Official reply:

**NATIONAL ASSEMBLY**

**FOR WRITTEN REPLY**

Date of publication on internal question paper: 17 March 2017

Internal question paper no: 10

**612. Ms B S Masango (DA) to ask the Minister of Social Development:**

Did (a) the SA Social Security Agency or (b) she and/or her department hold any meetings with Net1/Cash Paymaster Services (Pty) Ltd (i) in (aa) 2014, (bb) 2015 and (cc) 2016and (ii) since 1 January 2017; if not, in each case, why not; if so, in eachspecified case, (aaa) who was present at the meeting, (bbb) what was the reason for the meetingand(ccc) where did the meeting take place? NW670E

**Reply:**

1. and (b) Yes,
2. Yes, (aa), (bb) and (cc)

|  |
| --- |
| **2014** |
| Dates | (aaa)Who was Present at the meeting? | (bbb)What was the reason for the meeting? | (ccc)Where did it take place? |
| 1. 26-08-2014
 | Mr F Earl (SASSA)Mr N Pillay (CPS)Ms A Lewington(CPS) | Card Replacements and Pin ResetManagement ReportsKZN scanningScanning of re-registration documentsSort and sort plan | SASSA: Head Office |
| 1. 10-09-2014
 | Mr T Malumedza(CSIR)Mr E Dube (CSIR)Mr D Mathekga(CSIR)Mr F Dinisio (CSIR)Mr F Earl (SASSA)Ms F Talane (SASSA)Ms G Maphophe (SASSA)Mr S Belamant: CEO (NET1)Ms A Lewington ( CPS)Mr N Pillay (CPS) | CPS presentation on grants payment process –Cash flow  | Net1 Offices: Rosebank |
| 1. 15-09-2014
 | Mr C Pakade :DG (DSD) Mr Z Dangor Special Adviser to the Minister –(DSD)Mr T Magwaza DDG (DSD)Ms V.L Petersen: CEO (SASSA) Mr F. Earl -EM (SASSA) Mr H Kotze :CFO ( CPS/Net1)Mr S Belamant: CEO (CPS/Net1) | The review of SLA, direct deductions on SASSA cards and review of biometric voice | SASSA : Head Office |
| 4.10-10-2014 | Mr F Earl: EM (SASSA) | Inputs into the draft SLAGrants transfer and reconciliation process.KZN data and feedback on CSIR visit | Net1Offices :Rosebank |
| **2015** |
| 26-02-2015 | Mr F. Earl- EM (SASSA)Mr E Matshiga –Senior Manager (SASSA)Mr N Pillay (CPS)Ms A Lewington (CPS) | Review of the Enrolment Strategy In SASSA Local: Business Rules/ Audit Of Enrolment SitesDevelopment Of A Card Management Strategy: Mitigation Of Risk Monthly Reports Beneficiaries Children And Procurators not registeredCash Requirements: April 2015 And December 2015December Pay Cycle Audit Of The Nedbank Accounts DSD Audit Findings Exemption 17 Breaches : Confirmation Of Proposed Meeting With The Registrar Feedback On Regional Grants Operational Meeting | Net 1 Offices :Rosebank |
| 09-11-2015 | Ms F Talane (SASSA)Mr T Matlou (SASSA)Mr S Koliti (SASSA)Mr N Pillay ( CPS)Ms A Lewington( CPS) | Discussions on Customer Care working relations | Net1 Offices: Rosebank |
| **2016** |
| 1.30-03-2016 | Ms S Mawelele: (SASSA)Mr J Skhosana: (SASSA)Mr S Budaza: (SASSA)Mr A Segafa: (SASSA)Mr R Willoughby-(SASSA)Ms A Lewington: (CPS/Net1)Ms T Du Toit: ( CPS/Net 1)Ms Carol-Anne Savides: (CPS/Net1) | Customer Care Operational meeting  | SASSA: Head Office |
