SOUTH AFRICAN POLICE SERVICE

RESPONSES TO THE UNDERTAKINGS BY THE PRESIDENT OF THE REPUBLIC OF SOUTH AFRICA, ON 27 OCTOBER 2020

SELECT COMMITTEE ON PETITIONS AND EXECUTIVE UNDERTAKINGS

26 AUGUST 2021

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PURPOSE

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→ To brief the Select Committee on Petitions and Executive Undertakings, on the steps taken by the South African Police Service (SAPS), to implement the six undertakings, which were made by the President of the Republic of South Africa (RSA), during the National Council of Provinces (NCOP) plenary, on 27 October 2020.

UNDERTAKING A

UNDERTAKING A

→ **“ (a) We have embarked on a massive training process for our police that when they have to handle gender-based violence cases, they should be able to do it in a way where they show compassion, they show understanding and they show full support to victims of gender-based violence.”**

→ **The second part of undertaking (d) is also addressed below. “ (d) We want to ensure that every station has well-trained police officers, who will be able to deal with these cases so that no police station should ever be able to turn any woman or any child away.”**

RESPONSE TO UNDERTAKING A (1)

→ A number of courses are presented within the SAPS, which aim to professionalise and train SAPS members, in order to deal with victims of gender-based violence (GBV), mitigate the damage done by GBV, improve the quality of investigations into GBV crimes and increase the conviction rate of offenders in court.

→ A total number of 10945 SAPS members were trained, in all the provinces, in various training interventions, from 1 April 2019 to 22 July 2021, as reflected in the table, on the next slide:

RESPONSE TO UNDERTAKING A (2)

TRAINING INTERVENTIONS: 1 APRIL 2019 – 22 JULY 2021	NUMBER OF LEARNERS
National Victim Empowerment	1 133
Domestic Violence Learning Programme	2 736
Children and Youth at Risk	975
Human Rights in Policing Programme	819
First Responder to Sexual Offences	2 190
Sexual Offences Course for Investigating Officers	828
Vulnerable Children	2 021
Family Violence, Sexual Offences and Child Protection (FCS)	219
Vulnerable Groups Learning Programme Train-the-Trainer (TTT)	24
TOTAL	**10 945**

UNDERTAKING B

UNDERTAKING B

→ **“ (b) We should get people who are well-trained in forensic investigations so that they are able to do forensic so that they who perpetrate violence against women and children should know that they will not escape the focus of the law through technicalities”.**

RESPONSE TO UNDERTAKING B (1)

→ Forensic, in-service training courses, which took place from 1 April 2019 to 7 June 2021, are aimed at ensuring that effective support services are provided to detectives to increase the conviction rate of GBV offenders in court and are reflected on the next two slides:

RESPONSE TO UNDERTAKING B (2)

TRAINING INTERVENTIONS: 1 APRIL 2019 - 7 JUNE 2021	NUMBER OF LEARNERS
Automated Fingerprint Identification System (AFIS) Expert Operators Course	74
AFIS Operators Course	9
AFIS Ten Print Expert Course	5
Local Criminal Record Centre (LCRC) Personnel- Refresher Course	35
Fingerprint Comparison Course	221
LCRC Forensic Fingerprint Laboratory Course	51
Forensic Ballistics Training Learning Module 01: Examine and Amp; Identify Ammunition Components	93
Forensic Ballistics Training Learning Module 02: Comparison Microscopy	44
Forensic Ballistics Training Learning Module 03: Firearms Mechanism Examination	119
Forensic Ballistics Training Learning Module 04: Intermediate Shot Range Determine	103
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Short Tandem Repeat (STR) Analysis	19
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Forensic Biology: Sample Submissions	16
Forensic Biology: DNA Casework Overview	84
Forensic Biology: Evidence Recovery	40
Forensic Biology: STATUS Reporting Officer	18

RESPONSE TO UNDERTAKING B (3)

