

DPME Quarter 1 Performance Report 2017/18

| Performance | Annual Target | Qua | Quarterly Report Against Targets | | | Comment on the |
|--|---|--|---|------------------------------------|--|--|
| Indicator | 2017/18 | First Quarter Target | Actual Achievement & Narrative | Means Of Verification | Planned Target | Deviation |
| Programme 01: Ad | ministration | | | | | |
| Sub-programme: D | epartmental Manageme | nt | | | | |
| Number of quarterly implementation monitoring reports against APP | Produce quarterly performance monitoring report against APP 30 days after end of the quarter | 4 th Quarter performance report for 2017/18 produced and approved by the Minister and submitted to NT | Target Partially Achieved 4 th Quarter Performance Report was produced and submitted to NT by due date, however the Minister approved the report on the 05 May 2017 | Quarterly Performance Report | The Minister approved the report by the 05 May 2017 | The report will be forwarded to the Ministry by the 22 nd (of each month after the end of the quarter) to mitigate against late submission |
| Audited Annual Report | Produce an Annual Performance Plan according to prescribed | Annual Report submitted to Auditor-General by 31 May 2017 | Achieved The Annual Report was submitted to Auditor- | Annual Report | None | None |

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| | standards/frameworks and timelines | | General by the 31 May 2017 | | | |
| Sub-programme: H | uman Resource Managem | ent and Developmer | ıt | | | |
| Percentage of vacancies against funded posts in PERSAL over a quarter (vacancy rate) | Maintain a vacancy rate of 10% or less | 10% or less on average over the quarter | Target Not Achieved The average Vacancy rate for the Quarter is 28.8% | IYM Statistics | 18.8% Although HR implements timeous Recruitment and Selections and 10 posts were filled during the quarter, the department implemented its approved revised organisational structure with effect from 1 April 2017 which increased the number of approved funded posts from 350 to 447 (97 more posts) resulting in an increased vacancy rate | All positions that become vacant du to staff exits are advertised withou delay Newly created positions are advertised as soor as the levels of the job have been confirmed through Job Evaluation and the results approved As a result of a vigorous recruitment drive the department to fill vacant posts, th vacancy rate decreased with the average of 1% per month over the reporting period: |

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| | | | | | | April – 29.8% May – 28.9% June – 27.7% |
| Percentage of Performance Agreements and reports submitted on time | Achieve 90% submissions of performance agreements, reviews and assessments by due date | 90% of agreements concluded and submitted to HR by 31 May 2017 | Target Exceeded 91% of Performance Agreements were submitted 96% of Performance Assessments were submitted | MS Excel | 1% | 287 out of 316 expected Performance Agreements were submitted which constitute 91% Annual assessments. 291 out of 303 assessments expected were submitted which constitute 96% |
| Percentage achievement of targets in the workplace skills plan achieved | Achieve 80% of targets in the WSP by the end of the financial year | 10% or less on average over the quarter | Target Exceeded Arranged courses for 56 delegates against an annual target of 450 and the quarterly target of 45 which is 12% | Ms Excel | 2% | Arranged courses for 56 delegates against an annual target of 450 and the quarterly targe of 45 which is 12% |
| Percentage of SMS members submitting financial disclosures | 100% compliance in submission if financial interests by all designated employees within the specified time frames | 100% | Target Achieved All SMS members disclosed financial interest | E-Disclosure report 2x Staff circulars | None | None |

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| | | | | | | |
| Sub-programme: Ch | ief Financial Officer | | | | | |
| Percentage of valid nvoices paid within 30 days and cases where non- compliance leads to disciplinary action | 100% of valid invoices paid within 30 days or disciplinary action taken in 100% of cases where invoices are not paid within 30 days | 100% of valid invoices paid within 30 days or disciplinary action taken in 100% of cases where invoices are not paid within 30 days | Target Achieved 100% of valid invoices paid within 30 days | 30 days payment report | None | None |
| Sub-programme: Ch | ief Information Officer | | | | | |
| Approved ICT Plan | Annual ICT Plan produced and approved by head of ICT by 30 June | Produce Annual ICT Plan by 30 June | Target Achieved Annual ICT Plan was produced by 30 June 2017 | OCIO Master Plan | None | None |
| Percentage achievement of argets in the ICT Plan | Produce quarterly monitoring reports against the ICT plan within 30 days of end of the quarter | Produce quarterly report | Target Achieved 94% achievements against the ICT Standards | Quarterly report | None | None |

