



## SANParks First Quarter Performance Report 2023/24 financial year

Presented by Ms Hapiloe Sello: SANParks CEO

## **OUTLINE OF THE PRESENTATION**



- 1. SANParks vision and mission
- 2. Summary of overall achievements
- 3. Achievements against the four outcome goals
- 4. Financial report

#### MISSION

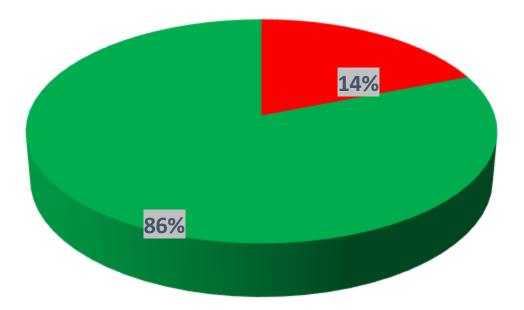
Develop, protect, expand, manage and promote a system of sustainable national parks that represents biodiversity and heritage assets, through innovation and best practice for the just and equitable benefit of current and future generations.

#### VISION

A world class system of sustainable national parks reconnecting and inspiring society



#### SUMMARY OF SANPARKS Q1 APP 2023-24 PERFORMANCE



% On target	% Off Target
86 % (48 /56 )	14 % (8 /56)

Off target Achieved

## **OVERALL SUMMARY OF QUARTER 1 PERFORMANCE**



PROGRAMME	% On target	% Off Target	% No Milestone
Outcome goal 1: Sustainable biodiversity and cultural heritage across land and sea delivers benefits for the people of South Africa and the world, now and in the future	94 % (16/17)	6 % (1/17)	5% (1/18)
Outcome goal 2: Improved diverse responsible tourism	83 % (5/6)	17 % (1/6)	25% (2/8)
Outcome goal 3: Sustainable socio-economic development programme that ensures delivery of benefits to the land claimants, historically disadvantaged communities and the people of South Africa	87 % (14/16)	13 % (2/16)	0
Outcome goal 4: Sustainable and transformed organisation through revenue, people, systems and business processes	76 % (13/17 )	24 % (4 /17)	5% (1/18)
	86 % (48/56)	14 % (8/56)	7% (4/60)

# OUTCOME GOAL 1

Sustainable biodiversity and cultural heritage across land and sea that delivers benefits for the people of SA and the world, now and in the future.





OUTCOME GOAL 1: SUSTAINABLE BIODIVERSITY AND C	ULTURAL HERITAGE ACROSS	S LAND AND SEA DELIVER	S BENEFITS FOR THE PEOPLE OF SA AND
THE WORLD, NOW AND IN THE FUTURE			
SUB OUTCOME 1: PROTECTED AREAS EXPANSION ALIG	NED WITH NNPAES AND SAN		
OUTPUT INDICATOR		ACTIONS/INTERV	ENTIONS
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
1.1 Number of hectares added to national parks.	7 000ha	Implementation Plan for	On target: The 2023/24 Land Inclusion
		2023/24 developed	Plan Implementation was developed.
SUB OUTCOME 2: EFFECTIVE AND EFFICIENT MANAGEM	ENT OF NATIONAL PARKS		
2.1 National Parks and MPAs assessed	20 National Parks assessed,	No target	No target
	80% with a METT score≥		
	67% & 6 Marine Protected		
	Areas assessed, 33% with a		
	METT score of ≥ 67%		
2.2 % of activities on policies related to elephant, rhino,	70% of activities on the	Policy support	On target: The Implementation Plan was
lion and leopard linked to outcomes of the High-Level	annual implementation plan	implementation plan	developed and 20% (6/6) of planned
Panel implemented	implemented (cumulative)	developed and 20% of	activities were implemented
		activities Implemented	7
		(cumulative)	



OUTCOME GOAL 1: SUST AND THE WORLD, NOW A		TY AND CULTURAL HERITAGE	ACROSS LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA
SUB OUTCOME 3: DEGRA		EHABILITATED	
OUTPUT INDICATOR		A	CTIONS/INTERVENTIONS
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
3.1 (a) Number of degraded hectares of	25 200 initial ha rehabilitated	2 520 initial ha rehabilitated	Target exceeded, 8,082 initial ha rehabilitated.
land under rehabilitation.			Reasons for variance:
			Following a planning meeting with DFFE, where it requested SANParks to focus on initial hectares to be cleared in order to align with their
			priorities, targets were changed. Extensive work was then done on a big
			block (5,486 ha) in KNP that was swept to determine the infestation and
			remove kudu vine (emerging species).
			<u>Corrective actions:</u> The targets are to be updated accordingly during the mid-term review.



## OUTCOME GOAL 1: SUSTAINABLE BIODIVERSITY AND CULTURAL HERITAGE ACROSS LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA AND THE WORLD, NOW AND IN THE FUTURE

#### SUB OUTCOME 3: DEGRADED ECOSYSTEMS REHABILITATED

OUTPUT INDICATOR	ACTIONS / INTERVENTIONS		ACTIONS / INTERVENTIONS
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
3.1 (b) Number of degraded hectares of land under rehabilitation.	139 500 follow-up ha rehabilitated	20 925 follow-up ha rehabilitated	Target exceeded, 29,195 follow-up ha rehabilitated.           Reasons for variance:
			The planning for the year was changed after a meeting with DFFE where it was requested that targets for land rehabilitation in Q1 be aligned with the Departmental target. Changes were accordingly made, and work was done on a big block (5,486 ha) in KNP that was swept to determine the infestation and remove kudu vine (emerging species).
			<u>Corrective actions</u> The targets will have to be updated during the mid-term review. 9



