# Department of Social Development

# REVISED ANNUAL PERFORMANCE PLAN



2020/2021

#### MINISTER STATEMENT

It is my pleasure to present the revised Annual Performance Plan (APP) of the Department of Social Development for the financial year 2020/2021). This APP adds to the work that was being carried out by my immediate predecessor, former Minister, Susan Shabangu as well as all the Ministers that served in this role since 1994. I note the accomplishments that my predecessors spearheaded in moving this mandate towards a developmental orientation. It is in this frame that the Strategic Plan is targeted at improving the quality of life of all South Africans, particularly the poor and vulnerable.

The persistence of poverty, unemployment and inequality remain the biggest challenge in our society. It is for this reason that we developed National Development Plan 2030: Our Future — Make it Work (NDP). The NDP is a living document that embodies the priorities that we must attend to. Eradicating poverty, creating conducive conditions in which jobs can be created and reducing inequalities among our people is the preeminent priority that needs us to attend to.

To this end, the Sixth Administration of our democratic government has adopted the seven (7) priorities that President Ramaphosa announced during the State of the Nation Address (SoNA). These priorities are aligned to the election manifesto of the ruling party, the African National Congress (ANC). For all intents and purposes, the seven (7) priorities are the practical framework — Medium Term Strategic Framework (MTSF) — within which the Sixth Administration is implementing the NDP. While supporting all of government in the six (6) other priorities, the Department plays a central role towards the realisation of priority number three (3) of the seven (7), namely "Consolidating the Social Wage through Reliable and Quality Basic Services".

By way of implementing the MTSF, the Department will expedite the absorption of trained but unemployed social work practitioners by the economy. An increasing number of these will perform various roles that will substantially reduce the intensity and spread of social ills in our communities, most evident among these being: substance abuse; gender-based violence; and hunger and distress. The Department is substantially going to strengthen its programmatic focus towards the practical unlocking of human capabilities into actualities, driving sustainable livelihoods' supporting transversal partnerships. Realistically designed and positioned to be responsive to the magnitude and diversity of the social ills in our communities, the Department will concretise and innovate its intervention delivery models towards improving performance at implementation and outcomes' levels. Indispensable to this model is the portfolio approach with provinces, SASSA and the NDA.

The COVID-19 pandemic has given greater impetus to our steadfast pursuit of a social protection package that is affordable, sustainable and responsive to the needs of our people. Such a package must combine our extensive social grants provisions with a coherent set of interventions to address the systemic social and economic exclusion that has trapped our people in intergenerational poverty. Those working in the informal sector experienced the full precariousness of their livelihood, as their incomes were completely decimated during the

lockdown. The timely introduction of the COVID-19 Special Social Relief of Distress Grant was a timely intervention for the majority of working age adults. The significant funding injection we have received to augment our existing grants, is a great opportunity for us to bring our people into the fourth industrial revolution, as we introduce new and improved service delivery approaches and create new opportunities for local economic development.

Henceforth, accountability and reporting structures will gain a truer feel of our people's felt needs and how the Department is addressing these at an outcome level. Agility, responsiveness and inclusiveness are central to the culture that will support the implementation of the NDP priorities during this MTSF period.

This revised APP should elevate the Department towards fulfilling the historic injunction of this mandate of developing the South African we want. This is possible through providing social protection services and leading government efforts to forge socially developmental partnerships for an active society.

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Minister Lindiwe D Zulu, MP
Minister of Social Development

#### **DEPUTY MINISTER STATEMENT**

The Department of Social Development has been given the task of facilitating social protection imperatives outlined in the NDP through priority 3. The right to dignity is a founding democratic value enshrined in Section 1 of the Constitution, alongside equality and freedom. Respecting the inherent dignity of our people demands that a comprehensive and harmonised social protection system be created to ensure that the state is able to cushion citizens from various forms of vulnerabilities and poverty.

South Africa and the world at large is faced with an enormous challenge of COVID-19 pandemic. This pandemic has hit across the all races, class, ages and all sectors of our societies. It has revealed gaps in our current social protection system, highlighted the need and urgency to improve our capacity, efficiency, effectiveness, inclusivity and responsiveness to needs, realities, and livelihoods of everyone. A comprehensive, innovative and agile social protection system is important as it builds the resilience and trust of citizens in government.

We have witnessed how certain groups in our society were hard hit by poverty during different stages of lockdowns in our country. These groups include women, particularly those who are single parents, children, the youth, the aged, families and persons with disabilities.

This revised APP is refocussing our work to impact the outcomes in line with the need to ensure individuals, families and communities have a safety net especially during periods of unforeseen disasters. The psycho-social support programmes are meant to build competencies and capacities for these groups to cope with life's pressure.

Some of the interventions entail building capacity of Social Service Practitioners to enable mainstreaming of counselling, testing, treatment, adherence, care and support for children, adolescents and in particular, those with co-morbidities.

The Department is currently implementing a Compendium of Social and Behaviour Change (SBC) programmes in its response to COVID-19 which are integrated in our YOLO, Chommie, Men and Boys Championing Change, Traditional Leaders, Family Matters and Ke Moja programmes. These programmes are implemented within a multidisciplinary and multisectoral nature of community development and delivered as an integral part of social protection services.

Poverty and inequality continue to devastate communities as it is experienced through multi deprivation and vulnerabilities which includes poor nutrition, unemployment, poor education and poor health outcomes. The Community Development Programme will intensify its efforts to community capacity enhancement in all nine provinces to sustain social cohesion. Functional community structures will be created as part of prevention and addressing social ills in communities. Building sustainable and vibrant livelihoods is this Programme's largest contribution towards achieving the mandate of the Department and this work is done in all provinces with the support of NPOs as our implementing partners.

NPOs are our core implementing partners in our service provision continuum. COVID-19 compels us to speed up the implementation of NPO Funding Policy and Partnership Model thereby ensuring uniformity in the Sector. The planned outputs on provision of education and awareness programmes to NPOs will lead to empowered and strengthened Sector that is able to deliver quality services to vulnerable and poor communities thus improving quality of life of our people.

The National Drug Master Plan (2019-2024) which was recently adopted by Cabinet, has prioritised interventions that target vulnerable groups, including children, youth, women, inmates and injecting drug users. To improve access to care, treatment, rehabilitation, aftercare and reintegration there is substantial investment in the establishment of treatment centres, half-way houses and support to non-governmental organizations to ensure better access within communities in our fight against substance abuse.

These ambitious targets demand that we strengthen our leadership and management capabilities; accelerate efforts in empowering women and people with disabilities in development efforts; reinforce our information and data systems as well as our partnerships with civil society, the private sector and the donor community. Together we will realise the outcomes articulated in this document, together we will eradicate poverty, inequality and unemployment, together we will protect and nurture the most vulnerable of our society, and together we will build sustainable and peaceful communities.

\* Anh

Ms Hendrietta Bogopane-Zulu
Deputy Minister of Social Development

## **ACCOUNTING OFFICER STATEMENT**

I am pleased to present the revised Annual Performance Plan (APP) for the Department of Social Development (DSD) for the 2020/2021 financial year, as part of the Medium Term Strategic Framework period. The revision of the APP was necessitated by the onset of the COVID-19 pandemic, which has disrupted our ordinary lives. Given this context, our priority is to balance service delivery needs by ensuring business continuity and protecting the safety of our staff from the virus. As a result, we will therefore be exploring additional use of digital technology tools for majority of our work and increasing our investment in ICT infrastructure to adapt to the new way of working whilst improving our efficiencies and making sur not to compromise on our service delivery commitments.

The mandate of the department is to provide social protection services and lead government efforts to forge partnerships through which vulnerable individuals, groups and communities become capable and self-sustainable participants in their own development.

This APP therefore, articulates our policy implementation efforts and commitments towards accelerating access to a comprehensive and responsive social protection system as espoused in the Government's National Development Plan (NDP) Vision 2030 and the Medium Term Strategic Framework. The NDP is based on a thorough reflection on the grinding and persistent poverty, inequality and unemployment which confront a number of people in South Africa, especially our youth. According to the plan, social protection is a critical component of creating social solidarity and ensuring a basic standard of living.

The NDP calls for the strengthening of state capacity, civil society and private sector to deliver on the priorities of government. In this regard we will strengthen social welfare service delivery through legislative and policy reforms. In particular, we will implement the review the White Paper for Social Welfare while we develop an overarching Social Development Legislation. The reviewed White Paper for Social Welfare is positioned as the cornerstone of all Social Development policies that will lead to the development of an overarching Social Development Legislation.

This APP thus articulates our mandate, vision, impact, outcomes and indicators of achievement. The key outcomes for the MTSF period as per the strategic plan are as follows:

- 1. Reduced levels of poverty, inequality, vulnerability and social ills
- 2. Empowered, resilient individuals, families and sustainable communities
- 3. Functional, efficient and integrated sector

During this period and in the realisation of the above, we will drive a strong research and development policy agenda, we will introduce impact evaluations on our programmes so as to ensure that they are having the desired impact on communities and that they speak to the felt needs of society.

In addition, we will introduce digital monitoring and evaluation measures to enhance our efficiencies in reporting, monitoring and evaluation. We are therefore committed to collaborate with our partners in government, civil society, the private sector and the donor community, not just to help transform legislation, but to also ensure that we design and implement development interventions for the sustainable advancement of our citizens and our country as a whole. We would like to call on all our stakeholders and partners to join hands with us, to accomplish exactly that - as working together we can certainly achieve more.

I am confident that through these initiatives and our overall investment as government into the lives of South African's, we will contribute significantly in improving the well-being of every citizen and unlocking and realising their full potential.

I wish to thank the Minister and Deputy Minister for their continued guidance in the development and finalisation of this APP, the senior management team for their aptitude in grasping the mandate and vision of the Department, and the entire staff compliment of the DSD Portfolio, that worked tirelessly in the compilation, editing and production of this document. Their hard-work and continued commitments to creating a caring and self-reliant society in the midst of the COVID-19 pandemic is greatly appreciated.

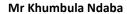
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Mr Linton Mchunu Acting Director-General

## **OFFICIAL SIGN-OFF**

It is hereby certified that this Revised Annual Performance Plan:

- Was developed by the management of the Department of Social Development under the guidance of Minister Lindiwe Zulu and Deputy Minister Hendrietta Bogopane-Zulu.
- Takes into account all the relevant policies, legislation and other mandates for which the Department of Social Development is responsible.
- Accurately reflects the Impact, Outcomes and Outputs which the department will endeavour to achieve over the period 2020-2025.



**Deputy Director-General: Corporate Support Services** 

Ms Brenda Sibeko

**Deputy Director-General: Comprehensive Social Security** 

**Ms Connie Nxumalo** 

**Deputy Director-General: Welfare Services** 

**Mr Peter Netshipale** 

**Deputy Director-General: Community Development** 

Mr Fanie Esterhuizen

**Acting Chief Financial Officer** 

Mr Thabani Buthelezi

## Acting Deputy Director-General: Strategy and Organisational Transformation

Mr Linton Mchunu

**Acting Director-General** 

Ms Hendrietta Bogopane-Zulu

**Deputy Minister of Social Development** 

Ms Lindiwe Zulu, MP

**Minister of Social Development** 

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#### ABBREVIATIONS AND ACRONYMS

AFS Annual Financial Statement

AG Attorney General

AGSA Auditor General of South Africa

AIDS Acquired Immune Deficiency Syndrome

APP Annual Performance Plan

**AU** African Union

CBO Community-Based Organisation
CBW Community-Based Worker

**CCE** Community Capacity Enhancement

**CD** Community Development

**CDPs** Community Development Practitioners

**CNDCs** Community Nutrition and Development Centres

CPR Child Protection Register
CSG Child Support Grant
CSOs Civil Society Organisations
CWP Community Works Programme
CYCC Child and Youth Care Centre
DDG Deputy Director-General

DSD Department of Social Development
ECD Early Childhood Development
EPWP Expanded Public Works Programme

EU European Union

EXCO Executive Committee

FBO Faith Based Organisations

GBV Gender-Based Violence

HCBC Home Community-Based Care

HHFN House-hold Food Nutrition
HIV Human Immunodeficiency Virus

**HWSETA** Health and Welfare Sector Education and Training Authority

ICT Information and Communications Technology

JCPS Justice, Crime Prevention and Security

**M&E** Monitoring and Evaluation

MINMEC Minister and Members of the Executive Council

MoA Memorandum of Agreement
MoU Memorandum of Understanding

MPAT Management Performance Assessment Tool
MTEF Medium Term Expenditure Framework

NACCA National Action Committee for Children Affected by HIV and AIDS

NDA National Development Agency
NDMP National Drug Master Plan

NISIS National Integrated Social Information System
NSPIS National Social Protection Information System

NPO Non-Profit Organisation

**OVC** Orphans and Vulnerable Children

**PFA** Policy on Financial Awards

PFMA Public Finance Management Act
PSS Psychosocial Support Services

SADC Southern African Development Community

SASSA South African Social Security Agency

SCM Supply Chain Management
SDS Social Development Sector
SHRP Sector Human Resource Plan
SLAs Service Level Agreements

**SMMEs** Small, Medium and Micro-Enterprises

**SPCHD** Social Protection, Community and Human Development

**SRD** Social Relief of Distress

**TB** Tuberculosis

ToR Terms of Reference
TSP Training Service Providers

**UN** United Nations

UNFPA United Nations Population Fund
VEP Victim Empowerment Programme

# PART A: OUR MANDATE

## 1. UPDATES TO RELEVANT LEGISLATIVE AND POLICY MANDATES

CONSTITUTION	HOW DSD CONTRIBUTES
Section 27 (1)(2) of the Constitution of South	Comprehensive Social Security
Africa "everyone has the right to have access to:	National food and nutrition programme
(a) health care services, including reproductive	Implement Comprehensive Social Assistance
health care; (b) sufficient food and water; and	Programme – SASSA enabler grants
(c) social security, including if they are unable to	Provide developmental Social Welfare Services –
support themselves and their dependents,	SRD, Disaster Relief (undue hardship)
appropriate social assistance."	Provide food security
	HIV care and support, prevention and active
	ageing
	HHFN programme, ECD, drop-in centres/clubs
	Access to other services
	Providing safety net, social grants, reproductive
	health, food programme, sustainable livelihood and social relief
	Legislation (social security, Children's Act,
	substance abuse, older persons, VEP, disabilities)
	Advocacy rights
	Sustainable livelihood programme
	Women empowerment framework
	Enabling policies, legislation and programmes

LEGISLATION / POLICY DIRECTIVE	HOW DSD CONTRIBUTES
Priority 1: A Capable, Ethical and	Professionalising NPO sector, SSP, norms and
Developmental State	standards, practice notice, SACSSP, compliance,
	community development programme
	(sustainable livelihood and food programmes),
	social welfare programme, ethics and anti-fraud,
	White Paper, Fundraising Amendment Bill
Priority 2: Economic Transformation and Job	SW absorption
Creation	<ul> <li>Social sector EPWP, co-operatives, CNDC</li> </ul>
	Expanding social services professionals
	SCM policies
	CSS reforms
	NDA co-operatives
	Self-sustained livelihood
	Linking graduates to opportunities
	Social grants
	Subsidy to NPOs

LEGISLATION / POLICY DIRECTIVE	HOW DSD CONTRIBUTES			
	Sourcing from co-ops			
	Internships			
Priority 3: Education, Skills and Health	• ECD			
	SW scholarship			
	ECD practitioners			
	NPO development			
	Reformed SW sector			
	Professionalization of SSPs and ECD			
	SW training			
	Youth skilling			
	HIV, reproductive health			
	• CYCW			
	RPL - community development assistant			
	Nutrition programme			
Priority 4: Consolidating the Social Wage	Legislations			
through Reliable and Quality Basic Services	Norms and standards			
	Social protection			
	UIF, SASSA, RAF, minimum wage, grants, HHFN,			
	EPWP, define social floor, HIV programme, social			
	grants, CNDC			
Priority 5: Spatial Integration, Human	Infrastructure			
Settlements and Local Government	ECD, shelters and treatment			
	• CYCC			
	Community (participation, action, research)			
Priority 6: Social Cohesion and Safe	Shelters			
Communities	• GBV			
	Infrastructure			
	• VEP			
	Social crime prevention			
	Substance abuse			
	Community development			
	Social welfare service			
	Family programme			
	• CPS			
	Social-mobilisation programmes			
	Men's forum			
	Community mobilisation and dialogues			
	Sexual health and reproductive programmes			
Priority 7: A better Africa and World	All policies implemented effectively			
	Multilateral/bilateral (UN, AU, SADC)			
	Migration, xenophobia, refugee grants			
	ECD, social development, social security, NISPIS			
	Social sector jobs (HCBC, CYCW, ECD)			
	Training of SSPs (CPD, SACSSP)			

LEGISLATION / POLICY DIRECTIVE	HOW DSD CONTRIBUTES
	<ul> <li>ECD, social security, developmental social welfare, community development and sustainable livelihood</li> <li>Support demographic plan IDP, social mobilisation, participate in local government structures (KHAWULEZA)</li> <li>GBV, substance abuse, migration, family strengthening, moral regeneration</li> <li>Skilled workforce, Social development academy</li> </ul>
SDGs – ALIGNED TO THE NDP INCLUDING THE PRIORITIES	
1. Goal 1 "No poverty"  2. Goal 2 "End hunger, achieve food security  3. Goal 5 "Gender Equality"	<ul> <li>Goal 1: Sustainable livelihood programme + social assistance, social grants, community development, HHFN</li> <li>Goal 2: Food nutrition, CNDCs, SRD, NPO funding, grants, HHFN</li> <li>Goal 3: GBV /VEP, mainstreaming and advocacy, social grants, women empowerment programme (including violence prevention and parenting programmes)</li> </ul>
WHITE PAPER PROPOSALS	
Proposal 1: Establish a Social Protection Floor that Includes Social Welfare Proposal 2: Develop a national social development act Proposal 3: Include a Social Development Component in the Provincial Equitable Share Formula or Increase the Poverty Component to Fund Welfare Services Proposal 4: Increase DSD welfare budgets incrementally Proposal 5: Strengthen National Planning and Standardise Service Offerings Across Provinces  Proposal 6: Establish and Enforce Simple, Effective and Standardised Data Collection  Proposal 7: Integrate Youth Development and Women Development into Other Programmes	<ul> <li>Proposal 1: DSD must lead and define the social protection floor</li> <li>Proposal 5: Norms and standards</li> <li>Proposal 6: NISPIS         <ul> <li>DSD contributes, DPME/NPC to lead through comprehensive social security</li> <li>NPO Directorate as a government component</li> </ul> </li> <li>Co-ordination. Mobilisation, facilitation, capacity building, integration across departments</li> <li>Partnership</li> <li>Psycho-social support (development and implementation of interventions)</li> <li>Development and placement of social workers</li> </ul>
Proposal 8: Focus the responsibility of the Department of Social Development in Respect of Disability Proposal 9: Coordinate with other Departments and Agree on Roles and Responsibilities	<ul> <li>Proposal 7: Youth camps, WEF</li> <li>Proposal 8: WPRPD, disability programme</li> <li>Proposal 9: Integrated framework, district model approach</li> </ul>

LEGISLATION / POLICY DIRECTIVE	HOW DSD CONTRIBUTES
Proposal 10: Policy on Orphans Living with Relatives Proposal 11: Accelerate NPO Funding Reform Process Proposal 12: Institutional Reforms Proposal 13: Human Resource Reforms Proposal 14: Education, Training and Skills Development Proposal 15: Community Development and Sustainable Livelihoods Proposal 16: Comprehensive Social Security	<ul> <li>Proposal 10: Develop policy including Service Delivery Model and approach, foster care, adoptions, families programme</li> <li>Proposal 11: NPO Unit, NPO funding floor</li> <li>Proposal 16: Extend social security coverage to eradicate and prevent poverty, institutional reforms to improve access, coherence and responsiveness of the social security system</li> </ul>

#### 2. UPDATES TO INSTITUTIONAL POLICIES AND STRATEGIES

DSD has a stable policy regime. A number of the operational policies are in place. With respect to strategic policies, the White Paper on Social Welfare that will be approved by Cabinet is a critical instrument that will enable the sector to effectively deliver on its mandate. The White Paper on Comprehensive Social Welfare and White Paper on Comprehensive Social Security will be finalized in the next 5 years. These will provide critical and strategic direction for the Department and the sector.

#### 2.1. UPDATES TO RELEVANT COURT RULINGS

#### Constitutional Court matter: Freedom of Religion of South Africa (FORSA) in re YG v State matter

This matter emanates from and in an appeal from a criminal conviction in the Magistrate's Court. A father was convicted of assault of his 13 year old son on the grounds that he exceeded the bounds of reasonable chastisement. The matter went on appeal and the judges decided that they could not decide the matter without considering the constitutionality of the defence of reasonable chastisement.

The court issued a Rule 16 A and invited amici curiae to make written submissions, which was done by Freedom of Religion of South Africa, (FORSA), amongst others. But then at the hearing on 26 June 2017 the matter was further postponed and the court gave the directives inviting the Ministers of Social Development and Justice and Correctional Services to make submissions if they wished to do so. The Department submitted same on the filing date for submissions, which was 7 August 2017 pursuant thereto.

The issue under consideration was whether the moderate chastisement defence to a charge of assault, which is based on the common-law right of a parent to administer corporal punishment to his or her children, is compatible with the rights enshrined in the Bill of Rights. The Department in its affidavit stated

that reasonable or moderate chastisement defence is not compatible with the rights of children enshrined in the Bill of Rights, thus unconstitutional.

It is important therefore that all defences that relate to use of physical force or neglect and abuse like "reasonable chastisement" be repealed as called for by the Convention on the Rights of the Child (CRC). The legislative measure that the Minister of Social Development has undertaken in line with the recommendation of the CRC is the introduction of the draft National Child Care and Protection Policy and latest draft amendments to the Children's Act.

The High Court delivered judgment on 19 October 2017 whereof it was found, *inter alia*, that the common law defence of reasonable and moderate chastisement is unconstitutional and no longer applies in South African law.

FORSA approached the Constitutional Court for leave to appeal against part of the judgment. This matter drew huge media and public attention judging from the comments that the department received from the members of the public since the publication of the Draft Children's Amendment Bill in the gazette.

The Constitutional Court was of the view that the right to be free from all forms of violence or to be treated with dignity, coupled with what chastisement does in reality entail, as well as the availability of less restrictive means, speak quite forcefully against the preservation of the common law defence of reasonable and moderate parental chastisement. There is, no justification for its continued existence, for it does not only limit the rights in sections 10 and 12 of the Constitution, but it also violates them unjustifiably.

It concluded by stating that it suffices to say that any form of violence, including reasonable and moderate chastisement, has always constituted a criminal act known as assault. The effect of relying on this common law defence was to exempt parents from prosecution or conviction. Identical conduct by a person other than a parent on the same child would otherwise constitute indefensible assault.

The Constitutional Court therefore declared that the common law defence of reasonable and moderate parental chastisement is inconsistent with the provisions of sections 10 and 12(1)(c) of the Constitution. The decision of the Constitutional court means that the common law principle of disciplinary chastisement is no longer a defence where parents and those acting *in loco parentis* (caregivers) are charged with assault of children.

# The North Gauteng High Court matter re the Children with severe or profound disruptive behavioural disorders

The North Gauteng High Court, Pretoria was approached on behalf of a minor child who was suffering from multiple disruptive behaviour disorders, claiming sufficient alternative care, considering her disruptive behaviour disorders, appropriate mental care on an on-going basis and access to basic education of an adequate quality.

The relief sought was that the Ministers of Social Development, Health and Basic Education should take reasonable measures to make provision for the appropriate alternative care, mental health services, and educational needs for the children with severe or profound disruptive behavioural disorders.

The relief sought further that the aforesaid Ministers take reasonable measures in order to give effect to the rights of children with severe or profound disruptive behavioural disorders by drafting an intersectoral policy that ensures that attitudinal an environmental barrier that hinder their full and effective participation in society on an equal basis with others be removed.

An out of court settlement was reached by the parties wherein an Inter-sectoral policy on children with severe or profound disruptive behaviour disorder is now in the process of being developed by the Departments of Social Development, Health and Basic Education. The court settlement further provides for certain interim measures to be implemented in ensuring that children with a severe or profound disruptive disorder are provided with appropriate services including prevention and early intervention programmes to caregivers and families of those children.

The policy will be enacted into law addressing the challenges faced by children with severe or profound disruptive behaviour disorder which are not addressed in the Children's Act 38 of 2005. The court order therefore has an impact that will activate the amendment of the Children's Act.

# The North Gauteng High Court matter re the Scalabrini Centre of Cape Town V Minister for Social Development & Others

The Minister of Social Development, was litigated against on the exclusion of special permit holders and asylum seekers from accessing the Special COVID-19 Social Relief of Distress (SRD) Grant. In the main, the relief sought was for the clause in the Directions issued by the Minister of Social Development on 09 May 2020 to be declared unlawful, unconstitutional and invalid to the extent that they exclude special permit holders and the asylum seekers whose asylum permits or visas are valid or were valid on 15 March 2020 from eligibility for the Special COVID-19 SRD grant.

The applicants argued that the asylum seekers and special permit holders who are lawfully in South Africa are in the same position as permanent residents and recognised refugees: They are lawfully present in the country; they are subject to the lockdown; they have limited ability to travel and, in many instances, they cannot work. Many cannot provide for their most basic needs and those of their families. The centre argued that their exclusion from access was arbitrary, irrational and unreasonable, and violated the constitutional rights to equality, dignity and access to social security.

The DSD, after conducting urgent internal research found that section 27 of the Constitution, read together with Section 9 and existing case law, addressing the right to social security and the right to non-discrimination would make it difficult to successfully defend the case. In addition, the context of a National State of Disaster would render the exclusion of people who are legally in the country very difficult to defend, since their non-citizen status would make them even more vulnerable. The legal opinion obtained by DSD confirmed DSD's position that there was little prospect of success if the matter was opposed. This legal opinion was shared with the all cited departments including National Treasury.

