Gagasi FM; Mediamark; Motswako Media; MSG Sales; Primedia Broadcasting, SABC and United Stations	Deviation for media space	026/2022/2023	R3 191 730,69
IRSA Recruitment week 14	Arena Holdings and Media24	Deviation for media space	027/2022/2023	R136 045,00
UIF Recruitment week 14 (2022)	Arena holdings, Fundudzi Media, <i>Vuk'uzenzele</i> , <i>Mail and guardian</i> and Media24	Deviation for media space	028/2022/2023	R183 710,80
Call for Nominations	Arena holdings and Media24	Deviation for media space	034/2022/2023	R83 283,00

Milestones supplement	Arena Holdings, Independent Newspapers, Media24 and <i>Vuk'uzenzele</i>	Deviation for media space	035/2022/2023	R1 331 695,80
Final reminder for submission of ROEs (Washrooms)	Primedia Retail	Deviation for media space	036/2022/2023	R1 565 956,53
IPID Mandate Campaign	Gagasi FM, Heart FM, Mediamark, Motswako Media, MSG Group sales, Primedia Broadcasting, SABC United Nations and Yired	Deviation for media space	037/2022/2023	R12 778 321,30
ICT Service improvement and compliance (electronic screens)	Alive Advertising; Benya Media; Bhona Phandle; Bulldogs ADS; EsonaCommunications; Face First; Jaguar Movements; JBC Media Group; Kgonseng Tiling Enterprise; Mabale Consultancy; Media Led; Outdoor Network; Platinum Outdoor, Sllingshot Digital, Tractor Outdoor; Visual Advertising; Whoodoo media and XIB trend project media.  ICT service improvement and compliance (electronic screens)	Deviation for media space	038/2022/2023	R1 168 490,71
DWYPD Mpumalanga outreach campaign	SABC (Ikwekwezi FM) and United Nations (Rise FM)	Deviation for media space	039/2022/2023	R226 376,35
Community radio slots, for Presidential Imbizo May 2022	Voice of the Community, Mlhondo FM, Ligwa FM and Radio Alpha	Deviation for media space	040/2022/2023	R13 500,00
Recruitment Week 19	Media24	Deviation for media space	041/2022/2023	R25 668,00
Recruitment week 17spaper and Media24	Arena Holdings, <i>Mail &amp; Guardian</i> , Fundudzi Media, Independent New	Deviation for media space	042/2022/2023	R518 228,64
GCIS Budget Vote 17 May 2022	Overberg Radio; Radio 786; Radio Atlantis; Witzenberg FM; Radio KC; Radio Namakwaland; Radio West Coast and Radio Helderberg.	Deviation for media space	043/2022/2023	R60 843,55
Recruitment Week 19	Arena Holdings	Deviation for media space	044/2022/2023	R255 976,20
Budget Vote 2022 Campaign	Arena Holdings and Independent Newspapers	Deviation for media space	045/2022/2023	R560 883,95
Final Reminder for submission of ROEs (electronic screens)	Aisle Land; Alive Advertising; Benya Media; Bulldog Ads; Epic Outdoor; Huffing Post; Lwethu, Mabale Consultancy; Mzansi Live; Platinum Outdoor; Provantage; Outdoor Network; Tlali Management Consulting; Tractor and Visual Advertising.	Deviation for media space	046/2022/2023	R2 444 127,33
Final Reminder for submission of ROEs (Airport Screens)	Provantage Media Group	Deviation for media space	047/2022/2023	R997 499,65
Public Notice Week 19	Arena Holdings	Deviation for media space	048/2022/2023	R22 758,96



Presidential Imbizo live broadcast	Voice of the Community	Deviation for media space	049/2022/2023	R35 000,00
IPID Mandate Campaign (Production)	SABC Rap Studio	Deviation for media space	051/2022/2023	R129 214,00
Food and Mouth Media Campaign	MSG Group Sales and SABC	Deviation for media space	052/2022/2023	R699 470,25
Export Certificate Celebrations	CTP	Deviation for media space	053/2022/2023	R27 197,50
Recruitment 2021 (week 20)	Arena Holdings	Deviation for media space	054/2022/2023	R90 065,70
Africa Month	SABC Radio	Deviation for media space	055/2022/2023	R276 000,00
Budget Vote Campaign	SABC, eNCA, DStv, the Space Station and Arena Holdings	Deviation for media space	056/2022/2023	R760 961,40
Budget Vote 2022	<p><b>KwaZulu-Natal:</b> Ugu Radio; Goodnews Radio; Radio Ikhwesi; Umgungundlovu FM; Icora FM; Nqubeko; Abusekho Ubunzima; Inanda FM; Intokozo FM; KZN FM; Megazone; Nongoma FM; North Coast Radio; Nqubeko FM; Pongolo Radio; Radio Khwezi; Siyathuthuka; Ukhahlamba; Uthungulu Youth Radio; Vibe FM.</p> <p><b>Eastern Cape:</b> La FM; Wild Coast FM; LA FM; Link FM; Nqushwa FM; Oasis FM; PE FM; Isajonisi; Vukani FM; Alfred Nzo; Nkqubela FM.</p> <p><b>Gauteng:</b> Capital Live; Commuter FM; Cosmo FM; Eastwave FM; EK FM; Eldos FM; Impact FM; Lekoa FM; Rainbow FM; Vaal FM; Westbury FM; Deep South; Radio Kansel; Sedibeng FM.</p> <p><b>Western Cape:</b> Helderberg FM; MFM; Namakwaland; Radio 786; Whale Coast; Atlantis; Cape Pulpit; Eden; Heartbeat; WRFM.</p> <p><b>Mpumalanga:</b> Bushbuckridge FM; Inakelo FM; Kanyamazane FM; Ligwa FM; Barberton Community Radio; Mash FM; Mkhondo FM; Moutse FM; Radio Alpha.</p> <p><b>LMP:</b> Makhado, Moletsi, Tshepo Ya Setshaba, Turf, Tubatse, Makopane.</p> <p><b>NW:</b> Bojanala, Star, Aganang, Bodumedi, Modiri.</p> <p><b>FS:</b> KS FM, Mestimahalo FM.</p> <p><b>NC:</b> Ulwazi, Revival</p>	Deviation for media space	057/2022/2023	R564 000,00

Usage for COVID-19 vaccination and booster awareness campaign	Thabantsho, Tubatse, Moutse, Maruleng, Univen, Tshepo, Vision, Moletsi, Turf, Vuwani and Mokopane	Deviation for media space	058/2022/2023	R45 450,00
Department Services	Benya Media; Call it Creative; Global Touch; Provantage; S&M Star and Thloga Koneng	Deviation for media space	059/2022/2023	R997 884,00
Budget Vote	Mahikeng; Bosumedi; Bojanala; Life; Modiri; Star; Vaaltar; Aganang; Ratlou and Abundant Media.	Deviation for media space	060/2022/2023	R78 150,00
Recruitment	Media24	Deviation for media space	061/2022/2023	R65 025,60
Recruitment	Arena Holdings	Deviation for media space	062/2022/2023	R18 961,20
Recruitment (IRSA)	Arena Holdings and Media24	Deviation for media space	063/2022/2023	R81 627,00
Budget Vote 2022	Arena Holdings and Media24	Deviation for media space	064/2022/2023	R525 658,41
GCIS Budget Vote	Heart FM, Eden FM, Whale Coast FM, Worcester FM	Deviation for media space	065/2022/2023	R24 900,00
Export Certificate Celebrations (Addendum)	Media24	Deviation for media space	066/2022/2023	R48 139,00
Budget Vote Community Radio	<b>KwaZulu-Natal:</b> Nongoma FM; North Coast Radio; Ugu FM; Izwi Lomzansi FM. <b>Eastern Cape:</b> Link FM; Sajonisi; Inkonjae. <b>Gauteng:</b> Ekurhuleni; Sedibeng FM; Tshwane FM. <b>Western Cape:</b> Helderberg; Namakwaland; Eden. <b>Mpumalanga:</b> Bushbuckridge FM; Kanyamazane FM; Voice of Community Radio. <b>Limpopo:</b> Makhado; Skhukhune; Moletsi, Tubatse. <b>North West:</b> Mahikeng, Star, Mafisa. <b>Free State:</b> Mestimahalo FM; Masupatsela; QwaQwa. <b>Northern Cape:</b> Kaboesna.	Deviation for media space	067/2022/2025	R416 000,00
Call for nominations (Notice)	Media24 and Arena Holdings	Deviation for media space	068/2022/2023	R85 826,80
DHS Youth Month	Ggasi FM, Heat FM United Station, Radio 786, Inanda FM, PE FM	Deviation for media space	069/2022/2023	R740 712,21
Recruitment	Arena Holdings; Fundudzi Media; Independent Newspapers; Vuk'uzenzele, Media24	Deviation for media space	70/2022/2023	R282 250,80
Budget Vote	Arena Holdings	Deviation for media space	071/2022/2023	R350 694,30

Interviews and live reviews of campaigns	Heart Beat FM; Eden FM; Whale Coast FM; Radio Overberg; Radio 786; Radio Atlantis; WRFM; Paarl FM; Radio KC; Radio Namakwaland; RWC; Radio Helderberg and Radio 7441 FM.	Deviation for media space	072/2022/2023	R394 500,00
Recruitment Week 22	Arena Holdings	Deviation for media space	073/2022/2023	R142 209,00
Community Radio Programme	Vaal FM; Pheli FM; Lekia FM; Sedibeng FM; Commuter FM; Impact FM and Westbury FM	Deviation for media space	074/2022/2023	R57 890,00
Call For Nominations	Arena Holdings and Media24	Deviation for media space	075/2022/2023	R61 220,25
Recruitment 2022/23 (week24)	Media24	Deviation for media space	076/2022/2023	R54 188,00
Youth Month 2022 campaign (Addendum)	Nqubeko FM	Deviation for media space	077/2022/2023	R19 635,00
Tender advert week 22	Arena Holdings and media 24	Deviation for media space	078/2022/2023	R77 730,00
Babs Pilot Campaign Mall activations	SABC	Deviation for media space	079/2022/2023	R1 488 909,60
Awareness on Youth Month, Thusong services week ,Social ILLS and Heritage Month	KZN; Ugu Radio, Goodnews Radio, Radio Ikhwesi, Umgungundlovu FM, Icora FM, Nqubeko, Abusekho Ubunzima, Icora, Inanda FM, Intokozo FM, KZN FM, Megazone, Nongoma FM, North Coast Radio, Nqubeko FM, Pongolo Radio, Radio Khwezi , Siyathuthuka, Ukhahlamba, Uthungulu Youth Radio, Vibe FM	Deviation for media space	080/2022/2023	R149 800,00

Youth Month	<p><b>KZN;</b> Ugu Radio, Goodnews Radio, Radio Ikhwesi, Umgungundlovu FM, Icora FM, Nqubeko, Abusekho Ubunzima, Icora, Inanda FM, Intokozo FM, KZN FM, Megazone, Nongoma FM, North Coast Radio, Nqubeko FM, Pongolo Radio, Radio Khwezi , Siyathuthuka, Ukhahlamba , Uthungulu Youth Radio, Vibe FM.</p> <p><b>EC;</b> La FM, WildCoast FM ,LA FM, Link FM, Nqushwa FM,Oasis FM, PE FM, Isajonisi, Vukani FM, Alfred Nzo, Nkqubela FM.</p> <p><b>Gau:</b> Capital Live, Commuter FM, Cosmo FM, Eastwave FM, EK FM, Eldos FM, Impact FM, Lekoa FM, Rainbow FM, Vaal FM, Westbury FM, Deep South, Radio Kansel, Sedibeng FM.</p> <p><b>WC:</b> Helderberg FM, MFM , Namakwaland, Radio 786, Whale Coast, Atlantis, Cape Pulpit, Eden, Heartbeat, WRFM.</p> <p><b>MP:</b> Bushbuckridge FM, Inakelo FM, Kanyamazane FM, Ligwa FM, Baberton Community Radio, Mash FM,Mkhondo FM, Moutse FM, Radio Alpha.</p> <p><b>LMP:</b> Makhado, Moletsi, Tshepo Ya Setshaba,Turf, Tubatse, Makopane.</p> <p><b>NW:</b>Bojanala, Star, Aganang, Bodumedi, Modiri.</p> <p><b>FS:</b>KS FM, Mestimahalo FM.</p> <p><b>NC:</b> Ulwazi, Revival.</p>	Deviation for media space	081/2022/2023	R990 000,00
HR recruitment (Week 22)	Media24	Deviation for media space	082/2022/2023	R25 668,00
Youth Month 2022	Arena Holdings, Fundudzi Media and Media24	Deviation for media space	083/2022/2023	R262 280,96
Handover of Forestry Plantations	SABC Radio	Deviation for media space	084/2022/2023	R322 000,00
Bursary awards	Arena Holdings and Media24	Deviation for media space	085/2022/2023	R279 375,48
Environmental education and awareness (environmental awareness 2022)	Arena Holdings, Fundudzi Media, Independent Newspapers, Media24, <i>Vuk'uzenzele</i> , ETV, ESAT TV and SABC	Deviation for media space	086/2022/2023	R4 265 183,99
Community Radio station Usage for awareness campaigns	Mokopane FM, Makhado FM, Tubatse Radio, Waterberg, Mohodi Community radio, tshepo FM, Moletsi FM, Univen FM, Maruleng FM, Radio Turf and Vision FM	Deviation for media space	087/2022/2023	R69 350,00



Branding Campaign	Provantage Media Group, Benya Media, Mzasi Live and Haynow Media	Deviation for media space	088/2022/2023	R897 392,38
Quarter 1 And Quarter 2 radio programmes on DDM and service delivery progress	Ingwana FM, Kumkani FM, Forte FM, Ndlambe FM, Vukani FM, Takalani FMm, Ekhepini FM, Alfred Nzo Radio and Inkonjane FM	Deviation for media space	089/2022/2023	R117 500,00
Youth Month	Gagasi FM	Deviation for media space	090/2022/2023	R341 114,50
Tender Notice	Arena Holdings and Media24	Deviation for media space	091/2022/2023	R69 402,50
IRSA Recruitment week 24	Media24 and Arena Holdings	Deviation for media space	092/2022/2023	R204 067,50
Recruitment	Media24 and Arena Holdings	Deviation for media space	093/2022/2023	R130 603,20
Final reminder for submission of ROE's electronic screens	Alive Advertising; Benya Media; Bulldog Ads; Epic Outdoor; JBC Media; Kgonseng Tiling Enterprise; Lwethu; Mable Consultancy; Nodindwa Media; Placement; Platinum Outdoor; Reveel; S&M Star; Tractor outdoor; Visual Advertising Whoodoo MediaVXIB Trend.	Deviation for media space	094/2022/2023	R5 159 167,43
Final reminder for submission of ROE's (Bus Branding)	Blue Label One, Bona Phandle, Jorica Media and Communications, Tractor Outdoor, Million Milestone, and Uuka Connection	Deviation for media space	095/2022/2023	R1 463 300,00
National Service Points (Mall Advertising)	Benya Media, Esona Communications and Haynow	Deviation for media space	096/2022/2023	R1 030 170,00
Fraud and anti-corruption education and awareness radio	Pheli FM, Commuter FM, Impact FM, Open Heaven	Deviation for media space	097/2022/2023	R13 600,00
National Service Points (in taxi)	Tloga Khoneng and Global Touch	Deviation for media space	098/2022/2023	R1 978 878,00
Public Notice	Arena Holdings	Deviation for media space	099/2022/2023	R225 802,50
Recruitment	Arena Holdings	Deviation for media space	100/2022/2023	R32 355,30
Publication Of The Constitutional Court Order Notice	Media24 and Arena Holdings	Deviation for media space	101/2022/2023	R149 717,58
Umzimkhulu Imbizo and Service Fair OB	Nqubeko FM	Deviation for media space	102/2022/2023	R22 635,00
Recruitment Adverts Week 27	Arena Holdings and <i>Vuk'uzenzele</i>	Deviation for media space	103/2022/2023	R173 640,11
SABC Radio and DStv	Home Border Management Authority Campaign 2022	Deviation for media space	104/2022/2023 (A)	R1 459 120,00
GBV and Case Closed Campaign	Ingwane FM	Deviation for media space	104/2022/2023 (B)	R35 000,00

Tender Notice (Public Notice)	Arena Holdings	Deviation for media space	105/2022/2023	R29 756,25
Tender Notice Week 50	Arena Holdings and Media24	Deviation for media space	106/2022/2023	R50 352,72
Justice Recruitment 2022/2023	Media24	Deviation for media space	107/2022/2023	R65 025,60
CSP State of Policing Campaign	Arena Holdings	Deviation for media space	108/2022/2023	R37 375,00
National yellow fleet handover	SABC Radio	Deviation for media space	109/2022/2023	R276 000,00
Recruitment Week 27 (2022)	Arena Holdings and Media 24	Deviation for media space	110/2022/2023	R61 220,25
Home Boarder management Authority Campaign 2022	Media Mansion, Cape Town TV and SABC	Deviation for media space	111/2022/2023	R1 227 091,94
Community radio slots for GBV, Men and Woman's Month, Public Service Week, social ills and Heritage Month	Nqubeko FM, Ugu, Maputaland, Umgungundlovu.	Deviation for media space	112/2022/2023	R66 212,04
Recruitment adverts week 29	Media24	Deviation for media space	113/2022/2023	R65 025,60
Public Notice and Gazettes	Arena Holdings, Fundudzi Media and Media24	Deviation for media space	114/2022/2023	R92 391,00
Recruitment Week 28	Arena Holdings, <i>Mail &amp; Guardian</i> , Fundudzi Media, Independent Newspapers and Media24.	Deviation for media space	115/2022/2023	R356 525,76
Call For Proposals Job Creation Partnership	Arena Holdings	Deviation for media space	116/2022/2023	R74 950,56

<p>Geographical Names Change Campaign</p>	<p><b>KwaZulu-Natal:</b> Ugu Radio; Goodnews Radio; Radio Ikhwesi; Umgungundlovu FM; Icora FM; Nqubeko; Abusekho Ubunzima; Inanda FM; Intokozo FM; KZN FM; Megazone; Nongoma FM; North Coast Radio; Nqubeko FM; Pongolo Radio; Radio Khwezi; Siyathuthuka; Ukhahlamba; Uthungulu Youth Radio; Vibe FM.</p> <p><b>Eastern Cape:</b> La FM; Wild Coast FM; LA FM; Link FM; Nqushwa FM; Oasis FM; PE FM; Isajonisi; Vukani FM; Alfred Nzo; Nkqubela FM.</p> <p><b>Gauteng:</b> Capital Live; Commuter FM; Cosmo FM; Eastwave FM; EK FM; Eldos FM; Impact FM; Lekoa FM; Rainbow FM; Vaal FM; Westbury FM; Deep South; Radio Kansel; Sedibeng FM;</p> <p><b>Western Cape:</b> Helderberg FM; MFM; Namakwaland; Radio 786; Whale Coast; Atlantis; Cape Pulpit; Eden; Heartbeat; WRFM</p> <p><b>Mpumalanga:</b> Bushbuckridge FM; Inakelo FM; Kanyamazane FM; Ligwa FM; Baberton Community Radio; Mash FM; Mkhondo FM; Moutse FM; Radio Alpha.</p> <p><b>Limpopo:</b> Makhado; Moletsi; Tshepo Ya Setshaba; Turf; Tubatse; Makopane.</p> <p><b>North West:</b> Bojanala; Star; Aganang; Bodumedi; Modiri;</p> <p><b>Free State:</b> KS FM, Mestimahalo FM.</p> <p><b>Northern Cape:</b> Ulwazi, Revival.</p>	<p>Deviation for media space</p>	<p>117/2022/2023</p>	<p>R336 000,00</p>
<p>Presidential Imbizo And Ministerial Outreaches At Sedibeng District Municipality</p>	<p>Lekoa FM, Vaal FM and Sedibeng FM</p>	<p>Deviation for media space</p>	<p>118/2022/2023</p>	<p>R42 150,00</p>
<p>Small-scale Fisheries And Coastal Communities</p>	<p>Arena Holdings, Independent Newspapers and Media 24</p>	<p>Deviation for media space</p>	<p>119/2022/2023</p>	<p>R42 999,02</p>
<p>Final Reminder for Submission of ROE's (Static billboard)</p>	<p>Ad outpost Aligned Medi; BLK Mercury; Bona Phandle; Bahn Media; Rivoni Outdoor; S&amp;M Star; Ska Agency; SUMEP Outdoor; SKP Media; Tswalanang Media; Tractor Outdoor; Kwame Media; Kena Outdoor; Kemvest; Luvuo Media; Lefarm; Lwethu; Huffing Post; Platinum Media; Placement Media; Owakhe Media; Outdoor Network and Outsmart.</p>	<p>Deviation for media space</p>	<p>120/2022/2023</p>	<p>R6 114 980,16</p>

To create awareness on economic reconstruction and recovery, GBV and anti-corruption	Radio Riverside and Revival FM	Deviation for media space	121/2022/2023	R51 600,00
UIF Recruitment week 29 (2022)	Media24 and Fundudzi Media	Deviation for media space	122/2022/2023	R69 828,00
Recruitment Week 22	Arena Holdings	Deviation for media space	123/2022/2023	R66 364,20
Recruitment Week 30	Media24 and Fundudzi Media	Deviation for media space	124/2022/2023	R99 504,90
Small-scale fisheries and coastal communities (Radio)	<b>Eastern Cape:</b> Isajonisi; Link FM; Ngqushwa; Nkqubela; Oasis; PE FM; Voice of Matat. <b>KwaZulu-Natal:</b> Abusekho; GNCR, Maputaland; Megazone; Nongoma; North Coast; Rise FM; Siyathuka; Vibe; Radio Khwezi. <b>Western Cape:</b> 7441 FM; Eden; FMR; Helderberg; Radio NFM; Radio 786; RWC; Whale Coast FM; WRFM. <b>Northern Cape:</b> MFM, Radio Riverside.	Deviation for media space	125/2022/2023	R112 000,00
Recruitment Week 28	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	126/2022/2023	R166 290,00
Recruitment week 31	Arena Holdings	Deviation for media space	127/2022/2023	R255 976,20
Analogue switch-off (community slots)	Ekhephini FM; Inkonjane FM; Isajonisi Radio; Ngqushwa FM; Nkqubela FM; Voice of Matat; Ngqushwa FM; Nkqubela FM; Voice of Matata; Abagulusi Radio; Harry Gwala FM; Highway Radio; ICORA; Imbokodo FM; Maputaland Radio; Nguni FM; North Coast Radio; Nqubeko FM; Pongola Radio; Radio Khwezi; UThungulu Radio; Vibe FM; Zululand Radio; Deep South; Eastwave Radio; Eldos FM; Ekurhuleni FM; Lekker FM; Lekoa FM; Mams FM; Rainbow FM; Takalani FM; Kaboesna Ulwazi; Gamkaland; Tygerberg; VoC; Zebediela; Giyani; Sekhukhune Mphahlele FM; Tshepo ya Setshaba; Village FM; Mmabatho; Ratlou; Vaaltar; Kgatleng; Mosupatsela.	Deviation for media space	128/2022/2023	R1 152 000,00
Recruitment Week 30	Media24 and Fundudzi Media	Deviation for media space	129/2022/2023	R99 504,90
Public Notices and Gazettes	Media24 and Independent Newspapers	Deviation for media space	130/2022/2023	R61 903,24
Women's Month, Heritage Month, GBVF and Post-SoNA Community Radio Outside Broadcast	Kgatlang FM, Vaaltar FM, Village FM, Madibeng FM, Aganang Community radio station, Bodumedi FM and Modiri FM	Deviation for media space	131/2022/2023	R122 000,00
DEFPE Public	Arena Holdings and Media24	Deviation for media space	132/2022/2023 (A)	R54 165,00



Department Services (2022 Imbokodo Lecture) Campaign	Media Mark and Capital Live	Deviation for media space	132/2022/2023 (B)	R212 507,08
Women's Socio-Economic Empowerment and Advancement	<i>Mail &amp; Guardian</i>	Deviation for media space	133/2022/2023	R30 000,00
SAPS Recruitment Week 31	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	134/2022/2023	R461 685,40
Recruitment Week 34	Arena Holdings	Deviation for media space	135/2022/2023	R90 065,70
Tender Notice	Arena Holdings and Media24	Deviation for media space	136/2022/2023	R34 477,35
Employees' Campaign 2022	Media24, Arena Holdings, Fundudzi Media and Independent Newspapers	Deviation for media space	137/2022/2023	R767 312,36
RFI on Social Media requirements	Arena Holdings, Media24, <i>Mail &amp; Guardian</i> and Fundudzi Media	Deviation for media space	138/2022/2023	R108 605,00
DOJ- Thuthusela Care Centre Launch Campaign	SABC TV	Deviation for media space	139/2022/2023	R350 000,00
SAPS Mass Campaign 2022 (Commemoration Day)	SABC TV	Deviation for media space	140/2022/2003	R1 097 617,50
SAPS Mass Campaign 2022 (Commemoration Day)	Arena Holdings and Media 24	Deviation for media space	141/2022/2023	R74 464,80
Employees campaign 2022 (Community Radio)	Ekhephini FM; Inkonjane FM; Isajonisi Radio; Ngqushwa FM; Nkqubela FM; Voice of Matat; Ngqushwa FM; Nkqubela FM; Voice of Matata; Abagulusi Radio; Harry Gwala FM; Highway Radio; ICORA; Imbokodo FM; Maputaland Radio; Nguna FM; North Coast Radio; Nqubeko FM; Pongola Radio; Radio Khwezi; UThungulu Radio; Vibe FM; Zululand Radio; Deep South; Eastwave Radio; Eldos FM; Ekurhuleni FM; Lekker FM; Lekoa FM; Mams FM; Rainbow FM; Takalani FM; Kaboesna Ulwazi; Gamkaland; Tygerberg; VoC; Zebediela; Giyani; Sekhukhune Mphahlele FM; Tshepo ya Setshaba; Village FM; Mmabatho; Ratlou; Vaaltar; Kgatleng; Mosupatsela.	Deviation for media space	142/2022/2023	R864 000,00
Justice Recruitment 2022/2023	Media24	Deviation for media space	143/2022/2023	R65 025,60

