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PRESENTATION: Ad-Hoc Parliamentary Joint Committee on Probing Violence Against Foreign Nationals

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Making progress possible. **Together.**

Plans in place by the City of Cape Town and Western Cape Government

What has been done in the Western Cape for relief support
and stabilisation measures



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Plans in place by the City of Cape Town and Western Cape Government

- Institutional arrangements are in place between the City of Cape Town, the Provincial Disaster Management Centre, SAPS and UNHCR.
- Department of Social Development/SASSA were placed on standby for provision of social relief.
- SAPS are monitoring hotspot areas.
- Municipalities and Community Development Workers are also monitoring volatile areas.
- Strengthened relationships with SAPS (Joints and Prov-JOC).
- Emergency Services and Disaster Management Centres on standby



Lessons Learnt

24 & 25 Nov
2008 held by
UN OCHA

DEBRIEF &
LESSONS
LEARNT

30 March
2011 De
Doorns

Standardisation of the definition of xenophobia

- A standardised definition should be developed to avoid confusion and miscommunication.
- Ensuring that law enforcement agencies know the difference between what constitutes crime vs xenophobia

Improvement of communication

- Communication and coordination should be improved between and within departments and organisations
- Continual communication to continue after the incident
- Ensure successful communication and coordination, measures need to be implemented from the highest level of government and enforced.
- Unified messaging and communication required across all spheres of government avoiding contradictory statements and public confusion



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The promotion of social cohesion

- There is a need to bridge historical divides between individuals from different races, cultures, genders and socio-economic backgrounds.
- To achieve the above, the strategy needs to mobilise resources, knowledge, creativity and concerns so that social cohesion on a partnership basis can be increased/promoted; and
- There should be an intensification of existing programmes that promote social cohesion and building of national unity, i.e. national public holidays (Heritage and Freedom Day). Also use these platforms to celebrate the social, cultural and economic advancement and heritage of selected groups.

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The compilation of a refugee booklet

- The aim of the booklet is to assist foreigners in the country attempting to enter the economic market in the Western Cape as well as to give guidance to a range of governmental and non-governmental officials having direct contact with foreigners.

The development and implementation of an early warning system

- The collection and evaluation of information on a regular basis will be an indicator where tensions and frustrations may "run high" so that measures can be taken to mitigate

The establishment of a coordinating committee on the highest level

- This will provide leadership and guidance to senior administrators that will enable guidance and mandates to crucial sector departments in an effort to not only deal with social conflict fallout, but more importantly to enhance social cohesion.

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Interventions

What has been done since 2008



Interventions

- United Nations High Commissioner for Refugees established offices in Cape Town
- Western Cape Disaster Management Centre established Social Conflict Committee during 2011/12.
- Xenophobia plan developed in 2009 and reviewed in 2012/13
- Risk assessment on Xenophobia completed in 2013
- In 2013 the City of Cape Town implemented the Social Disorder Hazards Disaster Risk Management Plan covering the following:
 - Bomb threats and hostage taking
 - Bombing and terrorism
 - Deliberate chemical or biological or radio-active (CBR) materials release
 - Civil unrest and vandalism
 - Xenophobia



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Interventions

- Confirmation received from National Disaster Management Centre that Home Affairs is the lead department
- Service delivery protest benchmarking workshop with North West PDMC and Rustenburg local municipality in March 2013
- Compilation of a Refugee Booklet done during 2013;
- Strengthened relationships with SAPS (Joints and Prov-JOC)



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Recent Threats: Xenophobia



Recent Threats: Xenophobia

- Incidents reported on 20 January 2015 in Soweto where Somalis were accommodated in mosques in Mayfair, Johannesburg;
- Incidents reported on 26 January 2015 in Mamelodi, Gauteng;
- Threats within the Western Cape Province in late January 2015 prompted meetings between the WC Disaster Management Centre, SAPS and UNHCR;
- SAPS identified hotspots during January/ February 2015 (Philippi, Nyanga, Khayelitsha, Milnerton, Vrygrond, Msipumulele, Delft, Kraaifontein, Mfuleni);
- Xenophobia attacks in KZN and Gauteng Provinces during April 2015



