

Oversight Report of the Portfolio Committee on Home Affairs visit to the Government Printing Works(GPW), dated 24 August 2021.

The Portfolio Committee on Home Affairs (the Committee), having conducted an oversight visit to the GPW, reports as follows:

1. Introduction

The Public Servants Association (PSA) and the National Education, Health and Allied Workers' Union (NEHAWU) wrote a letter to the Committee and other government entities including the President, that an investigation should be instituted against the Executive Management of GPW for maladministration and elements of corruption. It was also alleged that the Executive Management of GPW paid themselves exorbitant amounts of money as Covid-19 allowances disguising it as leave credits. The Committee resolved on 11 May 2021 that a second oversight visit should be conducted on 26 May 2021.

This was not the first time that the Committee received a complaint from GPW on the issue of corruption. On 13 April 2020, the Committee received an anonymous email purporting to come from an employee of the GPW. This resulted in a Committee oversight visit to GPW on 17 June 2020.

1.1. Purpose of the oversight visit.

The purpose of the oversight visit to the GPW was to tour the facility and meet with organised labour, that is the PSA, NEHAWU, the Executive Management of the GPW, the Minister of Home Affairs and the Director-General of the Department of Home Affairs. The Committee felt that if there were issues of concern at the GPW, they should be attended to as soon as possible since the GPW is a state printer that cannot be allowed to fall disarray.

1.2. Composition of the delegation.

The delegation comprised of the following

African National Congress (ANC):

Mr MS Chabane (Leader of the delegation)

Ms TI Legwase

Ms M Modise

Mr KB Pillay

Ms TI Legwase

Ms M Molekwa

Democratic Alliance (DA):

Ms TA Khanyile

Mr AC Roos

Economic Freedom Fighters (EFF):

Mr M Tshwaku (Alternate)

Congress of the People (COPE)

Mr M Lekota

Inkatha Freedom Party (IFP)

Ms LL Van Der Merwe

Parliamentary Staff:

Mr Eddy Mathonsi – Committee Secretary

Ms Adam Salmon – Content Advisor

Mr EM Molepo – Communication Officer

Department of Home Affairs

Dr PA Motsoaledi – Minister of Home Affairs

Mr T Makhode – Director-General

Mr S Qoza – Spokesperson to the Minister of Home Affairs

Mr M Maisela Ka Mdluli – Minister's Chief of Staff

Mr M Hlakudi – Ministry of Home Affairs

Mr M Njoko – Director – Parliament and Cabinet Support

Government Printing Works

Ms A Fosi – Acting Chief Executive Officer.

Ms S Ngubane – Acting General Manager: Operations and Production.

Ms M Modise – General Manager: Human Resources

Ms A Apleni – Chief Information Officer

PSA and NEHAWU

Mr J Mojanaga – PSA Branch Chairperson
Mr A Mereko – PSA Branch Executive Member
Mr G Makeketa – PSA Branch Executive Member
Mr A Mashimbye – NEHAWU Branch Chairperson
Mr I Makoala – NEHAWU Branch Deputy Chairperson
Mr B Munzhedzi – NEHAWU Branch Secretary

