



SERVICE LEVEL AGREEMENT

Entered into by and between

THE WESTERN CAPE PROVINCIAL GOVERNMENT

DEPARTMENT OF TRANSPORT AND PUBLIC WORKS: GOVERNMENT MOTOR TRANSPORT (GMT)

(herein referred to as "GMT")

and

(DEPARTMENT OF CULTURAL AFFAIRS AND SPORT)

(Hereinafter referred to as "the Client")

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A. PREAMBLE

Purpose

1. The purpose of this SLA is as follows:
 - 1.1 To identify the expectations of the two parties and their mutual dependencies.
 - 1.2 To define a framework for providing efficient, high quality services to the Client.
 - 1.3 Support the service provider GMT's business goals and objectives namely vehicle procurement, fleet management, fleet logistics, fleet finance and fleet risk management.
 - 1.4 Support the achievement of the client's business goals to ensure efficient fleet management.

B. DESCRIPTION OF SERVICES

2. Delivery of cost effective government motor transport services.

C. AGREEMENTS BY PARTIES

3. GMT and the Client agree as follows:

GMT will -

4. supply the vehicle fleet management services as stated hereunder from its offices in Cape Town situated at 34 Roeland and 49 Hope Street to the Client at its offices/components/institutions as made known.

5. provide training wrt operational issues in terms of the regular training mandate to the Transport and Finance Officers or other delegated officials dealing directly or indirectly with State owned vehicles to ensure that the correct and proper procedures are followed. The training will be undertaken at the Hope Street premises or at other venues as arranged from time to time.

6. make available the following contact official for training enquires:

Official	Gideon Thiart
	021 467 4722
Cell	083 641 5183
	021 483 7001 / 0866154777
E mail	gthiart@pgwc.gov.za

7. procure vehicles via the transversal State Contracts and/or other Provincial Contracts and make available such vehicles to the Client.

8. replace vehicles after the completion of the respective economic life cycles of the vehicles.

9. procure additional vehicles via the State Contracts and/or other Provincial Contracts and make available such vehicles to the Client on condition that –

GMT be requested in writing to order the vehicle(s).

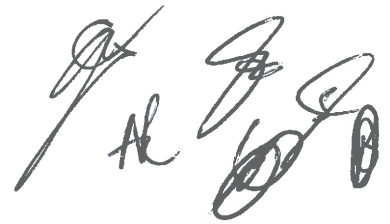
GMT processes such request within 24 hours after receipt of the written request.

GMT obtains and supplies the Client with the cost and expected delivery times of the vehicle(s) to be ordered via the purchasing contracts.

GMT informs the client of any delays that could effect the original delivery date(s).

the Client made provision for the expected expenditure in its departmental Project Plan and Budget.

GMT submits a pro-forma invoice with a claim number that constitutes the cost of the required vehicle(s) as ordered.



The Client settles the pro-forma invoice with GMT within 30 (thirty) calendar days after receiving such invoice.

the Client accepts any claim/penalty charge from GMT and/or the manufacturer should the order be stopped/cancelled for any reason by the Client after the order was placed.

the Client accepts the vehicles after delivery to GMT.

the Client be obligated to transfer additional funds should it be required when the final delivered cost of the vehicles is calculated in terms of the purchasing contracts and made known.

the Client directs GMT as to what must be done with the remaining funds (if any) should the final delivered cost of the vehicle(s) be less than the original pro-forma invoice amount.

the Client acknowledges that no interest will be earned on the paid amounts until paid over to the motor manufacturer by GMT.

GMT manages the order(s), delivery note(s) and invoice(s) regarding the purchase of the vehicle(s) in terms of the standard State prescripts and keeps the documentation for records and audit purposes.

GMT includes the transaction in its Annual Financial Statements (AFS) for the specific financial year, a copy of which will be made available to the Client on request.

GMT confirms that the utilisation of the purchase price of the vehicles is subject to the yearly audit by the Auditor-General on completion of such audit.

GMT includes the aforementioned confirmation as part of AFS referred to above.