Phone In Programme Series - Addendum	Ekhephini FM; Inkonjane FM; Isajonisi Radio; Ngqushwa FM; Nkqubela FM; Voice of Matat; Ngqushwa FM; Nkqubela FM; Voice of Matata; Abagulusi Radio; Harry Gwala FM; Highway Radio; Icora; Imbokodo FM; Maputaland Radio; Nguna FM; North Coast Radio; Nqubeko FM; Pongola Radio; Radio Khwezi; UThungulu Radio; Vibe FM; Zululand Radio; Deep South; Eastwave Radio; Eldos FM; Ekurhuleni FM; Lekker FM; Lekoa FM; Mams FM; Rainbow FM; Takalani FM; Kaboesna Ulwazi; Gamkaland; Tygerberg; VoC; Zebediela; Giyani; Sekhukhune Mphahlele FM; Tshepo ya Setshaba; Village FM; Mmabatho; Ratlou; Vaaltar; Kgatlang; Mosupatsela.	Deviation for media space	144/2022/2023	R2 520 000,00
Recruitment week 35	Media24, Arena Holdings and Independent newspapers	Deviation for media space	145/2022/2023	R75 632,83
Recruitment week 35 (Tech Man Division 2022)	Arena Holdings and Media24	Deviation for media space	146/2022/2023	R340 112,50
Recruitment (Internal Audit)	Arena Holdings, Media24, <i>Mail &amp; Guardian</i> and Fundudzi Media	Deviation for media space	147/2022/2023	R122 474,00
DHA Imbizo Campaign	SABC	Deviation for media space	148/2022/2023	R322 000,00
Digitalisation of Records	SABC, Media Mark, Motswako, Primedia Broadcasting, Gagasi FM, United Stations and Yired (Pty)	Deviation for media space	149/2022/2023	R1 612 287,88
SAPS Recruitment Gauteng week 34	Arena Holdings. Independent Newspapers and The Citizen	Deviation for media space	150/2022/2023	R94 824,63
Thusong annual week radio panel discussion	Nkomazi FM, K-FM, BCR FM, Voice of Matat	Deviation for media space	151/2022/2023	R53 000,00
Recruitment week 35 (NW 2022)	Media24	Deviation for media space	152/2022/2023	R77 004,00
Artisan Development Programme	SABC	Deviation for media space	153/2022/2023	R911 550,38
South African Nation Women In Transport	SABC Radio	Deviation for media space	154/2022/2023	R362 000,00
Public Notice And Gazettes	Arena Holdings	Deviation for media space	155/2022/2023	R20 700,00
Recruitment week (35 Free State)	Arena Holdings and Media24	Deviation for media space	156/2022/2023	R81 627,00
HR Recruitment (week 37)	Arena Holdings	Deviation for media space	157/2022/2023	R35 552,25
SAPS Recruitment 35 (Western Cape)	Media24 and Independent Newspapers	Deviation for media space	158/2022/2023	R128 364,22

Analogue Switch-Off (Community Slots) - Addendum	Voice of Matat; Kumkani; Kouga; Radio Khwezi; Inanda FM; Imbokodo FM; Harry Gwala; Maputaland Radio; Ugu Youth Radio; Kovsie; Star FM; City Youth Media; Westbury FM; Voice of Hope; BCR; MCR; SK FM; Zebediela FM; Maruleng FM; Kgatleng FM; Village FM; Heartbeat; Riverside.	Deviation for media space	159/2022/2023	R276 000,00
Final reminder for submission of ROEs (electronic screens) Addendum	Alive Advertising	Deviation for media space	160/2022/2023	R402 500,00
Final reminder for submission of ROEs (electronic screens) (Outdoor Network)	Outdoor Network	Deviation for media space	161/2022/2023	R476 100,00
Interview and live reads for GBV Economic Reconstruction, Local Government and Service Delivery, Transport Month, Thusong Week, Anti-Corruption, Job Creation And Unemployment, Health and Crime Prevention	Heart Beat FM; Whale Coast FM; Radio 786; Radio Atlantis; WRFM; LJ Projects (Paarl FM) ; Radio Namakwaland; Radio Gamkaland; 7441 FM and Radio Helderberg	Deviation for media space	162/2022/2023 (A)	R100 000,00
SAPS Recruitment week36 (Northern Cape)	Arena Holdings and Media24	Deviation for media space	162/2022/2023 (B)	R163 254,00
SAPS Recruitment (Forensic Services)	Arena Holdings and Media24	Deviation for media space	163/2022/2023	R122 440,50
SAPS Recruitment (HRM)	Arena Holdings and Media24	Deviation for media space	164/2022/2023	R122 441,50
SAPS Recruitment (week 36)	Arena Holdings and Media24	Deviation for media space	165/2022/2023	R104 742,00
Call For Nomination For Agricultural Produce Agents Council	Arena Holdings	Deviation for media space	166/2022/2023	R69 524,40
SAPS Recruitment (week 36) Mpumalanga	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	167/2022/2023	R134 694,90
Recruitment (Research)	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	168/2022/2023	R299 322,00
Recruitment Week 34 Forensic Services	Arena Holdings and Media24	Deviation for media space	169/2022/2023	R89 789,70
DFFE Public Notice	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	170/2022/2023	R84 318,00

Government Exhibition Day Marketing and Distribution	Gauteng News	Deviation for media space	171/2022/2023	R10 350,00
2022 October Transport Month	DStv Media Sales, ESAT, eTV and SABC	Deviation for media space	172/2022/2023	R1 017 389,67
DFFE Notice (False Bay)	Arena Holdings, Media24 and Independent Newspaper	Deviation for media space	173/2022/2023	R94 078,34
2022 October Transport Month	SABC Radio	Deviation for media space	174/2022/2023	R322 000,00
Recruitment Week 38	Media24 and Fundudzi Media	Deviation for media space	175/2022/2023	R99 504,90
IRSA Recruitment Week 36	Arena Holdings, Media24	Deviation for media space	176/2022/2023	R170 056,25
SAPS Recruitment (SCM)	Arena Holdings, Media24	Deviation for media space	177/2022/2023	R217 672,00
SAPS Recruitment (KZN)	Independent Newspapers	Deviation for media space	178/2022/2023	R44 607,12
Departmental Key Priority Communications (Digitisation dialogue)	SABC	Deviation for media space	179/2022/2023	R276 000,00
Artisan Development Programme - Community Radio	<p><b>KwaZulu-Natal:</b> Ugu Radio; Goodnews Radio; Radio Ikhwesi; Umgungundlovu FM; Icora FM; Nqubeko; Abusekho Ubunzima; Inanda FM; Intokozo FM; KZN FM; Megazone; Nongoma FM; North Coast Radio; Nqubeko FM; Pongolo Radio; Radio Khwezi; Siyathuthuka; Ukhahlamba; Uthungulu Youth Radio; Vibe FM.EC; La FM; Wild Coast FM; LA FM; Link FM; Nqushwa FM; Oasis FM; PE FM; Isajonisi; Vukani FM; Alfred Nzo; Nkqubela FM.</p> <p><b>Gauteng:</b> Capital Live; Commuter FM; Cosmo FM; Eastwave FM; EK FM; Eldos FM; Impact FM; Lekoa FM; Rainbow FM; Vaal FM; Westbury FM; Deep South; Radio Kansel; Sedibeng FM.</p> <p><b>Western Cape:</b> Helderberg FM; MFM; Namakwaland; Radio 786; Whale Coast; Atlantis; Cape Pulpit; Eden; Heartbeat; WRFM.</p> <p><b>Mpumalanga:</b> Bushbuckridge FM; Inakelo FM; Kanyamazane FM; Ligwa FM; Baberton Community Radio; Mash FM; Mkhondo FM; Moutse FM; Radio Alpha.</p> <p><b>Limpopo:</b> Makhado; Moletsi; Tshepo Ya Setshaba; Turf; Tubatse; Makopane.</p> <p><b>North West:</b> Bojanala; Star; Aganang; Bodumedi; Modiri.</p> <p><b>Free State:</b> KS FM, Mestimahalo FM.</p> <p><b>Northern Cape:</b> Ulwazi, Revival.</p>	Deviation for media space	180/2022/2023	R296 000,00



Labour Feature Articles Campaign 2022	Media24, Arena Holdings, Fundudzi Media, Independent Newspapers, <i>Vuk'uzenzele</i> and <i>The Citizen</i>	Deviation for media space	181/2022/2023	R2 612 344,51
Recruitment Week 37	Arena Holdings, <i>Mail &amp; Guardian</i>	Deviation for media space	182/2022/2023	R392 255,75
Recruitment (DPCI) Week38	Arena Holdings, <i>Mail &amp; Guardian</i> , Fundudzi Media and Media24	Deviation for media space	183/2022/2023	R671 494,20
2022 World Maritime Day Campaign	SABC	Deviation for media space	184/2022/2023	R1 127 000,00
Recruitment week 39	Media24 and Fundudzi Media	Deviation for media space	185/2022/2023	R34 144,90
PLL Free State Community Radio Campaign for Transport Month, GBVF, Economic Recovery, 16 Days of Activism, Disability Month, World Aids Day Message, Arrive Alive messages, Safer Holidays, Back to School, SoNA and Human Rights messages	Mosupatsela and QwaQwa FM	Deviation for media space	186/2022/2023	R60 000,00
Employees Campaign	SABC TV; SABC Radio; eTV; Gagasi FM; Primedia Broadcasting; Mediamark; Motswako Media; MSG Group Sales and United Stations.	Deviation for media space	187/2022/2023	R15 837 840,48
2022 World Maritime Day Campaign	Ekhephini FM; Ingwane FM; Inkonjane FM; Isanjonisi FM; Kouga FM; Nqqushwa FM; Nkqubela FM; Oasis FM; Vukani FM; Abusekho Ubunzima; GNCR; Hit FM; Inanda FM; Intokozo FM; NN Community Radio; North Coast Radio; Pongola FM; Siyathuthuka FM; Ukhahlamba FM; Umgungundlovu FM; Uthungulu Radio; Vibe FM; Riverside; 7441 FM; Gamkaland; Heartbeat; Helderberg; Namakwaland; Whale Coast; Worcester and WRFM.	Deviation for media space	188/2022/2023	R186 000,00
World Food Day	SABC	Deviation for media space	189/2022/2023	R322 000,00
DFFE Public Notice	Independent Newspapers and Media24	Deviation for media space	190/2022/2023	R55 807,42
Recruitment Week 41	Arena Holdings	Deviation for media space	191/2022/2023	R90 065,70
Information Regulator Recruitment Week 41	Arena Holdings and Media24	Deviation for media space	192/2022/2023	R122 440,50
Small-scale fisheries and coastal communities	Media24	Deviation for media space	193/2022/2023	R23 376,51

Eastern Cape Abalone Right Holders Consultation	Arena Holdings	Deviation for media space	194/2022/2023	R12 730,50
Public Notice Campaign	Media24	Deviation for media space	195/2022/2023	R43 166,40
2022 October Transport Month Campaign	Gagasi FM; Mediamark; Primedia Broadcasting; SABC Radio; SABC TV; eTV 30, DStv Media Sales; ESAT TV; ETV ICA and Media24	Deviation for media space	196/2022/2023	R2 062 763,24
World Food Day 2022	CTP and Media24	Deviation for media space	197/2022/2023	R667 694,75
Public Participation Process For NEMA	Arena Holdings	Deviation for media space	198/2022/2023	R15 525,00
Thusong Annual Week OB	Heart Beat FM	Deviation for media space	199/2022/2023	R11 500,00
Recruitment Notice	Arena Holdings	Deviation for media space	200/2022/2023	R41 641,50
Department of Home Affairs- Departmental Key Priority Communications Campaign	Cape Town TV, 1KZN, Mpumalanga (Bay TV) and Zellwood (Tshwane TV)	Deviation for media space	201/2022/2023	R1 556 950,00
HR Recruitment (Week 43) on behalf of the NPA	Arena Holdings	Deviation for media space	202/2022/2023	R118 507,50
Recruitment Week 43	Media24 and Fundudzi Media	Deviation for media space	203/2022/2023	R87 258,00
Consumer Education Campaign	Kurara FM; Revival FM; Sedibeng FM; Metsimaholo FM; Bojanala FM; Kgatleng FM	Deviation for media space	204/2022/2023	R314 216,25
Community Radio Station Usage for Career Expo led by Deputy Minister In The Presidency, Ms Thembi Siweya, At Hlanganani and Vuwani circuits; Vhembe District, Limpopo.	Makhado FM, Univen FM, Vhembe FM and Choice FM	Deviation for media space	205/2022/2023	R21 300,00
Community radio interviews to create awareness on 16 Days of Activism, GBV, Ethics and HIV	Commuter FM; Cosmo FM; Deep South FM; EK FM; Impact FM; Open Heaven FM; Lekoa FM and Pheli FM.	Deviation for media space	206/2022/2023	R54 800,00
Artisan Development Programme - Community Radio addendum	Ingwane; Inkonjane; Nkqubela; LA FM; Good News; Radio Sunny South; Ukhahlamba; Umgungundlovu; Cosmo; Lekoa; Radio Pulpit; Westbury; Sedibeng; Moutse; Inakekelo; Energy; Makhado; Moletsi; Botlokwa; Village; Modiri; ATLANTIS; FMR; Helderberg; 786; Whale Coast; Radio Riverside; NFM.	Deviation for media space	207/2022/2023	R112 000,00

Information Regulator promoting the Right of Access to Information	SABC (Rap Studios)	Deviation for media space	208/2022/2023	R51 439,50
Recruitment week 44	Media24 and Fundudzi	Deviation for media space	209/2022/2023	R99 504,90
Recruitment week 37	Arena Holdings, Media24, <i>Mail &amp; Guardian</i> and Fundudzi Media	Deviation for media space	210/2022/2023	R107 094,90
Employees Campaign 2022 (Community Radio) Addendum	Nguna FM; Radio Sunny South; Rise FM; Heartbeat FM; Radio Overberg; Ulwazi FM; Moutse FM; Tshepo FM; Sekhukhune FM; Vision FM; Kgatleng FM; Modiri FM.	Deviation for media space	211/2022/2023	R184 000,00
SAPS Mass Campaigns 2022 (Safer Festive Season)	SABC	Deviation for media space	212/2022/2023	R1 321 032,60
Recruitment Week 45	Media24 and Fundudzi Media	Deviation for media space	213/2022/2023	R99 504,90
DSD Programmes 2022/23	SABC Radio	Deviation for media space	214/2022/2023	R419 750,00
Office of the Legal Ombud	Media24 and INC	Deviation for media space	215/2022/2023	R101 806,74
Interview and live reads for GBV, Economic Reconstruction, Local Government and Service Delivery, Crime Prevention / Safer Holidays, Anti-Corruption, Disability Month, World AIDS Day, 16 Days of Activism and Health and Education	Heartbeat FM; Eden FM; Whale Coast FM; Radio Gamkaland; Radio 786; Radio Namakwaland; Paarl FM, Witzenberg; Helderberg; Radio Atlantis; 7441 FM; West Coast; Radio Overberg.	Deviation for media space	216/2022/2023	R195 000,00
Employees Campaign 2022 (Community Radio) Addendum 2	35 radio stations	Deviation for media space	217/2022/2023	R280 000,00
Public Notice (NEMA)	Arena Holdings	Deviation for media space	218/2022/2023 (A)	R84 274,45
DHS_Central Karoo Imbizo and Service Fair OB	Radio Gamkaland	Deviation for media space	218/2022/2023 (B)	R47 000,00
HR Recruitment Week 46	Arena Holdings	Deviation for media space	219/2022/2023 (A)	R35 552,25
City of Ekurhuleni Frontline Service Delivery Monitoring and Community Imbizo Outreach Programme	Kasie FM, EK FM	Deviation for media space	219/2022/2023 (B)	R12 200,00
Post Bank Recruitment Week 44	Arena Holdings and Media24	Deviation for media space	220/2022/2023	R250 792,00

DHA BABAS Pilot campaign	SABC	Deviation for media space	221/2022/2023	R1 488 909,60
Information Regulator_ Promoting the Right of Access to Information	Oasis FM; Vukani FM; Kumkani FM; Link FM; Good News; Capital Live; Commuter; Eastwave; Ekurhuleni; EK FM; Impact FM; Lekoa FM; Mams FM; Pheli FM; Rainbow FM; Radio Pulpit; Star FM; TUT FM; Riverside; NFM; Eden FM; Heartbeat FM; Helderburg; Namakwaland; Overberg; Radio 786; Cape Pulpit; Worcester; WRFM; Zibonele; Whale Coast FM; West Coast FM; Bushbuckridge; Barberton Community Radio; Kanyamazane; Ligwa; Moutse; Mkhondo; Radio Alpha; RFM; Jou Radio; Turf; Makhado; Sekhukhune; Tshepo Ya Setshaba; Tubatse; Mohodi; Botlokwa; Moletsi; Bokone Bophirima; Life Broadcasting; Mmabatho; Mafisa; Aganang; Modiri; Bojanala; KSFM; Kovsie FM; Metsimahalo FM.	Deviation for media space	222/2022/2023	R297 750,00
DWYPD 16 Days of Activism Launch Campaign 2022	SABC	Deviation for media space	223/2022/2023 (A)	R350 000,00
2022/23 Provincial Mid-Term Adjustment Budget	Aganang Community Radio Station; Bojanala FM; Life FM; Madibogo Community Radio Station; Mafisa FM; Mahikeng FM; Mmabatho FM; Moretele Community Radio; Star FM; Vaaltar FM; Village FM.	Deviation for media space	223/2022/2023 (B)	R105 000,00
Recruitment Week 47	Media24 and Fundudzi Media	Deviation for media space	224/2022/2023	R99 504,90
PostBank Recruitment Week 47	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	225/2022/2023	R168 498,00
DRAM 2022	SABC and eTV	Deviation for media space	226/2022/2023	R374 986,25
DoJ&CD_16 Days of Activism Launch Campaign 2022	Giyani Community Radio and Vhembe FM	Deviation for media space	227/2022/2023	R105 000,00
Recruitment Campaign	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	228/2022/2023	R99 774,00
16 Days of Activism Campaign 2022 Thohoyandou Event	SABC	Deviation for media space	229/2022/2023	R483 000,00
DCDT PC4IR 2022	SABC Radio; Adspace24; MSG; Media Mark; Arena Holdings; Independent Newspaper and Fundudzi Media	Deviation for media space	230/2022/2023	R709 257,69
Opening of Lusikisiki Office	SABC TV and SABC Radio	Deviation for media space	231/2022/2023	R1 058 000,00



DoJ&CD Community Imbizo	Abusekho Ubunzima; Highway Radio; Hit FM; Inanda; Imbokodo; Izwi Lomzansi; KZN FM; Maputaland Community Radio; North Coast Radio; Nqubeko; Radio Khwezi; Radio Sunny South; Rise FM; Ugu Youth Radio; Ukhahlamba; Umgungundlovu Radio; Uthungulu Radio; Vibe FM.	Deviation for media space	232/2022/2024	R188 000,00
Arena Holdings	Public notice and gazettes (Public Notice EAPASA II)	Deviation for media space	233/2022/2025	R17 069,22
Small-scale fisheries and Coastal	Independent Newspaper	Deviation for media space	234/2022/2026	R11 823,40
Arena Holdings and Media24	DoJ&CD Information Regulator Recruitment week 46	Deviation for media space	235/2022/2023	R122 440,50
Consumer Education Campaign Addendum	7441 FM and Radio Atlantis	Deviation for media space	236/2022/2023	R55 000,00
Postbank Recruitment Week 48	Arena Holdings, Media24 and Fundudzi	Deviation for media space	237/2022/2023	R269 031,00
Recruitment Week 48	Media24 and Fundudzi	Deviation for media space	238/2022/2023	R136 164,60
RTMC Recruitment	Arena Holdings	Deviation for media space	239/2022/2023	R69 524,40
Recruitment Week 48	Arena Holdings	Deviation for media space	240/2022/2023	R165 910,50
DHA Opening of Lusikisiki Office – Community Radio	Unitra Community Radio and Ingwane	Deviation for media space	241/2022/2023	R82 000,00
Travel Ready Festival Season Campaign	Primedia Broadcasting	Deviation for media space	242/2022/2023	R251 165,75
Environmental Education And Awareness (16 Days Of Activism Programme)	SABC Radio	Deviation for media space	243/2022/2023	R253 000,00
Internship Programme	Arena Holding	Deviation for media space	244/2022/2024	R142 209,00
Environmental education and awareness (16 Days of Activism programme)	Omolemo Trust (Revival FM)	Deviation for media space	245/2022/2025	R45 000,00
CSP State of Policing Campaign	Cape Media	Deviation for media space	246/2022/2023	R40 250,00
365 Days Arrive Alive Festival Season	eTV and SABC	Deviation for media space	247/2022/2023	R1 998 958,57
366 Days Arrive Alive Festival Season	SABC (Rap Studio)	Deviation for media space	248/2022/2023	R45 540,00

Information Regulator Promoting the right of Access to Information	SABC (Rap Studio)	Deviation for media space	249/2022/2024	R88 734,00
Travel Ready Festival Season Campaign	DStv media sales, ESAT, eTV and SABC	Deviation for media space	250/2022/2023	R747 249,65
UIF Benefits 2022	Arena Holdings and Media24	Deviation for media space	251/2022/2023	R756 715,18
UIF Benefits 2022	Arena Holdings and <i>Vuk'uzenzele</i>	Deviation for media space	252/2022/2023	R32 355,30
365 Days Arrive Alive Festival Season	GaGasi FM; Mediamark; Motswako Media; MSG Group Sales; Primedia Broadcasting; SABC, United Stations	Deviation for media space	253/2022/2023	R3 987 291,07
RTMC Recruitment Week 49	Media24	Deviation for media space	254/2022/2023	R20 534,40
Recruitment (DPCI) Week 48	Arena Holdings, Media24, <i>Mail &amp; Guardian</i> and Fundudzi Media	Deviation for media space	255/2022/2023	R157 492,50
Public Notice and Gazette (Public Notice on the Biodiversity Act)	Arena Holdings	Deviation for media space	256/2022/2023	R15 525,00
DoJ&CD Recruitment Week 2	Arena Holdings	Deviation for media space	257/2022/2023	R35 552,25
Promotion of International Scholarship	SABC	Deviation for media space	258/2022/2023	R273 217,00
DoJ&CD Justice Recruitment Week 49	Arena Holdings	Deviation for media space	259/2022/2023	R180 959,40
Recruitment HRM	Arena Holdings and Media24	Deviation for media space	260/2022/2023	R61 220,25
CACH 2023	Slingshot Digital	Deviation for media space	261/2022/2023	R440 000,00
Arena Holdings	HR Recruitment Week 4	Deviation for media space	262/2022/2023	R90 065,70
UIF Benefits Beneficiary Campaign	Arena Holdings and Media24	Deviation for media space	263/2022/2023	R309 669,70
Media24 and Fundudzi Media	DoJ&CD Recruitment Week 5	Deviation for media space	264/2022/2023	R39 278,25
Public Notice and Gazettes (Water Quality Guidelines For Marine Coastal Waters)	Arena Holdings and Media24	Deviation for media space	265/2022/2023	R224 669,34
Recruitment Week 4	Media24	Deviation for media space	266/2022/2023	R47 104,00
Post-SoNA radio interviews	Rainbow FM; Vaal FM; Open Heaven FM; Thetha FM; Cosmo FM; Commuter FM; Pheli FM; Impact FM.	Deviation for media space	267/2022/2023	R44 911,00
DOJ Recruitment Week 6	Arena Holdings	Deviation for media space	268/2022/2023	R90 065,70

