



# **CASTLE CONTROL BOARD (CCB)**

## **A High Level Presentation of the CCB's 2022/23 Annual Performance Plan & Budget**

**Date: 10 May 2022  
Venue: Virtual  
Pres: Lt. Gen. JS  
Mbuli & Mr CT  
Gilfellan**

# PRESENTATION OUTLINE

1. INTRODUCTIONS
2. CCB RESULTS-BASED MODEL
3. CCB BRRR 2022 UPDATES
4. BUDGET: COST PER PROGRAM 2022/23
5. PROGRAM 1: ADMINISTRATION
6. PROGRAM 2: MAINTENANCE AND CONSERVATION
7. PROGRAM 3: TOURISM
8. PROGRAM 4: INCREASED PUBLIC ACCESS
9. HUMAN RESOURCES (19)
10. PROGRAMME UPDATES
11. DECISIONS REQUIRED

## 2. Castle Control Board Results-Based Model

Impact Statement

The Castle of Good Hope is transformed into a globally significant, truly accessible centre of excellence that showcases South Africa's shared heritage

OUTCOME

**C1: Internationally known and recognized cultural and heritage brand for Ubuntu, dialogue, nation-building and human rights recognition**

OUTPUTS

**O1: Accountable and effective governance of the CCB provided**

**O2: A well-conserved, maintained and protected Castle of Good Hope provided**

ACTIVITIES

**O1\_A1: To provide CCB compliance with National Prescripts**

**O1\_A2: To provide CCB Corporate Governance**

**O1\_A3: To provide CCB Internal Support**

**O2\_A1: To provide Castle of Good Hope heritage, cultural and education services**

**O2\_A2: To provide Castle of Good Hope tourism, public access and communication services**

**O2\_A.3: To provide Castle of Good Hope marketing services**

# 3. CCB BRRR 2022 UPDATES (1)

BRRR ISSUE FLAGGED	CCB'S INTERVENTIONS: PROGRESS REPORT
a. The Committee recommends that the CCB should update it on the steps it has taken to address the matters raised by the AGSA.	“Operation Clean Audit” still on track: Two staffers update paperwork and administration, Quarterly dashboard updates presented to AudCom and Board and open communication with AGSA team.
b. The CCB is requested to update the Committee on the implementation of the Integrated Conservation Management Plan on a regular basis to ensure that any challenges in this regard are timeously identified and addressed.	The Castle Gardening & Maintenance team use the ICMP as their handbook; Regional works' Regiment now has 6 full-time staff dealing with preventative maintenance. CCB has engaged the CoCT to deal with damage caused by the Strand Street informal dwellers.
c. The Committee recommends that all efforts should be made to address the Going Concern challenges as identified by the AGSA and that the CCB should appraise the Committee on progress in this regard on a regular basis.	All but resolved thanks to a R6m allocation letter received beginning of April 2022. However, there is an Audit query regarding the status of this allocation.
d. The Committee encouraged the CCB to enhance its efforts to obtain a UNESCO World Heritage Site listing and wants it to brief the Committee on progress in this regard as well as indicating when it expects to achieve this objective.	The launch of the new Camissa Museum & Centre for Restorative Memory, has ushered the Castle onto the global heritage stage. The Board, in their February 2022 meeting resolved to rekindle our application process.

# 3. CCB BRRR 2022 UPDATES (2)

BRRR ISSUE FLAGGED	CCB'S INTERVENTIONS: PROGRESS REPORT
<p>e. The Committee recommends that the CCB put control measures in place to retain personnel as the loss of 10 staff members over the last two years is not conducive for productivity and its sustainability. It is also advised to review its Organisational Structure given that it was still able to achieve most of its targets while losing 10 staff members.</p>	<p>We have put all personnel movements on hold until we have successfully dealt with the funding conundrum.</p>
<p>f. The Committee recommends that the internal controls around the payment of invoices within 30 days, should be enhanced to ensure that invoices are paid timeously, and that the CCB should report on the actions taken at the next engagement.</p>	<p>This matter has been resolved – we also sent an update to the Minister's Office.</p>
<p>g. The Committee urged the CCB to address the audit challenges as pointed out by the AGSA, as it should not matter who audits them, in that they have to ensure that their submitted reports meet the expected requirements and standards, especially given that they are a relatively small entity that is operating with a relatively small budget.</p>	<p>We take this matter very seriously and we have put a review and editing process in place that will prevent future occurrences. The last Audit was a Clean one.</p>