GMT issues a progress report to the Client on a bi-monthly basis from the date of the order(s) till all the vehicle(s) has/have been delivered and any discrepancies, if any, have been finalised.

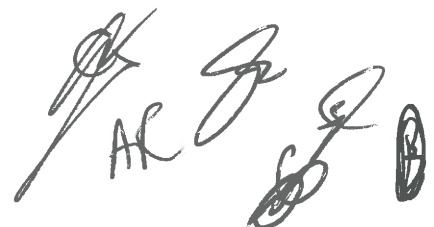
The Client enters into a separate Memorandum of Agreement containing the aforementioned provisions when additional vehicles are required.

The Client enter into a separate Memorandum of Agreement containing the aforementioned provisions as adjusted appropriately to allow for additional funding for extra's to vehicles not supplied by GMT as standard and/or when vehicles are required to replace existing vehicles in more expensive categories.

10. make available the following contact official for the procurement of vehicles:

Official	Riaan Fourie
	021 467 4747
Cell	083 636 7130
	021 483 7049 / 0866154729
E mail	jfourie@pgwc.gov.za

11. process vehicle conversion requests and additions to existing vehicles subject to the same conditions laid down for the ordering of additional vehicles referred to elsewhere in this SLA.
12. prepare tender documentation for vehicle conversions in consultation with the Client and put same to tender within 30 (thirty) calendar days after receipt of the request.
13. provide vehicles from the GMT general hire fleet provision to service urgent additional requirements, temporary and/or substitution purposes for periods not exceeding 4 (four) consecutive months per instance/request. GMT to make available such vehicles within 24 hours from the receipt of a request at the Roeland Street premises.
14. make use of the standing private contract(s) to supply relief, temporary or additional vehicles (standard and VIP types) if a pool or permanent replacement vehicle cannot be supplied from the general hire fleet provision. GMT to arrange for such vehicles within 24 hours from the receipt of a request at the Roeland Street premises.



15. provide general hire fleet services at its Roeland Street premises during week days between 07:00 and 16:00 on condition that telephonic bookings are confirmed via fax or other method in the approved form as prescribed from time to time.
16. make available the following contact officials for general hire fleet services:

Official Peri Tobadi
 ☎ 021 467 4749
 📠 021 483 7091 / 0866154754
E mail ntolbadi@pgwc.gov.za

Official Mike de Villiers
 ☎ 021 467 4769
 📠 021 483 7091 / 0866154727
E mail mddvilli@pgwc.gov.za

17. identify all government vehicles by affixing signage/decals to vehicles in order to promote uniformity as follows:

17.1 Front Door Left



**GOVERNMENT MOTOR TRANSPORT
FLEET**

17.2 Front Door Right



**STAATSMOTORVERVOER
VLOOT**

17.3 Rear

**MISUSE?
MISBRUIK? 021 467 4797**



18. affix special signage/decals to the vehicles of Clients as arranged between the two parties from time to time.
19. claim from the Client the cost of signage/decals if removed or damaged while in use by the Client.
20. make available the following contact official for signage/decals:

Official Leonard Thomas
 ☎ 021 467 4757
Cell 083 641 5137
 📠 021 483 7076 / 0866154778
E mail lthomas@pgwc.gov.za

21. supply a wash and cleaning service at its Roeland Street premises during week days between 08:00 and 15:30 subject to telephonic bookings which must be confirmed via fax/other communication method as agreed to with GMT from time to time.

22. make available the following contact official for wash and cleaning enquires:

22.1 Cape Town City bowl

Official Steven de Koker
 021 467 4769/50
 021 483 7091
E mail sdekoker@pgwc.gov.za

22.2 Other areas (outside City Bowl of Cape Town)

obtain three quotations from approved Merchants located in the area and allow such merchants to wash and clean vehicles once a month.

23. fit all vehicles with an eFuel device as the preferred method of fuel procurement.

24. maintain eFuel services with the assistance of the Client.

