# PCDMV Agenda item February 2021





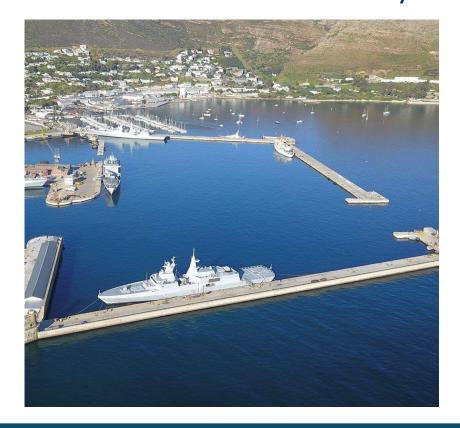
Briefing by Armscor on the progress regarding the re-establishment of the maintenance capability at the Armscor Dockyard

**GATEWAY TO DEFENCE SOLUTIONS** 

### Purpose



The purpose of this presentation is to present the progress of the Renewal Plan at the Armscor Dockyard to the Portfolio Committee on Defence and Military Veterans.



### Mandate



- The Primary mandate of the Naval Dockyard is to provide capability support services as the SA Navy's 3<sup>rd</sup> line Maintenance & Refitting Authority:
  - ✓ Planned Maintenance,
  - ✓ Corrective Maintenance,
  - ✓ Upgrades and Modernization of the Navy's surface ships and submarines
- The secondary mandate is to provide services to other clients, commercial and government departments / institutions in line with our mandate

# Background



- The Dockyard was transferred from the SAN in 2007 to Armscor.
- Armscor managed and operated the Dockyard since then.
- Defence Review 2015 indicated that the Dockyard be transferred to Denel.
- MODMV stopped the transfer in 2018.
- Armscor was subsequently requested to formulate a renewal plan in 2018.
- The renewal plan was approved by the BOD and supported by EXCO and the SAN.
- Implementation is now in full swing.
- Dockyard is currently on a Financial breakeven position following some losses.
- Renewal and re-establishment of capabilities, people, facilities, equipment, processes, culture, etc. in the Dockyard, in order to ensure effective services delivery to the SAN.
- However, there is still much to be done and this is an ongoing process....

# TECHNOLOGY & CAPABILITIES

- Situated in East Yard Simonstown and Durban
- Jurisdiction 10 hectares
- 77 000 sq. metre of 59 workshops/storage/offices
- Technical Trade Training Centres
- Drydock 228m X 29m
- Syncrolift 60m x 15m (2300tonnes)
- Durban Lift (restricted to 400tonnes)
- Generating Station 7 Megawatts (Variable frequency/voltage
- Cranage Portal (50 tonne) Jib, Travelling and Mobile
- Materials Laboratory
- Services:
  - Diesel 12 Mega Litres
  - De-Ionised Water
  - Fresh Water
  - Compressed Air

### DOCKYARD SERVICES

- The Dockyard is responsible for establishing, maintaining and developing an infrastructure to provide the following services:
  - Vessel Refitting
  - Vessel Repair
  - Manufacturing
  - Vessel Modernisation
  - Engineering Changes
  - Equipment Repair
  - Docking Services
  - Spares Manufacturing
  - Technical Training support
  - Contracting service
  - Providing a predetermined technical assistance to shore establishments
  - Projects/Planning service

### Drydock



# Synchrolift



### **DOCKYARD DISCIPLINES**



- Marine Pipe Fitters
- Armament Fitters
- Electrical Fitters
- Blacksmiths
- Electricians
- Electronics
- Mechanical technicians
- Patternmakers
- Spray painters
- Sheetmetal Workers
- Shipwrights / boat-builders
- Refrigeration technicians

- Platers
- Joiners
- Riggers
- Welders
- Moulders
- Signwriters
- Upholsterers
- Radiotricians
- Boilermakers
- Sail Makers
- Painters
- Fitters and Turners

### SA NAVY SUPPORTED FLEET



### The Dockyard supports all SA Navy fleet:

- 4 x Frigates
- 3 x Submarines
- 4 x Fast Attack Craft (OPV's)
- 1 x Support Vessel
- 1 x Hydrographic Vessel
- 5 x Tugs
- Mine Counter vessels and various small boats