2. Background

- 2.1. The Committee received a letter from the PSA and NEHAWU with allegations that the Government Printing Works Executive Management was involved in maladministration and elements of corruption on 28 April 2021.
- 2.2. It was alleged that the Executive Management paid themselves Covid-19 allowances and disguised it as leave payment. The letter was sent to the Committee and other entities such as the Presidency, the Public Protector, the Minister of Finance, Minister of Public Service and Administration, Minister of Home Affairs, GPW Risk Committee, GPW Audit Committee.
- 2.3. It was also alleged that there was a lack of Personal Protective Equipment (PPE) and the security guards did not have uniforms.
- 2.4. After receiving the letter from the PSA and NEHAWU, the Committee invited the Minister of Home Affairs and the Executive Management of GPW to a meeting on 11 May 2021.
- 2.5. It should be noted that this was the second time allegations were made against GPW, especially the Acting Chief Executive Officer and the allegations against the Acting Chief Executive Officer were made on 13 April 2020.
- 2.6. The Minister of Home Affairs had already requested the Public Service Commission (PSC) to investigate the allegations against the Acting Chief Executive Officer and the report cleared her on the allegations and was tabled before the Committee and the report accepted by the Committee.
- 2.7. With regards to the allegations made against the Executive Management in the letter dated 28 April 2021, the Committee invited the Minister of Home Affairs and the Executive Management of GPW to a meeting on 11 May 2021. It was reported in the resolution of the Public Service Coordinating Bargaining Council (PSCBC), which was signed on June 2020, that employees were granted permission not to forfeit their leave which had not been taken by the end of June 2020 but could have been taken by the end of December 2020. There was also another circular that indicated that employees who are unable to take their leave by December 2020 because of operational requirements could be paid out. Because of operational requirements, GPW paid out the three Executive Management and three Artisans and this was reported to the DPSA.
- 2.8. With regard to the allegation of the lack of PPE at GPW, the Minister reported that in the meeting with the Committee on 7 May 2021, GPW reported they had budgeted R3 million for PPEs. The funds were available for the procurement of the PPEs.
- 2.9. On security guard uniforms, there was a tender that went out but there were no successful bidders since they could not meet the requirements for sourcing materials locally. The tender process thus has to commence from scratch.
- 2.10. As a result of these allegations, the Committee decided to conduct an oversight visit to GPW on 17 June 2020 and the report of the Committee cleared the Acting Chief Executive Officer.

3. Walkabout and tour of the GPW printing facility.

- 3.1. On 26 May 2021, the Committee conducted an oversight visit to the GPW Head Office. On arrival at the Visagie Offices, the delegation was confronted with picketing by the staff. The delegation proceeded to the boardroom, where the Minister welcomed the delegation and made the opening remarks. The leader of the delegation also made the remarks and advised the leaders of PSA and NEHAWU to speak to their members to stop picketing and go back to workstations since they were being given a chance to be heard by the Committee.
- 3.2. The Committee was taken on a tour and walkabout to the data centre where it was reported that the GPW lost financial data leading to struggles with the audit process for 2020-21. The data centre components comprise the Uninterrupted Power Supply (UPS) that regulate power, the air conditioner that cools the data centre and a generator. The data centre was well secured and the access is monitored through a camera. The data centre was linked to a backup at the Council for Scientific and Industrial Research (CSIR).
- 3.3. The delegation was taken to the examination printing centre. It was reported that the client was the Department of Basic Education and the Department of Higher Education and Training. At the packing centre, the Committee interfaced with few the staff members who were working and they mentioned the air conditioning system being quite cold. It was reported that in the packaging area, the place was cold in winter and the system would not work during summer when it gets very hot. The Committee also observed

that employees did not have earplugs to protect them against the noise from the machines.

- 3.4. The Committee was taken to the area where passports, Smart-ID Cards and gun licences are printed. It was reported that the machines can print approximately 3 million IDs and passports per year or 8 200 per day.

