

Presentation to Select Committee on Social Services

Annual Report 2013- 2014

7 November 2014

Content

1. Vision, Mission and Values
2. Supporting the priorities and outcomes of Government
3. DHA outcomes and strategic objectives
4. Challenges and transformation strategy
5. Highlights: 2009 - 2014
6. Graphic presentation of performance in key areas
7. Overall performance and achievement of targets
8. Financial Performance

DHA: Vision Mission and Values

A safe secure South Africa where all of its people are proud of and value their identity and citizenship.

The efficient determination and safeguarding of the identity and status of citizens and the regulation of immigration to ensure security promote development and fulfil our international obligations

The DHA is committed to being:

- People-centred and caring
- Patriotic
- Professional and having integrity
- Corruption free and ethical
- Efficient and innovative
- Disciplined and security conscious

The DHA contributes directly to four of the 14 Outcomes of Government:

1. Quality basic education
2. A long and healthy life for all
3. **All people in South Africa are and feel safe**
4. **Decent employment through inclusive economic growth**
5. Skilled and capable workforce to support an inclusive growth path
6. An efficient competitive and responsive economic infrastructure network
7. Vibrant equitable sustainable rural communities contributing to food security for all
8. Sustainable human settlements and improved quality of household life
9. Responsive accountable effective and efficient local government system
10. Protect and enhance our environmental assets and natural resources
11. Create a better South Africa a better Africa and a better world
12. **An efficient effective and development oriented public service**

Additional Outcomes for 2014/ 2015 going forward:

13. Social protection
14. **Nation building and social cohesion** .

- A major focus of the NDP is to confront the triple challenge of poverty inequality and unemployment by achieving higher growth rates.
- A priority for the DHA is to facilitate the acquisition of the critical skills needed for economic growth and to build our own skills base.
- The NDP draws on international experience in pointing out that the strategy will succeed if it is led by a capable state staffed by professionals; where trust is engendered by social stability improved services and reduced corruption; and the mass of citizens feel part of the plan and economic development.
- The DHA could play a key role in enabling regional development by working with SADC countries to establish efficient secure and managed movements of people.
- The inclusion of all citizens in democracy and development is enabled by providing them with a status and an identity that gives them access to rights and services.
- The modernisation programme of the DHA can reduce fraud and the cost of doing business by enabling e-government thus attracting more investment.

Department of Home Affairs Performance Agreement: 2009 - 2014

- Completion of all strategic information and identification projects within already defined budgets and time frames
- Effective and efficient refugee management strategies and systems
- Contributing to the level of skills and general economic development in South Africa targets by realising a positive skills migration trend of around 50,000 migrants annually . The focus should be on critical skills shortages, supportive of the medium term strategies and government's outcomes.
- The registration of every child birth within 30 days of delivery.
- The issuing of identity documents to every South African 16 years and above.
- Improving the turnaround times for all services, queuing times and unit costs per service.
- Determining and improving the maximum distance for a citizen to travel to access Home Affairs services.

The DHA has adopted a results-based approach to planning with results measured against the achievement of outcomes.

Outcome 1:

Secured South African citizenship and identity

Outcome 2:

Immigration managed effectively and securely in the national interest including economic, social and cultural development

Outcome 3:

A service that is efficient, accessible and corruption free

- 1.1 To ensure that registration at birth is the only entry point for South Africans to the National Population Register (NPR)
- 1.2 To issue Identity Documents (IDs) to citizens turning 16 years of age and above
- 1.3 To ensure the identification and registration of all South African citizens and foreign nationals to enhance the integrity and security of identity
- 2.1 To ensure a secure, responsive and flexible immigration regime in support of national security, priorities and interests
- 2.2 To implement effective and efficient asylum seeker and refugee management strategies and systems
- 2.3 To facilitate the efficient movement of bona fide travellers to support national interests and priorities, and to prevent and prohibit the movement of undesirable persons in the interest of national security
- 2.4 To contribute towards realising a positive skills migration trend of around 50 000 migrants annually

- 3.1 To transform the culture of the organisation in support of securing identity, citizenship and international migration
- 3.2 To ensure ethical conduct and a zero-tolerance approach to corruption
- 3.3 To obtain a clean audit report
- 3.4 To ensure ,effective, efficient and accessible service delivery to clients

- Systems that are out of date and not integrated compromise security and service delivery.
- Staff compliment that does not have sufficient specialists and is not professionalised.
- Highly uneven quality of infrastructure with large dependency on DPW and rented accommodation.
- Uneven quality of administration and governance processes creates risks and compromises the effective management of people and resources
- Constant risks and threats to civil registration, identity and immigration systems from local and transnational criminal syndicates.
- Policy and legislation in a number of areas require further review and updating.
- Immigration capacity and systems not aligned with strategic, risk-based approach.

STRATEGY TO TRANSFORM THE DEPARTMENT

In support of achieving the strategic objectives of the DHA, government priorities and the National Development Plan, the DHA has identified the following goals over the next 3 - 5 years:

1. Effective management of immigration to contribute to security and development
2. Establishing a comprehensive and secure National Identity System (NIS)
3. Modernising Home Affairs through investing in people, processes and technology
4. Improving service delivery and promote good governance and administration
5. Developing officials that are ethical, patriotic and professional
6. Visible and firm action in the fight against corruption.

Highlights over the 2009 – 2014 period

- All 2010 FIFA World Cup guarantees delivered to a high standard
- National Population Registration Campaign mobilised officials communities and the public to record over 1 million “invisible” citizens and reduce later birth registration.
- Amended Civics and Immigration legislation addressed serious security gaps and improved service delivery including to vulnerable groups.
- Security of birth certificate improved (both parents details) and front offices able to print full birth certificates for the first time.
- Centralised adjudication hub established for permits and visas that has reduced fraud and corruption and enabled efficiency gains.
- Stakeholder forums were formed across the country so that communities, local government and departments mobilise support for the delivery of DHA services.

- Major IT breakthroughs in the design and development of new systems, including the rollout of a smart ID card.
- Refurbishment programme continued, and included transforming 70 paper-based offices to a new fully digital process for IDs and passports.
- Access to institutions to verify identity was expanded including a major agreement signed with the banking sector. Other beneficiaries are SASSA and the Justice System.
- Enhanced real-time movement control system (e-MCS) rolled out to additional ports and capacity strengthened at largest ports with a focus on the maritime environment.
- Learning Academy developed and delivered dedicated DHA professional courses and induction; and HR introduced leadership and cadre development and mentoring.
- Footprint and channels expanded in respect of offices, connected health facilities and client service centres.

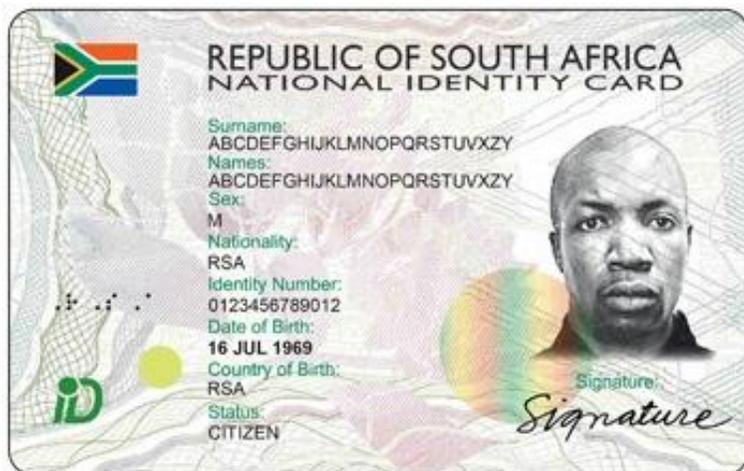
South Africa's Identity documents life cycle



- Reference Book (Apartheid era identity)
 - 1960- 1986
 - Turnaround time unknown

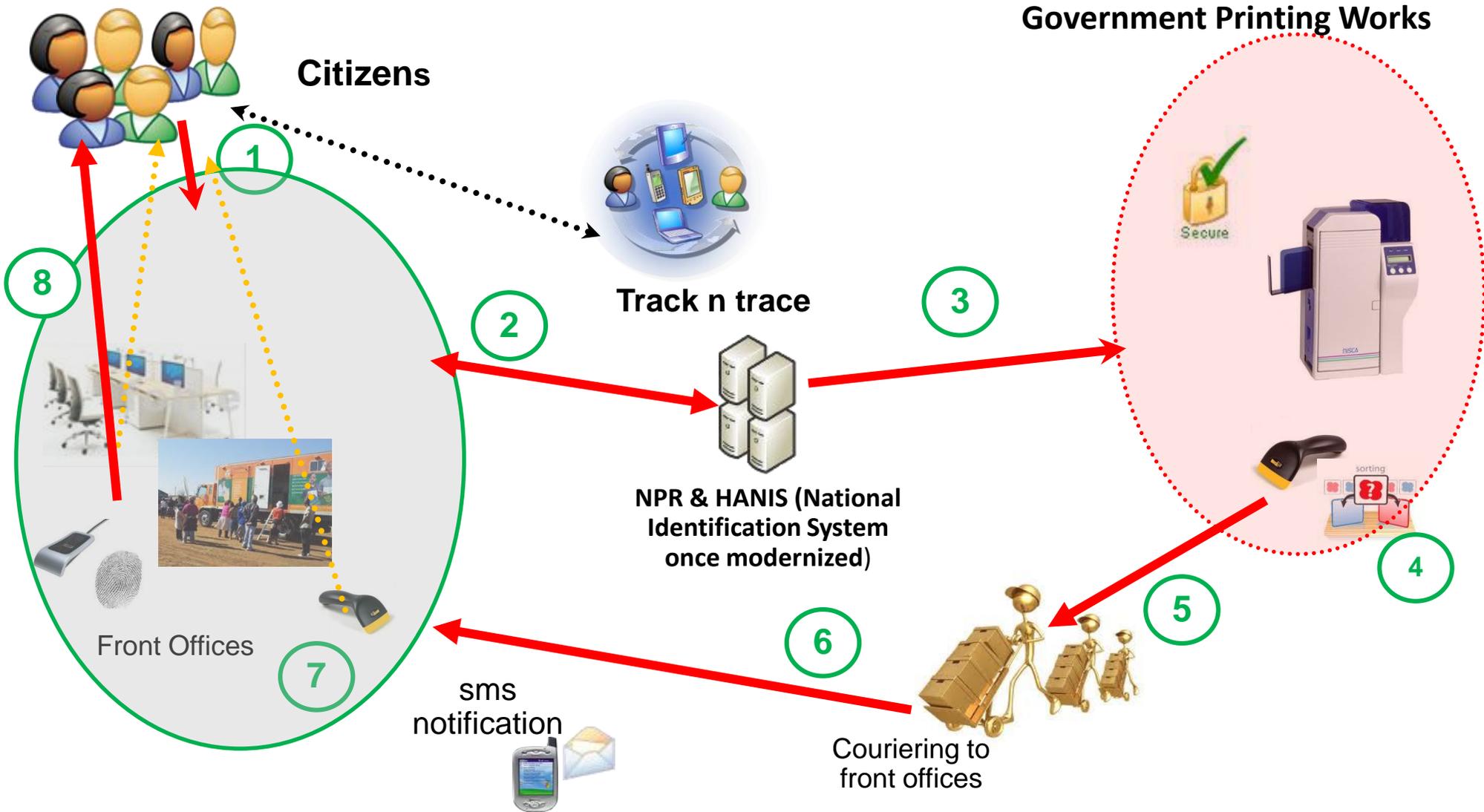


- Green Barcoded ID Book
 - 1986-2013
 - Turnaround time 54 working days



- Smart ID Card
 - 2013- beyond
- Secure has the option for additional Government services on the chip
 - Turnaround time 10-15 working days