25. make available the following contact official as contact person for eFuel services:

Official Gavin Wiid
 021 467 4746
 021 483 7092 / 0866154754
E mail gwiid@pgwc.gov.za

26. arrange that fuel and/or toll cards be made available via the State Contract for all vehicles that cannot be fitted with eFuel due to the non-availability of eFuel fitted fuelling service stations and to privately hired vehicles to be utilised for periods longer than 2 weeks, within 3 (three) working days after receipt of the request.

27. make available the following contact official for fuel and/or toll cards:

Official Jereme Malan
 021 467 4768
 021 483 7092 / 0866154754
E mail jsjmalan@pgwc.gov.za

28. process the registration, licensing and yearly renewal of vehicle licenses within the time frames as prescribed by the National Road Traffic Act, 1996 (Act 93 of 1996). The license disks must be collected from GMT before the due date or will be posted free of charge on request.

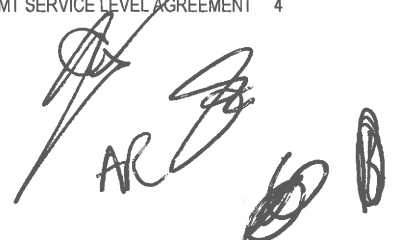
29. make available the following contact official for licensing enquiries:

Official James Bezuidenhout
 021 467 4754
 021 483 7004 / 0866154715
E mail jnbezuid@pgwc.gov.za

30. record all particulars with regard to traffic violations and request from the Client the responsible driver's details and a copy of his/hers valid drivers license as prescribed by law to have the traffic violation re-issued in the name of the responsible driver.

31. make available the following contact officials for traffic violations:

Official Bruce Roulstone
 021 467 4704
 021 483 7003 / 0866154764
E mail broulsto@pgwc.gov.za



AND/OR

Official Charmaine Rose
☎ 021 467 4772
✉ 021 465 4781
E mail crose@pgwc.gov.za

32. provide statistics on traffic violations to the Client.
33. fit a tracking and control system to all new vehicles before issuing. Vehicles without the latter system will be called in and fitted in consultation with the Client.
34. make available the following contact official for the tracking and control systems:

Official Gavin Wiid
☎ 021 467 4746
✉ 021 483 7092 / 0866154754
E mail gwiid@pgwc.gov.za

35. provide the following dedicated report line for the reporting of all alleged misuse of vehicle complaints on a full time basis:

☎ 021 467 4797

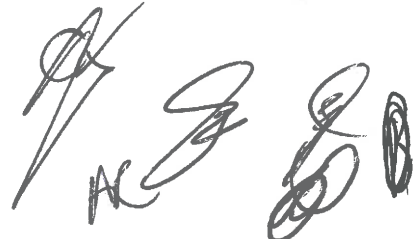
36. follow-up all misuse of vehicle complaints with the Client within 24 hours after the complaint has been received.
37. provide statistics on misuse complaints to the Client.
38. make available the following contact official for follow-up of misuse complaints:

Official Charmaine Rose
☎ 021 467 4772
✉ 021 465 4781
E mail crose@pgwc.gov.za

39. supply log books with all vehicles when issued. Additional log books will be issued within 24 hours after a request has been received. The log books must be collected from GMT or will be posted free of charge on request.
40. make available the following contact official for log sheet enquires:

Official Lillian Kensley
☎ 021 483 4734
✉ 0866154745 / 021 465 4813
E mail : lkensley@pgwc.gov.za

41. develop an electronic activity report generated via the tracking and control system to phase out the preparation of log sheets on a manual basis.
42. receive and scan the log sheets and store such documents in a central repository for use by the Clients until the electronic activity reports are made available.
43. charge daily and kilometre tariffs for all GG vehicles.
44. adjust the tariffs on a yearly basis on a full cost recovery basis subject to –
consultation with the Clients, and
the approval from the Western Cape Provincial Treasury.
45. render accounts on a monthly basis derived from electronic odometer readings and calendar days in possession and delivered to the client within the first 7 (seven) working days of each month in a



format as prescribed by GMT from time to time. The account/invoice parcel will include the following:

- Kilometre and daily cost per GG vehicle.
- Kilometre, insurance and daily hired charges per privately hired vehicle duly certified as correct by GMT.
- Fuel cost per hired vehicle, as well as card fees and transaction costs, if supplied with a fuel card duly certified as correct by GMT.
- Claims for losses and damages per vehicle (excluding privately hired vehicles).
- Tracking communication cost.