4. Meeting between the PSA and NEHAWU

- 4.1. After the tour of the facility, the Committee met with organised labour. The leader of the delegation stated that the Committee relied on the letter that both PSA and NEHAWU sent to the Committee. The Committee wanted to interface with the workforce during the tour of the facility, unfortunately, leaders of the two organised labour were unable to convince their members to go back to work in time.
- 4.2. The Chairperson of the PSA made the presentation on the difficulties faced by the GPW workers and he indicated that the workers were requested to go back to their workstations before the Committee conducted the tour. These workers were picketing when the delegation arrived and it was reported during the meeting that the reason the workers were picketing was that Executive Management informed the workers that members of the Portfolio Committee on Home Affairs were coming to conduct the oversight visit on 26 May 2021.
- 4.3. The Chairperson of the PSA reported that for the past year, workers did not have all the required PPE despite working with machines that pose safety risks to them.
- 4.4. The security guards or officers did not have uniforms and the management of the GPW was reluctant to address the matter. The workers would be required to work until 12:00 at night without providing them with transport.
- 4.5. Allegations were repeated that the Acting Chief Executive Officer assaulted an employee and the assaulted employee was admitted to hospital for stress.
- 4.6. The Executive Management of the GPW paid bonuses of 1.5 percent to all the employees without consulting the organised labour or the employees. Whereas the management of the GPW were said to have given themselves huge bonuses.
- 4.7. The report of the PSC on the allegations of corruption in 2020 found the Acting Chief Executive Officer guilty.
- 4.8. The employees of GPW were subjected to lawyers when disciplinary actions were taken against them whilst grievances against the Executive Management were dealt with by junior staff. The matter of hiring lawyers by the GPW was considered by the organised labour as wasteful expenditure. It was reported that the GPW has a labour union but it prefers to use lawyers.
- 4.9. The Chairperson of the PSA stated that he did not have a criminal past and he reported that the animosity between the Acting Chief Executive Officer started when an employee appointed as a shop steward was investigated by the Private Security Industry Regulatory Authority (PSIRA) under the behest of the Acting Chief Executive.
- 4.10. The organised labour disputed that the petition that was forwarded to the Committee which has signatures of the employees demanding an investigation against the Executive Management of GPW was an attendance register of union members who attended a meeting. This was reported by the Minister of Home Affairs on 11 May 2021 at the Committee meeting.
- 4.11. There were allegations that the operations at the GPW were halted for six months. The machines were not working and staff that had worked overtime from 2019-2021 had not been paid and members of the union were being accused of leaking examination papers. The Executive Management of GPW did not tolerate the unions.
- 4.12. It was also reported that the Executive Management of GPW was divided and some of them were providing information to the unions.
- 4.13. It was also alleged that the Acting Chief Executive Officer and the General Manager for Human Resources were running their own businesses such as a catering company. They leave work early during the day and arrive late to work because of managing their businesses. As a result, they hold meetings with staff until late at night or meetings are held over weekends. There was no one from the staff that were conducting their own businesses.
- 4.14. The security department reports directly to the Acting Chief Executive Officer and the allegation was that she did not have a security clearance.
- 4.15. There was an issue of cleaners who had been retrenched by the GPW. GPW was ordered by the CCMA to pay each cleaner R20 000, which GPW management was appealing. The PSA reported that the cleaners worked for a service provider for the past 12 years. When the service provider's contract expired, these positions filled by PSA members became vacant.
- 4.16. There were allegations that Umalusi certificates were stolen at the GPW. Umalusi sets and monitors standards for general and further education and training in South Africa in accordance with the National Qualifications.
- 4.17. There were also allegations of Curriculum Vitae (CVs) and application files for the positions of the Chief Financial Officers and the General Manager for Productions were stolen from Human Resources.

- 4.18. It was alleged that the GPW was outsourcing printing to private companies including examination papers and gazettes. The Committee was also informed that the Order Management Section receives orders, it contacts the Contract Printing Section and this section gives the work to private businesses because the GPW did not have materials to print due to order forms awaiting approval in the office of the Acting Chief Executive Officer. It was alleged that it would take weeks if not months before she processes the submissions.
- 4.19. After the presentation by the PSA and NEHAWU, the Committee engaged with the organised labour. In their presentation, the Committee noted that it appeared that the Human Resources, especially the labour relations, was not functional and the full audit of the Human Resources by an expert was necessary.
- 4.20. It appeared that the relationship between the organised labour and the Executive Management of the GPW was non-existent and needed to be revived for the sake of the entity, workers and the country as a whole.