The High Court ordered that the Minister "attend to the quantification of the costs to be incurred in providing the Covid-19 Special Social Relief of Distress grant to special permit holders or asylum seekers", and that the Directions be amended to include the holders of special permits under the Special Angolan Dispensation, the Lesotho Exemption Permit dispensation and the Zimbabwe Exemption Permit Dispensation, and asylum seekers whose section 22 permits/visas are valid or were valid on 15 March

2020. Eligible asylum seekers and special permit holders whose applications for the Covid-19 SRD Grant are approved will be entitled to payment of the grant as if their grants had been approved on the date of the order.

The Minister of Social Development amended the directions, in compliance with the court order, to include asylum seekers and special permit holders to be eligible to access COVID-19 Social SRD grant and they were gazetted on 02 July 2020.

#### **PART B: OUR STRATEGIC FOCUS**

## 3. VISION, MISSION, VALUES AND PRINCIPLES

#### 3.1. MANDATE

The mandate of DSD is:

The Social Development Sector provides social protection services and leads government efforts to forge partnerships through which vulnerable individuals, groups and communities become capable and self-reliant participants

#### 3.2. VISION

The vision of DSD is:

A caring and self-reliant society

#### 3.3. MISSION

The mission of DSD is:

Provision of integrated, comprehensive and sustainable social development services

#### 3.4. VALUES

#### DSD's values are:

- Accountability taking ownership for decisions and acciepting the consequences that come with them
- Caring showing sympathy and concern; embodying heart for all stakeholders and beneficiaries
- Equality and equity treating everyone fairly and equally
- Human dignity respecting everyone's human rights
- Respect showing due regard for the rights and obligations of others

#### 3.5. PRINCIPLES GUIDING HOW WE WORK

DSD operates according to the following principles:

- Batho Pele principles The Batho Pele principles aim to enhance the quality and accessibility of
  government services by improving efficiency and accountability to the recipients of public goods
  and services.
- Social justice Social justice is a concept of fair and just relations between the individual and society. People should have equal access to wealth, health, well-being, justice, and opportunity.
- Human rights are rights inherent to all human beings, regardless of race, sex, nationality, ethnicity, language, religion, or any other status. It includes the right to life and liberty, freedom from slavery and torture, freedom of opinion and expression, the right to work and education, and many more.
- Good Governance describes how the department will conduct public affairs and manage public resources in an effective and responsible manner.
- Collaboration the process of two or more people or organizations working together to complete a task or achieve a goal.
- Discipline the practice of training people to obey rules or a code of behaviour, using punishment to correct disobedience.

#### 3.6. UPDATED SITUATIONAL ANALYSIS

#### **UPDATED EXTERNAL ENVIRONMENT**

Monitoring population trends in the country, especially for a department with a strong mandate to reduce poverty and social inequalities, such as Department of Social Development is necessary to inform planning and resource allocation. The country's population has seen a steady increase, with the mid-year population estimated to have increased to 58,8 million in July 2019 from 57,73 million in July 2018. The proportion of the elderly as well as of the youth is on the increase and this has implications for social welfare and development services. It is also important to note that the estimates show Gauteng as having the largest (25.8%) share of the population followed by KwaZulu-Natal, Western Cape and Eastern Cape. Inter-provincial as well as international migration patterns significantly influence the provincial population numbers and structures in South Africa.

Statistics SA reported that the number of international migrants entering the provinces was highest in Gauteng, with Western Cape ranking second. The two provinces are the most urbanised in the country which shows that majority of migrants are economic but the increase number of children that migrate into the country as well as inter-provincial, presents within itself a component of social migration, as such there is an expected pressure on social protection services especially in the urbanised areas.

Although the country has seen reduction in the birth rate, children still constitute a significant portion of the country's population. The recent General Household Survey of 2018 reported that over 20% the country's children are not living with even one biological parent. Many of these children are at the care of other family members who at times are young to play the parental role. In cases where children are without family care, the state is responsible for placing children in alternative care and ensuring that they are supported. With this trend estimated to increase, policies on children protection should be responsive to this phenomenon.

Furthermore, statistics have begun to note an upward trend in poverty, with the number of people who are said to be living below the food poverty line constituting about 25% of the population. The increase in poverty is in line with the reported increase in unemployment rates. In such cases, vulnerable groups of the population such as the elderly and children bare much of the brunt. Communities require support to cushion the effect of poverty and ensure resilience.

Inequality in the country has been an on-going concern for the State. South Africa continues to grow its social protection system with over 18 million clients by end of 2018. The challenge is for the State to conceptualise a sustainable model that enables individuals to graduate from dependency on social grants to greater participation in the labour market and other forms of economic inclusion.

Although a number of other initiatives are in place to address inequalities, these turn to be measured mainly in economic terms and these gains have overshadowed focus social inequalities. Women and children thus remain more vulnerable, for example, the limited resources in a family setting are likely to be priorities according to gender, meaning men are more likely to benefit with the girl child usually at the bottom of the family chain. Girls report higher school dropouts; going to bed hungry; HIV and AIDS incidence and prevalence; higher levels of abuse and lacking basic amenities. The State should thus strengthen it response programmes that include, but not limited to victim empowerment support; implementation of the National Strategic Plan for HIV/AIDS; food security and community mobilisation programmes. It must be noted that for optimal response to address social ills, government requires stronger civil society and as such more work is required to support non-governmental organisations that offer many critical services in various communities.

The DSD remains the centre of government's initiatives to improve the quality of life for all persons in the country. To this end, the department thus uses a social policy approach to facilitate and promote the development of evidence-based policies that take social challenges into consideration. This will ensure that the plans and programmes of the department are strategically targeted and underpinned by robust evidence, which will improve the Department's chances of successful implementation.

#### UPDATED INTERNAL ENVIRONMENT

The Social Development Sector provides social protection services and leads government efforts to forge partnerships through which vulnerable individuals, groups and communities become capable and self-reliant participants. This mandate requires the organizational structure and the fiscal resources to also effectively address the triple challenges of poverty, unemployment and inequality as articulated in the NDP. The challenge is that the fiscal resources required to bring further interventions keep on shrinking.

This will in turn have a negative impact on the department's capacity to implement policies, reduce poverty and create employment opportunities in our country at the desired rate.

Public Service Regulations stipulate the creation of organizational structure and the posts necessary to perform the relevant functions of the department while remaining within the current budget.

The Organisational structure for the Department of Social Development was last approved on 29 May 2015. This was as a result of the 2014 National Macro-Organisational State (NMOS), wherein the department received a function of Children and that of Rights of Persons with Disabilities from the Department of Women. NMOS process and its principles do not allow departments to conduct any organisational structure review or reconfiguration but only to infuse the function received. The approved organizational structure was mainly focusing on the macro / high level organizational re-alignment.

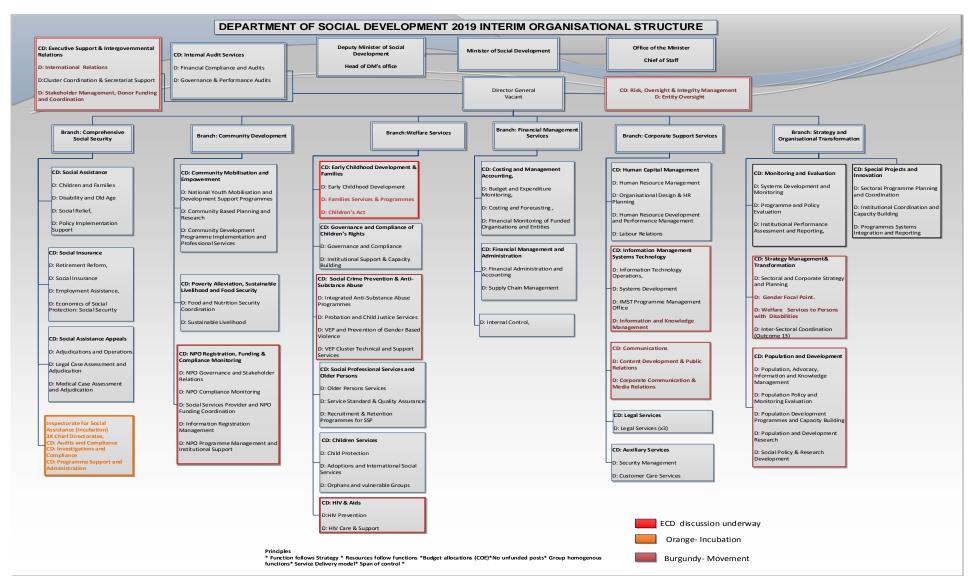
It is key to indicate that due to the above highlighted discussion, several organisational wide challenges and gaps were identified which are having adverse impact and implications on the implementation of the service delivery drivers such as management and control systems, primary processes.

There are number of organisational wide challenges which require attention for future workforce planning, service delivery and to strengthen organizational performance, these are:

- Duplications and overlapping of functions;
- Fragmentation of the organizational structure for National, Provinces and Districts;
- Silo approach within organizational structure; and
- Lack of alignment towards service delivery, strategy and organizational structure.

Due to the above indicated structural challenges the department identified a need to re-look and reconfigure its organizational structure to address the challenges. Whilst planning to commence with the reconfiguration process, government wide reconfiguration was announced by His Excellency, President Cyril Ramaphosa on 29 May 2019. Some departments merged and some remain the same, wherein certain functions are to be transferred from one department to the other. The department of Social Development is identified to transfer the function Rights of Persons with Disabilities with its concomitant resources.

## DSD high level structure



Operationally, DSD has identified several strengths, weaknesses, opportunities and threats that would need to be addressed for it to operate effectively and efficiently and deliver on the impact that it seeks to achieve.

STRENGTHS	WEAKNESSES
<ul> <li>Pockets of excellence</li> <li>Well-grounded political leadership</li> <li>Extensive footprint</li> <li>SOCPEN System (data on social protection)</li> <li>Existing good policies and programmes</li> <li>Extensive skills and experience</li> <li>GBV Command Centre</li> <li>Clean audits</li> <li>Capacitated workforce</li> <li>Capable employees</li> <li>Increase in the number of Social workers</li> </ul>	<ul> <li>Inability to quantify services and impact (baseline increases motivation)</li> <li>No shared vision / Strategic direction</li> <li>Lack of continuity in political / admin transition</li> <li>No clear service delivery model</li> <li>Ineffective prevention programmes e.g. Youth</li> <li>Poor enforcement and implementation of Acts e.g. Children's Act</li> <li>No community Development policy</li> <li>Reactive to social ills</li> <li>Resistance to change</li> <li>Lack of Change Management</li> <li>Ineffective M &amp; E</li> <li>Poor systems management</li> <li>Silo mentality</li> <li>Poor implementation of IGR</li> <li>Poor oversight and Governance (SASSA and NDA)</li> <li>Inconsistent coordination mechanisms</li> <li>Leadership vacancies</li> <li>Inefficient organisation structure</li> <li>Low absorption of social workers</li> <li>Ineffective utilisation of staff</li> <li>Low absorption of social workers</li> <li>Trust deficit</li> <li>Poor performance and consequence</li> </ul>
OPPORTUNITIES	management THREATS
<ul> <li>Free Higher Education</li> <li>Working agreements with neighbouring countries</li> <li>Legalising Cannabis (Hemp, medicine)</li> <li>NPOs becoming specialised</li> <li>Political will to support DSD mandate</li> <li>Foreign investments (Economic Stimulus package)</li> <li>Active civil society</li> </ul>	<ul> <li>Economic instability</li> <li>DSD at risk of being consumed by other Departments e.g. ECD program</li> <li>Lack of consensus among social partners e.g. NEDLAC</li> <li>Outsourcing of social service provision</li> <li>Legislation with various Departments not harmonious</li> <li>Technical recession</li> <li>Ineffective funding models</li> </ul>

Reduced cost of technology for systems	Sustainability of Social grants
development	Escalating social ills in communities
	Rising poverty and unemployment
	Failing education system
	Increase in demand for resources (ineffective)
	border management)
	Lack of visionary leadership
	Labour unrests
	Service Delivery protests

#### PART C: MEASURING OUR PERFORMANCE

#### 4. INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

## 4.1. Programme 1: Administration

# **4.1.1.** Purpose:

To provide leadership, management and support services to the department and the social sector.

## **Sub-programmes**

This programme consists of the following sub programmes:

- The Ministry of Social Development, which provides overall political leadership to the department and sector and liaises with other ministries and the Office of the President
- Departmental Management, who promotes effective planning, improves operational efficiency, and oversees the implementation of policies through monitoring and evaluation (M&E)
- Corporate Management, who provides administrative support to line functions within the department
- Finance, who plans and monitors the national and provincial budgets and expenditure and manages the department's accounting and procurement system
- Internal Audit, which is an independent and objective appraisal function which provides assurance
  to the accounting officer, senior management; and the Audit Committee, in respect of the
  adequacy and efficacy of the risk management, control and governance processes in the
  department's operations; and
- Office Accommodation who ensures the provision and maintenance of office accommodation, lease administration, and cleaning services.

## 4.2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

# **Strategy Management and Transformation**

			Annual Targets							
Outcome		Output Audited Actual Performance Outputs Indicators		Estimated Performanc  e  MTEF Period						
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
Functional, efficient and integrated sector	DSD Sector Strategic Plan (2020 – 2025)	DSD sector strategic plan 2020 - 2025 implemented	-	-	-	DSD Sector plan 2020- 2025 approved by MinMec	Implement ation Plan on DSD Sector strategic plan 2020 - 2025 and APP approved	DSD Sector strategic plan 2020 - 2025 Implemented	DSD Sector strategic plan 2020 - 2025 Reviewed	

# **Information Management Systems and Technology**

		Annual Tar	Annual Targets						
Outcome	Outputs	Output Indicators	Audited A	Actual Perfor	mance	Estimated Performanc e		MTEF Period	
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Functional,	Integrated	Integrated	The child	Four	Overall	Integrate	Implement	Integrated	Integrated
efficient and	Sector IT	Sector IT	protection	Welfare	NISIS	five internal	elements of	Sector IT	Sector IT
	strategy		register and	Services	developm	silo systems	sector ICT		

			Annual Targets							
Outcome	Outputs	Output Indicators	Audited /	Audited Actual Performance			MTEF Period			
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
integrated		strategy	alternative	Modules	ent	into the	strategic	Strategy	Strategy	
sector		implemented	care were	plugged	governan	Case	implement	implemented	Reviewed	
			developed	into the	ce	Manageme	ation plan			
			and tested	integrated	framewor	nt system				
				Case	k was not					
				Managem	achieved					
				ent						
				System						

# **Human Capital Management**

	Outputs	Output Indicators	Annual Targets								
Outcome			Audited Actual Performance			Estimated Performanc e	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Functional,	Sector HR	Sector HR Plan	The SHRP	A draft	The		Sector HR	Sector HR Plan	Sector HR Plan		
efficient and	Plan	implemented	was not	Sector	Sector		Plan	implemented	implemented		
integrated			approved	Human	Human		developed				
sector				Resource	Resource						
				Plan was	Plan was						
				developed	not						
				and	approved.						
				various							
				stakehold							
				ers were							

	Outputs	Output Indicators	Annual Targets								
Outcome			Audited Actual Performance			Estimated Performanc e	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
				consulted							
				extensivel							
				y.							
Functional,	Integrated	ISDM	-	-	-	New	ISDM	ISDM	ISDM		
efficient and	Service	implemented				indicator	developed	implemented	implemented		
integrated	delivery										
sector	model										
	(ISDM)										

# **Finance**

		Output	Annual Targets								
			Audited Actual Performance			Estimated Performanc					
Outcome	Outputs	Indicators			е						
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Functional,	Reliable	Unqualified	The	The	The	Unqualified	Unqualified	Unqualified	Unqualified		
efficient and	Annual	Audit opinion	department	departme	departme	audit report	Audit	Audit opinion	Audit opinion		
integrated	Financial		obtained an	nt	nt	on AFS	opinion				
sector	Statements		unqualified	obtained	obtained						
			audit opinion	an	an						
			from the	unqualifie	unqualifie						
			AGSA on its	d audit	d audit						
			2015/16	opinion	opinion						
			audited	from the	from the						
			Annual	AGSA on	AGSA on						

	Outputs	Output Indicators	Annual Targets								
Outcome			Audited Actual Performance			Estimated Performanc e	MTEF Period				
	Cutputs										
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
			Financial	its	its						
			Statements	2016/17	2017/18						
				audited	audited						
				Annual	Annual						
				Financial	Financial						
				Statement	Statemen						
				S	ts						

# **Entity Oversight**

		Output Indicators	Annual Targets								
Outcome	Outputs		Audited Actual Performance			Estimated Performanc e	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Functional, efficient and integrated sector	Reviewed Entity Governance and Oversight Framework	Entity Governance and Oversight Framework reviewed	New indicator	New indicator	Two quarterly Social Assistanc e Service Delivery Assurance Committe e meetings were held	Assessment of compliance of entities and associated institutions to the department 's governance	Reviewed entity governance and oversight framework	Entity governance and oversight framework implemented	Entity governance and oversight framework implemented		

	Outputs	Output Indicators	Annual Targets								
Outcome			Audited Actual Performance			Estimated Performanc e	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
					during the course of the year and the annual reports for 2017/18 were analysed and evaluated  Oversight visits were conducte d in all provinces during the reporting period	and oversight framework					

# **Monitoring and Evaluation**

		Output Indicators	Annual Targets								
Outcome	Outputs		Audited Actual Performance			Estimated Performanc e	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Functional, efficient and integrated sector	Rapid assessment studies of the socio economic impacts of COVID 19 on the Social sector	Rapid assessment studies of the socio economic impacts of COVID 19 on the Social sector conducted				New indicator	Conduct three Rapid assessment studies on (i) The implement ation and utilisation of the R350 COVID-19 SRD Grant. (ii) Key monitoring indicators measuring the impact of COVID- 19 lockdown on child well-being in South Africa. (iii) The effectivene ss and	Monitoring and evaluation framework implemented	Monitoring and evaluation framework Implemented		

		Output Indicators		Annual Targets								
Outcome	Outputs		Audited Actual Performance			Estimated Performanc e	MTEF Period					
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23			
							impact of the Social Sector's response to Food Relief Mechanism s during COVID-19					
	Electronic M&E System for the Social Sector	Electronic M&E System for the Social Sector developed	New			New indicator	Inception report and Project Plan on Electronic M&E System produced	Electronic M&E System on selected programmes	Comprehensiv e Electronic M&E System for the Social Sector			

## 4.3. INDICATORS, ANNUAL AND QUARTERLY TARGETS

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Plan (2020 – 2025) or implemented st 20 ar Integrated Sector IT strategy implemented st	Implementation Plan on DSD Sector strategic plan 2020 - 2025 and APPs approved Implement elements of sector ICT strategic implementation plan	Consultations and revision of Strategic Plans and APPs  Development of Older Persons and Accreditation module into Social Development	Facilitation and finalization of reviewed Strategic Plans and APPs  Testing of Older Persons and Accreditation module into SDICMS	Development of the Implementation Plan on the DSD Sector Strategic Plan and APPs Training of Older Persons and Accreditation module into SDICMS	Approved Implementation Plan on the DSD Sector Strategic Plan and APPs Roll-out of Older Persons and Accreditation module into SDICMS
		Integrated Case Management System (SDICMS)	Procure services to develop Substance Abuse System for the country Procurement of services to integrate GVB and VEP systems	Development of the Substance Abuse system  Integration of GVB and VEP systems	Testing and training of Substance Abuse system  Testing of GVB and VEP systems
Sector HR Plan implemented	Sector HR Plan developed	-	Consult draft HR Plan to obtain inputs	Submit to relevant structures for approval	Submit (reviews) to relevant structures for approval
Unqualified Audit opinion	Unqualified Audit opinion	AFS for 19/20 submitted	1 <sup>st</sup> quarter interim FS for 2020/2021 submitted	2 <sup>nd</sup> quarter interim FS for 2020/2021 submitted	3 <sup>rd</sup> quarter interim FS for 2020/2021 submitted

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Entity Governance	Reviewed entity	Benchmarking and	Consultations with	Discussion at	Approval of revised
and Oversight	governance and	research conducted	relevant stakeholders	governance	framework
Framework reviewed	oversight framework			structures	
ISDM implemented	ISDM developed	Concept Document and consultations	Draft ISDM	Draft ISDM consulted	ISDM developed
Rapid assessment studies of the socio economic impacts of COVID 19 on the Social sector conducted	Conduct three Rapid assessment studies on (i) The implementation and utilisation of the R350 COVID-19 SRD Grant. (ii) Key monitoring indicators measuring the impact of COVID-19 lockdown on child well-being in South Africa. (iii) The effectiveness and impact of the Social Sector's	Develop a concept note/ ToRs for the studies	Contracting and development of Service Level Agreements  Approve inception reports	Compile draft study reports	Compile final study reports
	response to Food Relief Mechanisms during COVID-19				
Electronic M&E	Inception report and	Develop concept	Contracting and	Analysis of existing	Inception report and
System for Social	Project Plan on	note and TOR for the	development of	M&E tools within	project plan
Sector developed	Electronic M&E	appointment of	Service Level	Social Sector	produced
	System produced	Service Provider	Agreements	Programmes	

#### 4.4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

Programme 1 (Administration) is a strategic partner to the core business of the Department and is regulated by a myriad of legislation. It is responsible to ensure effective and efficient governance systems are in place to create an enabling environment for DSD to deliver on its mandate.

In view thereof, the programme has set itself the target to develop sector strategies, policies and frameworks in the following areas of: Strategy, Information Technology, Human Resources, Infrastructure, Communication, Governance, Monitoring and Evaluation. In addition, this programme has to ensure that the Department will obtain positive audit outcomes. The realization of these targets will contribute to the successful achievement of government priorities, in particular priorities 3 and 6.

## 4.5. PROGRAMME RESOURCE CONSIDERATIONS – PROGRAMME 1

	PROGRAMME 1: ADMINISTRATION										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23			
		Audited o	outcome		Budget		MTEF				
Ministry	51 171	55 513	44 123	47 379	40 503	40 197	46 836	48 587			
Department Management	57 339	59 941	68 100	67 223	75 584	70 473	79 095	83 237			
Corporate Management	105 414	127 787	161 290	133 650	162 246	191 229	180 108	188 082			
Finance	54 383	60 537	59 323	64 040	71 726	73 194	80 813	83 830			
Internal Audit	8 946	9 548	11 101	13 197	16 040	17 187	18 277	18 956			
Office Accommodation	27 800	36 420	40 182	35 878	42 275	44 380	46 821	48 562			
Total	305 053	349 746	384 119	361 367	408 374	436 660	451 950	471 254			
Current payments	<u>296 105</u>	<u>344 173</u>	<u>380 912</u>	<u>350 280</u>	<u>403 334</u>	<u>431 359</u>	446 350	<u>465 388</u>			
Compensation of employees	169 652	186 703	186 608	197 850	212 841	221 883	236 375	247 574			
Goods and services	126 453	157 470	194 304	152 430	190 493	209 476	209 975	217 814			
Communication (G&S)	8 815	12 941	8 139	6 156	5 286	5 552	5 866	6 081			
Computer services	7 758	21 088	47 864	25 592	40 585	42 405	44 737	46 410			
Consultants: Business and advisory	1 784	4 649	11 664	2 302	13 367	14 103	14 878	15 432			
Contractors	1 236	409	5 103	4 446	5 388	8 685	5 997	6 222			
Operating leases	23 240	32 786	40 068	33 646	38 019	40 000	42 200	43 769			
Travel and subsistence	42 130	39 089	38 373	34 927	24 736	25 947	27 386	28 457			
Transfers and subsidies	<u>1 685</u>	<u>1 551</u>	<u>1 760</u>	<u>3 371</u>	<u>2 149</u>	2 268	<u>2 400</u>	<u>2 496</u>			
Departmental agencies and accounts	1 211	1 308	1 359	1 398	1 661	1 752	1 848	1 917			
Households	474	243	401	1 973	488	516	552	579			
Payments for capital assets	<u>7 263</u>	<u>4 022</u>	1 447	6 425	<u>2 891</u>	3 033	<u>3 200</u>	3 370			
Machinery and equipment	6 533	4 022	939	6 425	2 303	2 413	2 546	2 691			
Software and other intangible assets	730	-	508	-	588	620	654	679			

PROGRAMME 1: ADMINISTRATION											
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23			
	Audited outcome				Budget	MTEF					
Payments for financial assets	П	П	Ξ.	<u>1 291</u>	Ξ						
Total economic classification	305 053	349 746	384 119	361 367	408 374	436 660	451 950	471 254			

## 4.6. UPDATED KEY RISKS

OUTPUT	KEY RISK	RISK MITIGATION
DSD Sector Strategic Plan (2020 – 2025)	<ul> <li>Failure to reach agreement on the sector plan by provinces.</li> <li>Lack of buy-in to the plan by all stakeholders</li> </ul>	<ul> <li>MINMEC agreement and endorsement</li> <li>Communication and engagement with all stakeholders to obtain buy-in and understanding.</li> <li>Formal agreements in place between implementation partners.</li> </ul>
Integrated Sector IT strategy	<ul> <li>Inadequate ICT Infrastructure to support the ICT strategy</li> <li>Outdated technology</li> <li>Lack of buy-in to the strategy from all stakeholders</li> </ul>	<ul> <li>Investment in ICT infrastructure</li> <li>Investment in the development of updated technology to support DSD.</li> <li>Communication and engagement with all stakeholders to obtain buy-in and understanding.</li> <li>Formal agreements in place between implementation partners</li> </ul>
Sector HR Plan	<ul> <li>Delay in the approval of the HR plan by the relevant governance structures.</li> <li>Resistance of provinces to adopt the sector HR plan</li> <li>Lack of readiness of provinces to implement the plan</li> <li>Using money allocated for the implementation of the sector HR plan for other purposes</li> <li>Lack of buy-in to the framework by all stakeholders</li> </ul>	<ul> <li>Ensure that the governance structures meet as required to approve the HR plan</li> <li>Communication and engagement with all stakeholders to obtain buy-in and understanding.</li> <li>Development of an implementation plan approved by MINMEC</li> <li>Ring-fencing of budget for HR sector plan implementation</li> <li>Formal agreements in place between implementation partners</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION
Reliable Annual Financial Statements	Non-compliance to legislative requirements and National Treasury instruction notes	<ul> <li>Improving compliance oversight in the Department.</li> <li>Institute consequence management for non- compliance</li> <li>Update relevant policies in line with changes and instruction noted issued by National Treasury.</li> </ul>
Electronic M&E System for the Social Sector developed	<ul> <li>Inconsistent implementation of the framework in all the provinces</li> <li>Lack of buy-in to the framework by all stakeholders</li> </ul>	<ul> <li>Monitoring on the implementation of the framework in provinces.</li> <li>Capacitation on the framework by national to ensure consistent implementation.</li> <li>Professionalization of M&amp;E function</li> <li>Communication and engagement with all stakeholders to obtain buy-in and understanding</li> <li>Formal agreements in place between implementation partners</li> </ul>
Integrated Service delivery model	Lack of consensus on the service delivery model by provinces and the entities.	<ul> <li>MINMEC agreement and endorsement</li> <li>Communication and engagement with all stakeholders to obtain buy-in and understanding</li> <li>Formal agreements in place between implementation partners</li> </ul>

## 5.1. Programme 2: Social Assistance

#### **5.1.1.** Purpose:

Ensure provision of social assistance to eligible beneficiaries in terms of the Social Assistance Act (No. 13 of 2004) and its regulations.