46. correct errors on accounts and deliver an amended account within 30 (thirty) calendar days after such events.

47. make available the following contact official as the supervisor for account enquires:

Official Debbie Lloyd
 021 467 4739
 021 483 7009 / 0866154751
E mail dlloyd@pgwc.gov.za

48. allocate dedicated finance officials per Client for account enquires and communicate their contact particulars for time to time:

49. make available functionalities on FleetMan required by the Client's officials to all offices of the Client within 7 (seven) working days after receipt of the request subject to the following:

49.1 the Client being in possession of adequate computer equipment and limited internet access to FleetMan/GMT website, and

49.2 adequate training be provided by GMT.

50. make available the following contact official for system enquires:

Official Christiaan Kriegler
 021 467 4745
Cell 083 636 7123
 021 483 7056 / 0866154749
E mail : ckriegle@pgwc.gov.za

51. supply the Client with management reports via the GMT Management Information Bureau on a monthly basis regarding the applicable vehicle information, utilisation, activity, misuse and risk related issues to enable the Client to perform its own control functions.

52. provide a vehicle recovery service during thefts and hi-jackings via the GMT Management Information Bureau subject to the following:

52.1 That all vehicles be fitted with tracking and control systems.


52.2 That all high risk vehicles be fitted with additional GMT security measures.

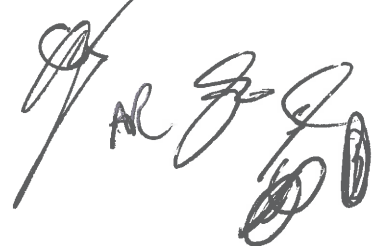
52.2 The tracking and control systems be maintained by GMT in terms of the prescripts issued by GMT from time to time.

52.3 The Client reports any thefts immediately (or as soon as circumstances permit) after such event. GMT to issue an account to Clients for communications costs incurred.

52.4 The availability cost of the systems be incorporated in the tariff structure.

53. provide the following dedicated report lines for the reporting of vehicle thefts (including hi-jackings) on a full time basis:

 021 467 4700



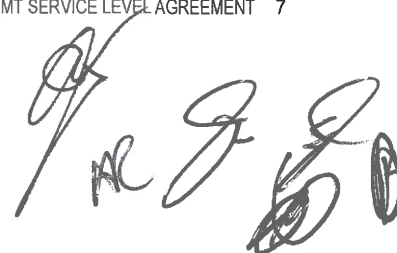
54. make available the following contact officials for management information enquires:

Official Stuart Kirkman
☎ 021 467 8700
📠 021 483 7010 / 021 465 4813
E mail : skirkman@pgwc.gov.za

OR

Official Elizma Hales
☎ 021 467 8701
Cell 082 906 4057
📠 021 483 7031 / 0866154736
E mail : ehales@pgwc.gov.za

55. register, update and manage all reported cases of accidents, claims against the State, theft and loss or damage to vehicles in the fleet risk module of FleetMan and provide management information wrt to the latter on request.
56. administer, defend, and settle third party claims received from private parties instituted against the State and recover the value of such settled claims from the Client.
57. levy an excess damage fee as determined by GMT from time to time based on the loss amount, should it be required after an accident/loss occurred and the vehicle(s) needs to be replaced before it has completed its operational life expectancy cycle.
58. institute claims for non-compliance of the National Transport Circular 4 of 2000,
59. make available the following contact official as the supervisor for fleet risk management enquiries:
- Official** Tania Greeff
☎ 021 467 4727
Cell 083 941 4506
📠 021 483 7028 / 0866154733
E mail tgreeff@pgwc.gov.za
60. evaluate and consider sanctioning of requests from Clients for non-government employees to utilize state-owned vehicles, including privately hired vehicles in terms of the prescripts issued by GMT from time to time.
61. conduct its business in terms of properly documented and maintained business processes.
62. manage its activities within the prescripts of National Transport Circular 4 of 2000 and relevant policy and procedural prescripts issued by GMT and the National Department of Transport from time to time.
63. inform the Client on all relevant policy and procedural prescripts issued by the National Department of Transport and GMT respectively via Circulars as published on its Website.
64. conduct client forums with the Client for operational, financial and risk matters to ensure that all related matters are consulted and managed effectively.
65. issue agenda's at least 14 (fourteen) working days before the Forum meetings and draft minutes within 10 (ten) working days after each forum meeting.
66. make available the following contact officials for forum secretarial enquires:



