

Western Cape Government

Local Government

Portfolio Committee on Local Government

Status of Municipalities & Progress made with Provincial Intervention

01 SEPTEMBER 2020



- Status of Municipalities in the Western Cape
- Provincial Approach to Monitoring of Municipalities
- Provincial Approach to Support
- Municipal Intervention: Kannaland Municipality
- Comprehensive Support Package & Progress made – including resources allocated



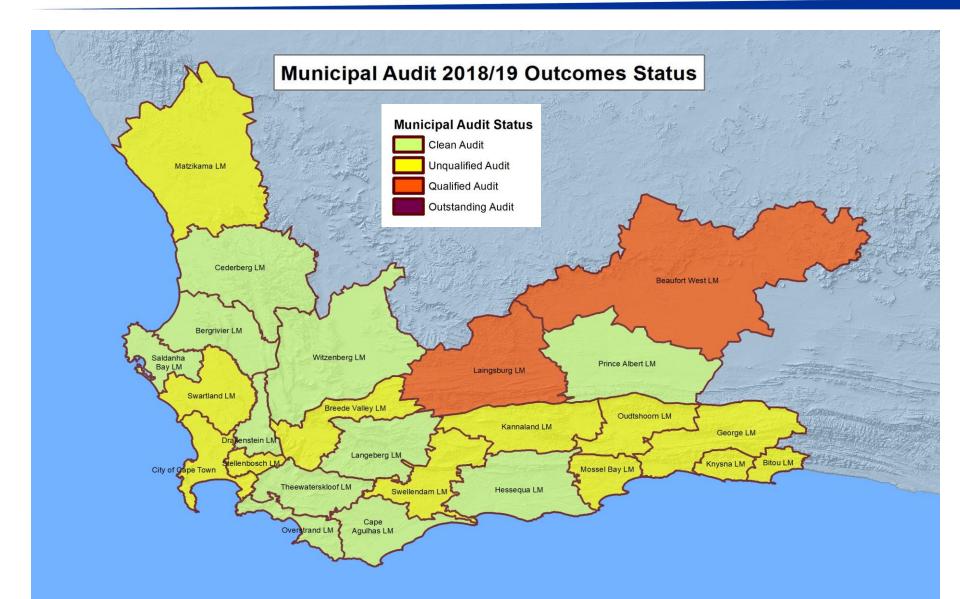


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Status of Municipalities in the Western Cape

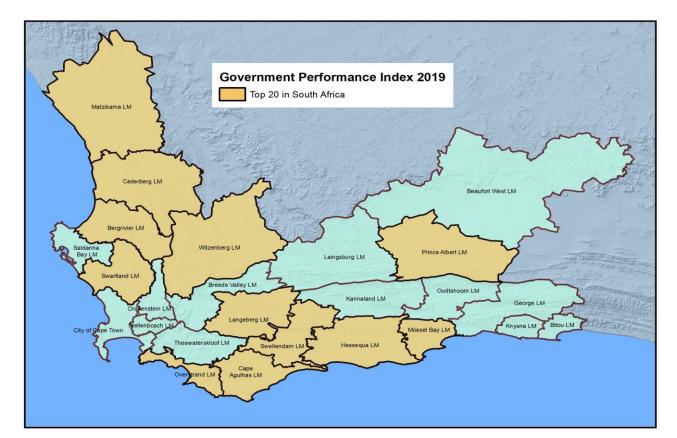
Municipal Audit Outcomes – 2018/19



Top Performing Municipalities in South Africa

According to Good Governance Africa: Government Performance Index 2019

- Western Cape has 12 out of the top 20 performing municipalities in South Africa
 - Mossel Bay LM Top Performing Municipality



GOVERNMENT PERFORMANCE INDEX 2019

TODOC

1	Mossel Bay	WC	DA
2	Senqu	EC	ANC
3	Swartland	WC	DA
4	Sol Plaatje	NC	ANC
5	Greater Kokstad	KZN	ANC
6	Midvaal	GP	DA
7	Khai-Ma Local	NC	ANC
8	Bergrivier	WC	DA/KGP
9	Cape Agulhas	WC	DA
10	Prince Albert	WC	DA/KGP
11	Swellendam	WC	DA
12	Cederberg	WC	DA
13	Matzikama	WC	DA
14	Overstrand	WC	DA/ COPE
15	Witzenberg	WC	DA
16	Koukamma	EC	ANC
17	Hantam	NC	ANC +
18	Nama Khoi	NC	ANC/ KSR
19	Hessequa	WC	DA
20	Langeberg	WC	DA

Status of Oversight

General Stability in Councils: (changes in last 2 years)

- Number of coalition councils in the Western Cape: 11 of 30
- Number of municipalities where the ruling party changed: 3
- Number of municipalities who experienced a change in Executive Mayor in the last year: 5
- Leading up to the LG elections, more instability is being experienced by Councils
- Ongoing interaction with Councils where guidance and advise may be required.