# Ship Repair & Maintenance



### Ship Repair in Drydock



# Vessels Under Maintenance



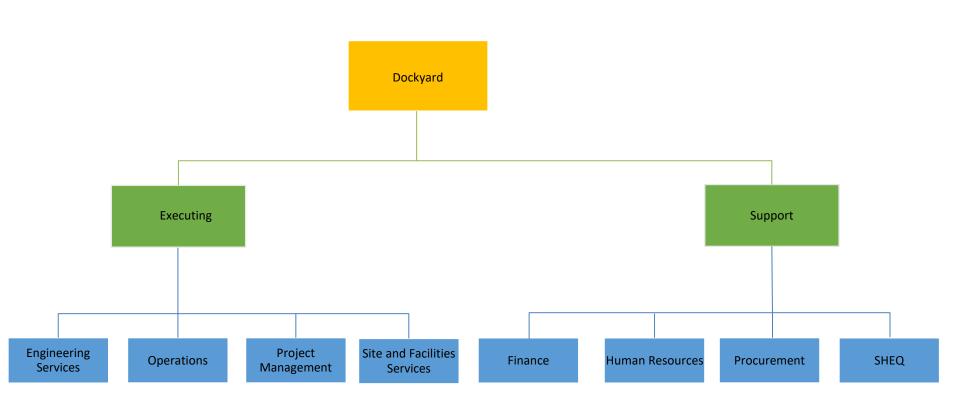
# **WORK IN PROGRESS**





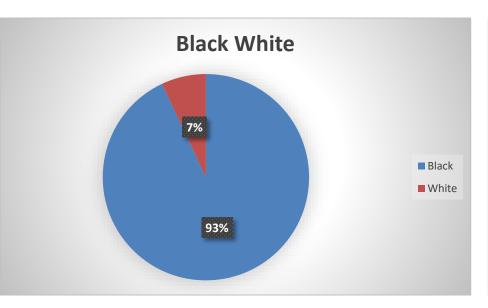
### Structure

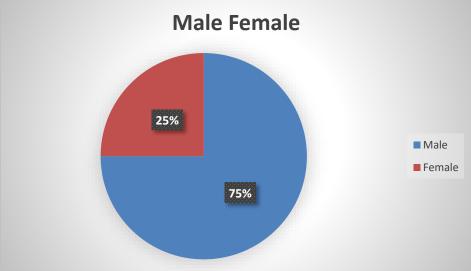




# Composition



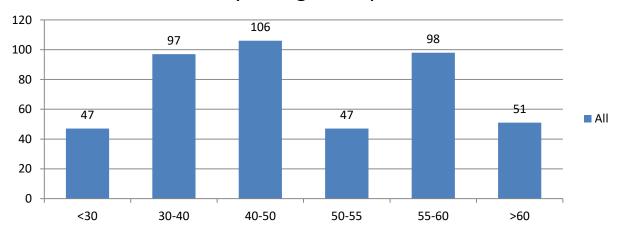




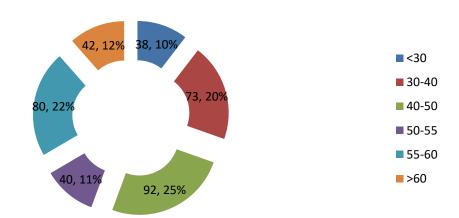
# Composition



#### Dockyard Age Analysis: All



#### Dockyard Age Analysis: Technical



# The Dockyard renewal strategy is being undertaken in 3 phases over a period of 3 years; the first year focused on eliminating the financial deficit, now sustained growth



0 – 12 months	12 months – 2 years	2 – 3 years
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#### Stabilisation

- 1. Cost containment
- 2. Market development initiatives
- 3. Procurement transformation
- 4. Equipment & facility maintenance & upgrade
- 5. Capacity management
- 6. Certifications, accreditations and coding of sections and people
- 7. Staff renewal & motivation
- 8. Management effectiveness
- 9. Critical & acting posts

#### **Growth & Development**

- Market development revenue initiatives
- 2. Functional and structural re-design
- 3. Development of capability model
- Staff remuneration, reward & recognition
- 5. Establishment of effective procurement
- 6. Business process re-engineering