TRAINING INTERVENTIONS: 1 APRIL 2019 - 7 JUNE 2021 (continued)	NUMBER OF LEARNERS
Basic Management Learning Programme Train-the-Trainer (TTT)	30
Forensic Biology DNA Evidence Recovery Crime Scene Examiner	30
Forensic Biology Introduction Biology Unit	31
Forensic Biology Practical Forensic Light Source	36
Forensic Biology DNA Isolations Practical	10
Forensic Biology Evidence Recovery Case Review	15
Forensic Biology Polymerase Chain Reaction (PCR) Identifier Plus Practical	5
Forensic Biology PCR Identifier Plus Theory	18
Forensic Biology Electrophoresis Identifier Plus Practical	5
Forensic Biology Electrophoresis Identifier Plus Theory	18
Forensic Biology Quantitative PCR Quant Duo Practical	8
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Forensic Toxicology	4
Forensic Programme For LCRC Personnel	68
Plan Drawing and Photography	11
Forensic Biology Electrophoresis Identifier Plus Practical	1
Forensic Biology Electrophoresis Identifier Plus Theory	2

RESPONSE TO UNDERTAKING B (4)

→ The Division: Detective and Forensic Services is committed to capacitate the SAPS Forensic Science Laboratory (FSL) with experts, who are well trained in forensic investigations, to ensure a high solving rate of cases of violence against women and children and for optimal impact on the justice system through convictions. The following five slides reflect the minimum qualifications and specialised forensic training, which is required for personnel working in the SAPS FSL.

RESPONSE TO UNDERTAKING B (5)

COMPONENT WITHIN THE FSL	MINIMUM QUALIFICATION	SPECIALISED FORENSIC TRAINING
• Biology	• National Qualifications Framework (NQF) 6/7, diploma or degree, in Natural Sciences, e.g. Molecular Biology, is required for appointment as a Forensic Analyst	• Evidence Recovery • DNA Isolations • DNA Quantification • Polymerase Chain Reaction • Reference Index (RI) semi-automated analysis • Crime Index (CI) semi-automated analysis • Electrophoresis/fragment separation • STR gazer analysis (allele designation) • Writing reporting officer • Administrative/Technical Review

RESPONSE TO UNDERTAKING B (6)

COMPONENT WITHIN THE FSL	MINIMUM QUALIFICATION	SPECIALISED FORENSIC TRAINING
• Victim Identification	• NQF 6/7, diploma or degree, in Natural Sciences, e.g. Microbiology, Biology, Anatomy, Physiology, Physical Anthropology, Entomology, etc. is required for appointment as a Forensic Analyst	• Post-mortem/Cadaver Fingerprint Recovery • Forensic Archaeology and Anthropology • Disaster Victim Identification • Leading Forensic Entomology • Application of Forensic Anthropology • Forensic Entomology Collection and Anthropological Exhumation • Sharp Force Trauma of Soft Tissue of the Head and Neck • Rapid DNA Analysis and Processing • Plass Data

RESPONSE TO UNDERTAKING B (7)

QUALITY MANAGEMENT	MINIMUM QUALIFICATION	SPECIALISED FORENSIC TRAINING
Quality Management: FSL and Quality Management: Criminal Record and Crime Scene Management	• NQF 6, diploma or degree, in Natural Sciences is required for appointment as a Forensic Analyst in one of the following specialities: • Environmental Science and Management • Health and Safety Management • Occupational Health • Biochemistry/Micro-Biology • Human Genetics • Medical Sciences • Medical Technology • Anatomy • Molecular Biology. • Chemistry • Physical Sciences	• ISO9001: 112 members trained • ISO17020: 28 members trained • ISO17025: 105 members trained • ISO31000: 26 members trained • ISO14001: 59 members trained • ISO45001: 27 members trained • SHE Management: 91 members trained • Incident Management: 50 members trained • Hazard Identification and Risk Assessment: 33 members trained • Forensic specialised courses: 109 members trained
Forensic Database Management		• Forensic DNA Database Comparison: 14 members trained • ISO9001 & QMS: 29 members trained

RESPONSE TO UNDERTAKING B (8)

QUALITY MANAGEMENT	MINIMUM QUALIFICATION	SPECIALISED FORENSIC TRAINING
Technical Management	• NQF 6, diploma or degree, in Natural Sciences is required for appointment as a Forensic Analyst in one of the following specialities: • Environmental Science and Management • Health and Safety Management • Occupational Health • Biochemistry/Micro-Biology • Human Genetics • Medical Sciences • Medical Technology • Anatomy • Molecular Biology. • Chemistry • Physical Sciences	• ISO9001: 36 members trained • ISO17020: 5 members trained • ISO17025: 23 members trained • Method validation: 36 members trained • Forensic specialised course: 41members trained
Development Facilitation		• ISO9001: 26 members trained • ISO17020: 1 members trained • ISO17025: 25 members trained • Facilitation: 2 members trained ETDP: 28 members trained • Assessor: 9 members trained • Moderation: 5 members trained • Forensic specialised courses: 46 members trained