5. Meeting between the Committee and the Executive Management of GPW

- 5.1. The Committee met with the management of the GPW and they indicated that the leave payment was clarified by the Minister of Home Affairs on 11 May 2021 at the Committee meeting. It was reported the leave payment was made to three management members of the GPW and three artisans. The total amount paid for six people was R110 000. The approval was signed off by the Minister of Home Affairs and the GPW sent the report to the Department of Public and Administration. The three could not take leave before the end of December 2020 because there was an audit underway and the Executive Management of GPW had to be at the offices to facilitate the process. During the examination printing period, there was leakage of the Physical Science Paper 2 at the GPW and there were investigations through the HAWKS and both the Acting Chief Executive Officer and the Acting General Manager for Production and Operations had to be on site to facilitate the investigations. The General Manager for Human Resources had to ensure implementation and compliance with Covid-19 Regulations.
- 5.2. With regards to the allegations of lack of PPEs; the GPW reported that since March 2020, the entity procured PPEs to ensure that all employees adhere to Regulations on Covid-19 and during the Annual Performance Plan (APP), GPW showed that it has budgeted R3 million for PPE procurement.
- 5.3. The GPW advertised a tender for uniforms for the security guards and through this process, the bidders could not meet one of the requirements which indicated that the materials should be sourced locally. The GPW has in the meantime approached the National Treasury to participate in their related transversal contract.
- 5.4. It was also reported that the PSA and NEHAWU had been having conflicts in the past years. The Chairperson of the PSA and the Secretary of NEHAWU had been fighting through submitting grievances to HR. Each union would be accusing HR of compromising their cases or not investigating to their satisfaction. For the past four years, PSA refused to attend bilateral meetings with NEHAWU. The Departmental Bargaining Chamber was requested to intervene to assist in mediating between the unions to build a relationship and both refused the intervention.
- 5.5. It was also reported that the Chairperson of the PSA and the Secretary of NEHAWU were using the unions to fight their battles. The Chairperson of the PSA was the Head of Security at the GPW. It was found by PSIRA that he did not renew his PSIRA certificate and had to be removed as a Head of Security because of non-compliance with the PSIRA Act. The Secretary of NEHAWU did not qualify to receive a performance bonus for 2019-20 because he did not submit his performance documents within the stipulated time and he decided to challenge management in April 2021 for the cycle that ended in March 2020. The Management of GPW decided to pay 1.5 percent bonuses across the board to all employees from salary level 12 and below for the 2019/20 financial year and the method of payment of the bonuses was communicated to all employees on group sessions much earlier in 2019.
- 5.6. It was further reported that the employees were accustomed to embarking on industrial actions and demands that management should address them when they were not satisfied. The GPW decided on a structured procedure of issuing a written warning to employees who embarked on illegal work stoppage.
- 5.7. In April 2021, the two unions met with the employees to provide feedback on the performance bonuses. The employees were misled to sign a petition under the wrong pretext and seasonal workers and cleaners were misinformed that signing the petition would force management to absorb them into GPW and the attendance register was used to support the union's letter. It should also be noted that the General Manager for Human Resources is a member of the PSA.
- 5.8. It was noted that the GPW had vacancies at the top leadership level. The Chief Executive Officer, the Chief Financial Officer and the General Manager: Operations and Production were all acting in their positions. The interviews were all conducted and the submissions for two posts were at the DPSA level and the other post was processed for submission to DPSA. On or around 5 February 2020, the applications and CVs for the posts of Chief Financial Officer and the General Manager for Operations and Production went missing. The matter was reported to SAPS and the HAWKS for investigation.
- 5.9. The GPW had a strategic planning session in October 2019 wherein firm decisions were taken by management to claim back its power from labour unions and this stance has proven to be a serious

challenge to some shop stewards. This could have created animosity between management and the labour unions.

- 5.10. The production for 2020-21 was impacted by the Covid-19 pandemic and the GPW put together the alternating shift system to ensure and maintain production levels. All orders by the Department of Home Affairs for identity documents and passports were delivered in full.
- 5.11. It was reported that the GPW experienced the power surge on 04 February 2021 and the failure of the EVA system affected a number of systems because it hosted multiple servers, including those of the tenders, eGazettes and Financial Management system. The GPW attempted to recover the information but the information was lost. The EVA system lost data dating back to 2019 until 4 February 2021 which meant that all financial information for the past months contained in the system could not be retrieved.

6. Committee Observations.

- 6.1. The Committee observed on arrival that employees of the GPW were picketing and they were not working. During the opening of the meeting by the leader of the delegations, he advised leaders of the union to talk to their members to go back to their workstations.
- 6.2. The delegation noted that during the tour of the facility, especially the examination area, the place was very cold and were informed by one of the workers that the place was very cold in winter and it could be hot in summer.
- 6.3. On the assault case against the Acting Chief Executive Officer, the then Chief Executive Officer, dismissed allegations of assault of the employee because they were not substantiated.
- 6.4. The Government Printing Works had budgeted R3 million for 2021-22 for the procurement of the PPEs and members of the Committee noted that in some of the toilets there were no sanitisers which was a concern.
- 6.5. The Committee noted the difficulty in service providers to source materials locally as part of the tender requirement and the National Treasury's assistance to GPW on their traversal tender.
- 6.6. The issue of the leave payments was explained by the Minister of Home Affairs with evidence of the letter from the DPSA and the report by GPW to DPSA of the number of employees who received payment. There was no dispute that there were leave payments. The management reported that their payment was R110 000 for all six people.
- 6.7 The Committee noted the allegations that senior management received external legal counsel which was not afforded to staff.