Public notice and gazettes (Protected Trees)	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	269/2022/2023	R108 736,64
DoJ&CD Recruitment Week 7	Media24	Deviation for media space	270/2022/2023	R65 025,60
Public Notice and Gazettes (Protected Trees)	Arena Holdings, Media24 and Fundudzi Media	Deviation for media space	271/2022/2023	R518 946,8
GCIS Recruitment	Arena Holdings	Deviation for media space	272/2022/2023	R51 701,5
GCIS MAC Charter Council 2023	Media24, eNCA and Arena Holdings	Deviation for media space	273/2022/2023	R99 590,0
Peoples' Guide to the 2023 Budget	Inkonjane FM; Link FM; Izwi Lomzansi; Megazone; Ugu Youth Radio; Ekurhuleni FM; Sedibeng F; TUT FM; Revival; Kaboesna FM; Namakwaland; Radio 786; Bushbuckridge FM; Voice of Community; Mahodi FM; Giyani FM; Univen FM; Mahikeng; Bojanala FM; Koepel Stereo and Masupatsela.	Deviation for media space	274/2022/2023	R166 000,0
Recruitment Week 8	Media24 and Fundudzi Media	Deviation for media space	275/2022/2023	R45 177,75
Recruitment Week 3	Media24 and Arena Holdings	Deviation for media space	276/2022/2023	R81 627,00
CF Return of Earnings	SABC TV, eTV and DStv media sales	Deviation for media space	277/2022/2023	R4 986 400,00
CF Return of Earnings	Arena Holdings, ETV, Media24, The Citizen and Fundudzi Media	Deviation for media space	278/2022/2023	R2 051 864,50
Public Notice Realignment of Deeds Office	Arena Holdings, CTP and Media24	Deviation for media space	279/2022/2023	R796 614,93
DoJ&CD Human Rights Month 2023	SABC	Deviation for media space	280/2022/2023 A	R908 500,00
DHA Opening of Menlyn Office	Arena Holdings, Media24, Fundudzi Media, Mediamark, Primedia, YFM and SABC	Deviation for media space	280/2022/2023 B	R167 818,04
DHA Opening of Menlyn Office	Capital Live; Commuter Eastwave; EK FM; Ekurhuleni; Impact; Lekoa; Mams FM; Pheli FM; Radio Pulpit; Sedibeng; TUT; Westbury and TUT for OB.	Deviation for media space	281/2022/2023	R143 000,00
Recruitment	Media24 and Fundudzi Media	Deviation for media space	282/2022/2023	R114 450,30
Tender Notice	Arena Holdings and Media24	Deviation for media space	283/2022/2023	R37 477,35
National Agriculture Marketing Council	Arena Holdings	Deviation for media space	284/2022/2023	R48 990,00
IR Recruitment	Arena Holdings and Media24	Deviation for media space	285/2022/2023	R146 928,60

Community Imbizo in Rusternburg	Mafisa FM	Deviation for media space	286/2022/2023	R45 000,00
DoJ&CD Recruitment Week 10	Cape Town TV, 1KZN, Mpumalanga (Bay TV) and Zellwood (Tshwane TV)	Deviation for media space	287/2022/2023	R90 065,70
UIF_Teacher Assistant Campaign	Arena Holdings	Deviation for media space	288/2022/2023	R345 955,84
Recruitment Week 9 Service Ombud (2023)	Media24 and Fundudzi Media	Deviation for media space	289/2022/2023	R238 346,70
GCIS Recruitment	Kurara FM; Revival FM; Sedibeng FM; Metsimaholo FM; Bojanala FM; Kgatleng FM	Deviation for media space	290/2022/2023	R51 701,50
DSI Branding Campaign 2023	Makhado FM, Univen FM, Vhembe FM and Choice FM	Deviation for media space	291/2022/2023	R1 500 750,00
Public notices and gazettes (National Forests Act)	Commuter FM; Cosmo FM; Deep South FM; EK FM; Impact FM; Open Heaven FM; Lekoa FM and Pheli FM	Deviation for media space	292/2022/2023	R15 525,00
National yellow fleet handover	Ingwane; Inkonjane; Nkqubela; LA FM; Good News; Radio Sunny South; Ukhahlamba; Umgungundlovu; Cosmo; Lekoa; Radio Pulpit; Westbury; Sedibeng; Moutse; Inakekelo; Energy; Makhado; Moletsi; Botlokwa; Village; Modiri; Atlantis; FMR; Helderberg; 786; Whale Coast; Radio Riverside; NFM.	Deviation for media space	293/2022/2023	R253 000,00
RTMC Notice	SABC (Rap Studios)	Deviation for media space	294/2022/2023	R36 538,40
DoJ&CD Recruitment Week 11	Media24 and Fundudzi Media	Deviation for media space	295/2022/2023	R45 177,75
Recruitment Week 10	Arena Holdings, Media24, <i>Mail &amp; Guardian</i> and Fundudzi Media	Deviation for media space	296/2022/2023	R161 975,00
RTMC Recruitment Week 11	Nguna FM; Radio Sunny South; Rise FM; Heartbeat FM; Radio Overberg; Ulwazi FM; Moutse FM; Tshepo FM; Sekhukhune FM; Vision FM; Kgatleng FM; Modiri FM.	Deviation for media space	297/2022/2023	R25 668,00
DoJ&CD Human Rights Month 2023	SABC	Deviation for media space	298/2022/2023	R734 166,11
Realignment of Deeds Office	Media24 and Fundudzi Media	Deviation for media space	299/2022/2023	R20 451,60
DoJ&CD Recruitment (Magistrate Vacancies)	SABC Radio	Deviation for media space	300/2022/2023	R571 389,00
Public notices and gazettes (Heritage Convention Act)	Media24	Deviation for media space	301/2022/2023	R32 844,00
DSAC Human Rights Month 2023	SABC, Media24, Arena Holdings, ESAT (Pty) Limited	Deviation for media space	302/2022/2023	R1 488 713,41



Human Rights Month 2023	SABC, MSG Group	Deviation for media space	303/2022/2023	R1 978 466,33
OHSC Community Radio	<p><b>KwaZulu-Natal:</b> Harry Gwala FM; Highway Radio Marketing; Hit FM; Maputaland Community Radio; NN Community Radio; Radio Sunny South; Unitra Community Radio; Radio Ikhwesi; Umgungundlovu FM; Icora FM; Megazone; North Coast Radio; Pongolo Radio; Siyathuthuka; Ukhahlamba; Uthungulu Youth Radio.</p> <p><b>Eastern Cape:</b> Ekhephini FM; IFM, Inkonjane FM; Kouga FM; Kumkani FM; LA FM; Link FM; Oasis FM; Alfred Nzo; Nkqubela FM.</p> <p><b>Gauteng:</b> Ekurhuleni; Pheli FM; Poort FM; Radio Pulpit; Tshwane FM; Mams FM; Commuter FM; EK FM; Eldos FM; Impact FM; Lekoa FM; Rainbow FM; Vaal FM; Westbury FM; Sedibeng FM.</p>	Deviation for media space	304/2022/2023	R660 000,00
Arena Holdings	DOJ Recruitment Week 12	Deviation for media space	305/2022/2023	R90 065,70
SABC	2023 Easter Launch	Deviation for media space	306/2022/2023	R322 000,00
SABC, DStv, E-TV, ESAT TV	2023 Easter Road Safety Campaign	Deviation for media space	307/2022/2023	R2 570 697,64
SABC, eTV, Primedia Broadcasting	Environment Awareness 2023	Deviation for media space	308/2022/2023	R3 823 875,59
DOT 2023 Easter Launch Community Radio	Impact Radio	Deviation for media space	309/2022/2023	R20 550,00
2023 Easter Road Safety Campaign	Gagasi FM, Mediamark, MSG, Primedia Broadcasting, SABC	Deviation for media space	310/2022/2023	R2 128 200,00
Public notices and gazettes (Marine Sector Plan)	Arena Holdings, Media24	Deviation for media space	311/2022/2023	R131 236,62
Tender Notice	Arena Holdings, Media24	Deviation for media space	312/2022/2023	R37 477,35
DoJ&CD Recruitment Week 13	Arena Holdings	Deviation for media space	313/2022/2023	R90 065,70
Return of Earnings (ROE)	Gagasi FM, Mediamark, MSG, Primedia Broadcasting, SABC, Motswako, MSG Group Sales, United Station	Deviation for media space	314/2022/2023	R8 792 367,76
SharePoint Maintenance	DAC System	Deviation	Dev/001/2022/2023	R344 448,00
Zoom, Trend Micro, Veeam Backup Software, Patch Manager Licence.	AudioNote, Wire spread, AveS CyberSecurity, ITR Technology	Deviation	DEV/002/2022/2023	R1 800 000,00
UPS Maintenance	Master Power Technology	Deviation	DEV/004/2022/2023	R58 981,20

Marketing Research Foundation's (MRF) Audience Products Survey	Marketing Research Foundation	Deviation (Sole Service Provider)	DEV/005/2022/2023	R460 000,00
Subscription	IPSOS	Deviation (Sole Service Provider)	DEV/006/2022/2023	R373 750,00
Extension of the existing contract for MASC Solutions	MAC Solutions	Deviation (Sole Service Provider)	DEV/007/2022/2023	R23 480,70
Request to pay tax amount that was omitted on the existing deviation DEV/13/2020/2021	MAC Solutions	Deviation (Sole Service Provider)	DEV/008/2022/2023	R24 500,00
Renewal of nine SPSS software licences	IBM SPSS	Deviation (Sole Service Provider)	DEV/009/2022/2023	R414 703,63
Approval to use AVMARKS systems as a sole service provider for the repair and upgrade of our LTO tape-based archive systems	Avmark Systems	Deviation	DEV/010/2022/2023	R11 500,00
Repairs	Avmark Systems	Deviation	DEV/012/2022/2023	R5 101,40
SurveyMonkey (online survey network)	SurveyMonkey	Deviation	DEV/013/2022/2023	R5 999,00
Renewal of maintenance agreement for 10 teammate licences	PWC	Deviation (Sole Service Provider)	DEV/014/2022/2023	R65 818,17
IIA memberships	Institute of Internal Auditors	Deviation (Sole Service Provider)	DEV/016/2022/2023	R20 286,00
Routine Preventative Maintenance	MASC Solutions	Deviation (Sole Service Provider)	DEV/017/2022/2023	R364 528,65
Subscription to IPSOS	IPSOS	Deviation (Sole Service Provider)	DEV/018/2022/2023	R402 500,00
Sentech Satellite Channel	Sentech	Deviation (Sole Service Provider)	Dev/019/2022/2023	R441 960,00
ORGPLUS software licence	LRMG (PTY )LTD	Deviation (Sole Service Provider)	Dev/020/2022/2023	R11 428,94
<b>Total</b>				<b>R181 412 592,03</b>

**Deviation for media space**

At the end of the year under review, the GCIS procured media space to the value of R176 564 million through deviation as provided for in the Treasury Regulations 16A6.4. National Treasury granted an upfront solicited approval for the procurement of media buying as there is no legal framework that provides for procurement of the media space and it is impractical to follow a competitive bidding process when procuring such services.

The department has been using Treasury Regulations 16A6.4 provisions to procure media space due to the fact that in identifying the mediums, the selection of these mediums is driven by the targeted audiences as per requirements. The GCIS has reported the deviations to National Treasury as required by Treasury Regulations.

Media buying is a specialised procurement function that involves identification of advertising media to achieve communication objectives for specific client tasks and the procurement of such identified media at the optimal price and placement. Cost-efficiency is enabled through negotiation of price and placement to ensure that the best possible value can be secured for government through economies of scale resulting from consolidated governments advertising expenditure.

As part of conducting periodic market research and commodity analysis, the GCIS uses the segmentation software that gives account managers segmentation options based on several media approaches for cost-effectiveness, relevance and optimal media survey data in order to gather consumer research, media consumption trends and insights for various target

populations. With the use of the software, planners can select the best media depending on target market media consumption, campaign goals and optimise on the available budget. Additionally, the software offers data integration, media planning and optimisation, as well as survey analysis.

Furthermore, the segmentation software offers solutions that are relevant to all media platforms (such as paid, owned, traditional, out-of-home, digital and social media) that are registered on the audience segmentation, media planning, and optimisation software system. The scope of the available products on this software platform include Target segmentation, Cross tabulation, Integrated Media Planning, Schedule Organisation and consulting solutions. This software is used to acquire insights into various media types such as specific radio stations (commercial and community), publications and TV, digital and social media.

**General deviations**

At the end of the year under review, the GCIS procured some services to the value of R4,829 million through deviation as provided for in the Treasury Regulations 16A6.4. The Accounting Officer granted solicited approval for the procurement of such services. The department has reported the deviations to National Treasury as required by Treasury Regulations.



### 3.2. Contract variations and expansions

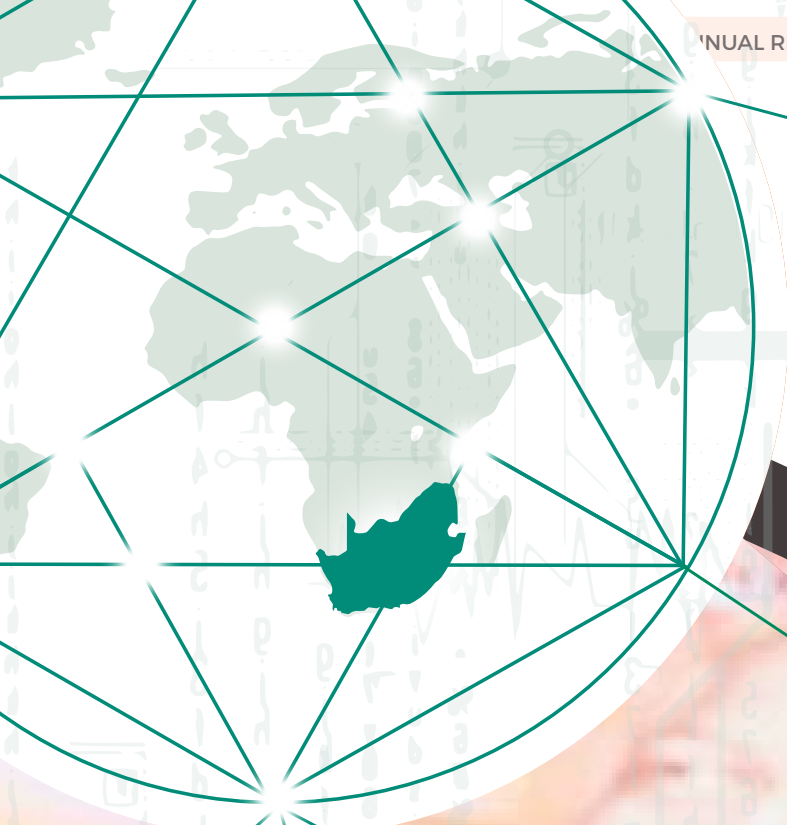
Project description	Name of supplier	Contract modification type (Expansion or Variation)	Contract number	Original contract value in Rand value	Value of previous contract expansion/s or variation/s (if applicable)	Value of current contract expansion or variation
				Rand value	Rand value	Rand value
Panel of Marketing Agencies	Avatar; Blackmoon; BlackMagic; Cut to Black; Coal stove; BluePrint; Flow Communication; Havas; Molibiz; Tsalena; EOH	Expansion	RFB 005-2017/2018	Task Driven	0	5 994 335
Panel of Travel Management	Atlantis; Gemini moon; XL Aerocity; Travel Adventure; Travel with Flair	Expansion	RFB 006-2017/2018	Task Driven	0	4 446 663
Panel of Chauffeur Services	Chumile; Rekwele; Sambeni; Kedav; Matome RT; Muhle; Hlophe; Eyethu; Seke	Expansion	RFB 007-2017/2018	Task Driven	0	1 626 381
Extension of the existing contract for GCIS Media Monitoring Search Platform	LexisNexis	Expansion	DEV/003/2022/2023	3 136 317	0.00	470 447
Expansion of Masana cleaning services	Masana Industrial Services	Expansion	DEV/011/2022/2023	5 599 786	0.00	342 344
<b>Total</b>						<b>R15 585 659,18</b>

At the end of the year under review, the GCIS increased scope or contract periods of certain suppliers due to the fact that new contracts could not be finalised as a result of the repeal of PPR of 2017 and other unforeseen circumstance. During the 2021/22 regularity audit, the expansion of the panels of service providers was declared irregular and the amounts indicated have been disclosed as irregular expenditure in the AFS. The expansion/extension of media monitoring system and cleaning services were because of procurement processes not finalised timely due to the reasons cited above.









# PART F:

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## FINANCIAL INFORMATION





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**VOTE 4 APPROPRIATION STATEMENT** For the period ended 31 March 2023

Appropriation per programme								
2022/23							2021/22	
Voted funds and Direct charges	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>1. ADMINISTRATION</b>	189 315	1 454	190 769	188 485	2 284	98,8%	190 122	189 482
<b>2. CONTENT PROCESSING AND DISSEMINATION</b>	409 747	(1 276)	408 471	405 525	2 946	99,3%	441 387	440 069
<b>3. INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT</b>	130 602	(178)	130 424	129 895	529	99,6%	125 921	125 453
<b>TOTAL</b>	<b>729 664</b>	<b>-</b>	<b>729 664</b>	<b>723 905</b>	<b>5 759</b>	<b>99,2%</b>	<b>757 430</b>	<b>755 004</b>
<b>Reconciliation with statement of financial performance</b>								
<b>Add:</b>								
Departmental receipts			896				974	
<b>Actual amounts per statement of financial performance (total revenue)</b>			<b>730 560</b>				<b>758 404</b>	
<b>Actual amounts per statement of financial performance (total expenditure)</b>				<b>723 905</b>				<b>755 004</b>



**Appropriation per economic classification**

	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>470 048</b>	<b>(2 471)</b>	<b>467 577</b>	<b>461 955</b>	<b>5 622</b>	<b>98,8%</b>	<b>504 664</b>	<b>503 199</b>
Compensation of employees	291 197	-	291 197	286 542	4 655	98,4%	284 944	284 192
Salaries and wages	256 087	(1 557)	254 530	250 559	3 971	98,4%	249 433	248 883
Social contributions	35 110	1 557	36 667	35 983	684	98,1%	35 511	35 309
Goods and services	178 851	(2 471)	176 380	175 413	967	99,5%	219 720	219 007
Administrative fees	2 791	(753)	2 038	2 038	-	100,0%	2 654	2 652
Advertising	3 633	1 703	5 336	5 336	-	100,0%	47 882	47 881
Minor assets	396	152	548	548	-	100,0%	1 138	1 136
Audit costs: External	3 150	(247)	2 903	2 787	116	96,0%	3 171	3 171
Bursaries: Employees	500	(110)	390	390	-	100,0%	944	944
Catering: Departmental activities	520	(31)	489	489	-	100,0%	317	321
Communication (G&S)	11 216	(1 704)	9 512	9 497	15	99,8%	12 219	12 199
Computer services	18 486	(1 732)	16 754	16 713	41	99,8%	17 532	17 531
Consultants: Business and advisory services	1 784	(589)	1 195	1 081	114	90,5%	1 360	1 361
Legal services	167	(30)	137	137	-	100,0%	74	74
Contractors	2 521	(986)	1 535	1 535	-	100,0%	2 089	2 089
Agency and support / outsourced services	6 081	1 704	7 785	7 785	-	100,0%	3 586	3 585
Fleet services (including government motor transport)	1669	(15)	1 654	1 652	2	99,9%	2 205	2 204
Consumable supplies	1 343	(406)	937	910	27	97,1%	545	545
Consumable: Stationery, printing and office supplies	4 008	(2 255)	1 753	1 712	41	97,7%	1 545	1 546
Operating leases	69 250	1 396	70 646	70 645	1	100,0%	65 853	65 851

Property payments	12 694	8	12 702	12 702	-	100,0%	12 719	12 719
Travel and subsistence	15 120	3 956	19 076	19 063	13	99,9%	13 264	12 913
Training and development	826	37	863	863	-	100,0%	2 212	2 211
Operating payments	22 367	(3 066)	19 301	18 704	597	96,9%	28 304	27 964
Venues and facilities	60	433	493	493	-	100,0%	80	81
Rental and hiring	269	64	333	333	-	100,0%	29	29
<b>Transfers and subsidies</b>	<b>256 504</b>	<b>-</b>	<b>256 504</b>	<b>256 366</b>	<b>138</b>	<b>99,9%</b>	<b>247 747</b>	<b>247 689</b>
Departmental agencies & accounts	255 004	-	255 004	254 984	20	100,0%	246 447	246 418
Departmental agencies (non-business entities)	255 004	-	255 004	254 984	20	100,0%	246 447	246 418
Households	1 500	-	1 500	1 382	118	92,1%	1 300	1 271
Social benefits	1 500	-	1 500	1 382	118	92,1%	1 300	1 271
<b>Payments for capital assets</b>	<b>3 112</b>	<b>2 471</b>	<b>5 583</b>	<b>5 501</b>	<b>82</b>	<b>98,5%</b>	<b>5 019</b>	<b>4 002</b>
Building and other fixed structures	-	17	17	17	-	100,0%	70	26
Building	-	-	-	-	-	-	70	26
Other fixed structures	-	17	17	17	-	100,0%	-	-
Machinery and equipment	3 112	2 070	5 182	5 100	82	98,4%	4 949	3 976
Other machinery and equipment	3 112	2 070	5 182	5 100	82	98,4%	4 949	3 976
Software and other intangible assets	-	384	384	384	-	100,0%	-	-
<b>Payments for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>83</b>	<b>(83)</b>	<b>-</b>	<b>-</b>	<b>114</b>
<b>TOTAL</b>	<b>729 664</b>	<b>-</b>	<b>729 664</b>	<b>723 905</b>	<b>5 759</b>	<b>99,2%</b>	<b>757 430</b>	<b>755 004</b>

**Programme 1 – Administration**

Subprogramme	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>1.1 Departmental Management</b>	9 455	(158)	9 297	8 995	302	96,8%	6 898	6 824
<b>1.2 Corporate Services</b>	56 490	(145)	56 345	54 789	1 556	97,2%	60 648	60 276
<b>1.3 Financial Administration</b>	39 187	222	39 409	39 113	296	99,2%	41 288	41 164
<b>1.4 Internal Audit</b>	10 885	(512)	10 373	10 243	130	98,7%	10 509	10 440
<b>1.5 Office Accommodation</b>	73 298	2 047	75 345	75 345	-	100,0%	70 779	70 779
<b>TOTAL</b>	<b>189 315</b>	<b>1 454</b>	<b>190 769</b>	<b>188 485</b>	<b>2 284</b>	<b>98,8%</b>	<b>190 122</b>	<b>189 482</b>

**Appropriation per economic classification**

Programme 1 per Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>187 679</b>	<b>912</b>	<b>188 591</b>	<b>186 435</b>	<b>2 156</b>	<b>98,9%</b>	<b>187 627</b>	<b>187 296</b>
Compensation of employees	80 643	-	80 643	78 779	1 864	97,7%	80 701	80 424
Salaries and wages	70 494	18	70 512	68 753	1 759	97,5%	70 693	70 501
Social contributions	10 149	(18)	10 131	10 026	105	99,0%	10 008	9 923
Goods and services	107 036	912	107 948	107 656	292	99,7%	106 926	106 872
Administrative fees	173	6	179	179	-	100,0%	125	125
Advertising	17	32	49	49	-	100,0%	244	244
Minor assets	87	7	94	94	-	100,0%	978	977
Audit costs: External	3 150	(247)	2 903	2 787	116	96,0%	3 171	3 171
Bursaries: Employees	500	(110)	390	390	-	100,0%	944	944
Catering: Departmental activities	65	(18)	47	47	-	100,0%	85	86

Communication (G&S)	1 920	(314)	1 606	1 606	-	100,0%	1 660	1 659
Computer services	13 785	(215)	13 570	13 570	-	100,0%	15 273	15 273
Consultants: Business and advisory services	365	(198)	167	53	114	31,7%	78	78
Legal services	167	(30)	137	137	-	100,0%	74	74
Contractors	541	(113)	428	428	-	100,0%	651	650
Agency and support / outsourced services	9	(9)	-	-	-	-	-	-
Fleet services (including government motor transport)	246	95	341	341	-	100,0%	326	326
Consumable supplies	857	(519)	338	333	5	98,5%	287	287
Consumable: Stationery, printing and office supplies	898	182	1 080	1 044	36	96,7%	780	781
Operating leases	68 284	1 903	70 187	70 187	-	100,0%	65 405	65 405
Property payments	12 486	108	12 594	12 594	-	100,0%	12 613	12 613
Travel and subsistence	1 740	358	2 098	2 083	15	99,3%	1 152	1 100
Training and development	826	37	863	863	-	100,0%	2 212	2 211
Operating payments	703	(39)	664	658	6	99,1%	857	856
Venues and facilities	-	213	213	213	-	100,0%	-	-
Rental and hiring	217	(217)	-	-	-	-	12	12
<b>Transfers and subsidies</b>	<b>1 074</b>	<b>-</b>	<b>1 074</b>	<b>1 010</b>	<b>64</b>	<b>94,0%</b>	<b>735</b>	<b>702</b>
Departmental agencies and accounts	50	-	50	40	10	80,0%	55	36
Departmental agencies	50	-	50	40	10	80,0%	55	36
Households	1 024	-	1 024	970	54	94,7%	680	666
Social benefits	1 024	-	1 024	970	54	94,7%	680	666
<b>Payments for capital assets</b>	<b>562</b>	<b>542</b>	<b>1 104</b>	<b>1 021</b>	<b>83</b>	<b>92,5%</b>	<b>1 760</b>	<b>1 484</b>
Buildings and other fixed structures	-	-	-	-	-	-	70	26
Buildings	-	-	-	-	-	-	70	26
Machinery and equipment	562	542	1 104	1 021	83	92,5%	1 690	1 458
Other machinery and equipment	562	542	1 104	1 021	83	92,5%	1 690	1 458
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>19</b>	<b>(19)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL</b>	<b>189 315</b>	<b>1 454</b>	<b>190 769</b>	<b>188 485</b>	<b>2 284</b>	<b>98,8%</b>	<b>190 122</b>	<b>189 482</b>