RESPONSE TO UNDERTAKING B (9)

COMPONENT WITHIN THE FSL	MINIMUM QUALIFICATION	SPECIALISED FORENSIC TRAINING
• Chemistry	• NQF 6/7, diploma or degree in Natural Sciences, e.g. Organic and Inorganic Chemistry as a major, is required for appointment as a Forensic Analyst: • Chemistry • Organic Chemistry • Analytical Chemistry	• Toxicology • Drug Analysis
• Questioned Documents	• NQF 6/7, diploma or degree in Natural Sciences is required for appointment as a Forensic Analyst	• Questioned Document Comparison Course • Ink Analyses

RESPONSE TO UNDERTAKING B (10)

COMPONENT WITHIN THE FSL	MINIMUM QUALIFICATION	SPECIALISED TRAINING
• Ballistics	• NQF 6/7, diploma or degree in Natural Sciences is required for appointment as a Forensic Analyst: • Physics and Mathematics	• Specialised forensic ballistic training (level 1 - 7)
• Crime Scene Management	• NQF 6/7, diploma or degree in Natural Sciences is required for appointment as a Forensic Analyst	• Crime scene training • Advance Photography Course

UNDERTAKING C

UNDERTAKING C

→ **“ (c) We are now working very hard to make sure that every police station has a desk that is dedicated to dealing with gender-based violence cases.”**

RESPONSE TO UNDERTAKING C

→ A work-study investigation into the specific functions and scope, recommended features and human capacity, is being finalised.

→ The establishment of gender-based violence (GBV) desks are planned, in the following phases:

- **Phase 1:** Pilot - establishing of GBV desks, at 30 National GBV Hotspots and all the police stations in the Western Cape (as per the Minister's announcement, at the Langa-Imbizo, in November 2020), by 30 September 2021.
- **Phase 2:** GBV desks established at the Top 30 Provincial Priority Police Stations by 31 December 2021 and;
- **Phase 3:** all other police stations, by 31 March 2022.

UNDERTAKING D

UNDERTAKING D

→ **“ (d) We are also making sure that every police station has the kits that are necessary to deal with rape cases.”**

RESPONSE TO UNDERTAKING D

→ On the 13th of August 2021, the status of Evidence Collection Kits, was as follows:

- Contract 19/1/9/1/140TD (18): The supply and delivery of Evidence Collection Kits to the SAPS, was awarded to Acino Forensics, on 16 August 2019 and will expire, on 15 August 2022.
- A letter, with reference 19/1/1, dated 12 November 2019, from the Deputy National Commissioner: Asset and Legal Management, was circulated to all provincial commissioners, instructing them to monitor the availability of Evidence Collection Kits at all police station and provide weekly feedback, to the Division: Supply Chain Management (SCM).
- Evidence Collection Kits are being issued to decentralised stores, provinces and divisions, upon the receipt of a funded SAPS 585 requisition, captured against the Sundries Store, in Pretoria.

RESPONSE TO UNDERTAKING D (2)

AVAILIBILTY OF EVIDENCE COLLECTION KITS AT PROVISIONING STORES, ON 13 AUGUST 2021			
PROVISIONING STORE	**D1: KIT, COLLECTION, ADULT, SEXUAL ASSAULT**	**D7: KIT, COLLECTION, PEADIATRIC, SEXUAL ASSAULT**	**DB: KIT, COLLECTION, SWAB REFERENCE SYSTEM**
PRETORIA	8 307	20 830	104 486
KWAZULU-NATAL	1 317	2	81
WESTERN CAPE	2 581	1 889	7 100
TOTAL	**12 205**	**22 721**	**111 667**
20 600 DB KITS AND 2 010 D7 KITS TO BE DELIVERED TO KZN DURING THE WEEK OF 2021-08-16 TO 2021-08-20.			