# 4. BUDGET: COST PER PROGRAM 2022/23

Ser. No	Programme	2021/22		2022/23		2023/24		2024/25	
		(R'000)		(R'000)		(R'000)		(R'000)	
		Full Cost	Budget Amount	Full Cost	Budget Amount	Estimates	Budget Amount	Estimates	Budget Amount
1	Administration	8 450	8 450	8 957	8 957	9 360	9 360	8 018	8 018
2	Conservation Management	660	660	700	700	732	732	698	698
3	Tourism Management	85	85	90	90	94	94	15	15
4	Public Access	243	243	258	258	270	270	375	375
5	<b>TOTALS</b>	<b>9 438</b>	<b>9 438</b>	<b>10 005</b>	<b>10 005</b>	<b>10 456</b>	<b>10 456</b>	<b>9 106</b>	<b>9 106</b>

## 5. CCB APP 2022/23: PROGRAM 1 – ADMINISTRATION (TABLE 5 IN APPROVED APP)

Output indicators	Annual Target	Quarterly Targets with Sources of Verification Noted			
		Q1	Q2	Q3	Q4
Number of corporate governance policies approved per annum	4	1	1	1	1
Percentage of significant prior-year audit findings resolved	50%	-	-	-	50%
CCB Annual Performance Plan timeously submitted to the Executive Authority	100% (1)	-	-	-	100% (1)
CCB Annual Report timeously submitted to the Executive Authority	100% (1)	-	100% (1)	-	-
CCB Quarterly Reports timeously submitted to the Executive Authority and National Treasury	100% (4)	100% (1)	100% (1)	100% (1)	100% (1)
CCB CEO Performance Agreement timeously submitted to the Executive Authority and National Treasury	100% (1)	-	100% (1)	-	-

## 6. CCB APP 2022/23: PROGRAM 2 – MAINTENANCE AND CONSERVATION (TABLE 7 IN APPROVED APP)

Output indicators	Annual Target 2021/22	Quarterly Targets with Sources of Verification Noted			
		Q1	Q2	Q3	Q4
Number of preventative and regulation maintenance project completed	8	2	2	2	2
An annual increase in the number of tangible heritage projects implemented at the CGH	4	1	1	1	1
Number of non-commercial, cultural events hosted annually at the CGH	10	2	3	2	3
Number of exhibitions hosted annually at the CGH	3			1	2



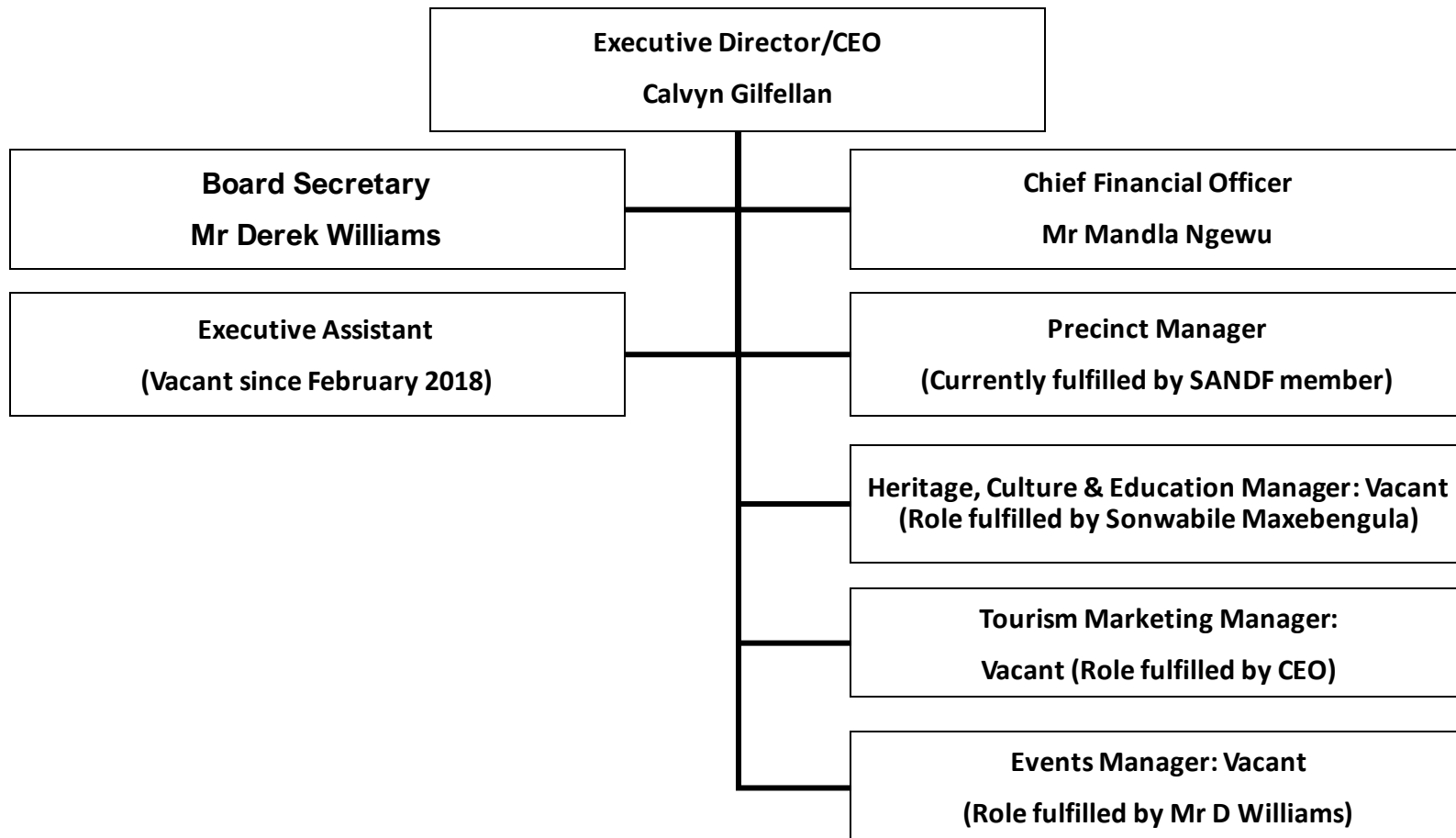
## 7. CCB APP 2022/23: PROGRAM 3 – TOURISM (TABLE 9 IN APPROVED APP)