7. Recommendations.

- 7.1. The Portfolio Committee on Home Affairs has urged the Government Printing Works (GPW) executive management and labour to earnestly work towards improving their working relationship to ensure a conducive work environment.
- 7.2. The Management and organised labour should dedicate more energy towards resolving some of the internal challenges that exist.
- 7.3. The committee urged the GPW to amplify their engagements with the Department of Public Works and Infrastructure to expedite the overhaul of the entire system to meet operational requirements.
- 7.4. The committee also highlighted the need for employees to have protective equipment, especially uniforms for those working in a controlled cold environment to safeguard the health of the workers.
- 7.5. Regarding human resources in the IT environment, the committee urged GPW to develop a strategy to augment skills and capacity, to ensure sustainability in the long run.
- 7.6. The committee also recommended a comprehensive investigation into the loss of audit data related to a system crash and possible hacking, which hampered financial reporting, to prevent a similar event in the future.
- 7.7. The committee is steadfast in its conviction that effective consequence management must be implemented against anyone who commits acts of malfeasance.
- 7.8. A report is needed on the use and cost of external legal services by management including why DHA internal capacity was not used or trained accordingly.
- 7.9. It must be noted that prior to the adoption of this report a pre-emptive response on many of the relevant issues was received by the committee secretariat from the GPW as well as a letter from the Minister of Home Affairs indicating that a ministerial task team had been established to address many of the issues raised above. An initial report from the ministerial task team is due on 11 September and a final report on 11 December. The response is attached to this report as Appendix A and the letter from the Minister as Appendix.
- 7.10. A progress and implementation report on all outstanding matters should be reported to Parliament as soon as above investigations are completed.

Report to be considered.

APPENDIX A



**GOVERNMENT PRINTING WORKS
REPUBLIC OF SOUTH AFRICA
149 Bosman Street, Private Bag X 85. Pretoria, 0001**

FEEDBACK REPORT TO PORTFOLIO COMMITTEE ON HOME AFFAIRS BASED ON THE OVERSIGHT VISIT OF THE 26th MAY 2021 IN GPW

1. SECURITY AND OTHER OFFICIALS UNIFORM

GPW embarked on tender process for procurement of staff uniform. The tender (Tender Number GPW -C 25) was awarded on the 28th of May 2021.

The appointed service provide has to date, delivered the following items:

1.1 Security staff received their complete uniform, i.e.:

- Suits
- Warm Jackets
- Shoes
- Ties
- Shirts
- Trousers
- Jerseys: long sleeve
- Pullovers
- Beanies
- Bullet Proof vests
- Caps
- Scarfs; and
- Dry macks

1.2 Uniform/PPE delivered for staff working in the Factory, Warehouse and other areas within GPW (where required)

- Two piece Overalls
- Dust coats
- Conti Trousers
- Safety Boots
- Safety Shoes
- Warm Jackets
- Beanies
- Gloves
- Helmets
- Reflector Vests
- Rain Suits
- Ear Protection equipment
- Respiratory dust masks
- Safety goggles; and
- Protective kidney belts

2. COVID 19 PPE

The relevant COVID 19 PPE had been procured since 2020 to cater for all GPW staff. It was further bought in bulk in 2021 to avoid any shortages. Attached are the Purchase orders as proof of procurement thereof.

3. ENGAGEMENT WITH ORGANIZED LABOUR AND OFFICIALS

GPW management has engaged labour unions at different platforms, in its quest to mend their relationship. A total of four meetings had been held with both unions, PSA and NEHAWU jointly thus far. The latest engagements were held over three meetings, to consult labour unions of the organizational structure, so that they could provide their input on all areas where they had concerns. Input was received from labour unions and had been incorporated into the proposed organizational structure. Consensus was

reached between management and labour unions that the proposed organizational structure could be sent through to Minister for approval, and thereafter to DPSA for concurrence.