**Subprogramme: 1.1: Departmental Management**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>8 876</b>	<b>(177)</b>	<b>8 699</b>	<b>8 397</b>	<b>302</b>	<b>96,5%</b>	<b>6 784</b>	<b>6 732</b>
Compensation of employees	8 121	(527)	7 594	7 293	301	96,0%	6 095	6 095
Salaries and wages	6 285	619	6 904	6 634	270	96,1%	5 577	5 577
Social contributions	1 836	(1 146)	690	659	31	95,5%	518	518
Goods and services	755	350	1 105	1 104	1	99,9%	689	636
Administrative fees	16	16	32	32	-	100,0%	3	3
Minor assets	13	(8)	5	5	-	100,0%	13	13
Catering: Departmental activities	-	9	9	9	-	100,0%	4	4
Communication (G&S)	195	(69)	126	126	-	100,0%	147	147
Contractors	-	1	1	1	-	100,0%	1	1
Fleet services (including government motor transport)	-	45	45	45	-	100,0%	55	55
Consumable supplies	56	(12)	44	43	1	97,7%	20	20
Consumable: Stationery, printing and office supplies	28	(20)	8	8	-	100,0%	12	12
Operating leases	52	(21)	31	31	-	100,0%	52	52
Travel and subsistence	389	232	621	621	-	100,0%	351	300
Operating payments	6	3	9	9	-	100,0%	30	30
Venues and facilities	-	174	174	174	-	100,0%	-	-
<b>Transfers and subsidies</b>	<b>516</b>	<b>15</b>	<b>531</b>	<b>531</b>	<b>-</b>	<b>100,0%</b>	<b>-</b>	<b>-</b>
Households	516	15	531	531	-	100,0%	-	-
Social benefits	516	15	531	531	-	100,0%	-	-
<b>Payments for capital assets</b>	<b>63</b>	<b>4</b>	<b>67</b>	<b>67</b>	<b>-</b>	<b>100,0%</b>	<b>114</b>	<b>92</b>
Machinery and equipment	63	4	67	67	-	100,0%	114	92
Other machinery and equipment	63	4	67	67	-	100,0%	114	92
<b>TOTAL</b>	<b>9 455</b>	<b>(158)</b>	<b>9 297</b>	<b>8 995</b>	<b>302</b>	<b>96,8%</b>	<b>6 898</b>	<b>6 824</b>

## Subprogramme: 1.2: Corporate Services

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>56 111</b>	<b>(348)</b>	<b>55 763</b>	<b>54 282</b>	<b>1 481</b>	<b>97,3%</b>	<b>58 922</b>	<b>58 644</b>
Compensation of employees	36 953	512	37 465	36 149	1 316	96,5%	37 299	37 021
Salaries and wages	33 160	(302)	32 858	31 600	1 258	96,2%	32 571	32 379
Social contributions	3 793	814	4 607	4 549	58	98,7%	4 728	4 642
Goods and services	19 158	(860)	18 298	18 133	165	99,1%	21 623	21 622
Administrative fees	34	(15)	19	19	-	100,0%	14	13
Advertising	17	30	47	47	-	100,0%	244	244
Minor assets	28	43	71	71	-	100,0%	54	54
Bursaries: Employees	500	(110)	390	390	-	100,0%	944	944
Catering: Departmental activities	60	(25)	35	35	-	100,0%	77	77
Communication (G&S)	1 054	(162)	892	892	-	100,0%	911	911
Computer services	13 417	(44)	13 373	13 373	-	100,0%	14 880	14 880
Consultants: Business and advisory services	245	(78)	167	53	114	31,7%	78	78
Legal services	167	(30)	137	137	-	100,0%	74	74
Contractors	531	(124)	407	407	-	100,0%	598	598
Agency and support / outsourced services	9	(9)	-	-	-	-	-	-
Fleet services (including government motor transport)	14	8	22	22	-	100,0%	22	22
Consumable supplies	211	(132)	79	79	-	100,0%	47	47
Consumable: Stationery, printing and office supplies	515	(245)	270	234	36	86,7%	269	269
Operating leases	131	(50)	81	81	-	100,0%	83	83
Travel and subsistence	898	67	965	950	15	98,4%	526	526
Training and development	826	37	863	863	-	100,0%	2 212	2 211

Operating payments	494	(53)	441	441	-	100,0%	588	588
Venues and facilities	-	39	39	39	-	100,0%	-	
Rental and hiring	7	(7)	-	-	-	-	2	2
<b>Transfers and subsidies</b>	<b>319</b>	<b>(15)</b>	<b>304</b>	<b>297</b>	<b>7</b>	<b>97,7%</b>	<b>585</b>	<b>571</b>
Households	319	(15)	304	297	7	97,7%	585	571
Social benefits	319	(15)	304	297	7	97,7%	585	571
<b>Payments for capital assets</b>	<b>60</b>	<b>218</b>	<b>278</b>	<b>195</b>	<b>83</b>	<b>70,1%</b>	<b>1 141</b>	<b>1 061</b>
Machinery and equipment	60	218	278	195	83	70,1%	1 141	1 061
Other machinery and equipment	60	218	278	195	83	70,1%	1 141	1 061
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>15</b>	<b>(15)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL</b>	<b>56 490</b>	<b>(145)</b>	<b>56 345</b>	<b>54 789</b>	<b>1 556</b>	<b>97,2%</b>	<b>60 648</b>	<b>60 276</b>

**Subprogramme: 1.3: Financial Administration**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>38 634</b>	<b>(106)</b>	<b>38 528</b>	<b>38 277</b>	<b>251</b>	<b>99,3%</b>	<b>40 706</b>	<b>40 706</b>
Compensation of employees	28 816	(118)	28 698	28 451	247	99,1%	30 619	30 619
Salaries and wages	25 021	(384)	24 637	24 406	231	99,1%	26 581	26 581
Social contributions	3 795	266	4 061	4 045	16	99,6%	4 038	4 038
Goods and services	9 818	12	9 830	9 826	4	100,0%	10 087	10 087
Administrative fees	115	11	126	126	-	100,0%	108	108
Advertising		2	2	2	-	100,0%	-	-
Minor assets	41	(23)	18	18	-	100,0%	906	906
Catering: Departmental activities	-	3	3	3	-	100,0%	4	4
Communication (G&S)	607	(107)	500	500	-	100,0%	500	499

Computer services	3	1	4	4	-	100,0%	2	2
Contractors	10	10	20	20	-	100,0%	52	52
Fleet services (including government motor transport)	229	45	274	274	-	100,0%	249	249
Consumable supplies	582	(369)	213	209	4	98,1%	218	218
Consumable: Stationery, printing and office supplies	314	488	802	802	-	100,0%	500	500
Operating leases	-	89	89	89	-	100,0%	69	69
Property payments	7 252	(51)	7 201	7 201	-	100,0%	7 028	7 028
Travel and subsistence	317	89	406	406	-	100,0%	234	234
Operating payments	138	34	172	172	-	100,0%	206	206
Rental and hiring	210	(210)	-	-	-	-	10	10
<b>Transfers and subsidies</b>	<b>231</b>	<b>-</b>	<b>231</b>	<b>182</b>	<b>49</b>	<b>78,8%</b>	<b>146</b>	<b>127</b>
Departmental agencies and accounts	50	-	50	40	10	80,0%	55	36
Departmental agencies (non-business entities)	50	-	50	40	10	80,0%	55	36
Households	181	-	181	142	39	78,5%	91	91
Social benefits	181	-	181	142	39	78,5%	91	91
<b>Payments for capital assets</b>	<b>322</b>	<b>328</b>	<b>650</b>	<b>650</b>	<b>-</b>	<b>100,0%</b>	<b>436</b>	<b>331</b>
Buildings and other fixed structures	-	-	-	-	-	-	70	26
Buildings	-	-	-	-	-	-	70	26
Machinery and equipment	322	328	650	650	-	100,0%	366	305
Other machinery and equipment	322	328	650	650	-	100,0%	366	305
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>4</b>	<b>(4)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL</b>	<b>39 187</b>	<b>222</b>	<b>39 409</b>	<b>39 113</b>	<b>296</b>	<b>99,2%</b>	<b>41 288</b>	<b>41 164</b>



**Subprogramme: 1.4: Internal Audit**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>10 760</b>	<b>(504)</b>	<b>10 256</b>	<b>10 134</b>	<b>122</b>	<b>98,8%</b>	<b>10 436</b>	<b>10 436</b>
Compensation of employees	6 753	133	6 886	6 886	-	100,0%	6 688	6 688
Salaries and wages	6 028	85	6 113	6 113	-	100,0%	5 963	5 963
Social contributions	725	48	773	773	-	100,0%	725	725
Goods and services	4 007	(637)	3 370	3 248	122	96,4%	3 748	3 748
Administrative fees	8	(6)	2	2	-	100,0%	1	1
Minor assets	5	(5)	-	-	-	-	4	4
Audit costs: External	3 150	(247)	2 903	2 787	116	96,0%	3 171	3 171
Catering: Departmental activities	5	(5)	-	-	-	-	-	-
Communication (G&S)	64	24	88	88	-	100,0%	101	101
Computer services	365	(172)	193	193	-	100,0%	391	391
Consultants: Business and advisory services	120	(120)	-	-	-	-	-	-
Fleet services (including government motor transport)	3	(3)	-	-	-	-	-	-
Consumable supplies	8	(6)	2	2	-	100,0%	2	2
Consumable: Stationery, printing and office supplies	41	(41)	-	-	-	-	-	-
Operating leases	37	(3)	34	34	-	100,0%	6	6
Travel and subsistence	136	(30)	106	106	-	100,0%	40	40
Operating payments	65	(23)	42	36	6	85,7%	32	32
<b>Transfers and subsidies</b>	<b>8</b>	<b>-</b>	<b>8</b>	<b>-</b>	<b>8</b>	<b>-</b>	<b>4</b>	<b>4</b>
Households	8	-	8	-	8	-	4	4
Social benefits	8	-	8	-	8	-	4	4
<b>Payments for capital assets</b>	<b>117</b>	<b>(8)</b>	<b>109</b>	<b>109</b>	<b>-</b>	<b>100,0%</b>	<b>69</b>	<b>-</b>
Machinery and equipment	117	(8)	109	109	-	100,0%	69	-
Other machinery and equipment	117	(8)	109	109	-	100,0%	69	-
<b>TOTAL</b>	<b>10 885</b>	<b>(512)</b>	<b>10 373</b>	<b>10 243</b>	<b>130</b>	<b>98,7%</b>	<b>10 509</b>	<b>10 440</b>

## Subprogramme: 1.5: Office Accommodation

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	73 298	2 047	75 345	75 345	-	100,0%	70 779	70 779
Goods and services	73 298	2 047	75 345	75 345	-	100,0%	70 779	70 779
Operating leases	68 064	1 888	69 952	69 952	-	100,0%	65 194	65 194
Property payments	5 234	159	5 393	5 393	-	100,0%	5 585	5 585
<b>TOTAL</b>	<b>73 298</b>	<b>2 047</b>	<b>75 345</b>	<b>75 345</b>	<b>-</b>	<b>100,0%</b>	<b>70 779</b>	<b>70 779</b>

## Programme 2 – Content Processing And Dissemination

Subprogramme	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>2.1 Programme Management for Content Processing and Dissemination</b>	4 155	74	4 229	4 229	-	100,0%	2 603	2 562
<b>2.2 Policy and Research</b>	38 332	1 800	40 132	39 625	507	98,7%	35 809	35 808
<b>2.3 Products and Platforms</b>	47 992	(2 388)	45 604	44 747	857	98,1%	49 919	49 338
<b>2.4 Communication Service Agency</b>	55 738	(354)	55 384	53 803	1 581	97,1%	101 150	100 467
<b>2.5 Entity Oversight</b>	259 582	(218)	259 364	259 364	-	100,0%	250 481	250 480
<b>2.6 Media Policy</b>	3 948	(190)	3 758	3 757	1	100,0%	1 425	1 414
<b>TOTAL</b>	<b>409 747</b>	<b>(1 276)</b>	<b>408 471</b>	<b>405 525</b>	<b>2 946</b>	<b>99,3%</b>	<b>441 387</b>	<b>440 069</b>

**Appropriation per economic classification**

Programme 2 per Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>153 347</b>	<b>(2 942)</b>	<b>150 405</b>	<b>147 425</b>	<b>2 980</b>	<b>98,0%</b>	<b>192 857</b>	<b>192 095</b>
Compensation of employees	101 871	(600)	101 271	98 933	2 338	97,7%	97 944	97 727
Salaries and wages	90 163	(1 503)	88 660	86 856	1 804	98,0%	86 158	85 995
Social contributions	11 708	903	12 611	12 077	534	95,8%	11 786	11 732
Goods and services	51 476	(2 342)	49 134	48 492	642	98,7%	94 913	94 368
Administrative fees	2 449	(752)	1 697	1 697	-	100,0%	2 432	2 431
Advertising	2 457	2 104	4 561	4 561	-	100,0%	45 940	45 940
Minor assets	132	106	238	238	-	100,0%	26	25
Catering: Departmental activities	86	(14)	72	72	-	100,0%	27	28
Communication (G&S)	3 792	(794)	2 998	2 988	10	99,7%	5 225	5 224
Computer services	4 686	(1 505)	3 181	3 140	41	98,7%	2 242	2 242
Consultants: Business and advisory services	1 417	(389)	1 028	1 028	-	100,0%	1 281	1 281
Contractors	1 111	(197)	914	914	-	100,0%	823	823
Agency and support / outsourced services	5 884	1 901	7 785	7 785	-	100,0%	3 585	3 585
Fleet services (including government motor transport)	58	4	62	62	-	100,0%	57	56
Consumable supplies	150	(34)	116	116	-	100,0%	69	68
Consumable: Stationery, printing and office supplies	2 136	(1 862)	274	274	-	100,0%	368	369
Operating leases	311	(146)	165	165	-	100,0%	195	195
Travel and subsistence	6 034	1 548	7 582	7 582	-	100,0%	5 666	5 439
Operating payments	20 773	(2 579)	18 194	17 603	591	96,8%	26 960	26 644
Venues and facilities	-	152	152	152	-	100,0%	17	17
Rental and hiring	-	115	115	115	-	100,0%	-	-
<b>Transfers and subsidies</b>	<b>255 139</b>	<b>-</b>	<b>255 139</b>	<b>255 119</b>	<b>20</b>	<b>100,0%</b>	<b>246 754</b>	<b>246 753</b>

Departmental agencies and accounts	254 944	-	254 944	254 944	-	100,0%	246 378	246 378
Social security funds	254 944	-	254 944	254 944	-	100,0%	246 378	246 378
Households	195	-	195	175	20	89,7%	376	375
Social benefits	195	-	195	175	20	89,7%	376	375
<b>Payments for capital assets</b>	<b>1 261</b>	<b>1 666</b>	<b>2 927</b>	<b>2 928</b>	<b>(1)</b>	<b>100,0%</b>	<b>1 776</b>	<b>1 213</b>
Machinery and equipment	1 261	1 282	2 543	2 544	(1)	100,0%	1 776	1 213
Other machinery and equipment	1 776	1 282	2 543	2 544	(1)	100,0%	1 776	1 213
Software and other intangible assets	-	384	384	384	-	100,0%	-	-
<b>Payments for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>53</b>	<b>(53)</b>	<b>-</b>	<b>-</b>	<b>8</b>
<b>TOTAL</b>	<b>409 747</b>	<b>(1 276)</b>	<b>408 471</b>	<b>405 525</b>	<b>2 946</b>	<b>99,3%</b>	<b>441 387</b>	<b>440 069</b>

#### Subprogramme 2.1: Programme Management for Content Processing and Dissemination

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>4 113</b>	<b>69</b>	<b>4 182</b>	<b>4 182</b>	<b>-</b>	<b>100,0%</b>	<b>2 562</b>	<b>2 562</b>
Compensation of employees	3 844	97	3 941	3 941	-	100,0%	2 477	2 477
Salaries and wages	3 417	151	3 568	3 568	-	100,0%	2 261	2 262
Social contributions	427	(54)	373	373	-	100,0%	216	215
Goods and services	269	(28)	241	241	-	100,0%	85	85
Administrative fees	8	(6)	2	2	-	100,0%	1	1
Minor assets	-	3	3	3	-	100,0%	-	-
Catering: Departmental activities	-	4	4	4	-	100,0%	1	1
Communication (G&S)	116	(50)	66	66	-	100,0%	53	53
Fleet services (including government motor transport)	2	(2)	-	-	-	-	-	-
Consumable supplies	8	(2)	6	6	-	100,0%	1	1



Consumable: Stationery, printing and office supplies	30	(29)	1	1	-	100,0%	-	-
Travel and subsistence	105	(7)	98	98	-	100,0%	29	30
Operating payments	-	6	6	6	-	100,0%	-	-
Venues and facilities	-	55	55	55	-	100,0%	-	-
<b>Payments for capital assets</b>	<b>42</b>	<b>5</b>	<b>47</b>	<b>47</b>	<b>-</b>	<b>100,0%</b>	<b>41</b>	<b>-</b>
Machinery and equipment	42	5	47	47	-	100,0%	41	-
Other machinery and equipment	42	5	47	47	-	100,0%	41	-
<b>TOTAL</b>	<b>4 155</b>	<b>74</b>	<b>4 229</b>	<b>4 229</b>	<b>-</b>	<b>100,0%</b>	<b>2 603</b>	<b>2 562</b>

**Subprogramme 2.2: Policy and Research**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>38 288</b>	<b>263</b>	<b>38 551</b>	<b>38 052</b>	<b>499</b>	<b>98,7%</b>	<b>35 479</b>	<b>35 478</b>
Compensation of employees	30 076	(423)	29 653	29 153	500	98,3%	28 755	28 755
Salaries and wages	26 281	(446)	25 835	25 361	474	98,2%	25 066	25 066
Social contributions	3 795	23	3 818	3 792	26	99,3%	3 689	3 689
Goods and services	8 212	686	8 898	8 899	(1)	100,0%	6 724	6 723
Administrative fees	681	50	731	731	-	100,0%	743	743
Minor assets	37	26	63	63	-	100,0%	11	10
Catering: Departmental activities	7	4	11	11	-	100,0%	2	2
Communication (G&S)	598	(125)	473	473	-	100,0%	419	417
Computer services	1 548	(1 047)	501	501	-	100,0%	592	592
Consultants: Business and advisory services	1 337	(504)	833	833	-	100,0%	1 277	1 277
Contractors	376	(124)	252	252	-	100,0%	-	-
Agency and support / outsourced services	3 000	2 547	5 547	5 547	-	100,0%	3 006	3 006
Fleet services (including government motor transport)	1	2	3	3	-	100,0%	12	12

Consumable supplies	29	(15)	14	15	(1)	107,1%	4	4
Consumable: Stationery, printing and office supplies	118	12	130	130	-	100,0%	111	111
Operating leases	86	(57)	29	29	-	100,0%	75	75
Travel and subsistence	329	(54)	275	275	-	100,0%	349	349
Operating payments	65	(29)	36	36	-	100,0%	124	124
<b>Transfers and subsidies</b>	<b>44</b>	<b>(1)</b>	<b>43</b>	<b>35</b>	<b>8</b>	<b>81,4%</b>	<b>54</b>	<b>54</b>
Households	44	(1)	43	35	8	81,4%	54	54
Social benefits	44	(1)	43	35	8	81,4%	54	54
<b>Payments for capital assets</b>	<b>-</b>	<b>1 538</b>	<b>1 538</b>	<b>1 538</b>	<b>-</b>	<b>100,0%</b>	<b>276</b>	<b>276</b>
Machinery and equipment	-	1 538	1 538	1 538	-	100,0%	276	276
Other machinery and equipment	-	1 538	1 538	1 538	-	100,0%	276	276
<b>TOTAL</b>	<b>38 332</b>	<b>1 800</b>	<b>40 132</b>	<b>39 625</b>	<b>507</b>	<b>98,7%</b>	<b>35 809</b>	<b>35 808</b>

### Subprogramme 2.3: Products and Platforms

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>47 723</b>	<b>(3 050)</b>	<b>44 673</b>	<b>43 786</b>	<b>887</b>	<b>98,0%</b>	<b>49 363</b>	<b>49 047</b>
Compensation of employees	28 847	-	28 847	28 396	451	98,4%	29 389	29 389
Salaries and wages	25 486	115	25 601	25 197	404	98,4%	26 193	26 193
Social contributions	3 361	(115)	3 246	3 199	47	98,6%	3 196	3 197
Goods and services	18 876	(3 050)	15 826	15 390	436	97,2%	19 974	19 658
Administrative fees	6	(3)	3	3	-	100,0%	85	85
Advertising	250	(250)	-	-	-	-	-	-
Minor assets	8	76	84	84	-	100,0%	7	7
Catering: Departmental activities	-	1	1	1	-	100,0%	-	-

Communication (G&S)	683	(228)	455	455	-	100,0%	406	406
Computer services	1 658	361	2 019	1 978	41	98,0%	572	572
Consultants: Business and advisory services	80	72	152	152	-	100,0%	4	4
Contractors	-	1	1	1	-	100,0%	2	2
Agency and support / outsourced services	1 022	(1 022)	-	-	-	-	-	-
Fleet services (including government motor transport)	-	9	9	9	-	100,0%	14	14
Consumable supplies	21	(13)	8	8	-	100,0%	2	2
Consumable: Stationery, printing and office supplies	932	(874)	58	58	-	100,0%	69	69
Operating leases	76	(36)	40	40	-	100,0%	40	40
Travel and subsistence	743	(396)	347	347	-	100,0%	105	105
Operating payments	13 397	(748)	12 649	12 254	395	96,9%	18 666	18 351
<b>Transfers and subsidies</b>	<b>131</b>	<b>-</b>	<b>131</b>	<b>119</b>	<b>12</b>	<b>90,8%</b>	<b>33</b>	<b>33</b>
Households	131	-	131	119	12	90,8%	33	33
Social benefits	131	-	131	119	12	90,8%	33	33
<b>Payments for capital assets</b>	<b>138</b>	<b>662</b>	<b>800</b>	<b>801</b>	<b>(1)</b>	<b>100,1%</b>	<b>523</b>	<b>258</b>
Machinery and equipment	138	278	416	417	(1)	100,2%	523	258
Other machinery and equipment	138	278	416	417	(1)	100,2%	523	258
Software and other intangible assets	-	384	384	384	-	100,0%	-	-
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>41</b>	<b>(41)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL</b>	<b>47 992</b>	<b>(2 388)</b>	<b>45 604</b>	<b>44 747</b>	<b>857</b>	<b>98,1%</b>	<b>49 919</b>	<b>49 338</b>

## Subprogramme 2.4 – Communication Service Agency

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>54 679</b>	<b>153</b>	<b>54 832</b>	<b>53 240</b>	<b>1 592</b>	<b>97,1%</b>	<b>100 102</b>	<b>99 658</b>
Compensation of employees	33 438	(286)	33 152	31 766	1 386	95,8%	32 088	31 872
Salaries and wages	29 313	(833)	28 480	27 555	925	96,8%	27 887	27 725
Social contributions	4 125	547	4 672	4 211	461	90,1%	4 201	4 147
Goods and services	21 241	439	21 680	21 474	206	99,0%	68 014	67 787
Administrative fees	1 748	(794)	954	954	-	100,0%	1 602	1 602
Advertising	2 207	2 354	4 561	4 561	-	100,0%	45 935	45 935
Minor assets	86	(14)	72	72	-	100,0%	8	7
Catering: Departmental activities	-	37	37	37	-	100,0%	24	24
Communication (G&S)	2 271	(330)	1 941	1 931	10	99,5%	4 282	4 282
Computer services	1 480	(820)	660	660	-	100,0%	1 078	1 078
Consultants: Business and advisory services	-	43	43	43	-	100,0%	-	-
Contractors	735	(74)	661	661	-	100,0%	821	821
Agency and support / outsourced services	-	387	387	387	-	100,0%	580	580
Fleet services (including government motor transport)	51	(4)	47	47	-	100,0%	30	30
Consumable supplies	78	(1)	77	77	-	100,0%	60	60
Consumable: Stationery, printing and office supplies	1 007	(926)	81	81	-	100,0%	184	184
Operating leases	113	(40)	73	73	-	100,0%	57	57
Travel and subsistence	4 185	2 277	6 462	6 462	-	100,0%	5 174	4 946
Operating payments	7 280	(1 785)	5 495	5 299	196	96,4%	8 163	8 162
Venues and facilities	-	14	14	14	-	100,0%	17	17
Rental and hiring	-	115	115	115	-	100,0%	-	-



<b>Transfers and subsidies</b>	<b>20</b>	<b>1</b>	<b>21</b>	<b>21</b>	<b>-</b>	<b>100,0%</b>	<b>289</b>	<b>288</b>
Households	20	1	21	21	-	100,0%	289	288
Social benefits	20	1	21	21	-	100,0%	289	288
<b>Payments for capital assets</b>	<b>1 039</b>	<b>(508)</b>	<b>531</b>	<b>531</b>	<b>-</b>	<b>100,0%</b>	<b>759</b>	<b>513</b>
Machinery and equipment	1 039	(508)	531	531	-	100,0%	759	513
Other machinery and equipment	1 039	(508)	531	531	-	100,0%	759	513
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11</b>	<b>(11)</b>	<b>-</b>	<b>-</b>	<b>8</b>
<b>TOTAL</b>	<b>55 738</b>	<b>(354)</b>	<b>55 384</b>	<b>53 803</b>	<b>1 581</b>	<b>97,1%</b>	<b>101 150</b>	<b>100 467</b>