#### OUTCOME GOAL 1: SUSTAINABLE BIODIVERSITY AND CULTURAL HERITAGE ACROSS LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA AND THE WORLD, NOW AND IN THE FUTURE SUB OUTCOME 3: DEGRADED ECOSYSTEMS REHABILITATED OUTPUT **ACTIONS / INTERVENTIONS INDICATOR** 2023-24 ANNUAL **Q1 TARGET Q1 PROGRESS AND ANALYSIS** TARGET 360 m<sup>3</sup> wetlands 3.2 Number of degraded $7\,200\,\mathrm{m}^3\,\mathrm{wetlands}$ Off target, only 279 m<sup>3</sup> of degraded wetlands rehabilitated rehabilitated rehabilitated hectares of land under rehabilitation. **Reasons for variance:** Unprecedented heavy rains in Table Mountain and Agulhas National Parks left the area to be worked on waterlogged and prevented implementation. Other challenges such as completion of engineering designs also impacted on the rehabilitation work. **Corrective Actions:** The engineering design work has since been completed. We anticipate that this target will be achieved by the end of the financial year.



OUTCOME GOAL	1: SUSTAINABLE BIODIVERSITY AN	ID CULTURAL HERITAGE ACROSS	LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA
AND THE WORLD	, NOW AND IN THE FUTURE		
SUB OUTCOME 4	CLIMATE CHANGE VULNERABILI	<b>TY REDUCED AND CLIMATE RESIL</b>	IENCE IMPROVED
OUTPUT		ACTIONS/INT	ERVENTIONS
INDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
4.1 Number of	(a) Climate change vulnerability	Draft vulnerability assessment	<b>On target :</b> A climate change vulnerability assessment was
parks assessed	assessments compiled for 2	for 1 park.	completed for the Bontebok National Park.
for climate	national parks		
change	(b) Climate change objectives	2 consultations on climate	On target : Climate change objectives were included in the park
vulnerabilities.	incorporated in in 2 park	change objectives conducted	management plans for the Camdeboo and Bontebok National
	management plans		Parks.
	(c) Priority actions for climate	Internal consultation on climate	<b>On target:</b> Consultation on climate change adaptation priorities
	change adaptation identified for 2	change adaptation priorities	was conducted for the Augrabies and Table Mountain National
	parks	conducted for 2 parks	Parks.



OUTCOME GOAL 1:	SUSTAINABLE BIODIVER	SITY AND CULTURAL HERIT	AGE ACROSS LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA
AND THE WORLD, N	IOW AND IN THE FUTURE		
SUB OUTCOME 4: C	LIMATE CHANGE VULNE	RABILITY REDUCED AND CL	IMATE RESILIENCE IMPROVED
OUTPUT			ACTIONS/INTERVENTIONS
INDICATOR	2022-23 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
4.2 Percentage of	90% of the Annual	20% of activities for the	Target exceeded, 21% (30/142) of activities for the Annual Green Energy
Green Energy	Green Energy	Annual Green Energy	implementation plan implemented
Programme	Implementation Plan	Implementation Plan	
implementation	implemented	implemented	Reasons for variance:
			Most of the activities in Q1 were related to planning of the various projects, as well as the selection of projects based on the available Infrastructure Investment Funding for the next 3 (three) years.
			No corrective actions required.



OUTCOME GOAL 1: SUST	AINABLE BIODIVERSITY A	ND CULTURAL HERITAGE ACROSS LAND	AND SEA DELIVERSBENEFITS FOR THE PEOPLE OF SA
AND THE WORLD, NOW A	ND IN THE FUTURE		
SUB OUTCOME 5: A FRAM	IEWORK TOWARDS IMPR	OVED MANAGEMENT OF CULTURAL HERI	TAGE DEVELOPED
OUTPUT INDICATOR		ACTIONS/INTER	VENTIONS
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
5.1 Number of Cultural	Cultural heritage	Field assessment in 1 park conducted	On target
Heritage assessment	resources in 2 national		
conducted	parks assessed		A field assessment was carried out at the Addo Elephant
			National Park.
5.2 % Annual Cultural	90% of the annual	Annual Cultural Heritage Action Plan	On target
Heritage Action Plan	Cultural Heritage Action	developed and 25% of planned activities	
implemented	Plan implemented	implemented	The annual cultural heritage action plan was developed
			and 25% of the planned activities were implemented.



OUTPUT			ONS/INTERVENTIONS
INDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
6.1 Percentage	Rhino population in	Determination of rhino core	On target
annual increase in	identified core rhino	areas in KNP and baseline	
rhino population	areas in KNP	assessment of population trend	The determination of the rhino core areas in the KNP and the
in identified rhino	increasing at > 1%		baseline assessment of population trends was completed.
core areas in KNP	perannum		
6.2 Percentage	Rhino population in	Ground based observations in	On target
annual increase in	other 6 rhino parks	other rhino parks undertaken	
rhino populations	increasing at 4%	and report on observations	Ground based observations were undertaken in all six rhino parks
in other parks	(outside KNP)	compiled	outside of Kruger National Park, i.e. Addo, Mokala, Marakele,
(outside KNP)			Mountain Zebra, Karoo, and Mapungubwe National Parks.



