



PRESTIGE PORTFOLIO PRESENTATION

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PURPOSE

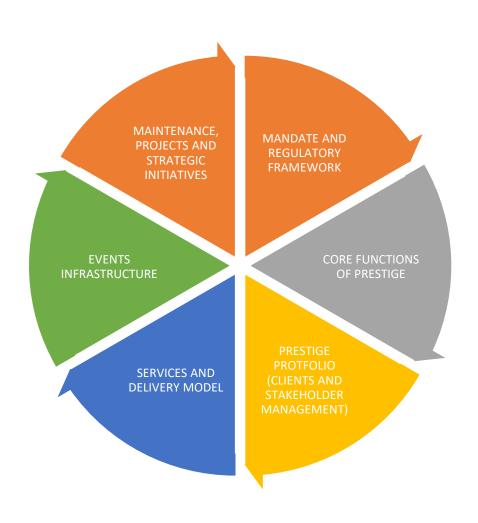
To appraise SCOPA

- Core function of the Prestige Unit
- Delivery Model of Prestige Unit
- Services provided for Prestige Clients





PRESTIGE WHEEL





PRESTIGE MANDATE

- To provide office and residential accommodation for Members of Executive and other Prestige clients.
- To furnish residential accommodation of Members of the Executive and other clients. (including Chief Justice and Deputy Chief Justice and Chairperson and Deputy Chairperson of Traditional Leaders.
- To provide residential accommodation to Members of Parliament, sessional officials and Directors General
- To provide office accommodation to former Presidents and former Deputy Presidents.
- Facilitate installation and maintenance of security measures in Prestige official residences (including former Presidents and former Deputy Presidents residences).
- Facilitate and coordinate maintenance of Union Building and Parliament, including residences of Members
 of Parliament, Sessional Officials and Director's General.
- To provide movable infrastructure for Presidential events





LEGAL FRAMEWORK

- Guide for Members of Executive (former Ministerial Handbook)
- Policy on Benefits of Executive Office, 2009
- Presidential Handbook
- State, Official and Provincial Official Funeral Manual Policy
- Cabinet Decision of 2003







CORE FUNCTIONS OF PRESTIGE UNIT



CUSTOMER AND STAKEHOLDER RELATIONSHIP MANAGEMENT

- 1. Manage service delivery to clients
- 2. Attend and or monitor day to day maintenance requests
- 2. Ensure continuous communication with stakeholders and clients
- 3. Manage client expectation.
- 4. Process needs and requests of clients

PROVISION OF ACCOMMODATION AND FACILITATION OF MAINTENANCE

- 1. Identification of maintenance needs.
- 2. Facilitate condition assessment of Prestige properties
- 3. Facilitate funding for capital or refurbishment requirements.
- 4. Monitor the procurement and execution of capital or refurbishment needs
- 5. Facilitate maintenance of properties

CORE FUNCTIONS OF PRESTIGE UNIT

PROVISION AND SUPPLY OF FURNITURE

- 1. Conduct condition assessment of movable assets
- 2. Manage reactive requests of movable assets
- 3. Manage proactive acquisition of movable assets
- 4. Maintenance of movable assets

PROVISION OF EVENT MOVABLE INFRASTRUCTURE 1.

- 1 Manage events requests from the Presidency.
- 2. Identification of infrastructure requirement
- 3. Procurement of infrastructure requirements
- 4. Management of events
- 5. Management of stakeholder requiremento

PRESTIGE PORTFOLIO - CLIENTS

- President and Deputy President
- Former Presidents and Former Deputy Presidents,
- Chairperson and Deputy Chairperson of the House of Traditional Leaders
- Chief Justice and Deputy Chief Justice,
- Members of the Executive,
- Eminent Persons and Leaders of the Continental Bodies,
- Presiding Officers,
- Members of Parliament,
- Directors General, and Sessional Officials and Support Staff





PRESTIGE PORTFOLIO – INSTITUTIONS (BUILDINGS)

- Parliament Precinct
- Union Building and Presidency sites (Waterkloof Airforce base Guesthouse, Dube House in Durban)
- Parliamentary Villages Prestige portfolio.





PRESTIGE PORTFOLIO - STAKEHOLDERS

- Parliament Portfolio Committees
- Parliament Executive Authority
- Members of the Media.
- Auditor General South Africa
- National Treasury
- General Public