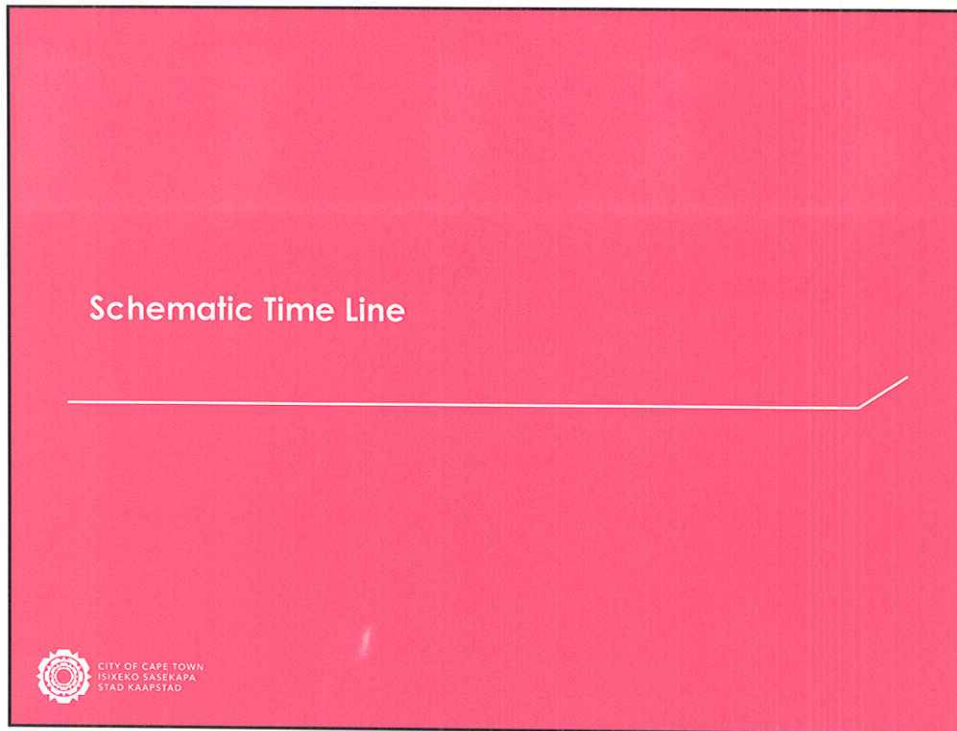
Western Cape Provincial and Municipal Actions



Western Cape Provincial and Municipal Actions

- Municipalities and Provincial Departments have been requested to be on high alert to mitigate xenophobic incidents;
- Xenophobia Plan and Social Conflict Committee has been activated;
- The City of Cape Town and District Disaster Management Centres were placed on high alert;
- Provincial Disaster Management Centre sent letters to all Municipalities and Disaster Centres requesting their readiness to mitigate and manage xenophobia pro-actively;
- Provincial Disaster Management Centres are functional and ready for activation in event of mass displacement;
- Provincial Disaster Management Centre is supporting and coordinating through Prov-Joints (SAPS);
- Department of Local Government are monitoring Municipalities/ Communities at risk through CDWs and Ward Committees.






Schematic time line: Social Conflict Emergency Plan		
RISK REDUCTION (MITIGATION)	PREPAREDNESS, RESPONSE & RELIEF	RECOVERY
Early Warning Phase	Response & Relief Phase	Rehabilitation & Reconstruction Phase
<i>The division between safety & security and disaster management coordination</i>		
Security Forces (PROVINCIAL JOINTS) ★		Disaster Management Centres (DMCs) ▲
Safety & Security Joints ★ - SAPS - NIA ▲ Information for early warning to be sent through from Province (e.g. social workers / CDWs)	Safety & Security: ★ - SAPS - SANDF - Dept of Community Safety - Law Enforcement - Traffic - Metro Police Disaster Management (Municipality): ▲ - Emergency Housing (Muni, with PDOH in support) - Utility Services (water, electricity, sewage) - Emergency Relief (Provincial Social Development) - EMS (Provincial Health) DTPW (transport)	★ Maintenance of law & order in communities. Mediation in communities, Reintegration / Reparation ▲ - Department of Social Development / - Dept of the Premier - Dept of Home Affairs Continuation of humanitarian support, co-ordinated by Muni Disaster Mgmt: ▲ - -Emergency Housing (Muni with PDOH in support) - Utility Services (water, electricity, sewage) - Emergency relief, (Provincial Social Development) DTPW (transport)
<i>Applicable legislation</i>		
Safety and Security Legislation	- Safety & Security legislation - Line function legislation - Disaster Management legislation	- Safety & Security legislation - Line function legislation - Disaster Management legislation

