Official reply:

**NATIONAL ASSEMBLY**

**FOR WRITTEN REPLY**

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Internal question paper no: 10

**612. Ms B S Masango (DA) to ask the Minister of Social Development:**

Did (a) the SA Social Security Agency or (b) she and/or her department hold any meetings with Net1/Cash Paymaster Services (Pty) Ltd (i) in (aa) 2014, (bb) 2015 and (cc) 2016and (ii) since 1 January 2017; if not, in each case, why not; if so, in eachspecified case, (aaa) who was present at the meeting, (bbb) what was the reason for the meetingand(ccc) where did the meeting take place? NW670E

**Reply:**

1. and (b) Yes,
2. Yes, (aa), (bb) and (cc)

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| **2014** | | | | | |
| Dates | | (aaa)  Who was Present at the meeting? | (bbb)  What was the reason for the meeting? | (ccc)  Where did it take place? | |
| 1. 26-08-2014 | | Mr F Earl (SASSA)  Mr N Pillay (CPS)  Ms A Lewington(CPS) | Card Replacements and Pin Reset  Management Reports  KZN scanning  Scanning of re-registration documents  Sort and sort plan | SASSA: Head Office | |
| 1. 10-09-2014 | | Mr T Malumedza(CSIR)  Mr E Dube (CSIR)  Mr D Mathekga(CSIR)  Mr F Dinisio (CSIR)  Mr F Earl (SASSA)  Ms F Talane (SASSA)  Ms G Maphophe (SASSA)  Mr S Belamant: CEO (NET1)  Ms A Lewington ( CPS)  Mr N Pillay (CPS) | CPS presentation on grants payment process –Cash flow | Net1 Offices: Rosebank | |
| 1. 15-09-2014 | | Mr C Pakade :DG (DSD)  Mr Z Dangor Special Adviser to the Minister –(DSD)  Mr T Magwaza DDG (DSD)  Ms V.L Petersen: CEO (SASSA)  Mr F. Earl -EM (SASSA)  Mr H Kotze :CFO ( CPS/Net1)  Mr S Belamant: CEO (CPS/Net1) | The review of SLA, direct deductions on SASSA cards and review of biometric voice | SASSA : Head Office | |
| 4.10-10-2014 | | Mr F Earl: EM (SASSA) | Inputs into the draft SLA  Grants transfer and reconciliation process.  KZN data and feedback on CSIR visit | Net1Offices :Rosebank | |
| **2015** | | | | | |
| 26-02-2015 | Mr F. Earl- EM (SASSA)  Mr E Matshiga –Senior Manager (SASSA)  Mr N Pillay (CPS)  Ms A Lewington (CPS) | | Review of the Enrolment Strategy In SASSA Local: Business Rules/ Audit Of Enrolment Sites  Development Of A Card Management Strategy: Mitigation Of Risk  Monthly Reports  Beneficiaries Children And Procurators not registered  Cash Requirements: April 2015 And December 2015  December Pay Cycle  Audit Of The Nedbank Accounts  DSD Audit Findings  Exemption 17 Breaches : Confirmation Of Proposed Meeting With The Registrar Feedback On Regional Grants Operational Meeting | Net 1 Offices :  Rosebank | |
| 09-11-2015 | Ms F Talane (SASSA)  Mr T Matlou (SASSA)  Mr S Koliti (SASSA)  Mr N Pillay ( CPS)  Ms A Lewington( CPS) | | Discussions on Customer Care working relations | Net1 Offices: Rosebank | |
| **2016** | | | | | |
| 1.30-03-2016 | Ms S Mawelele: (SASSA)  Mr J Skhosana: (SASSA)  Mr S Budaza: (SASSA)  Mr A Segafa: (SASSA)  Mr R Willoughby-(SASSA)  Ms A Lewington: (CPS/Net1)  Ms T Du Toit: ( CPS/Net 1)  Ms Carol-Anne Savides: (CPS/Net1) | | Customer Care Operational meeting | SASSA: Head Office | |