#### 5.1.2. Sub-programmes:

The programme consists of transfer payments to the South African Social Security Agency for the delivery of the following social grants to eligible beneficiaries:

- Older Persons Grant: to provide income support to people aged 60 and older earning less than R73 800 (single) and R147 600 (married) a year, whose assets do not exceed R1 056 000 (single) and R2 112 000 (married).
- War Veterans Grant: to provide income support to men and women who fought in World War II or the Korean War.
- Disability Grant: to provide income support to people with permanent or temporary disabilities earning less than R73 800 (single) and R147 600 (married) a year, whose assets do not exceed R1 056 000 (single) and R2 112 000 (married).
- Foster Child Grant: to provide grants for children placed in foster care.
- Care Dependency Grant: to provide income support to caregivers earning not more than R192 000 (single) and R384 000 (married) a year in order to help them care for children who are mentally or physically disabled.
- Child Support Grant: to provide income support to parents and caregivers of children under 18 earning not more than R45 600 (single) and R91 200 (married) a year.
- Grant-in-Aid: to provide additional benefit to recipients of the Older Persons, Disability or War Veterans Grants that require regular care.
- Social Relief of Distress: to provide temporary income support, food parcels, and other forms of relief to people experiencing undue hardship

## 5.2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

# **Social Assistance**

						Annual Target	s		
		Output	Audite	Audited Actual Performance			MTEF Period		
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Social grants for	Monthly	138 915 638	150 336 771	162 709 840	175 155 593	200 629 475	202 867 882	215 039 954
	eligible	transfers of							
	individuals	funds to							
		SASSA							

## 5.3. INDICATORS, ANNUAL AND QUARTERLY TARGETS

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
	(2020/21)				
Monthly transfers of funds to SASSA	200 629 475	Monthly transfer of funds to SASSA	Monthly transfers of funds to SASSA	Monthly transfer of funds to SASSA	Monthly transfer of funds to SASSA

#### 5.4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

Over the medium term, the DSD will continue to transfer funds to SASSA for the provision of social grants to the elderly, children, war veterans and persons with disabilities. Social grants account for an estimated 94.3% (R175.3 billion per year on average) of the department's total budget over the MTEF period. The department expects SASSA to pay social grants to 18.1 million beneficiaries in 2020/2021, up from 18.6 million in 2021/2022.

Spending on grants is expected to increase at an average annual rate of 7.5 per cent over the medium term. Mostly due to inflationary adjustments to the value of the grants and growth in the number of beneficiaries. The elderly population, that is people older than 60, is growing by 3% per year. As the elderly population grows, the number of beneficiaries who receive the old age grant is expected to increase.

As the child population grows, the number of beneficiaries who receive the child support grant is expected to increase. The high level of unemployment and poverty level in the country, combined with high wage inequality and low labour market participation, are contributory factors to the growth of the social grants to children. Furthermore, the continuing trend of generally low wages paid to those who are working means that a high proportion of working parents do not earn sufficient wages to adequately provide for their children.

For the foreseeable future, the social assistance programme will continue to be an important lever in government's arsenal to tackle poverty and inequality. In the immediate future as the country battles the COVID-19 pandemic, the social assistance system has become even more important as a key response to mitigate the severe impact on incomes and livelihoods of vulnerable workers and their households. The economic fallout of the pandemic continues to reverberate across the economy, necessitating urgent intervention including the increased allocation of R40 billion to augment the social grants budget. This has been applied to provide a R250 increase for the older person's grant, disability grant, foster child grant and the care dependency grant, together with a R300 once off increase to the child support grant and R500 per month to the caregiver for five months. In addition, a temporary R350 per month COVID-19 Social Relief of Distress Grant was introduced to mitigate income losses among the 18-59 age group who ordinarily do not receive social grants.

## 5.5. PROGRAMME RESOURCE CONSIDERATIONS – PROGRAMME 2

	PROGRAMME 2: SOCIAL ASSISTANCE											
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23				
	Audited outcome	Audited	Audited	Audited	Budget	M	Medium-term estimates					
		outcome	outcome	outcome								
Old Age	53 134 481	58 327 000	64 130 161	70 542 096	76 750 917	83 105 596	90 053 470	97 068 256				
War Veterans	4 842	3 850	3 086	2 380	1 732	1 797	1 246	1 012				
Disability	19 166 969	19 850 553	20 944 847	21 960 632	23 077 574	24 390 083	25 488 476	26 521 562				
Foster Care	5 408 370	5 327 659	5 207 026	5 114 211	5 280 800	4 965 276	4 829 402	4 795 329				
Care Dependency	2 394 702	2 613 892	2 841 422	3 068 028	3 429 783	3 568 568	3 808 876	4 077 377				
Child Support	47 308 008	51 555 181	55 847 799	60 611 568	64 967 275	69 765 229	74 779 778	80 735 401				
Grant-in-Aid	503 085	650 311	816 588	994 205	1 237 512	1 632 230	1 978 412	2 421 156				
Social Relief of Distress	412 919	587 192	545 842	416 720	410 000	407 000	407 000	407 000				
Total	128 333 376	138 915 638	150 336 771	162 709 840	175 155 593	187 835 779	201 346 660	216 027 093				
Current payments	-	-	-	-	-							
Transfers and subsidies	128 333 376	138 915 638	<u>150 323 267</u>	<u>162 709 840</u>	<u>175 155 593</u>	187 835 779	<u>201 346 660</u>	216 027 093				
Households	128 333 376	138 915 638	150 323 267	162 709 840	175 155 593	187 835 779	201 346 660	216 027 093				
Social benefits	128 333 376	138 915 638	150 494 832	162 960 723	175 155 593	187 835 779	201 346 660	216 027 093				
Payments for capital assets	-	-	-	-	-							
Payments for financial assets	=	=	<u>13 504</u>	<u>=</u>	Ξ.							
Total economic classification	128 333 376	138 915 638	150 336 771	162 709 840	175 155 593	187 835 779	201 346 660	216 027 093				

#### 5.6. UPDATED KEY RISKS

OUTPUT	KEY RISK	RISK MITIGATION
Social grants for eligible individuals	<ul> <li>Rapid growth in beneficiary numbers</li> <li>Insufficient allocation</li> <li>Growth in social assistance debtors</li> </ul>	<ul> <li>Strengthen monitoring to ensure that SASSA quality control and management processes are effective to ensure that only eligible beneficiaries are on the system.</li> <li>Ensure that SASSA fraud prevention and management mechanisms are adequate and effective</li> <li>Increased allocation of funds to SASSA when necessary</li> </ul>

#### 6. INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

## 6.1. Programme 3: Social Security Policy and Administration

#### 6.1.1. Purpose:

To provide for social security policy development, administrative justice, the administration of social grants, and the reduction of incorrect benefit payments.

#### **6.1.2.** Sub-programmes:

This programme consists of the following sub programmes:

- Social Security Policy Development develops and reviews policies and legislation in respect of social assistance, as well as contributory income support aimed at protecting households against life cycle contingencies such as unemployment, ill health, retirement, disability, or the death of a breadwinner;
- Social Grants Administration provides SASSA with its operational funds;
- Social Grants Fraud Investigations funds fraud investigations by the Special Investigations
  Unit;
- Appeals Adjudication seeks to provide a fair and just adjudication service for social assistance appeals; and
- The Inspectorate for Social Security maintains the integrity of the social assistance framework and systems.

# 6.2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

						Annual Targe	ts			
Outcome	Outputs	Output Indicators	Audited Actual Performance 2016/17 2017/18 2018		rmance 2018/19	Estimated Performance 2019/20	2020/21	MTEF Period 2020/21 2021/22 2022/23		
Empowered, resilient individuals, families and sustainable communities.	Policies and legislation improving social security coverage developed, adopted and implemented.	Green paper on Comprehensive social security that covers mandatory cover; voluntary cover; universal benefits, and institutional arrangements.	Technical report on mandatory cover for retirement, disability and survivor benefits was developed;	The draft policy paper was developed	-	Submit revised policy on mandatory cover for retirement, disability and survivor benefits to relevant FOSAD cluster	Green Paper on comprehensive social security.	Consultations on Green Paper on comprehensive social security	Draft white paper on comprehensive social security.	
Reduced levels of poverty, inequality, vulnerability and social ills	Policy on Linking CSG beneficiaries to government services	Linking CSG beneficiaries to government services	universalisation of the CSG was completed	Discussion paper was consulted with all provinces and it has been revised and finalised	A Draft Policy on the universalisation of the CSG was developed	Complete the Discussion Paper on linking CSG beneficiaries with	Costed Policy options on linking Children grants to government services	Draft Policy and consultations.	Policy on Linking CSG beneficiaries to government services	

	Outputs	Output Indicators	Annual Targets								
Outcome			Audited Actual Performance			Estimated Performance	MTEF Period				
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Empowered,						government services					
resilient individuals, families and sustainable communities	Maternal support for vulnerable pregnant women and children	Policy on maternal support.	-	Discussion Paper was consulted with all province and it has been revised and finalised.	-	New indicator	Costing of maternal support policy.	Consultations on maternal support policy.	Policy on maternal support.		
Reduced levels of poverty, inequality, vulnerability and social ills	Social Assistance Amendment legislation	Legislation to increase the value of the CSG to Orphans and Child Headed Households				Social Assistance Bill introduced to Parliament	Regulations to the Social Assistance amendment Act completed	Implementation of extended child support grant	Implementation of extended child support grant		
Reduced levels of poverty, inequality,	Amendment of the Fundraising Act to	Fundraising Amendment				New indicator	Fund Raising Amendment Bill presented to Parliament	Implement regulations for improved	Implement regulations for improved		

						Annual Targe	ets		
Outcome	Outputs	Output Indicators	Audited Actual Performance			Estimated Performance	MTEF Period		
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
vulnerability and social ills	consolidate existing funds and improve governance	Bill submitted to Parliament						disaster relief response	disaster relief response
Income Support for 18 to 59 year olds	Develop a draft policy proposal on income support for 18 to 59 year olds	Policy on Income Support for 18 to 59 year olds				New indicator	Draft policy proposal on income support to 18-59 year olds completed	Conduct Consultations and obtain approval for income support to 18-59 year olds policy	Draft legislation for income support to 18- 59 year olds
Functional, efficiency and integrated sector	Social Budget Bulletin	Published Social Budget Bulletin	-	Social Budget Bulletin: Edition 1	-	Social Budget Bulletin: Edition 2	-	Social Budget Bulletin: Edition 3	-
Reduced levels of poverty, inequality, vulnerability and social ills	Access to administrative justice	% of appeals adjudicated within 90 days	A total of 2235 appeals were adjudicated, of which 85.6% (1914) were adjudicated within 90 days of receipt	A total of 1321 appeals were adjudicated, of which 96.6% (1276) were	A total of 1946 appeals were adjudicated, of which 1918 were adjudicated within 90 days of receipt	-	70% of appeals adjudicated within 90 days	80% of appeals adjudicated within 90 days	90% of appeals adjudicated within 90 days

	Outputs	Output	Annual Targets							
Outcome			Audited Actual Performance			Estimated Performance	MTEF Period			
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
				adjudicated within 90 days of receipt						

# 6.3. INDICATORS, ANNUAL AND QUARTERLY TARGETS

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Green paper on Comprehensive social security that covers mandatory cover; voluntary cover; universal benefits, and institutional arrangements.	Green Paper on comprehensive social security.	Applicable in Q2	Draft Green Paper on comprehensive social security.	Draft Green Paper on comprehensive social security.	Green Paper on comprehensive social security.
Linking CSG beneficiaries to government services	Costed Policy options on linking Children grants to government services	Inception Report on costed options	Draft costing report	Consultations Conducted	Costed Policy Options
Policy on maternal support	Costing of maternal support policy	Inception Report	Consultation with the Interdepartmental team	Draft Costing report	Costed Policy Options

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Legislation to increase the value of the	Regulations to the	Revised draft	SEAS Report	Regulations approved for	Regulations to the
CSG to Orphans and Child Headed	Social Assistance	regulations	compiled and	public comments	Social Assistance
Households	amendment Act		submitted for		amendment Act
	completed		approval		completed
Fundraising Amendment Bill submitted to	Fund Raising	-	Submit the Bill to	Submit the Bill to	Support Parliamentary
Parliament	Amendment Bill		Cabinet for approval	Parliament for approval	process for processing
	presented to				the Bill
	Parliament				
	Develop a draft	Concept paper on	Draft discussion	Consultations with key	Draft policy proposal
Policy on Income Support for 18 to 59	policy proposal on	Income Support for	paper	stakeholders on	
year olds	the provision of basic	18-59 age group		discussion paper	
	income support for				
	18 to 59 year olds.				
% of appeals adjudicated within 90 days	70 % of appeals	70 % of appeals	70 % of appeals	70 % of appeals	70 % of appeals
	adjudicated within	adjudicated within	adjudicated within	adjudicated within 90	adjudicated within 90
	90 days	90 days	90 days	days	days

#### 6.4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

The programme aims to amend the Social Assistance Act, SASSA Act and the Fund-Raising Act to address existing gaps and inconsistencies in the legislation. Specifically, the amendment to the Social Assistance Act aim to introduce a provision to empower the Minister, with the concurrence of the Minister of Finance, to augment the child support grant benefit provided to orphaned children residing with relatives. This is intended to reduce the demand on the foster child system, by reducing the number of children entering the foster care system purely to access the foster child grant due to the large differential in value between this grant and the child support grant. The Act will also enhance access to administrative justice, by reducing the time it takes for appeals to be adjudicated from 180 days to 90 days. The Department expects the workload of the Tribunal to increase once the Act is passed, since all the complainants will be able to come directly to the tribunal without first approaches SASSA.

When proclaimed, the Act will also pave the way for the establishment of an Inspectorate for Social Assistance Appeals, which is tasked with ensuring and promoting the integrity of the social assistance framework.

The Programme further aims to complete the extensive policy proposals on social security reform, ranging from extending social assistance coverage to all, introducing mandatory contributions for retirement, death and disability, creating a platform for informal sector workers to participate in social security coverage and developing an appropriate institutional architecture for a coherent, efficient and sustainable social security system in the long term.

These policy proposals will be consolidated into a single Green Paper during this year, and subjected to extensive consultation with all stakeholders. Because of their wide scope and the significant impact they are likely to have on every single person in the country and the economy, it will be essential to consult widely on all aspects and develop a social compact between business, labour and civil society regarding the proposals.

The severe impact of the pandemic on the economy and its ability to create jobs has raised new questions about the reliance on economic growth to address unemployment and poverty, and revived interest in the prospect of a basic income grant as another lever to tackle poverty and inequality, and engender a more inclusive growth path. The Department will therefore initiate a feasibility assessment of a basic income grant during this financial year.

Ongoing policy development will continue, particularly to address very specific social security coverage gaps in relation to pregnant and lactating women, and institutional mechanisms and the cost thereof, to crowd in all government interventions to address the social protection needs of children, using the social grants as an entry point.

The Branch will also table the Fundraising Amendment Bill to Parliament, in order to streamline the administration of the various funds established before the democratic dispensation to provide humanitarian relief in times of disaster.

## 6.5. PROGRAMME RESOURCE CONSIDERATIONS – PROGRAMME 3

	PROGRAMME 3: SOCIAL SECURITY POLICY AND ADMINISTRATION											
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23				
		Audited o	utcome		Budget	Medium-term estimates						
Social Security Policy Development	43 452	43 135	42 970	39 617	82 643	65 359	73 820	78 143.00				
Appeals Adjudication	24 803	25 467	26 903	34 993	39 288	37 585	44 244	45 047				
Social Grants Administration	6 564 077	6 825 866	7 144 341	7 697 630	7 552 979	7 645 843	8 028 181	8 237 408				
Social Grants Fraud Investigations	78 885	83 066	61 719	65 248	68 794	72 578	76 570	79 414				
Programme Management	5 207	3 408	1 784	3 073	5 212	5 105	5 945	6 169				
Total	6 716 424	6 980 942	7 277 717	7 840 561	7 748 916	7 826 470	8 228 760	8 446 181				
Current payments	69 943	<u>65 334</u>	<u>65 701</u>	<u>72 394</u>	<u>119 950</u>	100 599	<u>116 143</u>	<u>121 146</u>				
Compensation of employees	45 614	46 704	47 773	49 689	73 077	68 889	74 001	77 131				
Goods and services	24 329	18 630	17 928	22 705	46 873	31 710	42 142	44 015				
Transfers and subsidies	6 645 754	6 914 629	7 211 718	7 767 811	<u>7 626 426</u>	7 723 192	8 109 790	8 322 048				
Departmental agencies and accounts	6 642 962	6 908 932	7 206 060	7 762 878	7 621 773	7 718 421	8 104 751	8 316 822				
Higher education institutions	998	2 000	1 500	1 500	-	-	-	-				
Foreign governments and international organisations	1 602	3 661	4 132	3 429	4 368	4 471	4 718	4 890				
Households	192	36	26	4	285	300	321	336				
Payments for capital assets	<u>727</u>	<u>979</u>	<u>298</u>	<u>356</u>	<u>2 540</u>	<u>2 679</u>	<u>2 827</u>	2 987				
Machinery and equipment	727	850	298	356	2 540	2 679	2 827	2 987				
Other machinery and equipment	727	850	298	356	2 540	2 679	2 827	2 987				
Payments for financial assets	=	=	=	=		=	=					
Total economic classification	6 716 424	6 980 942	7 277 717	7 840 561	7 748 916	7 826 470	8 228 760	8 446 181				

## 6.6. UPDATED KEY RISKS

OUTPUT	KEY RISK	RISK MITIGATION
Policies and legislation improving social security coverage developed, adopted and implemented.	Delays in policy and legislative processes.	<ul> <li>Negotiate project plans with Nedlac Social Partners.</li> <li>Engage political intervention from the Minister when necessary.</li> </ul>
	<ul> <li>Prolonged timeframes due to dependencies on other departments and social partners.</li> </ul>	Reconstitution of the IMC on CSS reform to oversee the work.
	Lack of funding to operationalise the     Inspectorate	Engage Treasury to return the funding that was reversed due to delay in the legislative process
Amendment of the Fundraising Act to consolidate existing funds and improve governance	Limited Cabinet and Parliamentary process required for the approval of the Fund Raising Amendment Bill may cause delays	Operationalize the Disaster Relief Fund Board in the meantime. Escalate request for the Bill to be on Governments priority list.
Ensure timeous adjudication of social assistance appeals	Non availability of records from SASSA to complete the adjudication of appeals within 90 days.	<ul> <li>Strengthen regulatory framework relating to the administrative support and interdependency between SASSA and the Appeals Tribunal.</li> </ul>
Policy on Income Support for 18 to 59 year olds	Delays in policy and legislative processes.	<ul> <li>Negotiate project plans with Nedlac Social Partners.</li> <li>Engage political intervention from the Minister when necessary.</li> </ul>

# 7.1. Programme 4: Welfare Services Policy Development and Implementation Support

#### **7.1.1.** Purpose:

Create an enabling environment for the delivery of equitable developmental welfare services through the formulation of policies, norms and standards, best practices and provide support to implementation agency

#### 7.1.2. Sub-programmes:

This programme consists of the following sub programmes:

- Service Standards ensures the transformation and standardisation of social welfare services through the development and coordination of overarching policies and legislation that promote integrated, quality-driven, professional and accountable service delivery;
- Social Work Scholarships provides full scholarships for social work students;
- Substance Abuse develops, supports and monitors the implementation of policies, legislation, and norms and standards for combating substance abuse;
- Older Persons develops, supports and monitors the implementation of policies, legislation, and norms and standards for social welfare services to older people;
- Disability Rights promotes the empowerment and rights of persons with disabilities through accelerated mainstreaming of disability considerations and the strengthening of disability specific services;
- Children develops, supports and monitor the implementation of policies, legislation and norms and standards for social welfare services to children;
- Families develops, supports and monitors the implementation of policies, legislation and programmes for services aimed at strengthening families;
- Social Crime Prevention and Victim Empowerment develops, supports and monitors the implementation of policies, legislation and programmes aimed at protecting, empowering, and supporting victims of crime and violence; and
- HIV and AIDS develops, supports and monitors the implementation of policies, programmes and guidelines aimed at preventing and mitigating the impact of HIV and AIDS in line with the 2017-2022 National Strategic Plan for HIV, STIs and TB.

## 7.2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

# 7.2.1. Children, Legislation, Monitoring and Reporting

						Annual Targe	ets		
						Estimated			
		Output	Audited Actual Performance			Performance	MTEF Period		
Outcome	Outputs	Indicators	2016/17	016/17 2017/18 2018/19		2019/20	2020/21	2021/22	2022/23
Empowered,	National	The National	A total of 9	Consultations	The JCPS	Conduct 9	Annual Report	Annual Report	Annual Report
resilient	Plan of	Plan of	inter-sectoral	with National	Cluster	provincial	on the	on the	on the
individuals,	Action	Action for	capacity	and	recommended	inter-	Implementation	implementation	Implementation
families and	for	Children	building	Provincial	that the NPAC	sectoral	of the National	of the National	of the National
sustainable	Children	implemented	workshops on	Children's	be submitted	capacity	Plan of Action	Plan of Action	Plan of Action
communities	(NPAC):		children's	rights	to Cabinet for	building	for Children.	for Children.	for Children.
	Annual		rights and	stakeholders	approval	workshops			
	Reports		responsibilities	were		on the			
	on the		in all provinces	conducted		National			
	status of		were			Plan of			
	children		conducted			Action for			
						Children			

# 7.2.2. Early Childhood Development

						Annual Target	s		
						Estimated			
		Output	Audite	d Actual Perfor	mance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Empowered, resilient individuals, families and sustainable communities	Regulations on the Children's Amendment Bill	Regulations on the Children's Amendment Bill finalised	The Child Care Protection Policy was developed	Child Care and Protection Policy was consulted and presented at DDG forum in June, Welfare Forum in September	The Child Care and Protection Policy was not submitted to Cabinet. However, the policy was submitted to the SCCHD Cabinet committee in October 2018	Submit Children's Amendment Bill to Parliament for consideration	Draft Regulations on Children's amendment Bill	Consultations conducted on regulations	Regulations on Children's Amendment Bill finalised
	Relief support for ECD programmes	Numbers of compliance monitors employed to monitor norms and standards and COVID-19 compliance in DSD managed facilities	New	New	New	New	36 111 Compliance monitors appointed to monitor the norms and standards and COVID- 19 compliance in DSD managed	36 111 Compliance monitors appointed to monitor the norms and standards and COVID-19 compliance in DSD managed and supported facilities	36 111 Compliance monitors appointed to monitor the norms and standards and COVID-19 compliance in DSD managed and supported facilities

						Annual Target	S		
						Estimated			
		Output	Audite	d Actual Perfor	mance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
							and supported facilities		
Improved social wellbeing of individuals, families and communities	ECD Service Delivery Model for the Social Development Sector developed	ECD Service Delivery Model for Social Development Sector	-	-	-	Develop comparative analysis report on current ECD delivery models	Draft Service Delivery Model developed	Service Delivery Model submitted for approval	Capacity building conducted on the model
	ECD Quality Assurance and Support System developed	ECD Quality Assurance and Support System	The Child Care and Protection Policy was developed	Child Care and Protection Policy was consulted and presented at DDG forum in June, Welfare Forum in September	The Child Care and Protection Policy was not submitted to Cabinet. However, the policy was submitted to the SPCHD Cabinet Committee in October 2018	New indicator	Develop Framework for ECD Quality Assurance and Support System	Draft quality assurance system developed	Draft Quality Assurance Framework consulted
	ECD Programmes reopening plan developed	Reopening of ECD Programmes facilitated	New indicator	New indicator	New indicator	New indicator	Reopening of ECD programmes facilitated	Monitor compliance with standard operating	Monitor compliance with standard operating

						Annual Target	S		
		Output	Audite	d Actual Perfor	mance	Estimated Performance	MTEF Period		
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
								procedures for COVID 19	procedures for COVID 19
	Database on ECD Programmes developed	Database on ECD Programmes	New indicator	New indicator	New indicator	New indicator	Database on ECD Programmes developed	Monitor implementation of provincial massifications registration plans	Monitor implementation of provincial massifications registration plans
Empowered, resilient individuals, families and sustainable	A review of the white paper on families.	White Paper on Families in place.	-	Monitor the implementat ion of the White Paper on Families	Monitor the implementati on of the White Paper on Families	Revise White Paper on Families	Revise White Paper on Families.	Consultation on White Paper for families	Submit White Paper for approval
communities	Audit of existing parenting programme in nine provinces	Audit report on the parenting programmes.	-	-	-	New indicator	Conduct an audit of the existing parenting programme.	Develop an Accreditation Framework for Parenting Programmes in the country.	Accreditation of the existing parenting programmes