Operational

Official Bonita Coert
☎ 021 467 4786
✉ 021 483 7014 / 0866182452
E mail : bcoert@pgwc.gov.za

Financial

Official Samantha Arnesen
☎ 021 467 4740
✉ 021 483 7012 / 0866154714
E mail : sarnesen@pgwc.gov.za

67. arrange for adequate repairs, maintenance, recovery after accidents, accident repairs and fuelling functionalities with vehicle fleet agents to ensure a cost effective and efficient fleet. The particulars of these agents will be communicated to the Client from time to time.
68. acknowledge receipt of written enquiries/communication within 24 hours after receipt of such communication and respond to such enquiries/communication within 3 weeks after the acknowledgements.
69. answer ringing telephones within four rings and make provision for voice mail messaging facilities on all phones when telephones cannot be answered due to operational reasons.
70. The management of GMT and its contact particulars are as follows:

Head: GMT Trading Entity

Official Johan Koegelenberg
☎ 021 467 4701
Cell 082 805 9121
✉ 021 483 7755 / 0866154748
E mail jkoegele@pgwc.gov.za

Manager: Fleet Management

Official Anthonie Janse van Rensburg
☎ 021 467 4717
Cell 083 641 5199
✉ 021 483 7043 / 0866154742
E mail ajvrensb@pgwc.gov.za

Manager: Fleet Finance

Official Kathy Proctor-Fourie
☎ 021 467 4792
Cell 083 641 5196
✉ 021 483 7007 / 0866154719
E mail kpfourie@pgwc.gov.za

Manager: Fleet Logistics

Official Leslie Sampson
☎ 021 467 4752
Cell 083 648 1615
✉ 021 483 7001 / 0866154777
E mail lsampson@pgwc.gov.za

Manager: Fleet Risk Management

Official Tania Greeff
☎ 021 467 4726
Cell 083 941 4506
☎ 021 483 7028 / 0866154733
E mail tgreeff@pgwc.gov.za

The Client will –

71. adhere to the prescripts of National Transport Circular 4 of 2000 and relevant policy and procedural prescripts issued by GMT and the National Department of Transport from time to time.
72. ensure that its drivers adhere to all the standing prescripts as issued by GMT and the National Department of Transport from time to time.
73. appoint Transport Control Officers in its Head Office to serve as nodal points for all transport control functions as well as Transport Officers in the different offices/components/institutions as deemed necessary in writing to manage the fleet and inform GMT of the particulars of such officials.
74. mandate the Transport Control and Financial Officers and other designated officials to attend/represent the Clients at the monthly client forum meetings.
75. utilize log sheets to record all official kilometres including those travelled with privately hired vehicles in terms of the prescripts issued from time to time until electronic activity reports can replace the manually completed log sheets for government vehicles.
76. accept liability, on receipt of the fuel and/or toll cards, for any unauthorised or fraudulent transaction caused by any action of the Client.
77. in the event that a fuel/toll card is stolen or lost, report the matter to the SAPS and GMT (in writing) within 24 hours of the discovery of the event.
78. check all fuel and toll gate expenditure receipts/slips against the management reports and file such documentation for record and audit purposes and follow-up any discrepancies.
79. transfer vehicles within a department via FleetMan or by requesting GMT to perform the task thus maintaining an accurate asset register on a daily basis.
80. request additional user codes from GMT if and when required.
81. settle all accounts within 30 (thirty) calendar days of receipt of invoices, in compliance with the Public Finance Management Act, 1999 (Act 1 of 1999 as amended) (PFMA).
82. utilize the official Request for Transport, Vehicle Issue and Vehicle Check List Forms issued by GMT from time to time to regulate its vehicle transport activities.
83. accept responsibility to have all State vehicles services/maintained in terms of the manufacturers prescripts and/or directed by GMT or its service providers from time to time.
84. approach the following service desk of GMT's vehicle fleet agent for a merchant reference and authorization before any services/repairs/maintenance are performed to ensure that State vehicles are in a roadworthy condition at all time:

Toll Free ☎ Tel: 0800 500 005
85. ensure that the drivers responsible for traffic violations, accept liability and prompt settlement (payment of fines/appearing in Court and endorse any documentation (eg Notices and Summonses) only in the name of the responsible driver(s)).
86. report back to GMT on alleged misuse complaints within 21 (twenty one) calendar days after receiving such complaints.

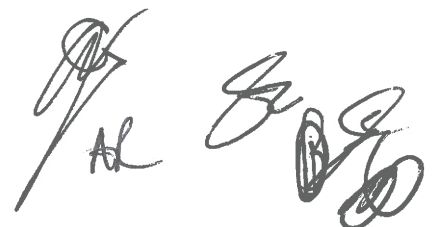
87. adhere to the following fleet risk management procedures issued by GMT from time to time:
- 87.1 Report all incidents of accidents, claims against the State, theft, loss or damage to vehicles telephonically and/or by fax to GMT's MIB within 24 hours after the incident is discovered.
- 87.2 Submit all required documentation within 7 (seven) working days after reporting the incident to the Manager: Fleet Risk Management.
- 87.3 Forward any summons, subpoena or notification served on the driver of the vehicle with regard to civil and criminal matters arising out of vehicle accidents within 24 (twenty four) hours after receipt to the Manager: Fleet Risk Management.
- 87.4 Ensure that drivers and passengers attend consultations at the Office of the State Attorney in Cape Town after a request in this regard is issued.
- 87.5 Re-imburse GMT in full for third party claims settled on its behalf, within 30 (thirty) calendar days of being invoiced by GMT.
- 87.6 Settle Transport Circular 4 of 2000, and GMT excess damage fee claims, within 30 (thirty) calendar days of being invoiced by GMT.
- 87.7 Report all vehicle accidents, damages or vehicle thefts of a privately hired vehicle directly to the relevant private car rental firm (as prescribed by their insurer) and the SAPS immediately.
- 87.8 Settle/pay any access amounts due to the private car rental firm promptly.
88. Take responsibility for the wellbeing of its officials during vehicle breakdowns/accidents/thefts.
89. Enter into separate agreements with GMT to hire vehicles for periods exceeding the 4 (four) months prescribed period.

D. ENTIRE AGREEMENT

90. This SLA replaces any other previous verbal or written agreements entered into between the parties.
91. This SLA constitutes the entire agreement between the parties and no amendment, alteration, addition or variation of any right, term or condition of this SLA will be of any force or effect unless reduced to writing and signed by the parties to this SLA.
92. The parties agree that there are no conditions, variations or representations, whether oral or written and whether expressed or implied or otherwise, other than those contained in this SLA
93. If any of the clauses of this SLA are found to be invalid or not binding on the parties, such finding will not affect the validity of this SLA and the parties agree to be bound by the other provisions of the SLA.
94. Should any of the signatories vacate their present portfolios and the officials replacing them require amendments to any part of the SLA, then these must be done in writing and be signed by both parties.
95. The officials signing the SLA must be duly authorised by the two parties.

E. DISPUTE RESOLUTION

96. Any dispute arising from this SLA shall be referred to the parties who are signatory to this SLA and they shall endeavour to settle the matter amiable between themselves.
97. Should the parties fail to resolve the dispute within thirty (30) calendar days then the dispute shall be resolved through arbitration.

The image shows two handwritten signatures in black ink. The signature on the left is a stylized, cursive signature that appears to start with a large 'A' or 'G'. The signature on the right is also cursive and more complex, possibly starting with 'S' or 'G'. Both signatures are written in a fluid, personal style.