RESPONSE TO UNDERTAKING D (3)

AVAILIBILTY OF EVIDENCE COLLECTION KITS IN THE PROVINCES: 2021/2022				
PROVINCE	**D1**	**D7**	**DB**	**DATE OF RETURN**
EASTERN CAPE	2 532	4 178	6 235	2021-08-06
FREE STATE	1 588	1 987	5 138	2021-08-12
GAUTENG	4 171	3 135	11 532	2021-08-12
KWAZULU-NATAL	16 986	10 901	73 934	2021-08-12
LIMPOPO	3 636	3 572	7 199	2021-08-11
MPUMALANGA	2 874	3 710	6 917	2021-08-05
NORTH WEST	4 711	3 632	2 414	2021-08-12
NORTHERN CAPE	2 812	1 490	4 236	2021-08-13
WESTERN CAPE	11 907	8 587	17 868	2021-08-11
TOTAL	**51 217**	**41 192**	**135 473**	

RESPONSE TO UNDERTAKING D (4)

EVIDENCE COLLECTION KITS ISSUED TO PROVINCES: 1 APRIL 2021 TO 13 AUGUST 2021			
PROVINCE	**D1 KITS ISSUED**	**D7 KITS ISSUED**	**DB KITS ISSUED**
EASTERN CAPE	0	1 020	9 070
FREE STATE	2 076	20	3 316
GAUTENG	114	139	8 598
KWAZULU-NATAL	6 781	3 395	17 360
LIMPOPO	5 000	4 000	12 750
MPUMALANGA	0	0	12 588
NORTH WEST	1 020	1 020	6 275
NORTHERN CAPE	1 000	760	2 930
WESTERN CAPE	3 669	3 051	15 030
TOTAL ISSUED	**19 660**	**13 405**	**87 917**

RESPONSE TO UNDERTAKING D (5)

EVIDENCE COLLECTION KITS ISSUED TO PROVINCES: 2020/2021			
PROVINCE	**D1 KITS ISSUED**	**D7 KITS ISSUED**	**DB KITS ISSUED**
EASTERN CAPE	5 950	200	600
FREE STATE	39	75	328
GAUTENG	4 092	3 179	79 224
KWAZULU-NATAL	7 059	5 862	54 227
LIMPOPO	3 000	0	10 180
MPUMALANGA	0	0	6 500
NORTH WEST	1 295	2 245	7 455
NORTHERN CAPE	0	0	7 859
WESTERN CAPE	8 370	5 547	1 820
TOTAL ISSUED	**29 805**	**17 108**	**168 193**

RESPONSE TO UNDERTAKING D (6)

EVIDENCE COLLECTION KITS ORDERED, DELIVERED AND OUTSTANDING: 2021/2022						
ITEM DESCRIPTION	**QUANTITY ORDERED**	**VALUE ORDERED**	**QUANTITY DELIVERED**	**QUANTITY TO BE DELIVERED**	**VALUE TO BE DELIVERED**	**% OUTSTANDING**
D1: KIT, COLLECTION, ADULT, SEXUAL ASSAULT	44 599	R8 652 206,00	11 780	R2 285 320,00	32 819	73,59%
D7: KIT, COLLECTION, PEADIATRIC, SEXUAL ASSAULT	29 896	R6 140 339,44	23 094	R4 743 276,66	6 802	22,75%
DB: KIT, COLLECTION, SWAB REFERENCE SYSTEM	40 009	R10 731 213,98	40 009	R10 731 213,98	0	0,00%

UNDERTAKING E

UNDERTAKING E

→ **“ (e) This is a vulnerable community that needs the support of government. Therefore, we have made it a point that in keeping with the prescripts of our Constitution, we will protect their interests and their rights. We will, yes, be able to assure them that when they do go to police stations, they should be given the respect and the dignity that they deserve as South African citizens.”**

RESPONSE TO UNDERTAKING E (1)

→ The target for victim-friendly services at all police stations is 100%, as indicated in the SAPS Annual Performance Plan, for 2021/2022.

→ 1156 police stations are rendering victim-friendly services to victims of rape, sexual offences, domestic violence and abuse.

→ Several platforms have been put in place to ensure that members of the public have a recourse, when they do not receive satisfactory service from the SAPS.

→ The SAPS has a Service Complaints Management component at national level that deals with service complaints against the SAPS, via a dedicated Call Centre with the following contact details:

RESPONSE TO UNDERTAKING E (2)

→ 24 Hour Toll Free number **0800 333 177** (Functionality currently being reviewed)

→ Dedicated email address: **ComplaintsNodalPoint@saps.gov.za**

→ MYSAPS mobile app (Service Complaints)

→ WhatsApp and Telegram number **082 759 2590**

→ All nine provinces have dedicated personnel, contact numbers and email addresses available on the SAPS website **www.saps.gov.za**

→ Priority attention is afforded to gender-based violence related service complaints.