Smart ID Card/ Passport Process

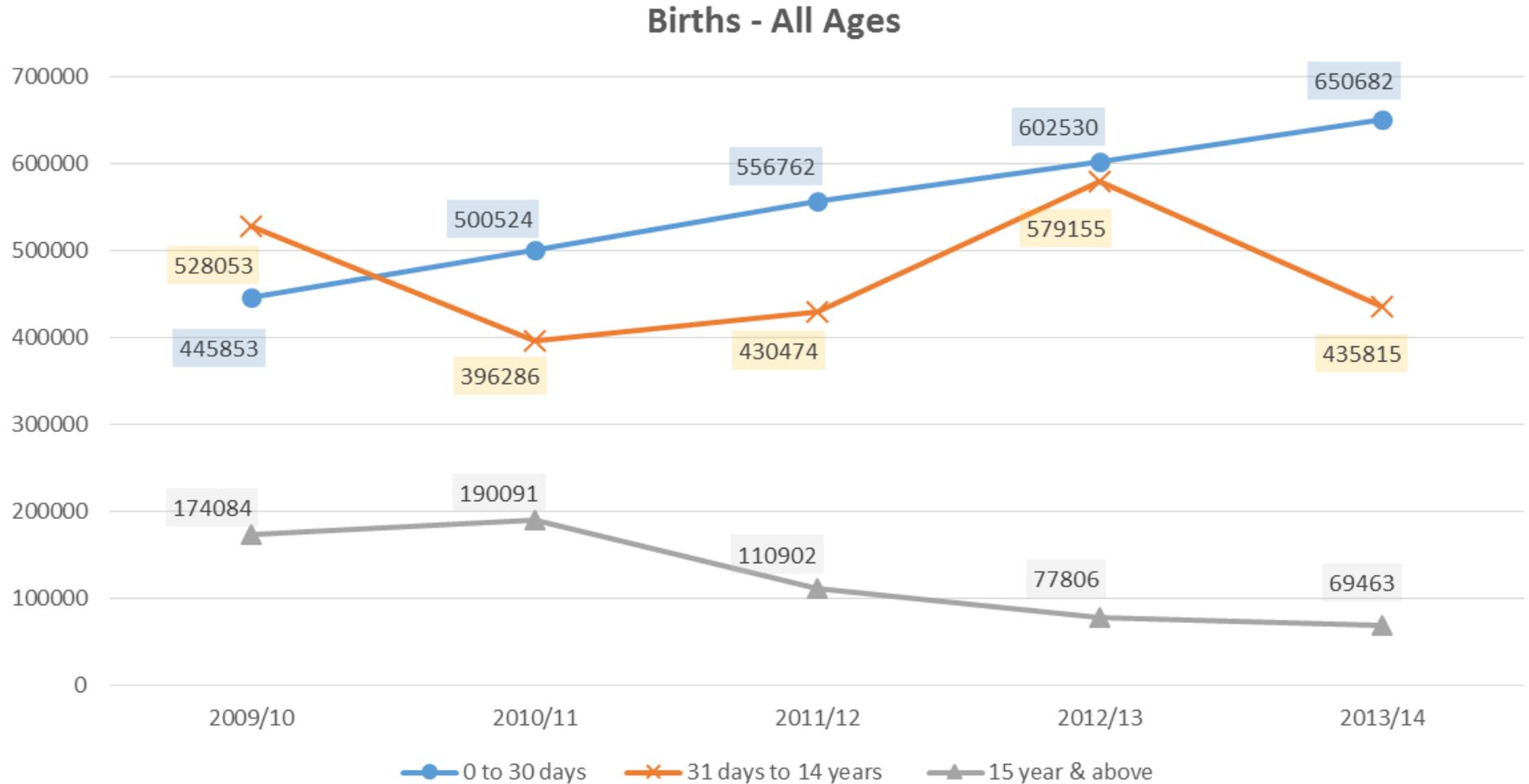


home affairs

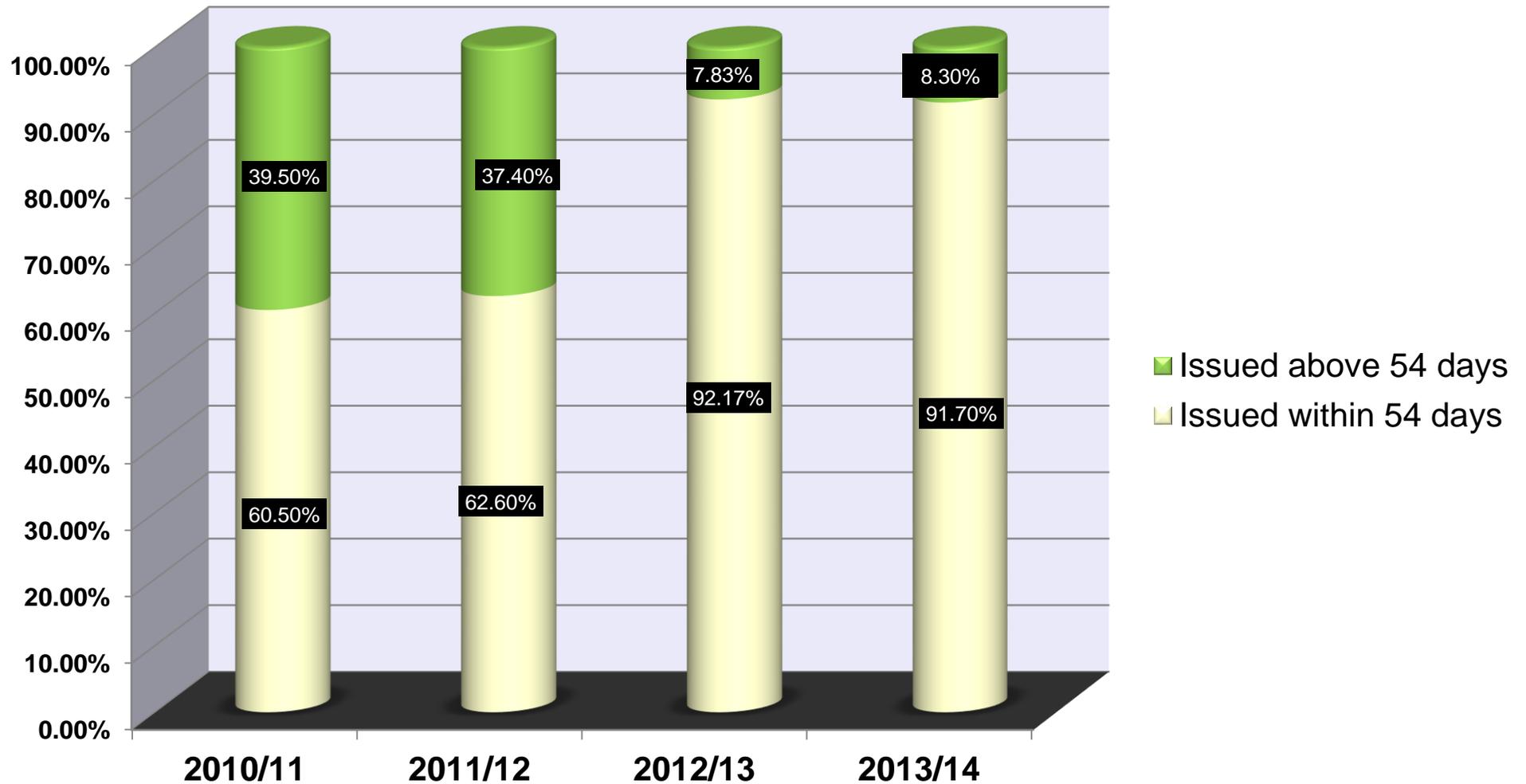
Department:
Home Affairs
REPUBLIC OF SOUTH AFRICA

We Care!

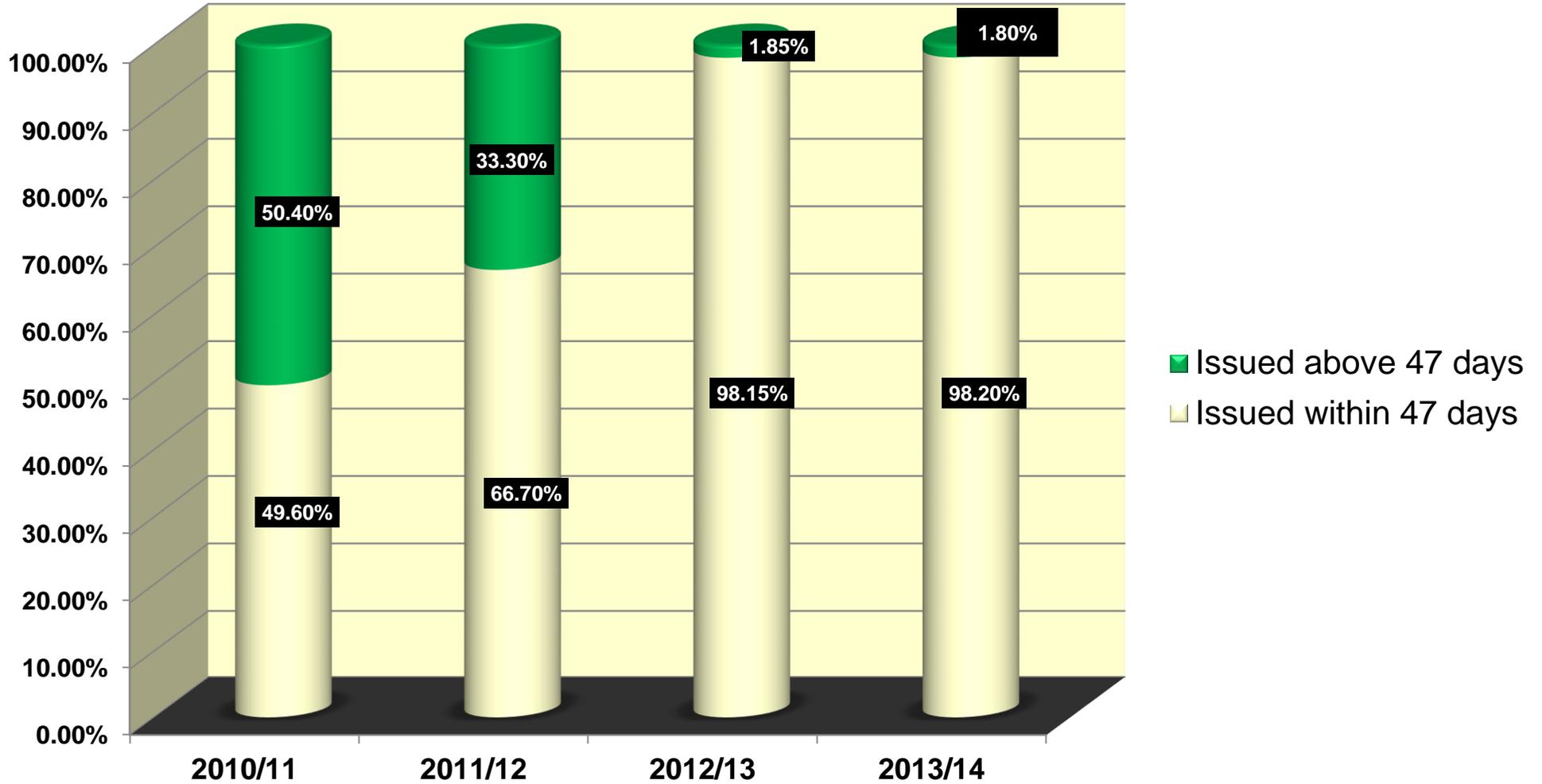
Birth registration (0-30 days) and later registration trends