# **7.2.3.** HIV AIDS

				Annual Targets							
						Estimated					
		Output	Audited Actual	Audited Actual Performance			MTEF Period				
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
Empowered,	SSPs	Number of	-	-	New	Conduct	150	300	300		
resilient	capacitated on	SSPs			indicator	nine (9) PSS					
individuals,	psycho-social	capacitated				capacity					
families and	support	on				workshops					
sustainable	guidelines	psycho-				in nine (9)					
communities		social				provinces					
		support									
		guidelines									
	SSPs	Number of	-	-	-	New	100	400	500		
	capacitated on	SSPs				indicator					
	Social and	capacitated									
	Behaviour	on Social									
	Change (SBC)	and									
	programmes	Behaviour									
		Change									
		(SBC)									
		programmes									

# **7.2.4.** Child protection

						Annual Targ	ets		
						Estimated			
		Output	Audited A	Actual Perf	ormance	Performance	MTEF Period		
Outcome	Outputs	Indicators							
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Empowered, resilient individuals, families and sustainable communities	Capacity building on Adoption Policy Framework and Strategy conducted	Number of SWs capacitated	-	-	9 Provinces were capacitated to implement guideline and strategies for	New indicator	180	550	600
					adoption, foster care and CYCCs				
	Monitoring tool on the implementation of Guidelines on Community Based Prevention and Early intervention services to vulnerable children developed	Monitoring tool on the implementation of Guidelines on Community Based Prevention and Early intervention services to vulnerable children	-	-	The uniform implementation guidelines on community-based prevention and early intervention services to vulnerable children were developed	Capacitate 9 provinces on the implementation of Guidelines for Community based prevention and early intervention services to vulnerable children	Draft monitoring tool finalised	Monitoring tool submitted for approval	Capacity building conducted on monitoring tool
	Monitoring tool on the Inter- sectoral protocol on the Prevention and Management of	Monitoring tool on the Implementation of the Inter- sectoral protocol on the Prevention	-	-	Inter-sectoral protocol was developed. Four provincial consultative workshop were	Approval of Inter-sectoral Protocol on the Management and Prevention of Violence	Draft monitoring tool finalised	Monitoring tool submitted for approval	Capacity building conducted on monitoring tool

				Annual Targets							
		Output	Audited Actual Performance			Performance		MTEF Period			
Outcome	Outputs	Indicators	2016/17								
				2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
	Violence	and Management			held with	against					
	against	of Violence			stakeholders in	Children, Child					
	Children, Child	against Children,			the child	Abuse, Neglect					
	abuse, Neglect	Child abuse,			protection field	and					
	and	Neglect and			on the inter-	Exploitation					
	Exploitation	Exploitation.			sectoral						
	developed				protocol to						
					validate and						
					finalise the						
					protocol						

# 7.2.5. Professional social services and Older persons

			Annual Targets							
Outcome	Outputs	Output Indicators	Audited Actual Performance			Performanc MTEF Per e		MTEF Period	eriod	
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
Functional, efficient and integrated sector	Draft Social Service Practitioners Bill finalised	Draft Social Service Practitioners Bill	-	Finalised consultatio ns and updated the draft Bill for approval by Social Protection	The Bill was submitted and presented to the SPCHD FOSAD Cluster in	New indicator	Pre- Certification of the Draft Bill by the Office of Chief State Law Advisor (OCSLA)	Social Service Practitioners Draft Bill introduced to parliament	Regulations for social service practitioners bill	

			Annual Targets						
Outcome	Outputs	Output Indicators	Audited Actual Performance			Estimated Performanc e		MTEF Period	
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	White Paper on Social Development approved	White Paper on Social Development	White Paper on Social Welfare reviewed	Community and Human Developme nt Cluster and Cabinet  Draft white paper on Social Developme nt was consulted with Institutions of higher	February 2019 and approval was granted to proceed to Cabinet The revised White Paper for Social Developme nt was not submitted to Cabinet	Submit the White Paper on Social Welfare to Cabinet for considerati on	Develop an Implementat ion plan on the White Paper on Social Developmen t	Popularize the White Paper on Social Development  Monitor the implementation of the White Paper on	Monitor the implementatio n of the White Paper on Social Development
Reduced levels of poverty, inequality, vulnerability and social ills	Draft Social Development Bill developed	Draft Social Development Bill	The White Paper on Social Welfare was revised	learning, NPO, and other National Departmen ts Consultativ e workshops were held with Institutions of Higher	-	Develop a Framework on Social Developme nt Bill	Develop Draft Social Developmen t Bill	Consultations conducted on the Draft Social Development Bill	Draft Social Development Bill finalised

		Output Indicators				Annual Tar	gets		
Outcome	Outputs		Audited Actual Performance			Estimated Performanc e	MTEF Period		
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Empowered, resilient individuals, families and sustainable communities				learning. NPOs and other national Governmen t					
Functional, efficient and integrated sector									
Empowered, resilient individuals, families and sustainable communities	Regulations for Older Persons Amendment Bill finalised	Regulations for Older Persons Amendment Bill	Older Persons Amendment Bill was submitted to Cabinet and approved for gazetting for public comments	The Older Persons Amendmen t Bill was presented at the Technical Working Group and Social Cluster.			Tabling of the Older Persons Amendment Bill to Cabinet	Tabling of the Older Persons Amendment Bill to Parliament	Regulations for Older Persons Amendment Bill finalized

# 7.2.6. Families and social crime prevention

			Annual Targets							
		Output	Audite	ed Actual Perfor	mance	Estimated Performance	MTEF Period			
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
Reduced levels of poverty, inequality, vulnerability and social ills	Anti-gangsterism strategy implemented	Number of Provinces implementing anti- gangsterism strategy				Training on the (DSD) Anti- Gangsterism Strategy in 4 provinces	Monitor implementatio n of Anti-Gang strategy in six provinces	Monitor implementat ion of Anti-Gang strategy in nine provinces	Monitor implementatio n of Anti-Gang strategy in nine provinces	

			Annual Targets							
						Estimated				
		Output	Audite	ed Actual Perfor	mance	Performance	MTEF Period			
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
	Reviewed	Integrated		Four	Education	-	Consult 6	Approval of	Submit draft	
	Integrated Social	Social Crime		provincial	and		provinces on	the reviewed	reviewed	
	Crime Prevention	Prevention		multi-	awarenes		the reviewing	Integrated	Integrated	
	Strategy (ISCPS)	Strategy (ISCPS)		disciplinary	S		of integrated	Social Crime	Social Crime	
		implemented		committees	campaign		social crime	Prevention	Prevention	
				on	s were		prevention	Strategy in	Strategy to	
				Integrated	conducte		strategy	clusters	Cabinet	
				Social Crime	d in 9					
				Prevention	provinces					
				were						
				establishes						
				in KZN, WC,						
				FS and NW.						
				Α						
				consolidated						
				report on the						
				4						
				committees						
				established						
				is in place						
	Capacitate 13	Number of	-	-	New	Capacitate 4	Implement the	Capacitate 4	Capacitate 4	
	Public Treatment	public			indicator	provinces on	Universal	public	public	
	Centres to	treatment				Universal	Treatment	treatment	treatment	
	implement	Centres				treatment	Curriculum in	centres to	centres to	
	Universal	implementing				curriculum	3 public	Implement	Implement the	
	Treatment	the Universal					treatment	the Universal	Universal	
	Curriculum	Treatment					centres.	Treatment	Treatment	
	Programme	Curriculum						Curriculum	Curriculum	
	9 provincial	Capacity	NDMP	Consulted	The	Submit Draft	Capacitate 6	Capacitate	Capacitate 12	
	substance abuse	building on the	2013-17	the SPCHD	NDMP	NDMP to	Provincial	12 districts	districts on the	

		Annual Targets							
					Estimated				
	Output	Audite	ed Actual Perfo	rmance	Performance		MTEF Period		
Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan	National Drug Master Plan.	was reviewed and a draft was develope d	and the JCPS cluster	was not submitted to Cabinet. However, it was presented to the Economic Cluster Departme nts and SPCHD Cluster Departme nts	Cabinet for approval	Substance Abuse Forums on NDMP	on the National Drug Master Plan	National Drug Master Plan	
A Policy on the provision of psychosocial services developed  An Intersectoral policy on sheltering services	Number of provinces consulted on the draft policy on the provision of psychosocial services  Number of provinces consulted on the draft policy	-	-	New indicator  New indicator	Develop policy on the provision of counselling  Develop an inter-sectoral policy on sheltering	Consult of 6 provinces on the draft policy on the provision of psychosocial services  Consult of 6 provinces on the draft policy on the	Capacity building/trai ning of stakeholders on Policy for the provision of psychosocial services Capacity building/trai ning on the Intersectoral	Capacity building/traini ng of stakeholders on Policy for the provision of psychosocial services Capacity building/traini ng on the Intersectoral Policy on	
	forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan  A Policy on the provision of psychosocial services developed  An Intersectoral policy on sheltering	forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan  A Policy on the provision of psychosocial services developed  An Intersectoral policy on sheltering services  Indicators  National Drug Master Plan.  Number of provinces consulted on the draft policy on sheltering services  National Drug Master Plan.  Number of provinces consulted on the provision of psychosocial services  Number of provinces consulted on the draft policy	forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan  A Policy on the provision of psychosocial services developed  An Intersectoral policy on sheltering services  Indicators  National Drug Master Plan.  Number of provinces consulted on the draft policy on sheltering services  Number of provinces  consulted on the provision of psychosocial services  Number of provinces consulted on the draft policy on the provinces consulted on the draft policy	forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan.  A Policy on the provision of psychosocial services developed  An Intersectoral policy on sheltering services  An Intersectors  forums,3 cluster  National Drug Master Plan.  National Drug was reviewed and a draft was develope d  A Policy on the provision of provinces consulted on the draft policy on the provision of psychosocial services  An Intersectoral policy on sheltering services  Indicators  National Drug was reviewed and a draft was develope d  A Policy on the provinces consulted on the draft policy on the provision of psychosocial services  Number of provinces consulted on the draft policy  The province of provinces consulted on the draft policy on the draft policy  The province of provinces consulted on the draft policy  The province of provinces consulted on the draft policy  The province of provinces consulted on the draft policy  The province of provinces consulted on the draft policy  The province of provinces consulted on the draft policy  The province of provinces consulted on the draft policy	Outputs         Indicators         2016/17         2017/18         2018/19           forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan         Master Plan.         was reviewed and a draft was develope d         cluster submitted to Cabinet. However, it was presented to the Economic Cluster Departments and SPCHD Cluster	Outputs Indicators  Forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan  Drug Master Plan  A Policy on the provision of psychosocial services  A Policy on the provision of psychosocial services  An Intersectoral policy on sheltering services  An Intersectoral services  A Number of provinces consulted on the draft policy on sheltering services  A Number of provinces consulted on the draft policy on sheltering services  A policy on the provision of provinces consulted on the draft policy on the draft policy on sheltering services  A policy on the provision of provinces consulted on the draft policy on the draft policy on sheltering services  An Intersectoral policy on sheltering services  An intersectoral policy on sheltering services  A policy on the provision of the draft policy on sheltering services  A policy on the provision of the draft policy on sheltering services	Outputs   Output   Indicators   Output   Output   Indicators   Output   Out	Outputs   Indicators   Cabinet.   Indicators   Cabinet.   Cabine	

						Annual Tar	gets		
						Estimated			
		Output	Audite	<b>Audited Actual Performance</b>			MTEF Period		
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		sheltering					on sheltering	sheltering	sheltering
		services					services	services	services

## 7.2.7. Services to Persons with Disabilities

						Annual Ta	rgets		
Outcome	Outputs	Output				Estimated			
		Indicators	Audited	Actual Perfor	mance	Performance		MTEF Period	
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Empowered, resilient individuals,	Policy on Social Development Services to	Policy on Social Development Services to Persons		The policy was not submitted	The policy was not	Draft Policy on Social Development	Policy on Social Development	Submit Bill on Social Developmen	Policy on Social Development
families and sustainable communities	Persons with Disabilities implemented	with Disabilities		to Cabinet for approval. The Peer Review Panel established	submitt ed to SPCHD Cluster. Howeve r, the policy	Services to Persons with Disabilities  Frameworks on Disability Rights	Services to Persons with Disabilities submitted to Cabinet to obtain	t Services to Persons with Disabilities to Cabinet for approval	Services to Persons with Disabilities Implemented Legislation on
				in November 2017 reviewed and gave input on the policy.	was tabled at EXCO on route to MINME C and	Awareness Campaigns, as well as Self- Representatio n by Persons with	approval		Social Development services to persons with disabilities approved by Cabinet

						Annual Ta	irgets		
Outcome	Outputs	Output Indicators	Audited	l Actual Perfor	mance	Estimated Performance			
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Guidelines on	Guidelines on	Draft	The policy was updated in line with additional recommen ded inputs of the panel	Social Cluster	Disabilities developed  Draft policy on	Guidelines on	Guidelines	Guidelines on
	Respite care services to Families and Persons with disabilities implemented	Respite care services to Families and Persons with disabilities	policy on services to persons with disabilitie s was presented in various forums and comment were included in updated draft	Review Panel was established to review the draft Policy and additional	policy was not submitt ed to SPCHD Cluster. Howeve r, the policy was tabled at EXCO on route to MINME C and Social	Services to Persons with Disabilities and their families submitted for approval for public comment	Respite care services to Families and Persons with disabilities Piloted through virtual platforms	Guidelines on Respite care services to Families and Persons with disabilities implemente d in three provinces	Guidelines on Respite care services to Families and Persons with disabilities implemented in four provinces

## 7.3. INDICATORS, ANNUAL AND QUARTERLY TARGETS

# 7.3.1. Children, Legislation, Monitoring and Reporting

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
	(2020/21)				
The National Plan of Action	Implementation of the	The AU and UNCRC	Support UNICEF and	Annual Child Rights Status	Annual Child Rights
for Children Implemented	National Plan of Action	dates for South	Stats SA on the Child	Report drafted	Status report
	for Children monitored.	Africa's report	Poverty Report		Produced.
		reviewed and			
		amended to Jan 2022.			

# **7.3.2.** Early Childhood Development

Output Indicators	Annual Target	Q1	Q2	Q3	Q4
	(2020/21)				
Draft regulations on	Regulations on	-	Concept document on	Zero draft regulations	Regulations on
Children's Amendment	Children's Amendment		Children's Amendment	developed	Children's
finalized	Bill drafted		Bill developed		Amendment Bill
			·		drafted
			Project plan on		
			Children's Amendment		
			Bill developed		
Numbers of	Compliance monitors	-	Plan for the	36111 compliance	National report on
compliance monitors	to monitor norms and		appointment of	monitors appointed	COVID 19
employed to monitor	standards and COVID-		compliance monitors		compliance at ECD
norms and standards	19 compliance in DSD		to monitor ECD		programmes
and COVID-19	managed and		programmes		
	supported facilities		developed		

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
compliance in DSD managed facilities					
ECD service delivery model for the social development sector developed	Draft ECD service delivery model developed	-	Service delivery Framework model developed	Zero draft service delivery model developed	Draft ECD service delivery model developed
ECD Quality Assurance and Support System developed	Framework for ECD Quality Assurance Framework developed	Research report on Quality assurance systems finalised	Research report analysed	Draft Framework for ECD Quality Assurance Framework developed	Framework for ECD Quality Assurance Framework developed
ECD Programmes reopening plan developed	ECD programmes reopening facilitated	Concept document developed  Work streams established	ECD Programmes reopening Plan developed	ECD programmes reopening facilitated	ECD programmes reopening facilitated
Database on ECD Programmes developed	Database on ECD Programmes	Concept document developed  Tools for identification of ECD programmes developed	Campaign on finding ECD programmes conducted	Campaign on finding ECD programmes conducted	Data base on ECD programmes developed
White Paper on Families in place.	Revised white paper on families.	Concept document developed	Project plan developed	Framework for White Paper developed	Revised White Paper developed
Audit report on the parenting programmes.	An audit on existing parenting programmes conducted.	-	An Audit tool developed	Audit on existing parenting programmes conducted	Audit on existing parenting programmes conducted

### **7.3.3.** HIV AIDS

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Number of SSPs	150 Social Service	0	0	60	90
capacitated on	Practitioners (SSPs)				
Psycho-social support	capacitated on				
guidelines	psycho-social support				
	guidelines				
Number of SSPs	100 SSPs capacitated	0	0	50	50
capacitated on Social and	on Social and				
Behaviour Change (SBC)	Behaviour Change				
programmes	(SBC) programmes				

# 7.3.4. Child protection

•	nnual Target (2020/21)	Q1	Q2	Q3	Q4
Number of Social Workers capacitated  180 Social capacit	ocial Workers tated		Conduct Readiness assessment for training of social workers  Develop schedule plan for training	90 Social workers capacitated	90 Social workers capacitated

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Monitoring tool on the implementation of Guidelines on Community Based Prevention and Early intervention services to vulnerable children developed	Draft monitoring tool finalised	Conduct Desktop Research Development Zero Draft monitoring tool	Consultation with stakeholders on the Zero Draft	Finalize the draft monitoring tool.	Present the monitoring tool for approval
Monitoring tool on the Inter-sectoral protocol on the Prevention and Management of Violence against Children, Child abuse, Neglect and Exploitation developed	Monitoring tool on the Implementation of the Inter-sectoral protocol on the Prevention and Management of Violence against Children, Child abuse, Neglect and Exploitation.	Develop draft tool	Consultation on the tool in 4 provinces	Consultation on the tools in 5 provinces	Finalised draft monitoring tool

# **7.3.5.** Professional social services and older persons

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Draft Social Service Practitioners Bill	Finalize the Social Service Practitioners Draft Bill	Gazette the Draft Bill for public comments	Redraft the Social Service Practitioners Draft Bill	Submit the Draft Bill to the Office of Chief State Law Advisor (OCSLA) for pre-certification	Finalize the Social Service Practitioners Draft Bill
White paper on Social Development	Develop an implementation plan on	Develop draft implementation plan	Online Consultation in 3 province	Online Consultation in 3 province	Online Consultation in 3 province

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
	the White Paper for Social Development				
Draft Social Development	Develop Draft Social		Develop a draft	Online consultation with	Online consultation
Bill	Development Bill		Social Development	stakeholders conducted	with stakeholders
			Bill		conducted
Older Persons Amendment Bill	Tabling of the Older Persons amendment Bill to Cabinet	Facilitate the incorporation of AU protocol inputs into the Older Persons Amendment Bill	Finalize the redrafting of the Older Persons Amendment Bill and pre certification by the office of the chief state law advisor	Presentation of the Older Persons Amendment Bill to Technical Working Group (TWG)  Presentation of the Older Persons Amendment Bill to Social Cluster	Tabling of the Older Persons Amendment Bill to Cabinet

# **7.3.6.** Families and social crime prevention

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Number of Provinces implementing antigangsterism	Monitor implementation of Anti-Gang strategy in six provinces	Develop the antigangsterism monitoring plan	Monitor the implementation of the anti-gangsterism strategy in two provinces	Monitor the implementation of the anti-gangsterism strategy in two provinces	Monitor the implementation of the anti-gangsterism strategy in two provinces
Reviewed Integrated Social Crime Prevention Strategy (ISCPS)	Consultation with 6 provinces on the reviewing of integrated social crime prevention strategy	Development of a concept document for reviewing of the Integrated Social Crime Prevention Strategy	Development of a concept document for reviewing of the Integrated Social Crime Prevention Strategy.	Consultations with 3 provinces on the reviewing of integrated social crime prevention strategy	Consultations with 3 provinces on the reviewing of integrated social crime prevention strategy

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Public treatment centres capacitated to implement Universal Treatment Curriculum  Capacity building on	Implement the Universal Treatment Curriculum in 3 public treatment centres.  Capacitate 6 Provincial	Seek approval to implement Universal Treatment Curriculum (UTC) in public treatment centers  Seek approval to	Conduct readiness assessment to implement Universal Treatment Curriculum (UTC) in public treatment centers Conduct readiness	Implement UTC in 2 public treatment centres  Conduct capacity building	Implement UTC in 1 public treatment center  Conduct capacity
National Drug Master Plan (NDMP)	Substance Abuse Forums on NDMP	capacitate Provincial Substance Abuse Forums.	assessment for the NDMP training	in 3 Provincial Substance Abuse Forums on - NDMP	building on 3 Provincial Substance Abuse Forum on NDMP
Facilitate the implementation of the National Strategic Plan (NSP) on Gender Based Violence and Femicide Pillar 4 of Response, Care, Support and Healing.	Consultation of 6 provinces on the draft policy on the provision psychosocial services	Appointment of the service provider	Appointment of the service provider	Consultation on the draft policy on the provision psychosocial services in 3 provinces	Consultation on the draft policy on the provision psychosocial services in 3 provinces
Facilitate the Implementation of the National Strategic Plan (NSP) on Gender Based Violence and Femicide Pillar 2 of Prevention and Rebuilding of Social Cohesion.	Consultation of 6 provinces on the draft policy on the on sheltering services	Consolidated consultation report on the intersectoral policy on sheltering services with National departments and stakeholders	Consolidated consultation report on the intersectoral policy on sheltering services with National departments and stakeholders	Consultation on the draft policy on sheltering services in 3 provinces	Consultation on the draft policy on sheltering services in 3 provinces

#### 7.3.7. Services to Persons with Disabilities

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Policy on Social Development Services to Persons with Disabilities	Policy on Social Development Services to Persons with Disabilities submitted to Cabinet to obtain approval to gazette for public comments.	Submit Policy on Social Development Services to Persons with Disabilities to the Technical Team of the Social and Economic cluster	Submit Policy on Social Development Services to Persons with Disabilities to the Social and Economic cluster	Policy on Social Development Services to Persons with Disabilities finalised for re- submission to Cabinet	Submit Policy on Social Development Services to Persons with Disabilities to Cabinet to obtain approval to gazette for public comments
Guidelines on Respite care services to Families and Persons with disabilities	Guidelines on Respite care services to Families and Persons with disabilities piloted through virtual platforms	Virtual meeting with key stakeholders dealing with children with disabilities to discuss draft guidelines on respite care guidelines	Virtual meeting reports developed	Stakeholder inputs integrated in the Respite care guidelines	Guidelines on Respite care services to Families and Persons with disabilities updated, circulated for inputs and finalised

#### 7.4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

The outcomes are in line with the need to ensure individuals, families and communities are empowered and made resilient to deal with the scourge of HIV and AIDS. The psycho-social support programmes are meant to build competencies and capacities for these groups to cope with life demands and stresses and manage relationships well. Some of the interventions entail building capacity of Social Service Practitioners to enable mainstreaming of counselling, testing, treatment and adherence support for children and adolescents in particular. Similarly, some of the HIV prevention programmes ensure building the capacity of adolescent girls and young women and boys to be able to resist temptations to engage in risky sexual behaviour and be able to make informed choices. Ultimately, this will result in a society where individuals, families and communities are empowered and made resilient to deal with the HIV epidemic and women, children and people with disabilities form part of the key and vulnerable populations outlined in the National Strategic Plan for HIV, TB and STIs (2017-2022).

Furthermore, government has committed to provide universal quality access to Early Childhood Development. 29 departments contributes towards achieving this mandate. The Department of Social development is currently responsible for 0-4 year age cohort. The reflected outputs are aligned to the mandate of the Department, contributing to the three outcomes namely; (1) Reducing inequality (2) Reducing poverty and (3) Empowered and resilient individuals, families and communities. Currently the majority of children mainly from the underprivileged families and disadvantaged communities are not accessing ECD services as a result of lack of services and affordability. In instances where services are available people are not aware of the importance the services. These children are most likely to drop out from school at an early age and perform poorly at school due to poor foundation. Early Childhood development especially the 1st 1000 days is a critical stage in the development of a child's brain and contributes to the performance the children at school; provides parents/caregivers with opportunity to participate in the open labour market and in future break the cycle of poverty.

The transformation, standardization of social welfare services continue to receive priority attention through the development and coordination of overarching policies and legislative frameworks, norms and standards that promote integrated, quality –driven, professional and accountable service delivery. In this regard, government also ensures the training of social work professionals and facilitate their employment or absorption to ensure improved human capacity for the sector, thus contributing to youth employment. Additionally, the development of policies, legislation, norms and standards for the provision of social welfare services to Older Persons, the implementation thereof as well monitoring to this effect, continue to remain a priority of government.

In relation to the 2nd Children's Amendment Act, government social workers are expected to render Adoption services. Capacity building will be conducted to empower them to render the

services. The aim is to capacitate the 9 provinces so that they all render uniform and standardised services.

Empowered, resilient individuals, families and sustainable communities: The care and protection of children is a Constitutional Obligation. The Children's Act is government's premier instrument to promote, prevent and protect its most vulnerable citizens- children. 12.5million children live under the poverty line and receive child support grants. An investment in children is critical in order to break the countries' violence, poverty and inequality scourge.

The review and finalising of the processes to amend the Children's Act is in line with the obligations of government to observe, protect, realise, safeguard all children's rights and act in their best interest.

The mandate to promote, coordinate, facilitate and provide oversight on government's child rights obligation has been transferred to the Department of Social Development during 2014. The ORC is mandated to promote, coordinate, facilitate and monitor the implementation of children's constitutional and rights protected by virtue of the country being a signatory to various regional and international human rights treaty bodies, in particular the UNCRC and the African Charter on the Rights and Welfare of the Child (ACRWC). Accordingly, children's rights to survival, development, growth, protection and participation are guaranteed and must thus be promoted, facilitated and monitored. These are incorporated in the mandates of a number of key departments and collated into the National Plan of Action for Children (NPAC) and reported on through the regularised DPME monitoring and reporting mechanisms and the periodic reports to the UNCRC and the AECRWC.

Conduct capacity building of Social Workers on Adoption Services and the implementation of Guidelines on Community Based Prevention and Early intervention services to vulnerable children.

Given the fact that ECD services are mainly delivered by NPOs in the country the Department plans to develop the ECD service delivery that will outline government's approach to the delivery of ECD services and the role of each stakeholder. Furthermore the focus will be on the development of Quality Assurance and Support system; and HR strategy for Early Childhood Development. These contributes towards government's mandate of provision of quality ECD. The Department will also train Master trainers on the parenting programme who will in turn empower parents/caregivers on parenting.

In response to the delivery of professional and accountable social services as well as effective sector capability to regulate social service practice, the Draft Bill for Social Service Practitioners will be finalised. Additionally, the White Paper on Social Development will be approved and the related Draft Social Development Bill will be developed.