One successful Departmental Bargaining Chamber (DBC) was held with both unions represented, after the May meeting with the Portfolio Committee, and an agreement reached at that meeting was for labour unions to have joint bilateral meetings with GM: HR. These meetings are to be scheduled on a monthly basis so that all concerns emanating from operational matters can be tabled and resolved. Further platforms that were availed to labour unions included meetings with EXCO on escalation matters that could not be resolved at a bilateral level.

The CEO arranged staff engagement sessions in August 2021, which started with Branch: Operations and Production, in order to meet and greet officials. This platform was also used to provide feedback to GPW officials with progress made on various key projects and a number of operational matters. Officials were given an opportunity to pose questions to EXCO, and responses were provided within the session. Two of these sessions had been held already, and more sessions are planned for EXCO to engage with officials within all the remaining Branches in GPW within this August month.

4. IN-SOURCING OF LEGAL SERVICES FUNCTION

GPW sought approval from Minister and the DPSA of the structure for Directorate: Legal Services because there were no posts allocated on the existing approved blueprint structure. Approval was granted and GPW has advertised posts attached to this Directorate and advert is closed. The panel to shortlist prospective incumbents has already been approved and the shortlisting process is underway. Thus far GPW had been assisted by DHA on the handling of their legal cases. Filling of these posts is being prioritized as it will capacitate GPW with requisite resources, which will provide internal legal advisory services henceforth.

5. CONSEQUENCE MANAGEMENT

EXCO took a decision to issue contemplation letters to discipline officials who participated in a strike action/illegal work stoppage on the 26th May 2021 during the oversight visit by the Portfolio Committee on Home Affairs. Responses are being dealt with based on the merits of each case. In addition, letters have been issued to other officials who had committed acts of misconduct and were found to be guilty.

6. DELEGATIONS OF AUTHORITY

Both the approved HR and Finance delegations had been in place and were being implemented, to ensure decentralization of power and authority to relevant levels below that of the Minister and CEO. Managers are held accountable and responsible for the decisions taken within the organization.

7. MANAGEMENT OF 'EVERGREEN' CONTRACTS

An "evergreen contract" is defined as a contract that automatically renews itself on or after the expiry date. This means that the parties involved in the contract should agree that it rolls over automatically until one party gives a notice of termination. GPW's business entails engagement with suppliers and service providers to acquire services and products that serve to facilitate the printing of critical print and media material for government departments and its entities. This relationship is formalised through entering into Service Level Agreements (SLA's) with respective customers. Some customers are either a single source and or sole supplier/provider depending on the type of service rendered to GPW by these customers.

GPW observed that some companies on its database had been providing services for prolonged periods and therefore initiated a project to review the content of its contracts. Its objective is to identify and classify all contracts into different types and produce a report for implementation. The outcome of this project would enable GPW to determine the evergreen contracts and address them accordingly, including consideration to go out and test the market where necessary. GPW has been in consultation with National Treasury for advice on this project. In view of this, it would at this stage be legally inappropriate to provide full details of the current evergreen contracts for the Government Printing whilst the project is still underway. The project should be concluded by the end of this financial year.

GPW intends to address all the undesirable evergreen contracts found within the organisation to ensure compliance with the supply chain management principles of equity, ethical and fair dealing, open and effective competition, accountability and reporting, value for money, and transparent procurement.

8. SYSTEMS FAILURE AND PROCUREMENT OF NEW ERP SYSTEM

GPW had been conducting back up on its information over the past years, however the hardware and software through which the backups were made, also suffered failure, corruption and damage caused by the power-surge which was experienced on the 04th February 2021. In addition, the backup data was

mapped to the Disaster Recovery site situated at the CSIR, which was provisioned for daily/weekly/monthly backup, but that back-up storage capability was also damaged by the same catastrophe, thereby affecting the systems which store critical data in GPW.

GPW had appointed CSSI as a service provider with expertise on data retrieval, to conduct data recovery directly from the damaged Enterprise Virtual Array (EVA) hardware. GPW had been receiving daily reports on progress made by CSSI in the daily war room meetings. The recovery data project has been concluded but it was discovered that more sophisticated equipment needed to be acquired to extract the data, as the company could not retrieve the required information.

GPW had already internally put together a Project Plan on the rebuilding of organisational data, whilst the data recovery process was underway so that the two processes run parallel. The Finance team has begun a process of capturing available financial data on the Dynamics AX system, in order to move towards finalisation and tabling of the Annual Financial Statements by the end of this financial year, to facilitate the auditing process. Progress continues to be reported at the war room meetings so that the project can be concluded within this financial year.