#### **Sustained Growth**

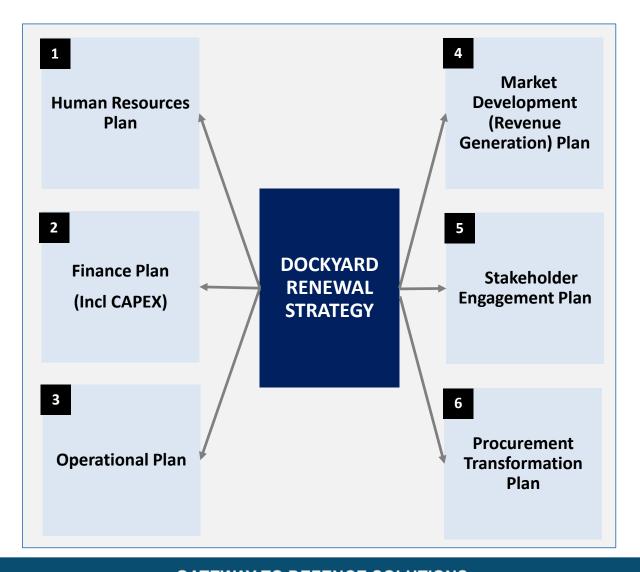
- 1. Skills development masterplan
- 2. Knowledge & skills transfer
- 3. ICT architecture (integrated systems)

**Desired** outcomes

- Reduction of the deficit through revenue generation & cost reduction (opex)
- Elimination of procurement backlog and enhanced compliance
- Stabilise the workforce by filling critical posts and increasing morale
- Generation of a surplus through market development with enhanced capability and capacity
- Support functions and processes that are able to effectively support the expansion
- Long-term financial sustainability
- Efficient & effective service delivery
- Strong relationships with our key stakeholders

# The identified improvement initiatives have been organised into 6 strategic plans





# Each of the 6 strategic plans has a number of projects and sub projects with >20 projects in total



1	Human Resources										
	Functio Organisa Struct	tional		_	•	ment			Renewal & otivation		
	Capab Model ( Audi	(Skills		Performance Management (BSC)				Re	uneration, ward & cognition		
		Management Effectiveness				Succ Plai	essi nnir	_			

**Operational Renewal Facilities** Equipment Divisional maintenance & maintenance & Renewal Plans upgrade upgrade Certification, Information Capacity Accreditations Technology Management and Coding Architecture **Business Process** Improvement

Finance & CAPEX Financial Cost CAPEX renewal Management & Containment Reporting Market Development (Revenue Generation) New Revenue Market Development Generation **Initiatives** Strategy **Stakeholder Engagement** Stakeholder Performance **Engagement &** Management Communication Agreement **Procurement** 

Procurement

Transformation

Establish an

effective

Procurement

function

# **Progress**



#### Business Prep. for Inspection 34

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Number	Task	Resource	Start	End	Duration	Q1 - 2008		Q2 - 2008			Q3 - 2008			
						January	February	March	April	May	June	July	August	September
1	Initial Meetings		2/12/2008	3/10/2008	20		* 64,,							
2	Preparations		3/1/2008	5/26/2008	61	o'	4							
3	Gather All Data		3/2/2008	4/7/2008	61 26 61 15	"Up								
4	Scenarios & Meetings		3/12/2008	6/4/2008	61	OS,								
5	Stakeholders		4/2/2008	4/22/2008	15	<b>5</b> 0								
6	Meeting Minutes (Dale)		4/12/2008	5/23/2008	Mo.									
7	Design/Print Invitations		4/2/2008	5/2//2008	A0									
8	Gather Data		5/1/2008	7/2/2003	45									
9	Revisions		4/1/2008	6/39/1008	61									
10	Model for Display		4/12/2008	13/2008	45									
11	Prepare Report		5/1/2008		32									
12	Cost Analysis Data Prep.		1/1/2008	3/3/2008	45									
13	Cost Analysis Tech Prep.		2008/1008	8/1/2008	45									
14	Distribute Invitations	26,	5/1/2008	6/10/2008	29									
15	Stakeholders 2	0100	5/12/2008	6/20/2008	30									
16	Publish All Reports	,	7/1/2008	9/17/2008	57									