Functionality of Councils:

- All Councils in the Province are functioning in accordance to legislative prescripts with functional committee systems
- All municipalities do have functioning MPAC structures, with the support of DLG, COGTA and SALGA

DLG strengthening of Oversight:

- Ongoing training to Councilors, i.e. MPAC, Roles and Responsibility, Code of Conduct
- Development of all required policies and processes



Government ______elopment programmes for Councilors: "Ethical Leadership"

Governance Stability: Administration

General Stability in Administrations: Currently -

- Number of municipalities who have MM positions vacant: 1
- % vacancies in section 57 managers: 12% (20 vacancies/161 posts)
- Main reasons for vacancies:
 - Upper Limits not aligned to Task levels
 - Challenges raised to attract and retain skills, especially in the rural areas
 - Insecurity associated with 5-year Section 57 contracts

Functionality of the Administrations:

- All municipalities have functional organizational structures which are reviewed on an annual basis
- All Municipalities have responsive organizational PMS systems in place, with a few municipalities also cascading PMS principles down to the lowest levels of the Orgnization. (best-practice)



Western Cape: Access to Basic Services

	2016 Community Survey Total households = 1 933 876	
Services	No. of households	%
Access to Formal Housing	1 593 891	82.4 %
Access to piped water	1 914 055	98.9 %
Access to a toilet facility (Sanitation)	1 829 816	94.6 %
Access to electricity	1 866 531	96.5%



Status of Service Delivery - Infrastructure

Planning

- Water, sanitation and electricity master planning in place and up to date for most municipalities. DLG has support programme in place to update plans
- Linkage between these plans, SDF's and IDP's

Bulk & Reticulation Infrastructure

- Capacity is sufficient to support short to medium term growth
- The condition of this infrastructure meets the required service delivery standards
- Current and planned capacity does not keep up with the rate of urbanization National Grants not aligned with projected growth

Asset Management

- Preventative maintenance plans are in place in most for the municipalities
- Funding allocations towards maintenance could be improved



Service Delivery – Building Resilience

Towards ensuring a disaster resilient Province

- In response to the reality of climate change:
 - 15-year Western Cape Integrated Drought and Water Response Plan is being developed.
 - To incrementally achieve a water-resilient Province.

Innovation in infrastructure development and financing

- Sustainable Infrastructure Development and Finance Facility (SIDAFF) Programme
- Involves the development of a pipeline of sustainable and catalytic projects
 ... and taking these projects from pre-feasibility to bankability using a blended finance approach.

Finalization of the Fir Fighting Function

- Initial consultation process concluded
- Commenced with the legislative process for the Section 12 establishment
 notices



COVID-19: Continuation of Municipal Services

Basic Municipal Services: DLG monitor on a daily basis and report to Cabinet

- The delivery of Basic services in all municipalities are continuing uninterrupted.
- Front line and essential workers are in place and operational
- All frontline staff has been issued with PPE- local stock levels has been replenished.
- Status of Basic service delivery is being monitored via the JDA structures on a daily basis and reported accordingly to the Provincial and National JOC's and Cabinet

	Electricity	Water	Sanitation	Refuse Removal
City of Cape Town	Normal	Normal	Normal	Normal
West Coast DM	Normal	Normal	Normal	Normal
Cape Winelands DM	Normal	Normal	Normal	Normal
Overberg DM	Normal	Normal	Normal	Normal
Garden Route DM	Normal	Normal	Normal	Normal
Central Karoo DM	Normal	Normal	Normal	Normal



Allegations: Fraud, Corruption, Maladministration

- □ Increase in municipal instability- running up to the local government elections.
 - Increased allegations of fraud, corruption and maladministration which the Provincial Minister of Local Government is required to investigate.
 - Strict legal provisions guides this process Read Section 106 of the MSA with the Western Cape Monitoring and Support Act.
 - Where substance is found in the allegation, the investigations are formalized, in line with legal provisions.





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Monitoring and Evaluation:

"Towards... Evidence Based Decision making"

Monitoring and Evaluation of Municipalities' Performance

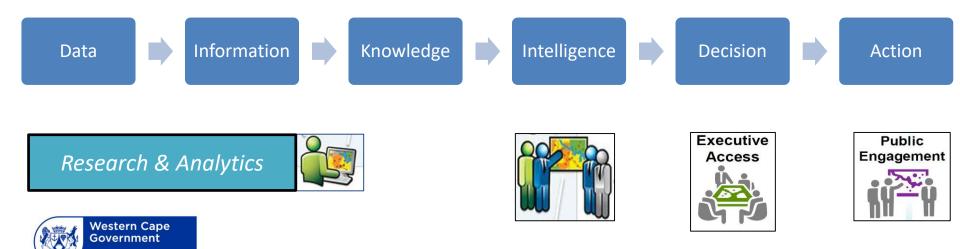
- Developed the Western Cape Monitoring and Evaluation System (WCMES) data collection and consolidation. – including data obo all provincial departments.
- Driving Knowledge Management and Data Governance in the Provincial and Municipal space. – single repository (Intelligence Platform)
- Advocate culture of information/data/trends sharing across spheres of government and Departments.
- Move towards evidence-based / data-driven decision making.