Develop, finalise and approve the Monitoring tool on the implementation of Guidelines on Community Based Prevention and Early intervention services to vulnerable children.

Guidelines on the Community Based Prevention and Early Intervention services to vulnerable children are aimed at addressing their challenges at an early stage to avoid them to go deeper into statutory services. The Guidelines have been developed to allow uniform and standardised services to be rendered across all the provinces. Monitoring tool is needed to oversee the effective and efficient provisioning of the services. The Monitoring tool will be finalised and approved. Capacity building will be conducted to empower social workers and other stakeholders in rendering the services.

Intersectoral Protocol on the Prevention and Management of violence against children, child abuse, neglect and exploitation has been developed. The monitoring tool is needed to oversee the effective and efficient provisioning of the services. The monitoring tool will be finalised and approved. Capacity building will be conducted to empower social workers and other stakeholders in rendering the services.

Policy on provision of psychosocial services – psychosocial service provision is part of the unique contribution of the Department in the overall fight against GBV. It is core mandate of the department driven by the social service practitioners that requires safeguarding to ensure that it remains the meaningful contribution to the sector. The policy will provide guidance to sector that will also inform various models to provision of psychosocial services in different settings (it can also look at the Do's and Don'ts by service providers)

Psychosocial services policy will result in reduction of social ills as women, children and other vulnerable groups that have received well-regulated psychosocial services provided by credible service providers will have a better chance to bounciness and self-reliant. Provision of psychosocial services eliminate chances of victims who can in turn be perpetrators of crime and violence. The policy will reduce social ills as service users/clients will provided for example receive containment, trauma counselling etc. that is in-line with social service profession taking into account client's dignity, confidentiality and provided in a developmental manner.

Impact: the policy has a potential to transform the sector as it will clear guide the various roleplayers in terms of where they share the responsibility without compromising the social work professional space. For example outlining the parameters of religious/faith based, traditional, professional, etc. The clear impact will be in reducing of re-victimisation of service users / clients. Victims of sexual offences are the most vulnerable groups to re-victimisation in the process of receiving counselling as part of psychosocial services providers by non-regulated providers.

Intersectoral Sheltering Policy — will reduce social ills as it will ensure that victims of crime and violence for example women receive suitable sheltering services that will meet their need. The policy will look into different models required to cater for various victims including for example young women who will need to be exposed to economic activities to be able to exit the shelter with skills to enter a job market or start their own business.

Impact: The policy on sheltering services will remove victims from an environment of abuse to an environment whereby they can positively transform their lives for betterment of not just themselves but their dependents (children) through empowerment programmes offered

Giving the high levels of violence in society there is a need to ensure individuals, families and communities are empowered and made resilient through continuous educational and awareness campaigns. Gang activity is complex and social phenomenon that varies by age, degree of gang involvement and severity of offences .the output on Gangsterism will contribute by improving the community capacity to prevent youth from joining gangs. While the social crime prevention strategy will ensure the reduction in the levels of crime.

Capacity building of social workers on the universal treatment curriculum will enhance the provision of quality services particularly at treatment centres.it will ensure that treatment services are measurable and can be monitored .the training will reduce the high relapse rate and ultimately prevent the scourge of substance abuse in communities and families. It forms part of the implementation of National Drug Master Plan which is implemented in a comprehensive manner and it will reduce the social ills .The implementation of the NDMP will assist communities to come together, own up their social challenges and act on them. The impact of this intervention is that people and communities are and feel safe.

#### 7.5. PROGRAMME RESOURCE CONSIDERATIONS – PROGRAMME 4

PROGRAMME 4: WELFARE SERVICES POLICY DEVELOPMENT AND IMPLEMENTATION SUPPORT								
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Audite	ed outcome		Budget		Medium-term estin	nates
Service Standards	34 452	23 110	22 908	22 944	32 486	27 852	34 865	36 770
Substance Abuse	73 875	103 770	42 048	104 833	20 915	20 038	23 383	24 254
Older Persons	18 697	16 012	20 100	16 480	20 528	15 355	21 624	22 415
People with Disabilities	21 569	27 139	26 608	26 970	31 134	12 866	14 937	15 386
Children	76 026	75 461	390 703	575 889	605 528	999 295	1 156 674	1 295 693
Families	8 830	9 631	10 021	8 967	10 406	10 580	11 778	12 225
Social Crime Prevention and Victim Empowerment	64 449	65 620	74 091	67 713	69 643	102 334	78 958	81 939
Youth	18 038	16 967	18 009	15 619	14 295	10 753	14 583	15 112
HIV and AIDS	79 161	80 271	97 133	111 602	127 953	35 945	28 513	28 685
Social Worker Scholarships	276 144	290 780	305 319	322 239	128 462	22 927	3 581	5 427
Programme Management	5 162	4 327	4 414	4 581	4 457	4 253	5 040	5 232
Total	676 403	713 088	1 011 354	1 277 837	1 065 807	1 262 198	1 393 936	1 543 138
Current payments	<u>273 565</u>	<u>253 417</u>	<u>261 151</u>	<u>271 262</u>	<u>286 724</u>	278 063	<u>295 016</u>	<u>307 253</u>
Compensation of employees	129 820	139 868	146 094	149 045	155 114	187 196	164 351	171 514
Goods and services	143 745	113 549	115 057	122 217	131 610	90 867	130 665	135 739
Transfers and subsidies	401 344	<u>458 158</u>	<u>749 517</u>	1 005 874	<u>773 739</u>	978 825	1 093 317	1 229 961
Provinces and municipalities	47 500	85 500	524 358	776 863	518 228	915 149	1 056 661	1 191 918
Foreign governments and international	652	483	613	1 241	837	880	927	962
Non-profit institutions	76 852	80 419	99 261	104 398	128 645	42 620	35 047	36 357
Households	276 340	291 756	124 809	123 372	126 029	20 176	682	724

PROGRAMME 4: WELFARE SERVICES POLICY DEVELOPMENT AND IMPLEMENTATION SUPPORT								
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Audited outcome					Medium-term estir	mates
Payments for capital assets	1 494	<u>1 513</u>	<u>686</u>	<u>701</u>	<u>5 344</u>	<u>5 310</u>	<u>5 603</u>	<u>5 924</u>
Buildings and other fixed structures	295	24	-	-	-			
Machinery and equipment	1 162	1 489	662	701	5 344	5 310	5 603	5 924
Software and other intangible assets	37	-	24	-	-	-	-	-
Payments for financial assets	=		-	D	=			
Total economic classification	676 403	713 088	1 011 354	1 277 837	1 065 807	1 262 198	1 393 936	1 543 138

#### 7.6. UPDATED KEY RISKS

OUTPUT	KEY RISK	RISK MITIGATION
Regulations on the Children's Amendment Bill.	The drafting of the Children's Amendment Bill regulations is dependent on the Parliamentary process for consideration and approval of the Bill.	To escalate any matter causing a delay in the approval of the Children's Amendment Bill for intervention.
	Full participation, contributions and support from stakeholders on the development of the regulations.	<ul> <li>To hold virtual consultation sessions.</li> <li>Request written inputs from stakeholders.</li> </ul>
ECD service delivery model for the social development sector developed	Participation of stakeholders  Service delivery model might be affected by changes in terms of migration of function from the department of Social Development	Draft submissions for nomination of dedicated people who will commit and play their role and responsibilities  To have work streams to engage further and
ECD Quality Assurance and Support System developed	to the Department of Basic Education  Non -attendance by stakeholders	have plans in place.  Engagement with all stakeholders and provinces to commit to the project at the planning phase
ECD reopening plan developed	Cooperation from stakeholders	<ul><li>and giving feedback on a continuous basis.</li><li>Consultation at different forums</li></ul>
36 111 compliance monitors appointed	Delays by provinces in the appointment of the compliance monitors	<ul> <li>Establish a national task team comprising of the Welfare Services; Finance; and Human Capital development to manage and oversee the appointment of the 36 111 compliance monitors.</li> <li>Ensure that this project is a standing item on the agenda of the Heads of Social Development and MINMEC for purposes of monitoring progress and resolving challenges.</li> </ul>
Data base on unregistered ECD services developed	Provinces may not fast track the process	To ensure timeous communication and involvement with Provinces

OUTPUT	KEY RISK	RISK MITIGATION
<ul> <li>SSPs capacitated on psycho-social support guidelines</li> <li>SSPs capacitated on Social and Behaviour Change (SBC) programmes</li> </ul>	<ul> <li>Lack of buy-in and co-operation from provinces to engage on the capacity building initiatives.</li> <li>Reliance on provinces to participate in the orientation workshops.</li> <li>Lack of budget in the Directorate to travel</li> <li>Lack of cooperation from provinces by cancelling dates for workshops</li> </ul>	<ul> <li>Presentation on projects to the Heads of Social Development (HSDS) for adoption and support.</li> <li>Development of the capacity building plan for the guidelines and SBC programmes with agreement on dates by provinces.</li> <li>Escalation of matters of non-compliance to the plan to HSDS for intervention.</li> <li>Timeous planning with provinces</li> <li>Reduce targets and be realistic in consistence with the allocated budget</li> <li>Circulate dates to provinces for the remaining year timeously</li> </ul>
Capacity building on Adoption Policy Framework and Strategy conducted	Capacity building of Social workers depends on the cooperation from the provinces	<ul> <li>Development of the capacity building plan for the policy, framework and strategy with agreed dates by provinces.</li> <li>Ensuring timeous communication and involvement with Provinces</li> </ul>
Monitoring tool on the Intersectoral protocol on the Prevention and Management of Violence against Children, Child abuse, Neglect and Exploitation developed	Reliance on provinces to participate in the orientation workshops.	Timeous planning with provinces
Monitoring tool on the implementation of Guidelines on Community Based	Lack of buy-in and co-operation from provinces to engage on the development of the monitoring tool.	<ul> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>
Social Service Practitioners Draft Bill finalised	Redrafting of the Social Service Practitioners Draft Bill post public comments phase and OCSLA process	<ul> <li>Organize virtual meetings with Technical         Task Team for consolidation of inputs and         redrafting of the Social Service Practitioners         Draft Bill</li> <li>Organise physical work session for Technical         Task Team during quarter four to</li> </ul>

ОИТРИТ	KEY RISK	RISK MITIGATION
		consolidate OCSLA comments and finalise the Draft Bill
White Paper for Social Development	Lack of support from provinces  Development of a draft implementation plan requires the involvement of the branches within the department inclusive of its entities. These sector stakeholders might have limited contact sessions to promote discussions and submission of inputs into the draft implementation plan	<ul> <li>Timeous planning with provinces and national office</li> <li>Establishment of the technical task team whereby meetings through the Microsoft teams would improve engagements</li> <li>Online consultations would be done with the social development sector stakeholders as it would be in compliance with the principle of social distancing necessary to prevent the spread of the pandemic and in accordance with COVID-19 lockdown regulations.</li> <li>To enlist the assistance of Information Technology to establish Microsoft teams at local, district, provincial and national levels to increase participation and involvement of stakeholders</li> </ul>
Draft Bill for Social Development	Lack of support from provinces  Development of a draft Social Development Bill requires the involvement of the branches within the department inclusive of its entities. These sector stakeholders might have limited contact sessions to promote discussions and submission of inputs into the draft Social Development Bill	<ul> <li>Timeous planning with provinces and national office</li> <li>Establishment of the technical task team whereby meetings through the Microsoft teams would improve engagements</li> <li>DSD drafting team to continue as planned</li> <li>Conduct contact meetings as planned for overview of consolidated comments and first redrafting exercise</li> <li>Online consultations would be done with the social development sector stakeholders as it would be in compliance with the principle of social distancing necessary to prevent the spread of the pandemic and in</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION
		<ul> <li>accordance with COVID-19 lockdown regulations.</li> <li>To enlist the assistance of Information Technology to establish Microsoft teams at local, district, provincial and national levels to increase participation and involvement of stakeholders</li> </ul>
Older Persons Amendment Bill	Cabinet Committees not meeting as scheduled	To get a schedule of the Cabinet Committee meetings and submit documents on time to be included in the agenda. To escalate any matter causing a delay in the approval of the Older Persons Amendment Bill for intervention
Integrated social crime and substance abuse services strengthened	Delay in approval of the National Drug Master Plan (NDMP) by Cabinet may result in non-compliance to the legislation (Prevention of and Treatment for Substance Abuse, Act No 70 of 2008) and National Strategic Intervention Plan not being in place.	Consistent engagement with the Accounting Officer and the office of the Minister to ensure Cabinet approval of the NDMP.
Implementation of Act 70 of 2008	Non-attendance by Provincial officials on the Universal Treatment Curriculum which will result in non-implementation of the treatment curriculum.	<ul> <li>Presentation on the project to the Heads of Social Development (HSDS) for adoption and support.</li> <li>Development of the training plan for the universal curriculum policy with agreement on dates by provinces.</li> <li>Escalation of matters of non-compliance to the plan to HSDS for intervention.</li> </ul>
A review of the white paper on families.	Lack of buy-in and co-operation from provinces to engage on the review of the White Paper on Families.	<ul> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION
Audit of existing parenting programme in nine provinces	Change of dates by Provinces due to competing priorities.	<ul> <li>Communication and engagement with all stakeholders to agree on the dates.</li> <li>Continuous and consistent communication with the relevant stakeholders.</li> </ul>
Policy on the provision of Psychosocial services; Intersectoral policy on Sheltering services	<ul> <li>Delays by SCM in sourcing of quotations and appointment of service providers</li> <li>Non-cooperation and participation of other stakeholders within the sector in consultation sessions</li> </ul>	<ul> <li>Ensure projects are put on the procurement plan of the Department.</li> <li>Monitor implementation of the SCM processes and engage the CFO when necessary.</li> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>
Implementation of the National Strategic Plan (NSP) for Gender Based Violence	<ul> <li>Delays by SCM in sourcing of quotations and appointment of service providers</li> <li>Non-cooperation and participation of other stakeholders within the sector in consultation sessions</li> </ul>	<ul> <li>Ensure projects are put on the procurement plan of the Department.</li> <li>Monitor implementation of the SCM processes and engage the CFO when necessary.</li> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>
Integrated social crime and substance abuse services strengthened	Lack of commitment from Provinces in terms in providing dates for site visits which results in delays in implementation of the reviewed policy framework.	<ul> <li>Presentation on the project to the Heads of Social Development (HSDS) for adoption and support.</li> <li>Development of the site visit plan with agreement on dates by provinces.</li> <li>Escalation of matters of non-compliance to the plan to HSDS for intervention.</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION		
A Review of the white paper on Families	Lack of buy-in and co-operation from provinces to engage on the review of the White Paper on Families.	<ul> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>		

#### 8.1. Programme 5: Social Policy and Integrated Service Delivery

#### **8.1.1.** Purpose:

To support community development and promote evidence-based policy making in the Department and Social Development Sector.

#### 8.1.2. Sub- Programmes:

This programme consists of the following sub programmes:

- Special Projects and Innovation provides for the coordination, incubation and innovation of departmental and social cluster initiatives such as the Expanded Public Works Programme (EPWP);
- Population and Development supports, monitors and evaluates the implementation of the White Paper on Population Policy for South Africa. This is done by conducting research on the country's population trends and dynamics; raising awareness of population and development concerns; and supporting and building the technical capacity of national, provincial and local government and other stakeholders to implement the Population Policy strategies. It also monitors progress made with implementing the Population Policy in different spheres and sectors of government, and reports back on progress made to Cabinet, the Southern African Development Community (SADC), the African Population Commission and the UN Commission on Population and Development;
- Registration and Compliance Monitoring of NPOs registers and monitors NPOs in terms of the Non-Profit Organisations Act 71 of 1997;
- Substance Abuse Advisory Services and Oversight monitors the implementation of policies, legislation and norms and standards aimed at combating substance abuse;
- Community Development develops and facilitates the implementation of policies, guidelines, norms and standards for ensuring the effective and efficient delivery of community development services and programmes;
- Youth development develops and facilitates the implementation of policies, legislation and programmes aimed at empowering e youth
- The National Development Agency (NDA) provides grants to civil society organisations to implement sustainable community-driven projects that address food security and create employment and income opportunities.
- NPO Funding Coordination develops and facilitates the implementation of policies, guidelines to ensure effective and uniform funding of Non-Profit Organisations in the sector.

### 8.2. OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

### **8.2.1.** Population and Development

			Annual Targets						
						Estimated			
		Output	Audite	ed Actual Per	formance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels of poverty, inequality, vulnerability and social ills	Youth sexual and reproductive health and rights online advocacy campaign conducted	Number of youth participating in the sexual and reproductive health and rights online advocacy campaign	N/A	N/A	N/A	(New target)	10 000+ youths in Siyakwazi Youth Network in the 52 Districts	N/A	N/A
	Number of research reports on the Impact of COVID-19	Research report on Youth perception survey on Socio- economic, health, & gender on Impact of COVID19	N/A	N/A	N/A	(New target)	Research report on Youth perception survey on Socio- economic, health, & gender on Impact of COVID19	Workshops and consultations on the research report	Research report on Youth perception survey on Socio- economic, health, & gender

# 8.2.2. Poverty Alleviation, Sustainable Livelihood and Food Security

			Annual Targets						
						Estimated			
		Output	Audited Actual Performance		Performance	MTEF Period			
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels	Nutritious food	Number of	A total of	282 134	A total of	415	3 300 000	1100 000	1200 000
of poverty,	provided to	individuals	302 357	people	1 160 433	vulnerable	individuals	individuals	individuals
inequality,	poor, vulnerable	accessing	people	accessed	vulnerable	individuals	accessing	accessing	accessing
vulnerability	and	nutritious foods	access food	food	individuals	accessing	nutritious	nutritious	nutritious
and social ills	marginalised	through DSD	through	through	accessed food	food through	foods	foods	foods
	(pvm) people	Food	CNDs	CNDs	through DSD	DSD feeding	through	through DSD	through
		Programmes			feeding	programmes	DSD Food	Food	DSD Food
					programmes			Programmes	Programme
									S
		Number of	460 149	964 448	282 753		1 million	450 000	500 000
		households	households	househol	households	households	households	households	households
		accessing		ds					
		nutritious food							
		through DSD							
		Food							
		Programmes							
Reduced levels	Programme to	Programme to	-	-	-	New	Framework	Framework	20 000
of poverty,	link social	link social				indicator	for the	consulted	social
inequality,	protection	protection					programme	with all	protection
vulnerability	beneficiaries to	beneficiaries to					developed	stakeholders	beneficiarie
and social ills	sustainable	sustainable							s linked to
	livelihood	livelihood							livelihood
	opportunities	opportunities							opportuniti
	implemented								es

# 8.2.3. Special Projects and Innovation

			Annual Targets						
						Estimated			
		Output	Audite	ed Actual Per	formance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels	EPWP work	Number of EPWP	134 375 WO	33 Social	EPWP Phase IV	Coordinate	17 400	26400 EPWP	26400
of poverty,	opportunities	work	were created	Sector	Social Sector	the	EPWP work	work	EPWP work
inequality,	created through	opportunities	through	coordinati	Plan was	implementat	opportuniti	opportunitie	opportuniti
vulnerability	DSD	created thorough	EPWP Social	on forums	developed	ion of the	es created	s created	es created
and social ills	Programmes	DSD Programmes	sector	were		EPWP Social	through	through DSD	through
				convene		Sector Phase	DSD	Programmes	DSD
						4 Plan	Programme		Programme
							s		S

# 8.2.4. Community Development Practice

			Annual Targets						
						Estimated			
		Output	Audite	ed Actual Per	formance	Performance		<b>MTEF Period</b>	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels	Community	Number of	-	-	-	New	20 000	30 000	40 000
of poverty,	based research	profiled housed				indicators			
inequality,	and planning	holds linked to							
vulnerability		sustainable							
and social ills		livelihoods							
		opportunities							
	National	National	Community	Communi	Implementation	Community	National	National	Implement
	Community	Community	Developmen	ty	of Community	development	community	Community	ation of the
	development	development	t Practice	Developm	Development	practice	Developme	Developmen	policy
	policy	policy	Policy	ent	Practice Policy	policy		t Policy	

			Annual Targets							
						Estimated				
		Output	Audite	ed Actual Per	formance	Performance		<b>MTEF Period</b>		
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
	submitted for		submitted	Practice	has been		nt policy	submitted		
	approval		for approval	Policy	facilitated		finalized	for approval		
				Implemen	through the					
				tation	establishment					
				report	of Community					
				develope	Development					
				d	Forums in all					
					provinces.					
					These forums					
					will assist in the					
					implementation					
					of the Practice					
					Policy					

# 8.2.5. Youth Development

				Annual Targets						
						Estimated				
		Output	Audite	ed Actual Per	rformance	Performance		<b>MTEF Period</b>		
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
Reduced levels	Youth	Youth	New	N/A	The	N/A	Youth	Youth	Youth	
of poverty,	Development	development	indicator		implementation		Developme	Developmen	Developme	
inequality,	Policy	policy			of the Social		nt policy	t Policy	nt Policy	
vulnerability	implemented				Development		finalised	implemente	implement	
and social ills					Youth Policy			d	ed	
					was facilitated					
					through hosting					

					A	nnual Targets			
						Estimated			
		Output	Audite	ed Actual Per	formance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
					of round-table				
					discussion with				
					all provinces				
	National	National	Community	Communi	Implementation	Community	Draft	National	Implement
	Community	Community	Developmen	ty	of Community	development	National	Community	ation of the
	development	development	t Practice	Developm	Development	practice	Community	Developmen	policy
	policy	policy	Policy	ent	Practice Policy	policy	Developme	t Policy	
	submitted for		submitted	Practice	has been		nt policy	submitted	
	approval		for approval	Policy	facilitated		finalised	for approval	
				Implemen	through the				
				tation	establishment				
				report	of Community				
				develope	Development				
				d	Forums in all				
					provinces.				
					These forums				
					will assist in the				
					implementation				
					of the Practice				
					Policy				

# 8.2.6. Non-Profit Organisations

					P	Annual Targets			
						Estimated			
		Output	Audit	ed Actual Per	formance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels of poverty, inequality, vulnerability and social ills	NPO Policy framework submitted for approval	NPO Policy framework	NPO Draft Bill	NPO Draft Bill	NPO Draft Bill	NPO Bill	Draft NPO policy framework finalised	Consultation on final draft completed	NPO policy framework submitted for approval
	Turnaround time on NPO registration	% of new application processed within two months	97%	98%	-98%	98%	30% of all new application processed within two months	98% of all new application processed within two months	98% of all new application processed within two months
	NPO compliance monitoring	% of NPO monitoring reports processed within two months	(96%)	(96%)	-96%	97%	50% of monitoring reports processed within two months	80% of monitoring reports processed within two months	80% of monitoring reports processed within two months
	Maintain NPO Register (reliable and up- to-date information)	Reliable updated NPO Register	-	-	-	New indicator	Enhanceme nt of the NPO online system	Enhancemen t of the NPO online system	Enhanceme nt of the NPO online system
	Empowered, resilient individuals, families and	Community Mobilization and Empowerment Framework Developed				New indicator	Community Mobilisatio n and Empowerm ent	Facilitate implementat ion of Community	Facilitate implement ation of Community Mobilizatio

			Annual Targets							
		Output	Audited Actual Performance			Estimated Performance	MTEF Period			
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	
	sustainable communities						Framework finalised	Mobilization Framework	n Framework	
	Education and awareness programme on professionalizati on of CDPs	Education and awareness programme on professionalization of CDPs implemented	-	-	-	New indicator	Education and awareness informatio n developed and disseminat ed	Education and awareness programme implemente d	Education and awareness programme implement ed	
	DSD sector funding policy Implemented	Number of Provinces implementing DSD Sector Funding Policy	DSD Sector Funding Policy developed	Consultati on on the policy	Consultation on the policy	Facilitate Implementat ion of the DSD Sector Funding Policy	3 provinces Implementi ng DSD sector funding policy	3 provinces implementin g DSD Sector Funding pol	3 provinces implementi ng DSD sector funding policy	
Functional, efficient and integrated sector	DSD NPO partnership model implemented	Number of Provinces implementing DSD NPO partnerships model	DSD/NPO Partnership Model developed	Consultati on on the DSD/NPO model	Consultation on the DSD/NPO partnership Model	Facilitate implementat ion of DSD- NPO Partnership Model	3 Provinces implementi ng partnership Model	3 Provinces implementin g partnership Model	3 Provinces implementi ng partnership Model	

# 8.2.7. Social Policy

				Annual Targets					
						Estimated			
		Output	Audite	d Actual Per	formance	Performance		MTEF Period	
Outcome	Outputs	Indicators	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Reduced levels	Evidence based	Number of	Four	Four	Four research	Develop and	Develop	Develop and	Develop
of poverty,	advisory on	Research and	research and	research	and policy briefs	disseminate	and	disseminate	and
inequality,	social policy	Policy Briefs	policy briefs	and policy	were developed	four research	disseminat	four research	disseminat
vulnerability		developed	were	briefs		and policy	e four	and policy	e four
and social ills			developed	were		briefs	research	briefs	research
				develope			and policy		and policy
				d			briefs		briefs

#### 8.3. INDICATORS, ANNUAL AND QUARTERLY TARGETS

### **8.3.1.** Food And Nutrition Programme

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Number of individuals	3 300 000 individuals	1 000 000 individuals	1 000 000 individuals	1 000 000 individuals	300 000 individuals
accessing nutritious	accessing nutritious				
foods through DSD	foods through DSD				
Food Programmes	food programmes				
Number of households	1 million households	250 000 households	250 000 households	250 000 households	250 000 households accessing
accessing nutritious	accessing nutritious	accessing nutritious	accessing nutritious	accessing nutritious	nutritious food through DSD Food
food through DSD Food	food through DSD Food	food through DSD Food	food through DSD Food	food through DSD Food	Programmes
Programmes	Programmes	Programmes	Programmes	Programmes	
Programme to link	Framework for the	Develop draft	Consultation	Consultation	Framework for the programme
social protection	programme developed	framework for the	conducted	conducted	developed
beneficiaries to		programme			
sustainable livelihood					
opportunities					
implemented					

## 8.3.2. Community Development practice

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
National Community	Draft National	Request for Call for	Appointment of the	Consultations	Consultations conducted
development policy	Community	Proposals	service provider	conducted	
	Development Policy				Submission of the Draft National
	finalised				community Development policy

## 8.3.3. Youth Development

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Youth development	Youth Development	Draft Youth	Consultations	Policy Inputs	Youth Development Policy
policy	policy finalised	Development Policy costed	conducted	consolidated	finalised

## 8.3.4. Special Projects and Innovation

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Number of EPWP Work	17 400 EPWP Work	Coordinate with	Coordinate with	- Coordinate with	17 400 EPWP Work Opportunities
Opportunities created	Opportunities created	provinces on EPWP	provinces on EPWP	provinces on EPWP	created through DSD
through DSD	through DSD	Work Opportunities	Work Opportunities	Work Opportunities	Programmes
Programmes	Programmes				

# 8.3.5. Non-Profit Organisations

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
NPO Policy framework submitted for approval	Draft NPO policy framework finalised	Draft NPO Policy terms of Reference (TORs) developed	Appointment of the Service Provider	Draft NPO Policy developed	Final NPO Policy developed
% of new applications processed within two months	30% of all new application processed within two months	30 % of all new application processed within two months	30% of all new application processed within two months	30% of all new application processed within two months	30% of all new application processed within two months
% of NPO monitoring reports processed within two months	50% of monitoring reports processed within two months	50% of monitoring reports processed within two months	50% of monitoring reports processed within two months	50% of monitoring reports processed within two months	50% of monitoring reports processed within two months

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Reliable NPO Register	NPO Register provides	Approval of the Service	User requirement	System development	Implementation report
	100% reliable and up-	provider	specification document		
	to-date information				
NPO Policy framework	Draft NPO policy	Draft NPO Policy terms	Appointment of the	Draft NPO Policy	Final NPO Policy developed
submitted for approval	framework finalised	of Reference (TORs) developed	Service Provider	developed	, '
Community	Community	Appointment of a	Review of the	Consultations with	Community Mobilization and
Mobilization and	Mobilisation and	service provider to	Community	National Task Team	Empowerment Framework
Empowerment	Empowerment	review and strengthen	Mobilisation	members	finalised
Framework Developed	Framework finalised	the draft Community	empowerment		
		Mobilisation and	Framework		
		Empowerment			
		Framework			
Education and	Education and	Education and	Education and	Education and	Education and awareness
awareness programme	awareness information	information awareness	awareness information	awareness information	information material submitted
on professionalization	developed and	concept document	material drafted	material finalised	for approval
of CDPs implemented	disseminated	developed			
Number of Provinces	3 provinces	Develop supportive	Finalize supportive	Develop capacity	Capacitate three provinces to
implementing DSD	implementing DSD	administrative tools to	administrative tools to	building manual.	implement the DSD Sector
Sector Funding Policy.	Sector Funding Policy	capacitate provinces to	capacitate provinces to		Funding Policy.
		implement the Policy.	implement the Policy.		
Number of Provinces	3 provinces	Develop capacity	Conduct train the	Provide support to two	Provide support to one province
implementing DSD-	implementing DSD-	building manual for	trainer cluster	provinces to	implementing the Partnership
NPO Partnerships	NPO Partnership	train the trainer.	workshop.	implementing the	Model.
Model.	Model.			Partnership Model.	