| 2.26-04-2016 | Ms S Mawelele: (SASSA)  Ms G Maphophe: (SASSA)  Mr R Willoughby: (SASSA)  Mr K Tlou: (SASSA)  Ms A Lewington:(CPS/Net1)  Ms T Du Toit: (CPS/Net1)  Ms Carol-Anne Savides: (CPS/Net 1) | | Customer Care Operational meeting | Net1 Offices :Rosebank | |
| 3.26-05-2016 | Ms S Mawelele: (SASSA)  Mr J Skhosana: (SASSA)  Mr S Budaza: (SASSA)  Mr A Segafa: (SASSA)  Mr R Willoughby-(SASSA)  Ms A Lewington: (CPS/Net1)  Ms T Du Toit: ( CPS/Net 1)  Ms Carol-Anne Savides: (CPS/Net1) | | Customer Care Operational meeting | SASSA: Head Office | |
| 4.29-08-2016 | Ms S Mawelele: (SASSA)  Ms G Maphophe: (SASSA)  Mr R Willoughby: (SASSA)  Ms A Lewington:  ( CPS/Net1)  Ms T Du Toit: ( CPS/ Net1)  Ms Carol-Anne  Savides: (CPS/Net1) | | Customer Care Operational meeting | Net 1 Offices-Rosebank | |
| 5. 04-11-2016 | Mr T Matlou: ( EM SASSA)  Mr G Maphophe (SASSA)  Mr M Sethosa : (SASSA)  Mr M Nhlangothi: (GM: SASSA)  Mr N Pillay: ( CPS/ Net1)  Ms A Lewington: (CPS/ Net1) | | National Steercom to address operational challenges encountered by regions during payment of grants. | Net1 Offices –Rosebank | |
| 6. 22-08-2016 | Ms Z Mvulane (EM: SASSA)  Ms T Parkies (Workstream)  Mr W Metcalfe(Workstream)  Mr J Segole(Workstream)  Mr M Van Wyk(Workstream)  Mr T Sukazi (Workstream)  Mr N Pillay (CPS)  Dr Serge Belamant (CPS) | | **Due diligence**  **I**nformation Technology  BIN Migration  Card Security Features  Biometric Functionality | | Net1 Offices-Rosebank |
| 7. 18-10.2016 | Ms Z Mvulane (EM: SASSA)  Ms T Parkies (Workstream)  Mr W Metcalfe(Workstream)  Mr J Segole (Workstream)  Mr M Van Wyk(Workstream)  Mr T Sukazi (Workstream)  Mr N Pillay (CPS)  Dr Serge Belamant (CPS) | | **Phase-in Phase-out**  Biometric System Integration  Merchants Management  Call Center Integration  Reconciliation | Net1 Offices-Rosebank | |
| 8. 28-10-2016 | Ms Z Mvulane  Ms T Parkies  Mr W Metcalfe  Mr J Segole  Mr M Van Wyk  Mr T Sukazi  Mr N Pillay  Dr Serge Belamant | | **Business continuity**  Card Life Extension  Merchant Management  Introduction of the Special Account  4. Improvement of SASSA payment file. | Net1 Offices-Rosebank | |
| **2017** | | | | | |
| 1. 01-03-2017 | Ms T Mzobe (SASSA)  Ms Z Mvulane (SASSA)  Ms R Ramokgopa (SASSA)  Ms D Ndlovu (SASSA)  Mr T Chauke (SASSA)  Mr A Mahlangu (SASSA)  Mr B Van Vrede (DSD)  Dr W Magasela (DSD)  Dr S Belamant (CPS)  Mr N Pillay (CPS)  Mr T Jonger (CPS)  Mr H Kotze (CPS)  **(Workstream)**  Mr W Metcalfe  Mr Manie V Wyk | | SASSA and CPS Negotiation | Protea Hotel | |
| 2. 02-03-2017 | Mr A Mahlangu (SASSA)  Mr B Van Vrede (DSD)  Dr W Magasela (DSD)  Dr S Belamant (CPS)  Mr N Pillay (CPS)  Mr T Jonger (CPS)  Mr H Kotze (CPS)  **(Workstream)**  Mr W Metcalfe  Mr Manie V Wyk  Mr Julias Sehole | | SASSA – CPS Technical Negotiations | Net1 Offices-Rosebank | |
| 3. 03-03-2017 | Ms T Mzobe (Acting CEO SASSA)  Ms Z Mvulane (SASSA)  Ms R Ramokgopa (SASSA)  Ms D Ndlovu (SASSA)  Mr T Chauke (SASSA)  Mr A Mahlangu (SASSA)  Mr B Van Vrede (DSD)  Dr W Magasela (DSD)  Dr S Belamant (CPS)  Mr N Pillay (CPS)  Mr T Jonger (CPS)  Mr H Kotze (CPS)  **(Workstream)**  Mr W Metcalfe  Mr Manie V Wyk | | SASSA and CPS Negotiation | Protea Hotel | |