# Progress



- Managed on a project plan with 6 plans, 24 sub-plans and 154 tasks
- Progress monitored and reported to SAN, EXCO and BOD
- Progress is good and it changes annually as tasks completed and new tasks are added

Workstream	WBS	Project	Sub-project Initiative	Issue	Key Activities	Progress Indicator
Human Resources	1.1	Functional &	Critical posts	There are a number of vacancies in the Organisation. An assessment of	List all vacancies	
		Organisational Structure		the critical posts that need to be filled is required for Dockyard to deliver	Quantify posts and link to financial cost saving targets	
				its services and generate commercial income. All non-critical posts	Prioritize critical vacancies	In December
				should be put on hold until the capacity and capability model has been	Motivate all critical vacancies to relevant levels for approval	In Progress
				developed. Freezing of critical posts is one of the key drivers for cost	Commence recruitment process (JD, Grade, Advertisement,	
				savings in FY18/19	Recruitment)	
Human Resources	1.2	Functional &	Acting Posts	There are a number of long-time acting posts. People in acting posts	Identify and list all acting posts	
		Organisational Structure		may not have necessary skills for the post, or if they do, may not have	Undertake recruitment for all critical and acting posts (JD,	
				job certainty, impacting on operational performance. Acting posts need	Grade, Advertisement, Recruitment)	In Progress
				to be permanently filled. Budget allocated to non-critical posts may be		
				allocated to filling acting positions, if needed.		
Human Resources	1.3	Functional &	Job descriptions	Job descriptions are not up to date, and in some cases, are non-	Collate all job descriptions and match against current structure	
		Organisational Structure		existent. In some cases, posts may be incorrectly evaluated. Job	Review job descriptions and identify non-existent descriptions	In Progress
				descriptions are needed for all posts. Job descriptions must be updated	and write	In Progress
				quickly to avoid grievances from staff.		
Human Resources	1.4	Performance	Balanced Scorecards	Performance for the 2017/2018 year needs to be reviewed and	Review and finalise 2017/18 performance contracts	
		Management		finalized Balanced Corresponds for the Action point year (2019/10) pood	Contract for 2018/19 once renewal plan has been approved	
				to be contracted (Corporate target and August 2018) in line with renewal strategy. Progress to an option by due date needs to be	and 2017/18 performance management cycle has been closed	Done
				renewal strategy. Progress to with pletion by due date needs to be		
				monitorea		
Human Resources	1.5	Remuneration	Remuneration, reward and	A review of Dockyard's reviewneration parity (external parity) is needed.	Implementation of Dockyard's Parity and Pay Adjustment Plan.	
			recognition	Pay parity has been raised as an issue by staff. The implementation of	Alignment of middle of the month and end of month salary	
				the parity plan is linked to the update (and re-grading) of job	payments	Done
				descriptions. Furthermore, salary payments are made at the middle and	Analysis of reward and recognition practice	
				end of the month.		
Human Resources	1.6	Staff Transport	Staff Transport	Staff transport has been raised as an issue due to disruptions in public	Identify and engage with staff that use and have the potential	
				transport (i.e. bus strikes and railway stoppages due to sand on the	need to utilise staff transport to identify issues and propose	
				tracks) and limited public transport to Simonstown negatively impacting	solutions	Done
				on staff productivity and well-being	Develop high-level business case for each of the proposed	Dolle
					solutions and draft proposal for submission to Dockyard	
					management	
Human Resources	1.7	Succession Planning	Formal Succession Planning	The formal Armscor succession plan needs to be updated. The process	Identify key posts where successors are required	
				has commenced with assistance from Armscor HR (Sulene Toerien)	Identify potential successors	Done
					Develop development plans for successors	
Human Resources	1.8	Remuneration	Overtime	Due to the nature of work at Dockyard, staff have to work overtime.	Analyse historic overtime claims	
				However, the validity of overtime claims is not confirmed against project	Forecast overtime requirements against future project	
				plans in line with capacity management. An analysis of how much	requirements	Done
				overtime should be allowed on projects needs to be required and	Design tools and controls to prevent invalid overtime being	
				whether overtime is still a requirement on certain projects.	claimed	