# 8.3.6. Social Policy

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
Number of Research	Develop and	Develop 1 Policy Brief			
and Policy Briefs	disseminate four				
developed					

Output Indicators	Annual Target (2020/21)	Q1	Q2	Q3	Q4
	research and policy				
	briefs				

#### 8.4. EXPLANATION OF PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD

Community development programme implementation is geared towards empowering communities through capacity enhancement and creation of creation of structures. Poverty and inequality continue to ravage communities as it experienced through multi deprivation and vulnerabilities which includes poor nutrition, unemployment, poor education and poor health outcomes. The Programme will intensify its effort to ensure that vulnerable households and communities are profiled to determine their socioeconomic needs. The Programme will conduct community capacity enhancement in all nine provinces to bolster social cohesion. Functional community structures will be created as part of prevention and addressing social ills of communities. Out of 17,4 grant recipient the programme intends to target 2% to link the beneficiaries as a means to alleviate poverty and build sustainable communities. Building sustainable vibrant and healthy communities is this Programme's largest contribution towards achieving the mandate of the Department and this work is done through all provinces. The Programme will facilitate the implementation of NPO Funding Policy and Partnership Model thereby ensuring uniformity in the Sector. The Programme will also ensure the development of the overarching Community Development Policy that will harness implementation of Community development in the country.

Through the EPWP, The Programme will continue to create meaningful work opportunities as a social protection safety net for vulnerable individuals over the MTSF period. This is in line with government's commitment to job creation as contained in the Phase 4 EPWP business plan approved by Cabinet.

The Programme also administer the NPO Act and has identified the following outputs; NPO Policy framework, Turnaround time on NPO registration, NPO compliance monitoring and NPO education and awareness programmes as pillars that will ensure the outcome "Reduced levels of poverty" is achieved. This is hoped to be achieved by increasing public trust and confidence through effective yet fair regulation of Non-Profit Organisations.

The department's outcome of reducing poverty levels requires contribution of NPO Sector in delivering programmes in support towards achieving the set outcome. This requires that NPOs understand NPO legislation and compliance thereof in order to be credible and accountable entities that can deliver on their respective mandate. The planned outputs on provision of education and awareness programmes to NPOs will lead to empowered and strengthened sector that is able to deliver quality services to vulnerable and poor communities thus improving quality of life

The Programme will in the next MTSF to implement the National Food and Nutrition Security plan for South Africa that seek to ensure implementation of food and nutrition security initiatives targeting the vulnerable individuals and households. This will be accomplished through the coordination of DSD food and nutrition interventions which include all centre based feeding programmes providing nutritious food to the poor and vulnerable in partnership with the Civil Society organizations, Social Partners and Agencies.

Community development will seek to ensure development of the National Community Development Policy Framework, with an emphasis on the creation of vibrant and sustainable communities. The

Department will also prioritise the linking of CSG recipients below 60 years of age to sustainable livelihoods opportunities. The community development branch will continue with the development of policy framework, guidelines and tools to enhance community development within the country.

#### 8.5. PROGRAMME RESOURCE CONSIDERATIONS – PROGRAMME 5

PROGRAMME 5: SOCIAL POLICY A	AND INTEGRATI	ED DEVELOPME	NT					
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Audited	outcome		Budget	Budget Medium-term estimates		
Social Policy Research and Development	5 758	6 062	4 889	6 408	6 334	6 783	7 210	7 485
Special Projects and Innovation	11 600	10 749	10 212	6 764	11 766	11 580	13 360	13 860
Population Policy Promotion	35 763	33 762	35 443	33 560	36 921	36 443	41 991	43 562
Registration and Monitoring of Non- Profit Organisations	30 301	35 679	36 704	36 803	40 082	39 837	45 491	47 193
Substance Abuse Advisory Services and Oversight	4 078	5 902	3 630	4 759	6 594	6 001	7 409	7 686
Community Development	97 795	93 246	91 371	95 186	95 533	28 031	33 078	33 265
National Development Agency	184 381	194 153	200 916	202 578	212 355	224 544	236 894	245 701
Programme Management	4 741	3 661	3 424	4 254	3 697	3 949	4 190	4 350
Total	374 417	383 214	386 589	390 312	413 282	357 168	389 623	403 102
Current payments	135 409	132 152	126 494	125 745	134 718	129 571	149 506	154 035
Compensation of employees	74 808	80 888	80 655	84 555	86 409	92 889	98 928	102 610
Salaries and wages	66 497	71 880	71 469	74 676	73 933	79 478	84 644	87 794
Social contributions	8 311	9 008	9 186	9 879	12 476	13 411	14 284	14 816
Goods and services	60 601	51 264	45 839	41 190	48 309	36 682	50 578	51 425
Transfers and subsidies	238 519	250 458	259 971	264 354	277 707	226 693	239 164	248 059
Departmental agencies and accounts	184 381	194 153	200 913	202 578	212 355	224 544	236 894	245 701
Higher education institutions	-	400	-	1	-	-	-	-
Foreign governments and international organisations	1 798	1 844	1 865	1 632	1 880	1 967	2 075	2 153
Non-profit institutions	29 052	29 281	30 795	59 943	34 182	-	-	-
Households	23 288	24 780	26 398	201	29 290	182	195	205

PROGRAMME 5: SOCIAL POLICY AND INTEGRATED DEVELOPMENT								
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
Payments for capital assets	489	604	124	213	857	904	<u>953</u>	1 008
Machinery and equipment	489	604	124	213	857	904	953	1 008
Payments for financial assets	-	-	-	-	-			
Total economic classification	374 417	383 214	386 589	390 312	413 282	357 168	389 623	403 102

#### 8.6. UPDATED KEY RISKS

OUTPUT	KEY RISK	RISK MITIGATION
Nutritious food provided to poor, vulnerable and marginalised (pvm) people	Infection of the front staff workers in the PFDCs and CNDCs Transmission of the virus during food parcels distribution to beneficiaries Food riots as demand exceeding the supply of food in communities	<ul> <li>Introduction of food parcels to replace meals in the centres</li> <li>Supply PPEs to all CNDCs &amp; PFDCs personnel</li> <li>Explore mechanisms to introduce large scale cash transfers – e.g. food voucher and limit contact with communities during this period of COVID-19</li> </ul>
Poor, vulnerable and marginalized linked to public employment programmes	<ul> <li>Failure to provide employment opportunities due to high employment demands</li> <li>Lack of exit plan on public employment programmes</li> </ul>	<ul> <li>Conduct research, roundtable discussions and engage key stakeholders in establishing more employment opportunities.</li> <li>Develop an exit strategy for public employment programmes and implement it.</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION		
Programme to link social protection beneficiaries to sustainable livelihood opportunities	Shortage of sustainable Livelihoods opportunities	<ul> <li>Conduct research, roundtable discussions and engage key stakeholders s in establishing more sustainable livelihood programmes and partnerships.</li> <li>Conduct an evaluation of existing sustainable livelihood opportunities to determine its impact.</li> </ul>		
Youth Development Policy implemented	Lack of cooperation by stakeholders to submit inputs timeously Lack of necessary tools to communicate with stakeholders	<ul> <li>Ensure constant communication with the stakeholders and to ensure submission of information on time</li> <li>Explore and make use of the available tools to ease information flow</li> </ul>		
National Community Development Policy submitted for approval	Failure to engage with relevant stakeholders due to COVID-19 challenges	Make use of digital communication platforms such as virtual consultations to reach-out to many stakeholders for inputs		
NPO Policy framework submitted for approval	Policy framework that does not clearly articulate NPO issues to be addressed to inform legislation.	<ul> <li>Ensure appointment of competent Service Provider that is well informed about NPO Sector and related legislation</li> <li>Provision of adequate information to the appointed Service Provider.</li> </ul>		
Turnaround time on NPO registration	NPO system not functional	Development of a routine maintenance programme for the NPO system by the Information, Communication and Technology (ICT) unit.		
NPO compliance monitoring	Lack of adequate capacity to process reports due to the high volume of reports received.	Analyse high volume periods and make proposals for additional human capacity for those periods together with acquiring of tools of trade for officials.		
NPO education and awareness programmes implemented	Lack of participation in the programmes by stakeholders	<ul> <li>Conduct a stakeholder analysis and needs assessment of each stakeholder.</li> <li>Establish appropriate platforms for engagement with key stakeholders</li> </ul>		

OUTPUT	KEY RISK	RISK MITIGATION
		Leverage on the existing platforms to popularise the programmes to provinces and stakeholders
Community Mobilization and Empowerment Framework Developed	<ul> <li>Inability to reach all National Task Team members</li> <li>Delay in the finalisation of the review of the Community Mobilisation and Empowerment Framework</li> </ul>	<ul> <li>Ensure cooperation and participation of National Task Team members</li> <li>Constant monitoring of the review process</li> </ul>
Inter-generational programmes developed	Lack of buy-in and co-operation from stakeholders to engage on the development of the inter-generational programme.	<ul> <li>Conduct a stakeholder analysis and ensure that a stakeholder engagement plan is developed.</li> <li>Ensure adequate and effective consultation with all stakeholders to obtain consensus.</li> </ul>
Education and awareness programme on professionalization of CDPs	Lack of adequate mobilisation of Community Development Practitioners (CDPs) to register on the SACSSP database	Regular engagement with all relevant stakeholders including the CDPs and SACSSP through virtual meetings.
DSD Sector Funding Policy implemented.	Lack of cooperation and or readiness by provinces to implement the Policy. Provincial DSDs not having the requisite IT infrastructure (e.g. hardware, software or network components) to support the effective implementation of the redesigned 'virtual' or 'online' approach to the workshops and training.	<ul> <li>To request buy-in and support from the HODs through the HSDS Forum.</li> <li>Identification and escalation of lack of cooperation for intervention.</li> <li>Conduct survey to establish the IT capabilities in provinces.</li> <li>Conduct analysis of the IT infrastructure requirements necessary to utilize the different 'virtual' or 'online' modalities.</li> <li>To sought support from the IT Chief Directorate prior to the commencement of the virtual sessions in order to address any challenges that may hinder or affect the training sessions.</li> </ul>

OUTPUT	KEY RISK	RISK MITIGATION
	<ul> <li>Unavailability of the targeted officials for capacity building due to prioritization of Covid-19 interventions in Provinces.</li> <li>Participants not engaging adequately in the remote workshops or sessions (e.g., a participant misses an online session) leading to knowledge gaps within the provinces.</li> </ul>	<ul> <li>Request provinces to identify and submit a list of participants based on profile of who should attend which workshop or training.</li> <li>Obtain agreement from the Provincial DSD leadership on the names of the nominated workshop participants.</li> <li>Monitor attendance and completion of online tasks (e.g. assignments) carefully and promptly escalate any challenges.</li> <li>To seek buy-in from the leadership within the Provincial DSDs, including the Heads of Department (HODs) on the importance of the sessions.</li> </ul>
Number of Provinces implementing DSD-NPO Partnerships Model.	Lack of cooperation from key stakeholders.	<ul> <li>Develop an engagement plan.</li> <li>Ensure adequate consultation with all the relevant stakeholders.</li> <li>Support and monitor provinces to implement the Model.</li> </ul>

# Part D: Technical Indicator Description (TID)

# 9. Technical indicator descriptions per programme

# 9.1. PROGRAMME 1: ADMINISTRATION

Indicator Title	Sector strategic plan implemented
Definition	<ul> <li>Sector strategic plan provides the framework and direction for the sector. It includes strategic thrust, impact and outcomes that must guide the performance of DSD, provinces, SASSA and NDA</li> </ul>
Source of data	<ul> <li>Progress reports against set targets</li> </ul>
Method of Calculation / Assessment	Number of targets achieved
Means of verification	<ul> <li>Monitoring progress reports against set targets</li> </ul>
Assumptions	<ul> <li>Buy in and adherence to the plan by all players</li> </ul>
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	Across the entire Social Development Sector
Calculation Type	• N/A
Reporting Cycle	Annually
Desired performance	100 % of targeted performance achieved
Indicator Responsibility	<ul> <li>Programme Manager: Strategy &amp; organisational transformation</li> </ul>

Indicator Title	Integrated Sector IT strategy implemented
Definition	<ul> <li>This Sector-Wide IMST Strategy is the response to DSD's</li> </ul>
	integrated Service Delivery Model goals and objectives. It sets
	out the strategy and action plan to transform service delivery
	through various IT strategic initiatives.
	<ul> <li>Implementation means integration of internal social sector</li> </ul>
	systems and roll-out both at National and Provincial level
Source of data	<ul> <li>Progress reports against set targets</li> </ul>
	System utilisation reports
Method of Calculation /	<ul> <li>System performance reports</li> </ul>
Assessment	Availability reports
Means of verification	<ul> <li>Progress reports against set targets</li> </ul>
Assumptions	<ul> <li>Provinces to align their plans to the sector-wide strategy</li> </ul>

Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	Across the entire Social Development sector
Calculation Type	• N/A
Reporting Cycle	Annually
Desired performance	80 % of targeted performance achieved
Indicator Responsibility	Programme Manager

Indicator Title	Sector HR Plan implemented
Definition	The Sector HR Plan will ensure appropriate and
	efficient human resources of the Social Sector
	to enable Government to fulfil its
	constitutional mandate of social protection
Source of data	Progress reports against set targets
	Persal, Vulindlela, OSD for Social Service
	Professions; Audits
Method of Calculation / Assessment	Number of targets achieved
Means of verification	Monitoring progress reports against set targets
Assumptions	Alignment of Provincial Plans to the sector-
	wide plan
Disaggregation of Beneficiaries (where	• N/A
applicable)	
Spatial Transformation (where applicable)	Across the entire Social Development Sector
Calculation Type	• N/A
Reporting Cycle	Quarterly
Desired performance	100 % of targeted performance achieved
Indicator Responsibility	Programme Manager

Indicator Title	Unqualified Audit opinion
Definition	Independent auditor's judgment that the Department's financial statements are fairly and appropriately presented, without any identified exceptions, and in compliance with generally accepted accounting principles.
Source of data	Interim and Annual Financial Statements
Method of Calculation / Assessment	Review of Interim (30th of the month, after the end of the quarter) and review Annual Financial Statements summited to Auditor

	General by 31 May 2020, review Audit Report by 31 August 2020.
Means of verification	Quarterly Interim and Annual Financial     Statements
Assumptions	• N/A
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	National Department of Social Development
Calculation Type	• N/A
Reporting Cycle	Quarterly
Desired performance	Unqualified Audit opinion
Indicator Responsibility	Chief Financial Officer

Indicator Title	Entity governance and oversight framework reviewed
Definition	The EGOF is a guide on how DSD should conduct governance and oversight in respect
	of its public entities
Source of data	Entity quarterly and annual reports
Method of Calculation / Assessment	Analysis of quarterly reports
Means of verification	Monitoring reports assessed against APP targets
Assumptions	Compliance, commitment and cooperation
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	Across the entire Social Development Sector
Calculation Type	• n/a
Reporting Cycle	Quarterly
Desired performance	100% achievement of targets on APP
Indicator Responsibility	Programme manager

Indicator Title	Service Delivery Model developed
Definition	Service delivery model is intended to provide a framework that clearly determines the nature, scope, extent, level of work, norms and standards for service delivery.
Source of data	Annual reports
Method of Calculation / Assessment	• N/A
Means of verification	Annual reports
Assumptions	<ul> <li>Assume DSD will have adequate capacity to implement the service delivery model.</li> </ul>
Disaggregation of Beneficiaries (where applicable)	• N/A

Spatial Transformation (where applicable)	Across entire sector and country
Calculation Type	• N/A
Reporting Cycle	Quarterly
Desired performance	Alignment of the model with strategy and organisational structure
Indicator Responsibility	DDG: Strategy and Organizational     Transformation working with DDG: Corporate     Support Service for alignment with     organisational structure

Indicator Title	Rapid assessment studies of the socio economic impacts of COVID 19 on
	the Social sector conducted
Definition	This refers to three Rapid assessment studies on (i) The implementation
	and utilisation of the R350 COVID-19 SRD Grant, (ii) The impact of COVID-
	19 lockdown on child well-being and the ECD Sector in South Africa, and
	(iii) Social Sector's response to Food Relief Mechanisms during COVID-19
Source of data	Terms of Reference, Concept Notes, Inception Reports, Fieldwork
	Reports, Study Reports
Method of Calculation /	Sign-off of the study reports by the Evaluation Steering Committees
Assessment	
Means of verification	Study reports
Assumptions	Buy-in from key stakeholders
	Sufficient funding to conduct the studies
Disaggregation of	Gender, Disability, Race and Age
Beneficiaries (where	
applicable)	
Spatial Transformation	Evidence from rural and urban areas
(where applicable)	
Calculation Type	Not applicable
Reporting Cycle	Quarterly
Desired performance	Higher than targeted performance is desired
Indicator Responsibility	Director: Programme and Policy evaluations

Indicator Title	Electronic M&E System for the Social Sector developed
Definition	The indicator refers the process the Department will
	embark upon in order to develop an electronic M&E
	System for Social Sector
Source of data	National and Provincial Programme managers and M&E
	Officials
Method of Calculation / Assessment	• N/A
Means of verification	Inception report and project plan
Assumptions	There is adequate funding for the project

Disaggregation of Beneficiaries (where applicable)	Gender, Disability, Race, Age and LGBTQI
Spatial Transformation (where applicable)	District, Rural, Urban, Ward Level
Calculation Type	• N/A
Reporting Cycle	Quarterly
Desired performance	Completion of inception report and project plan.
Indicator Responsibility	Director: M&E

### 9.2. PROGRAMME 2: SOCIAL ASSISTANCE

Indicator Title	Amount of money transferred to SASSA
Definition	-
Definition	The sum of the social grants payable to the aged,
	disabled and children
Source of data	SOCPEN pay extraction report
Method of Calculation / Assessment	Quantitative
Means of verification	Payment reconciliation reports
Assumptions	• N/A
Disaggregation of Beneficiaries (where	Children, 0-18
applicable)	Older persons
	Foster children
	Persons with a disability
	Children with disabilities
Spatial Transformation (where applicable)	None
Reporting Cycle	Quarterly
Calculation type	Cumulative (Year-end)
Desired performance	Higher
Indicator Responsibility	Finance

### 9.3. PROGRAMME 3: SOCIAL SECURITY AND POLICY ADMINISTRATION

Indicator Title	Green paper on comprehensive social security that covers mandatory cover; voluntary cover; universal benefits, and institutional arrangements.	
Definition	The Green paper on Comprehensive social security includes social security policy and institutional framework issues. Key policy areas which include (i) policy on mandatory cover for retirement, death and disability benefits; (ii) policy on voluntary cover for informal sector workers; and (iii) policy on universal benefits will address the significant social security gaps in South Africa's social security system. The related institutional framework aspects which include establishment of (i) National Social Security Fund; (ii) Master Social Security Registry; (iii) Common Public Interface for Social Security; among others will ensure that there is coherence in the provision and access to social security benefits by everyone as required in Section 27 of South Africa's Constitution.	
Source of data	Technical research and other policy documents.	
Method of Calculation / Assessment	Qualitative	
Means of verification	Green paper,	
Assumptions	Timeous availability of data, completion of technical research and stakeholder support.	
Disaggregation of Beneficiaries (where applicable)	The reform of South Africa's social security system is targeted to everyone, including children, women, youth, the elderly and people with disabilities.	
Spatial Transformation (where applicable)	National	
Reporting Cycle	Quarterly	
Desired performance	As per the set target.	
Indicator Responsibility	DDG: Comprehensive Social Security (CD: Social Insurance)	

Indicator Title	Policy on linking children's grants with government services.
Definition	<ul> <li>The policy is about linking children's grants with other social protection services with a view to move towards an integrated social protection for children.</li> </ul>
Source of data	• Documents, correspondence, attendance registers, reports on workshops, minutes of meetings, etc.
Method of Calculation / Assessment	Qualitative
Means of verification	Consultation registers
Means of verification	• N/A

Assumptions	Policy approved
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Calculation type	Cumulative: Document review
Desired performance	The actual performance which is higher to the targeted performance is desirable
Indicator Responsibility	DDG: CSS

Indicator Title	Policy on maternal support
Definition	The policy to provide social assistance to poor and vulnerable pregnant women
Source of data	<ul> <li>Documents, correspondence, attendance registers, reports on workshops, minutes of meetings, etc</li> </ul>
Method of Calculation /	Qualitative
Assessment	
Means of verification	Reports
Assumptions	Policy approved
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Calculation type	Cumulative: Document review
Desired performance	The actual performance which is higher to the targeted performance is desirable
Indicator Responsibility	DDG: CSS

Indicator Title	Legislation to increase the value of CSG to orphans and children in child-headed households.
Definition	The legislation seeks to give a top-up over and above the current CSG amount for orphans in the care of families and children in child-headed households (CHH).
Source of data	<ul> <li>Government Gazette, correspondence, minutes of meetings, etc</li> </ul>
Method of Calculation / Assessment	• N/A
Assumptions	<ul> <li>Social Assistance Amendment Bill approved by Parliament and promulgated</li> </ul>

Disaggregation of Beneficiaries	• N/A
(where applicable)	
Spatial Transformation (where	• N/A
applicable)	
Reporting Cycle	<ul> <li>Quarterly</li> </ul>
Desired performance	As planned or earlier
Indicator Responsibility	DDG: CSS

Indicator Title	Fundraising Amendment Bill submitted to Parliament
Definition	Ratification of the Fund Raising Amendment Bill by Cabinet and submission to Parliament.
Source of data	Government Gazette, correspondence, minutes of meetings, etc
Method of Calculation / Assessment	Bill submitted to Parliament and draft regulations developed
Means of verification	• N/A
Assumptions	The Fund Raising Amendment Bill will be approved by Cabinet
Disaggregation of Beneficiaries (where applicable)	N/A
Spatial Transformation (where applicable)	• N/A
Calculation Type	Document review
Reporting Cycle	Quarterly
Desired performance	The actual performance which is higher to the targeted performance is desirable
Indicator Responsibility	DDG:CSS

Indicator Title	Percentage of appeals adjudicated within 90 days of receipt
Definition	The percentage of total appeals, relating to social assistance grants, reconsidered and decisions issued within 90 days of receipt thereof by the Tribunal.
Source of data	<ul><li>Batch Control Sheets / Management Reports</li><li>Appeal files</li></ul>
Method of Calculation / Assessment	<ul> <li>Manually / Electronically (Number of total appeals adjudicated within 90days divided by total number of appeals adjudicated times 100) P = A</li> <li>90days x 100</li> <li>B</li> </ul>
	P is the percentage of total appeals adjudicated within 90days

	<ul> <li>A<sub>90days</sub> is the number of appeals adjudicated within 90days</li> <li>B is the total of appeals adjudicated over reporting period</li> </ul>
Means of verification	Appeal register
Assumptions	Complete records received from SASSA for
	adjudication process
	Correct data
Disaggregation of Beneficiaries (where	Children
applicable)	Children with disabilities
	Persons with disabilities
	Older Persons
Spatial Transformation (where applicable)	Provincial (Regional) and National
Reporting Cycle	Quarterly and Annually
Desired performance	Higher
Indicator Responsibility	CD: Social Assistance Appeals and Director: Legal
	Case Assessment & Adjudication