Output indicators	Annual Target 2022/23	Quarterly Targets with Sources of Verification Noted			
		Q1	Q2	Q3	Q4
The annual number of visitors and tourists attracted to the Castle	120 000	20 000	20 000	35 000	45 000
Gross revenue generated through tourism and events	R10 005 000* ENE Requirement	R1 103 000	R 2 898 000	R2 950 000	R3 054 000
Number of commercial events hosted annually at the CGH	20	5	5	5	5
Number of film and fashion shoots accommodated at the CGH per annum	12	2	4	4	2
Number of tourism infrastructure upgrades completed	1	-	-	1	-
Number of Joint Marketing Initiatives undertaken per year	2	-	1	-	1

## 8. CCB APP 2022/23: PROGRAM 4 – INCREASED PUBLIC ACCESS (TABLE 11 IN APPROVED APP)

Output indicator	Annual Target 2022/23	Quarterly Targets with Sources of Verification Noted			
		Q1	Q2	Q3	Q4
The annual number of potential visitors reached through the media	90m	20m	20m	25m	25m
Number of student interns hosted at the CGH per annum	12	6	2	2	2
Number of heritage-educational programmes organized for women, unemployed youth, disabled and traditional communities	15	4	3	3	5
Number of heritage programmes organized for Military Veterans	6	2	1	1	2

# 9. HUMAN RESOURCES (19) : CCB'S HEARTBEAT



# 10. PROGRAMMATIC UPDATE

- AGSA Request for Information (9)
- Gardening Team Temporarily Employed
- Regional Works Regiment active with on-site maintenance
- Exhibitions: Cape Muslim Slave Heritage Museum won National Award
- *#handofmen* photographic exhibition about GBV
- Film and events returning at a rapid pace
- MOTH's 95 Anniversary celebrations, Front Courtyard of the Castle.
- Cape Tourist Guides Association Meeting and Exploration of the Transformational Heritage Work at the Castle.
- BRICS-countries Diplomatic Corps Exhibition and Dialogue dubbed "The Faces of War".
- Indigenous People's Fishing Multi-Stakeholder Indaba.
- Nakba Day of Commemoration (Commemoration the 1948 Palestinian-Israeli War when 700 000 Palestinians were displaced).
- Khoi-San Leadership Council Gathering.
- Dutch/SA Business Networking Session for the Camissa Museum on International Museum Day, Lady Anne Barnard Banquet Hall.
- Launch of the Memoirs of MK Military Veteran, Ms Gertrude Fester in the Centre for Memory, Healing and Learning.
- Congress of South African Traditional Leaders' Prayer Service, Alleman Barracks.
- Sistaaz of the Castle (Transgender Sex Workers around the Castle) Fashion Parade on Leerdam Bastion.
- High Level "Co-Create" Dutch Consulate Exhibition, Workshops and Networking Events.
- Ebrahim Ebrahim's Book Launch

# 11. DECISIONS REQUIRED

The CCB kindly require the Study Group to resolve to:

1. Note and accept the presentation dealing with the CCB's 2022/23 APP and Budget;
2. Note and accept the BRRR updates; and
3. Accept a word of thanks to members of this Committee for their constructive critique, oversight and unwavering support.