PRESTIGE DELIVERY MODEL

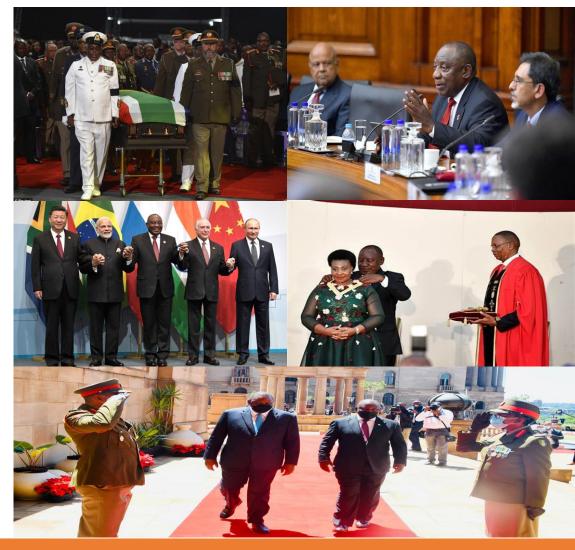
- Prestige is a Customer Relationship Management Unit
- The services to Prestige clients are delivered by the following Branches in the Department
- ➤ Facilities Management Branch Maintenance and Repair and Refurbishment Projects.
- ➤ Construction Management Projects Capital Lack of customised process for Prestige





EVENTS INFRASTRUCTURE

- Prestige is responsible for provision of infrastructure for Presidential events in terms of the Presidential Handbook and Funeral Policy.
- The following categories of events are provided for:
 - > Funerals
 - Cabinet Lekgotla
 - ➤ International, Continental and Regional Summits
 - State Visits
 - National Awards
 - Credential







FUNERALS

• The following Official and Special Official funerals were held since 2020. A total of 14 funerals at the cost of R3,9m

2020 Funerals

- Dr P Maponya
- > Mr J Shabalala
- Mr J Nkadimeng
- Advocate Bizo

2021 Funerals

- Mr Jackson Mthembu
- ➤ Inkosi Sipho Mahlangu
- > DM Hlengiwe Mkhize

2022 Funerals:

- > Mr Yasmin Jessie Duarte
- Archbishop Desmond Tutu

2023 Funerals

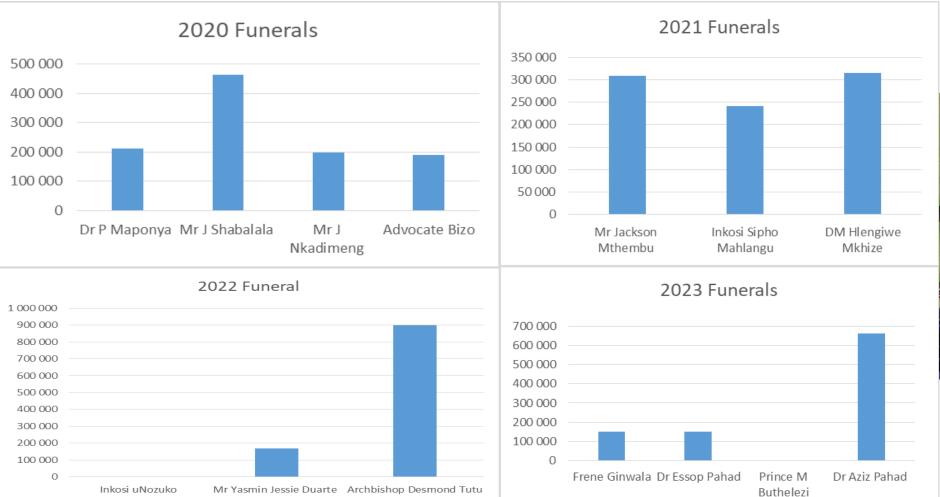
- > Frene Ginwala
- Dr Essop Pahad
- > Prince M Buthelezi
- Dr Aziz Pahad