| 2.26-04-2016 | Ms S Mawelele: (SASSA)Ms G Maphophe: (SASSA)Mr R Willoughby: (SASSA)Mr K Tlou: (SASSA)Ms A Lewington:(CPS/Net1)Ms T Du Toit: (CPS/Net1)Ms Carol-Anne Savides: (CPS/Net 1) | Customer Care Operational meeting | Net1 Offices :Rosebank |
| 3.26-05-2016 | Ms S Mawelele: (SASSA)Mr J Skhosana: (SASSA)Mr S Budaza: (SASSA)Mr A Segafa: (SASSA)Mr R Willoughby-(SASSA)Ms A Lewington: (CPS/Net1)Ms T Du Toit: ( CPS/Net 1)Ms Carol-Anne Savides: (CPS/Net1) | Customer Care Operational meeting | SASSA: Head Office |
| 4.29-08-2016 | Ms S Mawelele: (SASSA)Ms G Maphophe: (SASSA)Mr R Willoughby: (SASSA)Ms A Lewington: ( CPS/Net1)Ms T Du Toit: ( CPS/ Net1)Ms Carol-Anne Savides: (CPS/Net1) | Customer Care Operational meeting | Net 1 Offices-Rosebank |
| 5. 04-11-2016 | Mr T Matlou: ( EM SASSA)Mr G Maphophe (SASSA)Mr M Sethosa : (SASSA)Mr M Nhlangothi: (GM: SASSA) Mr N Pillay: ( CPS/ Net1)Ms A Lewington: (CPS/ Net1)  | National Steercom to address operational challenges encountered by regions during payment of grants. | Net1 Offices –Rosebank |
| 6. 22-08-2016 | Ms Z Mvulane (EM: SASSA)Ms T Parkies (Workstream)Mr W Metcalfe(Workstream)Mr J Segole(Workstream)Mr M Van Wyk(Workstream)Mr T Sukazi (Workstream)Mr N Pillay (CPS)Dr Serge Belamant (CPS) | **Due diligence** **I**nformation TechnologyBIN MigrationCard Security FeaturesBiometric Functionality | Net1 Offices-Rosebank |
| 7. 18-10.2016 | Ms Z Mvulane (EM: SASSA)Ms T Parkies (Workstream)Mr W Metcalfe(Workstream)Mr J Segole (Workstream)Mr M Van Wyk(Workstream)Mr T Sukazi (Workstream)Mr N Pillay (CPS)Dr Serge Belamant (CPS) | **Phase-in Phase-out**Biometric System IntegrationMerchants ManagementCall Center IntegrationReconciliation | Net1 Offices-Rosebank |
| 8. 28-10-2016 | Ms Z MvulaneMs T ParkiesMr W MetcalfeMr J SegoleMr M Van WykMr T SukaziMr N PillayDr Serge Belamant | **Business continuity**Card Life Extension Merchant ManagementIntroduction of the Special Account4. Improvement of SASSA payment file. | Net1 Offices-Rosebank |
| **2017** |
| 1. 01-03-2017 | Ms T Mzobe (SASSA)Ms Z Mvulane (SASSA)Ms R Ramokgopa (SASSA)Ms D Ndlovu (SASSA)Mr T Chauke (SASSA)Mr A Mahlangu (SASSA)Mr B Van Vrede (DSD)Dr W Magasela (DSD)Dr S Belamant (CPS)Mr N Pillay (CPS)Mr T Jonger (CPS)Mr H Kotze (CPS)**(Workstream)**Mr W Metcalfe Mr Manie V Wyk | SASSA and CPS Negotiation  | Protea Hotel |
| 2. 02-03-2017 | Mr A Mahlangu (SASSA)Mr B Van Vrede (DSD)Dr W Magasela (DSD)Dr S Belamant (CPS)Mr N Pillay (CPS)Mr T Jonger (CPS)Mr H Kotze (CPS)**(Workstream)**Mr W Metcalfe Mr Manie V WykMr Julias Sehole | SASSA – CPS Technical Negotiations | Net1 Offices-Rosebank |
| 3. 03-03-2017 | Ms T Mzobe (Acting CEO SASSA)Ms Z Mvulane (SASSA)Ms R Ramokgopa (SASSA)Ms D Ndlovu (SASSA)Mr T Chauke (SASSA)Mr A Mahlangu (SASSA)Mr B Van Vrede (DSD)Dr W Magasela (DSD)Dr S Belamant (CPS)Mr N Pillay (CPS)Mr T Jonger (CPS)Mr H Kotze (CPS)**(Workstream)**Mr W Metcalfe Mr Manie V Wyk | SASSA and CPS Negotiation | Protea Hotel |