**Subprogramme 2.5 – Entity Oversight**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>4 596</b>	<b>(176)</b>	<b>4 420</b>	<b>4 420</b>	<b>-</b>	<b>100,0%</b>	<b>4 026</b>	<b>4 025</b>
Compensation of employees	4 064	204	4 268	4 268	-	100,0%	3 944	3 944
Salaries and wages	4 064	(179)	3 885	3 885	-	100,0%	3 576	3 576
Social contributions	-	383	383	383	-	100,0%	368	368
Goods and services	532	(380)	152	152	-	100,0%	82	81
Administrative fees	3	(2)	1	1	-	100,0%	-	-
Minor assets	1	7	8	8	-	100,0%	-	-
Catering: Departmental activities	4	(4)	-	-	-	-	-	-
Communication (G&S)	82	(33)	49	50	(1)	102,0%	48	48
Computer services	-	1	1	1	-	100,0%	-	-
Fleet services (including government motor transport)	-	1	1	1	-	100,0%	-	-
Consumable supplies	8	(3)	5	4	1	80,0%	-	-

Consumable: Stationery, printing and office supplies	30	(26)	4	4	-	100,0%	1	2
Operating leases	36	(13)	23	23	-	100,0%	23	23
Travel and subsistence	362	(310)	52	52	-	100,0%	1	1
Operating payments	6	2	8	8	-	100,0%	8	8
<b>Transfers and subsidies</b>	<b>254 944</b>	<b>-</b>	<b>254 944</b>	<b>254 944</b>	<b>-</b>	<b>100,0%</b>	<b>246 378</b>	<b>246 378</b>
Departmental agencies and accounts	254 944	-	254 944	254 944	-	100,0%	246 378	246 378
Social security funds	254 944	-	254 944	254 944	-	100,0%	246 378	246 378
<b>Payments for capital assets</b>	<b>42</b>	<b>(42)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>77</b>	<b>77</b>
Machinery and equipment	42	(42)	-	-	-	-	77	77
Other machinery and equipment	42	(42)	-	-	-	-	77	77
<b>TOTAL</b>	<b>259 582</b>	<b>(218)</b>	<b>259 364</b>	<b>259 364</b>	<b>-</b>	<b>100,0%</b>	<b>250 481</b>	<b>250 480</b>

### Subprogramme 2.6 – Media Policy

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>3 948</b>	<b>(201)</b>	<b>3 747</b>	<b>3 745</b>	<b>2</b>	<b>99,9%</b>	<b>1 325</b>	<b>1 325</b>
Compensation of employees	1 602	(192)	1 410	1 409	1	99,9%	1 291	1 290
Salaries and wages	1 602	(311)	1 291	1 290	1	99,9%	1 175	1 175
Social contributions	-	119	119	119	-	100,0%	116	116
Goods and services	2 346	(9)	2 337	2 336	1	100,0%	34	35
Administrative fees	3	3	6	6	-	100,0%	-	-
Advertising	-	-	-	-	-	-	5	5
Minor assets	-	8	8	8	-	100,0%	-	-
Catering: Departmental activities	75	(56)	19	19	-	100,0%	-	-
Communication (G&S)	42	(28)	14	13	1	92,9%	17	18
Agency and support / outsourced services	1 862	(11)	1 851	1 851	-	100,0%	-	-

Fleet services (including government motor transport)	4	(2)	2	2	-	100,0%	-	-
Consumable supplies	6	-	6	6	-	100,0%	1	1
Consumable: Stationery, printing and office supplies	19	(19)	-	-	-	-	3	3
Travel and subsistence	310	38	348	348	-	100,0%	8	8
Operating payments	25	(25)	-	-	-	-	-	-
Venues and facilities	-	83	83	83	-	100,0%	-	-
<b>Payments for capital assets</b>	-	<b>11</b>	<b>11</b>	<b>11</b>	-	<b>100,0%</b>	<b>100</b>	<b>89</b>
Machinery and equipment	-	11	11	11	-	100,0%	100	89
Other machinery and equipment	-	11	11	11	-	100,0%	100	89
<b>Payments for financial assets</b>	-	-	-	<b>1</b>	<b>(1)</b>	-	-	-
<b>TOTAL</b>	<b>3 948</b>	<b>(190)</b>	<b>3 758</b>	<b>3 757</b>	<b>1</b>	<b>100,0%</b>	<b>1 425</b>	<b>1 414</b>

**Programme 3 – Intergovernmental Coordination and Stakeholder Management**

Subprogramme	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>3.1 Programme Management for Intergovernmental Coordination and Stakeholder Management</b>	3 369	157	3 526	3 525	1	100,0%	1 825	1 567
<b>3.2 Provincial and Local Liaison</b>	90 798	(1 164)	89 634	89 108	526	99,4%	87 664	87 535
<b>3.3 Media Engagement</b>	17 747	(1 013)	16 734	16 732	2	100,0%	17 105	17 025
<b>3.4 Cluster Supervision (Human Development, Social Protection and Governance and Administration)</b>	10 134	844	10 978	10 978	-	100,0%	10 598	10 598
<b>3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)</b>	8 554	998	9 552	9 552	-	100,0%	8 729	8 729
<b>TOTAL</b>	<b>130 602</b>	<b>(178)</b>	<b>130 424</b>	<b>129 895</b>	<b>529</b>	<b>99,6%</b>	<b>125 921</b>	<b>125 453</b>

### Appropriation per economic classification

Programme 3 per Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>129 022</b>	<b>(441)</b>	<b>128 581</b>	<b>128 095</b>	<b>486</b>	<b>99,6%</b>	<b>124 180</b>	<b>123 808</b>
Compensation of employees	108 683	600	109 283	108 830	453	99,6%	106 299	106 042
Salaries and wages	95 430	(72)	95 358	94 950	408	99,6%	92 582	92 387
Social contributions	13 253	672	13 925	13 880	45	99,7%	13 717	13 654
Goods and services	20 339	(1 041)	19 298	19 265	33	99,8%	17 881	17 766
Administrative fees	169	(7)	162	162	-	100,0%	96	96
Advertising	1 159	(433)	726	726	-	100,0%	1 698	1 697
Minor assets	177	39	216	216	-	100,0%	135	134
Catering: Departmental activities	369	1	370	370	-	100,0%	205	207
Communication (G&S)	5 504	(596)	4 908	4 903	5	99,9%	5 334	5 316
Computer services	15	(12)	3	3	-	100,0%	16	16
Consultants: Business and advisory services	2	(2)	-	-	-	-	1	1
Contractors	869	(676)	193	193	-	100,0%	615	616
Agency and support / outsourced services	188	(188)	-	-	-	-	-	-
Fleet services (including government motor transport)	1 365	(114)	1 251	1 249	2	99,8%	1 822	1 822
Consumable supplies	336	147	483	461	22	95,4%	190	190
Consumable: Stationery, printing and office supplies	974	(575)	399	394	5	98,7%	397	396
Operating leases	655	(361)	294	293	1	99,7%	253	251
Property payments	208	(100)	108	108	-	100,0%	106	105
Travel and subsistence	7 346	2 050	9 396	9 398	(2)	100,0%	6 446	6 374
Operating payments	891	(448)	443	443	-	100,0%	487	464
Venues and facilities	60	68	128	128	-	100,0%	63	63



Rental and hiring	52	166	218	218	-	100,0%	17	17
<b>Transfers and subsidies</b>	<b>291</b>	<b>-</b>	<b>291</b>	<b>237</b>	<b>54</b>	<b>81,4%</b>	<b>258</b>	<b>234</b>
Departmental agencies and accounts	10	-	10	-	10	-	14	4
Departmental agencies (non-business entities)	10	-	10	-	10	-	14	4
Households	281	-	281	237	44	84,3%	244	230
Social benefits	281	-	281	237	44	84,3%	244	230
<b>Payments for capital assets</b>	<b>1 289</b>	<b>263</b>	<b>1 552</b>	<b>1 552</b>	<b>-</b>	<b>100,0%</b>	<b>1 483</b>	<b>1 305</b>
Buildings and other fixed structures	-	17	17	17	-	100,0%	-	-
Other fixed structures	-	17	17	17	-	100,0%	-	-
Machinery and equipment	1 289	246	1 535	1 535	-	100,0%	1 483	1 305
Other machinery and equipment	1 289	246	1 535	1 535	-	100,0%	1 483	1 305
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11</b>	<b>(11)</b>	<b>-</b>	<b>-</b>	<b>106</b>
<b>TOTAL</b>	<b>130 602</b>	<b>(178)</b>	<b>130 424</b>	<b>129 895</b>	<b>529</b>	<b>99,6%</b>	<b>125 921</b>	<b>125 453</b>

**Subprogramme 3.1: Programme Management for Intergovernmental Coordination and Stakeholder Management**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>3 369</b>	<b>157</b>	<b>3 526</b>	<b>3 525</b>	<b>1</b>	<b>100,0%</b>	<b>1 825</b>	<b>1 567</b>
Compensation of employees	3 151	68	3 219	3 218	1	100,0%	1 687	1 428
Salaries and wages	2 795	168	2 963	2 962	1	100,0%	1 496	1 301
Social contributions	356	(100)	256	256	-	100,0%	191	127
Goods and services	218	89	307	307	-	100,0%	138	138
Administrative fees	2	(1)	1	1	-	100,0%	-	-
Minor assets	-	-	-	-	-	-	4	4
Catering: Departmental activities	-	2	2	2	-	100,0%	-	1
Communication (G&S)	67	-	67	67	-	100,0%	60	60

Fleet services (including government motor transport)	-	8	8	8	-	100,0%	3	3
Consumable supplies	5	(1)	4	4	-	100,0%	3	3
Consumable: Stationery, printing and office supplies	39	(16)	23	23	-	100,0%	15	15
Operating leases	20	(17)	3	3	-	100,0%	-	-
Travel and subsistence	80	57	137	137	-	100,0%	52	52
Operating payments	5	1	6	6	-	100,0%	-	-
Venues and facilities	-	56	56	56	-	100,0%	-	-
<b>TOTAL</b>	<b>3 369</b>	<b>157</b>	<b>3 526</b>	<b>3 525</b>	<b>1</b>	<b>100,0%</b>	<b>1 825</b>	<b>1 567</b>

### Subprogramme 3.2: Provincial and Local Liaison

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>89 610</b>	<b>(1 269)</b>	<b>88 341</b>	<b>87 861</b>	<b>480</b>	<b>99,5%</b>	<b>86 575</b>	<b>86 485</b>
Compensation of employees	73 989	(1 009)	72 980	72 528	452	99,4%	70 956	70 956
Salaries and wages	64 795	(1 853)	62 942	62 535	407	99,4%	61 071	61 071
Social contributions	9 194	844	10 038	9 993	45	99,6%	9 885	9 885
Goods and services	15 621	(260)	15 361	15 333	28	99,8%	15 619	15 528
Administrative fees	118	(7)	111	111	-	100,0%	83	83
Advertising	1 090	(364)	726	726	-	100,0%	1 558	1 557
Minor assets	106	49	155	155	-	100,0%	114	112
Catering: Departmental activities	241	(19)	222	222	-	100,0%	184	184
Communication (G&S)	4 472	(418)	4 054	4 053	1	100,0%	4 545	4 526
Computer services	15	(15)	-	-	-	-	-	-
Contractors	764	(587)	177	177	-	100,0%	606	606

Fleet services (including government motor transport)	1 209	(139)	1 070	1 069	1	99,9%	1 642	1 642
Consumable supplies	190	231	421	399	22	94,8%	152	152
Consumable: Stationery, printing and office supplies	481	(193)	288	284	4	98,6%	305	305
Operating leases	449	(251)	198	197	1	99,5%	231	231
Property payments	208	(100)	108	108	-	100,0%	106	105
Travel and subsistence	5 376	1 800	7 176	7 177	(1)	100,0%	5 549	5 502
Operating payments	790	(405)	385	385	-	100,0%	466	443
Venues and facilities	60	12	72	72	-	100,0%	63	63
Rental and hiring	52	146	198	198	-	100,0%	17	17
<b>Transfers and subsidies</b>	<b>234</b>	<b>(62)</b>	<b>172</b>	<b>120</b>	<b>52</b>	<b>69,8%</b>	<b>162</b>	<b>140</b>
Departmental agencies and accounts	8	-	8	-	8	-	12	4
Departmental agencies (non-business entities)	8	-	8	-	8	-	12	4
Households	226	(62)	164	120	44	73,2%	150	136
Social benefits	226	(62)	164	120	44	73,2%	150	136
<b>Payments for capital assets</b>	<b>954</b>	<b>167</b>	<b>1 121</b>	<b>1 121</b>	<b>-</b>	<b>100,0%</b>	<b>927</b>	<b>828</b>
Buildings and other fixed structures	-	17	17	17	-	100,0%	-	-
Other fixed structures	-	17	17	17	-	100,0%	-	-
Machinery and equipment	954	150	1 104	1 104	-	100,0%	927	828
Other machinery and equipment	954	150	1 104	1 104	-	100,0%	927	828
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>6</b>	<b>(6)</b>	<b>-</b>	<b>-</b>	<b>82</b>
<b>TOTAL</b>	<b>90 798</b>	<b>(1 164)</b>	<b>89 634</b>	<b>89 108</b>	<b>526</b>	<b>99,4%</b>	<b>87 664</b>	<b>87 535</b>

## Subprogramme 3.3: Media Engagement

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>17 529</b>	<b>(1 010)</b>	<b>16 519</b>	<b>16 518</b>	<b>1</b>	<b>100,0%</b>	<b>16 716</b>	<b>16 693</b>
Compensation of employees	14 540	(75)	14 465	14 465	-	100,0%	15 442	15 442
Salaries and wages	13 039	(195)	12 844	12 844	-	100,0%	13 742	13 742
Social contributions	1 501	120	1 621	1 621	-	100,0%	1 700	1 700
Goods and services	2 989	(935)	2 054	2 053	1	100,0%	1 274	1 251
Administrative fees	30	4	34	34	-	100,0%	8	8
Advertising	69	(69)	-	-	-	-	-	-
Minor assets	71	(43)	28	28	-	100,0%	5	5
Catering: Departmental activities	25	26	51	51	-	100,0%	22	22
Communication (G&S)	597	(95)	502	502	-	100,0%	474	475
Computer services	-	-	-	-	-	-	16	16
Consultants: Business and advisory services	2	(2)	-	-	-	-	1	1
Contractors	105	(92)	13	13	-	100,0%	9	10
Agency and support / outsourced services	188	(188)	-	-	-	-	-	-
Fleet services (including government motor transport)	156	2	158	158	-	100,0%	174	174
Consumable supplies	98	(71)	27	27	-	100,0%	22	22
Consumable: Stationery, printing and office supplies	294	(242)	52	51	1	98,1%	46	46
Operating leases	84	(37)	47	47	-	100,0%	4	5
Travel and subsistence	1 216	(98)	1 118	1 118	-	100,0%	483	459
Operating payments	54	(43)	11	11	-	100,0%	9	9
Rental and hiring	-	13	13	13	-	100,0%	-	-
<b>Transfers and subsidies</b>	<b>47</b>	<b>(15)</b>	<b>32</b>	<b>30</b>	<b>2</b>	<b>93,8%</b>	<b>83</b>	<b>81</b>



Departmental agencies and accounts	2	-	2	-	2	-	2	-
Departmental agencies (non-business entities)	2	-	2	-	2	-	2	-
Households	45	(15)	30	30	-	100,0%	81	81
Social benefits	45	(15)	30	30	-	100,0%	81	81
<b>Payments for capital assets</b>	<b>171</b>	<b>12</b>	<b>183</b>	<b>183</b>	<b>-</b>	<b>100,0%</b>	<b>306</b>	<b>227</b>
Machinery and equipment	171	12	183	183	-	100,0%	306	227
Other machinery and equipment	171	12	183	183	-	100,0%	306	227
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1</b>	<b>(1)</b>	<b>-</b>	<b>-</b>	<b>24</b>
<b>TOTAL</b>	<b>17 747</b>	<b>(1 013)</b>	<b>16 734</b>	<b>16 732</b>	<b>2</b>	<b>100,0%</b>	<b>17 105</b>	<b>17 025</b>

**Subprogramme 3.4: Cluster Supervision (Human Development, Social Protector)**

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>10 045</b>	<b>810</b>	<b>10 855</b>	<b>10 851</b>	<b>4</b>	<b>100,0%</b>	<b>10 414</b>	<b>10 414</b>
Compensation of employees	9 129	704	9 833	9 833	-	100,0%	9 984	9 985
Salaries and wages	7 762	960	8 722	8 722	-	100,0%	8 868	8 868
Social contributions	1 367	(256)	1 111	1 111	-	100,0%	1 116	1 116
Goods and services	916	106	1 022	1 018	4	99,6%	430	429
Administrative fees	10	2	12	12	-	100,0%	4	4
Minor assets	-	21	21	21	-	100,0%	-	1
Catering: Departmental activities	73	(16)	57	57	-	100,0%	-	-
Communication (G&S)	182	(24)	158	154	4	97,5%	165	165
Fleet services (including government motor transport)	-	9	9	8	1	88,9%	2	2
Consumable supplies	33	(12)	21	21	-	100,0%	8	8

Consumable: Stationery, printing and office supplies	75	(63)	12	12	-	100,0%	23	23
Operating leases	62	(43)	19	19	-	100,0%	9	8
Travel and subsistence	453	235	688	689	(1)	100,1%	208	208
Operating payments	28	(3)	25	25	-	100,0%	11	11
<b>Transfers and subsidies</b>	<b>5</b>	<b>82</b>	<b>87</b>	<b>87</b>	<b>-</b>	<b>100,0%</b>	<b>10</b>	<b>10</b>
Households	5	82	87	87	-	100,0%	10	10
Social benefits	5	82	87	87	-	100,0%	10	10
<b>Payments for capital assets</b>	<b>84</b>	<b>(48)</b>	<b>36</b>	<b>36</b>	<b>-</b>	<b>100,0%</b>	<b>174</b>	<b>174</b>
Machinery and equipment	84	(48)	36	36	-	100,0%	174	174
Other machinery and equipment	84	(48)	36	36	-	100,0%	174	174
<b>Payment for financial assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>4</b>	<b>(4)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL</b>	<b>10 134</b>	<b>844</b>	<b>10 978</b>	<b>10 978</b>	<b>-</b>	<b>100,0%</b>	<b>10 598</b>	<b>10 598</b>

### Subprogramme 3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)

Economic classification	2022/23						2021/22	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Current payments</b>	<b>8 469</b>	<b>871</b>	<b>9 340</b>	<b>9 340</b>	<b>-</b>	<b>100,0%</b>	<b>8 650</b>	<b>8 650</b>
Compensation of employees	7 874	912	8 786	8 786	-	100,0%	8 230	8 230
Salaries and wages	7 039	848	7 887	7 887	-	100,0%	7 404	7 404
Social contributions	835	64	899	899	-	100,0%	826	826
Goods and services	595	(41)	554	554	-	100,0%	420	420
Administrative fees	9	(5)	4	4	-	100,0%	1	2
Advertising	-	-	-	-	-	-	140	140
Minor assets	-	12	12	12	-	100,0%	12	12
Catering: Departmental activities	30	8	38	38	-	100,0%	(0)	-
Communication (G&S)	186	(59)	127	127	-	100,0%	91	91
Computer services	-	3	3	3	-	100,0%	-	-

Contractors	-	3	3	3	-	100,0%	-	-
Fleet services (including government motor transport)	-	6	6	6	-	100,0%	1	1
Consumable supplies	10	-	10	10	-	100,0%	4	4
Consumable: Stationery, printing and office supplies	85	(61)	24	24	-	100,0%	8	8
Operating leases	40	(13)	27	27	-	100,0%	8	8
Travel and subsistence	221	56	277	277	-	100,0%	154	154
Operating payments	14	2	16	16	-	100,0%	1	1
Rental and hiring	-	7	7	7	-	100,0%	-	-
<b>Transfers and subsidies</b>	<b>5</b>	<b>(5)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3</b>	<b>3</b>
Households	5	(5)	-	-	-	-	3	3
Social benefits	5	(5)	-	-	-	-	3	3
<b>Payments for capital assets</b>	<b>80</b>	<b>132</b>	<b>212</b>	<b>212</b>	<b>-</b>	<b>100,0%</b>	<b>76</b>	<b>76</b>
Machinery and equipment	80	132	212	212	-	100,0%	76	76
Other machinery and equipment	80	132	212	212	-	100,0%	76	76
<b>TOTAL</b>	<b>8 554</b>	<b>998</b>	<b>9 552</b>	<b>9 552</b>	<b>-</b>	<b>100,0%</b>	<b>8 729</b>	<b>8 729</b>

**VOTE 4 NOTES TO THE APPROPRIATION STATEMENT for the period ended 31 March 2023****1. Detail of transfers and subsidies as per Appropriation Act (after Virement):**

Detail of these transactions can be viewed in Note 6 (Transfers and subsidies) and Annexures 1A and 1B to the AFS.

**2. Detail of specifically and exclusively appropriated amounts voted (after Virement):**

Detail of these transactions can be viewed in Note 1 (Annual Appropriation) to the Interim Financial Statements.

**3. Detail on payments for financial assets**

Detail of these transactions per category can be viewed in Note 5 (Payments for financial assets) to the AFS.

**4. Explanations of material variances from Amounts Voted (after Virement):**

4.1 Per Programme	Final Budget	Actual Expenditure	Variance	Variance as a % of Final Budget
	R'000	R'000	R'000	%
<b>Programme 1: Administration</b>	190 769	188 485	2 284	1,2%

The underspending in Programme 1: Administration is mainly due to the attrition of staff and vacant posts in CoE (R1,864 million). An underspending of R292 000 realised in Goods and Services that is mainly attributed to lower than projected external audit cost (R116 000), lower cost implication with the review of qualifications of successful candidates when filling vacant posts (R114 000) as well as lower than projected day-to-day operational expenditure (R62 000) relating to stationery, S&T and consumables. Transfers and Subsidies realised an underspending of R64 000 due to lesser payments in respect of leave gratuity to former employees who resigned and retired. Capital assets realised an underspending of R83 000 due to non-delivery of equipment by year-end. Theft and losses of R19 000 is funded from surplus funds in Goods and Services.

<b>Programme 2: Content Processing and Dissemination</b>	408 471	405 525	2 946	0,7%
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The underspending in Programme 2: Content Processing and Dissemination is mainly due to the attrition of staff and vacant posts in CoE (R2,338 million). An underspending of R641 000 in Goods and Services is mainly attributed to lower advertising cost as self-financing expenditure (R591 000) in the *Vuk'uzenzele* newspaper as well as lower spending on day-to-day operational expenditure (R50 000). Transfers and Subsidies realised an underspending of R20 000 due to lesser payments than anticipated in respect of leave gratuity and leave discounting to former employees who resigned, retired or deceased. Theft and losses of R53 000 is funded from surplus funds in Goods and Services.

<b>Programme 3: Intergovernmental Coordination and Stakeholder</b>	130 424	129 895	529	0,4%
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The underspending in Programme 3: Intergovernmental Coordination and Stakeholder Management is mainly due to the attrition of staff and vacant posts in CoE (R453 000). An underspending of R33 000 in Goods and Services is mainly due to lower spending on day-to-day operational cost drivers such as communication (telephone and data), gg-transport, consumables and stationary. A saving of R54 000 is realised in Transfers and Subsidies which is mainly due to lesser payments than projected in respect of leave gratification and leave discounting to former employees who resigned, retired or deceased. Theft and losses of R11 000 is funded from surplus funds in Goods and Services.

4.2 Per Economic classification	Final Budget	Actual Expenditure	Variance	Variance as a % of Final Budget
	R'000	R'000	R'000	%
<b>Current expenditure</b>	<b>467 577</b>	<b>461 955</b>	<b>5 622</b>	<b>1,2%</b>
Compensation of employees	291 197	286 542	4 655	1,6%
Goods and services	176 380	175 413	967	0,5%
<b>Transfers and subsidies:</b>	<b>256 504</b>	<b>256 366</b>	<b>138</b>	<b>0,1%</b>
Departmental agencies & accounts	255 004	254 984	20	0,0%
Households	1 500	1 382	118	7,9%
<b>Payment for capital assets</b>	<b>5 583</b>	<b>5 501</b>	<b>82</b>	<b>1,5%</b>
Building & other fixed assets	17	17	-	0,0%
Machinery & equipment	5 182	5 100	82	1,6%
Software and other intangible assets	384	384	-	0,0%
<b>Payment for financial assets</b>	<b>-</b>	<b>83</b>	<b>(83)</b>	<b>-</b>

The department spent 99,2% of its final appropriation. The total underspending of R5,759 million comprises R4,655 million in CoE due to the attrition of staff and vacant posts; R967 000 in Goods and Services due to lower recovery of self-financing expenditure in respect of advertising in the *Vuk'uzenzele* newspaper (R591 000), underspending in day-to-day operational expenditure such as lower external audit costs than projected (R116 000), lower cost implication with the review of qualifications of successful candidates when filling vacant posts (R114 000) as well as day-to-day operational expenditure (R146 000) in relation to stationery, S&T, consumables, communication expenditure (telephones, data lines) and GG-transport. An underspending of R138 000 realised in Transfers and Subsidies due to lesser payments than projected in respect of leave gratification and leave discounting to former employees who resigned, retired or deceased. An underspending of R82 000 realised in Capital Assets due to non-delivery of equipment from suppliers. Theft and losses of R83 000 is funded from Goods and Services.

