###### National Assembly

###### Question Number: 3147

**3147. Ms. Z Jongbloed (DA) to ask the Minister of Transport:**

(a) How often is information and contact details updated on the websites of (i) his department and (ii) each entity reporting to him, (b) why is the information on the website of his department out of date and (c) when will the information be updated? NW3463E

**Reply:**

**Department**

**(a) (i)**

The information on the departmental website is updated on a regular basis when new information is available. The department is migrating from the old website to the new website with better functionality and better arranged information with user friendly features. The migration is planned to go live by end of November 2017. The migration project has been affecting the rate at which information is consistently updated.

**(ii)**

There are 12 different entities reporting to the Department of Transport. Each of the entities has a section that is responsible for the regular updating of their respective websites within their organisations.

**(b)** Information on the website is regularly monitored and updated as soon as new information is available

**(c)** The information on the departmental website is updated on a regular basis when new information is available. The department is migrating from the old website to the new website with better functionality and better arranged information with user friendly features. The migration is planned to go live by end of November 2017. The migration project has been affecting the rate at which information is consistently updated.

**Airports Company South Africa SOC Limited**

1. At Airports Company South Africa, information is updated on a regular basis on the company website. When changes take place in the organization the information is loaded on the site. These changes include:

* Board and Exco changes
* Tender notifications
* Job opportunities
* Financial results updates
* Integrated Report

1. Question not applicable to ACSA
2. Question not applicable to ACSA

**Air Traffic and Navigation Services SOC Limited (ATNS)**

(a) The information and contact details on the website is updated on a regular basis and as information is received and approved.

(i) Not applicable

(ii) The information and contact details on the website is updated on a regular basis and as information is received and approved.

(b) Information on the website is up to date.

(c) Information will be updated as and when changes are applicable.

**South African Civil Authority (SACAA)**

(a) (ii) Due to the nature of the South African Civil Aviation Authority (SACAA) business information is updated daily as the website is one of the primary consultative platforms with which the SACAA interacts with its stakeholders. Contact details are updated twice a year or whenever necessary, as per the website procedure (i) Not applicable, (b) Not applicable and (c) Not Applicable.

**Road Traffic Management Corporation (RTMC)**

1. (ii) The information and contact details on the RTMC website is updated regularly when there is new information that needs to be uploaded.
2. There is a time lag in the migration of some data from one section to another and as a result it may appear that information is not updated timeously.
3. Outdated information will be updated with immediate effect and migration of information will be done on a continuous basis.

**Road Accident Fund (RAF)**

1. (ii) The Road Accident Fund (RAF) comprehensively reviewed and updated the information on its website in August 2017 prior to the RAF’s revamped website going live and a dedicated team manages updates on an on-going basis, questions (b) and (c) are not applicable to the RAF.

**South African National Roads Agency Limited (SANRAL)**

1. (ii) SANRAL's website information is updated on a weekly basis or as and when changes are received. (b) SANRAL's website is in the process of being redeveloped which will incorporate archiving functionalities and improve its content. (c) SANRAL's website information is mostly up-to-date.

**Cross Border Transport Agency (CBRTA)**

1. The (ii) Cross-Border Road Transport Agency updates the website on a monthly basis and each time a need arises.
2. and (c) are not applicable as currently CBRTA’s details are up to date.

**Road Traffic Infringement Agency (RTIA)**

1. (ii) The Road Traffic Infringement Agency updates website at least every two weeks and upon receipt of new information.  The contact details and related information is up to date. Questions (b) and (c) are not applicable to the RTIA.

**Ports Regulator of South Africa (PRS)**

1. (ii) The website of the Ports Regulator is managed by an IT service provider who on a monthly basis maintains it and ensures that all the information is updated.
2. The information is up to date.
3. N/A

**Passenger Rail Agency of South Africa (PRASA)**

1. Information and contact details are updated as when new information becomes available.
2. The information on the website is reflective of PRASA’s current status.
3. Information is updated as when new information is available to public

**Railway Safety Regulator (RSR)**

1. Information and contact details are updated as when new information becomes available.
2. The information on the website is monitored on a daily basis to identify errors and to improve the site and content.
3. The website of the RSR was re-launched in March 2017, at which time the entity went through a rigorous process to ensure that the content is relevant and reliable

**South Africa Maritime Safety Authority (SAMSA)**

The important contact details required for regulatory affairs and maritime emergencies are up to date and updated regularly on the SAMSA website.

The information crucial to the day to day functioning of the maritime sector is up to date on the SAMSA website. For example Marine Notices which are important for the day to day administration and regulation of the Maritime sector are readily available on the website and are updated as when they become available.

New information on day to day activities of SAMSA and its partners both in the public and private sector deemed important for the maritime sector, stakeholders, interested parties and the general public is shared regularly, continuously and timely on the website and other supplementary online platforms linked to the website, inclusive of a multi-media blog supplement ([www.blog.samsa.org.za](http://www.blog.samsa.org.za/)).