UNDERTAKING F

UNDERTAKING F

→ **“ (f) I would like to say to Hon Mfayela that, yes, we will continue to make efforts to upskill our personnel to reskill them and to make sure that their skill base keeps improving on an ongoing basis.”**

RESPONSE TO UNDERTAKING F (1)

→ A number of courses are included in the SAPS, 2021/2022, Training Provisioning Plan (TPP), which aim to professionalise and train SAPS members, in order to deal with victims of GBV, mitigate the damage done by GBV, improve the quality of investigations into GBV crimes and increase the conviction rate of offenders in court.

→ During the Basic Police Learning Programme and the Basic Reservist Learning Programme, all new SAPS recruits and reservists are trained to effectively deal with crime prevention, as well as complaints and cases of GBV and violence against vulnerable groups.

→ After Basic Police Training, selected SAPS members are subjected to further specialised in-service training courses, in these fields, to sharpen their skills and improve service delivery at selected priority points.

→ The 2021/2022 TPP contains preventative measures for GBV-related crimes and crime in general and 224 training interventions will be presented, with 3 131 learners attending.

RESPONSE TO UNDERTAKING F (2)

→ The 2021/2022 TPP aims to present 548 training interventions to effectively deal with complaints of violence against vulnerable groups, with 7 258 learners attending.

→ During detective training, all detectives are trained to investigate any type of crime, including GBV and to utilise the available investigative support, which is provided by Crime Intelligence, Specialised K9-Service and Forensic Science Services.

→ A whole array of Intelligence and Forensic courses are presented to equip members, working in these support services, to provide effective support services to detectives.

→ The 2021/2022 TPP makes provision for the following training interventions, which will be presented, with 2 103 learners attending.

Forensic Training Courses

- Advanced Crime Scene Course
- AFIS Training

RESPONSE TO UNDERTAKING F (2)

- Bomb Disposal Training
- Crime Administration System (CAS) Course(H): Local Fingerprint Record Personnel
- Case Information Management System Learning Programme
- Computer Assisted Plan Drawing
- Criminal Record System Training
- Digital Photography Image Manager Course
- Fingerprint Comparison Course
- Fingerprint Expert Training
- Fingerprint Identification Profile System Course
- Fire Investigation Course
- Forensic Ballistics
- Forensic Biology

RESPONSE TO UNDERTAKING F (2)

- Forensic Chemistry
- Forensic Document Examination
- Forensic Training Programme
- Incident Investigation
- Local Criminal Record Centre Forensic Fingerprint Laboratory Course
- Local Criminal Record Centre Refresher Course
- Photography
- Physical Identification and Classification of Drugs
- Refreshers Course for Inspectors of Explosives
- Video Operators Course
- Crime Information Analysis Learning Programme

RESPONSE TO UNDERTAKING F (2)

Intelligence Training Courses

- Analyst Notebook
- Crime Intelligence: Undercover Operations Course
- Crime Information Analysis Learning Programme
- Crime Intelligence Gathering Course
- Geographic Information System Learning Programme
- Inkwazi System Learning Programme
- Surveillance Course

→ Over and above the basic detective training, specialised investigation courses are presented to selected detectives, to sharpen the skills of specialist investigators, to deal with cases of GBV and crimes against vulnerable groups.

RESPONSE TO UNDERTAKING F (3)

→ Specialised in-service training courses are planned, for the 2021/2022 training cycle and are aimed at equipping the SAPS detectives to effectively investigate complaints of violence against women and children.

→ The 2021/2022 TPP makes provision for 64 training interventions aimed at SAPS detectives, to effectively investigate complaints of violence against women and children, with 796 learners attending.

→ The 2021/2022 TPP, makes provision for 677 Intelligence and Specialised K9 and Forensic Science Services training interventions, with 7 824 learners attending, which is aimed at ensuring that an effective support service is provided to the detectives.

→ In all areas of policing, the leadership and management skills of supervisors and managers are constantly being developed to provide proper command, control and discipline and ensure that service delivery remains at optimal levels.

THANK YOU