Roles and Responsibilities

The mandates, roles and responsibilities of roleplayers



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Role-players	Mandates and responsibilities		
	Mitigation / Risk reduction	Preparedness, response & relief	Recovery
NAT DEPT SAFETY AND SECURITY: SAPS	Crime Intelligence: - Gathering of intelligence and dissemination thereof. - Crime prevention	- Visible Policing - Maintenance of law and order. - Crime prevention. - Crime investigation - Communication to communities / public / IDPs, incl liaison with media	- Maintenance of law and order
National Intelligence Agency (NIA)	- Monitoring early warning indicators regarding social conflict	- Monitoring security issues in safety sites and in communities	- Monitoring security issues in safety sites and in communities
DISASTER MANAGEMENT	- Communication (Internal and External).	- The provision of co-ordinating facility, e.g. meeting facilities, communication infrastructure, meeting facilities, decision-making centre - Co-ordination of humanitarian support - Liaison with NGOs/ FBOs - Management of donations - Secretariat Services. - Communication (Internal and External) - Communication to communities / public / IDPs, incl liaison with media	- Co-ordination of humanitarian support - Communication (Internal and External) - Communication to communities / public / IDPs, incl liaison with media - Management of donations

Role-players	Mandates and responsibilities		
	Mitigation / Risk reduction	Preparedness, response & relief	Recovery
PROV DEPARTMENT OF THE PREMIER	<ul style="list-style-type: none"> - Mediation / Conflict resolution - Co-ordination of monitoring of early warning indicators (as collected from CDWs, Bambanani, etc) and communication to SAPS 	<ul style="list-style-type: none"> - Provincial communications 	<ul style="list-style-type: none"> - Mediation / conflict resolution - Reintegration - Long term community recovery and mitigation strategies
PROV EMERGENCY MEDICAL SERVICES (EMS)	-	<ul style="list-style-type: none"> - Provision of Ambulance Services - Treatment and transport of the sick and injured - Medical rescue 	-
MUNIC FIRE & RESCUE SERVICE	<ul style="list-style-type: none"> - Development of response plan once notified by relevant authorities 	<ul style="list-style-type: none"> - Firefighting activities. - Provision of water tankers (support). - Rescue Services - Fire and Life Safety - Ensure that IDP facilities confirm to Fire and Rescue safety standards 	-
PROV DEPT TRANSPORT & PUBLIC WORKS	-	<ul style="list-style-type: none"> - Transport - Provision of transport (human and goods). 	<ul style="list-style-type: none"> - Provision of transport for reintegration
	-	<ul style="list-style-type: none"> - Public Works - Storage of goods of IDPs - Emergency repair. - Water provision support. 	-
PROV DEPT OF HEALTH	-	<ul style="list-style-type: none"> - EMS - Mental Health Services. - Mortuary Services. - Provision of on-site medical assistance and provision of 	<ul style="list-style-type: none"> - Provision of access to medical facilities - Mental Health Services.

Role-players	Mandates and responsibilities		
	Mitigation / Risk reduction	Preparedness, response & relief	Recovery
MUNIC ENVIRONMENTAL HEALTH	-	<ul style="list-style-type: none"> - access to medical facilities - Monitoring environmental health conditions @ sites - Access to clean water and toilets - Monitoring Food Quality 	<ul style="list-style-type: none"> - Monitoring environmental health conditions.
PROV DEPT SOCIAL DEVELOPMENT	<ul style="list-style-type: none"> - Monitoring & communicating early warnings to DoP 	<ul style="list-style-type: none"> - Provision of food, blankets and clothing (through agents) - Trauma counseling. - Bereavement support - Providing for special needs 	<ul style="list-style-type: none"> - Trauma counseling. - Bereavement support
PROV DEPT OF LOCAL GOVERNMENT: Community Development Workers (CDWs)	<ul style="list-style-type: none"> - Monitoring and Communicating early warning indicators from CDWs to DoP 	<ul style="list-style-type: none"> - Emergency Housing support to municipality - Facilitate disaster mgmt funding applications to national government. - Support to Muni DMC humanitarian support from CDWs 	<ul style="list-style-type: none"> - Facilitate funding applications to national government
MUNIC HOUSING	-	<ul style="list-style-type: none"> - Provision of secure emergency shelter. Identifying sites for shelters 	<ul style="list-style-type: none"> - Provision of secure emergency shelter.
MUNIC SPORTS & RECREATION	-	<ul style="list-style-type: none"> - Identifying alternative accomm, e.g halls, churches/ mosques 	-
MUNIC ELECTRICITY / ESKOM	<ul style="list-style-type: none"> - Provision of power supply 	<ul style="list-style-type: none"> - Provision of power supply. - Provision of emergency lighting. 	<ul style="list-style-type: none"> - Provision of power supply & emergency lighting
TELKOM	<ul style="list-style-type: none"> - Provision of telecommunications 	<ul style="list-style-type: none"> - Provision of telecommunications (emergency). 	<ul style="list-style-type: none"> - Provision of telecommunications (emergency)
PROV / MUNIC TREASURY	<ul style="list-style-type: none"> - Supply chain management 	<ul style="list-style-type: none"> - Supply chain management - Emergency procurement of items etc 	<ul style="list-style-type: none"> - Supply chain management