In addition, GPW has begun a process of procuring a new ERP system through SITA in order to implement an integrated solution to manage all its operations.

9. SECURITY PRINTER'S BILL

GPW has been collaborating with DHA legal services in ensuring that the draft legislative process is followed towards enactment of the Security Printing Bill:

GPW had already concluded the following provincial consultations thus far, with a cohort of HoD's and MEC's:

1. Limpopo
2. Mpumalanga
3. KwaZulu-Natal
4. Eastern Cape

The stakeholders have been receptive to the objectives and content of this Bill.

The following, provinces are yet to be consulted: Gauteng; Free State; Northern Cape; North West; and Western Cape. Parliamentary legislative programme is being followed to ensure tabling of the Bill to both Cabinet, NCOP and Parliament.

10. PRINTING OF DRIVER'S LICENSES

GPW has been engaging officials from the National Department of Transport to sell its products and services. The invite had been extended to DHA's civic services officials in order to facilitate a process of incorporation of the driver's license into the ID smart card. The main objective had been to have the driver's license card to be printed by GPW.

The visit by National Department of Transport (NDoT) to the GPW factory in May 2021 had a dual purpose of

- Modernising their card production process, inclusive of design elements for a new driving license card, procurement of new equipment and re-engineering of their business processes.
- Benchmarking with GPW on the process of production of an ID card in order to establish a facility to produce the license cards. (NDoT) brought technical experts from CSIR to the meeting with the Operations and Production team to understand the technical processes of card production as well as the machines used to produce them.

GPW will continue to engage the NDoT together with DHA on this matter, so that a working relationship can be forged.

Alinah Fosi

CEO: GPW

Date: 16 August 2021

APPENDIX B



**MINISTER
HOME AFFAIRS
REPUBLIC OF SOUTH AFRICA**

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Ref. M3/5/4

Advocate B.T. Bongo
Chairperson of the Portfolio Committee on Home Affairs
RSA Parliament
P.O Box 15
CAPE TOWN
8001

Per Email: emathonsi@parliament.gov.za

Dear Chairperson,

APPOINTMENT OF A MINISTERIAL REVIEW COMMITTEE ON GOVERNMENT PRINTING WORKS.

At the beginning of the year 2021, systems at the GPW mysteriously went down and as a result important data was lost to the extent that the Auditor General was unable to access information for auditing purposes. It was evident that this was not accidental and therefore I have decided to appoint a Ministerial Review Committee to investigate the loss of data and other governance related issues.

This is happening when the GPW is trying to expand its business and offer its services to the continent. I have set up this Ministerial Review Committee to address system challenges as well as the governance issues that have impacted on the ability of the GPW to deliver on its mandate. The ambitions to grow the GPW into the region and the continent requires us to strengthen GPW in particular, its systems to deliver efficient services.

There was also an oversight visit by the Portfolio Committee on Home Affairs at Government Printing Works (GPW) on 26 May 2021 and I therefore await your report.

The Ministerial Committee is Chaired by Advocate Mojankunyane Gumbi, a former Legal Advisor in the Presidency with expertise in governance and management issue. Other members of the panel are as follows:

- Mr Papatil Malavi who has experience in legal advisory services;
- Dr Batandwa Siswana has experience in financial management, systems, audit and corporate governance;

- Dr Charles Motau has proven experience in Business Continuity Management and Digital transformation;
- Mr Mpho Ratlhogo is Head of Operational Excellence at SA Mint and brings expertise in operations and production;
- Ms Rosina Boatwright is a specialist forensic investigator;
- Dr George Sibiya from the Council for Scientific and Industrial Research (CSIR) has vast experience in ICT governance.

The Committee is supported by a Departmental Secretariat and started its work on 11 June 2021. The Committee will provide me with their first report within three (3) months. They are expected to produce a final report in six (6) months. The terms of reference for the Committee are attached for ease of reference. The Committee may amend the terms of reference following consultations with the Minister.

Yours sincerely,


DR P.A MOTSOALEDI, MP
MINISTER OF HOME AFFAIRS

DATE: 16/7/2021