Western Cape Need to influence planning, budgeting and support to municipalities.

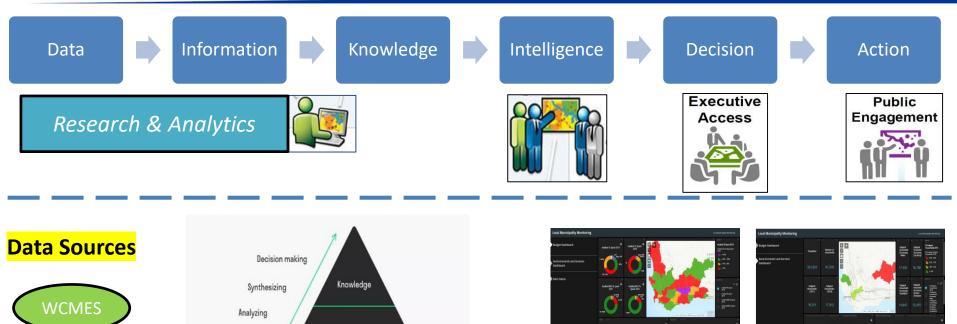
Municipal Governance Intelligence Platform

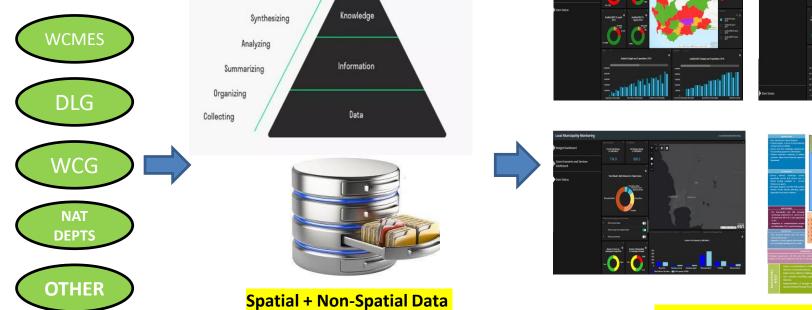
- Aim: Provide an operational and executive view of the status of municipalities and the province using synthesized intelligence and processes.
 - Collection, collation, synthesizing and analysis of data = Intelligence.
 - Utilization of all available datasets to create intelligence to pre-empt and ensure targeted support and interventions at all levels.



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Knowledge Management Process





Repository

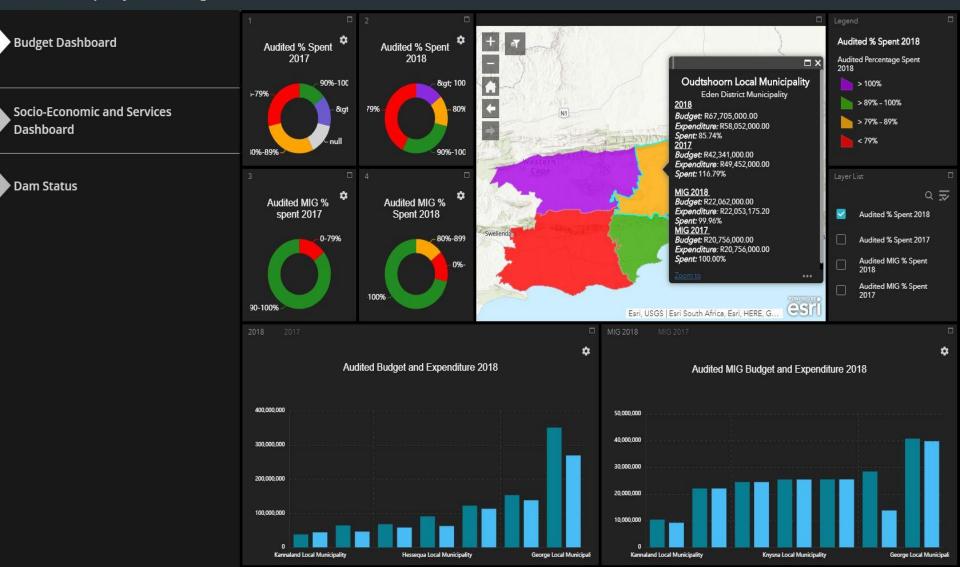
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Intelligence Products