Indicator Title	Published Social Budget Bulletin (SBB)
Definition	<ul> <li>This a publication on South Africa's social security/ social protection system based on data on the country's social budget. The Social Budget is a tool that offers a consolidated perspective on all social security schemes, whether public or private, non-contributory or contributory, formal or informal. This enables the Government to systematically report, analyse and review social expenditure across time.</li> <li>The Social Budget Bulletin shows trends and differences in formal and informal social security benefits and expenditures, public health expenditures (including in-kind services), and tax expenditures for old aged and health care per beneficiary compared to contributory healthcare-medical schemes, private pensions and private risk benefits.</li> <li>Public contributory social protection expenditure includes spending by the Compensation Commissioner for Occupational Diseases (CCOD), the Compensation Fund (CF), the Road Accident Fund (RAF) and the Unemployment Insurance Fund (UIF). Tax expenditure subsidies: income transfers provided by government using the tax</li> </ul>
Source of data	system.
Source or data	<ul> <li>Statistics South Africa (StatsSA), South African Reserve Bank (SARB), Financial Sector Conduct Authority (FSCA), The National Treasury, SASSA's Social Pension System (SOCPEN), South African Revenue Service (SARS) and Council for Medical Schemes (CMS), Compensation Commissioner for Occupational Diseases (CCOD), Road Accident Fund (RAF); Unemployment Insurance Fund (UIF); Compensation Fund (CF).</li> </ul>

Method of Calculation /	Quantitative/estimation.
Assessment	
Assumptions	Data and capacity availability.
Disaggregation of	The analysis is for all beneficiaries in the South Africa's social
Beneficiaries (where	protection system.
applicable)	
Spatial Transformation	National and Provincial levels.
(where applicable)	
Reporting Cycle	Quarterly
Desired performance	Publication of the Social Budget Bulletin as stated in the target.
Indicator Responsibility	DDG: Comprehensive Social Security (CD: Social Insurance)

### 9.4. PROGRAMME 4: WELFARE SERVICES POLICY DEVELOPMENT AND IMPLEMENTATION SUPPORT

# Sub programme: Children, legislation, monitoring and reporting

Indicator Title	Regulations on the Children's Amendment Bill.
Definition	This refers to the regulatory framework to strengthen the
	operationalisation of the Children's Amendment Bill.
Source of data	Attendance registers
	• Letters
	E-mails
Method of Calculation / Assessment	Qualitative
Means of verification	Concept document
	Project plan
	First draft Regulations
	Draft regulations
Assumptions	That relevant stakeholders will provide inputs when
	requested.
Disaggregation of Beneficiaries	Children
(where applicable)	Families
Spatial Transformation (where	To create a coordinated, uniform and enabling regulatory
applicable)	framework to support and strengthen operationalisation
	and implementation of the Children's Amendment Bill.
Calculation Type	Qualitative
Reporting Cycle	Quarterly
Desired performance	The drafting of the Regulations on the Children's
	Amendment Bill finalised.
Indicator Responsibility	Acting Director/Director: Children Legislation, Compliance
	Monitoring and Evaluation

Indicator Title	National Plan of Action for Children (NPAC) Annual Report on the Status of Children
Definition	The NPAC is government's overarching integrated Plan of action for reaching child rights targets as committed to by government departments through a consultative process.  The annual report provided progress made in this regard.
Source of data	Performance reports of government departments and DPME

Method of Calculation / Assessment	<ul><li>Quantitative</li><li>Qualitative</li></ul>
Means of verification Assumptions	<ul> <li>Consolidated report</li> <li>That all government departments are committed to delivery on the NPAC as approved by Cabinet</li> </ul>
Disaggregation of Beneficiaries (where applicable)	As indicated in the NPAC according to the targets set by government departments
Spatial Transformation (where applicable)	All relevant government departments
Reporting Cycle	Annual progress against the five-year targets and regional and international treaty reporting obligations
Desired performance	Targeted performance as per the NPAC is desirable.
Indicator Responsibility	ORC together with DPME

Indicator Title	International Treaty Reports
Definition	•
Source of data	•
Method of Calculation / Assessment	•
Assumptions	•
Disaggregation of Beneficiaries (where applicable)	•
Spatial Transformation (where applicable)	•
Reporting Cycle	•
Desired performance	•
Indicator Responsibility	•

# Sub programme: ECD

Indicator Title	Numbers of compliance monitors employed to monitor norms and standards and COVID-19 compliance in DSD managed facilities
Definition	This refers to compliance monitors employed as part of the President's Employment Stimulus package and grant to support the ECD sector to monitor compliance to COVID-19 protcols
Source of data	Provincial reports. BAS system financial reports
Method of Calculation / Assessment	• Count
Means of verifications	Confirmation of Employment such as employment contracts or letters; Approved lists of employed compliance monitors
Assumptions	Allocation of the Special Adjustment Budget (stimulus package) over the MTEF period
Disaggregation of Beneficiaries	Gender
(where applicable)	<ul><li>Race</li><li>Disability</li></ul>
Spatial Transformation (where	Province
applicable)	District
	Facility type ECD programmes
Reporting Cycle	Quarterly
Desired performance	The actual performance which is equal to the targeted performance
Indicator Responsibility	Chief Director: ECD

Indicator Title	ECD service delivery model for the social development sector.
Definition	It is a service delivery model that details modalities, processes and approach on how to provide ECD services.  The documents seeks to address the gaps and standardize ECD services in the country to reach universal access
Source of data	ECD Policy, Research reports and other existing models
Method of Calculation / Assessment	Qualitative
Means of verifications	Discussion document, consultation registers

Assumptions	The shifting of ECD functions from DSD to DBE will not affect the execution of the project
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Desired performance	The actual performance which is equal to the targeted performance
Indicator Responsibility	Chief Director: ECD

Indicator Title	ECD Quality Assurance and Support System
Definition	This refers to the mechanism to be used to assess and support the delivery of quality ECD services. The purpose of the system is to improve the quality provisioning of ECD services
Source of data	Document on Quality Assurance and support system
Method of Calculation / Assessment	Qualitative
Means of verification	Discussion document, system
Assumptions	The shifting of ECD functions from DSD to DBE will not affect the execution of the project
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Desired performance	The actual performance which is equal to the targeted performance
Indicator Responsibility	Chief Director: ECD

Indicator Title	ECD reopening plan development
Definition	The plan is for the re-opening of ECD services following
	the nationwide lockdown

Source of data	National and Provincial DSD, DOH, DBE,
	COGTA,SALGA,NDA and Inter-sectoral NGO members
Method of Calculation / Assessment	The performance will be assessed through checking the
	availability of the plan.
Means of verification	Plan
Assumptions	Privately owned services might open before the plan is
	in place
	The country will not go to total shut down.
Disaggregation of Beneficiaries	Gender, disabilities
(where applicable)	
Spatial Transformation (where	The ECD reopening plan should contributes towards
applicable)	special transformation priorities.
Calculation Type	Cumulative
Reporting Cycle	Quarterly
Desired performance	The actual performance that is higher than targeted
	performance is desirable
Indicator Responsibility	Chief Director

Indicator Title	Database on unregistered ECD services developed
Definition	Data base to assist in knowing the spread of ECD services
	and fast-tracking registration.
Source of data	National and Provincial DSD, DOH, DBE,
	COGTA,SALGA,NDA and Inter-sectoral NGO members
Method of Calculation / Assessment	The performance will be assessed through checking the availability of the data base on unregistered ECD
	services.
Means of verification	Data base
Assumptions	Data base not having all required information.
	The country will not go to total shut down.
Disaggregation of Beneficiaries	• N/A
(where applicable)	
Spatial Transformation (where	Thee dataset will contribute towards special
applicable)	transformation priorities.
	The data base will assist in prioritising services in rural and
	informal settlements to assist them to register and benefit
	from funding.
Calculation Type	Cumulative
Reporting Cycle	Quarterly
Desired performance	The actual performance that is higher than targeted
	performance is desirable
Indicator Responsibility	Chief Director

# Sub programme: HIV AIDS

Indicator Title	Number of Social Service Professionals (SSPs) trained on HTS Guidelines
Definition	Social Service Practitioners are Social Workers, Social Auxiliary Workers, Child and Youth Care Workers and Community Caregivers that provide psychosocial support services within the context of HIV Testing Services.
Source of data	Attendance registers
Method of Calculation/assessment	Numbers
Means of verification	Attendance Registers, Training Programme
Assumptions	•
Disaggregation of Beneficiaries (where applicable)	By job title, sex, disability
Spatial Transformation (where applicable)	• None
Reporting Cycle	Non-cumulative
Desired Performance	Quarterly
Indicator Responsibility	Higher performance

Indicator Title	Number of SSPs capacitated on Social and behaviour change
	programmes
Definition	SSPs include Social Workers, Social Auxiliary Workers, Child and Youth Care workers, and Community Development workers employed by the Department of Social Development or Non-Government Organisations.
	Social and behaviour change programmes refer to programmes focusing on changing the risky sexual behaviours (e.g. behaviours such as multiple-concurrent sexual practices, unprotected sex, alcohol and substance abuse, intergenerational sex) and addressing the social drivers of HIV infections such as gender-based violence, poverty, and stigma. The programmes are: YOLO, Men and Boys Championing Change, Families Matter programme, Traditional Leaders

	programme, Compendium of SBC, ChommY, Ke Moja and Village-to-Village Stigma programme.
Source of data	To enhance the skills of implementers to provide quality social and behaviour change programmes for targeted key populations.
Method of Calculation/assessment	Attendance registers
Means of verification	Numbers
Assumptions	The indicators measures the number of SSPs trained and it does not measure the competency of these SSPs.
Disaggregation of Beneficiaries (where applicable)	Non-cumulative
Spatial Transformation (where applicable)	Quarterly
Reporting Cycle	2020/21 FY
Desired Performance	Higher performance is desirable
Indicator Responsibility	HIV Prevention

# **Sub programme: Child protection**

Indicator Title	Number of Social workers capacitated on Adoption Policy Framework and Strategy
Definition	This indicator measures the number of Social Workers capacitated on Adoption Policy Framework and Strategy
Source of data	Adoption Training Manual, Practice Guidelines, Attendance Registers
Method of Calculation / Assessment	Cumulative
Means of verification	Attendance Registers, Agenda and power point presentations
Assumptions	Cooperation from provinces to conduct the capacity building trainings
Disaggregation of Beneficiaries (where applicable)	Disaggregated by gender, age and disability
Spatial Transformation (where applicable)	N/A
Reporting Cycle	Cumulative
Desired Performance	Report on Quarterly basis
Indicator Responsibility	Higher as the capacitation will increase knowledge of Social workers in rendering adoption services

Indicator Title	Monitoring tool on the Inter-sectoral Protocol on the
	Management and Prevention of Violence against Children, Child
	Abuse, Neglect and Exploitation (VCANE).
Definition	Strengthening of coordination amongst relevant stakeholders
	for effective prevention and management of violence, child
	abuse, neglect and exploitation.
Source of data	Agenda, emails, power point presentations and minutes of
	meetings.
Method of Calculation /	N/A
Assessment	
Means of verification	Draft Monitoring tool on the intersectoral protocol
Assumptions	Cooperation from stakeholders to finalise draft monitoring tool.
Disaggregation of Beneficiaries	N/A
(where applicable)	
Spatial Transformation (where	N/A
applicable)	
Reporting Cycle	Non- Cumulative
Desired Performance	Quarterly
Indicator Responsibility	Actual performance is higher than the targeted desired
	performance.

# **Sub programme: Professional social services and Older persons**

Indicator Title	Draft Social Service Practitioners Bill
Definition	<ul> <li>The final Draft Bill which will lead to legislation for regulation of social service practice in the country, through the establishment of a statutory body in the form of South African Council for Social Service Practitioners.</li> <li>Social service practitioners refer to persons registered or studying towards practicing a social service profession or a social service occupation. This is a generic term inclusive of both persons registered as professionals and people practicing an occupation. It is therefore a collective term used to denote all persons that practice the mandate of the South African Council for Social Service Practitioners</li> </ul>

Source of data	<ul> <li>Notice in Government Gazette; Revised Draft Bill based on public comments; Minutes of FOSAD; Final Draft Bill</li> </ul>
Method of Calculation / Assessment	Qualitative: Approval of the Draft Bill by FOSAD
Means of verification	Draft bill
Assumptions	Submission of quality public comment to inform redrafting
Disaggregation of Beneficiaries	Target for Women: N/A
(where applicable)	Target for Youth: N/A
	Target for People with Disabilities: N/A
Spatial Transformation (where	Reflect on contribution to spatial transformation
applicable)	priorities: N/A
	Reflect on the spatial impact area
Reporting Cycle	Quarterly
Desired performance	Actual performance in terms of approval of final Draft
	Bill by Cabinet structures
Indicator Responsibility	Director: Recruitment and Retention Programmes for
	Social Service Practitioners

Indicator Title	White Paper for Social Development
Definition	The extent to which a legally instituted body is creating, monitoring and amending a legislative framework regarding the functioning of the social welfare service sector and services
	rendered by the sector
Source of data	Monthly and quarterly reports
Method of Calculation /	The indicator is qualitative in nature and can therefore not be
Assessment	numerically calculated
	The nature of social development sector partners consulted
	would influence the desired end results
Means of verification	Portfolio of evidence in the form of reports
Assumptions	N/A

Disaggregation of Beneficiaries (where applicable)	N/A
Spatial Transformation (where applicable)	N/A
Calculation Type	Non-cumulative
Reporting Cycle	Quarterly and annually
Desired performance	Actual performance is lower than the targeted performance that is desirable
Indicator Responsibility	Chief Director: Professional Services & Older Persons

Indicator Title	Draft Bill for Social Development
Definition	The extent to which a legally instituted body is creating,
	monitoring and amending a legislative framework regarding the
	functioning of the social welfare service sector and services
	rendered by the sector
Source of data	Monthly and quarterly reports
Method of Calculation /	The indicator is qualitative in nature and can therefore not be
Assessment	numerically calculated
	The nature of social development sector partners consulted
	would influence the desired end results
Means of verification	Portfolio of evidence in the form of reports
Assumptions	N/A
Disaggregation of Renoficiaries	N/A
Disaggregation of Beneficiaries (where applicable)	N/A
(where applicable)	
Spatial Transformation (where	N/A
applicable)	
Calculation Type	Non-cumulative
Reporting Cycle	Quarterly and annually
Desired performance	Actual performance is lower than the targeted performance that
	is desirable
Indicator Responsibility	Chief Director: Professional Services & Older Persons

Indicator Title	Older Persons Amendment Bill
Definition	Older Persons Amendment Bill is a legislation aimed at
	amending the Older Persons Act 13 of 2006.
	The Older Persons Amendment Bill, 2018 seeks to:
	✓ Amend the Older Persons Act 13 of 2006 in order
	to insert new definitions and provisions relating to

	the monitoring and evaluation of all social
	services rendered to older persons.
	✓ Respond to identified legislative gaps on the
	principal Act and similar implementation
	challenges hampering the protection of older
	persons.
	Insert measures for the removal of older person to a
	temporary safe care without a court order and tighten the
	existing implementation and compliance measures therefore
	give effect to greater textual clarity and provide for matters
	incidental thereto.
Source of data	Cabinet Memorandum, Presentation to Cabinet, Revised
	Older Persons Amendment Bill, SEIAS Report, Legal Opinion,
	Number of Organisations that submitted comments on the
	Amendment Bill, Ministerial Briefing notes
Method of Calculation / Assessment	Reports
Means of verification	Reports and Older Persons Amendment Bill
Assumptions	Cabinet meetings sit as planned
Disaggregation of Beneficiaries	For all Older Persons
(where applicable)	
Spatial Transformation (where	Nationally
applicable)	
Calculation Type	N/A
Reporting Cycle	Quarterly
Desired performance	Older Persons Amendment Bill tabled at Cabinet for approval
	for introduction to Parliament
Indicator Responsibility	CD: Professional Social Services and Older Persons Services

# Sub programme: Families and social crime prevention

	·
Indicator Title	Number of Provinces reached through education and
	awareness sessions on anti-gangsterism strategy
Definition	This indicator refers to the number of provinces reached
	through the education and awareness sessions on anti-
	gangsterism strategy. This are meant to educate and
	empower provinces on intervention on anti- gangsterism
	strategy
Source of data	Agenda
	Attendance register
	Presentation
	Anti-Gangsterism Strategy Where the information is
	collected from
Method of Calculation /	Simple count
Assessment	
Means of verification	Education and Awareness sessions

	Reports
	Registers
Assumptions	Lack of understanding and knowledge of interventions on
	anti-gangsterism
Disaggregation of Beneficiaries	Target for parents
(where applicable)	Target for children and Youth
	Target for Educators
Spatial Transformation (where	Biased to gang ridden areas
applicable)	
Reporting Cycle	Quarterly
Desired performance	The target is intended to achieve higher performance
	desired.
Indicator Responsibility	Director: Social Crime Prevention

Indicator Title	Reviewed Integrated Social Crime Prevention Strategy (ISCPS)
Definition	Consultation with 6 provinces on the reviewing of integrated
	social crime prevention strategy
Source of data	Agenda, discussion document and attendance register
Method of Calculation / Assessment	Qualitative
Means of verification	Quarterly progress reports
Assumptions	Co-operation of relevant stakeholders
Disaggregation of Beneficiaries	N/A
(where applicable)	
Spatial Transformation (where	N/A
applicable)	
Calculation Type	Not cumulative
Reporting Cycle	Annual progress
Desired performance	Actual performance is the review of the integrated social
	crime prevention strategy on the set time
Indicator Responsibility	DDG: Welfare Services

Indicator Title	Number of public treatment centres capacitated to implement
	Universal Treatment Curriculum programme.
Definition	Implement the Universal Treatment Curriculum in 3 public
	treatment centres.
Source of data	Universal Treatment Curriculum Manuals

Simple count: number of treatment centres capacitated
ability of public treatment centres to implement Universal
Treatment Curriculum (UTC)
Attendance Registers
Public treatment centres are capacitated and can
implement UTC
Social Workers
Centre Managers
Nurses
Occupational Therapists
Psychologists
Availability of drugs in communities
Quarterly
,
Higher performance than targeted is desirable
Director: Substance Abuse and CDA

Indicator Title	9 provincial substance abuse forums,3 cluster of national departments and 34 districts capacitated on the National Drug Master Plan
Definition	Capacitate 6 provinces on the NDMP
Source of data	Agenda, training manuals and attendance register
Method of Calculation / Assessment	Qualitative
Means of verification	Quarterly progress reports
Assumptions	Co-operation of relevant stakeholders
Disaggregation of Beneficiaries (where applicable)	N/A
Spatial Transformation (where applicable)	N/A
Calculation Type	Not cumulative
Reporting Cycle	Annual progress
Desired performance	Actual performance that is Higher than targeted performance
Indicator Responsibility	DDG: Welfare Services

Indicator Title	Policy on Provisioning of Psychosocial Services

Definition	Policy to serve as a guide on provision of psychosocial services in order to curb and protection victims of crime and violence to further victimisation as well as the reduction to high level of vulnerability. The policy seeks to also provide a framework to regulate the provision of psychosocial services whereby service provider will have to satisfy a set criterion and set requirements prior to venturing into the space.
Source of data	<ul> <li>National policy guidelines for psychosocial services (2009), the National Strategic plan for Gender Based Violence, the reviewed draft POA on VAWC, the TIP Act, the Sexual Offences and Related Matters Amendment Act, Victims Charter, Domestic Violence Act, RSA Constitution, NPO Act</li> <li>The Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities</li> </ul>
Method of Calculation / Assessment	Qualitative
Means of verification	Consultation report or registers, draft policy
Assumptions	No psychosocial service policy exists in the sector
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	<ul> <li>Reflect on contribution to spatial transformation priorities</li> <li>Reflect on the spatial impact area</li> </ul>
Reporting Cycle	Quarterly
Desired performance	Higher performance than targeted is desirable
Indicator Responsibility	Director: VEP& Prevention of GBV

Indicator Title	Intersectoral Policy on Sheltering Services
Definition	Consultation of 6 provinces on the draft policy on the on sheltering services
Source of data	National Strategic plan for Gender Based Violence, TIP Act, Sexual Offences Act, Victims Charter, Domestic Violence Act, RSA Constitution, NPO Act

	The Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities
Method of Calculation / Assessment	Qualitative
Means of verification	Consultation reports, draft policy
Assumptions	No Intersectoral Policy on Sheltering Service exist in the sector
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	National and Provincial
Reporting Cycle	Quarterly
Desired performance	Higher performance than targeted is desirable
Indicator Responsibility	Director: VEP& Prevention of GBV

to Protest Title	A
Indicator Title	A review of the white paper on families.
Definition	The indicator refers the process the Department will embark
	upon in order to review the White Paper on Families.
Source of data	White Paper on Families, National, provinces, regions,
	districts, and NGOs
Method of Calculation / Assessment	Qualitative
Means of verification	Consultation report
Assumptions	There are new challenges that families in the country have
	contend and warrants the review of the White Paper on
	Families.
Disaggregation of Beneficiaries	Families and Communities
(where applicable)	
Spatial Transformation (where	National and Provincial
applicable)	
Calculation Type	Qualitative
Reporting Cycle	Quarterly
Desired performance	Actual performance which is higher than the targeted
	performance is desirable.
Indicator Responsibility	Director: Families.

Indicator Title	Audit of existing parenting programme in nine provinces
Definition	The indicator refers the process the Department will embark upon in order audit the existing parenting programmes.
Source of data	White Paper on Families, National, provinces, regions, districts, and NGOs
Method of Calculation / Assessment	Qualitative
Means of verification	Audit tool, reports on the audit
Assumptions	There is no proper coordination and standardisation of parenting programmes in the country.
Disaggregation of Beneficiaries (where applicable)	Families and Communities
Spatial Transformation (where applicable)	National and Provincial
Reporting Cycle	Quarterly and annually
Desired performance	Actual performance which is higher than the targeted performance is desirable.
Indicator Responsibility	Director: Families.

# Sub Programme: Services to Persons with Disabilities

Indicator Title	Policy on Social Development Services to Persons with Disabilities
Definition	•
Source of data	•
Method of Calculation /	•
Assessment	
Assumptions	•
Disaggregation of Beneficiaries	•
(where applicable)	
Spatial Transformation (where applicable)	•

Reporting Cycle	•
Desired performance	•
Indicator Responsibility	•
	•

Indicator Title	Guidelines on Respite care services to Families and Persons with disabilities
Definition	•
Source of data	•
Method of Calculation /	•
Assessment	
Assumptions	•
Disaggregation of Beneficiaries	•
(where applicable)	
Spatial Transformation (where	•
applicable)	
Reporting Cycle	•
Desired performance	•
Indicator Responsibility	•
	•

### 9.5. PROGRAMME 5: SOCIAL POLICY AND INTEGRATED SERVICE DELIVERY

Indicator Title	Number of individuals accessing nutritious foods through DSD Food Programmes
Definition	<ul> <li>Counting of the people that are served food in the DSD centre based feeding programmes</li> <li>Centre based feeding programmes include DSD funded centres that provide meals to beneficiaries e.g. Community Nutrition and Development Centres (CNDCs), Home Community Based Care Centres (HCBCs), Luncheon Clubs and tec.</li> </ul>
Source of data	Register of the centres
Method of Calculation / Assessment	Quantitative
Means of verification	Provincial reports
Assumptions	<ul> <li>Centres will be funded and operational for the people to access services</li> </ul>
Disaggregation of Beneficiaries (where applicable)	<ul> <li>The programmes target the poor, vulnerable and marginalised. They may include unemployed women, youth and man with no income and has no food.</li> <li>People living with disability are also included</li> </ul>
Spatial Transformation (where	The programmes target the most poor and deprived areas/
applicable)	priority districts
Reporting Cycle	Annual progress against the five-year target
Desired performance	100% of target (4 million) since we are targeting a fraction of the national total (13 mil)
Indicator Responsibility	DDG: Community Development

Indicator Title	Number of households accessing nutritious foods
Definition	<ul> <li>Counting of the households that receive food support (voucher/ food parcel) from DSD and any of its Agencies e.g. (SASSA).</li> <li>The support/ assistance may be through social relief of distress food voucher or parcels where applicable.</li> </ul>
Source of data	<ul> <li>Register of the beneficiaries assisted e.g. SRD - SOCPEN</li> </ul>
Method of Calculation /	Quantitative
Assessment	
Means of verification	Provincial Reports

Assumptions	<ul> <li>Enough budget is made available to service household that need assistance</li> </ul>
Disaggregation of Beneficiaries (where applicable)	<ul> <li>The programmes target the household with poor, vulnerable and marginalised people. Where the unemployed women, youth and man live with no income and has no food.</li> <li>People living with disability are also included</li> </ul>
Spatial Transformation (where applicable)	The programmes target the most poor and deprived areas/ priority districts
Reporting Cycle	Annual progress against the five-year target
Desired performance	Actual performance will be 100% of target since we are targeting a set number of households
Indicator Responsibility	DDG: Community Development

Indicator Title	Number of EPWP work opportunities created through DSD
	Programmes
Definition	<ul> <li>This indicator refers to the total number of EPWP Work         Opportunities created by DSD through its programmes.         DSD contributes to the Social Sector five-year EPWP targets through its service delivery programmes.     </li> </ul>
Source of data	EPWP Reporting System hosted by the DPWI
Means of verification	Consolidated system reports.
Method of Calculation / Assessment	Verified numbers on the EPWP Reporting System
Assumptions	<ul> <li>That DSD programmes will capture all work opportunities data on the EPWP Reporting System on time</li> <li>There won't be technical glitches on the EPWP Reporting System to prevent the loading of data</li> </ul>
Disaggregation of Beneficiaries (where applicable)	Women, Youth and Persons with Disabilities
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Desired performance	<ul> <li>Actual performance that is higher than targeted performance is desirable</li> </ul>
Indicator Responsibility	Chief Director: Special Projects and Innovation

