# NATIONAL ASSEMBLY

**FOR WRITTEN REPLY**

**QUESTION NO. 1733**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 02 SEPTEMBER 2016**

**(INTERNAL QUESTION PAPER NO. 26)**

**Dr W G James (DA) to ask the Minister of Health:**

In light of his department's statement in 2015 that it would be setting up more one-stop service centres for miners who need to claim compensation for injuries or illnesses contracted in the course of their work in mines, (a) what is the total number of centres that have been set up and in each case, (i) is each centre fully operational (ii) where is each centre situated (iii) what is the total number of queries that have been handled to date and (iv) what is the total number of queries that are still outstanding and (b) what is the total number of centres that are still being set up by his department?

###### NW2040E

**REPLY:**

1. There are two (2) fixed one-stop service centres in Mthatha and Carletonville based at the respective provincial hospitals.
2. Each centre is operational;
3. The centres are based at the provincial hospitals in Mthatha, Eastern Cape and Carletonville, Gauteng;
4. As at the end of June 2016, the total persons seen at Mthatha were 4867 and 5282 at Carletonville;
5. The total number of outstanding queries from the one-stop centres is not known as yet as an internal track and trace system of claimant files has only been introduced at the MBOD as of September 2016.
6. There are two one-stop service centres planned for Burgersfort in Limpopo and Kuruman in Northern Cape respectively in the 2016/17 FY.

END.