COSTS OF THE FUNERALS INFRASTRUCTURE









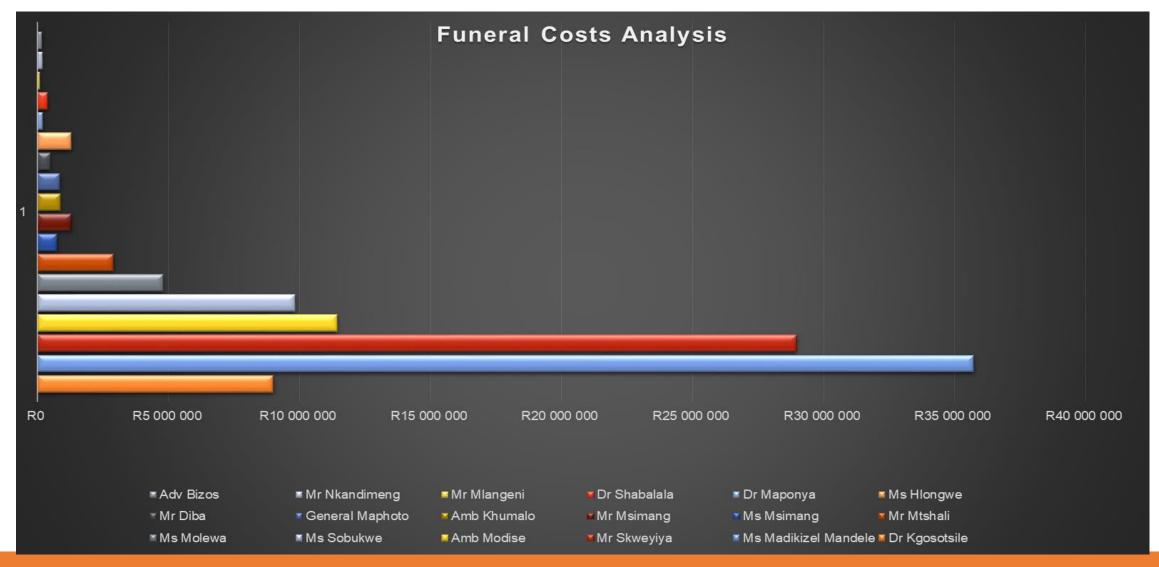
ANALYSIS OF THE FUNERALS

- Funeral between 2020 and 2021 were done under the Covid 19 regulation were the number of mourners was limited to 50 and 100.
- Funeral for Inkosi uNozuko from the Eastern Cape and Chief Buthelezi were implemented by the Eastern Cape government and the KwaZulu Natal government through the intergovernmental relationship framework.
- A letter of commitment was issued to the KZN government with terms and conditions. One
 of the conditions that procurement of service provider must be complaint with SCM
 prescript





COSTS COMPARISON WITH BEFORE 2020







ANALYSIS OF THE FUNERALS

- The cost determiner in a funeral is the number of mourners that are catered for.
- The more mourners the more infrastructure required.
- The other cost driver is the use of temporary structure than fixed structures.
- Department has developed a standard infrastructure and cost norms document for funerals
- Department has put in place more control measures to manage cost and overpricing.
- Department has done away with term contracts as this eliminate competition and it entrench a sense of entitlement from service provider and control got compromised because of proximity to certain staff members.
- One of the challenges with funerals is little time to organize the event
- Changes that are made on the last minute compromise quality and lead to cost escalation







PARLIAMENTARY VILLAGES AND PVMB

- There are three Parliamentary Villages: Acacia Park, Pelican Park and Laboria Park.
- The Department is currently renovating 245 units in all three Parks and the project will be completed by January 2024.
- The Department has appointed IDT to commence with the demolition of the asbestos houses and build 115 units.
- The term of the board ended last year in November and since them the Department tried to convene generals meeting of the three residence committees residence to elect new residence committees but all that failed.
- The challenge with not having a board is that financial statements remain unaudited.





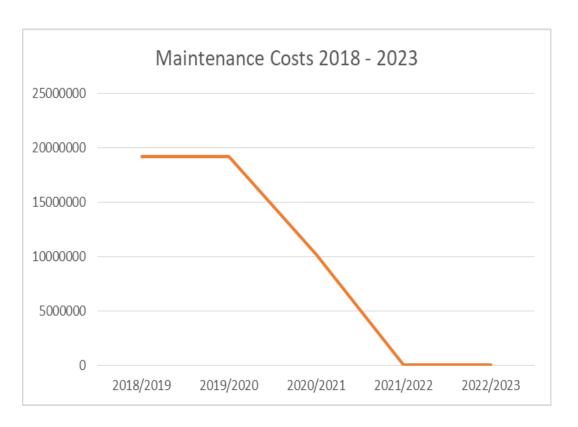
STRATEGIC INITIATIVES

- Department has initiated a review of Ministerial residences with the view to consolidate and restructure the residential accommodation in Pretoria and Cape Town to achieve efficiencies.
- We are currently conducting feasibility study which we will completed in January 2024.



MAINTENANCE OF MINISTERIAL RESIDENCES – CAPE TOWN

- We presented *inter alia* our maintenance costs of Ministerial residences in SCOPA in 2018.
- The costs was R19 204 501,63 in 2018 and in 2022/2023 FY the maintenance cost was R5 424 897,21
- Compared to the value of the assets (2022 R1.1 Billion) the maintenance spent is 0.49%
- Department procured a new Facilities Management company in 2022
- Performance and financial controls are in place.







MAINTENANCE OF MINISTERIAL RESIDENCES – PRETORIA

- We presented inter alia our maintenance costs of Ministerial residences in SCOPA in 2018.
- The costs was R16 230 435.01 in 2018 and in 2022/2023 FY the maintenance cost was R13 230 956,74
- Department is in the process to procure a Facilities Management company to achieve more efficiencies
- Performance and financial controls are in place.







STRATEGIC PROJECTS

- The following are strategic projects that the Department is implementing:
- ➤In the Parliamentary Villages Renovation project
- ➤In the Parliamentary Villages Demolition and Building project
- ➤In Groote Schuur Estate Civil work
- ➤In the Byrntirion Estate Civil work
- ➤ The Parliament restoration is done with Parliament and DPWI is part of the Steering Committee that oversees the project.





THANK YOU