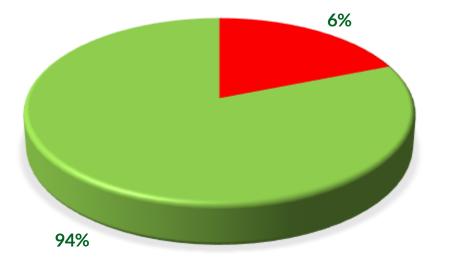
#### OUTCOME GOAL 1: SUSTAINABLE BIODIVERSITY AND CULTURAL HERITAGE ACROSS LAND AND SEA DELIVERS BENEFITS FOR THE PEOPLE OF SA AND THE WORLD, NOW AND IN THE FUTURE SUB OUTCOME 7: WILDLIFE CRIME IN NATIONAL PARKS REDUCED **OUTPUT INDICATOR ACTIONS/INTERVENTIONS** 2023-24 ANNUAL **Q1 TARGET Q1 PROGRESS AND ANALYSIS** TARGET 7.1 Number of rhinos Reduce the number of Cumulative KNP rhinos poached Within target with a total of 20 rhinos lost to poaching in Q1. poached in KNP, and 6 rhinos poached < 120 <30 other rhino parks Rhinos poached in other parks < 2 **On target** reduced Other six rhino parks: Reduce the number of 0 rhinos were poached in other parks rhinos poached to < 5 animals



OUTCOME GOAL1	: SUSTAINABLE BIODIVERSIT	YAND CULTURAL HERITAGE ACRO	DSS LAND AND SEA DELIVERSBENEFITS FOR THE PEOPLE OF SA AND
THE WORLD, NOW	AND IN THE FUTURE		
SUB OUTCOME 7: \	WILDLIFE CRIME IN NATION	AL PARKS REDUCED	
OUTPUT		ACTIONS	/INTERVENTIONS
INDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
7.2 Number of	Number of elephants	< 10 elephants poached in KNP	Within target, with 5 elephants poached in the KNP. The elephant
elephants	poached in KNP reduced to <		poaching in KNP is mainly as a result of snaring.
poached in KNP	40 animals.		
and 6 parks			
reduced.	Reduce the number of	1 elephant poached in other parks	On target: No elephants were poached in other parks
	elephants poached to < 4		
	other parks		

# SUMMARY OUTCOME GOAL 1: PROGRESS AGAINST THE QUARTER 1 FOR THE 2023-24 APP





% On target	% Off Target
94 % (16 /17)	6 % (1/17)

# OUTCOME GOAL 2

## **Improved Diverse**

## **Responsible Tourism**



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OUTCOME GOAL 2: IMPROVED DIVERSE RESPONSIBLE TOURISM				
SUB OUTCOME 8: IMP OUTPUT INDICATOR	ROVED TOURISM PERFO	ORMANCE		
OUPOTINDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	ACTIONS / INTERVENTIONS Q1 PROGRESS AND ANALYSIS	
8.1 Percentage improvement in Customer Satisfaction Index (CSI) rating.	0.5%-point improvement on previous year (2022/23).	0.5%-point improvement on previous year (2023/24) 77.5%	Off target at a 0,01% improvement (77,01% achieved against a target of 77.5%) Reasons for variance: The overall CSI rating dropped due to a decline in key customer touch points that includes, Nature Experience, Shopping, Dining, Activities and Overall Experience. This could be due to inadequate standards in hospitality service delivery, old infrastructure and backlog in maintenance. Corrective actions: The Hospitality Improvement Initiatives which include training are being implemented to improve customer service. The organization has also put resources towards infrastructure maintenance to improve customer experience.	
8.2 Percentage increase in number of visitors to national parks year on year.	11% increase from the previous year (2022/23)	11% increase on Q1 of the previous year 2022/23.	Target exceeded, 22,5 % increase on the previous year. This translates into a total of 1,122,746 visitors to national parks compared to 916,349 visitors in 2022/23. Reasons for variance: The international guest numbers saw an exponential positive increase of +82.4% relative to the previous year. This is attributed to the solid recovery of international travel markets relative to previous year. No corrective actions required.	



OUTCOME GOAL 2: IMPROVED DIVERSE RESPONSIBLE TOURISM					
SUB OUTCOME 9: IMPR	SUB OUTCOME 9: IMPROVED TOURISM PERFORMANCE				
OUTPUT INDICATOR		Α	CTIONS/INTERVENTIONS		
	2023-24 ANNUAL	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
	TARGET				
8.3 Percentage	0.6% up on previous year	0.6% increase on	Target exceeded, 0,9 % increase. Accommodation occupancy is 60,7%		
increase in	(2022/23)	previous actual (2022/23)	for Q1.		
		(2022/23)			
accommodation					
occupancy			Reasons for variance: Due to the increase of international visitors, a solid		
			occupancy growth in Kruger occupancy levels have increased the overall		
			percentage increase. Kruger has greater influence on the results since it has		
			more units available than other parks.		
			No corrective actions required.		
8.4 Total Number of	8 new and diverse	Notarget	Notarget		
New and Diverse	tourism products				
Tourism Products	implemented.				
Implemented					
			20		



OUTCOME GOAL 2: IMPROVED DIVERSE RESPONSIBLE TOURISM					
SUB OUTCOME 9: IMPF	SUB OUTCOME 9: IMPROVED TOURISM PERFORMANCE				
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS				
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
8.5 Number of	6 Integrated Marketing	2 Integrated Marketing	On target , 2 interventions were implemented. These are:		
interventions on the	Interventions	Interventions	Exhibited at the Africa Travel Indaba trade show.		
Integrated marketing	Implemented	Implemented	Tourism Panel Discussion.		
and communication	5 Integrated	1 Integrated	Target exceeded, two integrated communications interventions were		
plan	Communication	Communication	implemented. These are:		
	interventions	interventions	<ul> <li>Public Participation process for the Bontebok National Park.</li> </ul>		
	implemented	implemented	• Table Mountain National Park stakeholder engagement session with CEO .		
			Reasons for variance: An additional session with TMNP was required to		
			provide feedback on the progress made on issues previously raised around		
			TMNP.		
			No corrective actions required.		