**VOTE 4 STATEMENT OF FINANCIAL PERFORMANCE for the period ended 31 March 2023**

		2022/23	2021/22
	Note	R'000	R'000
<b>REVENUE</b>			
Annual appropriation	1	729 664	757 430
Departmental revenue	2	1 262	974
<b>TOTAL REVENUE</b>		<b>730 926</b>	<b>758 404</b>
<b>EXPENDITURE</b>			
<b>Current expenditure</b>			
Compensation of employees	3	286 542	284 192
Goods and services	4	175 413	219 007
<b>Total current expenditure</b>		<b>461 955</b>	<b>503 199</b>
<b>Transfers and subsidies</b>			
Transfers and subsidies	6	256 366	247 689
<b>Total transfers and subsidies</b>		<b>256 366</b>	<b>247 689</b>
<b>Expenditure for capital assets</b>			
Tangible assets	7	5 117	4 002
Intangible assets		384	-
<b>Total expenditure for capital assets</b>		<b>5 501</b>	<b>4 002</b>
<b>Payment for financial assets</b>	5	<b>83</b>	<b>114</b>
<b>TOTAL EXPENDITURE</b>		<b>723 905</b>	<b>755 004</b>
<b>SURPLUS FOR THE YEAR</b>		<b>7 021</b>	<b>3 400</b>
<b>Reconciliation of Net Surplus for the year</b>			
Voted funds		5 759	2 426
Annual Appropriation		<b>5 759</b>	<b>2 426</b>
Departmental revenue	12	1 262	974
<b>SURPLUS FOR THE YEAR</b>		<b>7 021</b>	<b>3 400</b>



**VOTE 4 STATEMENT OF FINANCIAL POSITION at 31 March 2023**

		2022/23	2021/22
	Note	R'000	R'000
<b>ASSETS</b>			
<b>Current assets</b>			
Cash and cash equivalents	8	116 334	187 322
Prepayments and advances	9	506	566
Receivables	10	666	659
<b>Non-current assets</b>			
Receivables	10	56	68
<b>TOTAL ASSETS</b>		<b>117 562</b>	<b>188 615</b>
<b>LIABILITIES</b>			
<b>Current liabilities</b>			
Voted funds to be surrendered to the Revenue Fund	11	5 759	2 426
Departmental revenue and NRF receipts to be surrendered to the Revenue Fund	12	383	17
Payables	13	115 691	190 405
<b>TOTAL LIABILITIES</b>		<b>121 833</b>	<b>192 848</b>
<b>NET ASSETS</b>		<b>(4 271)</b>	<b>(4 233)</b>
<b>Represented by:</b>			
Recoverable revenue		135	173
Unauthorised expenditure		(4 406)	(4 406)
<b>TOTAL</b>		<b>(4 271)</b>	<b>(4 233)</b>

**VOTE 4 STATEMENT OF CHANGES IN NET ASSETS for the period ended 31 March 2023**

		2022/23	2021/22
	Note	R'000	R'000
<b>Recoverable revenue</b>			
Opening balance		173	138
Transfers:		<b>(38)</b>	<b>35</b>
Debts recovered (included in departmental receipts)		(128)	(48)
Debts raised		90	83
Closing balance		<b>135</b>	<b>173</b>
<b>Unauthorised expenditure</b>			
Opening balance		<b>(4 406)</b>	<b>(4 406)</b>
Unauthorised expenditure - current year		-	-
Amounts approved by Parliament/Legislature with funding		-	-
Amounts recoverable		-	-
Amounts written off		-	-
Closing balance		<b>(4 406)</b>	<b>(4 406)</b>
<b>TOTAL</b>		<b>(4 271)</b>	<b>(4 233)</b>

**VOTE 4 CASH FLOW STATEMENT for the period ended 31 March 2023**

		2022/23	2021/22
	Note	R'000	R'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts		<b>730 926</b>	<b>758 404</b>
Annual appropriated funds received	1	729 664	757 430
Departmental revenue received	2.1; 2.3	1 184	940
Interest received	2.2	78	34
Net (increase) / decrease in working capital		(74 661)	(95 744)
Surrendered to Revenue Fund		(3 322)	(14 061)
Current payments		(461 955)	(503 199)
Payments for financial assets		(83)	(114)
Transfers and subsidies paid		(256 366)	(247 689)
<b>Net cash flow available from operating activities</b>	<b>14</b>	<b>(65 461)</b>	<b>(102 403)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Payments for capital assets	7	(5 501)	(4 002)
(Increase) / decrease in non-current receivables		12	18
<b>Net cash flows from investing activities</b>		<b>(5 489)</b>	<b>(3 984)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
Increase / (decrease) in net assets		(38)	35
<b>Net cash flows from financing activities</b>		<b>(38)</b>	<b>35</b>
Net increase / (decrease) in cash and cash equivalents		(70 988)	(106 352)
Cash and cash equivalents at the beginning of the period		187 322	293 674
<b>Cash and cash equivalents at end of period</b>	<b>8</b>	<b>116 334</b>	<b>187 322</b>

**VOTE 4 ACCOUNTING POLICIES for the period ended 31 March 2023**

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated. Management has concluded that the financial statements present fairly the department's primary and secondary information.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing the AFS. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the PFMA of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA and the Annual Division of Revenue Act.

**1. BASIS OF PREPARATION**

The financial statements have been prepared in accordance with the MCS.

**2. GOING CONCERN**

The financial statements have been prepared on a going concern basis.

**3. PRESENTATION CURRENCY**

Amounts have been presented in the currency of the South African Rand (R) which is also the functional currency of the department.

**4. ROUNDING**

Unless otherwise stated financial figures have been rounded to the nearest one thousand Rand (R'000).

**5. FOREIGN CURRENCY TRANSLATION**

Cash flows arising from foreign currency transactions are translated into South African Rands using the spot exchange rates prevailing at the date of payment/receipt.

## 6. COMPARATIVE INFORMATION

### 6.1. Prior period comparative information

Prior period comparative information has been presented in the current year's financial statements. Where necessary figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year's financial statements.

### 6.2. Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.

## 7. REVENUE

### 7.1. Appropriated funds

Appropriated funds comprises of departmental allocations.

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are recognised in the statement of financial performance on the date the adjustments become effective. Appropriated funds are measured at the amounts receivable.

The net amount of any appropriated funds due to/from the relevant revenue fund at the reporting date is recognised as a payable /receivable in the statement of financial position.

### 7.2. Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Departmental revenue is measured at the cash amount received.

In-kind donations received are recorded in the notes to the financial statements on the date of receipt and are measured at fair value.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

### 7.3. Accrued departmental revenue

Accruals in respect of departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits or service potential associated with the transaction will flow to the department; and
- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.

Write-offs are made according to the department's debt write-off policy.

## 8. EXPENDITURE

### 8.1. Compensation of employees

#### 8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

#### 8.1.2 Social contributions

Social contributions made by the department in respect of current employees are recognised in the statement of financial performance on the date of payment. Social contributions made by the department in respect of ex-employees are classified as transfers to households in the statement of financial performance on the date of payment.

### 8.2. Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

Donations made in kind are recorded in the notes to the financial statements on the date of transfer and are measured at cost or fair value.



of S&T, advance payments to the Department of International Relations and Cooperation (DIRCO) in respect of foreign trips undertaken by departmental officials as well as prepayments in respect of satellite TV subscription fees.

**11. LOANS AND RECEIVABLES**

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written-off. Write-offs are made according to the department’s write-off policy.

**12. PAYABLES**

Payables recognised in the statement of financial position are recognised at cost.

**13. CAPITAL ASSETS**

**13.1. Immovable capital assets**

Immovable assets reflected in the asset register of the department are recorded in the notes to the financial statements at cost or fair value where the cost cannot be determined reliably. Immovable assets acquired in a non-exchange transaction are recorded at fair value at the date of acquisition. Immovable assets are subsequently carried in the asset register at cost and are not currently subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

Additional information on immovable assets not reflected in the assets register is provided in the notes to financial statements.

**8.3. Accruals and payables not recognised**

Accruals and payables not recognised are recorded in the notes to the financial statements at cost or fair value at the reporting date.

**8.4. Leases**

**8.4.1 Operating leases**

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment. Operating lease payments received are recognised as departmental revenue.

The operating lease commitments are recorded in the notes to the financial statements.

**9. CASH AND CASH EQUIVALENTS**

Cash and cash equivalents are stated at cost in the statement of financial position.

Bank overdrafts are shown separately on the face of the statement of financial position as a current liability. For the purpose of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held, other short-term highly liquid investments and bank overdrafts.

**10. PREPAYMENTS AND ADVANCES**

Prepayments and advances are recognised in the statement of financial position when the department receives or disburses the cash.

Prepayments and advances are initially and subsequently measured at cost.

Prepayments and advances are expensed when services have been rendered or goods received. This include advance payments to employees in respect

### 13.2. Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined reliably, the movable capital assets are measured at fair value and where fair value cannot be determined; the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature forms part of the cost of the existing asset when ready for use.

### 13.3. Intangible assets

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the financial statements when the department commences the development phase of the project.

Where the cost of intangible assets cannot be determined reliably, the intangible capital assets are measured at fair value and where fair value cannot be determined; the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment. Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

## 14. PROVISIONS AND CONTINGENTS

### 14.1. Provisions

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

### 14.2. Contingent liabilities

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or

non-occurrence of one or more uncertain future events not within the control of the department or when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

## 15. CONTINGENT ASSETS

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department.

## 16. CAPITAL COMMITMENTS

Capital commitments are recorded at cost in the notes to the financial statements.

## 17. UNAUTHORISED EXPENDITURE

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

Unauthorised expenditure is recognised in the statement of changes in net assets until such time as the expenditure is either:

- approved by Parliament with funding and the related funds are received; or
- approved by Parliament without funding and is written off against the appropriation in the statement of financial performance; or
- transferred to receivables for recovery.

Unauthorised expenditure recorded in the notes to the financial statements comprise of

- unauthorised expenditure that was under assessment in the previous financial year;



- unauthorised expenditure relating to previous financial year and identified in the current year; and
- Unauthorised expenditure incurred in the current year.

**18. FRUITLESS AND WASTEFUL EXPENDITURE**

Fruitless and wasteful expenditure receivables are recognised in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable. Fruitless and wasteful expenditure is recorded in the notes to the financial statements when and at amounts confirmed, and comprises of:

- fruitless and wasteful expenditure that was under assessment in the previous financial year;
- fruitless and wasteful expenditure relating to previous financial year and identified in the current year; and
- fruitless and wasteful expenditure incurred in the current year.

**19. IRREGULAR EXPENDITURE**

Losses emanating from irregular expenditure are recognised as a receivable in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable.

Irregular expenditure is recorded in the notes to the financial statements when and at amounts confirmed and comprises of:

- irregular expenditure that was under assessment in the previous financial year;
- irregular expenditure relating to previous financial year and identified in the current year; and

- irregular expenditure incurred in the current year.

**20. CHANGES IN ACCOUNTING ESTIMATES AND ERRORS**

Changes in accounting estimates are applied prospectively in accordance with MCS requirements. Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

**21. EVENTS AFTER THE REPORTING DATE**

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

**22. DEPARTURES FROM THE MCS REQUIREMENTS**

Management has reviewed the financial statements and discussed it with the external audit committee after which the conclusion was made that:

- the financial statements present fairly the department’s primary and secondary information; and
- the department complied with the MCS.

**23. RECOVERABLE REVENUE**

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the NRF when

recovered or are transferred to the statement of financial performance when written-off.

**24. RELATED PARTY TRANSACTIONS**

Related party transactions within the Minister’s portfolio are recorded in the notes to the financial statements when the transaction is not at arm’s length. The number of individuals and the full compensation of key management personnel is recorded in the notes to the financial statements.

**25. EMPLOYEE BENEFITS**

The value of each major class of employee benefit obligation (accruals, payables not recognised and provisions) is disclosed in the employee benefits note. Accruals and payables not recognised for employee benefits are measured at cost or fair value at the reporting date.

The provision for employee benefits is measured as the best estimate of the funds required to settle the present obligation at the reporting date.



**VOTE 4 NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the period ended 31 March 2023****1. Annual Appropriation**

	2022/23			2021/22	
	Final Budget	Actual Funds Received	Funds not requested/ Not received	Final Budget	Appropriation received
	R'000	R'000	R'000	R'000	R'000
Administration	190 769	190 769	-	190 122	190 122
Content Processing and Dissemination	408 471	408 471	-	441 387	441 387
Intergovernmental Coordination and Stakeholder Management	130 424	130 424	-	125 921	125 921
<b>Total</b>	<b>729 664</b>	<b>729 664</b>	<b>-</b>	<b>757 430</b>	<b>757 430</b>

**2. Departmental revenue**

	Note	2022/23	2021/22
		R'000	R'000
Sales of goods and services other than capital assets	2.1	681	735
Interest, dividends and rent on land	2.2	78	34
Transactions in financial assets and liabilities	2.3	503	205
<b>Departmental revenue collected</b>		<b>1 262</b>	<b>974</b>

**2.1 Sales of goods and services other than capital assets**

	Note	2022/23	2021/22
		R'000	R'000
Sales of goods and services produced by the department	2	681	735
*Other sales		681	735
<b>Total</b>		<b>681</b>	<b>735</b>

Other sales include revenue generated through the sale of advertising space of vacant posts in the *Vuk'uzenzele* newspaper, sale of photographs and video material and rental of parking facilities by departmental officials.

**2.2 Interest, dividends and rent on land**

	Note	2022/23	2021/22
		R'000	R'000
Interest		78	34
<b>Total</b>	2	<b>78</b>	<b>34</b>

**2.3 Transactions in financial assets and liabilities**

	Note	2022/23	2021/22
		R'000	R'000
Other Receipts including Recoverable Revenue		503	205
<b>Total</b>	2	<b>503</b>	<b>205</b>

Other receipts include the settlement of debt of previous financial years.

## 2.4 Donations received in-kind (not included in the main note)

		2022/23	2021/22
	Note	R'000	R'000
Google Home Speaker	2	-	2
Rubert and Rothschild wine		-	1
9 beanie, powerbank, pen, USB flashdrive, notebook		-	2
Accommodation, flights and tickets to Durban July		15	-
2 headsets and 2 sunglasses		2	-
2 tickets		9	-
Catering (Government Exhibition Day)		10	-
Voucher Sanbonani Lodge		3	-
1 bottle Constantia Glen wine; 1 box Ferrero Roche chocolates; necktie		1	-
Light lunch for employees and invited guests for the GCIS Public Service Day		25	-
100 votes for Miss Bachelorette 2023 pageant competition		1	-
Media monitoring Africa Goethe		-	-
Tickets to Kyalami Food Festival		-	-
GCF (Breakfast, lunch, platters)		-	-
GCF (décor, platters, drinks, sound system)		-	-
<b>Total</b>		<b>66</b>	<b>5</b>

## 3. Compensation of employees

### 3.1 Salaries and Wages

	2022/23	2021/22
	R'000	R'000
Basic salary	193 809	190 937
Performance award	283	1 695
Service-based	14 845	14 458
Compensative/circumstantial	2 347	2 262
Periodic payments	2 272	2 380
Other non-pensionable allowances	37 005	37 151
<b>Total</b>	<b>250 561</b>	<b>248 883</b>

Other non-pensionable allowances include allowances in respect of the subsidised vehicle transport scheme and housing.

### 3.2 Social Contributions

	2022/23	2021/22
	R'000	R'000
<b>Employer contributions</b>		
Pension	24 504	24 452
Medical	11 142	10 517
Bargaining council	50	49
Insurance	285	291
<b>Total</b>	<b>35 981</b>	<b>35 309</b>
<b>Total compensation of employees</b>	<b>286 542</b>	<b>284 192</b>
Average number of employees	479	483

Average number of employees includes 428 filled posts and 51 additional posts (contracts and Interns) but exclude 47 vacant posts.

#### 4. Goods and services

		2022/23	2021/22
	Note	R'000	R'000
Administrative fees		2036	2 652
Advertising		5 336	47 881
Minor assets	4.1	547	1 136
Bursaries (employees)		390	944
Catering		489	321
Communication		9 496	12 199
Computer services	4.2	16 714	17 531
Consultants: Business and advisory services		1 080	1 361
Legal services		138	74
Contractors		1 535	2 089
Agency and support / outsourced services		7 785	3 585
Audit cost – external	4.3	2 787	3 171
Fleet services		1 652	2 205
Consumables	4.4	2 623	2 091
Operating leases		70 646	65 850
Property payments	4.5	12 701	12 718
Rental and hiring		334	29
Travel and subsistence	4.6	19 063	12 913
Venues and facilities		493	81
Training and development		863	2 211
Other operating expenditure	4.7	18 705	27 965
<b>Total</b>		<b>175 413</b>	<b>219 007</b>

The department was responsible for the COVID-19 Vaccination Roll-out Communication Awareness Campaign of which expenditure incurred mainly under Advertising and Communication in 2021/22.

#### 4.1 Minor assets

		2022/23	2021/22
	Note	R'000	R'000
<b>Tangible assets</b>		<b>547</b>	<b>1 136</b>
Machinery and equipment		547	1 136
<b>Total</b>	4	<b>547</b>	<b>1 136</b>

#### 4.2 Computer services

		2022/23	2021/22
	Note	R'000	R'000
SITA computer services		7 283	8 583
External computer service providers		9 431	8 948
<b>Total</b>	4	<b>16 714</b>	<b>17 531</b>

#### 4.3 Audit cost – External

		2022/23	2021/22
	Note	R'000	R'000
Regularity audits		2 787	3 171
<b>Total</b>	4	<b>2 787</b>	<b>3 171</b>

#### 4.4 Consumables

	2022/23	2021/22	
	Note	R'000	R'000
Consumable supplies		909	545
Uniform and clothing		8	3
Household supplies		446	320
Building material and supplies		330	74
Communication accessories		8	1
IT consumables		26	12
Other consumables		91	135
Stationery, printing and office supplies		1 714	1 546
<b>Total</b>	<b>4</b>	<b>2 623</b>	<b>2 091</b>

#### 4.5 Property payments

	2022/23	2021/22	
	Note	R'000	R'000
Municipal services		5 332	5 515
Property management fees		61	70
Property maintenance and repairs		647	1 015
Other		6 661	6 118
<b>Total</b>	<b>4</b>	<b>12 701</b>	<b>12 718</b>

Other include expenditure in respect of security and cleaning services, fumigation and maintenance of office accommodation

#### 4.6 Travel and subsistence

	2022/23	2021/22	
	Note	R'000	R'000
Local		16 805	11 311
Foreign		2 258	1 602
<b>Total</b>	<b>4</b>	<b>19 063</b>	<b>12 913</b>

#### 4.7 Other operating expenditure

	2022/23	2021/22	
	Note	R'000	R'000
Professional bodies, membership and subscription fees		95	131
Resettlement costs		218	436
Other		18 392	27 398
<b>Total</b>	<b>4</b>	<b>18 705</b>	<b>27 965</b>

Included in "Other" is the printing and distribution cost of the monthly *Vuk'uzenzele* newspaper

#### 5. Payments for financial assets

	2022/23	2021/22	
	Note	R'000	R'000
Material losses through criminal conduct		41	86
Theft	5.2	41	86
Other material losses written off	5.1	34	12
Debts written off	5.3	8	16
<b>Total</b>		<b>83</b>	<b>114</b>



**5.1 Other material losses written off**

		2022/23	2021/22
	Note	R'000	R'000
Nature of losses			
Damage to rented vehicle		12	8
Flight No show		8	4
Salary over payment		14	-
<b>Total</b>	5	<b>34</b>	<b>12</b>

**5.2 Details of theft**

		2022/23	2021/22
	Note	R'000	R'000
Nature of theft			
Loss of assets		41	86
<b>Total</b>	5	<b>41</b>	<b>86</b>

**5.3 Debts written off**

		2022/23	2021/22
	Note	R'000	R'000
Nature of debts written off			
Ex-employees (1 official deceased; 6 interns tax debt)		8	16
<b>Total</b>	5	<b>8</b>	<b>16</b>

**6 Transfers and subsidies**

		2022/23	2021/22
		R'000	R'000
Departmental agencies and accounts	Annex 1A	254 984	246 418
Households	Annex 1B	1 382	1 271
<b>Total</b>		<b>256 366</b>	<b>247 689</b>

**6.1 Donations made in kind (not included in the main note)**

		2022/23	2021/22
	Note	R'000	R'000
	Annex 1D		
36 computers		-	-
17 notebooks		-	-
22 monitors		-	-
9 docking stations		-	-
1 Sony monitor		-	-
2 TVs		-	-
5 chairs		-	-
2 racks		-	-
2 DVD players		-	-
6 printers		-	-
1 projector		-	-
1 stove		-	-
<b>Total</b>		<b>-</b>	<b>-</b>

The following beneficiaries were the recipients of the above items: St Matthews Catholic Church; Working Together As A Nation; New Hope Development; Ikhaya Community Radio; Wollies shelter; Altein Secondary School; Masizani Primary School; Skeerpoort primary school; Katekani primary school; Marema Combined School; Patogeng Primary School; Mamelodi Association for People with Disabilities; Lelokwane Primary School; King’s Way Christian School; Molapisi Primary School; Sinako Community Health Care Organisation.

**7 Expenditure for capital assets**

	2022/23	2021/22
	R'000	R'000
<b>Tangible capital assets</b>	<b>5 117</b>	<b>4 002</b>
Buildings and other fixed structures	17	26
Machinery and equipment	5 100	3 976
<b>Intangible capital assets</b>	<b>384</b>	<b>-</b>
Software	384	-
<b>Total</b>	<b>5 501</b>	<b>4 002</b>

**7.1 Analysis of funds utilised to acquire capital assets – 2022/23**

	Voted funds	Total
	R'000	R'000
<b>Tangible capital assets</b>	<b>5 117</b>	<b>5 117</b>
Buildings and other fixed structures	17	17
Machinery and equipment	5 100	5 100
<b>Intangible capital assets</b>	<b>384</b>	<b>384</b>
Software	384	384
<b>Total</b>	<b>5 501</b>	<b>5 501</b>

**7.2 Analysis of funds utilised to acquire capital assets – 2021/22**

	Voted funds	Total
	R'000	R'000
<b>Tangible assets</b>	<b>4 002</b>	<b>4 002</b>
Building and other fixed structures	26	26
Machinery and equipment	3 976	3 976
<b>Total</b>	<b>4 002</b>	<b>4 002</b>

**8 Cash and cash equivalents**

	2022/23	2021/22
	R'000	R'000
Consolidated Paymaster General Account	117 858	191 755
Cash receipts		
Disbursements	(1 622)	(4 531)
Cash on hand	98	98
<b>Total</b>	<b>116 334</b>	<b>187 322</b>

Excluded above are total receipts of approximately R819 000 in respect of the 2022/23 financial year (fourth quarter) that will interface in the bank account at the beginning of the first quarter of the 2023/24 financial year. The receipts relate mainly to advance payments from two client departments in respect of media bulk buying campaigns (R439 278), a claim paid by the DIRCO in respect of foreign travelling (R359 084), a claim paid by one provincial department in respect of a media bulk-buying campaign (R16 000), refund of a salary over payment (R1 542) as well as the sale of photos and waste paper (R3 100).

**9 Prepayments and advances**

		2022/23	2021/22
		R'000	R'000
Travel and Subsistence		16	8
Advances paid (Not expensed)	9.1	490	548
Prepayments (Not expensed)	9.2	-	10
<b>Total</b>		<b>506</b>	<b>566</b>

**Analysis of Total Prepayments and advances**

Current Prepayments and advances		506	566
<b>Total</b>		<b>506</b>	<b>566</b>

The department is expecting outstanding invoices from the DIRCO. Monthly reconciliation meetings are held to reconcile the outstanding balance.

**9.1 Advances paid (Not expensed)**

	<i>Note</i>	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2023
		R'000	R'000	R'000	R'000
National departments	9	548	(1 372)	1 314	490
<b>Total</b>		<b>548</b>	<b>(1 372)</b>	<b>1 314</b>	<b>490</b>

Advances paid (Not expensed) refer to advance payments in respect of S&T that were paid to the DIRCO in respect of officials who travelled abroad.

**Advances paid (Not expensed)**

	<i>Note</i>	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2022
		R'000	R'000	R'000	R'000
National departments	9	482	(1 461)	1 527	548
<b>Total</b>		<b>482</b>	<b>(1 461)</b>	<b>1 527</b>	<b>548</b>





### 9.2 Prepayments (Not expensed)

	Note	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2023
		R'000	R'000	R'000	R'000
Goods and services	9	10	(441)	431	-
<b>Total</b>		<b>10</b>	<b>(441)</b>	<b>431</b>	<b>-</b>

Prepayments were expensed during the financial year as it relate to digital satellite TV subscriptions that are expensed at the time that services are rendered.