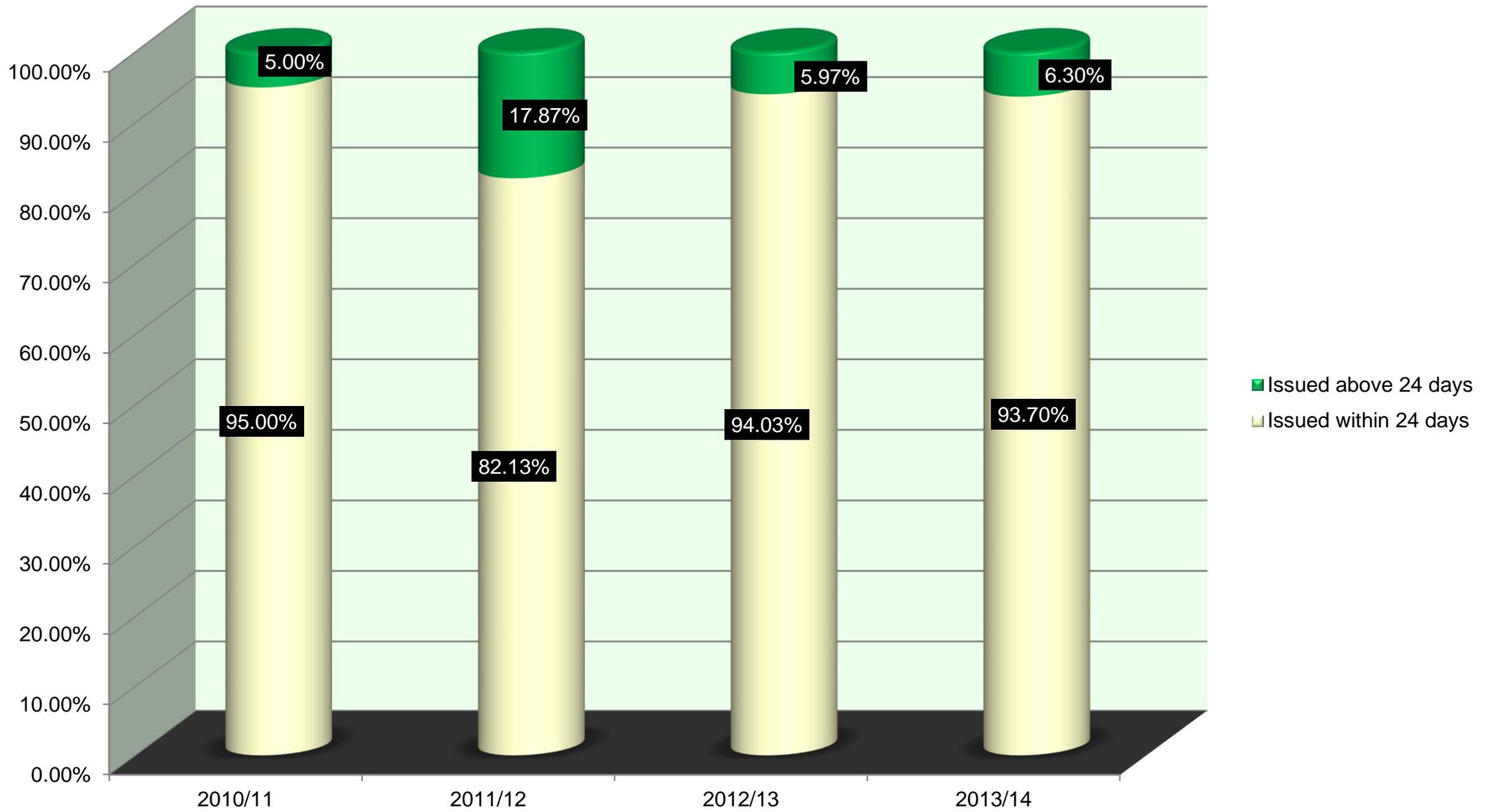
ID first issues - trends



ID Re-issues - trends



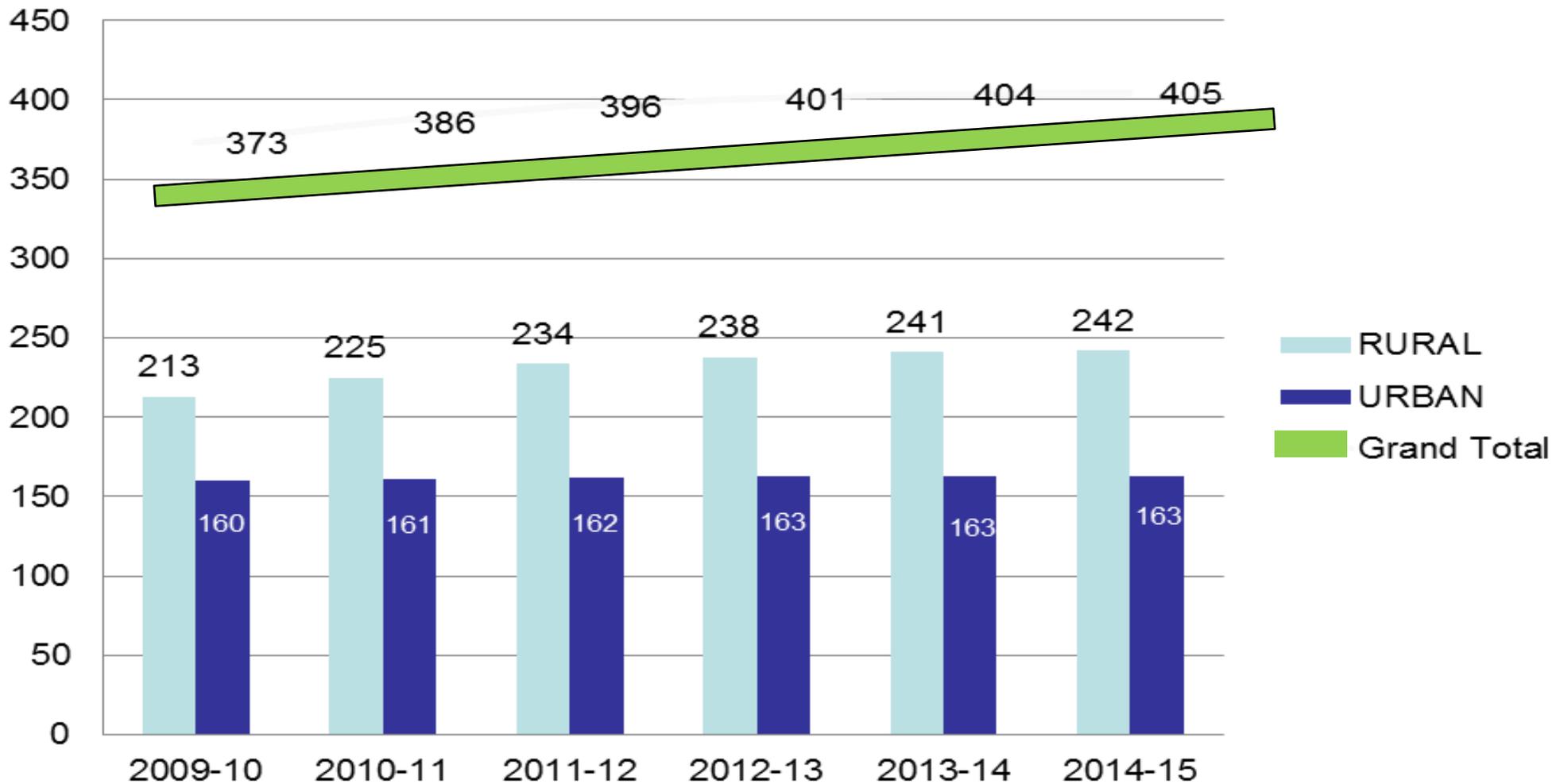
PASSPORTS – Manual capture



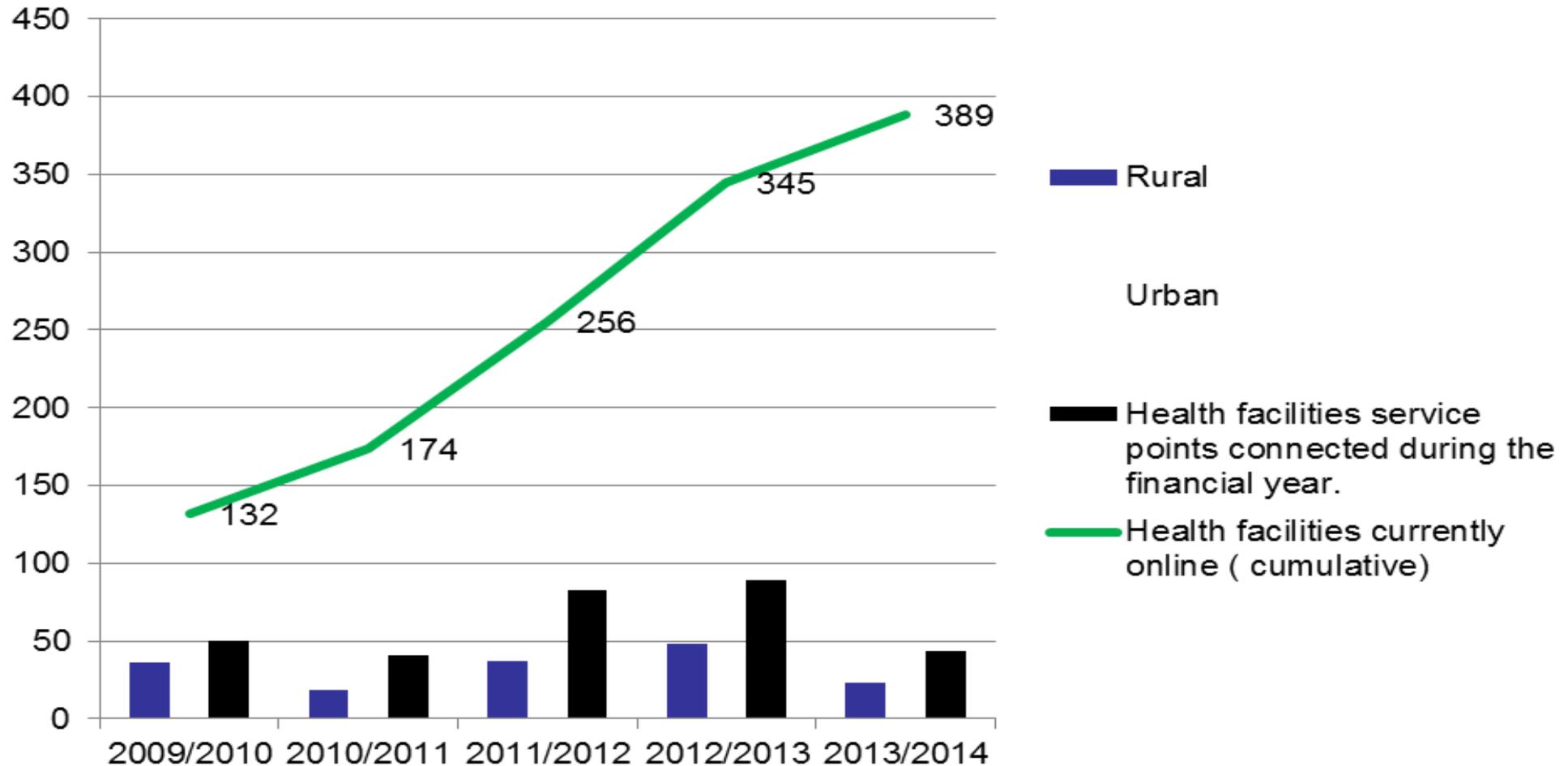
PASSPORTS – Live capture



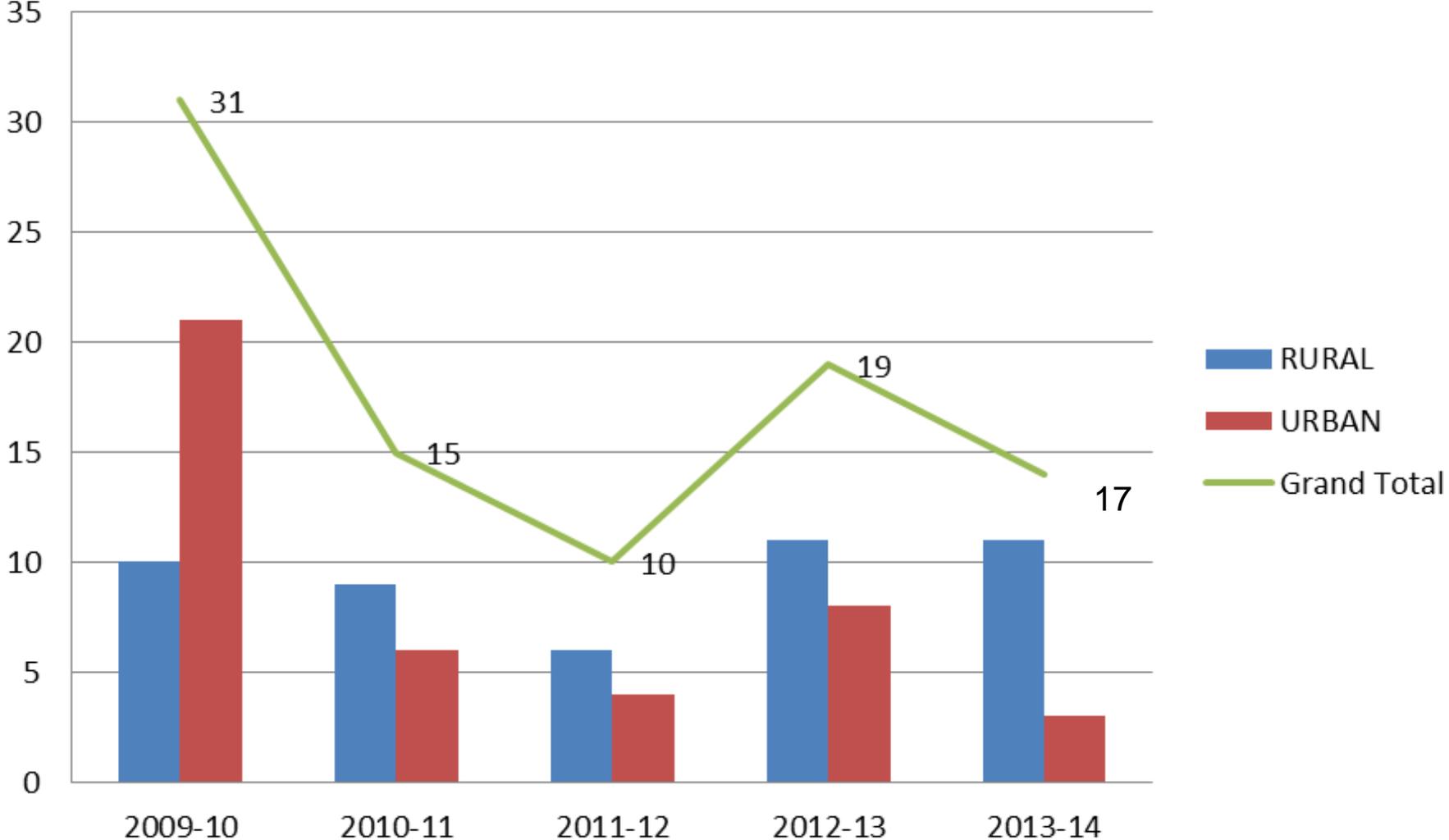
DHA Office Expansion per financial year



Health facility expansion per financial year



Offices Refurbished per financial year



JANE FURSE OFFICE: LOOK AND FEEL

PUBLIC AREA BEFORE



PUBLIC AREA AFTER