Indicator Title	Programme to link social protection beneficiaries to sustainable livelihood opportunities implemented
Definition	A source document that will be utilised as a guide and point of reference in relation to the provision of support to people that are benefiting from the social protection system. Support can be in the form of linking beneficiaries with employment opportunities, skills development, bursaries, internship programme, learnership programs, entrepreneurial opportunities e.g. assisting them to form Co-Operatives or small businesses, etc  Social protection beneficiaries in this context refers to Young Women who are recipients of social grants on behalf of their children (CSG) and Community Nutrition and Development Centres (CNDCs) beneficiaries.
Source of data	Data will be sourced from Provinces and National
Method of Calculation / Assessment	<ul> <li>Assessment to be done through the number of programs, plans and initiatives that target the beneficiaries of social protection</li> <li>The performance will be determined by the impact made by the programs, plans and initiatives</li> </ul>
Means of verification	Consultation report/registers
Assumptions	Beneficiaries of social protection will embrace the programs, plans and initiatives meant to link them with sustainable livelihood opportunities
Disaggregation of Beneficiaries (where applicable)	All Community Members (Women, Men, Youth and People with Disabilities)
Spatial Transformation (where applicable)	<ul> <li>All poor communities will be targeted, with special focus on the poorest wards in the country.</li> <li>The District Model as spearheaded by the Presidency will also be used</li> </ul>
Reporting Cycle	Quarterly
Desired performance	The actual performance that is higher than targeted performance is desirable.
Indicator Responsibility	DDG: Community Development

Indicator Title	Number of profiled housed holds linked to sustainable livelihoods opportunities
Definition	•
Source of data	•
Method of Calculation / Assessment	•

Assumptions	•
Disaggregation of Beneficiaries (where applicable)	•
Spatial Transformation (where applicable)	•
Reporting Cycle	•
Desired performance	•
Indicator Responsibility	•

Indicator Title	Youth Development Policy
Definition	National Youth Development Policy consulted and
	finalised
Source of data	<ul> <li>Agenda and Minutes with stakeholders, MANCO and</li> </ul>
	HSDS
Method of Calculation / Assessment	Qualitative
Means of verification	Quarterly progress reports
Assumptions	Cooperation of relevant stakeholders
Disaggregation of Beneficiaries	Not Applicable
(where applicable)	
Spatial Transformation (where	Not Applicable
applicable)	N. C. Lii
Calculation Type	Non-Cumulative
Reporting Cycle	<ul> <li>Annual progress against the five-year target</li> </ul>
Desired performance	Actual performance is approval and implementation of
	the policy on the set period.
Indicator Responsibility	DDG: Community Development

Indicator Title	National Community Development policy
Definition	The review of Community Development Policy
Source of data	Report of consultations with the Stakeholders.
	Draft Community Development Policy document
	Final Community Development Policy
Method of Calculation / Assessment	Qualitative
Means of verification	Quarterly progress reports
Assumptions	Cooperation with relevant stakeholders

Disaggregation of Beneficiaries (where applicable)	Not Applicable
Spatial Transformation (where applicable)	Not Applicable
Calculation Type	Non-Cumulative
Reporting Cycle	Annual progress against the five-year target
Desired performance	Actual performance is review and submission for approval community development policy
Indicator Responsibility	DDG: Community Development

Indicator Title	NPO Policy framework
Definition	<ul> <li>Measure the final approval of the NPO Policy Framework</li> </ul>
Source of data	<ul> <li>Schedule of consultations with Stakeholders</li> <li>Report of consultations with the Stakeholder.</li> <li>Draft NPO Policy Document</li> <li>The final NPO Policy document</li> </ul>
Method of Calculation / Assessment	Quantitative
Means of verification	<ul> <li>Consultation registers, draft policy</li> </ul>
Assumptions	<ul> <li>Stakeholders make inputs in the Draft NPO Policy Document</li> </ul>
Disaggregation of Beneficiaries (where applicable)	<ul> <li>Consultations at Provincial. These are captured in the attendance registers</li> </ul>
Spatial Transformation (where applicable)	<ul> <li>Spatial transformation is addressed because all districts will be capacitated.</li> </ul>
Reporting Cycle	Quarterly progress against the five-year target
Desired performance	Actual performance will be 100% of target
Indicator Responsibility	DDG: Community Development

Indicator Title	% of new application processed within two months
Definition	<ul> <li>Measure the actual number of applications processed against the applications received within two months</li> </ul>
Source of data	<ul><li>list of all applications received</li><li>List of all applications processed.</li></ul>
Method of Calculation / Assessment	Quantitative

Assumptions	<ul> <li>There will be staff with tools of trade to process applications</li> </ul>
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	<ul> <li>Annual progress against the five-year target</li> </ul>
Desired performance	<ul> <li>Actual performance will be 30% of target since we are targeting a set number of districts (All)</li> </ul>
Indicator Responsibility	DDG: Community Development

Indicator Title	<ul> <li>% of NPO monitoring reports processed within two months</li> </ul>
Definition	<ul> <li>Percentage/number of NPO reports processed into the system within two months.</li> </ul>
Source of data	<ul> <li>District, provincial, national office and NPO System</li> </ul>
Method of Calculation / Assessment	Quantitative
Assumptions	<ul> <li>NPOs submit their annual NPO reports, in District, provincial, National or through NPO system</li> </ul>
Disaggregation of Beneficiaries (where applicable)	<ul> <li>Capacitating district officials, disaggregation is as per staff compliment. These are captured in the attendance registers</li> </ul>
Spatial Transformation (where applicable)	<ul> <li>Spatial transformation is addressed because all districts will be capacitated.</li> </ul>
Reporting Cycle	<ul> <li>Annual target, non-cumulative indicator Annual progress against the five-year target</li> </ul>
Desired performance	<ul> <li>50% of NPO reports should be processed into the NPO system within two months</li> </ul>
Indicator Responsibility	DDG: Community Development

Indicator Title	Reliable updated NPO Register
Definition	The NPO online System
Source of data	<ul> <li>User Requirement Specification document</li> <li>Implementation report</li> </ul>
Method of Calculation / Assessment	Quarterly

Assumptions	No delays in the procurement approval and contracting processes
Disaggregation of Beneficiaries (where applicable)	• N/A
Spatial Transformation (where applicable)	• N/A
Reporting Cycle	Quarterly
Desired performance	Actual performance will be 100% of target
Indicator Responsibility	DDG: Community Development

Indicator Title	Community capacity building
Definition	•
Source of data	•
Method of Calculation / Assessment	•
Assumptions	•
Disaggregation of Beneficiaries (where applicable)	•
Spatial Transformation (where applicable)	•
Reporting Cycle	•
Desired performance	•
Indicator Responsibility	DDG: Community Development

Indicator Title	Education and awareness programme on professionalization of CDPs implemented
Definition	<ul> <li>Measure on the content and number of Education and awareness programme developed</li> </ul>
Source of data	Concept document for Education and Awareness programme
Method of Calculation / Assessment	Quarterly
Means of verification	Reports,
Assumptions	Cooperation of relevant stakeholders
Disaggregation of Beneficiaries (where applicable)	Not Applicable
Spatial Transformation (where applicable)	Not Applicable
Reporting Cycle	Annual progress against the five-year target
Desired performance	Actual performance approved on the set period.

Indicator Responsibility	•	DDG: Community Development
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Indicator Title	DSD Sector Funding Policy implemented.
Definition	The Policy serves as a guideline for funding of NPOs equitably and it is developed towards improving efficiencies in funding NPOs.
Source of data	Registers of participants capacitated, progress reports, meetings, training manual/s, e-learning platform and reports etc.
Method of Calculation / Assessment	Simple count
Means of verification	Quarterly reports, registers, evaluation forms, minutes, trends analysis etc.
Assumptions	<ul> <li>SFP and its supporting documents are implemented to effectively address the current challenges of standardization, prioritization, delays in funding etc.</li> </ul>
Disaggregation of Beneficiaries (where applicable)	Number of officials capacitated to implement the policy.
Spatial Transformation (where applicable)	Nationally
Calculation Type	• N/A
Reporting Cycle	Quarterly progress against annual targets.
Desired performance	Improvement in funding of NPOs.
Indicator Responsibility	DDG: Community Development

Indicator Title	DSD-NPO Partnership Model implemented.
Definition	DSD-NPO Partnership Model is intended to provide a
	framework that clearly determines the nature and various
	types of partnerships that DSD can enter into which are
	aimed at improving service delivery.
Source of data	Annual reports, online workshop training reports,
	attendance registers etc.
Method of Calculation / Assessment	Simple count
Means of verification	Progress reports, registers, evaluation forms, observation
	etc.
Assumptions	Assuming that DSD will have adequate capacity to
	implement the Model.
Disaggregation of Beneficiaries	• N/A
(where applicable)	
Spatial Transformation (where	Across entire sector
applicable)	
Calculation Type	• N/A
Reporting Cycle	Quarterly progress against annual targets.

Desired performance	• Improvement of partnership arrangements.
Indicator Responsibility	DDG: Community Development

Indicator Title	Number of Research and Policy Briefs developed
Definition	An advisory document based on empirical evidence
	covering various social issues requiring policy intervention
Source of data	Research and Policy Brief document
Method of Calculation /	Simple count: Number of targets achieved
Assessment	
Means of verification	Monitoring progress reports against set targets
Assumptions	Up to date empirical evidence will be published
Disaggregation of Beneficiaries	• N/A
(where applicable)	
Spatial Transformation (where	Across the entire Social Development Sector
applicable)	
Calculation Type	• N/A
Reporting Cycle	Annually
Desired performance	100 % of targeted performance achieved
Indicator Responsibility	Programme Manager: Strategy & organisational
	transformation

## **Social Development**

									<u></u>	
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
			Aud	lited outcome	Audited		Audited outcome	2	Audited	T
					outcome				outcome	
Administration	305 053	349	384	361	408	433	458 048	465 131		
		746	119	367	374	987				
Social Assistance	128 333 376	138 915	150 336	162 709	175 155	189 273	202 867 882	217 271 502		
		638	771	840	593	511				
Social Security Policy and Administration	6 716 424	6 980	7 277	7 840	7 748	8 261	8 768 945	9 091 534		
		942	717	561	916	107				
Welfare Services Policy Development and	676 403	713	1 011	1 277	1 065	1 132	1 203 988	1 248 531		
Implementation Support		088	354	837	807	752				
Social Policy and Integrated Service	374 417	383	386	390	413	370	392 623	403 092		
Delivery		214	589	312	282	168				
Total	136 405 673	147 342	159 396	172 579	184 791	199 471	213 691 486	228 479 790		
		628	550	918	972	525				
Current payments	775 022	<u>795</u>	<u>834</u>	<u>819</u>	944	1 004	<u>1 073 596</u>	<u>1 101 968</u>		
		<u>076</u>	<u>258</u>	<u>682</u>	<u>726</u>	<u>883</u>				
Compensation of employees	419 894	454	461	481	527	567	603 852	619 906		
		163	130	139	441	001				
Goods and services	355 128	340	373	338	417	437	469 629	481 944		
		913	128	543	285	882				
Transfers and subsidies	<u>135 620 678</u>	<u>146 540</u>	<u>158 546</u>	<u>171 751</u>	<u> 183 835</u>	<u>198 454</u>	212 604 947	227 364 480		
		<u>434</u>	<u>233</u>	<u>250</u>	<u>614</u>	<u>374</u>				
Provinces and municipalities	47 500	85 500	524	776	518	552	583 361	604 943		
			358	863	228	949				
Departmental agencies and accounts	6 828 554	7 104	7 408	7 966	7 835	8 350	8 860 793	9 184 323		
		393	332	854	789	917				
Foreign governments and	4 052	5 988	6 610	6 302	7	7 318	7 720	7 983		
international organisations					085					
Non-profit institutions	105 904	109	130	164	162	135	143 837	149 158		
		700	056	341	827	720				
Households	128 633 670	139 232	150 474	162 835	175 311	189 407	203 009 236	217 418 072		
		453	901	390	685	470				

Bu

Payments for capital assets	9 973	7 118	2 555	7 695		11 12 268 32	12	943	13 342
Buildings and other fixed structures	295	24	-	-		-	-	-	-
Machinery and equipment	8 911	6 965	2 023	7 695		11 11 648 44	3 12	289	12 678
Software and other intangible assets	767	-	532	-	5	88	)	654	664
Payments for financial assets			13 504	1 291		<u>-</u>			-
Total economic classification		136 405 673	147 342 628	159 396 550	172 579 918	184 791 972	199 471 525	213 691 486	228 479 790

Part E: Resource Requirements

PROGRAMME 1: ADMINISTRATION											
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23			
	1	Audited o	outcome		Budget	-	MTEF				
Ministry	51 171	55 513	44 123	47 379	40 503	43 197	45 824	46 533			
Department Management	57 339	59 941	68 100	67 223	75 584	80 684	85 627	86 951			
Corporate Management	105 414	127 787	161 290	133 650	162 246	172 345	180 677	183 471			
Finance	54 383	60 537	59 323	64 040	71 726	76 194	80 822	82 072			
Internal Audit	8 946	9 548	11 101	13 197	16 040	17 187	18 277	18 560			
Office Accommodation	27 800	36 420	40 182	35 878	42 275	44 380	46 821	47 545			
Total	305 053	349 746	384 119	361 367	408 374	433 987	458 048	465 131			
Current payments	<u>296 105</u>	344 173	380 912	<u>350 280</u>	403 334	<u>428 670</u>	<u>452 431</u>	<u>459 427</u>			
Compensation of employees	169 652	186 703	186 608	197 850	212 841	228 805	243 674	247 442			
Goods and services	126 453	157 470	194 304	152 430	190 493	199 865	208 757	211 985			
Communication (G&S)	8 815	12 941	8 139	6 156	5 286	5 577	5 884	5 975			
Computer services	7 758	21 088	47 864	25 592	40 585	42 405	44 737	45 429			
Consultants: Business and advisory	1 784	4 649	11 664	2 302	13 367	14 103	14 878	15 108			
Contractors	1 236	409	5 103	4 446	5 388	5 685	5 997	6 090			
Operating leases	23 240	32 786	40 068	33 646	38 019	40 000	42 200	42 853			
Travel and subsistence	42 130	39 089	38 373	34 927	24 736	26 097	27 532	27 958			
Transfers and subsidies	<u>1 685</u>	<u>1 551</u>	<u>1 760</u>	<u>3 371</u>	<u>2 149</u>	<u>2 268</u>	<u>2 400</u>	<u>2 437</u>			
Departmental agencies and accounts	1 211	1 308	1 359	1 398	1 661	1 752	1 848	1 877			
Households	474	243	401	1 973	488	516	552	561			
Payments for capital assets	<u>7 263</u>	4 022	1 447	6 425	<u>2 891</u>	<u>3 049</u>	<u>3 217</u>	<u>3 267</u>			

PROGRAMME 1: ADMINISTRATION										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
		Audited (	outcome		Budget		MTEF			
Machinery and equipment	6 533	4 022	939	6 425	2 303	2 429	2 563	2 603		
Software and other intangible assets	730	-	508	-	588	620	654	664		
Payments for financial assets	=	=	=	<u>1 291</u>	=		=			
Total economic classification	305 053	349 746	384 119	361 367	408 374	433 987	458 048	465 131		

PROGRAMME 2: SOCIAL ASSISTANCE										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
	Audited outcome	Audited	Audited	Audited	Budget	M	edium-term estima	tes		
		outcome	outcome	outcome						
Old Age	53 134 481	58 327 000	64 130 161	70 542 096	76 750 917	83 689 323	89 463 886	95 815 822		
War Veterans	4 842	3 850	3 086	2 380	1 732	1 280	1 368	1 465		
Disability	19 166 969	19 850 553	20 944 847	21 960 632	23 077 574	24 171 988	25 839 855	27 674 485		
Foster Care	5 408 370	5 327 659	5 207 026	5 114 211	5 280 800	5 447 410	5 823 281	6 236 734		
Care Dependency	2 394 702	2 613 892	2 841 422	3 068 028	3 429 783	3 761 699	4 021 256	4 306 765		
Child Support	47 308 008	51 555 181	55 847 799	60 611 568	64 967 275	70 335 636	75 723 295	81 099 649		
Grant-in-Aid	503 085	650 311	816 588	994 205	1 237 512	1 459 176	1 559 859	1 670 609		
Social Relief of Distress	412 919	587 192	545 842	416 720	410 000	406 999	435 082	465 973		
Total	128 333 376	138 915 638	150 336 771	162 709 840	175 155 593	189 273 511	202 867 882	217 271 502		
Current payments	-	-	-	-	-	-	-			
Transfers and subsidies	<u>128 333 376</u>	<u>138 915 638</u>	<u>150 323 267</u>	<u>162 709 840</u>	<u>175 155 593</u>	<u>189 273 511</u>	<u>202 867 882</u>	<u>217 271 502</u>		
Households	128 333 376	138 915 638	150 323 267	162 709 840	175 155 593	189 273 511	202 867 882	217 271 502		
Social benefits	128 333 376	138 915 638	150 494 832	162 960 723	175 155 593	189 273 511	202 867 882			
Payments for capital	-	-	-	-	-	-	-			
assets										

Payments for financial	-1.	<u>-</u>	<u>13 504</u>	<u>-</u>	<u>-</u>	_	<u>-</u>	
assets								
Total economic	128 333 376	138 915 638	150 336 771	162 709 840	175 155 593	189 273 511	202 867 882	217 271 502
classification								

PROGRAMME 3: SOCIAL SECURITY POLICY AND ADMINISTRATION										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
		Audited o	utcome	Budget	Med	lium-term estima	tes			
Social Security Policy Development	43 452	43 135	42 970	39 617	82 643	88 296	93 702	97 149.08		
Appeals Adjudication	24 803	25 467	26 903	34 993	39 288	42 585	47 247	48 985		
Social Grants Administration	6 564 077	6 825 866	7 144 341	7 697 630	7 552 979	8 052 043	8 545 481	8 859 849		
Social Grants Fraud Investigations	78 885	83 066	61 719	65 248	68 794	72 578	76 570	79 387		
Programme Management	5 207	3 408	1 784	3 073	5 212	5 605	5 945	6 164		
Total	6 716 424	6 980 942	7 277 717	7 840 561	7 748 916	8 261 107	8 768 945	9 091 534		
Current payments	<u>69 943</u>	<u>65 334</u>	<u>65 701</u>	<u>72 394</u>	<u>119 950</u>	<u>129 036</u>	<u>139 028</u>	144 143		
Compensation of employees	45 614	46 704	47 773	49 689	73 077	78 558	83 664	86 742		
Goods and services	24 329	18 630	17 928	22 705	46 873	50 478	55 364	57 401		
Transfers and subsidies	6 645 754	<u>6 914 629</u>	<u>7 211 718</u>	7 767 811	<u>7 626 426</u>	<u>8 129 392</u>	8 627 090	8 944 460.49		
Departmental agencies and accounts	6 642 962	6 908 932	7 206 060	7 762 878	7 621 773	8 124 621	8 622 051	8 939 236		
Higher education institutions	998	2 000	1 500	1 500	-	-	-	-		
Foreign governments and international organisations	1 602	3 661	4 132	3 429	4 368	4 471	4 718	4 892		
Households	192	36	26	4	285	300	321	333		
Payments for capital assets	<u>727</u>	<u>979</u>	298	<u>356</u>	<u>2 540</u>	<u>2 679</u>	<u>2 827</u>	<u>2 931</u>		
Machinery and equipment	727	850	298	356	2 540	2 679	2 827	2 931		
Other machinery and equipment	727	850	298	356	2 540	2 679	2 827			
Payments for financial assets	=	=	=	=	=	=	=			
Total economic classification	6 716 424	6 980 942	7 277 717	7 840 561	7 748 916	8 261 107	8 768 945	9 091 534		

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Audited outcome				Budget Medium-term estimates			
Service Standards	34 452	23 110	22 908	22 944	32 486	34 782	37 931	39 334
Substance Abuse	73 875	103 770	42 048	104 833	20 915	22 038	23 383	24 248
Older Persons	18 697	16 012	20 100	16 480	20 528	21 729	24 095	24 986
People with Disabilities	21 569	27 139	26 608	26 970	31 134	33 311	36 459	37 808
Children	76 026	75 461	390 703	575 889	605 528	646 095	683 374	708 656
Families	8 830	9 631	10 021	8 967	10 406	11 080	11 778	12 214
Social Crime Prevention and Victim Empowerment	64 449	65 620	74 091	67 713	69 643	74 334	78 958	81 879
Youth	18 038	16 967	18 009	15 619	14 295	15 127	17 054	17 685
HIV and AIDS	79 161	80 271	97 133	111 602	127 953	133 976	142 935	148 223
Social Worker Scholarships	276 144	290 780	305 319	322 239	128 462	135 527	142 981	148 271
Programme Management	5 162	4 327	4 414	4 581	4 457	4 753	5 040	5 226
Total	676 403	713 088	1 011 354	1 277 837	1 065 807	1 132 752	1 203 988	1 248 531
Current payments	<u>273 565</u>	<u>253 417</u>	<u>261 151</u>	<u>271 262</u>	<u>286 724</u>	<u>304 606</u>	<u>329 631</u>	<u>341 826</u>
Compensation of employees	129 820	139 868	146 094	149 045	155 114	166 749	177 586	184 156
Goods and services	143 745	113 549	115 057	122 217	131 610	137 857	152 045	157 670
Transfers and subsidies	401 344	<u>458 158</u>	<u>749 517</u>	<u>1 005 874</u>	<u>773 739</u>	<u>822 510</u>	<u>868 411</u>	900 539
Provinces and municipalities	47 500	85 500	524 358	776 863	518 228	552 949	583 361	604 943.15
Foreign governments and international	652	483	613	1 241	837	880	927	961
Non-profit institutions	76 852	80 419	99 261	104 398	128 645	135 720	143 837	149 158
Households	276 340	291 756	124 809	123 372	126 029	132 961	140 286	145 476
Payments for capital assets	1 494	<u>1 513</u>	<u>686</u>	<u>701</u>	<u>5 344</u>	<u>5 636</u>	<u>5 946</u>	<u>6 166</u>
Buildings and other fixed structures	295	24	-	-	-	-	-	
Machinery and equipment	1 162	1 489	662	701	5 344	5 636	5 946	6 166

PROGRAMME 4: WELFARE SERVICES POLICY DEVELOPMENT AND IMPLEMENTATION SUPPORT										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
		Audite	ed outcome		Budget	Medium-term estimates				
Software and other intangible assets	37	-	24	-	-	-	-			
Payments for financial assets	=	-	-	-1	=	=	-			
Total economic classification	676 403	713 088	1 011 354	1 277 837	1 065 807	1 132 752	1 203 988	1 248 531		

PROGRAMME 5: SOCIAL POLICY AND INTEGRATED DEVELOPMENT										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23		
	Audited outcome			Budget	Med	lium-term estima	rm estimates			
Social Policy Research and Development	5 758	6 062	4 889	6 408	6 334	6 783	7 210	7 402		
Special Projects and Innovation	11 600	10 749	10 212	6 764	11 766	12 580	13 360	13 716		
Population Policy Promotion	35 763	33 762	35 443	33 560	36 921	39 443	41 991	43 111		
Registration and Monitoring of Non-Profit Organisations	30 301	35 679	36 704	36 803	40 082	42 837	45 491	46 704		
Substance Abuse Advisory Services and Oversight	4 078	5 902	3 630	4 759	6 594	7 001	7 409	7 607		
Community Development	97 795	93 246	91 371	95 186	95 533	33 031	36 078	37 040		
National Development Agency	184 381	194 153	200 916	202 578	212 355	224 544	236 894	243 211		
Programme Management	4 741	3 661	3 424	4 254	3 697	3 949	4 190	4 302		
Total	374 417	383 214	386 589	390 312	413 282	370 168	392 623	403 092		
Current payments	<u>135 409</u>	<u>132 152</u>	<u>126 494</u>	<u>125 745</u>	<u>134 718</u>	<u>142 571</u>	<u>152 506</u>	<u>156 572</u>		
Compensation of employees	74 808	80 888	80 655	84 555	86 409	92 889	98 928	101 566		
Salaries and wages	66 497	71 880	71 469	74 676	73 933	79 478	84 644			
Social contributions	8 311	9 008	9 186	9 879	12 476	13 411	14 284			
Goods and services	60 601	51 264	45 839	41 190	48 309	49 682	53 463	54 889		
Transfers and subsidies	238 519	<u>250 458</u>	<u>259 971</u>	<u>264 354</u>	277 707	226 693	239 164	<u>245 541</u>		
Departmental agencies and accounts	184 381	194 153	200 913	202 578	212 355	224 544	236 894	243 211		
Higher education institutions	-	400	-	-	-	-	-			
Foreign governments and international organisations	1 798	1 844	1 865	1 632	1 880	1 967	2 075	2 130		
Non-profit institutions	29 052	29 281	30 795	59 943	34 182	-	-			
Households	23 288	24 780	26 398	201	29 290	182	195	200		
Payments for capital assets	<u>489</u>	<u>604</u>	<u>124</u>	<u>213</u>	<u>857</u>	<u>904</u>	<u>953</u>	978		
Machinery and equipment	489	604	124	213	857	904	953	978		
Payments for financial assets	-	-	-	-	-	-	-			
Total economic classification	374 417	383 214	386 589	390 312	413 282	370 168	392 623	403 092		

## **Part F: Links to Other Plans**

## **Annexure B: Conditional Grants**

Name of Grant	Purpose	Outputs	Current Annual Budget (R thousand)	Period of Grant
	To increase the			
	number of poor children accessing subsidised ECD	Number of children eligible for the subsidy as agreed in the SLA		
	services through centre – based ECD services	Number of children attending registered ECD services in fully registered centres		
	To support ECD	Number of all children attending ECD services in conditionally registered centres		
	providers delivering	rogistored control		
		Number of children that benefit from the subsidy component of the conditional grant in fully registered centres		
	ioi registration	Number of children that benefit from the subsidy component of the		
ECD Conditional	To pilot the construction of new	conditional grant in conditionally registered centres		
Grant	cost ECD centres	Number of days subsidised for centre based programmes	R553 million	2020/21 – 2022/23