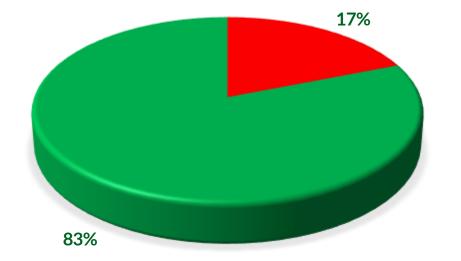
#### OUTCOME GOAL 2: IMPROVED DIVERSE RESPONSIBLE TOURISM

#### SUB OUTCOME 8: IMPROVED TOURISM PERFORMANCE

OUTPUT INDICATOR		ACTIONS/INTE	RVENTIONS		
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
8.6 Number on interventions	2 interventions towards	No target	Notarget		
towards improved hospitality	improved hospitality service				
service delivery standards	delivery standards				
implemented	implemented				
SUB OUTCOME 9: IMPROVED F	SUB OUTCOME 9: IMPROVED RESPONSIBLE TOURISM				
9.1 A Responsible Auditing	Responsible Tourism Audit	Responsible Tourism Audit	On target		
Framework Implemented	conducted in 6 national	conducted in 1 Park	Assessment successfully conducted for Agulhas		
	parks		National Park		

## OUTCOME GOAL 2: PROGRESS AGAINST THE Q1 TARGETS FOR THE 2023-2024 APP





% On target	% Off Target
83 % (5/6)	17 % (1/6)

# OUTCOME GOAL 3:

Sustainable socio - economic development programme that ensures delivery of benefits to the land claimants, historically disadvantaged communities and the people of SA





OUTCOME GOAL 3: SUSTAINABLE SOCIO- ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS ,				
SUB OUTCOME 10: TRANSFO	SUB OUTCOME 10: TRANSFORMATION OF WILDLIFE ECONOMY THROUGH INCREASED PDI PARTICIPATION			
OUTPUT INDICATOR			ACTIONS / INTERVENTIONS	
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS	
10.1 Number of Animals	600 animals	150 animals delivered	Target exceeded, 308 animals were delivered.	
delivered to communities	delivered		Reasons for variance: The target was exceeded due to availability of animals, helicopter	
and individual emerging			and game capture team resulted in more animals captured and delivered than planned.	
game farmers.				
10.2 Number of Full time	5 140 FTEs created	771 FTEs created	Target exceeded, with 1,067 FTEs job opportunities created.	
Equivalent employment	through EPWP	through EPWP		
(FTE) job opportunities			Reasons for variance: The planning for the targets was completed before the final	
created through EPWP.			budget allocations were received. It also relates to the Municipal Cleaning & Greening	
			programme that started late in 2022 (business plans approved in December 2022 for a 7-	
			month project), with implementation continuing beyond March 2023 into 2023/24. More	
			people were also employed in the Working for the Coast and Environmental Programmes	
			as remedial action for these programmes starting later than planning in 2022.	
			<b>Corrective actions:</b> The targets to be updated during the mid-term review <b>25</b>	



OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS, HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA

SUB OUTCOME 11: TRANFORMATION OF WILDLIFE ECONOMY THROUGH INCREASED PDI PARTICIPATION

OUTPUT		ACTIONS / INTERVENTIONS				
INDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS			
11.1 Number of	Youth EPWP:5 160 (60 % of	Youth EPWP:3 869 (60 % of total jobs for	Target exceeded			
jobs created for	total jobs)	Q1)	Youth EPWP: 4,490 (116%)			
youth, women and			Terret eveneded			
people with	Women EPWP:4 580 (53 % of	Women EPWP:3 434 (53% of total jobs for	Target exceeded			
disabilities	total jobs	Q1)	Women EPWP: 4,243 (124%)			
through Extended	People with disabilities		Target eveneded			
Public Works		People with disabilities EPWP:108 (2% of	Target exceeded			
	EPWP:145 (2 % of total jobs)	total jobs for Q1)	People with disabilities EPWP: 133 (123%)			
Programme						

#### **Reasons for variance:**

(EPWP).

The variance is due to the Municipal Cleaning & Greening Programme that continued into 2023/24 financial year after a late start in 2022. More EMs and EPWP participants in the WftC programme were also employed due to the available budget for the remaining period.

#### **Corrective actions:**

Targets are to be updated during the mid-term review.



OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS,					
HISTORICALLY DISADVANTAGED	HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA				
SUB-OUTCOME 11: IMPROVED P	SUB-OUTCOME 11: IMPROVED PARTICIPATION OF PDIS IN SANPARKS BUSINESS				
OUTPUT INDICATOR			ACTIONS / INTERVENTIONS		
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
11.1 Number of Small Medium	450 SMMEs contracted	360 SMMEs contracted	Target exceeded with 444 SMMEs contracted through EPWP		
and Micro Enterprises (SMMEs)	through EPWP	through EPWP			
contracted for provision of			<b><u>Reasons for variance</u></b> . The planning for the targets was completed before the		
services and goods through			final budget allocations were received and implementation of some projects		
EPWP			started. The main contributor is the Municipal Cleaning & Greening programme		
			that started late in 2022 (business plans approved in December 2022 for a 7-		
			month project), and thus implementation continued beyond March 2023 into		
			2023/24. More SMMEs were also employed in the Working for the Coast		
			Programme as remedial action for starting later than planning in 2022 due to the		
			business plan approvals.		
			Corrective actions:		
			Targets are to be updated during the mid-term review.		



OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS,				
HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA				
SUB OUTCOME 12: IMPROVED PARTICIPATION OF PDIS IN SANPARKS BUSINESS				
OUTPUT	ACTIONS / INTERVENTIONS			
INDICATOR	2023-24 ANNUAL	Q1 TARGET	Q1 PROGRESS AND ANALYSIS	
	TARGET			
11.2 Percentage -	40% of all annual	40% of all annual	Target exceeded at 55.58% of all quarterly goods and services contracted to EMEs for	
of procurement	goods and services	goods and services	procurement below R1 million.	
spent on EMEs and	contracted to EMEs	contracted to EMEs	<b><u>Reasons for variance</u></b> . There was a positive response from the bidders on procurement below	
QSEs	and 15% to QSEs for	and 15% to QSEs for	R1million , with more EMEs in the market.	
	procurement below	procurement below R1	No corrective actions required.	
	R1 million	million		
	15% of all annual	15% of all quarterly	Off Target at 10.44% of all quarterly goods and services contracted to QSEs for procurement	
	goods and services	goods and services	below R 1 million. (69,6% achievement)	
	contracted to QSEs	contracted to QSEs for	Reasons for variance: There was a general lack of responses from QSEs to advertised	
	for procurement	procurement belowR1	procurement opportunities.	
	belowR1 million	million	Corrective action: SANParks has conducted workshops in surrounding communities and towns	
			to raise awareness of procurement opportunities for QSEs and EMES. To date these have been	
			conducted around the KNP, Table Mountain, Garden Route and Addo Elephant National Parks. In	
			addition, SANParks will also advertise the procurement opportunities in regional and local	
			newspapers to attract QSEs. The organization will continue to conduct the workshops, expand	
			them to other national parks and monitor impact. 28	



	OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS ,					
	IMPROVED PARTICIPATION	OF PDIs IN SANPARKS BUSINE				
OUTPUT		ACTIONS/INTERVENTIONS				
INDICATOR	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS			
11.2 Percentage	40% of all annual goods	40% of all quarterly goods	Off target at only 0,34 % of quarterly goods and services contracted to EMEs for			
of procurement	and services contracted	and services contracted to	procurement above R 1 million.			
spent on EMEs	to EMEs for procurement	EMEs for procurement	Reasons for variance: There were minimal responses from the EMEs on the			
and QSEs	above R1 million	above R1 million	tenders above R1million.			
			Corrective action: SANParks has conducted workshops in surrounding			
		1	communities and towns to raise awareness of procurement opportunities for QSEs			
			and EMES. To date these have been conducted around the KNP, Table Mountain,			
		1	Garden Route and Addo Elephant National Parks. In addition, SANParks will also			
		1	advertise the procurement opportunities in regional and local newspapers to			
			attract EMEs. The organization will continue to conduct the workshops, expand			
			them to other national parks and monitor impact.			
	15% of all annual goods	15% of all quarterly goods	On target with 15% of all quarterly goods and services contracted to QSEs for			
	and services contracted	and services contracted to	procurement above R 1 million.			
	to QSEs for procurement	QSEs for procurement	20			
	above R1 million	above R1 million	29			



OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND						
CLAIMANTS, HISTORICALLY	CLAIMANTS, HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA					
SUB OUTCOME 12: IMPROVE	D PARTICIPATION OF PDIs IN S	ANPARKS BUSINESS				
<b>OUTPUT INDICATOR</b>	ACTIONS / INTERVENTIONS					
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS			
11.3 Percentage of	80% of procurement spent on	80% of procurement	On target with 94.86% of procurement spent on designated			
expenditure on affirmative	designated groups	spent on designated	groups.			
procurement		groups	Reasons for variance:			
			The target was exceeded due to positive responses from			
			companies on Level 1 to 4 BBBEE.			
			No corrective actions required.			



#### OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND

CLAIMANTS, HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA

SUB-OUTCOME 13: INCREASED ACCESS TO EDUCATION AND SKILLS DEVELOPMENT OPPORTUNITIES

OUTPUT INDICATOR	ACTIONS / INTERVENTIONS		
	2023-24 ANNUAL	Q1 TARGET	Q1 PROGRESS AND ANALYSIS
	TARGET		
12.1 Number of	120	Training plan	Target exceeded. Training plan was developed & 51 youth were trained on financial
beneficiaries from		developed	management
targeted groups			
trained			Reasons for variance:
			Funding was received from National Development Agency for training on Financial
			Management for the period under review.
12.2 Number of	450	100 schools	Target exceeded
schools accessing		accessing	315 school groups visited National Parks for educational purposes
the national parks for		parks for	
educational purposes		educational	Reasons for variance:
		purposes	Increased Awareness on the Environmental and Awareness Programme in schools led to
			more school groups visiting national parks.



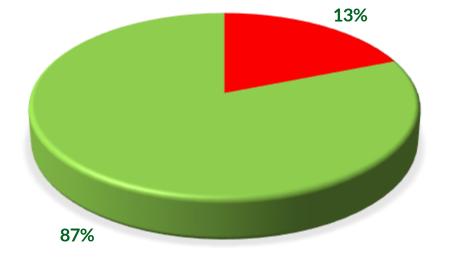
OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND CLAIMANTS,							
HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA							
SUB-OUTCOME 13: INCREASED ACCESS TO EDUCATION AND SKILLS DEVELOPMENT OPPORTUNITIES							
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS						
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS				
13.1 Number of	6 Social Legacy projects	Community requests	Ontarget				
individuals	completed	submitted to EXCO for					
/communities where		approval	CSI Social Legacy report on projects for implementation during 2023-2024				
social legacy projects			financial year was approved by EXCO in June 2023.				
have been completed							



OUTCOME GOAL 3: SUSTAINABLE SOCIO-ECONOMIC DEVELOPMENT PROGRAMME THAT ENSURES DELIVERY OF BENEFITS TO THE LAND							
CLAIMANTS, HISTORICALLY DISADVANTAGED COMMUNITIES AND THE PEOPLE OF SA							
SUB-OUTCOME 14: IMPROVED PARTICIPATION OF LAND CLAIMANTS IN SANPARKS BUSINESS							
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS						
	2023-24 ANNUAL TARGET						
		Q1 TARGET	Q1 PROGRESS AND ANALYSIS				
14.1 Claimant Beneficiation	30% of activities in the Qwaqwa	Annual plan for Qwaqwa	On target				
Scheme developed and	Land Claim beneficiation	(GGHNP) land claim					
implemented as per Land	package annual plan	beneficiation package	The annual plan for Qwaqwa (GGHNP) land claim				
Claims identified.	implemented	developed	beneficiation package was developed				
	30% of activities in the COLCRA	Annual plan for COLCRA	On target				
	(Addo ENP) Land Claim annual	(Addo) land claim developed					
	implementation plan		The annual plan for COLCRA land claim beneficiation				
	implemented		package was developed				

## OUTCOME GOAL 3: PROGRESS AGAINST THE QUARTER 1 FOR THE 2023-24 APP





% On target	% Off Target
87 % (14/16)	13 % (2/16)

# OUTCOME GOAL 4

Sustainable and transformed

organisation through

revenue, people, systems

and business processes.





#### OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES SUB-OUTCOME 15: FINANCIALLY SUSTAINABLE ORGANISATION **OUTPUT INDICATOR ACTIONS / INTERVENTIONS** 2023-24 ANNUAL Q1 TARGET **Q1 PROGRESS AND ANALYSIS** TARGET 15. 1 Revenue raised R120 million R20 million YTD R20 Target exceeded at R22, 242 million mobilised. million through resource mobilisation **Reasons for variance:** Some of the funding engagements/deals initiated in Q4 were finalized in Q1. 20% increase on Target slightly exceeded with R443.3 million raised, which translates into a 21, 1 % 15.2 Percentage of 20% increase on actual 2022/23 revenue raised through actual 2022/23 increase on actual revenue raised during 2022-23. **Tourism Performance** revenue raised revenue raised **Reasons for variance:** The international guest numbers saw an exponential positive increase of 82.4% relative to the previous year. This is attributed to the solid recovery of international travel markets relative to previous year. 15. 3 Revenue raised R4 million Sales tender advertised **On target** through wildlife sales The wildlife sales tender was advertised on SANParks Website.



#### OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES SUB-OUTCOME 16: TRANSFORMED & CAPABLE HUMAN CAPITAL **OUTPUT INDICATOR ACTIONS/INTERVENTIONS O1 TARGET** 2023-24 ANNUAL **Q1 PROGRESS AND ANALYSIS** TARGET 16.1 Percentage of women in 41% 41% Target slightly exceeded: 41,5% (140/337) management positions 1.1% 1.1% Off Target: 1.0% (37/3997) 16.2 Percentage of People with **Disabilities increased** 16.3 Black as a percentage of 64% 64% Target exceeded: 67.1% (226/337) management increased

#### **Reasons for variance:**

• % of women in management positions: Improved adherence to EE targets when appointments are made

PwD: The target was not met due to low turnover and limited new appointments, including low recruitment rates of people with disabilities.

Corrective measures:

PwD: The creation of a SANParks CV bank, partnering with institutions for PwD and Universities such as TUT to create a pipeline of suitable candidates. Disability awareness sessions will also be conducted across the organisation to sensitise management on targets. In addition, management will explore other means to provide reasonable workplace access and facilities for people living with disabilities.



OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE , PEOPLE, SYSTEMS AND BUSINESS PROCESSES					
SUB-OUTCOME 18: TRANSFORMED & CAPABLE HUMAN CAPITAL					
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS				
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
16.4 Percentage of payroll	1%	Workplace Skills Plan (WSP)	On target as the WSP and Annual Training Report were submitted		
spent on skills		submitted to SETA	to CATHSSETA during May 2023.		
development programmes					
16.5 Percentage	75% implemented as	15 % implemented as per annual	On target, with 20% (10/50) of activities in the HCM operational		
implementation of the	per annual HCM	HCM operational plan	plan being implemented		
annual HCM operational	operational plan				
plan implementation of					
the annual HCM					
operational plan					



OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES					
SUB OUTCOME 18: TRANSFORMED & CAPABLE HUMAN CAPITAL					
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS				
	2023-24 ANNUAL	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
	TARGET				
16.6 Percentage of	80% of initiatives to	20% of initiatives to enhance	On target as 20% of the initiatives were implemented.		
initiatives to enhance the	enhance the culture of	the culture of performance			
culture of performance	performance	management implemented	This consists of the performance management module (SAGE300) having		
management implemented	management		migrated from the development test to ESS production system.		
	implemented				
16.7 Number. of wellness	8 Wellness initiatives	2 Wellness initiatives	Target exceeded, 3 Employee wellness initiatives that were conducted.		
initiatives implemented	implemented	implemented	These are a Tax virtual session, Men's Health Virtual Talk and a		
towards the management			Menopause Webinar		
employee health and well					
being			Reasons for variance:		
			The target was exceeded due to the availability of the SARS officials to		
			provide the SARS e-filling workshop at no costs to the organisation.		



OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE , PEOPLE, SYSTEMS AND BUSINESS PROCESSES SUB-OUTCOME 19: EFFICIENT, INNOVATIVE AND BUSINESS PROCESSES SUPPORTIVE OF SANPARKS CORE BUSINESS					
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS				
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
17.1 Number of Cyber controls implemented	1 Cyber control implemented	Project charter and schedule approved	On target The project charter and schedule were approved.		



#### OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES

#### SUB OUTCOME 18: SOUND CORPORATE GOVERNANCE

OUTPUT INDICATOR	ACTIONS / INTERVENTIONS			
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS	
18.1 Unqualified Audit opinion	Unqualified Audit	Planning and assisting with the audit	On target	
opinion			AG Steering Committee meetings are held on a weekly basis to ensure that work	
			Requests for Information and Communication of Findings are addressed and submitted	
			to the AGSA.	
18.2 % implementation	75%	75 % of the approved	Off target	
of approved Internal	implementation of	Internal Audit Plan	63% (5/8 activities) of Internal Audit Plan implemented	
Audit Plan	the annual	implemented		
	approved Internal		<u>Reasons for variance:</u> There were delays in the commencement of the audits due to	
	Audit Plan		internal administrative processes.	
			<u>Corrective actions:</u> The administrative matters have been addressed, service	
			providers have since been appointed, and audits commenced in Q2. The organization is	
			on track to achieve the annual target. 41	



OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES				
SUB OUTCOME 18: SOUND CORPORATE GOVERNANCE				
OUTPUT INDICATOR	ACTIONS / INTERVENTIONS			
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS	
18.3 Matured ERM with	95% implementation of the	95% of the approved ERM	Target exceeded	
rating level 5 according	approved ERM Maturity	Maturity Improvement		
to the DFFE governance	Improvement and Annual	and Annual	96% of the approved ERM Maturity Improvement and Annual	
maturity framework	Implementation Plan and	Implementation Plan	Implementation Plan implemented	
achieved	Maturity rating level 5 achieved	implemented		
18.4 Matured Ethics	95% implementation of the	95% of the approved	Off target with 92% (10/12) activities implemented	
Management with rating	approved Ethics Maturity	Ethics Maturity	Reasons for variance:	
level 4 according to the	Improvement and Annual	Improvement and Annual	The identification of Value Champions was delayed due to additional	
DFFE governance	Implementation plan.	Implementation Plan	consultation that had to be done with the Ethics Institute.	
maturity framework	Maturity rating level 4 achieved.	implemented		
achieved			Corrective measures: The finalisation of the EXCO Value Champions and	
			completion of the Ethics Ambassadors workplan was completed in Q2	
			and subjected to further internal consultation. An amendment to	
			approach is under consideration The target will be achieved by the end 42	
			of the financial year.	



#### OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES

#### SUB OUTCOME 18: SOUND CORPORATE GOVERNANCE

OUTPUT INDICATOR	ACTIONS / INTERVENTIONS				
	2023-24 ANNUAL TARGET	Q1 TARGET	Q1 PROGRESS AND ANALYSIS		
18.5 Percentage of	100% Integrated Compliance	25% Integrated Compliance	Off target.		
Integrated Compliance Promotion, Monitoring and	Promotion, Monitoring and Reporting System developed.	Promotion, Monitoring and Reporting System developed	<u>Reasons for variance:</u> Due to human resource constraints, the system could		
Reporting System developed			not be developed. The organization had anticipated to fill the vacant position of the Policy and Compliance		
and implemented.			Manager, however this was not achieved. The problem has been exacerbated by the recent cost containment		
			measures from National Treasury. The position has been earmarked to be filled with PwD.		
			Corrective actions:		
			SANParks is exploring other avenues such as sourcing		
			external expertise to develop the system while the issue of filling critical vacancies is being addressed.		



# OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED OR GANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES SUB OUTCOME 19: EFFECTIVE STAKEHOLDER AND PARTNERSHIP MANAGEMENT OUTPUT INDICATOR ACTIONS / INTERVENTIONS 2023-24 ANNUAL TARGET Q1 TARGET Q1 PROGRESS AND ANALYSIS 19.1 Number of SANParks 75 000 SANParks free No target Veek free visitors to visitors to National Parks No target

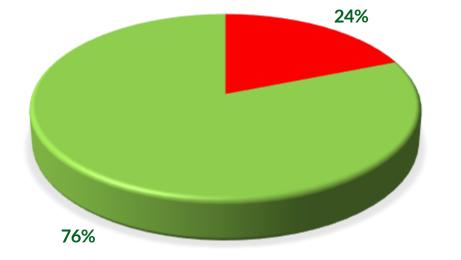


#### OUTCOME GOAL 4: SUSTAINABLE AND TRANSFORMED ORGANISATION THROUGH REVENUE, PEOPLE, SYSTEMS AND BUSINESS PROCESSES

SUB OUTCOME 20: APPROPRIATE AND WELL MAINTAINED INFRASTUCTURE						
OUTPUT INDICATOR						
	2023-24 ANNUAL TARGET	Q 1 TARGET	Q 1 PROGRESS AND ANALYSIS			
20.1 Percentage of approved	90% of the Annual	20% of Annual Infrastructure	Target exceeded: 24% of the annual infrastructure programme			
infrastructure projects	Infrastructure	Programme Implementation	implementation plan implemented			
implemented	Programme	Plan implemented	Reasons for variance: KNP performed better than planned with			
	Implementation Plan		most of the activities relating to the initiation and planning stages			
	implemented		The number of planned activities per quarter also varies due to			
			the projects being in different stages of implementation and thus			
			KNP achieved 28% of the planned activities for the year and this			
			contributed to the achievement of 24%. Parks Division was on			
			target with 20% of all planned activities achieved.			
			Corrective actions:			
			The approval of projects for the Additional Infrastructure			
			Investment funding for 2023/24 (R700 million) will have an impact			
			on the project implementation plan for the year and there will be			
			a revision in the next quarter. 45			

# OUTCOME GOAL 4: PROGRESS AGAINST THE Q1 TARGETS FOR THE 2023-24 APP





% On target ≥95%	% Off Target
76 % (13/17 )	24 % (4 /17)



# **FINANCIAL REPORT AS AT 30 JUNE 2023**

#### STATEMENT OF FINANCIAL PERFORMANCE

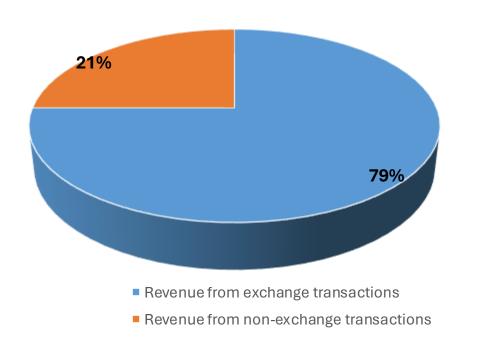


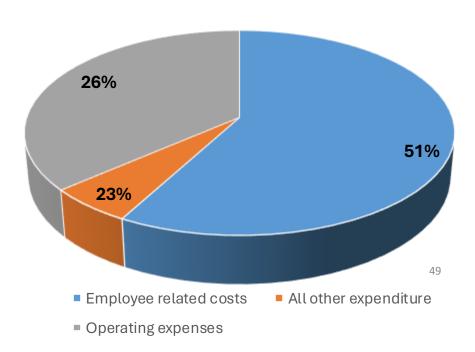
#### Statement of Comparison of Budget and Actual Amounts for the period ended 30 June 2023 Consolidated