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| Approved Annual Communication Plan | Annual Communications plan produced and approved by head of Communications by 30 June including communication on progress with NDP | Produce Annual Communication Plan by 30 June | Target Achieved Annual Communication Plan was produced by 30 June 2017 | Communication Plan | None | None |
| Percentage achievement of targets in the Communication Plan | 80% communication activities described in communication plan implemented by the end of the financial year | Produce quarterly report Annual communications report | Target Achieved Quarterly report against communication Plan was produced | Quarterly report | None | None |
| Sub-programme: R | isk, Anti-corruption and In | tegrity Management | | | | |
| Approved Risk Management Reports | Conduct annual risk assessment and produce annual risk plan and quarterly reports Produce annual risk plan and quarterly progress reports | Produce risk register and plan for the financial year 2017/18 | Target Partially Achieved The risk register was not reviewed due to process put on hold (uncertainty around organisational review) annual risk plan was produced; however, both documents were not presented to Risk Committee for approval | Risk Implementation Plan | Risk register not completed and Risk Implementation plan not presented to Risk Committee for approval by the Accounting Officer | Bilateral meetings are scheduled with Branch Heads to finalize the risk assessment and risk Management Committee will be convened for approval of all outstanding documents |

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| Quarterly risk management reports | Produce quarterly progress reports against targets in the risk plan | 4 th Quarter risk progress report for 2016/17 produced | Target Partially Achieved 4 th Quarter progress report was compiled however not presented to Risk and Audit Committee meetings respectively | Risk progress report | 4 th Quarter risk report was not presented to Risk and Audit Committee meetings due to cancellation of risk meeting | The progress report will be presented to Risk and Audit Committee during the month of July 2017 |
| Sub-programme: In | ternal Audit | | | | | |
| Approved three year rolling Internal Audit Plan | Produce a 3 year rolling strategic internal audit plan and submit to the Audit Committee for approval by 30 June 2017 | Develop 3 year strategic and annual plan and submit to Audit Committee for approval by 30 June 2016 | Target Achieved 3yr Strategic plan and annual plan was approved on the 10 April 2017 | 3yr Strategic plan and annual plan | None | None |
| Quarterly Internal Audit reports | Quarterly audit implementation reports presented to Audit Committee and Management produced | 4 th Quarterly Internal Audit progress produced | Target Achieved 4 th Quarter audit report was presented to the Audit Committee on the 10 th March 2017 | 4 th IA quarter report | None | None |

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| Annual budget priorities paper developed with National Treasury by April annually | Annual budget priorities paper developed with by April 2017 and submitted to Cabinet for approval | Annual budget priorities paper developed with National Treasury by April 2017 | Target Partially Achieved The annual budget priority paper was developed, however only finalised in May 2017 instead of April 2017 | Budget priority Paper | There were delays in the finalization of the budget priority paper | The budget priority paper will be presented to specia FOSAD MANCO meeting and tabled to Cabinet for approval by August 2017 |
| Annual Report detailing the activities of the NPC and stakeholder engagement on the NDP | Quarterly (activity report) and Annual (AR) produced | Produce Quarterly (activity report) and Annually (AR) for financial year 2016- 17 | Target Achieved Quarterly activity report was produced | Activity report | None | None |
| Sub-programme: Go | overnment Performance | Information | | | | |
| Quarterly Performance Reporting Guidelines issued to all National departments by 15 May 2017 | 1 Guideline issued by 15 May 2017 | 1 | Target Achieved 1 QPR guideline for 2017/18 issued to all National Departments by 11 May 2017 | Email with QPR guideline sent to National departments | None | None |