### Prepayments (Not expensed)

	Note	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2022
		R'000	R'000	R'000	R'000
Goods and services	9	10	(404)	404	10
<b>Total</b>		<b>10</b>	<b>(404)</b>	<b>404</b>	<b>10</b>

### 10 Receivables

	Note	2022/23			2021/22		
		Current	Non- Current	Total	Current	Non- Current	Total
		R'000	R'000	R'000	R'000	R'000	R'000
Claims recoverable	10.1	420	-	420	415	-	415
Recoverable exp	10.2	59	-	59	13	-	13
Staff debt	10.3	60	48	108	94	63	157
Other receivables	10.4	127	8	135	137	5	142
<b>Total</b>		<b>666</b>	<b>56</b>	<b>722</b>	<b>659</b>	<b>68</b>	<b>727</b>

The non-current balance relate to debt that will be settled over more than 12 months.

**10.1 Claims recoverable**

		2022/23	2021/22
	Note	R'000	R'000
National departments	Annex 3	-	11
Provincial departments	Annex 3	16	-
Public entities	Annex 3	404	404
<b>Total</b>	10	<b>420</b>	<b>415</b>

**10.2 Recoverable expenditure**

		2022/23	2021/22
	Note	R'000	R'000
Disallowance account - amount under investigation		59	13
<b>Total</b>		<b>59</b>	<b>13</b>

**10.3 Staff debt**

		2022/23	2021/22
	Note	R'000	R'000
Employees		106	155
Private telephone		2	2
<b>Total</b>	10	<b>108</b>	<b>157</b>

**10.4 Other receivables**

		2022/23	2021/22
	Note	R'000	R'000
Ex-employees		135	127
Fruitless and wasteful expenditure		-	15
<b>Total</b>	10	<b>135</b>	<b>142</b>

**11 Voted funds to be surrendered to the Revenue Fund**

		2022/23	2021/22
	Note	R'000	R'000
Opening balance		2 426	13 030
Transfer from statement of financial performance		5 759	2 426
Paid during the year		(2 426)	(13 030)
<b>Closing balance</b>		<b>5 759</b>	<b>2 426</b>

The closing balance of 2021/22 was surrendered to National Treasury on 11 October 2022.

**12 Departmental revenue and NRF receipts to be surrendered to the Revenue Fund**

		2022/23	2021/22
	Note	R'000	R'000
Opening balance		17	74
Transfer from Statement of Financial Performance		1 262	974
Paid during the year		(896)	(1 031)
<b>Closing balance</b>		<b>383</b>	<b>17</b>

**13 Payables – current**

		2022/23	2021/22
	Note	R'000	R'000
Advances received	13.1	115 621	190 307
Other payables	13.2	70	98
<b>Total</b>		<b>115 691</b>	<b>190 405</b>



### 13.1 Advances received

		2022/23	2021/22
	Note	R'000	R'000
National departments	Annex 5B	44 723	96 597
Provincial departments	Annex 5B	127	3 358
Public entities	Annex 5B	70 771	90 352
<b>Total</b>	13	<b>115 621</b>	<b>190 307</b>

### 13.2 Other payables

		2022/23	2021/22
	Note	R'000	R'000
Income Tax		70	98
<b>Total</b>	13	<b>70</b>	<b>98</b>

### 14 Net cash flow available from operating activities

		2022/23	2021/22
	Note	R'000	R'000
Net surplus as per Statement of Financial Performance		7 021	3 400
Add back non cash/cash movements not deemed operating activities		(72 482)	(105 803)
(Increase) / decrease in receivables		(7)	(112)
(Increase) / decrease in prepayments and advances		60	(72)
Increase in payables – current		(74 714)	(95 560)
Expenditure on capital assets		5 501	4 002
Surrenders to Revenue Fund		(3 322)	(14 061)
<b>Net cash flow generated by operating activities</b>		<b>(65 461)</b>	<b>(102 403)</b>

### 15 Reconciliation of cash and cash equivalents for cash flow purposes

		2022/23	2021/22
	Note	R'000	R'000
Consolidated Paymaster General account		117 858	191 755
Disbursements		(1 622)	(4 531)
Cash on hand		98	98
<b>Total</b>		<b>116 334</b>	<b>187 322</b>

Excluded above are total receipts of approximately R819 000 in respect of the 2022/23 financial year (fourth quarter) that will interface in the bank account at the beginning of the first quarter of the 2023/24 financial year. The receipts relate mainly to an advance payment from two client departments in respect of a media bulk buying campaigns (R439 278), a claim paid by the DIRCO in respect of foreign travelling (R359 084), a claim paid by one provincial department in respect of media bulk-buying (R16 000), refund of a salary over payment (R1 542) as well as the sale of photos and waste paper (R3 100).

### 16 Contingent liabilities and contingent assets

#### 16.1 Contingent liabilities

		2022/23	2021/22
	Note	R'000	R'000
<b>Liable to</b>			
Claim against the department	Annex 2	2 735	1 722
Other	Annex 2	2 944	2 800
<b>Total</b>		<b>5 679</b>	<b>4 522</b>

A plaintiff instituted legal action against the department in respect of a copyright matter regarding the use of a photograph. The final liability has not been determined by the court at the reporting period. However, it is estimated that the future liability may amount to R44 000. The department awaits the date of hearing whereby the merits of the matter will be ventilated fully. It was estimated in 2021/22 that the total legal cost on this matter will amount to R2,3 million. The State Attorney estimates at the end of the 2022/23 financial year that the future legal cost will still not exceed R2.3 million. Approximately R2,735 million in relation to labour relations matters is estimated at the end of the 2022/23 financial year. The closing balance in respect of other litigation matters amount to R600 000.

**17 Capital commitments**

	2022/23	2021/22
<i>Note</i>	R'000	R'000
Machinery and equipment	17	1 480
<b>Total</b>	<b>17</b>	<b>1 480</b>

Capital commitments of 2021/22 were concluded in 2022/23.

**18. Accruals and payables not recognised****18.1 Accruals**

	2022/23	2021/22		
	R'000	R'000		
<b>Listed by economic classification</b>	<b>30 Days</b>	<b>30+ Days</b>	<b>Total</b>	<b>Total</b>
Goods and services	2 400	3 610	6 010	12 142
Capital assets	-	-	-	404
<b>Total</b>	<b>2 400</b>	<b>3 610</b>	<b>6 010</b>	<b>12 546</b>

	2022/23	2021/22
	R'000	R'000
<b>Listed by Programme level</b>		
1. Administration	2 025	5 688
2. Content Processing and Dissemination	1 834	2 496
3. Intergovernmental Coordination & Stakeholder Mgmt	2 151	4 362
<b>Total</b>	<b>6 010</b>	<b>12 546</b>

Accruals at the end of the 2022/23 financial year of media buying communication campaigns that are not funded from GCIS voted funds and therefore not included above amount to R7.435 million at 31 March 2023. Accruals of media buying communication campaigns of 2021/22 not included above amount to R18.464 million. Purchase orders were issued to service providers in 2022/23 in accordance with National Treasury procurement instructions.

**18.2 Payables not recognised**

	2022/23	2021/22		
	R'000	R'000		
<b>Listed by economic classification</b>	<b>30 Days</b>	<b>30+ Days</b>	<b>Total</b>	<b>Total</b>
Goods and services	5 084	-	5 084	1 325
Capital assets	-	-	-	-
<b>Total</b>	<b>5 084</b>	<b>-</b>	<b>5 084</b>	<b>1 325</b>

	2022/23	2021/22
<i>Note</i>	R'000	R'000
<b>Listed by Programme level</b>		
1. Administration	2 410	516
2. Content Processing and Dissemination	2 118	531
3. Intergovernmental Coordination & Stakeholder Mgmt	556	278
<b>Total</b>	<b>5 084</b>	<b>1 325</b>

The balance above represent payables due to service providers for services rendered. Payables not recognised in respect of media communication campaigns that are not funded from GCIS-voted funds and therefore not included above at the end of the 2022/23 financial year amount to approximately R1.565 million at 31 March 2023. Payables not recognised in respect of 2021/22 media communication campaigns amount to R1.036 million and were concluded in the 2022/23 financial year.

**19. Employee benefits**

	2022/23	2021/22
Note	R'000	R'000
Leave entitlement	11 229	11 784
Service bonus	7 332	7 527
Capped leave	3 688	3 825
Other	-	167
<b>Total</b>	<b>22 249</b>	<b>23 303</b>

Negative leave credits at 31 March 2023 amount to R175 775. There are no outstanding long-term service awards in respect of the 2022/23 financial year. The estimated long-term service awards of 2021/22 was paid in 2022/23.

**20. Lease commitments**

**20.1 Operating leases**

2022/23	Buildings and other fixed structures	Machinery and equipment	Total
	R'000	R'000	R'000
Not later than 1 year	74 768	1 106	75 874
Later than 1 year and not later than 5 years	94 155	1 635	95 790
Later than 5 years	64	-	64
<b>Total lease commitments</b>	<b>168 987</b>	<b>2 741</b>	<b>171 728</b>

A significant amount of office lease commitments is in respect of the head office building. Other office accommodation leases include the nine provincial offices and Thusong Service Centres. There were two office accommodation leases on a month-to-month basis at 31 March 2023. The GCIS has an intention to renew the leases on month-to-month until medium term lease agreements are concluded with landlords and the Department of Public Works and Infrastructure. The GCIS does not have lease agreements with purchase options. All leases increase annually in accordance with the escalation rates stipulated in the lease agreements. GCIS did not sublet any of the leased offices at the reporting period. The amount under Machinery and Equipment is the value of approved and contracted leases of photocopier machines at the end of the 2022/23 financial year. The value of leases of photocopier machines that were approved but not yet contracted at 31 March 2023 amount to R285 335 of which approximately R95 112 is in respect of contracts for less than a year and R190 223 for contracts more than one year but less than five years.

2021/22	Buildings and other fixed structures	Machinery and equipment	Total
	R'000	R'000	R'000
Not later than 1 year	69 921	477	70 398
Later than 1 year and not later than 5 years	163 899	371	164 270
<b>Total lease commitments</b>	<b>233 820</b>	<b>848</b>	<b>234 668</b>

**21. Accrued departmental revenue**

	2022/23	2021/22
	R'000	R'000
Sales of goods and services other than capital assets	289	185
<b>Total</b>	<b>289</b>	<b>185</b>

The amount above reflects the value of advertising revenue that was outstanding at 31 March 2023 from clients in respect of the advertising of vacant posts in the *Vuk'uzenzele* newspaper. The department awaits the settlement of the accrued revenue.

**21.1 Analysis of accrued departmental revenue**

	2022/23	2021/22
Note	R'000	R'000
Opening balance	185	252
Less: Amounts received	(412)	(552)
Add: Amounts recognised	516	485
<b>Closing balance</b>	<b>289</b>	<b>185</b>

## 22. Unauthorised, Irregular and Fruitless and Wasteful Expenditure

	2022/23	2021/22
Note	R'000	R'000
Unauthorised expenditure	-	-
Irregular expenditure	7 311	7 629
Fruitless and wasteful expenditure	-	-
<b>Closing balance</b>	<b>7 311</b>	<b>7 629</b>

No unauthorised and fruitless and wasteful expenditure incurred in the 2022/23 and 2021/22 financial years. The disclosed amounts in the audited financial statements and Annual Report of 2021/22 are restated for comparison purposes due to a change in accounting policy with effect from the 2022/23 financial year. Balances from previous financial years that are still to be resolved, are disclosed in the annual report and are summarised as follows:

- **Unauthorised expenditure** – Two matters have been recorded in 2013/14 and 2015/16. Overspending of voted funds (R3,7 million) of the department occurred in 2013/14 due to the State Funeral of the former President. Overspending of voted funds (R700 000) of the department occurred in 2014/15 due to the restructuring of Cabinet whereby the former Ministry of Communications was established on the Vote of GCIS while no budget was allocated. National Treasury did a submission to the SCOPA; the department awaits the SCOPA resolution. Details of unauthorised expenditure are disclosed in Part E of the Annual Report.
- **Irregular expenditure** – Total irregular expenditure at the end of the 2022/23 financial year amount to approximately R15.365 million, of which R7.311 million relate to 2022/23, R7.629 million to 2021/22 and R425 000 to 2020/21. All the cases are confirmed as irregular expenditure. It is anticipated that the process of condonement will be concluded by the end of the 2023/24 financial year. The amount of 2021/22 is restated as per Note 42, Prior Period Error with R2.905 million. Included above is confirmed irregular expenditure relating to media buying communication campaigns of client departments that are not funded from GCIS-voted funds of approximately R200 000 in respect of the 2021/22 financial year.

Excluded above is an amount of approximately R175 000 that relate to 2020/21 in respect of media buying communication campaigns of client departments. No irregular expenditure relating to media-buying campaigns occurred in the 2022/23 financial year. Details of irregular expenditure are disclosed in Part E of the Annual Report.

- **Fruitless and wasteful expenditure** – The matter relates to a refund made to Stats SA in March 2018 (2017/18 financial year) for an amount of R4 million against a balance of R7.762 million in respect of a media bulk-buying campaign. Following initial submissions to the State Attorney and the Minister in The Presidency a submission was made to National Treasury. A response was received which GCIS was considering by mid-2023. Details of fruitless and wasteful expenditure are disclosed in Part E of the Annual Report.

## 23. Related party transactions

Related parties to the GCIS are The Presidency, the DPME, the Department of Women, Youth and Persons with Disabilities (DWYPD), Brand SA, MDDA and Stats SA.

Transactions with related parties are at an arm's length of which balances at 31 March 2023 are disclosed in Annexures 5 and 8B. Annexure 5 reflects an amount payable to Stats SA while Annexure 8B reflects the balance of media bulk-buying campaigns at 31 March 2023. All related parties had no opening balance in respect of outstanding claims at the start of the 2022/23 financial year.

In respect of media bulk-buying campaigns, the DWYPD had an opening balance of R435 026, the MDDA had an opening balance of R348 000 and the DPME an opening balance of around R136 451. In respect of the DWYPD more advances to the value of R1 691 481 were received during 2022/23, expenditure of R1 494 081 incurred and surplus funds of R524 792 was returned to the department, resulting in a closing balance of R107 634. The opening surplus balances of both the MDDA and DPME were returned to the clients during 2022/23, resulting in zero balances at year-end. The Presidency and Stats SA had zero opening balances and no balances occurred by 31 March 2023.

A total of 1 232 non-monetary services relating to radio productions, photography and video services were rendered as at 31 March 2023, of which 1 127 were for The Presidency, 88 for the MDDA, nine (9) for the DPME and eight for the DWYPD.

#### 24. Key management personnel

	2022/23	2021/22
Note	R'000	R'000
Officials:		
Level 15 to 16	10 291	9 407
Level 14	16 938	15 547
Level 13	47 440	45 288
Family members of key management personnel	193	294
<b>Total</b>	<b>74 862</b>	<b>70 536</b>

In accordance with the MCS, the department determined that officials on levels 13-16 are key management personnel. Mr TB Ramotse was appointed as an Intern in the Gauteng Provincial Office, effective from 1 March 2019 but was reappointed as a Principal Communication Officer in the KwaZulu-Natal Provincial Office on a 12-month contract with effect from 1 September 2021. Mr TB Ramotse is a family member of Mr TP Ramotse, Director (Level 13): Communication Training and Development.

#### 25. Movable Tangible Capital Assets

##### MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2023

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
<b>MACHINERY AND EQUIPMENT</b>	<b>85 771</b>	<b>4 766</b>	<b>(4 110)</b>	<b>86 427</b>
Transport assets	260	-	-	260
Computer equipment	43 346	4 439	(3 392)	44 393
Furniture and office equipment	15 366	68	(463)	14 971
Other machinery and equipment	26 799	259	(255)	26 803
<b>TOTAL MOVABLE TANGIBLE CAPITAL ASSETS</b>	<b>85 771</b>	<b>4 766</b>	<b>(4 110)</b>	<b>86 427</b>

Included in the total additions of R4,766 million are assets paid in cash to the amount of R5,1 million by the end of the 2022/23 financial year. Assets which were received in the 2021/22 financial year and included in the opening balance but paid in the 2022/23 financial year amount to approximately R370 000. Furthermore, a laptop to the value of approximately R41 000 was also lost in 2022/23 and will be removed from the asset register following the decision by the Theft and Losses Committee. One asset that was procured in 2021/22 was paid in 2022/23 for around R5 000 less according to the invoice than the cost at the time of receipt. There were four (4) assets to the value of approximately R50 000 that were approved for disposal by the Disposal Committee by 31 March 2023 but not yet removed from the asset register.

##### Movable tangible capital assets under investigation

Included in the above total of the movable tangible capital assets per the asset register are assets that are under investigation

	Number	Value
	R'000	R'000
Machinery and equipment	14	268

There were 14 assets to the value of approximately R268 000 that could not be verified by 31 March 2023 and are under investigation.



## 25.1 Movement for 2021/22

### MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2022

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
<b>MACHINERY AND EQUIPMENT</b>	<b>86 563</b>	<b>4 254</b>	<b>(5 046)</b>	<b>85 771</b>
Transport assets	260	-	-	260
Computer equipment	43 784	3 901	(4 339)	43 346
Furniture and office equipment	15 846	71	(551)	15 366
Other machinery and equipment	26 673	282	(156)	26 799
<b>TOTAL MOVABLE TANGIBLE CAPITAL ASSETS</b>	<b>86 563</b>	<b>4 254</b>	<b>(5 046)</b>	<b>85 771</b>

## 25.2 Minor assets

### MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2023

	Machinery and equipment	Total
	R'000	R'000
Opening balance	14 303	14 303
Additions	571	571
Disposals	(491)	(491)
<b>TOTAL MINOR ASSETS</b>	<b>14 383</b>	<b>14 383</b>

Included in the total additions of R571 000 is an adjustment of R30 000 in respect of minor assets that were purchased during the 2022/23 financial year but not paid at year-end as well as an asset to the value of approximately R6 000 that was procured in the 2021/22 financial year but paid in the 2022/23 financial year. There were six (6) minor assets to the value of approximately R11 000 that were approved for disposal by the Disposal Committee by 31 March 2023 but not yet removed from the asset register.

	Machinery and equipment	Total
	R'000	R'000
Number of R1 minor assets	88	88
Number of minor assets at cost	5 195	5 195
<b>TOTAL MINOR ASSETS</b>	<b>5 283</b>	<b>5 283</b>

#### Minor capital assets under investigation

Included in the above total of the minor capital assets per the asset register are assets that are under investigation

	Number	Total
	R'000	R'000
Machinery and equipment	5	12

**Minor Assets**

**MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2022**

	Machinery and equipment	Total
	R'000	R'000
Opening balance	13 362	13 362
Additions	1 142	1 142
Disposals	(201)	(201)
<b>TOTAL MINOR ASSETS</b>	<b>14 303</b>	<b>14 303</b>

Included in the above closing balance at 31 March 2022 is seven (7) assets transferred from the former Department of Telecommunication and Postal Services for entity oversight. The assets were recorded at R1 each due to lack of supporting documents from the transferring department. Also included in the above closing balance at 31 March 2022 are library books to the value of around R630 000 that were not recorded on the asset register of the logistical system but recorded on a separate register.

	Machinery and equipment	Total
	R'000	R'000
Number of R1 minor assets	90	90
Number of minor assets at cost	5 314	5 314
<b>TOTAL MINOR ASSETS</b>	<b>5 404</b>	<b>5 404</b>

**Movable tangible capital assets written off**

**MOVABLE CAPITAL ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2023**

	Machinery and equipment	Total
	R'000	R'000
Assets written off	41	41
<b>TOTAL MOVABLE ASSETS</b>	<b>41</b>	<b>41</b>

**MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2022**

	Machinery and equipment	Total
	R'000	R'000
Assets written off	86	86
<b>TOTAL MOVABLE ASSETS</b>	<b>86</b>	<b>86</b>

**26 Intangible Capital Assets**

**MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2023**

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
SOFTWARE	967	384	1 351
<b>TOTAL INTANGIBLE CAPITAL ASSETS</b>	<b>967</b>	<b>384</b>	<b>1 351</b>

The opening balance increased with around R421 000 due to an audit finding relating to software that was procured in 2021/22 but not included in the closing balance. Refer to note 26.1.1 Prior period Error

**26.1 Movement for 2021/22**

**MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2022**

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
SOFTWARE	545	422	967
<b>TOTAL INTANGIBLE CAPITAL ASSETS</b>	<b>545</b>	<b>422</b>	<b>967</b>

### 26.1.1 Prior period error

	Opening balance	Additions	2021/22
	R'000	R'000	R'000
<i>Nature of prior period error</i>			
Relating to 2021/22			422
Software procured in 2021/22, not included in closing balance			422
<b>Total</b>			<b>422</b>

The prior period error is due to an audit finding that was issued during the 2021/22 audit review of the AFS. The error relate to the procurement of software of around R421 000 in 2021/22 but not included in the closing balance

## 27 Immovable Tangible Capital Assets

### MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2023

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
<b>BUILDINGS AND OTHER FIXED STRUCTURES</b>	<b>1 416</b>	<b>17</b>	<b>-</b>	<b>1 433</b>
Other fixed structures	1 416	17	-	1 433
			-	
<b>TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS</b>	<b>1 416</b>	<b>17</b>	<b>-</b>	<b>1 433</b>

### 27.1 Movement for 2021/22

#### MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2022

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
<b>BUILDINGS AND OTHER FIXED STRUCTURES</b>	<b>1 390</b>	<b>26</b>	<b>1 416</b>
Other fixed structures	1 390	26	1 416
<b>TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS</b>	<b>1 390</b>	<b>26</b>	<b>1 416</b>

## 28 Correction of prior period errors

		2021/22		
	Note	Amount before error correction	Prior period error	Restated
		R'000	R'000	R'000
<b>Other:</b>				
Irregular expenditure	22	4 724	2 905	7 629
<b>Nett effect</b>		<b>4 724</b>	<b>2 905</b>	<b>7 629</b>

The accounting policy for unauthorised, irregular and fruitless and wasteful expenditure was changed. Only amounts applicable to the specific financial year are disclosed and not accumulated balances from previous financial years. The initial audited disclosure of R4.724 million in the 2021/22 Annual Report included R280 000 that relate to 2020/21 as well as condonement of R6 000 and R125 000 that were not condoned but removed relate to prior years. Furthermore, irregular expenditure to the value of R3.066 million was discovered in 2022/23 that relate to 2021/22. The amount of 2021/22 is restated with R2.905 to R7.629 million.

## 29. COVID-19 Response Expenditure

		2022/23	2021/22
		R'000	R'000
Goods and services	<i>Annexure 6</i>	2 830	51 556
		<b>2 830</b>	<b>51 556</b>

The department was responsible for the COVID-19 Vaccine Roll-out Communication Awareness Campaign for which R50 million was appropriated in the 2021/22 financial year. Some of the remaining commitments were paid in the 2022/23 financial year. The total amount spent on COVID-19 in the 2022/23 financial year amount to approximately R2.830 million which comprise of the following:

- Communication awareness campaigns – R2.273 million;
- Audio visual services – R16 000;
- PPE – R27 000;
- Office disinfection – R15 000;
- Office furniture <R5000 – R28 000;
- Cons Hous Sup: Workplace Décor – R3 000;
- Research – R400 000;
- Travelling incidental cost – R10 000;
- Rental and Hiring – R58 000.