Role-players	Mandates and responsibilities		
	Mitigation / Risk reduction	Preparedness, response & relief	Recovery
PROV DEPT COMMUNITY SAFETY (Community Liaison, Risk Management)	- Monitoring and communicating early warning indicators	- Security Services - Access control	-
MUNIC TRAFFIC MANAGEMENT	-	- Traffic regulation	-
MUNIC LAW ENFORCEMENT	- Monitoring and communicating early warning indicators - Patrol duties - Law and Order.	- Patrol duties. - Law and Order. - Guard duties.	- Patrol duties. - Law and Order. - Guard duties
NAT DEPT HOME AFFAIRS	- Documentation of foreign nationals. - Liaising with Customs and Immigration control - Status identification	- Documentation of foreign nationals. - Liaising with Customs and Immigration control - Status identification - Repatriation	- Documentation of foreign nationals. - Liaising with Customs and Immigration control - Status identification - Repatriation
NAT DEPT FOREIGN AFFAIRS	- Liaison with foreign countries, embassies and high commissioners	- Liaison with foreign countries, embassies and high commissioners	-
NGOs / FBOs / CBOs	-	- Provision of food, clothing and blankets in support of Social Development. - Provision of creches - Reintegration / Reconciliation - Spiritual counselling	- Provision of food, clothing and blankets in support of Social Development. - Provision of creches - Reintegration / Reconciliation - Spiritual counselling
UNITED NATIONS	-	- Support, advise, guide and monitor the management of xenophobic violence against foreign nationals - Training in UN guidelines - Sourcing and provision of relief aid	- Support, advise, guide and monitor the management of xenophobic violence against foreign nationals - Sourcing and provision of relief aid

Role-players	Mandates and responsibilities		
	Mitigation / Risk reduction	Preparedness, response & relief	Recovery
PROV DEPT EDUCATION	- Education programmes to combat intolerance / xenophobia	- Provision and or access to education tools and facilities - Provision of early childhood devt facilities	- Provision and or access to education tools and facilities - Provision of early childhood devt facilities
PROV DEPT OF AGRICULTURE	-	- Provision of transport for food, clothing, and blankets - Lobbying for and provision of food supplies from agricultural stakeholders, i.e. agri-businesses and farmers	- Provision of transport for food, clothing, and blankets - Provisioning of food, fruit and vegetables obtained from donors
SAWS	-	- Weather-related Early Warning	- Weather-related Early Warning
	-	-	-
SANDF	-	- Support SAPS in maintaining law and order	-
MUNIC	-	- Cleansing / Sanitation - Water - Electricity - Fumigation	- Cleansing / Sanitation - Water - Electricity - Fumigation
SPCA	-	- Caring of animals abandoned through social conflict	- Caring of animals abandoned through social conflict

Disaster Management Coordination

Ensuring unified command working together



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Disaster Management Coordination

- Nat-Joints was activated
- National Disaster Management Centre (NDMC) forms part of Nat-Joints
- NDMC instructed all Provincial Disaster Management Centres (PDMC) to support the Prov-Joints structure
- COGTA's Circulars (Municipalities/ DG)
- Xenophobia plan has two components:
 - Safety and Security (SAPS)
 - Humanitarian (Western Cape Disaster Management Centre)
- SAPS will coordinate all activities until such time there are displaced people;
- Coordination i.t.o humanitarian needs – Local Authorities
- Coordination i.t.o humanitarian needs if more than one local authority affected – District Municipality;
- Coordination if City & District is affected/ mass displacement – Provincial Disaster Management Centre



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Support Arrangements

Support required from other government agencies
to manage and respond to these challenges



Support Arrangements

- Department of Home Affairs to put measures in place to:
 - Ensure proper border control measures
 - Ensure adequate documenting of foreigners
- South African Police Service to increase intelligence and pro-actively mitigate occurrences of xenophobia;
- South African Police Service to pro-actively engage communities with large numbers of foreigners and to address illegal firearms amongst foreign nationals; and
- By-Laws for trading in informal settlements to be effectively enforced





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Thank You

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