| Performance Indicator | Annual Target | Qua | Quarterly Report Against Targets | | | Comment on the |
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| | 2017/18 | First Quarter Target | Actual Achievement & Narrative | Means Of Verification | Planned Target | Deviation |
| Quarterly Performance Reporting Guidelines issued to all Offices of the Premier by 15 May 2017 | 1 Guideline issued by 15 May 2017 | 1 | Target Achieved 1 QPR guideline for 2017/18 issued to all Offices of the Premier by 15 May 2017 | Email with QPR guideline sent to Offices of the Premier | None | None |
| Sub-programme: So | cio Economic Impact Asse | essment System | | | | |
| Report on Socio- Economic Impact Assessments (SEIA) completed for new or amendments to existing policies, legislation and regulation and regulations | Annual Report showing support for 80% of requested impact assessments by the end of financial year | SEAIS Reports on requests received in Q1 | Target Achieved SEIAS report on requests received Q1 | Performance report | None | None |
| | r Planning and Monitorin | • | | | | |
| Sub-programme: Ou Number of | Itcomes Monitoring and E MTSF Progress Reports | MTSF Progress | Target Achieved | MTSF progress | None | None |
| Quarterly Reports submitted to Cabinet on the 14 Outcomes | on Outcomes submitted to Cabinet in June, September and November 2017 | Reports on Outcomes completed in June 2017 | 14 MTSF progress reports on Outcomes were completed | report | None | None |

| Performance | Annual Target | Qua | rterly Report Against Tar | gets | Deviation from | Comment on the |
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| Indicator | 2017/18 | First Quarter Target | Actual Achievement & Narrative | Means Of Verification | Planned Target | Deviation |
| Number of Operation Phakisa Progress Reports produced | One Comprehensive Operation Phakisa Progress Report produced quarterly, encompassing progress with all delivery labs | 1 comprehensive Quarterly Operation Phakisa Progress report produced | Target Partially Achieved 1 Comprehensive report produced | Comprehensive report | Still awaiting signed copy from Executive Authority | Follow-up with Ministry |
| • | ic Sector Monitoring and (utcomes Monitoring and E | • • • | | Assessment | | |
| Number of Quarterly reports submitted to Cabinet on Outcomes 9 and 12 | MTSF Progress Reports Outcomes 9 and 12 submitted to Cabinet in June, September and November 2017 | MTSF progress report (for Outcome 9 and 12) completed in June 2017 | Target Achieved MTSF progress report for Outcome 9 & 12 was submitted to Cabinet | MTSF Progress report | None | None |
| Sub-programme: M | anagement Performance | Monitoring and Suppo | ort | | | |
| Percentage of departments assessed on management practices | 95% MPAT assessments completed for National and Provincial departments by 31 March 2018 | Publish approved standards | Target Not Achieved MPAT standards have been drafted but not approved and published | N/A | MPAT standards not approved and published | There were delays in the finalisation o standards due to proposed amendments |

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| Indicator | 2017/18 | First Quarter Target | Actual Achievement & Narrative | Means Of Verification | Planned Target | Deviation |
| Percentage of targets in the PM&E Capacity Development Plan achieved | Achieve 80% of targets in the Capacity Development Implementation Plan | Revise Planning and M&E Capacity Development strategy and implementation plan and submit to DDG: IPME form approval by 31 May 2017 | Target Achieved The Panning & M&E Capacity Development Strategy was revised and approved by DDG by May 2017 | Approved M&E Strategy | None | None |
| | | Produce 1 progress report showing 20% achievement of the targets in the Implementation Plan | Progress report was provided and 11 of 40 (28%) activities were achieved in Quarter 1 | Progress report | | |
| Programme 5: Fron | tline and Citizen Based Se | rvice Delivery Monitor | ing | | | |
| | ontline and Citizen Based | • | - | | | |
| Number of monitoring visits to support policy priorities | 400 | 75 | Target Achieved 75 monitoring visits were conducted and report passed quality assurance | Progress reports | None | None |
| Number of departments implementing CBM | 3 | Participating departments selected by 30 June 2017 | Target Exceeded4 Departments havebeen selected toreceive support fromCBM Directorate; these | Progress reports | 1 | 4 Departments have been selected to receive support from CBM Directorate |

| erformance | Annual Target | Qu | arterly Report Against Targe | ts | Deviation from | Comment on th |
|------------|---------------|-------------------------|--|--------------------------|-----------------------|---------------|
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| | | | are i) Civilian Secretariat for Police to develop and test a citizen-based monitoring of police stations on response to rape, gender-based and domestic violence (mystery client and exit interviews) (ii) Northern Cape Office of the Premier for implementation of CBM/IDP tool in new municipality; (iii) Gauteng COGTA supporting public participation unit to implement CBM/IDP tool; (iv) Free State Office of the Premier for implementing their new CBM provincial action plan. Support to Eastern Cape OTP and sector departments is also anticipated following the Ministerial/Presidential visit to Lusikisiki | | | |