KRIEL OFFICE: LOOK AND FEEL

PUBLIC AREA BEFORE



PUBLIC AREA AFTER

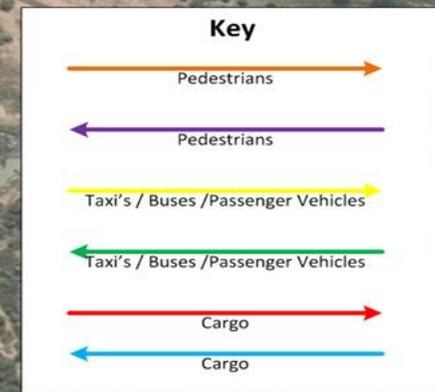


Improvement Operations at land Ports of Entry - Beitbridge

Processing facility for departing taxis

2xParkhomes for departing passenger vehicles processing

Processing of trucks/cargo exporting



1XParkhome for processing trucks/cargo importing

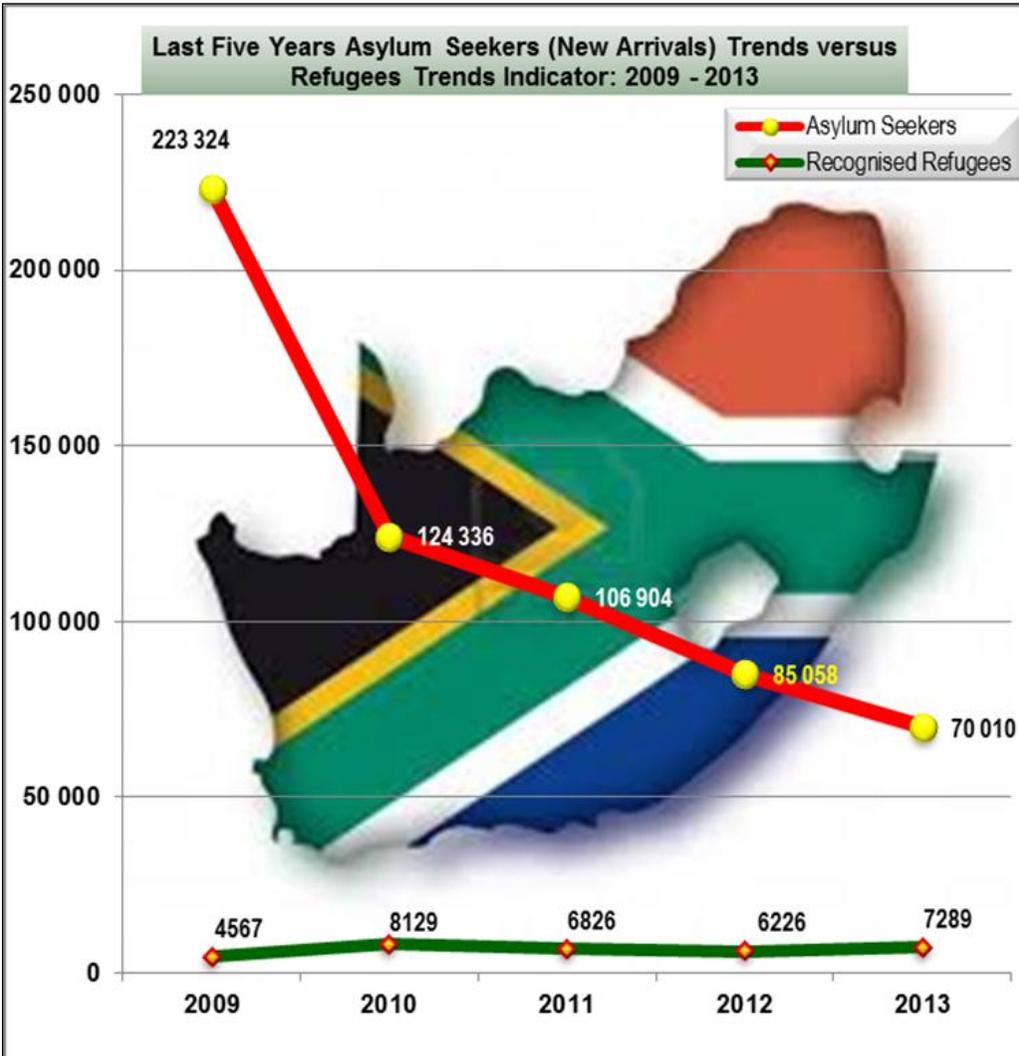
2xParkhomes for pedestrian processing (arrivals & departures)