In progress....Municipal Monitoring dashboard

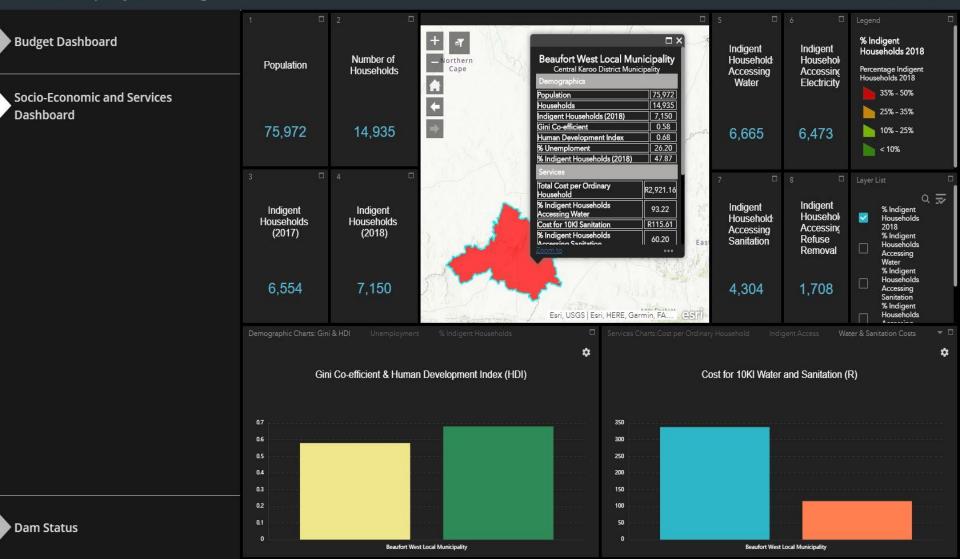
Local Municipality Monitoring

Local Municipality Monitoring



In progress....Municipal Monitoring dashboard

Local Municipality Monitoring



Local Municipality Monitoring



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Provincial Approach to Support Municipalities

Provincial Approach towards Providing Support

- Provincial support efforts are aimed at strengthening Council Oversight, Governance, Service Delivery and financial management.
- In achieving this, strong focus is put on the Objects of Local Government, as defined in the Constitution, Section 152.
- Section 154 of the Constitution is used to design comprehensive support packages:
 - ✓ Strengthen the capacity of municipalities to manage their own affairs through the introduction of "Transversal Support Initiatives".
 - Build comprehensive and holistic support packages where this may be required (Back-to-Basics Province / Municipal Operational Support Plans); and
 - Based on a set of pre-determined criteria, provide financial support to municipalities.



Transversal Support Initiatives (projects cuts across)

Aim: To provide initiatives that put systems and processes in place, or improve, building capacity, and strengthen oversight and governance across municipalities.

Strengthen Oversight

- Review of By-laws and Rules of Order.
- MPAC establishment and training
- Focussed Councillor Training (Roles and Responsibilities & Responsible Leadership: 234 Councillors attended)

Governance Initiatives

- Official Training : Accredited Middle Management Training: 22 municipal officials attended
- Shared Services, in a District and/or between municipalities: ICT, Legal Services, Internal Audit, Risk Management, Fire Services...
- Improve MPRA Compliance

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Management Systems (HR matters)

Transversal Support Initiatives (2)

• Basic Service Delivery initiatives.

- Engineering and project management support for infrastructure projects MIG, RBIG and other Grants
- Creating an enabling environment for economic growth: Capital Expenditure Frameworks, Funding opportunities for large (catalytic) infrastructure projects
- Support with 3-year Capital Planning
- DRAP: Greater Karoo Drought Recovery Task team.
 - O Lead Department for coordinating the Provincial drought response.
 - O Overall Strategy characterised by regular assessments, risk categorisation and development of action plans.
 - O Collaborative and integrated response from all stakeholders.

ICT Support

- ICT is a strategic and operational enabler for effective municipal functioning.
- Development of Cooperate Governance of ICT Policies
- DLG is supporting Municipalities to resolve ICT Audit Findings



Municipal Specific Support Initiatives

Aim: Develop a comprehensive and holistic support package per Municipality where this may be required (using the Back-to-Basics model to drive a Section 154 Support Package)

• Principles:

- ✓ Premised on the 5 pillars of the Back-to Basics programme.
- ✓ Applicable national and provincial departments secured to provide support where required (multi sectoral approach).
- Co-ownership with the Municipal Leadership a prerequisite Plan must be adopted and supported by Council.

• Progress to date:

- ✓ 10 municipalities started, to date: 6 exited the programme.
- Due to the successes achieved through the model, municipalities request to be included in the programmes.