Sub-programme: Presidential Hotline

| Percentage of | 80% achievement of | 80% achievements | Target Achieved | Progress | None | None |
|---------------------------------------|-----------------------------------|------------------|--|-------------------|------|------|
| targets in the Annual Presidential | targets in Annual Presidential | of Q1 targets in | We managed to | monitoring report | | |
| | | plan | We managed to | | | |
| Hotline | Enhancement Plan | | identity and craft | | | |
| Enhancement Plan | | | plans/projects that will | | | |
| implemented | | | bring further | | | |
| | | | improvements in the Presidential Hotline. | | | |
| | | | | | | |
| | | | These initiatives were consolidated into a | | | |
| | | | | | | |
| | | | workable Enhancement | | | |
| | | | Plan. These projects | | | |
| | | | include: (i) draft SOP | | | |
| | | | that have been put in | | | |
| | | | place, (ii) quality assurance of the | | | |
| | | | | | | |
| | | | Customer Satisfaction | | | |
| | | | Surveys. (at least two | | | |
| | | | meetings were held with Stats SA in this | | | |
| | | | | | | |
| | | | regard). Stats SA has also undertaken to PH | | | |
| | | | | | | |
| | | | staff on cutting-edge | | | |
| | | | data management. This | | | |
| | | | will be augmented with ongoing training to be | | | |
| | | | offered by the POA | | | |
| | | | branch within DPME. | | | |
| | | | (iii) Improved Contract | | | |
| | | | Management, we are | | | |
| | | | putting in place | | | |
| | | | stringent protocols in | | | |
| | | | order to ensure that | | | |
| | | | SITA delivers on the | | | |
| | | | SLA. (iv) Strengthening | | | |
| | | | monitoring and | | | |
| | | | oversight, we have | | | |
| | | | oversignit, we have | | | |

| | | | already held two working session with sector departments in the last quarter | | | |
|--|---|---|--|--|----------------------------------|---|
| Sub-programme: Sig | vahlola/ Special Projects | | | | | |
| Number of Siyahlola and Izimbizo coordinated for which briefing notes/reports are prepared | Conduct 10 visits and produce area profiles/briefing notes/reports on Siyahlola and Izimbizo quarterly | Conduct 2 visits and produce area profiles/briefing notes/reports on Siyahlola and izimbizo for the quarter | Target Exceeded 6 briefing notes/reports/area profiles were compiled undertaken under period review | Briefing notes, Reports, Area profiles | 4 | More visits were undertaken under period review |
| | Quarter 1 Report 2017/18 | | | | | |
| Performance Indicator | Annual Target 2017/18 | Qua First Quarter Target | arterly Report Against Targ Actual Achievement and Narrative | gets Means Of Verification | Deviation from Planned Target | Comment on the Deviation |
| Programme 6: Evide | ence and Knowledge Syste | - | | V crineation | | |
| Sub-programme: Ev | aluation, Research, Knowl | edge and Data Systen | n | | | |
| Number of Outcomes reports displayed to the public on POA system | 3 Reports for each outcome on the POA system (excluding outcomes for which the reports are classified) by 31 March 2018 | One report for each outcome excluding outcomes for which the reports are classified | Target Achieved 13 Outcomes report displayed to the public on POA system; except 1 outcome is not displayed due to security purposes | POA Report | None | None |
| - | onal Youth Development | | | | | |
| Sub-programme: Yo | outh Development | | | | | |
| Revised National Youth Policy and implementation | Monitor implementation of the National Youth Policy | Produce implementation monitoring of the | Target Achieved | Implementation report | None | None |

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| | | First Quarter Target | Actual Achievement and Narrative | Means Of Verification | Planned Target | Deviation |
| | implementation reports | National Youth Policy | Youth policy documented on the report | | | |
| Cabinet approved M&E framework for the National Youth Policy | M&E Framework for the National Youth Policy approved by Cabinet by 31 March 2018 | Refine draft M&E Framework | Target Achieved Draft M&E Framework developed | Draft M&E Framework | None | None |
| Sub-programme: Na | ational Youth Developmen | t Agency | | | | |
| Oversight reports on NYDA | NYDA performance reports quality assured and transfer of payment made quarterly | Performance reports of the NYDA quality assured and transfer of payment made | Target Achieved Performance report and approved tranche report for NYDA | Performance & Tranche report | None | None |