Border Posts - Beit Bridge

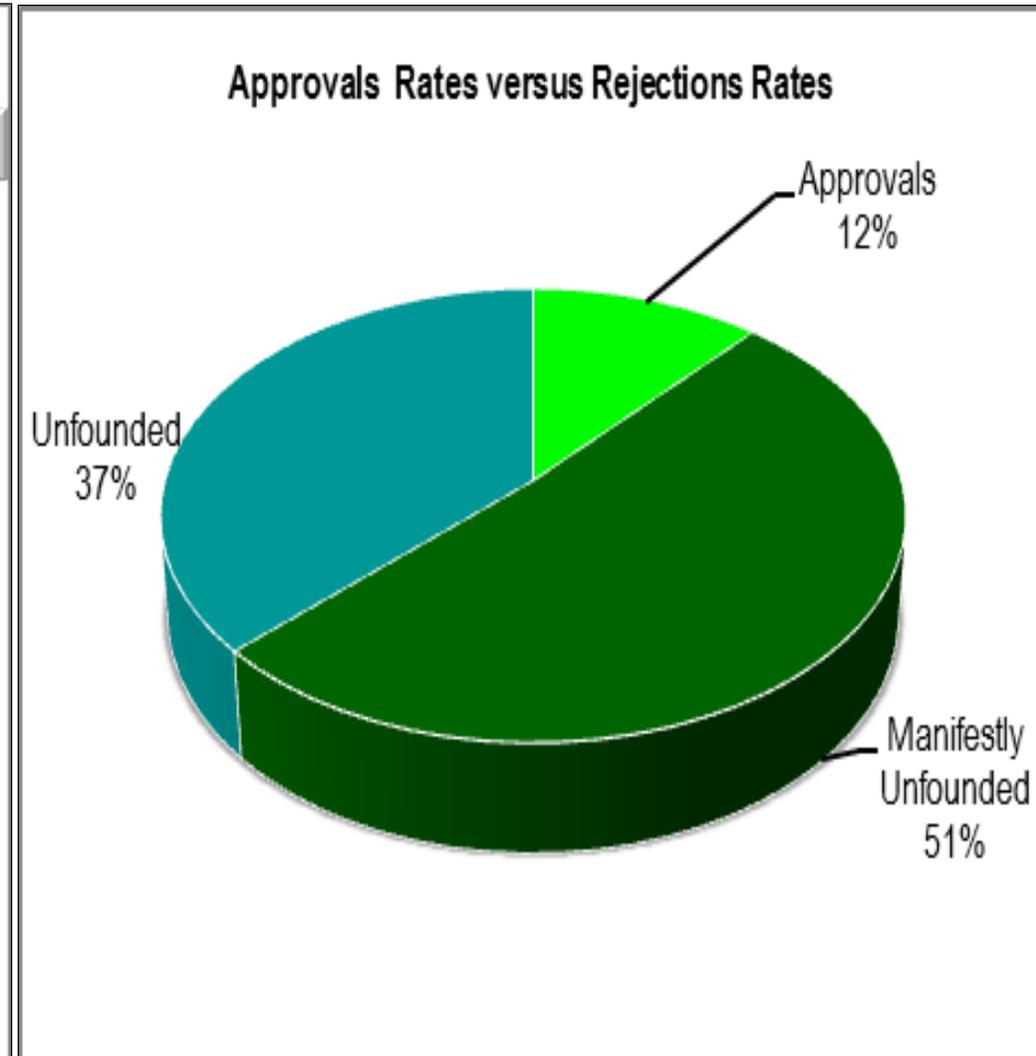


Asylum Seeker Management

ASM: New Arrival Trends : 2009-2013

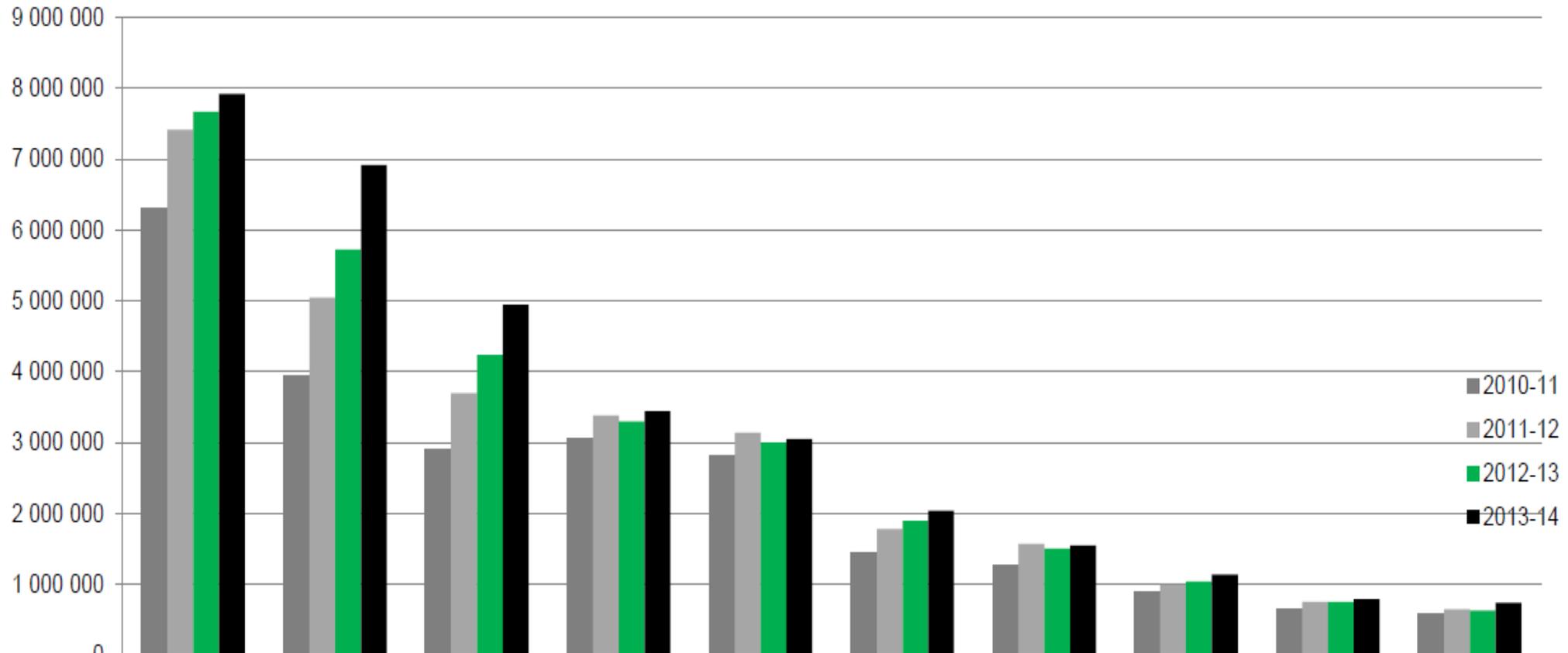


Asylum Cases Assessed and Indicative Outcomes (aggregated)



Movements (Arrivals and Departures top 10 Ports of Entry)

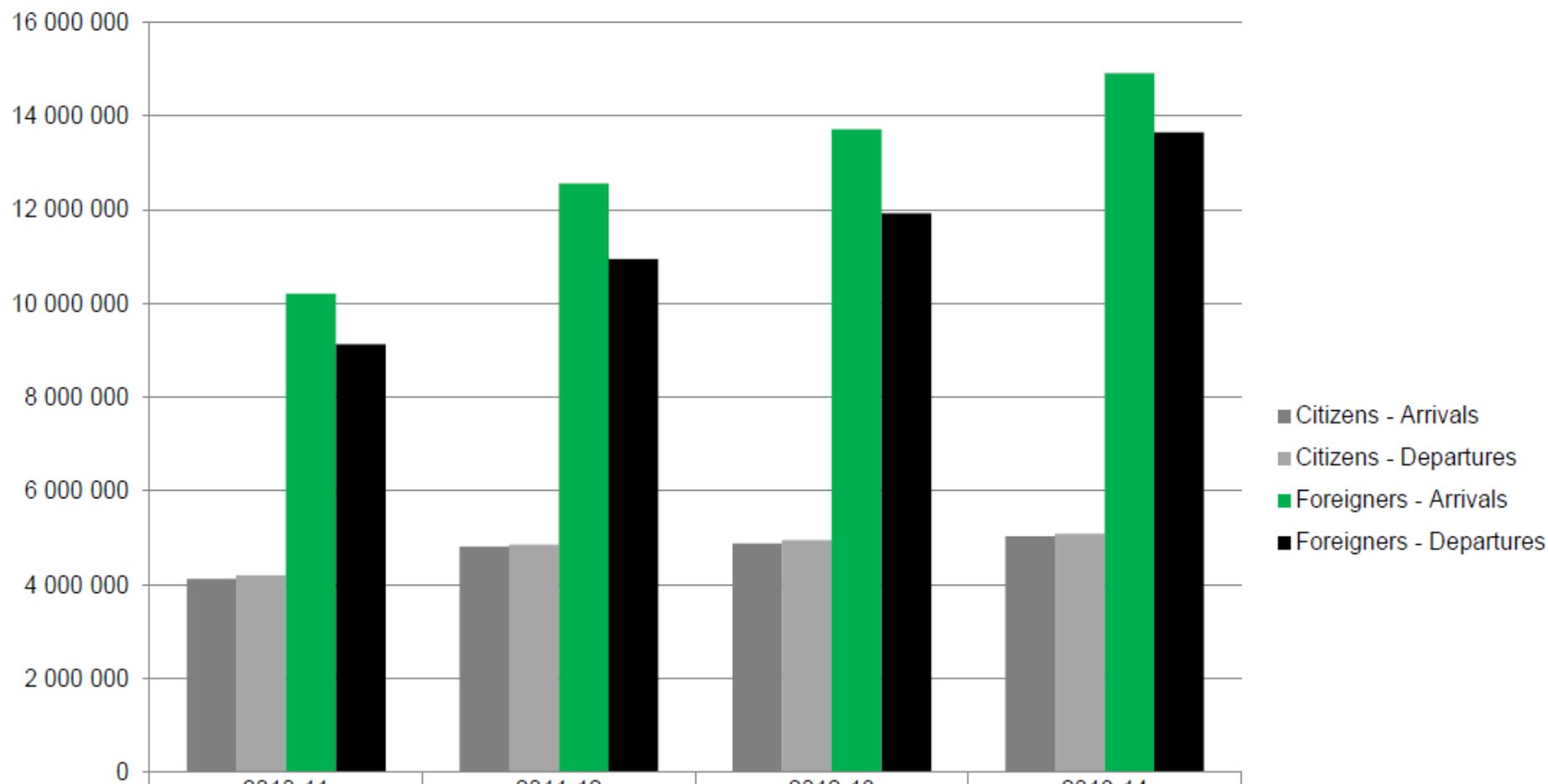
Limitation on data: Data reflected is for movements on the new Enhanced Movement Control System only



| | Oliver Tambo International Airport | Beit Bridge | Lebombo | Maseru Bridge | Ficksburg | Oshoek | Cape Town International Airport | Kopfontein | Golela | Ramathlabama |
|---------|------------------------------------|-------------|-----------|---------------|-----------|-----------|---------------------------------|------------|---------|--------------|
| 2010-11 | 6 316 724 | 3 948 550 | 2 894 105 | 3 063 054 | 2 807 862 | 1 442 311 | 1 258 403 | 890 465 | 637 108 | 580 609 |
| 2011-12 | 7 416 969 | 5 044 462 | 3 695 744 | 3 378 009 | 3 135 418 | 1 775 586 | 1 561 337 | 989 087 | 747 177 | 641 485 |
| 2012-13 | 7 672 252 | 5 722 870 | 4 239 068 | 3 298 309 | 2 998 535 | 1 892 807 | 1 498 523 | 1 038 333 | 750 719 | 624 765 |
| 2013-14 | 7 922 446 | 6 914 890 | 4 943 081 | 3 441 953 | 3 048 769 | 2 038 095 | 1 540 038 | 1 132 060 | 787 843 | 737 201 |