Projects completed: Back-to-Basics Programme

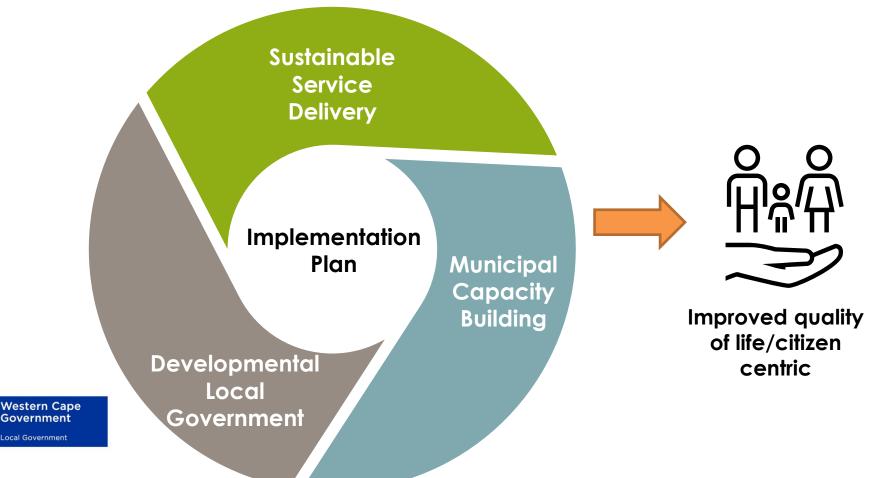
- DLG: initiatives completed to date:
 - Functionality of ward committees;
 - ICT audits and recommendations;
 - Public participation strategies;
 - ✓ Municipal Communication Strategies;
 - Reduce High water losses (water conservation and demand management)
 - Establishment and functionality of MPAC;
 - ✓ Long Term Financial Plans
 - Revenue Enhancement Strategy;
 - Organisational Redesign; and
 - Performance Management Systems.

- Other Departments: initiatives completed to date:
 - Deployment of planners;
 - LED Strategies
 - Waste Management Strategies and capacitation
 - Safety assessments and advise
 - Optimisation of the EHP function
 - SCM support, policies and training

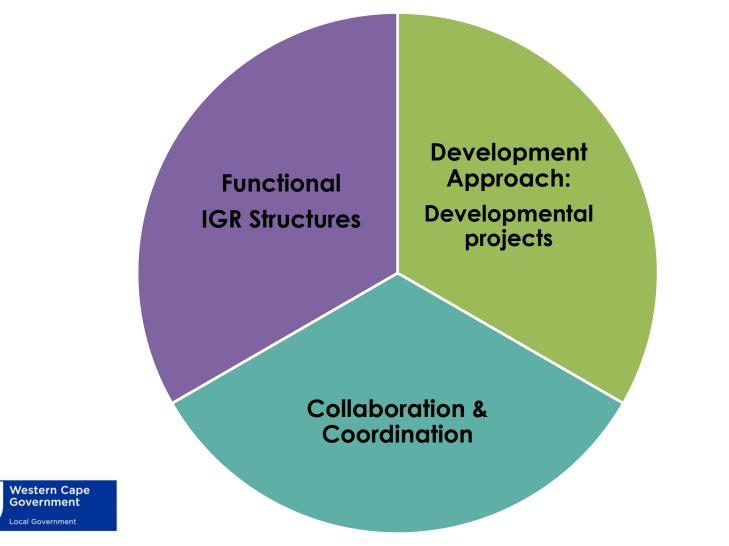


Towards a Joint District Approach

 Joint District Approach, supported by governance instruments, is advanced for developmental local government and sustainable service delivery premised on a common denominator of good governance.



Prerequisite for a Joint District Approach



JDA : The Rationale

- Joint District Approach, supported by governance instruments, is advanced for developmental local government and sustainable service delivery premised on a common denominator of good governance.
- The Joint District Approach is a geographical and team based, citizen focused approach to provide a series of government services (underpinned by characteristics of developmental local government and good governance).



JDA: The Principles

- Joint District Approach: is a geographical (district) and team based, citizen focused approach, with a single implementation plan to provide developmental initiatives and government services.
- Joint: National, Provincial and local, not at the exclusion of B
- DCF as the governance instrument: planning, budgeting and implementation interface methodology.
- Collaboration: co-planning, co-budgeting, co-implementation translate to service delivery in communities.
- Outcome: improving the living conditions (lives) of citizens.
- Horizontal interface (between provincial depts.) and Vertical interface (national, provincial depts. & municipalities).
- District Single Implementation Plan developmental initiatives, planning and strategic priorities, service delivery and capacity building.
- District Interface Teams consisting of departmental and municipal representatives



JDA: The Status – Fully Functional

- Joint District Approach endorsed by Cabinet in the WC and adopted by al the CDF's and DCF tech in all Districts as operating model
- All National and Provincial Departments have confirmed their support and involvement
- All Districts have now developed a single support plan (1 plan) that focusses on strategic and catalytic projects for the District and project implementation commenced.
 - Project successes already registered.
- JDA effectively used to drive the Hotspot strategy during the pick of the COVID-19 Pandemic.