F. VARIATIONS

98. This SLA and timeframes constitutes the whole SLA between the parties. Neither party shall be bound by any condition, warranty, representation or undertaking, whether expressed or implied, except as set forth in this SLA.
99. No variation or amendment to this SLA shall have any force of effect, unless reduced in writing and signed by both parties.
100. Should there be a need to vary from the agreed contents, the variations must be agreed on SMS level between the Client and GMT, documented and attached as annexures to this SLA.

G. EXCLUSIONS

101. No exclusion, except when both parties agree to it.

H. TERMINATION

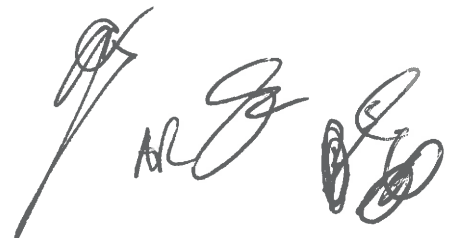
102. Should any of the signatories decide to terminate this SLA, then 30 (thirty) calendar days notice must be given to the other party and the reasons for such termination must be provided.
103. If any party commits a breach of any terms of this SLA and fails to rectify such breach within 14 (fourteen) calendar days after a written request from the aggrieved party then the aggrieved party shall be entitled to terminate this agreement, without prejudice, to exercise any other rights or remedies which the party may have in law including the right to -
- claim specific performance; or
 - refer the breach to arbitration.

I. CONTACT PARTICULARS

104. The contact particulars contained in this SLA may change from time to time and will be reissued as a separate annexure.

J. VERSION CONTROL

105. This is the latest version of the SLA (see front page for number) and replaces all previous versions.


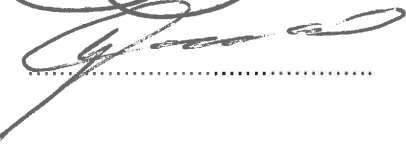
The image shows three handwritten signatures in black ink. The first signature on the left is a stylized, elongated signature. The second signature in the middle is more compact and appears to be 'ALG'. The third signature on the right is a circular signature with a central dot.

K. ACCEPTANCE

THUS DONE, SIGNED AND ACCEPTED AT *Kape Town* ON THIS DAY OF *29 July* 2008.


GOVERNMENT MOTOR TRANSPORT
Name of Signatory: JD Koegelenberg
Capacity of Signatory: Head: GMT

AS WITNESSES:



- 1.  ANTHONIE J. V. RENSBURG
TRANSPORT MANAGER, GMT WC
- 2. 

THUS DONE, SIGNED AND ACCEPTED AT *Kape Town* ON THIS DAY OF *2 June* 2008.


CLIENT TO FOLLOW

Name of Signatory: *DEON BURGER*
Capacity of Signatory: *ACTING DIRECTOR HRM*

AS WITNESSES:

- 1.  Arolis
- 2.  C. GORTAG

GMT: CONTACT PARTICULARS

1. Training enquires:

Official Gideon Thiar
 ☎ 021 467 4722
Cell 083 641 5183
 📠 021 483 7001 / 0866154777
E mail gthiar@pgwc.gov.za

2. Procurement of vehicles:

Official Riaan Fourie
 ☎ 021 467 4747
Cell 083 636 7130
 📠 021 483 7049 / 0866154729
E mail jfourie@pgwc.gov.za

3. General hire fleet services:

Official Peri Tobadi
 ☎ 021 467 4749
 📠 021 483 7091 / 0866154754
E mail ntolbadi@pgwc.gov.za

Official Mike de Villiers
 ☎ 021 467 4769
 📠 021 483 7091 / 0866154727
E mail mddvilli@pgwc.gov.za

4. Signage/decals:

Official Leonard Thomas
 ☎ 021 467 4757
Cell 083 641 5137
 📠 021 483 7076 / 0866154778
E mail lthomas@pgwc.gov.za

5. Cleaning enquires (Cape Town City bowl)

Official Steven de Koker
 ☎ 021 467 4769/50
 📠 021 483 7091
E mail sdekoker@pgwc.gov.za