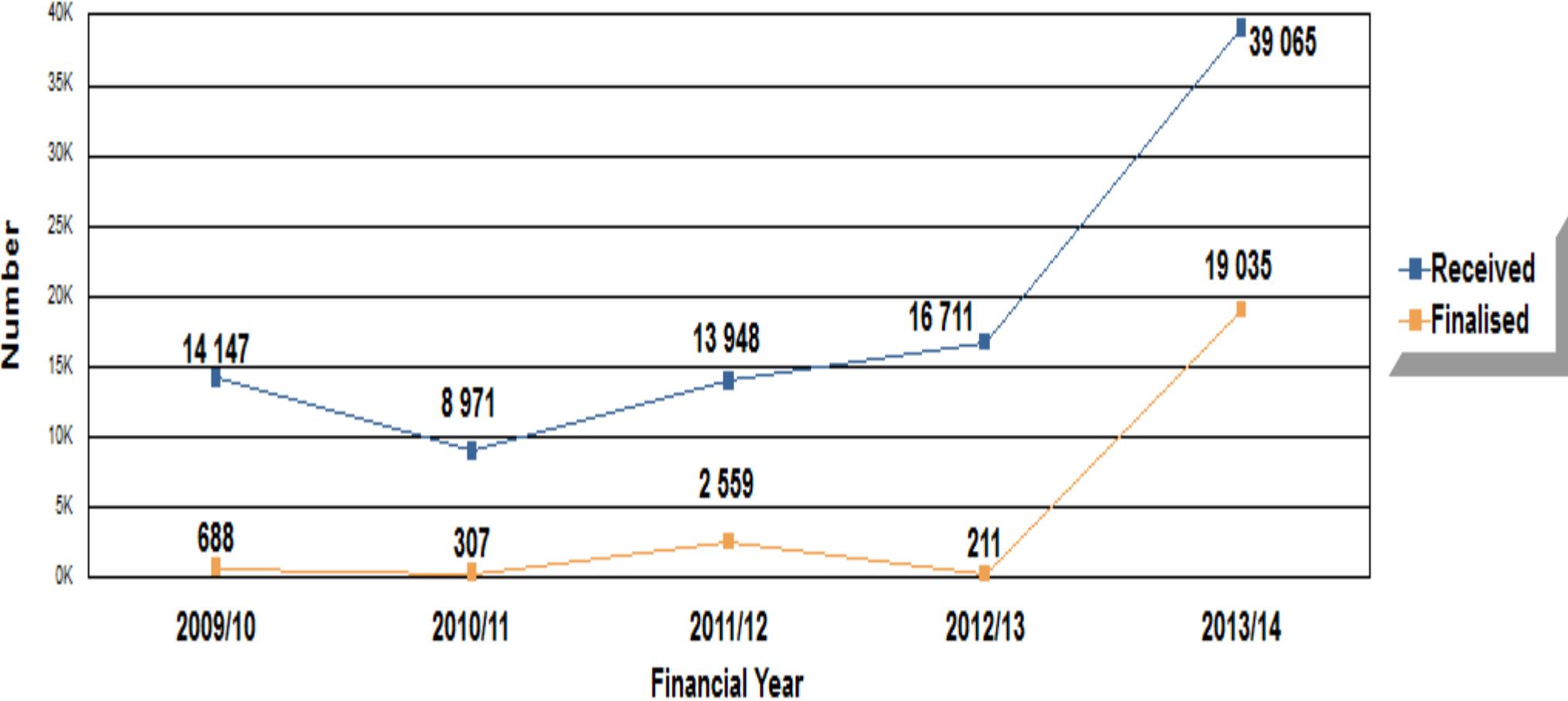
Citizen and Foreigner movements per financial year

Limitation on data: Data reflected is for movements on the new Enhanced Movement Control System only

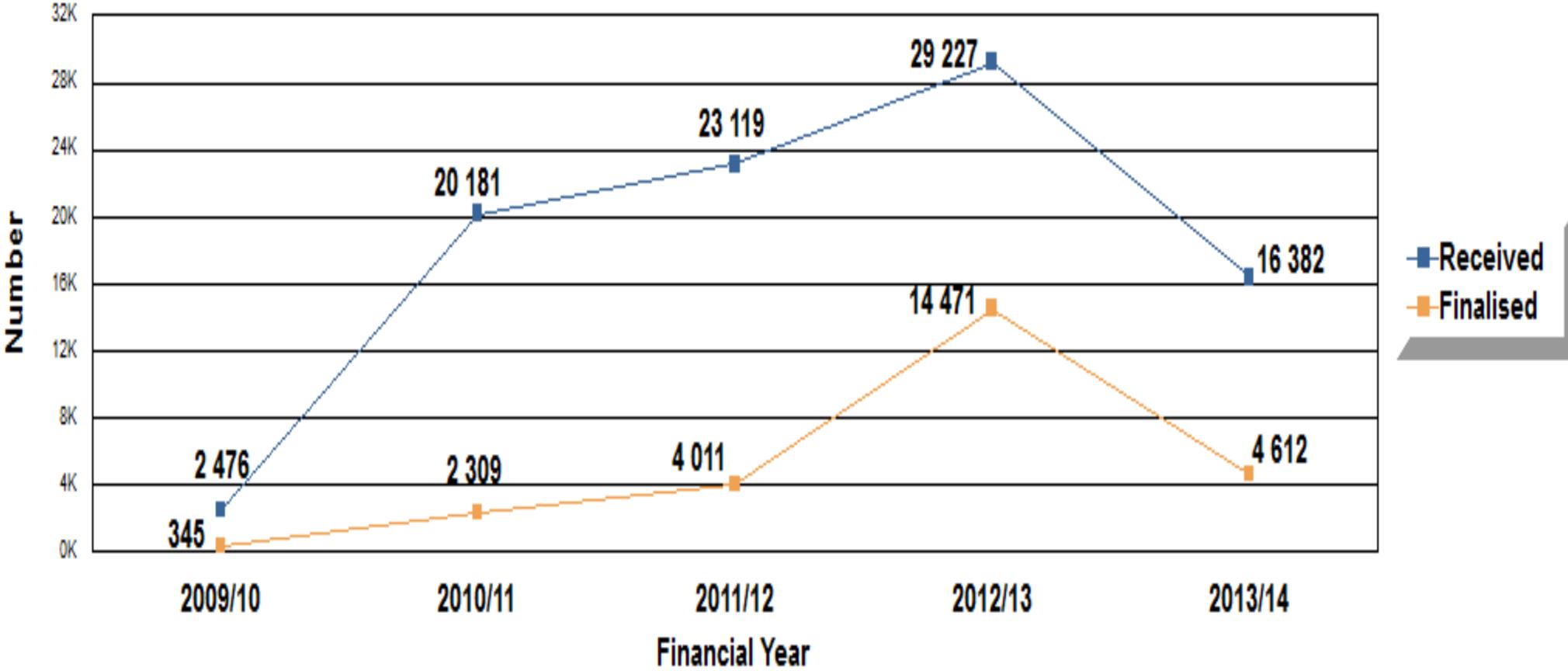


| | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|---------------------------|------------|------------|------------|------------|
| ■ Citizens - Arrivals | 4 123 561 | 4 815 058 | 4 881 270 | 5 029 682 |
| ■ Citizens - Departures | 4 203 451 | 4 857 326 | 4 951 886 | 5 086 055 |
| ■ Foreigners - Arrivals | 10 215 207 | 12 561 356 | 13 717 548 | 14 919 420 |
| ■ Foreigners - Departures | 9 132 090 | 10 946 896 | 11 926 850 | 13 656 189 |

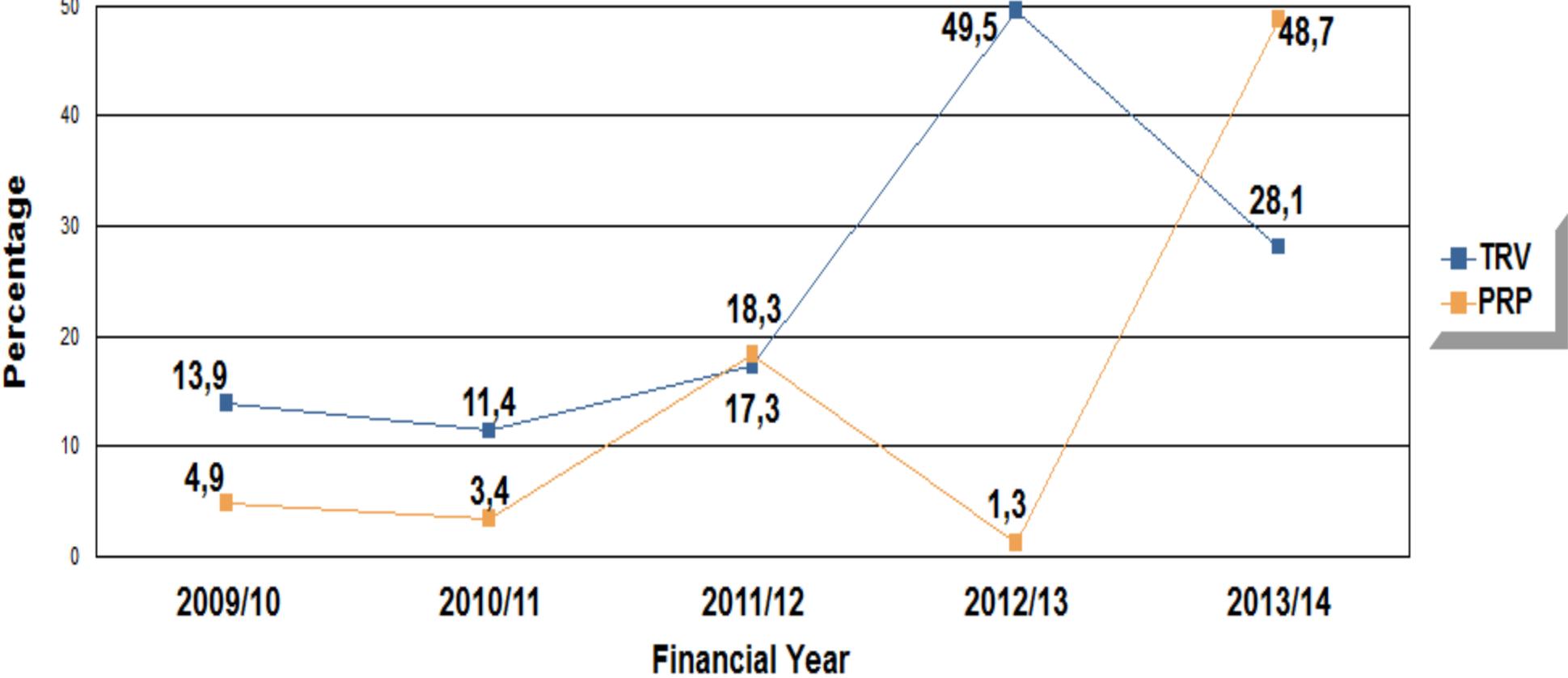
Permanent Residence



Temporary Residence

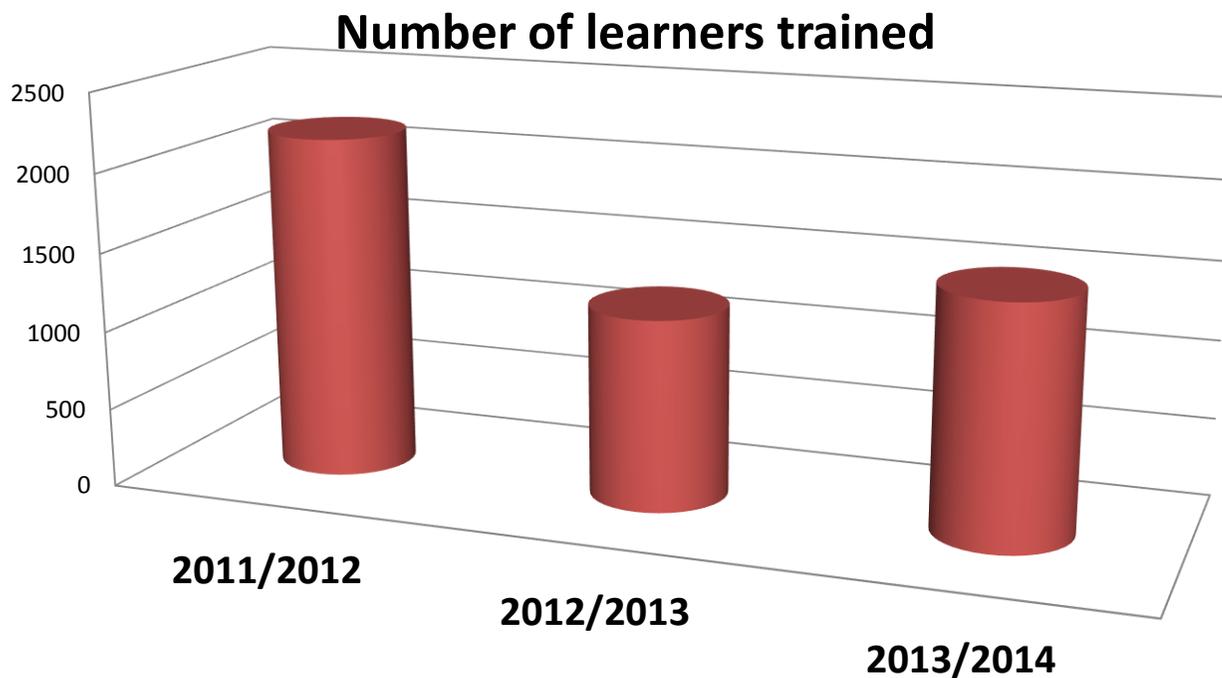


% Finalised - Permanent and Temporary Residence



Training Overview

| FINANCIAL YEAR | Training Provided by LA |
|----------------|-------------------------|
| 2011/2012 | 2172 |
| 2012/2013 | 1213 |
| 2013/2014 | 1515 |
| Total | 4900 |