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Municipality under Intervention:

Kannaland Municipality

Timeline of Kannaland Support (1)

Year	Support Initiative	Status
2004	Project Consolidate – Recovery Plan	 Support Plan in place Functional committee driving implementation of plan R1.6 m
2005	Project Consolidate –Recovery Plan:	 Support Plan in place Functional committee driving implementation of plan R21.3 m
2006	Project Consolidate – Recovery Plan	 Support Plan in place Functional committee driving implementation of plan R2.5 m
2007	Project Consolidate – Recovery Plan	 Support Plan in place Functional committee driving implementation of plan R4.9 m
2008	Project Consolidate – Recovery Plan	 Support Plan in place Functional committee driving implementation of plan R2 m
2004- 2008	R33 941 960 - was provided to Kan support of projects identified under th	naland by both National and Provincial Sector Departments in ne Project Consolidate Programme.

Timeline of Kannaland Support (2)

Year	Support Initiative
2010	Kannaland was nominated to form a part of the LGTAS (Local Government Turn Around Strategy) programme
2011	 2011 Local Government Elections - Mr Morne' Hoogbaard was appointed as Municipal Manager and Mr Nigel Delo as Chief Financial Officer. DLG supported by Provincial Treasury developed a support plan for this purpose (LGTAS). Projects included amongst others: Rehabilitation of Schoongezicht road; Development of a Spatial Development Framework; Development of a Human Settlements Strategy; Securing land for Zoar Cemetry; Mediation with Eskom regarding the arrear Eskom Account Etc.

Timeline of Kannaland Support (3)

Year	Support Initiative
	COGTA, DLG, PT and various Provincial Sector Departments reviewed the LGTAS
	with a view to bring it in line with the principles of the Back-2-Basics programme.
	In support of this plan, the Provincial Governmen t allocated both resources in the
	form of funding and human resources to support identified projects.
2014	 The Back-2-Basics programme – activated and functional
	• A number of critical projects were implemented, but the completion of
	individual projects did not contribute to improved governance, stability and
	service delivery in the Municipality.
	• A lack of ownership and entrenched mismanagement and fraud plagued the
	Municipality during that period.

Timeline of Kannaland Support & Interventions

Year	Support Initiative
	Local Government Elections: Change in political leadership - coalition of the
	Democratic Alliance and African National Congress. New Council inherited a
	Municipality facing serious governance, financial and service delivery challenges.
	Outstanding debts of over R75 mill and creditors amounting to R69 million.
	DLG supported by the PT, undertook a diagnostic process with a view to re-visit
2016	and refine the Municipal Support Plan, B-2-B support plans.
(First	
Intervention)	On 7 December 2016, the Provincial Executive decided to intervene in the
	Municipality in terms of section 139(5) of the Constitution, read with sections 139(1)
	and 141 to 142 of the MFMA. Actions included:
	• PT to prepare and finalise a financial recovery plan for the Municipality and;
	• DLG and PT with support from all relevant national and provincial departments
	to develop and implement a targeted support package to address the
	immediate governance, operational and technical challenges.

Timeline of Kannaland Support & Interventions (2)

Year	Support Initiative
	The PT finalised a financial recovery plan for the Municipality after following the consultation
	and public participation processes, and the criteria as prescribed in the MFMA.
	On 8 March 2017, the Provincial Executive resolved to impose the financial recovery plan on the
	Municipality, subject to the approval of the Provincial Minister: Finance, in accordance with the
	requirements of section 139(5) of the Constitution, read with the relevant provisions of the
	MFMA.
2017	The DLG and PT, together with other national and provincial departments and stakeholders,
	provided extensive support in implementing and reviewing the plan on an ongoing basis, in line
	with the changing needs of the Municipality.
	During such a session the Municipality indicated (i) limited progress had been made in giving
	proper effect to the said plan to date; (ii) is not in a position to take executive measures
	necessary to give effect to such plan; and (iii) the Provincial Executive needs to take certain
	actions to ensure the proper implementation of the said plan.
	At a Special Council Meeting held on 30 November 2018 , the Executive Mayor recommended
	that the Municipal Council request the Provincial Executive for the Municipality to be "placed
2018	under full administration in terms of section 139 of the Constitution". (The request)
	Minister and Deputy Minister of COGTA were consulted on the matter and expressed their
	support.

Timeline of Kannaland Support & Interventions (3)

Year	Support Initiative
2018	On 5 December 2018, the Provincial Executive resolved to assume responsibility, in terms of section 139(5)(c) of the Constitution, for the implementation of the financial recovery plan, given that the Municipality was unable to properly implement the FRP. (The decision)
2019	On 1 March 2019, Mr Edward Jantjies was appointed as the Administrator (Financial Recovery), for a period of 6 (six) months. Mr Wessel Rabbets appointed as the Administrator (Financial Recovery) for the period 6 September 2019 to 29 February 2020.
	Significant gains have been made in achieving the aims of the approved financial recovery plan since the appointment of Mr Rabbets. The Provincial Executive accordingly extended the Administrator (Financial
	Recovery)'s appointment.