6. eFuel services:

Official Gavin Wiid
 ☎ 021 467 4746
 📠 021 483 7092 / 0866154754
E mail qwiid@pgwc.gov.za

7. Fuel and/or toll cards:

Official Jereme Malan
 ☎ 021 467 4768
 📠 021 483 7092 / 0866154754
E mail jsimalan@pgwc.gov.za

8. Licensing enquiries:

Official James Bezuidenhout
☎ 021 467 4754
✉ 021 483 7004 / 0866154715
E mail jnbezuid@pgwc.gov.za

9. Traffic violations:

Official Bruce Roulstone
☎ 021 467 4704
✉ 021 483 7003 / 0866154764
E mail broulsto@pgwc.gov.za

AND/OR

Official Charmaine Rose
☎ 021 467 4772
✉ 021 465 4781
E mail crose@pgwc.gov.za

10. Tracking and control systems:

Official Gavin Wiid
☎ 021 467 4746
✉ 021 483 7092 / 0866154754
E mail gwiid@pgwc.gov.za

11. Report line for the reporting of all alleged misuse of vehicle complaints:

☎ 021 467 4797

12. Follow-up of misuse complaints:

Official Charmaine Rose
☎ 021 467 4772
✉ 021 465 4781
E mail crose@pgwc.gov.za

13. Log sheet enquires:

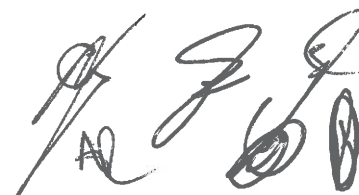
Official Lillian Kensley
☎ 021 483 4734
✉ 0866154745 / 021 465 4813
E mail : lkensley@pgwc.gov.za

14. Account enquires:

Official Debbie Lloyd
☎ 021 467 4739
✉ 021 483 7009 / 0866154751
E mail dlloyd@pgwc.gov.za

15. System enquires:

Official Christiaan Kriegler
☎ 021 467 4745
Cell 083 636 7123
✉ 021 483 7056 / 0866154749
E mail : ckriegle@pgwc.gov.za



16. Reporting of vehicle thefts (including hi-jackings):

 021 467 4700

17. Management information enquires:

Official Stuart Kirkman
 021 467 8700
 021 483 7010 / 021 465 4813
E mail : skirkman@pgwc.gov.za

AND/OR

Official Elizma Hales
 021 467 8701
Cell 082 906 4057
 021 483 7031 / 0866154736
E mail : ehales@pgwc.gov.za

18. Fleet risk management enquiries:

Official Tania Greeff
 021 467 4727
Cell 083 941 4506
 021 483 7028 / 0866154733
E mail tgreeff@pgwc.gov.za

19. Forum secretarial enquires:

Operational

Official Bonita Coert
 021 467 4786
 021 483 7014 / 0866182452
E mail : bcoert@pgwc.gov.za

Financial

Official Samantha Arnesen
 021 467 4740
 021 483 7012 / 0866154714
E mail : sarnesen@pgwc.gov.za

20. Management of GMT:

Head: GMT Trading Entity

Official Johan Koegelenberg
 021 467 4701
Cell 082 805 9121
 021 483 7755 / 0866154748
E mail jkoegele@pgwc.gov.za

Manager: Fleet Management

Official Anthonie Janse van Rensburg
 021 467 4717
Cell 083 641 5199
 021 483 7043 / 0866154742
E mail ajvrensb@pgwc.gov.za



Manager: Fleet Finance

Official Kathy Proctor-Fourie
☎ 021 467 4792
Cell 083 641 5196
☎ 021 483 7007 / 0866154719
E mail kpfourie@pgwc.gov.za

Manager: Fleet Logistics

Official Leslie Sampson
☎ 021 467 4752
Cell 083 648 1615
☎ 021 483 7001 / 0866154777
E mail lsampson@pgwc.gov.za

Manager: Fleet Risk Management

Official Tania Greeff
☎ 021 467 4726
Cell 083 941 4506
☎ 021 483 7028 / 0866154733
E mail tgreeff@pgwc.gov.za