	Current YTD	Current YTD	Budget	Budget		Last Year YTD	
	Actual	Budget	Variance	Variance	YOY	Actual	Budget
	R'000	R'000	R'000	%	%	R'000	R'000
Conservation Fees	(150,085)	(118,282)	(31,803)	27%	31%	(114,763)	(126,866)
Concession Fees	(35,678)	(26,833)	(8,845)	33%	40%	(25,406)	(16,446)
Retail Sales	(87,353)	(92,838)	5,486	-6%	6%	(82,564)	(64,834)
Tourism income	(246,824)	(281,729)	34,904	-12%	8%	(229,433)	(247,393)
Other income	(17,661)	(26,785)	9,124	-34%	-34%	(26,860)	(23,517)
Sales Fauna & Flora - PDF	(3,541)	(1,000)	(2,541)	254%	-38%	(5,677)	(1,000)
Interest Received	(21,746)	(12,658)	(9,088)	72%	121%	(9,844)	(12,409)
REVENUE FROM EXCHANGE TRANSACTIONS	(562,888)	(560,125)	(2,764)	0%	14%	(494,548)	(492,466)
Grant: Operational	(76,823)	(167,667)	90,844	-54%	-64%	(210,569)	(186,621)
Grant: Infrastructure	(39,510)		143,901	-78%	334%	· · · · · · · · · · · · · · · · · · ·	(78,335)
Grant: Land Acquisition	-	(5,366)	5,366	-100%	0%		(5,345)
Donations	(6,017)	(10,238)	4,220	-41%	-472%		(7,213)
Special Projects Income	(24,668)		10,889	-31%	205%		(31,250)
REVENUE FROM NON-EXCHANGE TRANSACTIONS	(147,018)	(402,238)	255,220	-63%	-35%	(226,135)	(308,764)
TOTAL REVENUE	(709,907)	(962,363)	252,457	-26%	-1%	(720,684)	(801,229)
Human resource costs	357,412	382,990	(25,578)	-7%	14%	313,464	362,824
Maintenance costs	40,058	89,317	(49,259)		369%	•	63,222
Operating Costs	180,260	271,555	(91,294)		26%		232,826
Retail Cost of Sales	76,560	75,863	697	1%	12%		53,378
Fauna and Falora Cost of Sales	5,533	500	5,033	1007%	330%		500
Finance Costs	223	1,208	(985)		-75%		1,621
Special Projects and Infrastructure Expenditure	3,976	7,303	(3,327)		326%	933	7,827
Depreciation	35,151	36,585	(1,434)	-4%	-3%	36,108	38,700
TOTAL EXPENDITURE	699,174	865,320	(166,146)	-19%	22%	572,875	760,898
							(10.000
Net (Surplus) / Deficit	(10,733)	(97,043)	86,310	-89%	-93%	(147,809)	(40,332)

#### FINANCIAL PERFORMANCE QUARTER 1

- In the first quarter, the total revenue amounted to R709,906 million (R720, 684 million) against the target of R962, 363 million resulting in a variance of R252,457 million. The under-achievement is mainly due to revenue from non-exchange transactions being less than anticipated due to slower expenditure on conditional grants.
- The total expenditure including depreciation for the period under review is R699,174 million (R572,875 million) against the budget of R865, 320 million resulting in a variance of R166,146 million. Savings are mainly within employee and maintenance costs. Savings on employee costs are mainly due to annual increases not yet implemented. Maintenance costs reflect a savings due to grant expenditure being slower than anticipated. This will increase as the year progresses.
- SANParks realised a net surplus of R10,733 million (R147,809m) against a budget of R97,043m, reflecting a negative variance of R86,310m.
  EXPENDITURE





# LIST OF ACRONYMS

AENP	Addo Elephant National Park			
APP	Annual Performance Plan			
BBBEE	Broad Based Black Economic Empowerment			
CEO	Chief Executive Officer			
COVID 19	CORONA VIRUS DISEASE 2019			
DFFE	Department of Forestry, Fisheries and the Environment			
EMEs	Exempt Micro Enterprises			
EPWP	Extended Public Works Programme			
EXCO	Executive Committee			
FTE	Full-Time Equivalents			
FRA	Fraud Risk Assessment			
GEF	Global Environment Fund			
GLTFCA	Greater Limpopo Transfrontier Conservation Area			
GPS	Global Positioning System			
GRAP	Generally Recognised Accounting Practices			
GRNP	Garden Route National Park G			
IC	Investment Committee			
KNP	Kruger National Park			
METT	Management Effectiveness Tracking Tool			
МРА	Marine Protected Area			
MTEF	Medium-Term Expenditure Framework			
MTSF	Medium-Term Strategic Framework			
NPAES	National Protected Areas Expansion Strategy			
NRMP	Natural Resource Management programme			
PES	Presidential Employment Stimulus Fund			
PDIs	Previously Disadvantaged Individuals			
PLWD	People Living with Disabilities			
QSEs	Qualifying Small Enterprises			
SANDF	South African Defence Force			
SANParks	South African National Parks			
SAPS	South African Police Service			
SAT	South African Tourism			
SET	Socio-Economic Transformation			
SMMEs	Small, Medium and Micro Enterprise			
STO	Standard Tour Operators			
WEP	Wildlife Economy Programme			
WIMS	Water Information Management System			
WWW-SA	World Wildlife Fund South Africa			



# THANK YOU