### **FOCUS AREAS 2021**



#### **Human Resources:**

Management, Development

- Section Managers and Supervisors
- Job Descriptions
- Skills Gap Analysis
- Training and Development

#### Finance:

Maintain BE situation, Capital Renewal, Maintenance Funding

- Revenue Generation
- Commercial Income
- Financial System
- Financial Management
- Cost Management

#### **Operational Efficiency:**

SHEQ,

Optimisation,

Reporting and measurement

- Quality
- •SHE
- Utilisation reporting
- Capacity management

### **FOCUS AREAS**



#### **Operational Output:**

People

Equipment

**Facilities** 

- Optimisation of Operations (people and facilities)
- Review Supply Chain Management
- Accreditation
- Capability assessments

#### **Stakeholder engagement:**

Client satisfaction

Engagement

**Employees** 

- SAN support
- Employees
- Organised labour
- ETD and communication
- Diplomatic engagement

#### **Revenue Generation:**

Commercial

Manufacturing

Durban

- Disposal at SAN
- Commercial increase
- Docking capacity
- Workshop utilisation
- G2Gd internal

### KEY SUCCESSES



- ISO 9001 Certification (ISO 45001 and 14001 in progress)
- Accreditation:
  - Facilities and Employees
- Compliance to SA Navy Agreements
- Established next three year MOA
- Commercial initiatives
- Submarine refit restarted
- BBBEE Performance
- Capability renewal (POSTEDFIT)
- Infrastructure renewal
- Maintenance efforts with funding received

### **Current Status**



- Preference are being given to SAN projects whilst the shortfall in funding to be supplemented through doing commercial work.
- Renewal of people, equipment, facilities, training, processes and several lost capabilities are in progress and output to the SAN was increased during the past year despite budgetary constraints.
- Maintenance of ageing equipment also received a priority through proper structured maintenance plans whilst the revival and establishment of new capabilities such as small boat manufacturing and 3D printing capability are a few examples where the advantage of such projects will be utilized to the benefit to the SAN and job creation.
- Several other projects are pursued with the local maritime industry to secure localization of the capability and use local industry to support the sustainability of the Dockyard as strategic partners going forward.
- Maintaining complex equipment requires effective and sustainable maintenance philosophies in order to have operational availability of such systems.
- Funding remains a challenge...

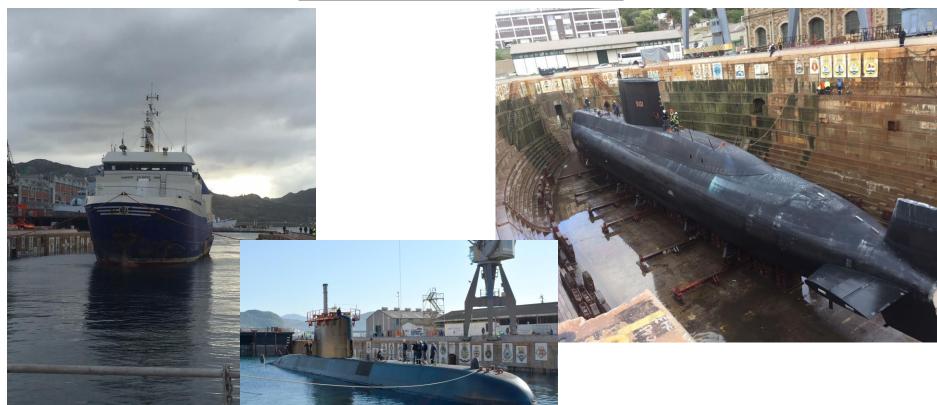
## **Current Challenges**



- Declining Defence allocation have a direct impact on maintenance and repairs on the SAN vessels' availability.
- Bureaucratic procurement prescripts from Treasury in Armscor and DOD causing long delays in procurement of spares.
- The Artisan Training Centre funding ceased from the DOD and should alternative funding not be obtained from Local Government or other NPOs, the future of the centre is at risk.
- Culture must move to output driven, service delivery.
- DPW progress on facilities improvement slow.
- Intra Governmental Department opportunities such as Government Garage for ships, manufacturing, services, etc. to be pursued.
- Sustainability of capabilities.

## **QUESTIONS?**





PCDMV is invited for a visit to the Armscor Dockyard at your convenience!