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DLG Strategy to support Kannaland: Comprehensive Support Package since 2017

A Comprehensive and Holistic Approach

- After receiving the request from the Mayor of Kannaland to put the Municipality under Administration, and the Executive resolved accordingly, a Final Recovery Plan was developed as part of a Section 154 Support Package. – as to introduce a holistic support strategy to Kannaland
 - A providential strategy has been developed over time, whereby a FRP in the Province will always be accompanied by a Section 154 of the Constitution comprehensive support package. – successes achieved in previous similar examples
 - In practice, all required National and Provincial Departments and other stakeholders forms part of the support package
- To support the implementation of the FRP, a dedicated Administrator was appointed, for this exclusive purpose. Council remains functional.
 - The Administrator functions independently, but also takes responsibility for the Financial Governance, as part of the Comprehensive Support Package



The Agreed Process in Kannaland

- The Department of Local Government to take the lead in driving the Intervention and associated support initiatives.
- DLG, be supported by PT and other Departments to ensure a comprehensive support package, inclusive of impact driven projects
- Kannaland Council agrees to take full responsibility and ownership for their own recovery process both on a Political and Administrative level.
 - An administrator be appointed to take full responsibility to drive the FRP
- A Support package be prepared, focusing on the 5 B2B pillars, in essence focusing on all aspects of the municipality – addressing oversight, governance, service delivery, as well as financial challenges.
- B2B model used as steering committee to drive the intervention and recovery process (with all Departments present) – MM to chair and regular updates to Council and Cabinet.



The Support Package – including FRP

- DLG developed the Section 154 Support Package. In Kannaland,
 - PT & DLG developed the FRP, with the Support of the Administrator & the Municipality
 - DLG was further responsible to secure support and involvement from required National and Provincial Departments.
 - DLG, with the support of the Participating departments, and the Municipality drafted the comprehensive support package
 - Previous support actions/Interventions were taken into consideration
- Upon the completion of the comprehensive package, it was presented to both the Political and Administration leadership, and following small adjustments, the comprehensive plan (inclusive of the FRP) was fully supported and adopted by the Council of the Kannaland Municipality.
 - FRP also followed the required legislative Section 139(5) processes and was approved by Cabinet
 - The plan is reviewed and refined on an ongoing basis and as progress are being made
- Agreement was also reached that the DLG approach the required Departments to provide specific support in terms of agreed projects



In terms of the adopted Support plans, DLG secured the involvement and support of the following stakeholders and partners – overwhelming positive support for the approach;

- National Department of Cooperative Governance and Traditional Affairs + MISA;
- Provincial Treasury;
- Department of Environmental Affairs and Development Planning;
- Provincial Department of Transport and Public Works;
- Department of Community Safety;
- National Department of Water and Sanitation;
- Department of Human Settlements;
- National Treasury, and
- SALGA.



The Structure to drive the Process

- Accordingly, DLG established a special Back-to Basics steering committee to drive the implementation of the support package.
 - DLG provides logistical support to this committee
- The Committee is chaired by the Municipal Manager and attended by:
 - o Municipal Leadership
 - All affected municipal officials
 - Senior officials from the affected Departments
 - The Administrator
- The Committee meets on a monthly basis where all stakeholders are required to provide a progress update on their projects – an opportunity is also granted to add additional projects to the plan, where new challenges may have been identified.
- Progress reports are generated and tabled at Council, the partner
 <u>Departments</u> and also Cabinet.





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Additional Resources Allocated to Kannaland

Financial Resources availed

Name of Grant	Project	Amount
2016/17 Financial Year		
Capacity Building Grant	Infrastructure Project: Pump station	R 360 000.00
	Re-Design of the Organisational Structure	R 500 000.00
	Appointment of CFO	R435 000.00
	Replacement of Electrical Meters	R200 000.00
	Human Resource Management Strategy	R250 000.00
	Total	R 1 745 000.00
2017/18 Financial Year		
Capacity Building Grant	Creation of small homework hub	R 200 000.00
	Development of Water Services Plan	R 350 000.00
	Total	R 550 000.00

Additional resources availed (2)

Name of Grant	Project	Amount
2018/19 Financial Year		
Capacity Building Grant	Capacity Assistance – Manager Budget and Treasury Office	650 000
	Capacity Assistance – Manager Technical Services	650 000
	Total	R 1 300 000.00



Additional resources availed (3)

Project	Amount
Appointment of an Administrator	660 000
Organisational Review	100 000
Human Resource Specialist Appointment	270 000
Deep Borehole	3,691 000
Forensic Investigation	100 000
Total	R4 821 000
Vehicle Fleet	495 000
	Appointment of an Administrator Organisational Review Human Resource Specialist Appointment Deep Borehole Forensic Investigation



Financial Resources availed by Provincial Treasury

Name of Grant	Project	Amount
2018/19 Financial Year	·	
Intervention Grant	Extension of FRP Implementation Manager	500 000
	Accounting Support	500 000
	mSCOA Support	330 000
	BTO Capacitation	400 000
	Continuation with the MFIP Advisor Support	
	Total	R1 730 000