2013/2014 - Training delivered

| Training Intervention | Focus Area | Curriculum | Number of Officials Trained |
|--|---|---|------------------------------------|
| National Certificate: Home Affairs Services | Service Delivery, Professionalisation and Customer Care | Sculpting of the All Rounded DHA Cadre | 841 |
| Maritime Training | Harbours | Improve Service Delivery and Streamlining Processes | 55 |
| Compulsory Induction Programme | Service Delivery, Professionalisation and Customer Care | Sculpting of the All Rounded DHA Cadre | 100 |
| DHA Induction | Service Delivery, Professionalisation and Customer Care | Sculpting of the All Rounded DHA Cadre | 98 |
| SMS DHA Induction | Service Delivery, Professionalisation and Customer Care | Sculpting of the All Rounded DHA Cadre | 23 |
| TTT: Business Report Writing and Data Analysis | Professionalisation and Communication Skills | Sculpting of the All Rounded DHA Cadre | 30 |
| Computer / System Training | Front Office Officials, Finance and Administration | MS Excel | 70 |
| Management Development and Leadership Programme | Management and Leadership Development | Management and Administration | 129 |
| Foreign Languages | Service Delivery, Professionalisation, Customer Care & Operational Efficiency | Enhancement of Communication and Liaison Services | 169 |
| TOTAL | | | 1515 |

EFFORTS ON THE FIGHT AGAINST FRAUD & CORRUPTION

- Elevation of the capacity dealing with corruption to a Branch level.
- The Branch structure and activities are modelled on the Public Anti Corruption Strategy in accordance with the MACC requirements.
- The CCSS has a national footprint with employees who deal with vetting, investigations, Research & analysis, Fraud prevention & Detection, Security.
- Participation in stakeholder engagements, e.g. the Hawks, CICF, JCPS, SAIL
- Baseline Study on the causes of corruption undertaken
- Approval of the Counter Corruption and Fraud Prevention Strategy
- Approval of the Conflict of Interest Policy, Internal Security Policy, Vetting Policy and review of the Whistleblowing Policy
- Appointment of Ethics Champion and establishment of the Ethics Management Committee

COUNTER CORRUPTION: 2013/14 ACHIEVEMENTS

| ACTIVITY | No. |
|---|--------------------------------|
| Awareness workshops on ethics, corruption, gifts, and whistleblowing | 49 |
| Number of process evaluations | 4 |
| Number of investigations Finalised <ul style="list-style-type: none"> • Referred for disciplinary action • Unfounded | 627 130 497 |
| Arrested officials <ul style="list-style-type: none"> • Criminal proceedings finalised • Sanctions (Imprisonment of 5 years & 6 years respectively) | 40 Ongoing (2 finalised) |
| Number of vetting cases concluded | 420 |
| Number of security evaluations (Threat and risk assessments) | 79 |

HR Dashboard

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | PROGRESS/ STATUS |
|---|---------|---------|---------|---------|---------------------|
| Head count | 9 259 | 9091 | 9198 | 9664 | |
| SMS Members (Leadership) | 103 | 125 | 144 | 170 | |
| Middle Managers (Below SMS, Salary level 9 - 12) | 557 | 606 | 672 | 762 | |
| Vacancy rate | 7.4% | 15.1% | 10.3% | 6.60% | |
| Turnover rate | 32.9% | 12.9% | 4.3% | 4% | |
| PMDS Compliance | 63% | 94% | 97% | 99.5% | |
| Female SMS | 37.82 | 40.9% | 48.9% | 45.88% | |
| Disability | 0.3% | 0.57 | 0.92% | 1.36% | |
| Disciplinary Cases | 288 | 216 | 143 | 164 | |

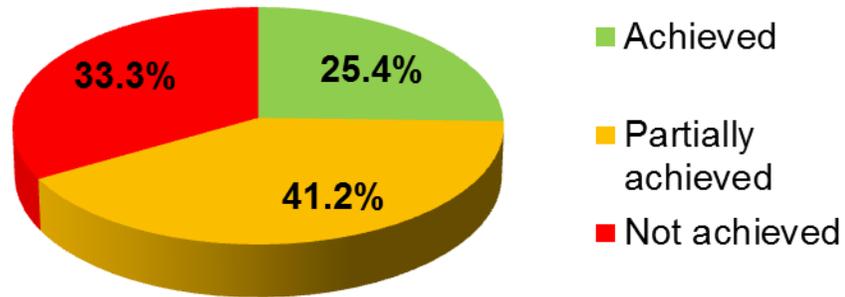
Employment Equity Status

| Race | Total number of employees | DHA Status against National Demographics | National Demographics (Target) |
|-------------------|---------------------------|--|--------------------------------|
| African | 8 367 | 86.58% | 79.0% |
| Coloured | 556 | 5.75% | 8.9% |
| Indian | 79 | 0.82% | 2.5% |
| White | 662 | 6.85% | 9.6% |
| TOTAL RACE | 9 664 | 100% | 100% |
| Disability | 131 | 1.36% | 2.0% |

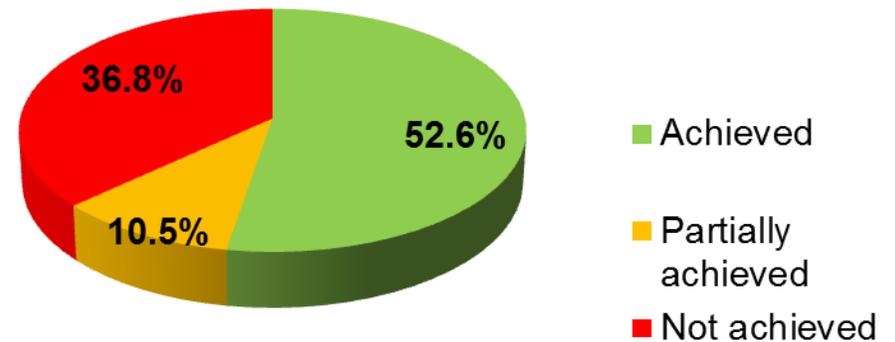
EE Targets are communicated to Heads of Branches/Business Unit to ensure targeted recruitment.

| Gender | Total number of employees below SMS level | Org. Level | Total number of employees @ SMS level | SMS Level | Percentage (Target) | Total org. | Percentage |
|--------|---|-------------|---------------------------------------|-------------|---------------------|--------------|-------------|
| Male | 3851 | 40.56% | 92 | 54.12% | 50% | 3943 | 40.80% |
| Female | 5 643 | 59.44% | 78 | 45.88% | 50% | 5721 | 59.20% |
| Total | 9 494 | 100% | 170 | 100% | 100% | 9 664 | 100% |

2012 – 2013 Annual Performance



2013 – 2014 Annual Performance



Partially achieved: 2012-13 = 41% - 99%

2013 -2014 = 81% - 99%

PROGRESS BY OUTCOME AND PROGRAMME

| Outcome and Programme | No. of Targets | Achieved | Partially Achieved | Not Achieved |
|--|----------------|----------|--------------------|--------------|
| Outcome 1: Secured South African Citizenship and Identity (Programme 2) | 14 | 7 | 1 | 6 |
| Outcome 2: Immigration managed efficiently and securely in the national interest including economic, social and cultural development (Programme 3) | 10 | 7 | 3 | 0 |
| Outcome 3: A service that is efficient, accessible and corruption free (Programmes 1, 2 and 3) | 14 | 6 | 0 | 8 |
| TOTALS | 38 | 20 | 4 | 14 |

Programme 1: Administration

| Achievement | Impact |
|---|--|
| <p>Live capture functionality for passports and IDs rolled out (installed and functional) to 70 offices.</p> | <p>Enabled the move to a paperless digital environment for faster more secure services; and the Smart ID Card rollout.</p> |
| <p>Total number of newly appointed officials trained: 667. Total number of existing officials trained: 174. Total number of officials trained: 841.</p> | <p>The professionalisation of the DHA is a major strategic thrust; aimed at developing a cadre of officials who are skilled patriotic and responsive to the needs of citizens and other clients.</p> |
| <p>129 managers at senior middle and junior levels were trained and enrolled in outbound management and leadership development programmes</p> | <p>Through training the Learning Academy aims to achieve the development of an all-rounded DHA cadre</p> |

Programme 1: Administration

| Achievement | Impact |
|---|--|
| A total of 203 employees were nominated as DHA Cadre Ambassadors. 200 ambassadors were trained on DHA Cadre Framework, Change Management, Protocol and Events Management, DHA Cadre Development, DHA Modernisation, Counter Corruption and Security | DHA Cadre Ambassadors are selected on the basis of being exemplary in terms of living the values of the organisation. They are drawn from all levels and become involved in change management and related processes. |
| Integrated monitoring and evaluation (M&E) system designed and phase 1 implemented | The strengthening of M&E is essential to improving governance and accountability. |
| Security evaluations performed on Asylum Seeker Management (ASM) smart ID card Supply Chain Management (SCM) and IT Modernisation. | The intention of identifying corruption and security loopholes and developing mitigating strategies to address these shortfalls. |
| Anti-corruption awareness campaign conducted with one or more communication and awareness products undertaken in identified offices nationwide. | The systems of the DHA are under constant threat from local and international criminal syndicates and must be protected. |

Programme 2: Civic Services

| Achievement | Impact |
|---|--|
| 650 682 births were registered within 30 calendar days of the birth | 7.5% more births were registered within 30 days compared to 2012/ 2013 thus improving the security of the NPR. |
| 44 health facilities were connected and became operational during the review period. | This improved access to a key service: birth registration. Early registration of new citizens must be the only entry to the NPR. |
| Eight additional stakeholder forums were launched during the review period and were functional. | The forums coordinate stakeholders; support DHA campaigns; and monitor service delivery. |
| The LRB strategy and plan was approved and rolled out to 9 provinces. | Late Registration of Birth creates major security risks to the NPR and South Africa. The current process will be ended in 2015. |
| 125 112 smart ID cards were issued during the review period. | The smart ID card is a key element in the National Identity System being developed. |