## ANNEXURE 1A

## STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS

DEPARTMENT/ AGENCY/ ACCOUNT	TRANSFER ALLOCATION				TRANSFER		2021/22	
	Adjusted Appropriation Act	Roll Overs	Adjustments	Total Available	Actual Transfer	% of Available funds Transferred	Final Budget	Actual Transfer
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
South African Broadcasting Corporation	60	-	-	60	40	67%	69	40
Media Development and Diversity Agency - MDDA	36 822	-	-	36 822	36 822	100%	33 026	33 026
Brand South Africa	218 122	-	-	218 122	218 122	100%	213 352	213 352
<b>Total</b>	<b>255 004</b>	<b>-</b>	<b>-</b>	<b>255 004</b>	<b>254 984</b>		<b>246 447</b>	<b>246 418</b>

## ANNEXURE 1B

## STATEMENT OF TRANSFERS TO HOUSEHOLDS

HOUSEHOLDS	TRANSFER ALLOCATION				TRANSFER		2021/22	
	Adjusted Appropriation Act	Roll Overs	Adjustments	Total Available	Actual Transfer	% of Available funds Transferred	Final Budget	Actual Transfer
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
<b>Transfers</b>								
Leave gratuity due to retirement of officials	750	-	200	950	827	87%	750	752
Leave gratuity due to death of officials	-	-	49	49	49	100%	50	50
Leave discounting	750	-	(200)	550	506	92%	500	469
<b>Total</b>	<b>1 500</b>	<b>-</b>	<b>49</b>	<b>1 549</b>	<b>1 382</b>		<b>1 300</b>	<b>1 271</b>



**ANNEXURE 1C**

**STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED**

NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	2022/23	2021/22
		R'000	R'000
<b>Received in kind</b>			
<b>2022/23</b>			
MediaMark	Accommodation, flights and tickets to Durban July	15	-
Primedia	Two (2) headsets and two (2) sunglasses	2	-
DStv Delicious	Two (2) tickets	9	-
Rising Sun Printers	Catering (Government Exhibition Day)	10	-
Ehlanzeni District Municipality	Voucher: Sanbonani Lodge	3	-
Chinese Embassy	One (1) bottle of Constantia Glen wine; One (1) box of Ferrero Roche chocolates; necktie	1	-
Churchill Chawane - Mediamark	Light lunch for employees and invited guests for the GCIS Public Service Day	25	-
Mr Terry Vandayar	100 votes for Miss Bachelorette 2023 pageant competition	1	-
Gift card	Media monitoring Africa Goethe	-	-
Radio 94.7	Tickets to Kyalami food festival	Unknown	-
SABC	GCF (breakfast, lunch, platters)	Unknown	-
Primedia	GCF (décor, platters, drinks, sound system)	Unknown	-
<b>2021/22</b>			
Creative Space Media	Google Home Speaker	-	1
Creative Space Media	Google Home Speaker	-	1
Chinese Embassy	Rubert and Rothschild wine	-	1
Exxaro	Nine (9) beanie, powerbank, pen, USB flashdrive, notebook	-	2
<b>TOTAL</b>		<b>66</b>	<b>5</b>

## ANNEXURE 1D

## STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS MADE AND REMISSIONS, REFUNDS AND PAYMENTS MADE AS AN ACT OF GRACE

NATURE OF GIFT, DONATION OR SPONSORSHIP (Group major categories but list material items including name of organisation)	2022/23	2021/22
	R'000	R'000
<b>Made in kind</b>		
<b>2022/23</b>		
<b>Furniture and office equipment:</b> 5 chairs; 2 racks.		
<b>Computer equipment:</b> 22 monitors, 36 CPUs, 17 notebooks, 9 docking stations.		
<b>Machinery and equipment:</b> 2 DVD players, 6 printers, 1 projector, 1 stove.		
<b>Audio-visual equipment:</b> 2 TVs; 1 Sony monitor.		
<b>The following were the recipients of the above items:</b> St Matthews Catholic Church; Working Together As A Nation; New Hope Development; Ikhaya Community Radio; Wollies shelter; Altein Secondary School; Masizani Primary School; Skeerpoort Primary School; Katekani primary school; Marema Combined School; Patogeng Primary School; Mamelodi Association for People with Disabilities; Lelokwane Primary School; King's Way Christian School; Molapisi Primary School; Sinako Community Health Care Organisation.		
<b>2021/22</b>		
<b>Furniture and office equipment:</b> 5 chairs, 5 cabinets, 2 tables, 1 vacuum cleaner.		
<b>Computer equipment:</b> 9 laptops, 7 docking stations, 10 printers, 2 projectors, 9 monitors, 7 CPUs.		
<b>Other machinery:</b> 1 vacuum cleaner.		
<b>The following was the recipient of the above items:</b> Amathuba Computer Hub, Herschel White Door Centre, Hillside White Door Centre, Bayiza Traditional Council, Mtweni Secondary School, Qiqa Uphile, Abanebhongo Person with Disabilities, Latita Care And Development Centre and Ikageng, Tholulwazi Secondary School and Remogo Community Development with Disabilities, Rise and Shine, Latita Care and Development Centre, Ikageng.		
	-	-

**ANNEXURE 2**

**STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2023**

Nature of liability	Opening balance 1 April 2022	Liabilities incurred during the year	Liabilities paid / cancelled / reduced / during the year	Liabilities recoverable	Closing balance 31 March 2023
	R'000	R'000	R'000	R'000	R'000
<b>Claims against the department</b>					
Estimated liability in respect of copyright matter	44	-	-	-	44
Estimated liability in respect of labour relations matter	1 678	820	(237)	-	2 735
<b>Subtotal</b>	<b>1 722</b>	<b>820</b>	<b>(237)</b>	<b>-</b>	<b>2 779</b>
<b>Other</b>					
Estimated legal cost in respect of copyright matter	2 300	-	-	-	2 300
Estimated legal cost in respect of litigation matters that relate to labour relations	500	100	-	-	600
<b>Subtotal</b>	<b>2 800</b>	<b>100</b>	<b>-</b>	<b>-</b>	<b>2 900</b>
<b>TOTAL</b>	<b>4 522</b>	<b>920</b>	<b>(237)</b>	<b>-</b>	<b>5 679</b>

A plaintiff instituted legal action against the department in respect of a copyright matter regarding the use of a photograph. The final liability has not been determined by the court at the reporting period. However, it is estimated that the future liability may amount to R44 000. The department awaits the date of hearing whereby the merits of the matter will be ventilated fully. It was estimated in 2021/22 that the total legal cost on this matter will amount to R2,3 million. The State Attorney estimates at the end of the 2022/23 financial year that the future legal cost will still not to exceed R2.3 million. Approximately R2,735 million in relation to labour relations matters is estimated at the end of the 2022/23 financial year. The closing balance in respect of other litigation matters amount to R600 000.

## ANNEXURE 3

## CLAIMS RECOVERABLE

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total		Cash in transit at 31 March 2023	
	31/03/2023	31/03/2022	31/03/2023	31/03/2022	31/03/2023	31/03/2022	Receipt date up to six (6) working days after year end	Amount
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
<b>NATIONAL / PROVINCIAL DEPARTMENTS</b>								
None								
<b>Subtotal</b>	-	-	-	-	-	-	3 April 2023	16
<b>OTHER GOVERNMENT ENTITIES</b>								
Commission for Public Service Innovation (CPSI) / DPSA	-	-	404	404	404	404		
North West Provincial Treasury	-	-	16	-	16	-		
<b>Subtotal</b>	-	-	<b>420</b>	<b>404</b>	<b>420</b>	<b>404</b>		
<b>TOTAL</b>	-	-	<b>420</b>	<b>404</b>	<b>420</b>	<b>404</b>		

A claim to the value of R404 000 was previously instated against the CPSI and the DPSA but neither institution committed to honour the claim. Owing to unsuccessful attempts by the GCIS to recover the amount from the aforementioned institutions, the matter was submitted to the State Attorney for consideration and recovery. The State Attorney issued a legal opinion that the CPSI should reimburse the GCIS. A claim was resubmitted to the CPSI, however the CPSI escalated the matter to National Treasury for further guidance but have not received a response from National Treasury. The department sent a letter to the DPSA to intervene as the secondment was signed by the former DG of the DPSA. The GCIS is awaiting a response from the DPSA. The claim against the North West Provincial Treasury was settled during the first week of April 2023 (2023/24 financial year).

**ANNEXURE 4**

**INTERGOVERNMENT PAYABLES**

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total		Cash in transit 31 December 2022	
	31/03/2023	31/03/2022	31/03/2023	31/03/2022	31/03/2023	31/03/2022	Receipt date up to six (6) working days after year end	Amount
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
<b>OTHER GOVERNMENT ENTITY</b>								
<b>Current</b>								
South African Revenue Service (SARS)	-	-	70	-	70	-		-
	-	-	<b>70</b>	-	<b>70</b>	-		-
<b>Non-Current</b>								
Statistics South Africa	3 762	3 762	-	-	3 762	3 762		
<b>Subtotal</b>	<b>3 762</b>	<b>3 762</b>	<b>-</b>	<b>-</b>	<b>3 762</b>	<b>3 762</b>		
<b>Total Other Government Entities</b>	<b>3 762</b>	<b>3 762</b>	<b>70</b>	<b>-</b>	<b>3 832</b>	<b>3 762</b>		
<b>TOTAL</b>	<b>3 762</b>	<b>3 762</b>	<b>70</b>	<b>-</b>	<b>3 832</b>	<b>3 762</b>		

An amount of R3.762 million is owed to Stats SA as the remaining balance of an outdoor advertising campaign that occurred in 2010/11 (Census 2011). The amount payable to the SARS was paid in April 2023 (2023/24 financial year).



## ANNEXURE 5A

## INTER-ENTITY ADVANCES PAID

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2023	31/03/2022	31/03/2023	31/03/2022	31/03/2023	31/03/2022
	R'000	R'000	R'000	R'000	R'000	R'000
<b>NATIONAL DEPARTMENT</b>						
International Relations and Cooperation	-	-	490	548	490	548
<b>TOTAL</b>	-	-	<b>490</b>	<b>548</b>	<b>490</b>	<b>548</b>

Advances paid to DIRCO relate to international travelling.

## ANNEXURE 5B

## INTER-ENTITY ADVANCES RECEIVED

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2023	31/03/2022	31/03/2023	31/03/2022	31/03/2023	31/03/2022
	R'000	R'000	R'000	R'000	R'000	R'000
<b>NATIONAL DEPARTMENTS</b>						
<b>Current</b>						
Agriculture, Land Reform and Rural Development	-	-	2 204	1 999	2 204	1 999
Arts and Culture	-	-	1 708	4 845	1 708	4 845
Communication and Digital Technologies	-	-	1 457	4 893	1 457	4 893
Cooperative Governance and Traditional Affairs	-	-	-	3 476	-	3 476
Correctional Services	-	-	512	71	512	71
Public Service and Administration	-	-	-	667	-	667
Environmental Affairs	-	-	6 713	5 459	6 713	5 459

Health	-	-	-	960	-	960
Higher Education and Training	-	-	365	260	365	260
Home Affairs	-	-	8 797	5 173	8 797	5 173
Human Settlements	-	-	35	11 842	35	11 842
Justice and Constitutional Development	-	-	6 285	4 637	6 285	4 637
Labour	-	-	1 547	7 435	1 547	7 435
Military Veterans	1 920	-	-	7 747	1 920	7 747
Mineral Resources	-	-	-	162	-	162
National Treasury	-	-	341	4 566	341	4 566
Planning, Monitoring and Evaluation (DPME)	-	-	-	137	-	137
Public Works	-	-	346	584	346	584
Rural Development and Land Reform	-	-	-	779	-	779
Social Development	1 536	-	-	14 665	1 536	14 665
South African Police Service	-	-	183	807	183	807
Science and Technology	-	-	2 110	6 709	2 110	6 709
Tourism	-	-	-	235	-	235
Transport	8 556	-	-	7 344	8 556	7 344
Water Affairs	-	-	-	473	-	473
Women	-	-	108	672	108	672
<b>Subtotal</b>	<b>12 012</b>	<b>-</b>	<b>32 711</b>	<b>96 597</b>	<b>44 723</b>	<b>96 597</b>

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2023	31/03/2022	31/03/2023	31/03/2022	31/03/2023	31/03/2022
	R'000	R'000	R'000	R'000	R'000	R'000

## PROVINCIAL DEPARTMENTS

### Current

NW: Office of the Premier	-	-	-	758	-	758
EC:Dept of Public Works	-	-	-	537	-	537
Gauteng: Office of the Premier	-	-	127	1 958	127	1 958
North West: Finance and Economic Development	-	-	-	105	-	105
<b>Subtotal</b>	<b>-</b>	<b>-</b>	<b>127</b>	<b>3 358</b>	<b>127</b>	<b>3 358</b>

## PUBLIC ENTITIES

### Current

Community Schemes Ombud Services (CSOS)	-	-	-	1 966	-	1 966
Civilian Secretariat for Police Service	-	-	-	308	-	308
Compensation Fund	-	-	53 447	51 637	53 447	51 637
Commission for Gender Equity (CGE)	-	-	-	229	-	229
Development Bank of Southern Africa (DBSA)	-	-	-	3 653	-	3 653
Education, Training and Development Practice	-	-	347	865	347	865
Government Pension Administration Agency	-	-	-	440	-	440
Health Professions Council of South Africa (HPCSA)	-	-	580	-	580	-
Independent Communications Authority of South Africa (ICASA)	-	-	146	-	146	-

Independent Police Investigate Directorate (IPID)	4 849	-	-	15 000	4 849	15 000
MDDA	-	-	-	348	-	348
Municipal Demarcation Board (MDB)	-	-	698	1 477	698	1 477
National Regulator for Compulsory Specifications (NRCS)	-	-	-	469	-	469
National Prosecuting Authority (NPA)	-	-	10	-	10	-
Office of Health Standards Compliance (OHSC)	-	-	1 000	108	1 000	108
NSG	-	-	588	588	588	588
Postbank	-	-	-	15	-	15
Public Service Commission	-	-	-	-	-	-
Road Traffic Infringement Agency (RTIA)	-	-	-	3 654	-	3 654
Road Traffic Management Corporation (RTMC)	-	-	62	-	62	-
South African Local Government Association	-	-	-	242	-	242
South African National Roads Agency	-	-	-	5 215	-	5 215
SANParks	-	-	-	920	-	920
Science & Technology	-	-	-	-	-	-
Special Investigating Unit	-	-	110	185	110	185
Unemployment Insurance Fund	-	-	8 934	3 033	8 934	3 033
<b>Subtotal</b>	<b>4 849</b>	<b>-</b>	<b>65 922</b>	<b>90 352</b>	<b>70 771</b>	<b>90 352</b>
<b>TOTAL</b>	<b>16 861</b>	<b>-</b>	<b>98 760</b>	<b>190 307</b>	<b>115 621</b>	<b>190 307</b>
Current	16 861	-	98 760	190 307	115 621	190 307
Non-current	-	-	-	-	-	-





Cons Hous Sup:Workplac Décor	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	-	3	-
P/P: Cleaning Services	6	6	6	19	-	-	-	-	-	-	-	-	-	-	-	-	19	104
P/P: Pest Cntrl/Fumigation	-	2	8	9	-	4	-	4	-	-	-	-	-	-	1	1	14	410
T&S Dom: Road Transport	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9
T&S Forgn : Incidental cost	1	4	-	4	1	1	1	3	-	1	-	1	-	-	2	2	10	-
O/P:Printing&Publications serv	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	49
Rental and Hiring	-	-	-	-	-	-	-	-	-	-	40	-	-	18	-	18	48	-
<b>TOTAL COVID-19 RESPONSE EXPENDITURE</b>	<b>311</b>	<b>1 081</b>	<b>497</b>	<b>1 889</b>	<b>26</b>	<b>497</b>	<b>1</b>	<b>524</b>	<b>36</b>	<b>240</b>	<b>88</b>	<b>364</b>	<b>-</b>	<b>34</b>	<b>19</b>	<b>53</b>	<b>2 830</b>	<b>51 556</b>

The department was responsible for the COVID-19 Vaccine Roll-out Communication Awareness Campaign for which R50 million was appropriated of the 2021/22 financial year. Some of the remaining commitments were paid in the 2022/23 financial year. The total amount spent on COVID-19 at the end of the 2022/23 financial year amount to approximately R2.830 million, which comprises:

- Communication awareness campaigns – R2.273 million
- Audio-visual services – R16 000
- PPE – R27 000
- Office disinfection – R15 000
- Office furniture <R5000 – R28 000
- Cons Hous Sup:Workplac Décor – R3 000
- Research – R400 000
- Travelling and incidental costs – R10 000
- Rental and hiring – R58 000.

## 4. REPORT OF THE AUDITOR GENERAL

### Opinion

1. I have audited the financial statements of the GCIS set out on pages 146 to 199, which comprise the appropriation statement, statement of financial position as at 31 March 2023, statement of financial performance, statement of changes in net assets, and cash flow statement for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.
2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the GCIS as at 31 March 2023 and its financial performance and cash flows for the year then ended in accordance with MCS and the requirements of the PFMA of 1999.

### Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the Auditor-General for the audit of the financial statements section of my report.

4. I am independent of the department in accordance with the International Ethics Standards Board for Accountants' International code of ethics for professional accountants (including International Independence Standards) (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.

5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Other matter

6. I draw attention to the matter below. My opinion is not modified in respect of this matter.
7. On 23 December 2022, the National Treasury issued Instruction Note 4 of 2022-23, which came into effect on 3 January 2023, in terms of section 76(1)(b), (e) and (f), 2(e) and (4)(a) and (c) of the PFMA. The instruction note deals with the PFMA of compliance and reporting framework and addresses, amongst others, the disclosure of unauthorised expenditure, irregular expenditure and fruitless and wasteful expenditure.

Irregular expenditure and fruitless and wasteful expenditure incurred in prior financial years and not yet addressed no longer need to be disclosed in either the annual report or the disclosure notes to the AFS. Only the current year and prior year figures are disclosed in note 22 to the financial statements of the GCIS. Movements in respect of irregular expenditure and fruitless and wasteful expenditure also no longer need to be disclosed in the notes to the AFS. The disclosure of

these movements (e.g. condoned, recoverable, removed, written off, under assessment, under determination and under investigation) is now included as part of the other information in the annual report of the GCIS. I do not express an opinion on the disclosure of irregular expenditure and fruitless and wasteful expenditure in the annual report.

### Unaudited supplementary schedules

8. The supplementary information set out on pages 200 to 211 does not form part of the financial statements and is presented as additional information. I have not audited these schedules and, accordingly, I do not express an opinion on them.

### Responsibilities of the Accounting Officer for the financial statements

9. The Accounting Officer is responsible for the preparation and fair presentation of the financial statements in accordance with the MCS and the requirements of the PFMA of 1999 and for such internal control as the Accounting Officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.
10. In preparing the financial statements, the Accounting Officer is responsible for assessing the department's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the or to cease operations, or has no realistic alternative but to do so.

**Responsibilities of the Auditor-General for the audit of the financial statements**

11. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes my opinion.

Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

12. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor’s report.

**Report on the annual performance report**

13. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance information against predetermined objectives for the selected material performance indicators presented in the annual performance report. The Accounting Officer is responsible for the preparation of the annual performance report.

14. I selected the following material performance indicators related to Programme 2: Content Processing and Dissemination and Programme 3: Intergovernmental Coordination and Stakeholder Management presented in the annual performance report for the year ended 31 March 2023. I selected those indicators that measure the performance on its primary mandated functions and that are of significant national, community or public interest.

Performance indicators
<p><b>Programme 2: Content Processing and Dissemination</b></p> <ul style="list-style-type: none"> <li>• Number of copies of <i>Vuk’uzenzele</i> newspaper produced</li> <li>• Number of online editions of <i>Vuk’uzenzele</i> newspaper published annually.</li> <li>• Number of online editions of <i>PSM</i> magazine published annually.</li> <li>• Number of stories on key government programmes and activities published on SAnews.</li> <li>• Percentage of requested opinion pieces produced (excluding weekends, public holidays and holiday periods).</li> <li>• Percentage of approved media-buying campaigns implemented.</li> <li>• Number of GCIS print products distributed.</li> </ul>

<p><b>Programme 3: Intergovernmental Coordination and Stakeholder Management</b></p> <ul style="list-style-type: none"> <li>• Number of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year.</li> <li>• Percentage of media briefings supported from requests received from government departments per year.</li> <li>• Number of communication campaigns implemented aligned to the MTSF/SoNA priorities.</li> <li>• Number of development communication projects aligned to the NCSF.</li> <li>• Number of community and stakeholder liaison sessions/visits undertaken per year.</li> <li>• Number of electronic <i>My District Today</i> newsletters published per year.</li> </ul>
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15. I evaluated the reported performance information for the selected material performance indicators against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the planning and delivery on its mandate and objectives.

16. I performed procedures to test whether:

- The indicators used for planning and reporting on performance can be linked directly to the mandate and the achievement of its planned objectives.
- The indicators are well defined and verifiable to ensure that they are easy to understand and apply consistently and that I can confirm the

methods and processes to be used for measuring achievements.

- The targets linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated.
- The indicators and targets reported on in the annual performance report are the same as what was committed to in the approved initial or revised planning documents.
- The reported performance information is presented in the annual performance report in the prescribed manner.
- There are adequate supporting evidence for the achievements reported and for the reasons provided for any over- or underachievement of targets.

17. I performed the procedures for the purpose of reporting material findings only.

18. I did not identify any material findings on the reported performance information for the selected material performance indicators.

**Report on compliance with legislation**

19. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The Accounting Officer is responsible for the compliance with legislation.

20. I performed procedures to test compliance with selected requirements in key legislation

in accordance with the findings engagement methodology of the h Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.

21. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the , clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor’s report.

22. I did not identify any material non-compliance with the selected legislative requirements.

**Other information in the annual report**

23. The Accounting Officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor’s report and those selected material indicators in the scoped-in programmes presented in the annual performance report that have been specifically reported on in this auditor’s report.

24. My opinion on the financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.

25. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected material indicators in the scoped-in programmes presented in the annual performance report, or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

26. I have nothing to report in this regard.

**Internal control deficiencies**

27. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.

28. I did not identify any significant deficiencies in internal control.

AUDITOR GENERAL

Pretoria  
31 July 2023



**Annexure to the auditor’s report**

The annexure includes the following:

- the Auditor-General’s responsibility for the audit
- the selected legislative requirements for compliance testing.

**15. Auditor-General’s responsibility for the audit**

**16. Professional judgement and professional scepticism**

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for selected material performance indicators and on the compliance with selected requirements in key legislation.

**17. Financial statements**

In addition to my responsibility for the audit of the financial statements as described in this auditor’s report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control

- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made.
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the GCIS to continue as a going concern.

If I conclude that a material uncertainty exists, I am required to draw attention in my auditor’s report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor’s report. However, future events or conditions may cause a department to cease operating as a going concern.

- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

**18. Communication with those charged with governance**

I communicate with the Accounting Officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the Accounting Officer with a statement that I have complied with relevant ethical requirements regarding independence and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.



Compliance with legislation – selected legislative requirements  
 The selected legislative requirements are as follows:

Legislation	Sections or regulations
PFMA of 1999	Section 1 (Definition of irregular expenditure); Sections 38(1)(a)(iv); 38(1)(b); 38(1)(c)(i)-(ii); Sections 38(1)(d); 38(1)(h)(iii); 39(1)(a); 39(2)(a); Sections 40(1)(a) and (b); 40(1)(c)(i); Sections 43(4); 44; 45(b); 51(1)(a)(iv); 57(b)
Treasury regulations	TR 4.1.1; 4.1.3; 5.1.1; 5.2.1; 5.2.3(a); 5.2.3(d); TR 5.3.1; 6.3.1(a) - (d); 6.4.1(b); 7.2.1; TR 8.1.1; 8.2.1; 8.2.2; 8.2.3; 8.4.1; 9.1.1; 9.1.4; TR 10.1.1(a); 10.1.2; 11.4.1; 11.4.2; 11.5.1; TR 12.5.1; TR 15.10.1.2(c); TR 16A3.2 (fairness); 16A3.2(a); 16A6.1; TR 16A6.2(a) and (b); 16A6.3(a) - (c); 16A6.3(e); TR 16A6.4; 16A6.5; 16A6.6; 16A7.1; 16A.7.3; TR 16A7.6; 16A.7.7; 16A8.3; 16A8.4; TR 16A9.1(d); 16A9.1(e); 16A9.1(f); 16A9.2(a)(ii); TR 17.1.1; 18.2; 19.8.4
Construction Industry Development Board Act 38 of 2000 (CIDB)	Section 18(1)
CIDB regulations	Regulations 17; 25(7A)
Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000)	Sections 1(i); 2.1(a),(b) and (f)
PPR of 2011	Regulations 4.1; 4.3; 5.5; 6.1; 6.5; 7.1; Regulations 9.1; 9.5; 11.2; 11.5
PPR of 2017	Regulations 4.1; 4.2; 5.1; 5.3; 5.6; 5.7; Regulations 6.1; 6.2; 6.3; 6.5; 6.6; 6.8; Regulations 7.1; 7.2; 7.3; 7.5; 7.6; 7.8; Regulations 8.2; 8.5; 9.1; 10.1; 10.2; 11.1; 11.2

Prevention and Combating of Corrupt Activities Act 12 of 2004 (PRECCA)	Section 34(1)
Public Service Regulations (PSR), 2016	Regulations 18(1); 18(2); 25(1)(e)(i) and (iii)
State Information Technology Agency Act 88 of 1998 (SITA)	Section 7(3)
NT SCM Instruction Note 05 of 2009/10	Par 3.3
NT SCM Instruction Note 04 of 2015/16	Par 3.4
NT SCM Instruction Note 03 of 2016/17	Par 8.1; 8.2; 8.3; 8.5
NT SCM Instruction Note 4A of 2016/17	Par 6
NT SCM Instruction Note 07 of 2017/18	Par 4.3
NT SCM Instruction note 03 of 2019/20 [Annexure A - FIPDM]	Par 5.5.1(vi); 5.5.1(x)
NT SCM Instruction Note 08 of 2019/20	Par 3.1.1; 3.6; 3.7.2; 3.7.6(i) - (iii)
NT SCM Instruction Note 03 of 2020/21	Par 3.6; 3.7; 5.1(i); 6.1; 6.3
NT SCM Instruction Note 05 of 2020/21	Par 3.2; 3.7; 4.3; 4.6; 4.8; 4.9; 5.3
Erratum NT SCM Instruction Note 05 of 2020/21	Par 1; 2
Second Amendment to NT SCM Instruction Note 05 of 2020/21	Par 1
NT Instruction Note 11 of 2020/21	Par 3.1; 3.4(b); 3.9
NT SCM Instruction Note 02 of 2021/22	Par 3.2.1; 3.2.4(a); 3.3.1; 4.1
SCM Practice Note 8 of 2007/08	Par 3.3.1; 3.3.3; 3.4.1; 3.5
SCM Practice Note 7 of 2009/10	Par 4.1.2



Government Communication and  
Information System **VOTE 4**

**ANNUAL REPORT**

2022/23 FINANCIAL YEAR

Empowering  
South Africans through  
communication excellence



**government  
communications**

Department:  
Government Communication and Information System  
**REPUBLIC OF SOUTH AFRICA**

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