Additional resources availed by Provincial Treasury (2)

Name of Grant	Project	Amount
2019/20 Financial Year	·	
Intervention Grant	Compilation of AFS	2 620 000
	Capacitation and Training of BTO Staff	550 000
	FRP Implementation Manager	1 321 000
	Supply Chain Management Expert	330 000
	Total	R4 821 000



Direct Resource Support by DLG

Positon	Name of resource	Period
Recovery Plan Implementation Manager	Mr. R Esau	Feb 2017 – May 2017
Acting Municipal Manager	Mr. P. Williams	March 2017 – May 2017
Recovery Plan Implementation Manager	Mr. W. Hendricks	June 2017 – Sep 2017
Acting CFO	Mr. K. Cooper	June 2018 – Aug 2018
Technical Service Manager	Mr. J. Venter	June 2018 – Nov 2018
Human Resources Support	Mr. D Rennie	Jan 2017 – June 2017



Direct Resource Support by Partners

Positon	Name of resource	Period
Garden Route District Risk Officer	Ms. L James	On going
Risk Manager: GRDM	Ms. T Holtzhausen	On going
MISA Programme Manager Western Cape	Ms N Mzaidume- Nkopane	On going
Engineer: MISA	Mr. N Liebenberg	On going
Director: Development Planning: Hessequa Municipality	Mr. HS Visser	On going
Director: Corporate Services: Mossel Bay Municipality appointed Administrator FRP: Kannaland Municipality	Mr. E Jantjies	March 2019 – August 2019

Direct Resource Support by Partners (2)

Positon	Name of resource	Period
Manager NCCS: Statistics SA	Ms. V Wiener	On going
LG Budget Coordinator: National Treasury	Mr. L Gqesha	On going





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Support Package: General Progress made to date

General Progress made...

- The Implementation of the Comprehensive Support Package is progressing well.
 - Both the comprehensive support package as well as the FRP are reviewed and revised on an ongoing basis
- The Municipal Leadership has been taking personal responsibility for the process- as is evident form the positive progress made.
- There is a definite improvement in the overall functioning, oversight responsibilities and financial stability in the Kannaland Municipality.
- The required systems and processes are functional and all stakeholders and actively contributing to the recovery process.
- Projects were prioritized and implemented accordingly projects have been successfully completed...



Oversight and Compliance...

Reporting and Compliance:

- The tabling of the Draft Budget for the 2019/20 MTREF and the adoption of the Final Budget for the 2019/20 MTREF;
- The finalisation of the 2017/18 Audit of the Annual Financial Statements;
- The audit of the 2018/19 Annual Financial Statements was completed by the end of March 2020.

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Oversight and Governance

- Training for Councilors on Code of Conduct and MPAC.
- Updated Municipal Code comprising of all its By-Laws.
- Water and Sanitation By-law (Review, amendment and cost in terms of publication).
- Informal Trading By-law (Review and amendment of By-law).
- Pounds By-law (Development of By-law).
- Review of Delegations.

Administration

<u>Shared Services Arrangements with</u> <u>Garden Route DM put in place.</u>

Services to be shared with Garden Route DM include:

- Internal Audit
- Risk Management
- Fire Fighting Services
- ICT Services

Draft Memorandum of Agreement served before the Garden Route District Municipal Council, and it was in principle approved for implementation.



Specific HR matters:

- Contract appointment and terminations were reviewed.
- HR policies were reviewed.
- A leave audit was conducted.
- Disciplinary matters were attended to.

Stability in the Administration

- Kannaland Municipality has four

 (4) Senior Management positions
 all other Senior Management
 posts are filled, with the exception
 of 1 DLG provided support
- The Administration of Kannaland Municipality is considered to be stable

Service Delivery

- Storm Water and Roads Master Plans.
- Electricity Master Plan.
- Infrastructure Growth Plan.
- Repair and maintenance
 Framework.
- Human Settlements Plan.

DRAP: Water Security Programme

Kannaland has been supported through this initiate by making a drought engineer, geo-hydrologist and additional funning available to ensure water security

- Refuse is removed on a daily basis as per Municipal
 Schedule
- Landfill site is maintained on a daily basis and refuse is covered.

The Department assisted the Municipality through the provision of a fleet of second hand vehicles, which included eight (8) bakkies, and two (2) digger loaders, to the value of R500 000.

Public Participation and Communication

- Development and monitoring of Citizen/ Client Service Charters.
- Ward Committee Functionality: Training, Know Your Ward Committee Campaigns.
- Development and review of Ward
 Committee Operational Plans.
- Development and review of Public Participation and Ward Committee Policies.
- Design a new municipal Corporate Identity.
- Various other communication initiatives were supported to ensure community awareness, e.g. drought.





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Thank you