Programme 2: Civic Services

| Achievement | Impact |
|---|---|
| 17 offices refurbished. | Rollout of a programme to improve the service delivery environment for the public according to a specified standard. |
| 98.2% of IDs (re-issues) issued within 47 working days for applications collected and processed within the RSA. (831 952 IDs issued in 47 days) | In 2007/ 2008 the issue of IDs took 140 days. The improved standard has been maintained and a track-and –trace and SMS message system keeps clients informed. |

Programme 3: Immigration Service

| Achievement | Impact |
|--|--|
| <p>e-Permitting system design completed and approved by DHA. Visa Facilitation Centres</p> | <p>The Department is responsible through the Immigration Act to administer and regulate the admission of foreign nationals in the Republic. The Department has established a simple flexible client focus responsive and less tedious processes to administer the whole value chain however within the context of security and development</p> |
| <p>Structures to implement Border Management Agency (BMA) established</p> | <p>Secures and facilitates the movement of persons</p> |
| <p>Infrastructure development programme rolled out to 11 priority ports of entry for improved residential and office accommodation as per set standards.</p> | <p>Port of entry (PoEs) urgently require infrastructure upgrades to strengthen the security and service delivery environments.</p> |

Programme 3: Immigration Service

| Achievement | Impact |
|---|--|
| User and technical specifications for trusted traveller programme approved by DHA. | Once rolled out this will enable the trusted nationals of participating countries to use biometrics to enter and leave South Africa. The facilitation of movement is a key element in boosting regional trade and development. |
| Additional 13 ports of entry equipped with current EMCS. | The e-MCS is a real-time system introduced during the 2010 FIFA World Cup and allows quick targeted response to issues by a control centre. |
| Strategy approved by DHA to facilitate and support the attraction and retention of foreign migrants with critical skills. | Skills gaps are identified as a major impediment to achieving faster economic growth in the National Development Plan. |

Significant progress towards achieving the following:

| Performance Indicator | Planned Target 2013/14 | Annual Performance 2013/14 |
|---|---|---|
| Percentage of valid invoices settled within 30 days of certification of invoices. | 100% of valid invoices settled within 30 days of certification of invoices. | Not achieved The department achieved 85.81% performance against the target of 100%. |

Significant progress towards achieving the following:

| Performance Indicator | Planned Target 2013/14 | Annual Performance 2013/14 |
|---|---|---|
| <p>Percentage of IDs (first issues) issued within 54 working days for applications collected and processed within the RSA (from date of receipt of application until ID is scanned at office of application).</p> | <p>95% of IDs (first issues) issued within 54 working days for applications collected and processed within the RSA.</p> | <p>Not Achieved 91.7% of IDs (first issues) issued within 54 working days for applications collected and processed within the RSA. 864 138 IDs were issued within 54 working days. 78 356 IDs were issued above 54 working days. The total IDs issued was 942 494.</p> |

Significant progress towards achieving the following:

| Performance Indicator | Planned Target 2013/14 | Annual Performance 2013/14 |
|---|---|--|
| Percentage of machine-readable passports (manual process) issued within 24 working days for applications collected and processed within the RSA (from date of receipt of application until passport is scanned at office of application). | 95% of machine-readable passports issued within 24 working days (manual process) for applications collected and processed within the RSA. | Not achieved 93.7% of machine-readable passports issued within 24 working days (manual process) for applications collected and processed within the RSA. |

Significant progress towards achieving the following:

| Performance Indicator | Planned Target 2013/14 | Annual Performance 2013/14 |
|--|---|--|
| <p>Percentage of machine readable passports (live capture process) issued within 13 working days for applications collected and processed within the RSA (from date of receipt of application until passport is scanned at office of application).</p> | <p>97% of applications for machine-readable passports issued within 13 working days (live capture process) for applications collected and processed within the RSA.</p> | <p>Not achieved</p> <p>95.9% of machine-readable passports issued within 13 working days (live capture process) for applications collected and processed within the RSA.</p> <p>154 818 were issued within 13 working days and 6 635 issued after 13 working days. The total passports issued were 161 453.</p> |

FINANCIAL PERFORMANCE

2013 - 2014

AUDITED EXPENDITURE REPORT: ACTUAL VERSUS BUDGET PER PROGRAMME

| | R'000 | R'000 | R'000 | % |
|---|------------------|------------------|--------------|---------------|
| 1: Administration | 1,825,084 | 1,823,278 | 1,806 | 99.90% |
| 2: Civic Affairs (incl. Provinces) | 4,347,984 | 4,347,636 | 348 | 99.99% |
| 3: Immigration | 821,649 | 821,638 | 11 | 100.00% |
| | 6,994,717 | 6,992,552 | 2,165 | 99.97% |
| | | | | |

Note:

The Department spent 99.97% of its budget.

AUDITED OUTCOME: ACTUAL VERSUS BUDGET PER ECONOMIC CLASSIFICATION

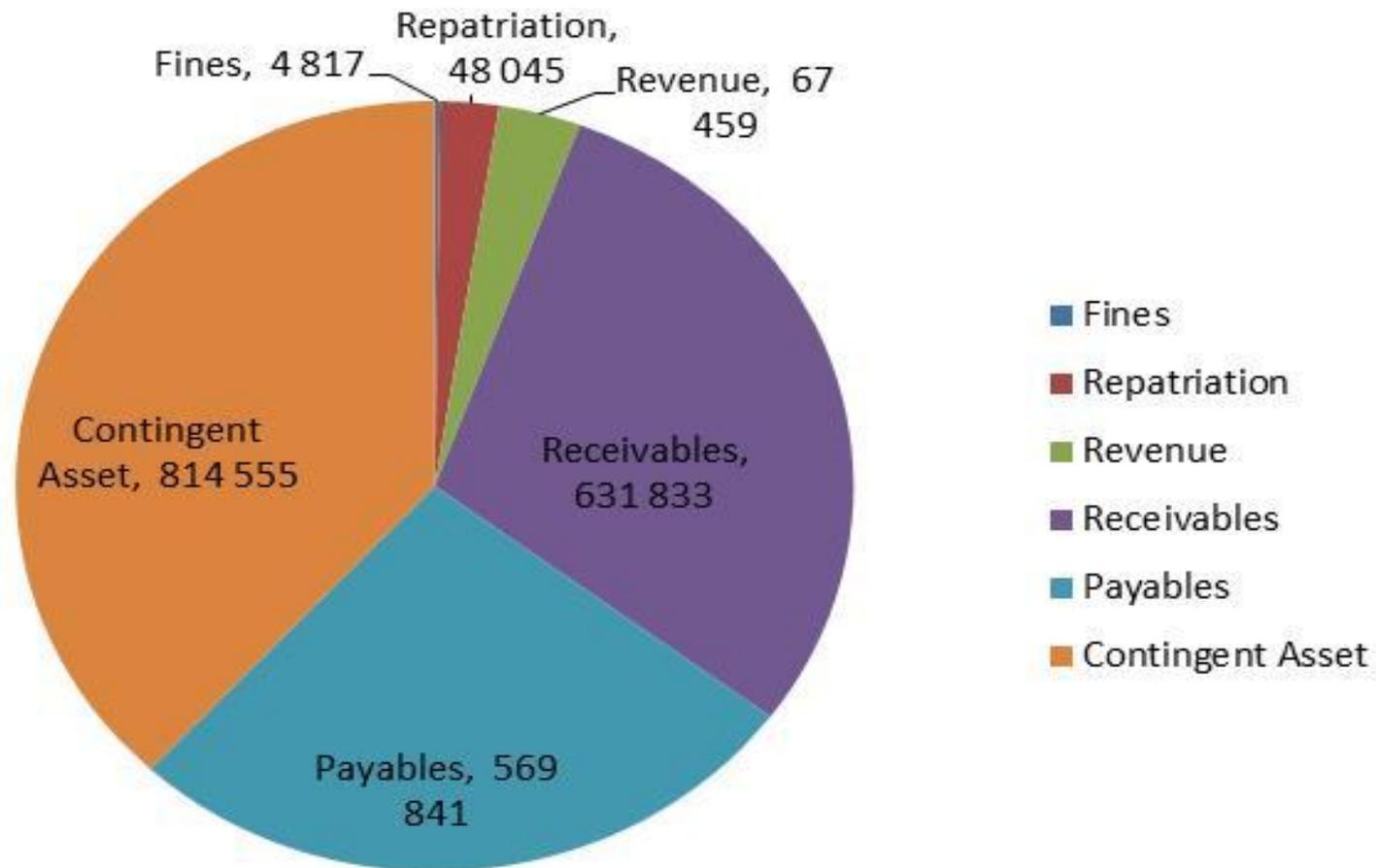
| PER ECONOMIC CLASSIFICATION | BUDGET | ACTUAL EXPENDITURE | UNDER/(OVER) SPENDING | % SPENT |
|--|------------------|--------------------|-----------------------|---------------|
| | R'000 | R'000 | R'000 | % |
| CURRENT PAYMENT | | | | |
| - Compensation of employees | 2,434,288 | 2,433,679 | 609 | 100.0% |
| - Goods and services | 2,489,963 | 2,488,679 | 1,284 | 99.9% |
| | | | | |
| TRANSFERS AND SUBSIDIES | | | | |
| - Provinces and municipalitites | 878 | 871 | 7 | 99.2% |
| - Departmental agencies and accounts | 1,803,728 | 1,803,709 | 19 | 100.0% |
| - Households | 11,334 | 11,253 | 81 | 99.3% |
| | | | | |
| PAYMENT FOR CAPITAL ASSETS | | | | |
| - Buildings and other fixed structures | 4,637 | 4,633 | 4 | 99.9% |
| - Machinery and equipment | 185,375 | 185,246 | 129 | 99.9% |
| - Software and other intangible assets | 64,414 | 64,382 | 32 | 100.0% |
| | | | | |
| PAYMENT FOR FINANCIAL ASSETS | 100 | 100 | - | 100.0% |
| | 6,994,717 | 6,992,552 | 2,165 | 99.97% |

2013/14 AUDIT OUTCOME

- Revenue and its related accounts
- Assets
 - Movable tangible capital assets
 - Intangible assets
 - Immovable assets
- Commitments

REVENUE

Revenue and related accounts (R1.2b)



- Asset Management workshop: 4 & 5 September 2014
- Meeting with DIRCO Corporate Service manager (CSM) outlining the impact of the audit: 10 September 2014
- Weekly meetings with DIRCO Finance and review the MOU
- Audit debriefing with DHA managers (ASD upwards): 3 October 2014
- Appoint interns to assist with asset management
- Monthly compliance checklist to be submitted
- Workshop with AG: 22 October 2014
- Implement the audit action plan
- Interim audit by AG
- Review of September Interim Financial Statements by Internal Audit
- Finalise the implementation of Treasury approvals granted for revenue and assets

CONCLUSION:

- The management of the Department would like to express its sincere appreciation to the Hon Chair and Members of the Select Committee for their continued support and guidance
- The Department would also like to thank the Auditor-General for the dedication shown during the audit to ensure that the Department improves its financial and administrative management processes in future.
- In addition, the Department would like to thank the Minister, Deputy Minister, Audit Committee and National Treasury, specifically the Office of the Accountant-General, for their continued support.
- The Department will endeavor to improve the audit outcomes in future.

Clarification

Questions

Discussion